

LONG-TERM CARE QUALITY IMPROVEMENT PROGRAM DETAILED SPECIFICATIONS

2023MEASUREMENT YEAR

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I. Program Contact Information

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Webpage: Long-Term Care Quality Improvement Program

II. Program Overview & Background

Partnership HealthPlan of California (PHC) offers value-based incentive programs in the areas of primary care, hospital care, specialty care, and mental health. The Long-Term Care (LTC) Quality Improvement Program (QIP) was established and implemented in January 2016. The program was suspended in August 2020 due to COVID-19, and re-established in January 2022. The LTC QIP offers sizeable financial incentives to support and improve the quality of long-term care provided to our members. A simple, meaningful measurement set has been developed and includes measures in the following domains: Clinical, Functional Status, Resource Use, and Operations/Satisfaction.

Eligibility Criteria

The LTC QIP is eligible to LTC facilities within the 14 counties PHC serves. The facility must have a PHC contract prior to the beginning of the measurement year on January 1, 2023, to be eligible. The facility must remain contracted through December 31, 2023, to be eligible for payment. In certain circumstances and at the discretion of PHC, LTC facilities in nearby counties may be invited to participate. Facilities who are invited to participate must be in Good Standing with state and federal regulators as of the month the payment is to be disbursed and prior to the beginning of a new Measurement Year. In addition, PHC has the sole authority to further determine if a provider is in Good Standing based on the criteria set forth below:

- 1. Provider is open for services to PHC members.
- 2. Provider is financially solvent (not in bankruptcy proceedings).
- 3. Provider is not under financial or administrative sanctions, exclusion or disbarment from the State of California, including the Department of Health Care Services (DHCS) or the federal government including the Centers for Medicare & Medicaid Services (CMS). If a provider appeals a sanction and prevails, PHC will consider a request to change the provider status to good standing.
- 4. Provider is not pursuing any litigation or arbitration against PHC.
- 5. Provider has not issued or threatened to issue a contract termination notice, and any contract renewal negotiations are not prolonged.
- 6. Provider has demonstrated the intent to work with PHC on addressing community and member issues.
- 7. Provider is adhering to the terms of their contract (including following PHC policies, quality, encounter data completeness, and billing timeliness requirements).
- 8. Provider is not under investigation for fraud, embezzlement or overbilling.
- 9. Provider is not conducting other activities adverse to the business interests of PHC.

Furthermore, facilities indicated in abuse-related citations associated with the following criteria may not be eligible for payment, if the citation is active at the time of payment.

1. "Red hand" icon indicating a facility has been cited for abuse as reported to the official Medicare website.

- 2. Class A violation as defined by:
 - a. Imminent danger of death or serious harm to patients, or
 - b. A substantial probability of death or serious physical harm to patients
- 3. Class AA violation as defined by:
 - a. Meets the definition of a Class "A" violation, and is direct proximate cause of patient death

For more information regarding Class A and abuse-related citations, please visit https://www.medicare.gov/.

Measure Selection

The measurement set for the LTC QIP is reviewed and developed annually. In order to maintain a stable measurement set, major changes are generally made no more frequently than every other year. With input from the LTC provider network and internal departments, the measurement set requires approval from PHC's Physician Advisory Committee. Once approved, the finalized set for the next year is shared with the network and specifications are developed. It is possible for the measurement set to change slightly during the measurement year due to new information becoming available (i.e. evaluation of the previous program year, or a change in financial performance). Any mid-year changes to the measurement set will be announced through e-mail to all providers as well as through the program's newsletter and the facility's provider relations representative

Measures may evaluate a provider's utilization of a certain service or provision of treatment. PHC recognizes the potential for underutilization of care and services and takes appropriate steps to monitor for this. The processes utilized for decision making are based solely on the appropriateness of care and services and existence of coverage. PHC does not offer incentives or compensation to providers, consultants, or health plan staff to deny medically appropriate services requested by members, or to issue denials of coverage.

