



Healthcare Effectiveness Data Information Set (HEDIS®)

Partnership HealthPlan of California, in collaboration with our providers, continuously works to promote preventive care and to improve the quality of care for our members. The effectiveness of our efforts are measured by the Healthcare Effectiveness Data Information Set (HEDIS®).

HEDIS is a tool created by the National Committee for Quality Assurance (NCQA) which measures the performance of health plans on the quality of care and service provided to their members. More than 90 percent of U.S. health plans use this tool to measure performance, making it possible to compare the quality of care delivered to patients across the country.

HEDIS requires Partnership to report on three types of measures: Administrative, Hybrid, and Electronic Clinical Data Systems (ECDS).

- Administrative measures consist of data collected from claims, encounter submissions, and measures the entire HEDIS eligible population.
- Hybrid measures consist of a systematic sample of members from the eligible population no greater than 411. Partnership is looking for numerator compliance in medical record data to supplement the administrative data collection.
- ECDS measures are captured through electronic data that place the member's information into a standardized data format.

Partnership reports HEDIS rates plan-wide for all 24 counties for both Health Plan Accreditation (HPA) and Managed Care Accountability Set (MCAS) to meet regulatory compliance.

What does this mean for you as a Partnership provider?

By proactively managing your patients' care, you can effectively monitor their health, prevent further complications, and identify issues that may arise with their care. HEDIS results are reported to consumers, so it is important to capture, and reflect the high quality of care provided to our patients.

How can you help support Partnership with HEDIS?

- Schedule preventive care exams with patients
- Remind patients to follow up with ordered tests
- Provide accurate and timely reporting on services

How can you stay informed about HEDIS?

Visit our website below regularly for the following resources:

<http://www.partnershiphp.org/Providers/Quality/Pages/HEDISLandingPage.aspx>

- HEDIS FAQs
- HEDIS Webinars
- Annual Provider Information form
- HEDIS Measures
- Summary of Performance

HEDIS® is a registered trademark of the National Committee on Quality Assurance (NCQA)