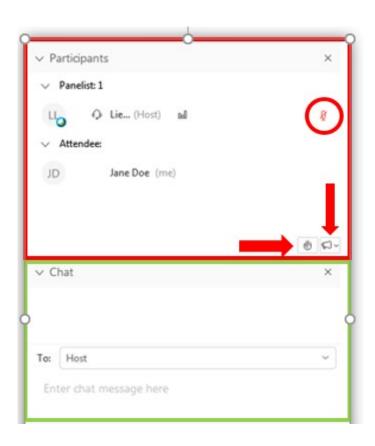




Housekeeping

- This webinar will be recorded and posted on our website.
- Slides will be emailed to all participants after the presentation.
- All participants have been muted to eliminate any possible noise interference/distraction.
- If you have a question or would like to share your comments during the webinar, <u>please type your question</u> <u>in the "Chat" box located in the</u> <u>Participants box.</u>









Medi-Cal Rx DHCS

Medi-Cal Rx start date: January 1, 2022

November 2020: DHCS announced delay for Medi-Cal Rx go-live due to COVID-19 surge. New effective date scheduled for April 1, 2021

February 2021: DHCS announced delay for Medi-Cal Rx due to conflict of interest concerns with Centene's acquisition of Magellan (*Medi-Cal's contracted pharmacy administrator*).

August 2021:







Medi-Cal Rx DHCS

According to DHCS, transitioning pharmacy services to FFS will:

- Standardize Medi-Cal pharmacy benefit statewide under one delivery system
- Improve access to pharmacy services
- Apply statewide utilization management protocols to all outpatient drugs
- Strengthen CA's ability to negotiate state supplemental drug rebates with pharmaceutical manufacturers.

Medi-Cal Rx

Medi-Cal Rx is the administration of Medi-Cal pharmacy benefits through the Fee-for-Service (FFS) delivery system.

Medi-Cal Rx implements on January 1, 2022.



* For more detailed information about covered products please refer to the Medi-Cal Rx Contract Drugs List (CDL) and Provider Manual





Pharmacies and Medical Providers

Magellan Medicaid Administration Inc.

- Pharmacy claim processing
- Treatment Authorization Request (TAR) review
- Customer service

Formulary-Contract Drug List (CDL)

- o **Downloadable CDL**
- o Online Drug Search Tool

TAR submission

- Secure Provider Portal
- CoverMyMeds
- o FAX
- o Mail
- NCPDP







DHCS and Magellan Operation Readiness

DHCS Medi-Cal Rx Resources and Reference Materials

- Medi-Cal Rx FAQs
- Medi-Cal Rx Prior Authorization/Utilization Management and Related Appeals Processes
- Medi-Cal Rx Complaints and Grievances



Resources and Reference Materials





Medi-Cal Rx Covers...

- Outpatient drugs
 - Prescription and over the counter including injectable and infusion medications
- Enteral nutrition products
- Medical supplies and equipment
 - Spacer/peak flow meters
 - Standard blood glucose meter, strips, control solutions, and lancets
 - Blood pressure monitors
 - Therapeutic continuous glucose monitoring systems
 - Omnipod insulin delivery system







In-office Injectable Drug Services and Infusions

- Injectable drugs or infusions administered in the hospital outpatient setting:
 - Given by the medical doctor, should continue to billed as a medical benefit to PHC.
 - Ordered from the pharmacy, should be billed to Medi-Cal Rx.
- Medications that are billed directly to PHC will continue to have the same process for claim submission and Treatment Authorization Requests (TAR). Payment does not change with the Medi-Cal Rx carve out.





Medi-Cal Rx Does Not Cover...

- Medical Supplies
 - 70% isopropyl alcohol, povidone-iodine, betadine, gloves, ostomy, wound care, infusion tubing and pumps.



Humidifiers and nebulizers





As a result of Medi-Cal Rx policy on medical equipment coverage, PHC has added common pharmacy dispensed equipment to the PHC Medical Equipment Distribution Services (PMEDS) program to support access to these items after Medi-Cal Rx. For questions, please email request@partnershiphp.org

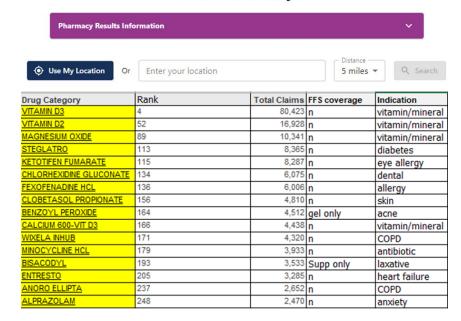




Pharmacy Network and Medi-Cal Formulary

- Pharmacy Network
 - 94% of the state's pharmacies (Costco pharmacies are not part of Medi-Cal Rx)
- Access to prescribed drugs and products
 - PHC and Medi-Cal Rx formulary comparison: <7% of top 250 drugs will require TAR with Medi-Cal Rx
 - Medi-Cal Rx Transition Policy-Members with existing prescriptions from PHC

Find a Pharmacy







Transition Policy

"DHCS proposes to implement a multi-faceted pharmacy transition policy to help support this transition. During the transition period, Magellan will provide system messaging, reporting, and outreach to provide for a smooth transition to Medi-Cal Rx."