Payment

LTC QIP incentives are separate and distinct from a facility's usual reimbursements. Contracted facilities participating in the LTC QIP will be eligible to achieve a portion of an individually established incentive pool.

Each individual incentive pool is calculated to equal 2% of the facility's overall claims reimbursements during the Measurement Year. The QIP score achieved in the program determines the percentage of the individual incentive pool that the facility will receive. PHC may need to make changes to this methodology prior to the end of the measurement year, if DHCS makes substantial changes the LTC financing system. PHC will give a 30-day notice of any mid-year change to the program financing mechanism or in the overall structure of the program.

For example, 2% of a facility's overall reimbursements for Dates of Service performed January 1 – December 31 (paid as of March 31st of the following Calendar Year) becomes the facility's "individual incentive pool." Achieving a score of 100% in the LTC QIP will result in a payment of 100% of the individual incentive pool, whereas achieving a 90% QIP score will result in payment of 90% of the individual incentive pool, etc.

The incentive will be paid after the close of the LTC QIP point calculation period as seen in the example below.

	Claims Reimbursements based on Dates of Service between January 1 – December 31 of Measurement Year	Individual Incentive Pool: 2% of overall reimbursements during Measurement Year	Final QIP Score Achieved (out of 100 points)	QIP Dollars Earned
Facility 1	\$1,635,200	\$32,704	100 points (or 100%)	\$32,704
Facility 2	\$817,600	\$16,352	90 points (or 90%)	\$14,716
Facility 3	\$4,088,000	\$81,760	80 points (or 80%)	\$65,408

Guiding Principles

The LTC QIP uses nine guiding principles for measure development and program management to ensure our members have high quality care and our providers are able to be successful within the program.

- 1. Pay for outcomes, exceptional performance, and improvement
- 2. Offer sizeable incentives
- 3. Actionable measures
- 4. Feasible data collection
- 5. Collaboration with providers
- 6. Simplicity in the number of measures
- 7. Comprehensive measurement set
- 8. Align measures that are meaningful
- 9. Stable measures

The guiding principles outlined above are used to select measures for improvement. These measures are selected in areas such as population-level screening targets and other population-level preventive care services. The QIP serves to increase health plan operational efficiencies by prioritizing areas that drive high quality care and have potential to reduce overall healthcare costs.

III. Summary of Measures

Measure	Points	Target					
Cotoway Magazira 1, CMS Five Star Quality	Assigned	2 or more stare required in order to be cligible for					
Gateway Measure 1: CMS Five-Star Quality Rating		2 or more stars required in order to be eligible for other program measures					
Gateway Measure 2: California Immunization Registry (CAIR) Enrollment		CAIR enrollment required to be eligible for other program measures					
Clinical Domain							
Measure 1: Percent of high-risk residents with	10	Full Points: < 7.4%					
pressure ulcers (NQF 0679)	. •	Partial Points: 7.4 - 8.0%					
Measure 2: Percent of residents who lose too much weight (NQF 0689)	10	Full Points: < 5.1% Partial Points: 5.1 - 5.9%					
Measure 3: Long-stay residents who needed and	10	Full Points: > 98.5%					
received a flu shot (NQF 0681) AND successful entry into CAIR		Partial Points: 95.5 - 98.5%					
Measure 4: Long-stay residents who received a vaccine to prevent pneumonia (NQF 0683) AND successful entry into CAIR	10	Full Points: > 98% Partial Points: 92.9 – 98%					
-	 ctional Status De	amain					
Measure 5: Percent of residents experiencing	10	Full Points: < 1.7%					
one or more falls with major injury (NQF 0674)	10	Partial Points: 1.7 - 3.3%					
Measure 6: Percent of residents who have/had a	10	Full Points: < 1.6%					
catheter inserted and left in their bladder (NQF 0686)		No Partial Points					
Resource Use Domain							
Measure 7: Number of hospitalizations per 1,000 long-stay resident days	10	Full Points: < 1.50% No Partial Points					
Operation	ns & Satisfactio	on Domain					
Measure 8: Health Inspection Star Rating	10	Full Points: 4 or more stars Partial Points (5): 3 stars					
Measure 9: Staffing Rating	10	Full Points: 4 or more stars Partial Points (5): 3 stars					
Measure 10: QI Training	5	Full Points: 5 No Partial Points					
		Facilities attending PHC Hospital Quality Symposium do not need to submit evidence of attendance. Those attending other trainings must submit evidence of training attendance by February 28, 2024.					
Measure 11: Health Equity	5	Full Points: 5 No Partial Points					
		Facilities will submit a project addressing Health Equity by May 31, 2023. The submission will be an outline of their project. PHC will review and notify facilities if approved or rejected.					

