



Medi-Cal Provider Directory
Large Font
Butte County
Primary Care

CONTACT US

(800) 863-4155 | <http://www.PartnershipHP.org>

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To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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PARTNERSHIP PROVIDERS | BUTTE COUNTY DIRECTORY

The Partnership HealthPlan of California (Partnership) Service Area includes 24 counties with providers located throughout those counties as well as other counties. The 24 Partnership counties are Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Nevada, Placer, Plumas, Shasta, Sierra, Siskiyou, Solano, Sonoma, Sutter, Tehama, Trinity, Yolo, and Yuba.

To view our entire list of network providers, visit the Partnership website, www.PartnershipHP.org for an online searchable directory. It is updated daily. Click on “Members”, then click on “Find a Provider.”

If you need help finding a provider or looking for a provider on our website, call Member Services at (800) 863-4155. TTY users can call the California Relay Service at (800) 735-2929 or call 711.

How to use this list:

1. Pick two primary care providers (PCPs). One will be your first choice and the other will be your second choice. We ask you to pick a second choice in case your first choice is not available.
2. Write the names and the provider numbers of the primary care providers that you picked on the enclosed Primary Care Provider Selection Form. Call our Members Services Department to make sure the doctor or medical group is available.
3. Return the Primary Care Selection Form to Partnership using the

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enclosed postage paid return envelope.

4. You can access some Medi-Cal benefits without an authorization from your PCP. Please refer to your Member Handbook or call the Partnership Member Services Department for more information about these services.
5. Some hospitals and/or primary care providers may not provide one or more of the following services that are covered benefits: family planning contraceptive services, including emergency contraception; sterilization, including tubal ligation or abortion. You can obtain more information about these services before you choose your PCP by calling your prospective primary care provider or by calling the Partnership's Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.
6. Members are encouraged to pick a Primary Care Provider (PCP) that is closest to their home. However, members can choose any PCP in their County that is available in this Provider Directory.
7. The telephone number listed under each site in this directory is the same number to call after normal business hours.
8. Contact the Provider office directly for current practitioner and office staff language capabilities.

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If you need help filling out the Primary Care Selection Form or if you have any questions about choosing a primary care provider, please call our Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.

Your PCP will give you a referral to send you to a specialist if you need one. A specialist is a doctor who has extra education in one area of medicine. Your PCP will work with you to choose a specialist.

For some types of care, your PCP or specialist will need to ask for approval before you get the care. This is called prior authorization or pre-approval. It means that Partnership agrees that the care is medically necessary. In addition to many other services, Enhanced Care Management and Community Supports require prior authorization and are limited to members who meet specific eligibility criteria.

If you have any questions concerning handicapped accessibility, please call our Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.

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El área de servicio de Partnership HealthPlan of California (Partnership) incluye 24 condados con proveedores ubicados en dichos condados, así como en otros condados. Los 24 condados de Partnership son Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Nevada, Placer, Plumas, Shasta, Sierra, Siskiyou, Solano, Sonoma, Sutter, Tehama, Trinity, Yolo y Yuba.

Para consultar nuestra lista completa de proveedores de la red, visite el sitio web de Partnership, www.PartnershipHP.org, para acceder a un directorio de búsqueda en línea. Se actualiza diariamente. Haga clic en “Miembros”; luego, haga clic en “Buscar un proveedor”.

Si necesita ayuda para encontrar un proveedor o para buscar un proveedor en nuestro sitio web, llame a Servicios para Miembros al (800) 863-4155. Los usuarios de TTY pueden llamar al servicio de retransmisión de mensajes de California al (800) 735-2929 o al 711.

Para usar esta lista:

1. Escoja dos proveedores de atención primaria (PCP). El primero será el médico que usted prefiere, y el segundo será el que prefiere en segundo lugar. Le pedimos que seleccione dos en caso que el doctor que prefiere no esté disponible.
2. Escriba los nombres y el número de proveedor de cada uno de los dos médicos que escogió en el formulario que se llama "Primary Care Provider Selection Form". Llame a Nuestro Departamento de

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Servicio al Miembro para asegurarse de que el doctor o el grupo medico está disponible.

3. Regrese el formulario por correo a Partnership en el sobre con sello que le incluimos.
4. Usted puede recibir algunos beneficios de Medi-Cal sin ninguna autorización de su doctor primario. Por favor de referir a su Manual para Miembros o llame al departamento de servicios para miembro de Partnership para más información sobre estos servicios.
5. Algunos hospitales o proveedores de atención primaria puede que no ofrezcan uno o más de los siguientes beneficios que están cubiertos, como: planificación familiar servicios anticonceptivos, incluyendo anticonceptivo de emergencia, esterilización, incluyendo ligadura de las trompas o aborto. Usted puede recibir más información de estos servicios antes de escoger a su PCP si llama a su prospectivo proveedor de atención primaria o si llama al Departamento de Servicios para Miembros de Partnership al (800) 863-4155 (TTY: (800) 735-2929 or 711).
6. Animados a miembros a escoger el proveedor primario (PCP) que esté más cerca de su casa. Sin embargo, miembros pueden escoger cualquier PCP en su condado que esté disponible en este Directorio de Proveedores.
7. El número de teléfono enumerado debajo de cada sitio en el

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directorio es el mismo número para llamar después de horas normales del negocio.

8. Póngase en contacto directamente con el consultorio del proveedor para conocer las capacidades lingüísticas actuales del profesional y del personal del consultorio.

Si necesita ayuda para completar el formulario que se llama "Primary Care Provider Selection Form", o si tiene preguntas sobre cómo escoger un proveedor de atención primaria, por favor llame a nuestro Departamento de Servicios para Miembros al (800) 863-4155 (TTY: (800) 735-2929 or 711).

Su PCP le dará una referencia para enviarlo a un especialista si lo necesita. Un especialista es un médico que tiene educación adicional en un área de la medicina. Su PCP trabajará con usted para elegir un especialista.

Para algunos tipos de cuidado, su PCP o especialista necesitará pedir autorización antes de que usted obtenga la atención médica. Esto se llama autorización o aprobación previa. Esto significa que Partnership esté de acuerdo en que el cuidado es médicamente necesario.

Si tiene cualquier pregunta sobre acceso para incapacitados, por favor llame al Departamento de Servicios para Miembros al (800) 863-4155 (TTY: (800) 735-2929 or 711).

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Partnership Provider Directory - Glossary of Terms

Here you'll find definitions of basic terms used in the Partnership Provider Directory. If you are unable to find an answer to your question, please call Member Services at (800) 863-4155.

Source of Listings

Information for the following items is obtained from providers when they complete their application to join Partnership and every three years thereafter. We also check with providers to validate this information every year. We count on the providers to tell us if this information has changed. Updates that are not communicated to us by the provider will not be added to the directory until our next scheduled verification.

1. Name
2. Gender
3. Specialty
4. Hospital Privileges
5. Medical Group Affiliations
6. Board Certifications
7. Accepting New Patients
8. Languages spoken by providers or clinical staff
9. Office locations and phone numbers

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Ancillary Provider

An ancillary provider includes durable medical equipment provider, physical therapist, occupational therapist, etc.

Specialty

Specialty means the type of medical care the physician practices. For example, the doctor could specialize in family medicine, dermatology, cardiology, etc. When a physician indicates a specialty on their application to join Partnership, we check the providers' education and training history to ensure they are qualified to provide the type of specialty care indicated. Many physicians will complete additional education and training in their specialty area and receive a certification. Please see Board Certification below.

Board Certification

Board certification means the physician completed additional education and training in an area of medicine and passed an examination that certifies he or she has expertise in this area. This information is checked with the American Board of Medical Specialties (ABMS) or other boards when providers complete their application to join Partnership and every three years after that. We also check this information every year by asking providers to tell us if the information is still correct. If you would like updated information about a

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provider's board certification, visit the ABMS website at www.abms.org. Then click on the "Is Your Doctor Certified?" link.

Education and Training If you have a question about a physician's education and training, you can find the information on the Medical Board of California website at www.mbc.ca.gov under License Search, or call Partnership Member Services (800) 863-4155.

Community Health Clinic

This is a clinic staffed by a group of doctors and nurses located in a community.

Medical Group Affiliations

The practice, or medical group, the provider belongs to.

Assigned Hospital

The hospital that your provider will send you to when you need inpatient care, unless the care is not available at this hospital.

Hospital Privileges

The hospital where the provider has been approved to render or arrange care.

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Provider Languages

Languages other than English spoken by the provider and other clinical staff.

Staff Languages

Languages other than English spoken by nonclinical office staff at the site, not providers.

Provider Address

The location where services and care are rendered.

Provider Site Status

- **Accepting New Patients:** The provider site is able to see new patients.
- **Accepting Existing Patients:** The provider site is only able to see patients who are already assigned to the site.
- **Available by Referral Only:** The provider site is only able to see patients who are referred by their primary care physician.
- **Available only through a hospital or facility:** The provider does not see patients in an office setting. The provider only works with patients who are receiving care at a hospital or facility.

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- **Not Accepting New Patients:** The provider site is not able to add new patients to their site.

