

PRIMARY CARE PROVIDER QUALITY IMPROVEMENT NEWSLETTER

WINTER 2023-2024



Important Program Reminders and Updates:

- MY2024 PCP QIP Specifications will be published on our website by December 31, 2023
- 2023 eReports will not be available after 5pm, Friday December 29, 2023 - Monday, January 8, 2024. During this blackout period, we will apply Continuous Enrollment (CE) and Relative Improvement (RI) to all of your clinical measures.
- 2023 4th Quarter Blood Lead Screening reports will be emailed out second week of January 2024 (pertains to Family Practice & Pediatrics sites only). Please note: This Unit of Service measure is transitioning into our MY2024 Core Clinical measure set. Reporting will be available in eReports after March 1, 2024.
- Clinical Exclusion Request are being accepted until January 31, 2024.
- Small Denominator Exclusion will be accepted starting January 15, 2024 until January 31, 2024.
- All Unit of Service manual submissions are due by January 31, 2024, with the exception of ECDS: final data files must be submitted between January 7 – 14, 2024
- All Recorded 2023 webinars are available via our [webpage](#)
- PCP QIP MY2024 Kick-off Webinar will take place on Wednesday, January 24, 2024. If you have not registered, please use this link: [MY2024 Kick-off](#)
- If you have not recently updated your organization/site's PCP QIP Primary contact information or if you would like to add staff to our distribution list, please reach out to our [QIP inbox](#).

HEDIS UPDATES

HEDIS MY2023 Medical Records Retrieval Webinar

This webinar will provide a comprehensive overview of the medical record retrieval process. The webinar will include a high-level timeline of HEDIS activities for Measurement Year 2023 (MY2023) / Reporting Year 2024 (RY2024), highlight the roles and responsibilities for the HEDIS season, and provide key resources. We encourage anyone from your Quality and Medical Records staff to join us for this overview.

Date: Thursday, January 18, 2024

Time: Noon – 1:00 p.m.

Registration:

<https://partnershiphp.webex.com/weblink/register/r397cafe11ee3846c5eb14461f76103a1>

HEDIS MY2023 Annual Provider Information Form (PIF)

The PIFs were sent out to the provider network in October 2023. PIFs are also available via the PHC website [here](#). To ensure the HEDIS Team has the most up-to-date contact information for HEDIS medical record (MR) retrieval, please fill out the PIF form and submit no later than December 30, 2023.

Remote Medical Record Retrieval

If your site would like to provide medical records via remote access, please refer to the following page on our website for more information:

<http://www.partnershiphp.org/Providers/Quality/Pages/Medical-Records-Collection-Procedures.aspx>

UPCOMING PERFORMANCE IMPROVEMENT TRAINING OPPORTUNITIES

Improving Measure Outcomes Webinar Series: February - April 2024

Target Audience: Clinicians, practice managers, quality improvement teams, and staff who are responsible for participating and leading quality improvement efforts within their organization.

The *Improving Measure Outcomes Webinar Series* allows Quality Improvement teams to make knowledge actionable, improving quality service and clinical outcomes around specific measures of care.

These learning sessions will cover Partnership's Primary Care Provider Quality Incentive Program measures. Content will focus on direct application on best practices including

eliminating health disparities with examples from quality improvement teams who are doing the work. CME/CEs are available.

Sessions will be offered during the lunch hour and will be approximately 60 minutes in length. CME/CEs will be offered for live attendance.

Planned 2024 sessions include:

February 14, 2024 – [Preventative Care for 0-2 Years Old](#)

February 28, 2024 - [Preventative Care for 3-17 Years Old](#)

March 13, 2024 - [Chronic Disease](#)

March 27, 2024 - [Diabetes Management](#)

April 10, 2024 - [Women's Sexual and Reproductive Health](#)

April 24, 2024 - [Women's Cancer Screenings](#)

Registration: http://www.partnershiphp.org/Providers/Quality/Pages/Quality_Events.aspx

Contact: improvementacademy@partnershiphp.org

ABCs of Quality Improvement (QI)

Target Audience: Clinicians, practice managers and quality improvement team who are new or need a refresher on the basic principles of quality improvement.

The **ABCs of Quality Improvement** is a one day in person training designed to teach you the basic principles of quality improvement.

Tuesday, January 30, 2024

8:30 a.m. – 4:30 p.m.

Partnership HealthPlan of California

4605 Business Center Drive – Fairfield

Registration: https://www.partnershiphp.org/Providers/Quality/Pages/Quality_Events.aspx

Flyer: [Click here](#)

*Light breakfast/lunch provided

If you have any questions, please contact our QIP team at: QIP@partnershiphp.org. Please allow 48 hours for a response.