

**PARTNERSHIP HEALTHPLAN OF CALIFORNIA
MEDI-CAL PROVIDER MANUAL
CLAIMS DEPARTMENT**

X.U. PAY ON BEHALF OF DELEGATED ENTITY (POB) Effective for claims processed September 1, 2021 forward.

PHC has written agreements with their Delegated Entities that defines the obligations and responsibilities of the Delegated Entity and PHC. A subsection of the delegated agreement includes the Division of Financial Responsibility (DOFR), which defines the financial risk of each party for services rendered.

In accordance with the executed written agreements and in conjunction with the DOFR, PHC will reimburse inpatient claims on behalf of their Delegated Entities. The admitting facility will be reimbursed based on the contractual agreement between PHC and the admitting facility. If no contractual agreement exists between PHC and the admitting facility, the admitting facility will be reimbursed using Medi-Cal's Diagnosis Related Group Hospital Inpatient Payment Methodology (APR-DRG).

On a weekly basis, a payment notification form reflecting the Delegated Entities' financial responsibility will be sent to the Delegated Entities' designee for claims paid by PHC the prior week.

Claim payments made on behalf of the Delegated Entity will be deducted from the Delegated Entity's monthly capitation payment the following month. The capitation deduction will reflect the total amount of all claims paid on behalf of the Delegated Entity for the previous month.

Questions regarding POB claim payment notification forms should be directed to the PHC Claims Department Pay on Behalf unit at: POB@partnershiphp.org.

Questions regarding delegated entity capitation deductions should be directed to PHC's Finance Department at: KMcClanahan@partnershiphp.org. In the event there is a dispute that cannot be resolved between the parties, provider may use the Provider Dispute Resolution process as set forth in PHC's policies.

Please see PHC Policy #MCUP3141 for guidelines related to Delegation of Inpatient Utilization Management. Questions regarding preauthorization for admissions outside of the Delegated Entity's contracted service area should be directed to PHC's UM Department at **707-863-4133**.