

Adult and Pediatric Specialties Quick Reference Tool

Below is a list of available telehealth modalities that Partnership HealthPlan of California (PHC) offers to help make telehealth possible at any health care organization. Boxes marked with an “X” indicate the specialty is available in the modality listed. (Unmarked boxes indicate the specialty is not available in that modality.)

If you are interested in onboarding any of the available specialties, modalities, or would like to learn more, please contact telemedicine@partnershiphp.org

Telehealth Modalities

Block Time:

- Provides designated clinic time to contracted health care organizations on a monthly basis for clinics that have a high volume of specialty referrals.
- Allows clinics to provide access to specialty care appointments quickly and easily. (May require the patient’s primary care provider (PCP) to join the visit with the patient when medically necessary).

Open Scheduling:

- A global calendaring system that allows multiple clinics to see telehealth specialists’ availabilities 60-90 days out for scheduling appointments.
- System does not require providers to fill blocks of time. Providers can directly schedule in the same EMR that the specialists use.
- Provides more flexibility when scheduling appointments (for providers that participate).
- Allows patients to be seen in the clinic setting or from the patient’s home.

Direct Specialty Telehealth Services:

- Allows members to be seen by a specialist through live video, regardless of the member’s location (member’s home, provider’s office or another secure location).
- Visit can be completed through any electronic device (e.g. PC, iPad, laptop, tablet, or smart device).
- Interaction includes only the specialist and member.
- Providers are required to submit a RAF to PHC for approval prior to referring a member directly to these services.

eConsult:

- Allow health care organizations to securely submit clinical questions to specialists, share health information, and discuss complex patient care.
- eConsult provides services in lieu of face-to-face specialty office visits in order to:
 - Coordinate multi-disciplinary case review and obtain advisory opinion and recommendations of care and treatment for patients with complex symptoms or illnesses.

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Adult Telehealth Program

The chart below delineates the modalities and specialties available within PHC's Adult Telehealth program for members 18 years and older, unless otherwise noted.

<u>Specialties Offered*</u>	<u>Telehealth Modalities</u>			
	<u>Block Time</u>	<u>Open Scheduling</u>	<u>Direct Specialty Telehealth Services *</u>	<u>eConsult</u>
Allergy & Immunology (all ages)			X	X
Cardiology			X	X
Dermatology (all ages)			X	X
Diabetes Care Program			X	
Endocrinology	X	X	X	X
ENT/ Otolaryngology			X	X
Gastroenterology		X	X	X
General Surgery				X
Geriatric Medicine				X
Gynecology				X
Hematology/ Oncology				X
HIV/ HEP C			X	
Infectious Disease	X	X	X	X
Medical Oncology				X
Nephrology	X		X	X
Neurological Surgery				X
Neurology		X	X	X
Neuropsychology				X
Nutrition (ages 3+)	X	X	X	
Obesity Medicine				X
Orthopedics				X
Pain Management				X
Physical Therapy (ages 5+)			X	
Psychiatry (ages 4+)	X	X	X	X
Pulmonology	X	X	X	X
Retinal Reading				X
Rheumatology	X	X	X	X
Urology	X		X	X
Vascular Surgery				X

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Pediatric Telehealth Program

The chart below delineates the modalities and specialties available within PHC's Pediatric Telehealth program for members 20 years and younger.

<u>Specialties Offered*</u>	<u>Block Time**</u>	<u>Direct Specialty Telehealth Services</u>	<u>eConsult</u>
Adolescent	X	X	
Allergy & Immunology		X	X
Behavior and Development		X	
Cancer Center		X	
Cardiology	X	X	X
Dermatology		X	X
Endocrinology	X	X	X
ENT/ Otolaryngology		X	X
Gastroenterology	X	X	X
Genomic Medicine		X	
Gynecology (ages 15+)			X
Hematology/ Oncology		X	X
Infectious Disease		X	X
Neonatology		X	
Nephrology	X	X	X
Neurology	X	X	X
Neuropsychology			X
Neuromuscular Disease Medicine		X	
Ophthalmology		X	
Orthopedics		X	X
Pain Management		X	
Palliative Care		X	
Physical Therapy		X	
Psychiatry			X
Pulmonology	X	X	X
Retinal Reading			X
Urology	X	X	X