

# HOSPITAL QIP QUARTERLY NEWSLETTER

## SPRING 2024 – EDITION



### 2024 Hospital Quality Symposium News

Join us for our annual Hospital Quality Symposium being held in two locations this August!

Click on one of the links below to register for Partnership's Hospital Quality Symposium closest to you!

#### [Redding Area Registration Link](#)

August 5, 2024, 8:30 am – 4:00 pm  
Registration and Networking Breakfast starts at 8:30  
Gaia Hotel & Spa Redding, Ascend Hotel Collection  
4125 Riverside Place, Anderson, CA, 96007

#### [Fairfield Registration Link](#)

August 7, 2024, 8:30 am – 4:00 pm  
Registration and Networking Breakfast starts at 8:30  
Partnership HealthPlan of California  
4605 Business Center Dr, Fairfield, CA 94534

This symposium is a great opportunity for clinical and quality hospital staff to network with others, keep abreast of current changes, and learn practices that can help improve hospital care, treatment and services. CME and CEU credits will be available for attendees. The agenda will include sessions on opioid use disorder, health equity, sepsis data analysis, ways to reduce readmissions, CalAIM services, and a Top Performer/Voices from the Field Q&A Panel.

We are excited to announce our main Keynote Speaker, Arianna Campbell, MHP, PA-C, Director and co-Principal Investigator for [Bridge](#), a program which she co-founded. With over 24 years of clinical experience as an Emergency Department and Addiction Medicine PA, Arianna works clinically in Emergency and Addiction Medicine at Marshall Medical Center in Placerville, California as well as at the Veteran Affairs Medical Center in Sacramento. Her keynote address will focus on the vital importance of utilizing buprenorphine in the Emergency Department. Arianna's experience in this area will provide hospitals with practical tools like the [Buprenorphine Emergency Department Quick Start](#) guide to help their patients struggling with withdrawals from opioids.

Our final speaker of the day will share her professional and personal experience as a registered nurse caring for patients with severe mental illness. She will reflect on the challenges a close family member struggling with mental health encountered in the hospital setting. You don't want to miss this poignant session.

### Spotlight on Expansion

On January 1, 2024, Partnership expanded into 10 more northern California counties – Tehama, Glenn, Colusa, Butte, Sutter, Plumas, Sierra, Nevada, Placer and Yuba. With this expansion, six hospitals joined the Hospital Quality Incentive Program! You may know their names, but may not know much about them. Here are a few highlights for each hospital

**Eastern Plumas Health Care District** recently upgraded its central monitoring system that allows for better continuous monitoring that can travel with the patient throughout the facility. This technology makes it possible for nurses and doctors to engage their patients more and improve workflows.

**Enloe Hospital** recently ranked as one of the top 250 best hospitals in the United States by Healthgrades for the fourth year in a row! This distinction exemplifies Enloe Hospital's commitment to providing quality healthcare to their community and their patients. [Read more](#) about this award at [enloe.org](http://enloe.org).

**Oroville Hospital's** Stroke Team was recognized in 2023 by getting on the "Get With The Guidelines® - Stroke GOLD PLUS with Target: Stroke & Type 2 Diabetes" Honor Roll for their commitment to providing evidence based treatment! Oroville Hospital continues to work toward building a 5-story tower that will increase bed capacity, and create more space for medical/surgery, ambulatory care, labor and delivery and an intensive care unit.

**Plumas District Hospital's** construction of a new SNF is underway! The new facility will bring much needed compassionate long-term care needs to the community. In December, the hospital gained 6 new paramedics after they completed their training through the SAHMSA Rural EMS Training Grant. These paramedics will no doubt improve response to emergencies in the rural communities the hospital serves.

**Seneca Hospital District** is on the move! On August 11, 2023, they broke ground on their much needed new hospital in Chester, California. Seneca hospital says, "The goal for the new Seneca Hospital is to provide a facility that supports our staff so they can care for patients in an environment that is purposefully built to maximize their talent, time, and workflow. The inpatient rooms will have increased privacy and space for family members to stay overnight when conditions allow. There will also be a separate, private corridor for the movement of staff, supplies, and patients." Check out this [article](#) for more information about the new hospital.

