



SONOMA COUNTY UTILITIES RESOURCES

FINANCIAL ASSISTANCE RESOURCES

Volunteer Income Tax Assistance – Community Action Partnership Sonoma County

“Provides FREE, quality tax return preparation to individuals, families, and seniors.”

Location: 141 Stony Circle, Suite 210
Santa Rosa, CA 95401

Contact: (707) 565-2108

Toll Free: (800) 325-9604

Website: <https://www.capsonoma.org/vita/>

Last Verified On: 02/01/2025



EveryoneOn

“We help bring low-cost internet service and affordable computers to those who need it.”

Website: <https://www.everyoneon.org/>

Last Verified On: 02/01/2025

RESOURCES FOR THE BLIND

California Telephone Access Program

“Provide telephone communications access for all deaf and disabled Californians”

Contact: (800) 806-1191

Website:

<https://ddtp.cpuc.ca.gov/homepage.aspx>

Last Verified On: 02/01/2025

American Council of the Blind - Audio Description Project

“Streaming Video Services Offering Audio Description”

Website: <https://www.acb.org/audio-description-project>

Last Verified On: 02/01/2025

UTILITY AND HOME WEATHERIZATION ASSISTANCE

North Coast Energy Services

“Provides energy conservation, consumer education & advocacy, home improvement, utility assistance, job training, and other services to people in need.”

Location: 1100 Coddington Center, Ste. 1
Santa Rosa, CA 95401

Local Contact: (707) 495-4417

Toll Free: (800) 233-4480

Website: <http://www.nces.org/>

Last Verified On: 02/01/2025



SONOMA COUNTY UTILITIES RESOURCES

UTILITY PAYMENT ASSISTANCE RESOURCES

Friends in Sonoma Helping (FISH)

“Apply for help with utilities”

Location: 18330 Sonoma Highway,
Sonoma, CA 95476

Contact: (707) 996-0111

Eligibility: “Live within Sonoma Valley (from
Schellville to Kenwood).”

Website:

<https://friendsinsonomahelping.org/utilities.html>

Last Verified On: 02/01/2025

H2O Water Assistance Program – Community Action Partnership Sonoma County

“Provides financial assistance and water-use
efficiency improvement for individuals having
difficulty paying their water bills.”

Location: 141 Stony Circle, Suite 210
Santa Rosa, CA 95401

Contact: (707) 544-6911, ext. 1201

Website:

<https://www.capsonoma.org/programs/h2o/>

Last Verified On: 02/01/2025

La Luz Center – Direct and Emergency Assistance

“Provides emergency relief that helps clients
recover from financial and personal setbacks.”

Location: 17560 Greger Street
Sonoma, CA 95476

Contact: (707) 938-5131

Website: [https://www.laluzcenter.org/family-
services](https://www.laluzcenter.org/family-services)

Last Verified On: 02/01/2025

PG&E Medical Baseline Program

“Assistance program for residential customers
who depend on power for certain medical and
independent living needs.”

Contact: (800) 743-5000

Website:

<https://www.pge.com/medicalbaseline>

Last Verified On: 02/01/2025

The Salvation Army

“Supplementing income with utility, rent and
other vital payments.”

Location: 93 Stony Point Circle
Santa Rosa, CA 95401

Contact: (707) 542-0981

Website:

[https://santarosa.salvationarmy.org/santa_rosa/
/overcome-poverty/](https://santarosa.salvationarmy.org/santa_rosa/overcome-poverty/)

Last Verified On: 02/01/2025

West County Community Services – Crisis Services

“Provide rental and utility assistance to West
County tenants and/or landlords impacted by
COVID-19.”

Location: 16390 Main Street
Guerneville, CA 95446

English: (707) 837-3037

Español: (707) 869-3613

Website:

[https://www.westcountyservices.org/rental-
assistance-program/](https://www.westcountyservices.org/rental-assistance-program/)

Last Verified On: 02/01/2025

North Coast Energy Services

“Coordinates two energy bill assistance
programs for low-income residents in our
service area”

Location: 1100 Coddington Center, Ste. 1
Santa Rosa, CA 95401

Contact: (707) 495-4417

Toll Free: (800) 233-4480

Website: <http://www.nces.org/>

Last Verified On: 02/01/2025



SONOMA COUNTY UTILITIES RESOURCES

UTILITY PAYMENT ASSISTANCE RESOURCES, Continued

PG&E LIHEAP Program

“ Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

Contact: (866) 675-6623

Website:

[https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page?WT.pgeac=Home PaymentAssistance](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page?WT.pgeac=Home%20PaymentAssistance)

Last Verified On: 02/01/2025

Affordable Connectivity Program (ACP)

“The ACP is a federal government program that provides financial assistance to eligible households for home internet service. This could decrease your bill by up to \$30/mo; or up to \$75/mo. if you reside on qualifying Tribal Lands.”

Website: <https://www.att.com/affordable-connectivity-program>

Last Verified On: 02/01/2025

PG&E REACH Program

“ Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

Contact: (800) 933-9677

Agency Finder:

<https://www.hardshiptools.org/AgencyFinder.aspx>

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page

Last Verified On: 02/01/2025

Reach for Home

“Reach for Home offers Permanent Supportive Housing and Rapid Rehousing with case management support.”

Location: 443 Hudson Street
Healdsburg, CA 95448

Contact: (707) 433-6161

Website: <https://www.reachforhome.org/get-help>

Last Verified On: 02/01/2025