



4665 Business Center Drive
Fairfield, California 94534

Date: November 7, 2023

Partnership HealthPlan of California Medi-Cal

Important Provider Notice: #476

Subject: IHS Coordination of Benefits with Other Health Coverage – Effective January 1, 2023

Effective for dates of service on and after January 1, 2023, IHS claims with other coverage primary should be billed with an Explanation of Benefits (EOB) from the other carrier so benefits can be coordinated. Any claims received without an EOB from the primary carrier will be denied. Please note that this does NOT apply to members with Medicare primary.

For further information regarding this process, please contact the Partnership Claims Department at (707) 863-4130.