Specialty Type Allows searching by the provider's medical specialty, or the type of facility. For example, if you are looking for a Dermatologist, select Dermatology from the list. Note: Some physicians may have more than one specialty. For facilities, if you are looking for a hospital, for example, select hospital.

Terms Used in Hospital Listings The Provider Directory allows you to search for hospitals, clinics and other facilities in Partnership's network. Below is a list of information you can find in the Provider Directory about a hospital and what they mean. This information is self-reported by the hospital and updated every three years or more frequently as reported by the hospital. We also check with the hospitals to validate this information every year. We count on the hospital to tell us if this information has changed. Updates that are not communicated to us by the hospital will not be added to the directory until our next scheduled validation.

- **Name** means the name of a hospital in Partnership's network.

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- **Address** means the physical location of a hospital in Partnership's network.
- **Phone** means the telephone number of a hospital in Partnership's network.

Hospital Quality Data Sources

Hospital Quality Data means data from recognized nation or state sources about the quality of a hospital in Partnership's network. Partnership's Provider Directory includes links to quality data from The Leapfrog Group and Quality Check. This information is validated with the applicable accreditation entity every three years or more frequently as report by the hospital.

Hospital Accreditation

When a hospital goes through a review to assess the quality of its systems and processes by an outside organization. Partnership checks with the accrediting body to see if the hospital is accredited every 3 years. The Provider Directory includes a link to the hospital's accrediting body.

Wheelchair & Accessibility Codes

This information is for people with disabilities to help them find an accessible office. Each office is evaluated on the

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level of access for parking, building, elevator, doctor's office exam room, and restrooms.

Levels of Access

Accessibility Codes (see page 16 for a description of codes: ♿ **P EB IB R E T**)

Basic Access

The office meets the standards below for parking, exterior and interior building, restrooms, and exam rooms (P, EB, IB, R, and E).

Limited Access

The office does not meet one or more of the standards for parking, exterior and interior building, restrooms, and exam rooms (P, EB, IB, R, and E).

Medical Equipment Access

The office meets the standard below for exam tables and scales (T).

California Children's Services (CCS)

CCS Providers are providers that meet the CCS program requirements to render services to CCS clients.

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Directorio de proveedores Partnership - Glosario de términos

Aquí encontrará las definiciones de términos básicos utilizados en el directorio de proveedores de Partnership. Si no puede encontrar una respuesta a su pregunta, por favor llame a servicios al miembro al (800) 863-4155.

Fuente de listados

Información para los siguientes artículos se obtiene de parte de los proveedores cuando terminan su solicitud para inscribirse en Partnership y cada tres años en lo consiguiente. También verificamos con los proveedores para validar esta información cada año. Confiamos en que los proveedores nos indicarán si esta información ha cambiado. Las actualizaciones que no se nos comuniquen de parte del proveedor no se agregarán al directorio hasta nuestra próxima verificación.

1. Nombre
2. Sexo
3. Especialidad
4. Privilegios en el hospital
5. Afiliaciones con grupos médicos
6. Certificación profesional de la junta
7. Aceptando pacientes nuevos

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8. Idiomas que hablan los proveedores o e personal clínico
9. Ubicaciones de las oficinas y números de teléfono

Proveedores de servicios auxiliares

Un proveedor de servicios auxiliares incluyen a un proveedor de equipo médico duradero, fisioterapeuta, terapeuta ocupacional, etc.

Especialidad

Especialidad significa el tipo de atención médica que los médicos proporcionan en su consultorio. Por ejemplo, el médico podría especializarse en medicina familiar, cardiología, dermatología, etc. Cuando un médico indica una especialidad en su solicitud para inscribirse en Partnership, nosotros verificamos la formación educativa del proveedor y el historial de su capacitación para asegurarnos de que estén calificados para proporcionar el tipo de atención especializada que se indica. Muchos médicos terminarán su formación educativa y capacitación en su área de especialidad y recibirán una certificación. Por favor consulte la certificación profesional de la junta a continuación.

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Certificación profesional de la junta

La certificación profesional de la junta significa que el médico terminó una formación educativa adicional y capacitación en un área de la medicina y pasó un examen que certifica que él o ella tiene experiencia en esta área. Esta información es revisada con la Junta Americana de Especialidades Médicas (ABMS-siglas en inglés) o con otras juntas cuando los proveedores contestan su solicitud para inscribirse en Partnership y cada tres años en lo consiguiente. También revisamos esta información cada año al solicitarle a los proveedores que nos indiquen si la información todavía es correcta. Si desea obtener información actualizada acerca de la certificación de un proveedor ante la junta, visite el sitio web ABMS en www.abms.org. Luego, haga clic en el vínculo "Está certificado su médico?"

Formación educativa y capacitación

Si tiene alguna pregunta sobre la formación educativa y capacitación de un médico, usted puede encontrar la información en el sitio web de la Junta Médica de California en www.mbc.ca.gov en la sección de Búsqueda de la Licencia o llame a servicios al miembro de Partnership al (800) 863-4155.

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Clínica comunitaria de salud

Esta es una clínica que cuenta con un grupo de médicos y enfermeras ubicados en la comunidad.

Afiliaciones con grupos médicos

El consultorio o grupo médico al que el proveedor pertenece.

Hospital asignado

El hospital al que su proveedor le enviará cuando usted necesite atención de hospitalización, a menos que la atención no esté disponible en ese hospital.

Privilegios en el hospital

El hospital en el que el proveedor haya sido aprobado para brindar o coordinar la atención.

Idiomas que habla el proveedor

Idiomas que no sean el inglés que el proveedor y otro personal clínico hablan.

Idiomas que habla el personal

Idiomas que no sean el inglés que el personal no clínico del consultorio habla en el sitio, no se refiere a los proveedores.

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Dirección del proveedor

El lugar donde se brindan los servicios y la atención.

Estado del sitio de los proveedores

- **Aceptando pacientes nuevos:** el sitio del proveedor es capaz de atender a pacientes nuevos.
- **Aceptando pacientes ya existentes:** el sitio del proveedor sólo es capaz de atender a los pacientes que ya han sido asignados al sitio.
- **Disponible con referencia únicamente:** el sitio del proveedor solo puede atender a los pacientes que son referidos por su médico de atención primaria.
- **Disponible únicamente por medio de un hospital o centro de salud:** el proveedor no atiende a los pacientes en un entorno de consultorio. El proveedor únicamente trabaja con los pacientes que están recibiendo atención en un hospital o centro de salud.
- **No acepta nuevos pacientes:** el sitio del proveedor no está disponible para atender a nuevos pacientes en su sitio.

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Tipo de especialidad

Permite la búsqueda del proveedor por especialidad médica o por el tipo de centro de salud. Por ejemplo, si usted está buscando un dermatólogo, seleccione Dermatología en la lista. Nota: Algunos médicos pueden tener más de una especialidad. Para centros de salud, si usted está buscando un hospital, por ejemplo, seleccione hospital.

Términos utilizados en los listados del Hospital

El directorio de proveedores le permite buscar hospitales, clínicas y otros centros de salud en la red de Partnership. A continuación encontrará una lista de la información sobre un hospital que usted puede encontrar en el directorio de proveedores y lo que significa. Esta información es auto reportada por el hospital y se actualiza cada tres años o con más frecuencia conforme el hospital lo informe. También verificamos con los hospitales para validar esta información cada año. Confiamos en que los hospitales nos indicarán si esta información ha cambiado. Las actualizaciones que no se nos comuniquen de parte del hospital no se agregarán al directorio hasta nuestra próxima validación programada.

- **Nombre** significa el nombre de un hospital de la red de Partnership.

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- **Dirección** significa la ubicación física de un hospital de la red de Partnership.
- **Teléfono** es el número de teléfono de un hospital de la red de Partnership.

Fuente de datos de calidad del hospital

Los datos sobre la calidad del hospital son los datos de parte de fuentes nacionales o estatales reconocidas sobre la calidad de un hospital de la red de Partnership. El directorio de proveedores de Partnership incluye vínculos a información sobre la calidad del The Leapfrog Group and Quality Check. Esta información es validada con la entidad de acreditación aplicable cada tres años o con más frecuencia conforme el hospital lo informe.

Acreditación de hospitales

Cuando un hospital experimenta una revisión para evaluar la calidad de sus procesos y sistemas por una organización externa. Partnership verifica con el organismo de acreditación para determinar si el hospital es acreditado cada 3 años. El directorio de proveedores incluye un enlace al organismo de acreditación del hospital.

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Silla de ruedas y los códigos de accesibilidad

Esta información es para las personas con discapacidades para ayudarles a encontrar una oficina accesible. Cada clínica se evalúa de acuerdo al nivel de acceso para el estacionamiento, el edificio, el ascensor, el consultorio de examen del médico y los baños.

Niveles de acceso

Los códigos de accesibilidad (vea la página 17 para obtener una descripción de los códigos: ♿ **P EB IB R E T**)

Acceso básico

La oficina cumple con los estándares que se encuentran a continuación para el estacionamiento, el interior y exterior del edificio, baños y los consultorios de examen (P, EB, IB, R y E).

Acceso limitado

La oficina no cumple con uno o más de los estándares para el estacionamiento, el interior y exterior del edificio, los baños y los consultorios de examen (P, EB, IB, R y E).