IV. Gateway Measure 1: CMS Five Star Quality Rating

Description

To ensure that LTC QIP incentives are consistent with high quality care, facilities must have been granted a minimum of a two (2) star quality rating by the Centers for Medicare & Medicaid Services (CMS). This program component is mandatory for participation in PHC's LTC QIP. Facilities with a one (1) star rating will not be eligible to participate.

Reporting Guidelines

No reporting by the facility is required. PHC will extract summary data from Nursing Home Compare on the last business day of February 2024. The Nursing Home Compare Tool can be accessed on the Medicare website: here.

IMPORTANT NOTE: LTC facilities with a one (1) star rating, who have failed their annual Health Inspection Survey, or who have recently changed ownership **AND** can demonstrate they have made changes to address these factors, can submit an appeal to the LTC QIP team at LTCQIP@PartnershipHP.org requesting PHC reconsider their exclusion from the Long Term Care QIP. Please be sure to describe the relevant details surrounding the circumstances that lead to the facility's failing their annual Health Inspection Survey or to the CMS rating, as well as the activities and efforts undertaken to address these determinations. This appeal request must be made prior to March 31, of the following Measurement Year (MY). For example, an appeal request must be submitted no later than March 31, 2024, to be considered for participation in the 2023 measurement year.

IV. Gateway Measure 2: California Immunization Registry (CAIR) Enrollment & Usage

Description

The California Immunization Registry (CAIR) helps all providers track patient immunization records. CAIR is accessed online to help providers track patient immunization records, reduce missed opportunities, and help increase immunizations for California residents. CAIR makes immunization records easily accessible, ensures accuracy, and improves efficiency.

In PHC's 2022 LTC QIP measurement year, we added the CAIR component to the program's flu and pneumonia shot measures which required CAIR enrollment and flu and pneumonia immunization entries into CAIR. In the 2023 measurement year, CAIR enrollment returns as a gateway measure, and is mandatory for LTC facilities to participate in the 2023 LTC QIP.

<u>Assembly Bill 1797</u>, a new California bill effective January 1, 2023, requires providers to enter immunizations they administer as well as a patient's race and ethnicity into a California immunization registry.

Reporting Guidelines

Facilities must submit a CAIR ID as proof of CAIR enrollment in order to be eligible to participate in the 2023 LTC QIP, including any and all of the program's measures. Facilities must submit a CAIR ID by February 28, 2023, via email at LTCQIP@partnershiphp.org using the Submission Template-CAIR ID found in Appendix II.

Facilities that do not submit proof of CAIR enrollment by February 28, 2023, will not be eligible to participate in the LTC QIP or any of the program's measures.

Measure 1. Percent of High-Risk Residents with Pressure Ulcers

CLINICAL DOMAIN

MAXIMUM NUMBER OF POINTS: 10

Description

The percentage of long-stay, high-risk residents with Stage II-IV pressure ulcers.

Measure Rationale and Source

Pressure ulcers can cause severe discomfort. Patients with advanced pressure ulcers often have decreased mobility and independent function. As part of the Five-Star Rating System, this measure is an important piece of understanding quality outcomes of long-term care facilities.ⁱ

Specifications are extracted from the Minimum Core Set (MDS) MDS 3.0 Quality Measures User's Manual v14.0 on the CMS website: <u>here</u>.