**Tahoe Forest Hospital** is part of Tahoe Forest Health System. The Health System recently became a 2023 Human Experience (HX) Guardian of Excellence Award® winner by Press Ganey. This award highlights the dedication the hospital and system have to providing an excellent patient experience. Tahoe Forest has also been designated as a "Baby Friendly" hospital for the past 10 years!

## ***Pro Tips for HQIP Success***



### **Tip #1: Stay Connected to your HQIP Program Manager**

During January and February, many hospitals took advantage of a Mid-Year check-in to discuss their current progress in the HQIP. While providing data and snapshots of potential point earnings was a main focus, the time was also used to solicit ideas and feedback for program improvement. Your opinion matters! Some hospitals provided feedback about measures that we used to make the clarifications to this year's measurement set and other suggestions are being used to adjust measures in the 2024-25 measurement set. If you did not have a mid-year check-in and have questions, comments, and feedback, feel free to write us at [hqip@partnershiphp.org](mailto:hqip@partnershiphp.org).



### **Tip #2: Keep current on safety with CHPSO participation**

Staying up to date on safety topics doesn't get easier than attending a CHPSO Safe Table Forum! Large hospitals earn points by attending 4 forums and submitting 100 patient safety events. Small hospitals need to attend 1 forum and submit 50 patient safety events. These requirements are essentially reduced in half for Large hospitals in PHC's expansion counties, require 2 forums with 50 events and 1 forum with 25 events for small hospitals. If you have questions about membership or your attendance and submissions please contact CHPSO at [info@chpso.org](mailto:info@chpso.org).

## Measurement Set Specifications News

### Where can I find information about the HQIP?

For all your HQIP needs, check out [PHC's Hospital QIP page](#). Here you will find links to our past and upcoming events & webinars and measurement specifications documentation.

### Specifications Updates

In February, we updated our 2023-24 specification documents with six clarifications on measures. All changes in the specifications have been highlighted in yellow to make them easy to find.

Check out PHC's 2023-24 [Large and Small Hospital Measurement Set Specifications document](#) to view and download your copy of the measurement set pertaining to hospitals participating in the full measurement year from July 1, 2023-June 30, 2024.

For those hospitals that joined us in January 2024, please click on this link to view and download the correlating document with the same updates to the [6-month measurement set](#).

### Quick Reference for Updates

1. Revision notes that Payments will be disbursed by the end of November 2024
2. New text gives clarity to how hospital size correlates to different measures
3. Table 2: Added "No reporting necessary. PHC receives report with calculated scores from the Hospital Quality Institute after August 31, 2024" to the Hospital Reporting column.
4. Language was added in Table 3 and in the Measure 2: Palliative Care Capacity description to clarify that evidence of the evidence of Palliative Care team is also required when submitting the Palliative Report for X-Large hospitals.
5. Language was added to Measure 8: Substance Use Disorder Referral measure to state that if any size hospital provides proof of a full-time Substance Use Navigator (SUN) then they can earn full points for the measure.
6. Measure 9 Hepatitis B/CAIR Utilization. The point values were not correct. They have been corrected to read as 5 points and 2.5 points.

### PHC HOSPITAL QIP TEAM

Amy McCune, Manager of Quality Incentive Programs

Troy Foster, Program Manager II

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Please email us at [HQIP@Partnershiphp.org](mailto:HQIP@Partnershiphp.org) with questions or feedback regarding the Hospital QIP.



#### HOSPITAL QUALITY IMPROVEMENT PROGRAM DETAILED SPECIFICATIONS

Large Hospitals are ≥ 50 licensed, general acute (LGA) beds  
Small Hospitals are < 50 licensed, general acute (LGA) beds

**2023-2024**  
MEASUREMENT YEAR  
Published: July 1, 2023