Acceso al equipo médico | consultorio cumple con los siguientes estándares en mesas de examen y básculas (T).

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NONDISCRIMINATION NOTICE

Discrimination is against the law. Partnership HealthPlan of California (Partnership) follows State and Federal civil rights laws. Partnership does not unlawfully discriminate, exclude people, or treat them differently because of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity, or sexual orientation.

Partnership provides:

- Free aids and services to people with disabilities to help them communicate better, such as:
 - ✓ Qualified sign language interpreters
 - ✓ Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - ✓ Qualified interpreters
 - ✓ Information written in other languages

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If you need these services, contact Partnership between 8 a.m. – 5 p.m. by calling (800) 863-4155. If you cannot hear or speak well, please call (800) 735-2929 or California Relay 711. Upon request, this document can be made available to you in braille, large print, audiocassette, or electronic form. To obtain a copy in one of these alternative formats, please call or write to:

Partnership HealthPlan of California
4665 Business Center Drive, Fairfield, CA 94534
(800) 863-4155
(800) 735-2929 or California Relay 711

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

HOW TO FILE A GRIEVANCE

If you believe that Partnership has failed to provide these services or unlawfully discriminated in another way on the basis of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity, or sexual orientation, you can file a grievance with a Partnership Civil Rights Coordinator. You can file a grievance by phone, in writing, in person, or electronically:

- By phone: Contact Partnership's Member Services between 8 a.m. – 5 p.m. by calling (800) 863-4155. Or, if you cannot hear or speak well, please call (800) 735-2929 or California Relay 711.
- In writing: Fill out a complaint form or write a letter and send it to:

Partnership HealthPlan of California
Attn: Grievance: Partnership Civil Rights Coordinator
4665 Business Center Drive
Fairfield, CA 94534

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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- In person: Visit your doctor's office or Partnership and say you want to file a grievance.
 - Electronically: Visit Partnership's website at <https://PartnershipHP.org>.
-

OFFICE OF CIVIL RIGHTS – CALIFORNIA **DEPARTMENT OF HEALTH CARE SERVICES**

You can also file a civil rights complaint with the California Department of Health Care Services, Office of Civil Rights by phone, in writing, or electronically:

- By phone: Call **916-440-7370**. If you cannot speak or hear well, please call **711 (Telecommunications Relay Service)**.
- In writing: Fill out a complaint form or send a letter to:

Deputy Director, Office of Civil Rights
Department of Health Care
Services Office of Civil Rights
P.O. Box 997413, MS 0009
Sacramento, CA 95899-7413

Complaint forms are available at
http://www.dhcs.ca.gov/Pages/Language_Access.aspx.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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- Electronically: Send an email to CivilRights@dhcs.ca.gov.

OFFICE OF CIVIL RIGHTS – U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

If you believe you have been discriminated against on the basis of race, color, national origin, age, disability or sex, you can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by phone, in writing, or electronically:

- By phone: Call **1-800-368-1019**. If you cannot speak or hear well, please call **TTY 1-800-537-7697**.
- In writing: Fill out a complaint form or send a letter to:

**U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201**

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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- Electronically: Visit the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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AVISO DE NO DISCRIMINACIÓN

La discriminación es contraria a la ley. Partnership HealthPlan of California (Partnership) cumple con las leyes estatales y federales de derechos civiles.

Partnership no discrimina ilegalmente, excluye a las personas ni las trata de manera diferente por motivos de sexo, raza, color, religión, ascendencia, nacionalidad, identificación de grupo étnico, edad, discapacidad mental, discapacidad física, afección médica, información genética, estado civil, género, identidad de género u orientación sexual.

Partnership proporciona:

- Ayudas y servicios gratuitos a las personas con discapacidades para ayudarles a comunicarse mejor, como:
 - ✓ Intérpretes de lenguaje de señas calificados
 - ✓ Información escrita en otros formatos (letra imprenta grande, audio, formatos electrónicos accesibles, otros formatos)
- Servicios gratuitos de idiomas para personas cuyo idioma principal no sea el inglés, como:

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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- ✓ Intérpretes calificados
- ✓ Información escrita en otros idiomas

Si necesita estos servicios, comuníquese con Partnership entre las 8 a. m. y las 5 p. m. llamando al (800) 863-4155. Si tiene dificultades para oír o hablar, llame al (800) 735-2929 o al servicio de retransmisión de California 711. Si lo solicita, este documento puede ponerse a su disposición en braille, letra imprenta grande, audiocasete o formato electrónico. Para obtener una copia en uno de estos formatos alternativos, llame o escriba a:

Partnership HealthPlan of California
4665 Business Center Drive, Fairfield, CA 94534
(800) 863-4155
(800) 735-2929 o servicio de retransmisión de California
711

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

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CÓMO PRESENTAR UN RECLAMO

Si considera que Partnership no ha proporcionado estos servicios o que lo discriminó ilegalmente de otra forma por motivos de sexo, raza, color, religión, ascendencia, nacionalidad, identificación de grupo étnico, edad, discapacidad mental, discapacidad física, afección médica, información genética, estado civil, género, identidad de género u orientación sexual, puede presentar un reclamo ante un coordinador de derechos civiles de Partnership. Puede presentar un reclamo por teléfono, por escrito, en persona o por vía electrónica:

- Por teléfono: Comuníquese con los Servicios al Miembro de Partnership entre las 8 a. m. y las 5 p. m. llamando al (800) 863-4155. O bien, si tiene dificultades para oír o hablar, llame al (800) 735-2929 o al servicio de retransmisión de California 711.
- Por escrito: Complete un formulario de queja o escriba una carta y envíela a:

Partnership HealthPlan of California
Attn: Grievance: Partnership Civil Rights Coordinator
4665 Business Center Drive
Fairfield, CA 94534

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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- En persona: Visite el consultorio de su médico o Partnership y diga que quiere presentar una queja.
 - Por vía electrónica: Visite el sitio web de Partnership en <https://PartnershipHP.org>.
-

OFICINA DE DERECHOS CIVILES: DEPARTAMENTO DE SERVICIOS DE ATENCIÓN MÉDICA DE CALIFORNIA

También puede presentar una queja de derechos civiles ante la Oficina de Derechos Civiles del Departamento de Servicios de Atención Médica de California por teléfono, por escrito o por vía electrónica:

- Por teléfono: Llame al **916-440-7370**. Si tiene dificultades para hablar u oír, llame al **711 (servicio de retransmisión de telecomunicaciones)**.
- Por escrito: Complete un formulario de queja o envíe una carta a:

**Deputy Director, Office of Civil Rights
Department of Health Care
Services Office of Civil Rights**

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

**P.O. Box 997413, MS 0009
Sacramento, CA 95899-7413**

Los formularios de queja están disponibles en
http://www.dhcs.ca.gov/Pages/Language_Access.aspx.

- Por vía electrónica: Envíe un correo electrónico a CivilRights@dhcs.ca.gov.

OFICINA DE DERECHOS CIVILES: DEPARTAMENTO DE SALUD Y SERVICIOS HUMANOS DE LOS EE. UU.

Si considera que lo han discriminado por motivos de raza, color, nacionalidad, edad, discapacidad o sexo, también puede presentar una queja de derechos civiles ante la Oficina de Derechos Civiles del Departamento de Salud y Servicios Sociales de los EE. UU. por teléfono, por escrito o por vía electrónica:

- Por teléfono: Llame al **1-800-368-1019**. Si tiene dificultades para hablar u oír, llame al **TTY 1-800-537-7697**.
- Por escrito: Complete un formulario de queja o envíe una carta a:

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

**U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201**

Los formularios de queja están disponibles en
<http://www.hhs.gov/ocr/office/file/index.html>.

- Por vía electrónica: Visite el Portal de quejas de la Oficina de Derechos Civiles en <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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TAGLINES

English Tagline

ATTENTION: If you need help in your language call 1-800-863-4155 (TTY: 1-800-735-2929). Aids and services for people with disabilities, like documents in braille and large print, are also available. Call 1-800-863-4155 (TTY: 1-800-735-2929). These services are free of charge.