Thresholds

Full points: < 7.4%

• Partial points: 7.4 – 8.0%

Denominator

All long-stay residents with a selected target assessment who meet the definition of high risk, except those with exclusions. Residents are defined as high-risk if they meet one or more of the following three criteria on the target assessment:

- 1. Impaired bed mobility or transfer indicated
- 2. Comatose
- 3. Malnutrition or at risk of malnutrition

Numerator

All long-stay residents with a selected target assessment that meets both of the following conditions:

- There is a high risk for pressure ulcers, where "high-risk" is defined in the denominator definition.
- Stage II-IV pressure ulcers are present.

Exclusions

Target assessment is an admission assessment or a PPS 5-day or readmission/return assessment.

If the resident is not included in the numerator (the resident did not meet the pressure ulcer conditions for the numerator).

Reporting Guidelines

No reporting by the facility is required. PHC will extract summary data from Nursing Home Compare on the last business day of February 2024 following the close of the measurement year. The Nursing Home Compare Tool can be accessed on the Medicare website: here.

Measure 2. Percent of Long-Stay Residents Who Lose Too Much Weight

CLINICAL DOMAIN

MAXIMUM NUMBER OF POINTS: 10

Description

The percentage of long-stay residents who had a weight loss of 5% or more in the last month or 10% or more in the last two quarters who were not on a physician prescribed weight loss regimen.

Specifications are extracted from the Minimum Core Set (MDS) MDS 3.0 Quality Measures User's Manual v14.0 on the CMS website: <u>here</u>.

Threshold

• Full points: < 5.1%

• Partial points: 5.1 – 5.9%

Denominator

All long-stay residents with a selected target assessment except those with exclusions.

Numerator

Long-stay residents with a selected target assessment which indicates a weight loss of 5% or more in the last month, or 10% or more in the last six months who were not on a physician prescribed weight-loss regimen.

Exclusions

Target assessment is an OBRA admission assessment. Weight loss item is missing on target assessment.

Reporting Guidelines

No reporting by the facility is required. PHC will extract summary data from Nursing Home Compare on the last business day of February 2024 following the close of the measurement year. The Nursing Home Compare Tool can be accessed on the Medicare website: here.

Measure 3. Percent of Long-Stay Residents Who Needed and Received a Flu Shot

CLINICAL DOMAIN

MAXIMUM NUMBER OF POINTS: 10

Description

The percentage of long-stay residents who are given, appropriately, the influenza vaccination during the current or most recent influenza season AND the vaccination is documented in California Immunization Registry (CAIR).

Specifications are extracted from the Minimum Core Set (MDS) MDS 3.0 Quality Measures User's Manual v14.0 on the CMS website: here.

Threshold

• Full points: > 98.5%

Partial points: 95.5 – 98.5%

Denominator

All long-stay residents, regardless of payer, with a selected target assessment, accept those with exclusions.

Numerator

Residents meeting any of the following criteria on the selected target assessment:

- 1. Resident received the influenza vaccine during the current or most recent influenza season, either in the facility (O0250A = [1]) or outside the facility (O0250C = [2]); **OR**
- 2. Resident was offered and declined the influenza vaccine (O0250C = [4]); OR
- 3. Resident was ineligible due to contraindication(s) (O0250C = [3]) (e.g., anaphylactic hypersensitivity to eggs or other components of the vaccine, history of Guillain-Barre Syndrome within 6 weeks after a previous influenza vaccination, bone marrow transplant within the past 6 months), **AND**
- 4. Entry into CAIR must be completed by December 31, 2023.

Exclusions

Resident was not in facility during the current or most recent influenza season.

Reporting Guidelines

No reporting by the facility is required. PHC will extract summary data from Nursing Home Compare on the last business day of February 2024 following the close of the measurement year. The Nursing Home Compare Tool can be accessed on the Medicare website: <a href="https://example.com/here.c

CAIR Entry Requirement: Providers must enter the flu vaccination into CAIR by December 31, 2023. PHC will access the CAIR site to audit for successful entry of the vaccination.

