

Access to Member's Primary Language

Partnership would like to remind providers that the member's primary language is accessible when checking the member's eligibility using our Provider Online Portal. This information is accessible in the eEligibility module within the member's eligibility details.

Click [here](#) or copy and paste this link into your browser to access the provider portal:

<https://provider.partnershiphp.org/ui/login.aspx>.

The screenshot displays the 'Member Demographics' and 'Eligibility Details' sections of the Provider Online Portal. The 'Member Demographics' section includes fields for Member Name, Gender, Date of Birth, Member ID, Phone, and Address. The 'Eligibility Details' section includes fields for Member Eligible, Program, AID Code, COUNTY, CCS Eligible, American Indian, Date of Eligibility Notification, SOC, Other Insurance, and Primary Language. The 'Primary Language' field is highlighted with a red box.

Member Demographics		Eligibility Details	
Member Name:	[REDACTED]	Member Eligible:	Yes
Gender:	[REDACTED]	Program:	Medi-Cal
Date of Birth:	[REDACTED]	AID Code:	60 [AID TO THE DISABLED (FFP)]
		COUNTY:	SISKIYOU
		CCS Eligible:	No
		American Indian:	No
Member ID:	[REDACTED]	Date of Eligibility Notification:	12/01/2022
Phone:	[REDACTED]	SOC:	No
Address:	[REDACTED]	Other Insurance:	NO MEDICARE/ NO OTHER REPORTED COVERAGE
		Other Health Insurance (OHI) information displayed here is reported to PHC by the state Medi-Cal system. Member's actual OHI status may change.	
		Primary Language:	ENGLISH