الشعار بالعربية (Arabic)

يُرجى الانتباه: إذا احتجت إلى المساعدة بلغتك، فاتصل بـ 1-800-863-4155 (TTY: 1-800-735-2929). تتوفر أيضًا المساعدات والخدمات للأشخاص ذوي الإعاقة، مثل المستندات المكتوبة بطريقة بريـل والخط الكبير. اتصل بـ 1-800-863-4155 (TTY: 1-800-735-2929). هذه الخدمات مجانية.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Հայերեն պիտակ (Armenian)

ՈՒՇԱԴՐՈՒԹՅՈՒՆ: Եթե Ձեզ օգնություն է հարկավոր Ձեր լեզվով, զանգահարեք 1-800-863-4155 (TTY: 1-800-735-2929): Կան նաև օժանդակ միջոցներ ու ծառայություններ հաշմանդամություն ունեցող անձանց համար, օրինակ՝ Բրայլի գրատիպով ու խոշորատառ տպագրված նյութեր: Զանգահարեք 1-800-863-4155 (TTY: 1-800-735-2929): Այդ ծառայություններն անվճար են:

ឃ្លាសម្គាល់ជាភាសាខ្មែរ (Cambodian)

ចំណាំ: បើអ្នក ត្រូវ ការជំនួយ ជាភាសា របស់អ្នក សូម ទូរស័ព្ទទៅលេខ 1-800-863-4155 (TTY: 1-800-735-2929)។ ជំនួយ និង សេវាកម្ម សម្រាប់ ជនពិការ ដូចជា ឯកសារសរសេរជាអក្សរផុស សម្រាប់ជនពិការភ្នែក ឬ ឯកសារសរសេរជាអក្សរពុម្ពធំ ក៏អាចរកបានផងដែរ។ ទូរស័ព្ទមកលេខ 1-800-863-4155 (TTY: 1-800-735-2929)។ សេវាកម្មទាំងនេះមិនគិតថ្លៃឡើយ។

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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简体中文标语 (Simplified Chinese)

请注意：如果您需要以您的母语提供帮助，请致电
1-800-863-4155 (TTY: 1-800-735-2929)。我们另外还提供
针对残疾人士的帮助和服务，例如盲文和大字体阅读，提供
您方便取用。请致电 1-800-863-4155
(TTY: 1-800-735-2929)。这些服务都是免费的。

مطلب به زبان فارسی (Farsi)

توجه: اگر می خواهید به زبان خود کمک دریافت کنید، با
1-800-863-4155

(TTY: 1-800-735-2929) تماس بگیرید. کمکها و خدمات مخصوص
افراد دارای معلولیت، مانند نسخه های خط بریل و چاپ با حروف بزرگ، نیز
موجود است. با (TTY: 1-800-735-2929) 1-800-863-4155 تماس
بگیرید. این خدمات رایگان ارائه می شوند.

हिंदी टैगलाइन (Hindi)

ध्यान दें: अगर आपको अपनी भाषा में सहायता की आवश्यकता है तो
1-800-863-4155 (TTY: 1-800-735-2929) पर कॉल करें।
अशक्तता वाले लोगों के लिए सहायता और सेवाएं, जैसे ब्रेल और बड़े
प्रिंट में भी दस्तावेज़ उपलब्ध हैं। 1-800-863-4155
(TTY: 1-800-735-2929) पर कॉल करें। ये सेवाएं नि: शुल्क हैं।

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Nqe Lus Hmoob Cob (Hmong)

CEEB TOOM: Yog koj xav tau kev pab txhais koj hom lus hu rau 1-800-863-4155 (TTY: 1-800-735-2929). Muaj cov kev pab txhawb thiab kev pab cuam rau cov neeg xiam oob qhab, xws li puav leej muaj ua cov ntawv su thiab luam tawm ua tus ntawv loj. Hu rau 1-800-863-4155 (TTY: 1-800-735-2929). Cov kev pab cuam no yog pab dawb xwb.

日本語表記 (Japanese)

注意日本語での対応が必要な場合は 1-800-863-4155 (TTY: 1-800-735-2929)へお電話ください。点字の資料や文字の拡大表示など、障がいをお持ちの方のためのサービスも用意しています。 1-800-863-4155 (TTY: 1-800-735-2929)へお電話ください。これらのサービスは無料で提供しています。

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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한국어 태그라인 (Korean)

유의사항: 귀하의 언어로 도움을 받고 싶으시면
1-800-863-4155 (TTY: 1-800-735-2929) 번으로 문의하십시오.
점자나 큰 활자로 된 문서와 같이 장애가 있는 분들을 위한
도움과 서비스도 이용 가능합니다. 1-800-863-4155
(TTY: 1-800-735-2929) 번으로 문의하십시오. 이러한 서비스
는 무료로 제공됩니다.

ແທກໄລພາສາລາວ (Laotian)

ປະກາດ:
ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນພາສາຂອງທ່ານໃຫ້ໂທຫາເບີ
1-800-863-4155 (TTY: 1-800-735-2929).
ຍັງມີຄວາມຊ່ວຍເຫຼືອແລະການບໍລິການສໍາລັບຄົນພິການ
ເຊັ່ນເອກະສານທີ່ເປັນອັກສອນນູນແລະມິໂຕພິມໃຫຍ່ ໃຫ້ໂທຫາເບີ
1-800-863-4155 (TTY: 1-800-735-2929).
ການບໍລິການເຫຼົ່ານີ້ບໍ່ຕ້ອງເສຍຄ່າໃຊ້ຈ່າຍໃດໆ.

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Mien Tagline (Mien)

LONGC HNYOUV JANGX LONGX OC: Beiv taux meih qiemx longc mienh tengx faan benx meih nyei waac nor douc waac daaih lorx taux 1-800-863-4155 (TTY: 1-800-735-2929). Liouh lorx jauv-louc tengx aengx caux nzie gong bun taux ninh mbuo wuaaic fangx mienh, beiv taux longc benx nzangc-pokc bun hluo mbiutc aengx caux aamz mborqv benx domh sou se mbenc nzoih bun longc. Douc waac daaih lorx 1-800-863-4155 (TTY: 1-800-735-2929). Naaiv deix nzie weih gong-bou jauv-louc se benx wang-henh tengx mv zuqc cuotv nyaanh oc.

ਪੰਜਾਬੀ ਟੈਗਲਾਈਨ (Punjabi)

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਾਲ ਕਰੋ 1-800-863-4155 (TTY: 1-800-735-2929). ਅਪਾਹਜ਼ ਲੋਕਾਂ ਲਈ ਸਹਾਇਤਾ ਅਤੇ ਸੇਵਾਵਾਂ, ਜਿਵੇਂ ਕਿ ਬੋਲ ਅਤੇ ਮੋਟੀ ਛਪਾਈ ਵਿੱਚ ਦਸਤਾਵੇਜ਼, ਵੀ ਉਪਲਬਧ ਹਨ | ਕਾਲ ਕਰੋ 1-800-863-4155 (TTY: 1-800-735-2929). ਇਹ ਸੇਵਾਵਾਂ ਮੁਫਤ ਹਨ |

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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Русский слоган (Russian)

ВНИМАНИЕ! Если вам нужна помощь на вашем родном языке, звоните по номеру 1-800-863-4155 (линия ТТУ: 1-800-735-2929). Также предоставляются средства и услуги для людей с ограниченными возможностями, например документы крупным шрифтом или шрифтом Брайля. Звоните по номеру 1-800-863-4155 (линия ТТУ: 1-800-735-2929). Такие услуги предоставляются бесплатно.

Mensaje en español (Spanish)

ATENCIÓN: si necesita ayuda en su idioma, llame al 1-800-863-4155 (TTY: 1-800-735-2929). También ofrecemos asistencia y servicios para personas con discapacidades, como documentos en braille y con letras grandes. Llame al 1-800-863-4155 (TTY: 1-800-735-2929). Estos servicios son gratuitos.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Tagalog Tagline (Tagalog)

ATENSIYON: Kung kailangan mo ng tulong sa iyong wika, tumawag sa 1-800-863-4155 (TTY: 1-800-735-2929). Mayroon ding mga tulong at serbisyo para sa mga taong may kapansanan, tulad ng mga dokumento sa braille at malaking print. Tumawag sa 1-800-863-4155 (TTY: 1-800-735-2929). Libre ang mga serbisyong ito.

เท็กไลน์ภาษาไทย (Thai)

โปรดทราบ: หากคุณต้องการความช่วยเหลือเป็นภาษาของคุณ กรุณาโทรศัพท์ไปที่หมายเลข 1-800-863-4155 (TTY: 1-800-735-2929) นอกจากนี้ ยังพร้อมให้ความช่วยเหลือและบริการต่าง ๆ สำหรับบุคคลที่มีความพิการ เช่น เอกสารต่าง ๆ ที่เป็นอักษรเบรลล์และเอกสารที่พิมพ์ด้วยตัวอักษรขนาดใหญ่ กรุณาโทรศัพท์ไปที่หมายเลข 1-800-863-4155 (TTY: 1-800-735-2929) ไม่มีค่าใช้จ่ายสำหรับบริการเหล่านี้

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Примітка українською (Ukrainian)

УВАГА! Якщо вам потрібна допомога вашою рідною мовою, телефонуйте на номер 1-800-863-4155 (ТТУ: 1-800-735-2929). Люди з обмеженими можливостями також можуть скористатися допоміжними засобами та послугами, наприклад, отримати документи, надруковані шрифтом Брайля та великим шрифтом. Телефонуйте на номер 1-800-863-4155 (ТТУ: 1-800-735-2929). Ці послуги безкоштовні.

Khẩu hiệu tiếng Việt (Vietnamese)

CHÚ Ý: Nếu quý vị cần trợ giúp bằng ngôn ngữ của mình, vui lòng gọi số 1-800-863-4155 (TTY: 1-800-735-2929). Chúng tôi cũng hỗ trợ và cung cấp các dịch vụ dành cho người khuyết tật, như tài liệu bằng chữ nổi Braille và chữ khổ lớn (chữ hoa). Vui lòng gọi số 1-800-863-4155 (TTY: 1-800-735-2929). Các dịch vụ này đều miễn phí.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Accessibility Standards for Seniors and Persons with Disabilities

This directory now lists codes to define “accessibility” standards. These standards are meant to help seniors and persons with disabilities. The intent is that members can get in and around offices safely and without help from others. These codes are not yet listed for all providers. If you do not see these codes listed under a certain provider’s name, just call the office. You can ask if they have the type of access that you need.