Measure 4. Percent of Long-Stay Residents Receiving a Pneumonia Vaccine

CLINICAL DOMAIN

MAXIMUM NUMBER OF POINTS: 10

Description

The percentage of long-stay residents whose pneumococcal polysaccharide vaccine status is up to date AND the vaccination is documented in CAIR.

Specifications are extracted from the Minimum Core Set (MDS) MDS 3.0 Quality Measures User's Manual v14.0 on the CMS website: here.

Threshold

Full points: > 98%

• Partial points: 92.8 – 98%

Denominator

All long-stay residents, regardless of payer, with a selected target assessment.

Numerator

Residents meeting any of the following criteria on the selected target assessment:

- 1. Have an up to date pneumococcal vaccine status (O0300A = [1]) AND vaccination was documented in CAIR; **OR**
- 2. Were offered and declined the vaccine (O0300B = [2]); **OR**
- 3. Were ineligible due to medical contraindication(s) (e.g., anaphylactic hypersensitivity to components of the vaccine; bone marrow transplant within the past 12 months; or receiving a course of chemotherapy within the past two weeks) (O0300B = [1]); **AND**
- 4. Entry into CAIR must be completed by December 31, 2023.

Reporting Guidelines

No reporting by the facility is required. PHC will extract summary data from Nursing Home Compare on the last business day of February 2024 following the close of the measurement year. The Nursing Home Compare Tool can be accessed on the Medicare website: here.

CAIR Entry Requirement: Facilities must enter the pneumonia vaccination into CAIR by December 31, 2023. PHC will access the CAIR site to audit for successful entry of the vaccination.

Measure 5. Percent of Residents Experiencing Falls with Major Injury

FUNCTIONAL STATUS DOMAIN

MAXIMUM NUMBER OF POINTS: 10

Description

The percentage of long-stay residents who have experienced one (1) or more falls with major injury.

Specifications are extracted from the Minimum Core Set (MDS) MDS 3.0 Quality Measures User's Manual v14.0 on the CMS website: here.

Threshold

• Full points: < 1.7%

• Partial points: 1.7 – 3.3%

Denominator

All long-stay residents with one (1) or more look-back scan assessments except those with exclusions.

Numerator

Long-stay residents with one (1) or more look-back scan assessments that indicate one or more falls that resulted in major injury.

Exclusions

Resident is excluded if one of the following is true for all of the look-back scan assessments:

- 1. The occurrence of falls was not assessed; OR
- 2. Zero (0) assessment indicates that a fall occurred; AND
- 3. the number of falls with major injury was not assessed.

Reporting Guidelines

No reporting by the facility is required. PHC will extract summary data from Nursing Home Compare on the last business day of February 2024 following the close of the measurement year. The Nursing Home Compare Tool can be accessed on the Medicare website: here.

Measure 6. Percent of Residents Who Have/Had a Catheter Inserted and Left in Bladder

FUNCTIONAL STATUS DOMAIN

MAXIMUM NUMBER OF POINTS: 10

Description

The percentage of long-stay residents who have had an indwelling catheter in the last seven (7) days.

Specifications are extracted from the Minimum Core Set (MDS) MDS 3.0 Quality Measures User's Manual v14.0 on the CMS website: <u>here</u>.

Threshold

- Full points: < 1.6%
- No Partial Points

Denominator

All long-stay residents with one (1) or more look-back scan assessments except those with exclusions.

Numerator

Long-stay residents with a selected target assessment which indicates the use of indwelling catheters.

Exclusions

Target assessment is an admission assessment of a PPS 5-day or readmission/return assessment.

Target assessment indicates that indwelling catheter status is missing.

Target assessment indicates neurogenic bladder or neurogenic bladder status is missing.

Target assessment indicates obstructive uropathy or obstructive uropathy status is missing.

Reporting Guidelines

No reporting by the facility is required. PHC will extract summary data from Nursing Home Compare on the last business day of February 2024 following the close of the measurement year. The Nursing Home Compare Tool can be accessed on the Medicare website: here.

