How to Open a Secure Email

1. When a secure email is received the message below will appear in the body of the email.

   You have received a secure message

   Read your secure message by opening the attachment, securedoc.html. You will be prompted to open (view) the file or save (download) it to your computer. For best results, save the file first, then open it in a Web browser. To access from a mobile device, forward this message to mobile@res.cisco.com to receive a mobile login URL.
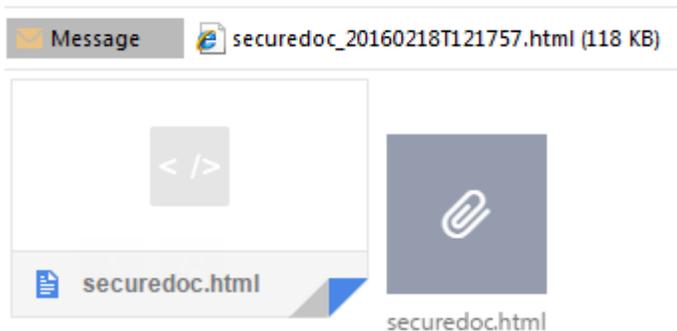
   If you have concerns about the validity of this message, contact the sender directly.

   First time users - will need to register after opening the attachment. For more information, click the following Help link.
   Help - https://res.cisco.com/websafe/help?topic=RegEnvelope
   About Cisco Registered Email Service - https://res.cisco.com/websafe/about

2. Open the attached file named 'securedoc.html' (File can be opened by double clicking on the file name). This file may look different depending on your email program and whether you use a web mail site such as Gmail or Yahoo. Below are some examples of how the attachment may look.

   Message securedoc_20160218T121757.html (118 KB)

   < />

   securedoc.html

   securedoc.html

3. A new will open asking you to enter your password.

   CISCO

   February 17, 2016
   10:36:25 PM GMT
   Message Security: High

   Help

   From:
   To:
   Subject: **Secure test**
   Password: [   ]
              Forgot password?
   ☐ Remember me on this computer
   ☐ Enable my Personal Security Phrase

   Personal Security Phrase
   Your personal phrase is not enabled on this computer.
   More info

   OPEN

   Select a different address.
   If you experience problems opening this message, try to Open Online

   Cisco Registered Envelope Service

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4. Enter your password. A new window will open allowing you to view the secure email.

    For more information, click on the following Help Link:

    https://res.cisco.com/websafe/help?topic=RegEnvelope