Existing prescriptions without a previously approved TAR and not covered by FFS:

- DHCS/Magellan will use PHC pharmacy paid claims data to "look back" and allow the claim to pay during the 180 day grace period.
- Upon submission of the pharmacy claim during the 180 day grace period and thereafter, Magellan will ensure pharmacies and prescribers receive messages reminding them that an approved PA will be required





Transition Policy Part 2

Existing prescription with previously approved TAR and not covered by FFS:

- DHCS/Magellan will use the approved TAR and pharmacy claim
 history to "grandfather" those prescriptions to allow continuation of the
 TAR through its stated duration but not to exceed one full year from
 the TAR's approval date.
- Certain drug classes/categories for chronic conditions may be "grandfathered" through its stated duration but not to exceed 5 years.
- 180 day grace period applies if the TAR's stated duration is prior to July 1, 2022

New prescriptions requiring TAR for FFS:

Prescriber will need to submit TAR

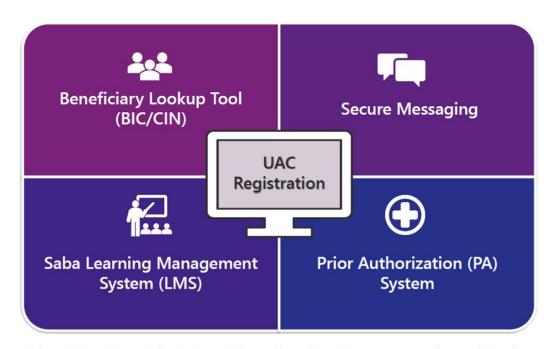




Magellan Provider Portal







Provider Portal: https://medi-calrx.dhcs.ca.gov/provider/





Magellan Provider Portal

Secure Provider Portal

Provider Portal – How to Register via UAC

1	Request PIN	Visit the User Administration Console (<u>UAC</u>) and click " Register" .
2	Receive PIN	Personal Identification Number (PIN) will be sent by USPS. • Alt Address
3	Register with PIN	Return to <u>UAC</u> and click " Complete Registration ".
4	Validate your Account	Click activation link in the email.
5	Add Users and User Roles	Within UAC, add your organizations' users and assign their roles.





Magellan Provider Portal

Registration Support

Office Hours

- Pharmacy Service Representatives (PSRs) are available for walkthrough registration.
- Set up a meeting by sending a request to: <u>medicalrxeducationoutreach@magellanhealth.com</u>

YouTube Tutorials

- Found on the Education & Outreach Website
- Provides easy-to-follow guides to help you with registration





Medi-Cal Rx PHC

How is PHC supporting the Medi-Cal RX transition?

- Provider communication/education: PHC provider, webinars, newsletter, pharmacy communications
- Monitoring pharmacy utilization and prior authorization to assist members with access to their medications.



- Pharmacy call center to answer member and provider calls on Medi-Cal Rx questions and issues.
- Support HEDIS and MCAS performance improvement to optimize clinical outcomes





DHCS

Magellan Provider Portal

Need Additional Help or Want to Learn More?

Pharmacy Service Reps

MediCalRxEducationOutreach@MagellanHealth.com

Customer Service Center

1-800-977-2273

Medi-Cal Enrollment:
PAVE

1-866-252-1949

Live Chat & Messaging

For assistance, visit the Contact Us page

Readiness Survey

Take the Medi-Cal Rx Readiness Survey

Medi-Cal Rx Subscription
Service (MCRxSS)

Sign up for MCRxSS for the latest Bulletins & News





Resources



Resource Links



Medi-Cal Website

https://medi-calrx.dhcs.ca.gov/home/



Medi-Cal Rx Education & Outreach

https://medi-calrx.dhcs.ca.gov/home/education



Provider Manual

https://medi-calrx.dhcs.ca.gov/cms/medicalrx/staticassets/documents/provider/forms-and-information/manuals/Medi-Cal Rx Provider Manual.pdf



FAQs

https://medi-calrx.dhcs.ca.gov/home/faq



Medi-Cal Rx Communications

https://medi-calrx.dhcs.ca.gov/provider/pharmacy-news/





Questions