Levels of Access

Basic Access

The office meets the standards below for parking, interior and exterior building, exam rooms, and restrooms (P, EB, IB, R, and E).

Limited Access

The office does not meet one or more of the standards below for parking, interior and exterior building, exam rooms, and restrooms (P, EB, IB, R, and E).

Medical Equipment Access

The office meets the standard below for exam tables and scales (T).

Accessibility Codes

 = Wheelchair Accessible

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

P = Parking

Accessible parking spaces, including van accessible spaces(s), are present. Pathways have curb ramps between the parking lot, office, and at drop off areas.

EB = Exterior Building

Curb ramps and other ramps to the building are not too long. Ramps are wide enough for a wheelchair or scooter. Handrails are on both sides of the ramp. There is an "accessible" entrance to the building. Doors open wide enough for a wheelchair or scooter, and have handles that are easy to use.

IB = Interior Building

Pathways are wide enough for a wheelchair or scooter. Stairs, if present, have handrails. If there is an elevator, it can be used at all times the building is open. The elevator has easy to hear sounds and Braille buttons within reach. The elevator has enough room for a wheelchair or scooter to turn around. If there is a platform lift, it can be used without help.

R = Restroom

The restroom doors are wide enough for a wheelchair or scooter. The restroom has enough room for a wheelchair or scooter to turn around and close the door. There are grab bars which allow easy transfer from wheelchair to toilet. The sink is easy to get to and the faucets, soap, and toilet paper are easy to reach and use.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

E = Exam Room

The doors to the exam rooms open wide enough for a wheelchair or scooter. The exam room has enough room for a wheelchair or scooter to turn around.

T = Exam Table/Scale

The exam table moves up and down and has space next to it for a wheelchair or scooter. The weight scale can be used by patients with wheelchairs or scooters.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Normas de Accesibilidad para Personas Mayores y Personas con Discapacidades

Este directorio enumera los códigos para definir las normas de “accesibilidad”. Estas normas pretenden ayudar a personas mayores y a personas con discapacidades. La intención es que los miembros puedan entrar y desplazarse por las oficinas de manera segura y sin ayuda de otros. Estos códigos todavía no se encuentran enumerados para todos los proveedores. Si no ve estos códigos enumerados bajo el nombre de cierto proveedor, llame a la oficina del proveedor. Puede preguntar si tienen el tipo de acceso que usted necesita.

Niveles de acceso

Acceso básico

La oficina cumple con las normas de estacionamiento, interior y exterior del edificio, salas de examen y baños (P, EB, IB, R y E).

Acceso limitado

La oficina no cumple con una o más de las normas de estacionamiento, interior y exterior del edificio, salas de examen y baños (P, EB, IB, R y E).

Acceso de equipo médico

La oficina cumple con la norma para camillas de examen y básculas (T).

Códigos de accesibilidad

♿ = Accesible a silla de ruedas (Wheelchair Accessible)

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P EB IB R E T**

P = Estacionamiento (Parking)

Espacios de estacionamiento accesible, incluyendo espacios accesibles para van, están presente. Las entradas tienen rampas de acceso en las aceras entre el estacionamiento, la oficina y las áreas para dejar a las personas.

EB = Exterior del edificio (Exterior Building)

Las rampas en las aceras y otras rampas hacia el edificio no son demasiado largas. Las rampas son suficientemente anchas para permitir el acceso de una silla de ruedas o un scooter. Los pasamanos se encuentran en ambos lados de la rampa. El edificio tiene una entrada “accesible”. La abertura de las puertas es suficientemente ancha como para permitir el acceso de una silla de ruedas o un scooter, y tienen agarraderas que son fáciles de usar.

IB = Interior del Edificio (Interior Building)

Los pasillos son lo suficientemente anchos como para una silla de ruedas o un scooter. Las escaleras, si las hay, tienen pasamanos. Si hay ascensor, puede usarse en todo momento en que el edificio esté abierto. El ascensor tiene sonidos fáciles de oír y botones Braille al alcance. El ascensor tiene espacio suficiente como para que una persona en silla de ruedas o scooter se dé vuelta. Si hay ascensor con plataforma, se puede usar sin ayuda.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

R = Baño (Restroom)

Las puertas del baño son lo suficientemente anchas como para una silla de ruedas o un scooter. El baño tiene suficiente espacio para que una persona en silla de ruedas o scooter se dé vuelta y cierre la puerta. Hay pasamanos que permiten trasladarse fácilmente de la silla de ruedas al inodoro. Es fácil llegar al lavamanos, y las llaves, jabón y papel higiénico son fáciles de alcanzar y usar.

E = Sala de Examen (Exam Room)

La abertura de las puertas que llevan hacia las salas de examen son lo suficientemente anchas como para una silla de ruedas o un scooter. La sala de examen tiene suficiente espacio como para que una persona en silla de ruedas o scooter se dé vuelta.

T = Camilla de Examen/Báscula (Exam Table/Scale)

La camilla de examen se mueve hacia arriba y hacia abajo y tiene espacio a un lado como para una silla de ruedas o scooter. Los pacientes en sillas de ruedas o scooters pueden usar la báscula.

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Timely Access to Care

This table shows you the how long it should take you to get an appointment with a Partnership provider. If it takes you longer to get an appointment you can call us at **(800) 863-4155** for assistance. If you need care outside the normal office hours, you can call the Advice Nurse at no cost to you. The Advice Nurse line is available 7 days a week, 24 hours a day at (866) 778-8873, TTY users call (800) 735-2929 or 711.

Appointment Type	Must Get Appointment Within
Urgent care appointments that do not require pre-approval (prior authorization)	48 hours
Non-urgent primary care appointments	10 business days
Non-urgent specialist	15 business days
Non-urgent mental health provider (non-physician)	10 business days

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PROVIDERS | BUTTE COUNTY DIRECTORY

Appointment Type	Must Get Appointment Within
Non-urgent appointment for ancillary services for the diagnosis or treatment of injury, illness, or other health condition	15 business days
Telephone wait times during normal business hours	5 minutes
Triage – 24/7 services	24/7 services – No more than 30 minutes

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Acceso oportuno a la atención médica

Esta tabla le muestra qué tanto tiempo debería tomarle obtener una cita con un proveedor de Partnership. Si llega a tomar más tiempo puede comunicarse con nosotros al **(800) 863-4155** para solicitar asistencia. Si necesita atención médica fuera del horario normal del consultorio, puede llamar a la enfermera de asesoría sin costo alguno para usted. La línea de asesoría de enfermeras está disponible los 7 días a la semana, las 24 horas al día al (866) 778-8873, los usuarios de TTY deben llamar al (800) 735-2929 o marcar 711.

Tipo de cita	Debe obtener la cita dentro de
Citas de atención de urgencia que no requieren aprobación previa (autorización previa)	48 horas
Citas de atención médica primaria no urgentes	10 días laborales
Especialista no urgente	15 días laborales
Proveedor de salud mental no urgente	10 días laborales

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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Tipo de cita	Debe obtener la cita dentro de
(profesional de la salud no médico)	
Cita no urgente para servicios auxiliares para el diagnóstico o tratamiento de una lesión, enfermedad u otra afección de salud	15 días laborales
Tiempos de espera al teléfono durante el horario normal de trabajo	5 minutos
Triage - servicios 24/7	Servicios las 24 horas del día, los 7 días de la semana – No más de 30 minutos

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

Physician Listing Information

To report a potential error in the Provider Directory - Email PHCDirectory@PartnershipHP.org or call (800) 863-4155.

How to read the Provider Directory

To help you in your selection, the following information is provided about each personal physician.

Como leer el Directorio de Proveedores

Para ayudarle a seleccionar un proveedor, lea la información siguiente sobre cada proveedor.