Measure 7. Hospital Admissions / 1000 Resident Days

RESOURCE USE DOMAIN

MAXIMUM NUMBER OF POINTS: 10

Description

The rate of long-stay residents with one (1) or more hospital admissions during the review period.

Threshold

• Full points: < 1.5%

NOTE: 1.5% threshold will be finalized in early 2023. We will send out an announcement one it is finalized.

No Partial Points

Denominator

The denominator is the total number of days (in thousands) during the target period that all long-stay residents were in the nursing home facility after they attained long-term resident status (i.e., after 100 cumulative days at the facility). The denominator does not include the days between nursing home stays, including days that a resident is admitted to an inpatient facility or other institution, or days the resident was enrolled in hospice.

Numerator

The numerator for the measure is the number of admissions to an acute care or critical access hospital, for an inpatient or outpatient observation stay, occurring while the individual is a long-term nursing home resident. Planned inpatient admissions are not counted in the numerator since they are unrelated to the quality of care at the nursing home. Hospitalizations are classified as planned or unplanned using the same version of CMS' Planned Readmissions Algorithm used to calculate the short-stay hospital readmissions measure used in the Nursing Home Compare Five-Star Rating system. The algorithm identifies planned admission using the principal discharge diagnosis category and all procedure codes listed on inpatient claims, coded using the AHRQ CCS software. Observation stays are included in the measure regardless of diagnosis. The numerator also excludes unplanned inpatient admissions and observation stays that occur while a resident is enrolled in hospice.

Reporting Guidelines

No reporting by the facility is required. PHC will extract summary data from Nursing Home Compare on the last business day of February 2024 following the close of the measurement year. The Nursing Home Compare Tool can be accessed on the Medicare website: here.

Measure 8. Health Inspections Rating

OPERATIONS & SATISFACTION DOMAIN

MAXIMUM NUMBER OF POINTS: 10

Description

Measures the resultant health inspections rating conducted by federal surveyors to ensure safe and clean conditions for long term care residents.

Threshold

- Full Points: Health Inspections Rating of four (4) or more stars
- Partial Points: Health Inspections Rating of three (3) stars

Reporting Guidelines

No reporting by the facility is required. PHC will extract Health Inspection stars score from Nursing Home Compare on the last business day of February 2024 following the close of the measurement year. The Nursing Home Compare Tool can be accessed on the Medicare website: here.

To find out more about how ratings are calculated, visit: https://www.medicare.gov/care-compare/resources/nursing-home/health-inspections

Measure 9. Staffing Rating

OPERATIONS & SATISFACTION DOMAIN

MAXIMUM NUMBER OF POINTS: 10

Description

Measures the resultant inspection rating conducted by federal surveyors to ensure safe and clean conditions for long term care residents.

Threshold

- Full Points: Staffing Rating of four (4) or more stars
- Partial Points: Staffing Rating of three (3) stars

Reporting Guidelines

No reporting by the facility is required. PHC will extract Health Inspection stars score from Nursing Home Compare on the last business day of February 2024 following the close of the measurement year. The Nursing Home Compare Tool can be accessed on the Medicare website: <a href="https://example.com/here-nursing-nur

To find out more about how ratings are calculated, visit: https://www.medicare.gov/care-compare/resources/nursing-home/staffing

Measure 10. Quality Improvement Training

OPERATIONS & SATISFACTION DOMAIN

MAXIMUM NUMBER OF POINTS: 5

Description

Measures the attendance of a training focusing on quality improvement methods and practices.

This measure is intended to introduce resources to all PHC network facilities to provide administrators, physicians, and staff of all levels with tools, strategies, and inspiration for improving the quality of care provided to our members. We offer this event with the desire to encourage PHC-contracted facilities to send staff of all levels to an informative learning session.

Threshold

Full Points: 5

No Partial Points

Reporting Guidelines

Facility staff attending PHC's Hospital Quality Symposium do not need to submit evidence of attendance as registration and attendance of this event will be documented by PHC. Facilities attending other PHC-approved trainings focusing on quality improvement, must submit proof of attendance (i.e. certification of attendance). A list of approved trainings and dates can be found in Appendix III and will be updated as information becomes available.

