



4665 Business Center Drive
Fairfield, California 94534

Date: December 2, 2024

Partnership HealthPlan of California Medi-Cal

Important Provider Notice: #491

Subject: California Children's Services Changes (CCS) – Effective 1/1/25

This is to inform providers and their billing staff that effective for dates of service on and after 1/1/25, Partnership members who currently receive CCS services through their county in Butte, Colusa, Glenn, Nevada, Placer, Plumas, Sierra, Tehama, and Yuba, will begin to receive those services through the Whole Child Model (WCM) program administered by Partnership.

Under the WCM Program:

- The coordination of all health services, including for CCS conditions, are the responsibility of Partnership, with the goal of better serving the whole child.
- To the extent possible, each child will continue to receive care from their current CCS providers to ensure there is no service disruption.
- Partnership will provide care coordination and service authorization review, and counties will continue to determine CCS eligibility or work with the Department of Health Care Services (DHCS) to determine CCS eligibility and operate the Medical Therapy Program (MTP).

For further information regarding this, please contact Partnership at the following:

Claims	(707) 863-4130
Care Coordination	(800) 809-1350
Utilization Management	(707) 863-4133
Member Services	(800) 863-4155
Provider Relations	(707) 863-4100
Transportation	(866) 828-2303