City Location or Specialty Type	Fairfield	Ubicación de Ciudad o Tipo de Especialidad
Provider Site Name	Family Medical Center	Nombre del Sitio del Proveedor
PCP Site Number	<u>PCP # 1234-0001</u>	Número de Sitio del PCP
Enrollment Status	Open to New Patients	Estado de Inscribirse
Ages Accepted	Ages: No Age Limitations	Las Edades Aceptadas
Hospital Affiliation	Hospital(s): NorthBay	Afiliación de Hospital
Address	1234 Hospital Drive Fairfield, CA 94534	Dirección

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PROVIDERS | BUTTE COUNTY DIRECTORY

Accessibility	P E B I B R E T	Accesibilidad
Phone	(707) 555-5555 (phn)	Teléfono
Fax	(707) 555-5556 (fax)	Fax
URL Website	www.abc123.com	URL Sitio Web
Hours	Mon – Fri 8 a.m. – 6 p.m.	Horas
Medical Specialty	Family Practice	Especialidad Médica
Provider's Name	◆ Doe, John MD	Nombre del Proveedor Médico
NPI	1234567890	NPI
License Number	A12345	Número de Licencia
Languages	Spanish, Tagalog	Idiomas

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 43 for a description of codes: **P E B I B R E T**

PARTNERSHIP PROVIDERS | BUTTE COUNTY DIRECTORY

Special
Accommodations and
Levels of Access

Adj. Exam Tables
Special Scales for
Wheelchairs
Scales that weigh up
to 300lbs
Hoyer Lift
Gurney
Accommodations
Hearing Impaired
Accommodations
Onsite Interpretation
Services
Basic Access

Alojamiento Especial
y Niveles de Acceso

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

**PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY**

Chico

**Ampla Health Chico Medical &
Pediatrics**

PCP PHC#: 5773-0006

NPI: 1316963606

FQHC

Family Medicine, Internal Medicine,
Pediatrics

Accepting New Patients

No Age Limitations

CHDP Provider

680 Cohasset Rd

Chico, CA 95926

Primary Phone: (530) 342-4395

Primary Fax: (530) 894-2325

Mon - Sat 8:00 AM - 7:00 PM

Sun 9:00 AM - 4:00 PM

Family Medicine

Choe, Wonsick, MD 

◆ Neuropathology

NPI: 1689070690

License: C42362

Gender: Male

Korean

Race: Unknown

Ethnicity: Unknown

Johnson, Megan Jo, MD 

NPI: 1336288984

License: G61655

Gender: Female

Race: Unknown

Ethnicity: Unknown

Krendel, Mary Elizabeth, MD 

NPI: 1679061006

License: A178900

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Tyagi, Neha, MD 🌐

NPI: 1518372986

License: A165721

Gender: Female

Hindi

Race: Unknown

Ethnicity: Unknown

Internal Medicine

**Al Dwairi, Abdullah Muhammed,
MD** 🌐

NPI: 1639170806

License: A79949

Gender: Male

Arabic

Race: Unknown

Ethnicity: Unknown

**Carrasquillo Navarro, Marytere,
MD** 🌐

NPI: 1851751408

License: A162664

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Chiapella, Joseph Alan, MD 🌐

◆ Internal Medicine

NPI: 1255374252

License: G38718

Gender: Male

Race: Unknown

Ethnicity: Unknown

Chintamaneni, Sreekanth, MD 🌐

NPI: 1427118280

License: C183551

Gender: Male

Race: Unknown

Ethnicity: Unknown

Milliron, Alyssa Carynn, MD 🌐

NPI: 1033640099

License: A157920

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Sandhu, Sartaj Singh, MD 

NPI: 1073861654

License: A145527

Gender: Male

Hindi, Punjabi, Urdu

Race: Unknown

Ethnicity: Unknown

Sarsam, Luay, MD 

NPI: 1558744953

License: A153823

Gender: Male

Arabic, French

Race: Unknown

Ethnicity: Unknown

Singh, Amitabh, DO 

NPI: 1053843540

License: 20A18038

Gender: Male

Race: Unknown

Ethnicity: Unknown

Sunil, Gopinath S, MD 

NPI: 1710937545

License: C168401

Gender: Male

Hindi, Spanish

Race: Unknown

Ethnicity: Unknown

Pediatrics

Changezi, Ammar Hadi, MD 

NPI: 1538428040

License: A124699

Gender: Male

Farsi, Urdu

CCS Provider

Race: Unknown

Ethnicity: Unknown

Carini, Renee Marie, FNP 

NPI: 1346287356

License: 11041

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Delshad, Mitra, FNP 

NPI: 1659735637

License: 95004787

Gender: Female

Farsi, Persion

Race: Unknown

Ethnicity: Unknown

Hall, Debra Gail, NP 


NPI: 1700936655

License: 4133

Gender: Female

Race: Unknown

Ethnicity: Unknown

Her, Nou, FNP 

NPI: 1013149996

License: 19198

Gender: Female

Hmong

Race: Unknown

Ethnicity: Unknown

Hughart, Danny Ray, NP 

NPI: 1942573670

License: 21330

Gender: Male

Race: Unknown

Ethnicity: Unknown

Krikoriantz, Steve Alexander, PA



NPI: 1780786657

License: 15820

Gender: Male

Race: Unknown

Ethnicity: Unknown

Nwabunor, Mary Nwakaego, NP



NPI: 1780008102

License: 95000302

Gender: Female

Race: Unknown

Ethnicity: Unknown

Saefong, Mintra, PA-C 

NPI: 1326505280

License: 56575

Gender: Female

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Race: Unknown

Ethnicity: Unknown

Steglich, Lindsey Renee, PA-C



NPI: 1538573365

License: 51697

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.

Exam Tables, Scales that weigh up

to 1000lbs

**Ampla Health South Chico
Medical**

PCP PHC#: 99712-0004

NPI: 1316963606

FQHC

Family Medicine

Accepting New Patients

19 Years and Older

CHDP Provider

2216 Fair St

Chico, CA 95928

P,EB,IB,E,T

Level of Access: Limited

Primary Phone: (530) 491-0204

Primary Fax: (530) 894-2325

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Johnson, Megan Jo, MD

NPI: 1336288984

License: G61655

Gender: Female

Race: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 43 for a description of codes: **P EB IB R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Ethnicity: Unknown

Billah, Muslima, PA-C 

NPI: 1124596192

License: 57771

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Scales that
weigh up to 500lbs

Northern Valley Indian Health

PCP PHC#: 29532-0004

NPI: 1770859084

Tribal FQHC

Pediatrics

**Accepting Native American
Indians**

0-18 Years

1515 Springfield Dr Ste 175
Chico, CA 95928

Primary Phone: (530) 781-1440

Primary Fax: (530) 342-1663

Mon - Fri 8:00 AM - 5:00 PM

Fleming, Nathan Aubrie, MD

NPI: 1679864912

License: C191507

Gender: Male

Spanish

Race: Unknown

Ethnicity: Unknown

Pierce, James Telford Will, MD

NPI: 1265051460

License: A184688

Gender: Male

Race: Unknown

Ethnicity: Unknown

Tedford, Patrick Michael, MD

NPI: 1770589517

License: A24629

Gender: Male

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Chaplin, Alyssa Dawn, NP

NPI: 1861428781

License: 11026

Gender: Female

Race: Unknown

Ethnicity: Unknown

Cordova, Lisa Kathleen, FNP-C

NPI: 1033734926

License: 95013771

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Pendleton, Linda Sue, PA-C

NPI: 1104853597

License: 10631

Gender: Female

Race: Unknown

Ethnicity: Unknown

Sprotte, William A, NP

NPI: 1023006715

License: 6740

Gender: Male

Race: Unknown

Ethnicity: Unknown

Northern Valley Indian Health

PCP PHC#: 82299-0004

NPI: 1750031548

Tribal FQHC

Internal Medicine

**Accepting Native American
Indians**

No Age Limitations

1990 Concord Ave

Chico, CA 95928

Primary Phone: (530) 809-3300

Primary Fax: (530) 809-3399

Mon - Fri 7:30 AM - 5:00 PM

Lambert, Peter Clark, MD

NPI: 1194178004

License: A192277

Gender: Male

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Brown, Brett Dennis, PA-C

NPI: 1023622396

License: 58531

Gender: Male

Race: Unknown

Ethnicity: Unknown

Garrido, Heather Lynn, PA-C

NPI: 1336457910

License: 21132

Gender: Female

Race: Unknown

Ethnicity: Unknown

McConnell, Deanna J, FNP-BC

NPI: 1760565758

License: 19459

Gender: Female

Race: Unknown

Ethnicity: Unknown

Taylor, Naeemah Jalila, FNP-C

NPI: 1841576741

License: 95025991

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Scales
that weigh up to 600lbs

Northern Valley Indian Health

PCP PHC#: 31030-0004

NPI: 1265567127

Tribal FQHC

Family Medicine

**Accepting Native American
Indians**

No Age Limitations

845 W East Ave

Chico, CA 95926

Primary Phone: (530) 896-9400

Primary Fax: (530) 896-9407

Mon - Fri 7:30 AM - 5:00 PM

Austin, Chester James, MD

NPI: 1689738866

License: A74402

Gender: Male

Race: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

**PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY**

Ethnicity: Unknown

Reinking, Celeste Cristina, MD

NPI: 1407141203

License: A123142

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Briggs, Nicole Erin, PA-C

NPI: 1811505092

License: 58354

Gender: Female

Race: Unknown

Ethnicity: Unknown

Green, Nikita R, PA-C

NPI: 1548626500

License: 63427

Gender: Female

Race: Unknown

Ethnicity: Unknown

Moreno, Mauro, PA-C

NPI: 1629142971

License: 15433

Gender: Male

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Scales
that weigh up to 600lbs

Gridley

Ampla Health Gridley Medical

PCP PHC#: 6418-0004

NPI: 1639194004

FQHC

Family Medicine

Accepting New Patients

No Age Limitations

CHDP Provider

520 Kentucky St
Gridley, CA 95948

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Primary Phone: (530) 846-6231
Primary Fax: (530) 846-4051
Mon, Thu, Fri 8:00 AM - 5:00 PM
Tue, Wed 8:00 AM - 7:00 PM

Family Medicine

Lopez, Hector Jacobo, MD 

NPI: 1255441515

License: A63052

Gender: Male

Spanish

Hospital Privileges:

Sutter Medical Center Sacramento

Woodland Memorial Hospital

Race: Unknown

Ethnicity: Unknown

Inglet, Jennifer, PA-C 

NPI: 1013017995

License: 18240

Gender: Female

Race: Unknown

Ethnicity: Unknown

Singson, Suzanne Taylor, FNP-C

NPI: 1619639515

License: 95029276

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to 800lbs

Gridley Children's Clinic

PCP PHC#: 82781-0004

NPI: 1417688078

RHC

Pediatrics

Accepting New Patients

0-18 Years

50 E Gridley

Gridley, CA 95948

Primary Phone: (530) 975-4001

Mon - Fri 8:00 AM - 5:00 PM

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Pediatrics

Gerbich, Stephen Joseph, MD 

NPI: 1538196746

License: G59912

Gender: Male

Spanish

Hospital Privileges: St Elizabeth

Community Hospital

CCS Provider

Race: Unknown

Ethnicity: Unknown

Midha, Sanjiv K, MD 

NPI: 1265476014

License: A70328

Gender: Male

Punjabi

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Maser, Christine Suzanne, FNP-C



NPI: 1871138289

License: 95011847

Gender: Female

Race: Unknown

Ethnicity: Unknown

Ndulue, Chukwuemeka, MD

PCP PHC#: 5807-0008

NPI: 1134124001

RHC

Pediatrics

Accepting New Patients

0-18 Years

CHDP Provider

135 Spruce St

Gridley, CA 95948

Primary Phone: (530) 846-1400

Primary Fax: (530) 846-1400

Mon - Fri 8:00 AM - 5:00 PM

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Pediatrics

Ndulue, Chukwuemeka, MD 

NPI: 1134124001

License: A48878

Gender: Male

CCS Provider

Race: Unknown

Ethnicity: Unknown

Holley, Melanie Ann, NP 

NPI: 1700324167

License: 95006129

Gender: Female

Race: Unknown

Ethnicity: Unknown

Sullivan, Kimberly Ann, FNP 

NPI: 1538817325

License: 95020227

Gender: Female

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Scales
that weigh up to 500lbs

**Orchard Hospital Medical
Specialty Center**

PCP PHC#: 27629-0004

NPI: 1144378209

RHC

Accepting New Patients

No Age Limitations

CHDP Provider

284 Spruce St

Gridley, CA 95948

P,EB,IB,E

Level of Access: Limited

Primary Phone: (530) 846-9080

Primary Fax: (530) 846-4015

Mon - Fri 7:00 AM - 7:00 PM

Sat, Sun 8:00 AM - 5:00 PM

Alvarado, Gabriella Marisol,

FNP-C 

NPI: 1508437229

License: 95017713

Gender: Female

Spanish

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Race: Unknown
Ethnicity: Unknown
Devine, Thomas Arthur, FNP
NPI: 1548627516
License: 95003680
Gender: Male
Race: Unknown
Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables

Magalia

Ampla Health Magalia Medical

PCP PHC#: 83135-0001

NPI: 1952333635

FQHC

Accepting New Patients

No Age Limitations

14137 Lakeridge Cir Ste C
Magalia, CA 95945

Primary Phone: (530) 873-5030
Primary Fax: (530) 762-3008
Mon - Thu 8:00 AM - 5:00 PM

Brewer, Cyndi Lee, PA 

NPI: 1790861516

License: 60612

Gender: Female

Race: Unknown

Ethnicity: Unknown

Stanley, Jeremiah Eugene, FNP



NPI: 1649508763

License: 19056

Gender: Male

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to lbs

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Oroville

Ampla Health Oroville Medical

PCP PHC#: 9408-0005

NPI: 1952333635

FQHC

Family Medicine, Internal Medicine,
Pediatrics

Accepting New Patients

No Age Limitations

2800 Lincoln Blvd

Oroville, CA 95966

Primary Phone: (530) 534-7500

Primary Fax: (530) 534-0210

Mon - Fri 7:00 AM - 5:00 PM

Family Medicine

Krendel, Mary Elizabeth, MD 

NPI: 1679061006

License: A178900

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Internal Medicine

Ammar, Mustafa, MD 

NPI: 1558363168

License: A52256

Gender: Male

Arabic

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Carrasquillo Navarro, Marytere,
MD 

NPI: 1851751408

License: A162664

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Milliron, Alyssa Carynn, MD 

NPI: 1033640099

License: A157920

Gender: Female

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Race: Unknown
Ethnicity: Unknown

Pediatrics

Ammar, Mustafa, MD 

NPI: 1558363168

License: A52256

Gender: Male

Arabic

Hospital Privileges: Adventist

Health and Rideout

Race: Unknown

Ethnicity: Unknown

Asafa, Olusola Memud, PA-C 

NPI: 1467969485

License: 55301

Gender: Male

Race: Unknown

Ethnicity: Unknown

Bauguess, Michael Dean, PA-C



NPI: 1912986647

License: 13235

Gender: Male

Race: Unknown

Ethnicity: Unknown

Hickey, Christine Gerada, PA-C



NPI: 1063968113

License: 54605

Gender: Female

Race: Unknown

Ethnicity: Unknown

O'Hair, Theresa Anne, FNP 

NPI: 1942467519

License: 18067

Gender: Female

Race: Unknown

Ethnicity: Unknown

Stein, Patricia Lee, FNP 

NPI: 1093233686

License: 95007029

Gender: Female

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Race: Unknown
Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Scales that
weigh up to 500lbs

Feather River Tribal Health, Inc.

PCP PHC#: 34187-0007

NPI: 1629130240

Tribal

Family Medicine, Internal Medicine,
Pediatrics

Accepting New Patients

No Age Limitations

CHDP Provider

2145 5th Ave

Oroville, CA 95965

Primary Phone: (530) 534-5394

Primary Fax: (530) 534-0748

Mon - Fri 7:00 AM - 6:00 PM

Family Medicine

Ali, Asghar, MD 

NPI: 1376070383

License: A88946

Gender: Male

Race: Unknown

Ethnicity: Unknown

Anwar, Tahir Mohammad, DO 

◆ Family Medicine

◆ Osteopathic Manipulative
Therapy

NPI: 1497095707

License: 20A15147

Gender: Male

Punjabi, Urdu

Race: Unknown

Ethnicity: Unknown

Sakal, Lijun Wang, MD 

NPI: 1225017551

License: A79563

Gender: Female

Chinese

Race: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

**PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY**

Ethnicity: Unknown

Skau, Melinda, MD 

NPI: 1992803969

License: G50601

Gender: Female

Race: Unknown

Ethnicity: Unknown

Internal Medicine

Sanders, Samuel Ray, MD 

◆ Internal Medicine

NPI: 1245337401

License: G32097

Gender: Male

Race: Unknown

Ethnicity: Unknown

Sandhu, Harchetan Singh, MD 

NPI: 1740243328

License: A76840

Gender: Male

Punjabi

Race: Unknown

Ethnicity: Unknown

Pediatrics

Gonzalez, Olga Lydia, MD 

NPI: 1063510063

License: G77811

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Cayaba, Eribert Tan, FNP-C 

NPI: 1629589742

License: 95007228

Gender: Male

Tagalog

Race: Unknown

Ethnicity: Unknown

Kanneh-Waritay, Saphie S, FNP



NPI: 1356643076

License: 95002381

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Opperman, Joshua Mendez,

PA-C 

NPI: 1467623975

License: 19597

Gender: Male

Spanish

Race: Unknown

Ethnicity: Unknown

Saavedra, Francisco A, PA 

NPI: 1912019035

License: 642

Gender: Male

Spanish

Race: Unknown

Ethnicity: Unknown

Steele, James Gregory, FNP 

NPI: 1548421639

License: 14971

Gender: Male

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to 800lbs

**Orchard Hospital Medical
Specialty Center**

PCP PHC#: 78439-0004

NPI: 1689023392

RHC

Accepting New Patients

No Age Limitations

CHDP Provider

2990 Oro Dam Blvd

Oroville, CA 95965

P,EB,IB,E

Level of Access: Limited

Primary Phone: (530) 353-3332

Primary Fax: (530) 353-3335

Mon - Fri 8:00 AM - 5:00 PM

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P EB IB R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Alvarado, Gabriella Marisol,

FNP-C 

NPI: 1508437229

License: 95017713

Gender: Female

Spanish

Race: Unknown

Ethnicity: Unknown

Villegas, Gustavo, PA

NPI: 1891886107

License: 14599

Gender: Male

Spanish

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.