Measure 11. Health Equity Plan

OPERATIONS & SATISFACTION DOMAIN

MAXIMUM NUMBER OF POINTS: 5

Description

To Partnership HealthPlan of California (PHC), Health Equity means that everyone has a fair and just opportunity to be as healthy as possible. (30) PHC recognizes that a range of factors impact the holistic health of the diverse communities we serve. Managing Health Equity in the healthcare environment is a major social challenge facing our nation. Every patient, regardless of socioeconomic status, race, gender, or other identifying traits, deserves a quality patient experience. Long term care facilities today have many opportunities to improve the patient experience through addressing health inequities and improving outcomes.

This submission-based measure requests facilities to submit a proposed plan for adopting internal best practices that support Health Equity. This may include existing best practices already in place. As an example, proposals may consider the suggestions below demonstrating five characteristics that health systems can successfully integrate Health Equity as a core strategy. (34)

- 1. Make Health Equity a leader-driven priority (healthcare leaders must articulate, act on, and build the vision into all decisions).
- 2. Develop structures and processes that support equity (health systems must dedicate resources and establish a governance structure to oversee the Health Equity work).
- 3. Take specific actions that address Social Determinants of Health. Health systems must identify health disparities along with the needs and assets of people who face disparities, then act to close the gaps. Some patient populations need additional support to achieve the same health outcomes as other patient populations (e.g., they need someone to drive them to appointments, they need home visits, etc.).
- 4. Confront institutional racism within the organization (health systems must identify, address, and dismantle the structures, policies, and norms that perpetuate race-based advantage).
- 5. Partner with community organizations.

Threshold

Full Points: 5

No Partial Points

Reporting Guidelines

Facilities will submit a proposed plan addressing Health Equity to <u>LTCQIP@partnershiphp.org</u> at the beginning of the measurement year, and by no later than February 28, 2023. The submission will be an outline of proposed project. PHC will review and notify facilities if the project is approved or rejected.

Appendix I. Submission Timeline

Submission Timeline

Measure	Submission Requirement	Submission Due Date	
Gateway Measures			
1. CMS Five-Star Rating	No submission required. PHC will extract data from Nursing Home Compare.	N/A	
2. California Immunization Registry (CAIR) Enrollment	CAIR ID must be submitted by February 28, 2023.	February 28, 2023	
Clinical			
Percent of high-risk residents with pressure ulcers	No submission required. PHC will extract data from	N/A	
2. Percent of residents who lose too much weight	Nursing Home Compare.		
3. Long-stay residents who needed and got a flu shot AND successful entry into CAIR	Entry into CAIR must be completed by December 31, 2023. PHC will audit CAIR site for evidence of CAIR entry.	December 31, 2023	
4. Long-stay residents who got a vaccine to prevent pneumonia AND successful entry into CAIR	Entry into CAIR must be completed by December 31, 2023. PHC will audit CAIR site for evidence of CAIR entry.	December 31, 2023	
Functional Status Domain			
5. Percent of residents experiencing one or more falls with major injury	No submission required. PHC will extract data from	N/A	
6. Percent of residents who have/had a catheter inserted and left in their bladder	Nursing Home Compare.	IV/A	
Resource Use Domain			
7. Inpatient Admissions/1000 Resident Days	No submission required. PHC will extract data internally.	N/A	
Operations/Satisfaction Domain			
8. Health Inspection Rating	No submission required.		
9. Staffing Rating	PHC will extract data from Nursing Home Compare.	N/A	
10. QI Training	Facilities attending 2023 PHC Hospital Quality Symposium, no submission is required Facilities attending other trainings, evidence of training attendance must be submitted by February 28, 2024.	February 28, 2024	
11. Health Equity	Submission of proposed health equity plan must be submitted by May 31, 2023.	May 31, 2023	

Appendix II. Submission Template

Facility CAIR ID Submission Template

Facility Name:

CAIR ID: _____

Appendix III. Quality Improvement Trainings

Approved Quality Improvement Trainings

Trainings and conferences on this list are approved for the purposes of the 2023 LTC QIP QI Training Measure. In order to earn points for this measure component, facilities should have at least two staff members participate in any of the trainings listed below during the measurement year and submit evidence of attendance (not just registration) by February 28, 2024. Send certificates of attendance to LTCQIP@partnershiphp.org.

Other related trainings not found in these resources can be submitted for consideration, and will be reviewed for approval. Send to <u>LTCQIP@partnershiphp.org</u> for consideration.

California Association of Health Facilities (CAHF)

In-person trainings

Visit the CAHF site's events calendar:

https://www.cahf.org/Education-Events/EventsCalendar

Joint Commission

Web-based trainings

Visit the Joint Commission site's trainings:

Webinars | The Joint Commission

Appendix IV. Measure Rationale

Measure Rationale

Measure 1. High-risk residents with Pressure Ulcers

Pressure ulcers are debilitating chronic wounds, and long term care residents with pressure ulcers have decreased quality of life and increased morbidity and mortality. Long term care facilities with high rates of pressure ulcers have higher costs and risks of litigation. This measure evaluates the rate of residents with pressure ulcers.

Measure 2. Residents Who Lose Too Much Weight

Unmanaged or unintended weight loss in nursing home residents can further complicate existing health conditions. Weight loss complications include frailty, bone fractures, and compromised immune systems. This measure evaluates the rate of residents with unintended weight loss.

Measure 3. Residents Receiving a Flu Shot

Each year influenza causes outbreaks in LTC facilities which can be particularly devastating for people vulnerable to influenza complications, including older adults and people living with certain long-term medical conditions. This measure offers opportunities for influenza prevention.

The California Immunization Registry (CAIR) is a secure, confidential, statewide computerized immunization information system accessed online to help providers track patient immunization records, reduce missed opportunities, and help fully immunize Californians. CAIR makes immunization records easily accessible, ensures accuracy, and improves efficiency.

Measure 4. Residents Receiving a Pneumonia Vaccine

Pneumonia is a common disease in many long-term care facilities and causes increases in morbidity and mortality. This measure provides adequate preventive opportunities.

The California Immunization Registry (CAIR) is a secure, confidential, statewide computerized immunization information system accessed online to help providers track patient immunization records, reduce missed opportunities, and help fully immunize Californians. CAIR makes immunization records easily accessible, ensures accuracy, and improves efficiency.

Measure 5. Falls with Major Injury

A common safety concern in many nursing homes, injuries due to falls can severely impact a resident's quality of life. Additionally, residents may in turn lose motivation or confidence in independent mobility after a fall.

Measure 6. Catheter Inserted and Left in Bladder

Extended use of catheters is associated with urinary tract infections and prolonged hospital or inpatient stays. This measure evaluates the frequency of catheter use in low-risk residents without preexisting conditions.

Measure 7. Inpatient Hospital Admissions/1000 Resident Days

Hospitalizations for long-term care facility residents can disrupt their continuity of care and lead to costly complications. This measure evaluates facilities' hospitalization rates across the PHC network.

Measure 8. Health Inspection Star Rating

Because CMS requires most nursing homes to partake in these onsite inspections, this measure ensures that facilities are evaluated through a standardized process and compared objectively against a large number of facilities.

Measure 9. Staffing Rating

Higher staff to resident ratios are generally associated with greater care quality. CMS uses a standard scale to rate staffing ratios across the state. This measure is part of the measurement set as a means to ensure sufficient care staff levels for members.

Measure 10. Quality Improvement Training

Quality Improvement is the foundation of the QIP. The program encourages regular education in quality improvement methods and continuing education of clinical guidelines.

Measure 11. Health Equity Plan

Health Equity means that everyone has a fair and just opportunity to be as healthy as possible regardless of socioeconomic status, race, gender, or other identifying traits. This measure serves to provide opportunities for long term care facilities to address and improve health equity for members in their care.

Appendix V. Works Cited for Measure Rationale

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