Exam Tables

Oroville Family Practice

Oroville Hospital

PCP PHC#: 83224-0004

NPI: 1740583095

RHC

Family Medicine

Accepting New Patients

19 Years and Older

2721 Olive Hwy Ste 9

Oroville, CA 95966

Primary Phone: (530) 538-3020

Primary Fax: (530) 533-4243

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Waters, Jerry D, MD

NPI: 1528075454

License: G44051

Gender: Male

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Ruby, Jason Douglas, PA-C

NPI: 1942573134

License: 22080

Gender: Male

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Scales
that weigh up to 400lbs

Oroville Family Practice

Oroville Hospital

PCP PHC#: 83304-0001

NPI: 1740583095

RHC

Family Medicine

Accepting New Patients

19 Years and Older

2721 Olive Hwy Ste 9A

Oroville, CA 95966

P,IB,R

Level of Access: Limited

Primary Phone: (530) 538-5700

Primary Fax: (530) 538-5705

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Gutierrez, Rigoberto Orlando, MD

NPI: 1124023254

License: G76723

Gender: Male

Spanish

CCS Provider

Race: Unknown

Ethnicity: Unknown

Stack, John David, PA-C

NPI: 1629170592

License: 13683

Gender: Male

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Scales
that weigh up to 550lbs

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P EB IB R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Oroville Pediatric Associates

Oroville Hospital

PCP PHC#: 20040-0004

NPI: 1598869828

RHC

Pediatrics

Accepting New Patients

0-18 Years

2809 Olive Hwy Ste 330

Oroville, CA 95966

Primary Phone: (530) 532-8623

Primary Fax: (530) 538-3292

Mon - Fri 8:00 AM - 5:00 PM

Pediatrics

Neal, Eric Jon, MD

NPI: 1366497059

License: G79682

Gender: Male

CCS Provider

Race: Unknown

Ethnicity: Unknown

Maurer, Julia Lynn, FNP-C 

NPI: 1932569191

License: 95003879

Gender: Female

Race: Unknown

Ethnicity: Unknown

Robertson, Allison, PA

NPI: 1780159228

License: 56116

Gender: Female

Race: Unknown

Ethnicity: Unknown

Wysong, Marc J, PA-C

NPI: 1194837278

License: 16319

Gender: Male

Race: Unknown

Ethnicity: Unknown

Yang, Bao, FNP-C

NPI: 1548884539

License: 95015694

Gender: Female

Hmong

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Race: Unknown
Ethnicity: Unknown

Special Accommodations: Scales
that weigh up to 400lbs

Oroville Pediatric Practice

Oroville Hospital

PCP PHC#: 83277-0004

NPI: 1215031554

RHC

Pediatrics

Accepting New Patients

0-18 Years

2809 Olive Hwy Ste 270

Oroville, CA 95966

Primary Phone: (530) 532-8629

Primary Fax: (530) 532-8360

Mon - Fri 8:00 AM - 5:00 PM

Pediatrics

Alino, Maria Alicia Santos, MD

NPI: 1205880408

License: A49574

Gender: Female

Spanish, Tagalog

Race: Unknown

Ethnicity: Unknown

Robertson, Allison, PA

NPI: 1780159228

License: 56116

Gender: Female

Race: Unknown

Ethnicity: Unknown

Yang, Bao, FNP-C

NPI: 1548884539

License: 95015694

Gender: Female

Hmong

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Special Accommodations: Scales
that weigh up to 400lbs

Oroville Premier Health Center

Oroville Hospital

PCP PHC#: 83252-0004

NPI: 1659849529

RHC

Family Medicine

Accepting New Patients

19 Years and Older

3579 Oro Dam Blvd E Ste A

Oroville, CA 95966

P,EB,R,E

Level of Access: Limited

Primary Phone: (530) 990-7390

Primary Fax: (530) 990-7392

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Heinrich, Mark Thomas, DO

NPI: 1063467751

License: 20A5375

Gender: Male

Race: Unknown

Ethnicity: Unknown

Vang, Nhia Kash, MD

◆ Family Medicine

NPI: 1194740431

License: A91834

Gender: Male

Hmong, Spanish

Hospital Privileges: Oroville

Hospital

Race: Unknown

Ethnicity: Unknown

Akines, Vanessa Casey, FNP

NPI: 1790417434

License: 95021511

Gender: Female

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Special Accommodations: Scales
that weigh up to 440lbs

Oroville Primary Care Practice

PCP PHC#: 63295-0004

NPI: 1063750297

RHC

Family Medicine, Internal Medicine

Accepting New Patients

19 Years and Older

2721 Olive Hwy Ste 10B

Oroville, CA 95966

Primary Phone: (530) 532-8687

Primary Fax: (530) 538-3259

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Sandhu, Sukhjinder Kaur, MD

NPI: 1932563814

License: A167598

Gender: Female

Punjabi

Race: Unknown

Ethnicity: Unknown

Internal Medicine

Johnston, Michael David, MD

NPI: 1417160771

License: A125993

Gender: Male

Race: Unknown

Ethnicity: Unknown

Nay, Marie Harvey, FNP

NPI: 1568010775

License: 95012764

Gender: Female

Race: Unknown

Ethnicity: Unknown

Vincent, Eric Wayne, NP

NPI: 1871775742

License: 17756

Gender: Male

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Scales
that weigh up to 600lbs

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 43 for a description of codes: ♿ **P E B I B R E T**

**PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY**

Paradise

Adventist Health

PCP PHC#: 19742-0016

NPI: 1912092792

RHC

Family Medicine, Internal Medicine,
Pediatrics

Accepting New Patients

No Age Limitations

CHDP Provider

5125 Skyway

Paradise, CA 95969

Primary Phone: (530) 872-2000

Primary Fax: (530) 332-1049

Mon - Fri 7:30 AM - 4:30 PM

Family Medicine

Caudle, Bryan Edward, MD

◆ Family Medicine

NPI: 1992196349

License: A165469

Gender: Male

Hospital Privileges: Adventist

Health Clearlake

Race: Unknown

Ethnicity: Unknown

Minkner, Richard Duncan, MD

NPI: 1205140522

License: A122267

Gender: Male

Hospital Privileges: Adventist

Health Clearlake

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Talebi, Parviz Sagheb, MD

NPI: 1326097411

License: A83766

Gender: Male

Hospital Privileges:

Adventist Health Clearlake

Eden Medical Center

Race: Unknown

Ethnicity: Unknown

Wagner, Steven Daniel, DO

NPI: 1326033614

License: 5398

Gender: Male

Hospital Privileges: Adventist

Health Clearlake

Race: Unknown

Ethnicity: Unknown

Internal Medicine

Harter, Joan Marie, MD

NPI: 1114971322

License: G59177

Gender: Female

Hospital Privileges: Adventist

Health Clearlake

Race: Unknown

Ethnicity: Unknown

Pediatrics

Abbasi, Denise B, MD

NPI: 1770062341

License: A174634

Gender: Female

French, Spanish

Hospital Privileges: Adventist

Health Clearlake

Race: Unknown

Ethnicity: Unknown

Wilson Grillo, Cynthia Mae, DO

NPI: 1366458457

License: 20A17998

Gender: Female

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Race: Unknown
Ethnicity: Unknown

Banks, Christopher Paul, PA-C

NPI: 1457796427

License: 22942

Gender: Male

Race: Unknown

Ethnicity: Unknown

Ben-Israel, Uzoamaka, FNP

NPI: 1669160883

License: 95025187

Gender: Female

Race: Unknown

Ethnicity: Unknown

Bethke, Laura Jane, FNP-C

NPI: 1508232331

License: 778316

Gender: Female

Race: Unknown

Ethnicity: Unknown

Curry, Natalie LaVonne, FNP-C

NPI: 1962144824

License: 95027793

Gender: Female

Race: Unknown

Ethnicity: Unknown

Curtis, Jennifer Ann, FNP-C

NPI: 1215162540

License: 23186

Gender: Female

Race: Unknown

Ethnicity: Unknown

**Falge- Philips, Lori Andrea,
FNP-C**

NPI: 1760587745

License: 14974

Gender: Female

Race: Unknown

Ethnicity: Unknown

Gawthrop, Steven Clark, PA-C

NPI: 1134284292

License: 15074

Gender: Male

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 43 for a description of codes:  **P E B I B R E T**

PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY

Race: Unknown

Ethnicity: Unknown

Gillen, Kenneth Robin, PA-C

NPI: 1225098494

License: 15850

Gender: Male

Race: Unknown

Ethnicity: Unknown

Gore, Levi Benjamin, FNP-C

NPI: 1578960829

License: 95000903

Gender: Male

Race: Unknown

Ethnicity: Unknown

Grigg, Robert Douglas, PA-C

NPI: 1407371941

License: 55070

Gender: Male

Race: Unknown

Ethnicity: Unknown

Haller-Baker, Shannon Marie, PA-C

NPI: 1205480639

License: 57519

Gender: Female

Race: Unknown

Ethnicity: Unknown

Harlow, Heidi Jo, FNP-C

NPI: 1568144871

License: 95026353

Gender: Female

Race: Unknown

Ethnicity: Unknown

Her, Nou, FNP 🌐

NPI: 1013149996

License: 19198

Gender: Female

Hmong

Race: Unknown

Ethnicity: Unknown

To verify the availability of providers, call Partnership Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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**PARTNERSHIP PRIMARY CARE PROVIDERS
BUTTE COUNTY DIRECTORY**

Kettell, Merrilee R Allen, NP

NPI: 1750596839

License: 10874

Gender: Female

Race: Unknown

Ethnicity: Unknown

Kushner, Karen Lee, PA-C

NPI: 1548424237

License: 12351

Gender: Female

Race: Unknown

Ethnicity: Unknown

Mordarska, Malgorzata, PA-C

NPI: 1114692902

License: 62733

Gender: Female

Polish, Ukrainian

Race: Unknown

Ethnicity: Unknown

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Scales that
weigh up to lbs

To verify the availability of providers, call Partnership Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

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