



# SIERRA COUNTY EMERGENCY RESOURCES

## FLOOD RESOURCES

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### Caltrans

“Check current highway conditions”

**Website:** <https://roads.dot.ca.gov/>

Last Verified On: 02/10/2025

### NOAA

“Weather, water and climate data, forecast warnings”

**Website:**

[https://www.cnrfc.noaa.gov/index.php?zoom=8  
&lat=40.445&lng=-  
122.315&CNRFC=false&COUNTIES=true](https://www.cnrfc.noaa.gov/index.php?zoom=8&lat=40.445&lng=-122.315&CNRFC=false&COUNTIES=true)

Last Verified On: 02/10/2025

### Cal OES

“Cal OES tracks a variety of potential threats to the well being of the citizens of California.”

**Websites:** <https://myhazards.caloes.ca.gov/>

Last Verified On: 02/10/2025

## AIR QUALITY RESOURCES

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### Air Now

“Get air quality data where you live”

**Website:** <https://www.airnow.gov/>

Last Verified On: 02/10/2025

## COUNTY EMERGENCY SERVICES

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### Sierra County Office of Emergency Services

“The Office of Emergency Services serves the communities of Sierra County in times of major disasters. Our goal is to protect the lives and property by assisting first responders to help manage resources.”

**Location:** 101 Courthouse Square,  
Downieville, CA 95936

**Contact:** (530) 289-2850

**Website:**

<https://www.sierracounty.ca.gov/223/Emergency-Services>

Last Verified On: 02/10/2025

### Emergency Alerts – Everbridge Emergency Alert System

“During an emergency, the Sheriff's Office will alert you to the threat through the Everbridge Emergency Alert System (via text, call, or email).”

**Register:**

<https://member.everbridge.net/431700047822970/login>

**Website:**

<https://www.sierracounty.ca.gov/676/Emergency-Alerts>

Last Verified On: 02/10/2025



# SIERRA COUNTY EMERGENCY RESOURCES

## EVACUATION RESOURCES

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## DISABILITY & ADVOCACY SUPPORT SERVICES

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### PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

**Contact:** (559) 214-1190

**Website:**

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 02/10/2025

### Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

**Contact:** (800) 776-5746

**TTY:** (800) 719-5798

**Website:**

<https://www.disabilityrightscalifornia.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 02/10/2025

## ROAD CLOSURES

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### Caltrans

“Check current highway conditions”

**Website:** <https://roads.dot.ca.gov/>

Last Verified On: 02/10/2025



# SIERRA COUNTY EMERGENCY RESOURCES

## FIND A PHARMACY

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### Medi-Cal Rx

“Find A Pharmacy”

**Contact 24/7:** (800) 977-2273

**Member Portal:** <https://medi-calrx.dhcs.ca.gov/member/>

**Website:** <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 02/10/2025

### Partnership HealthPlan of California – Pharmacy Directory

**Contact:** (800) 863-4155

**Website:**

<http://www.partnershiphp.org/Members/Medi-Cal/Pages/Find-a-Primary-Care-Provider.aspx>

Last Verified On: 02/10/2025

## CALIFORNIA HOME INSURANCE PLAN

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### California Fair Property Insurance Plan

**Location:** 3435 Wilshire Blvd. Suite 1200

Los Angeles, CA 90010

**Contact:** (800) 252-0089

**Email:** <https://www.cfpnet.com/index.php/contact-us/>

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## MENTAL HEALTH RESOURCES

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### Carelon Behavioral Health (formerly Beacon)

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

**Contact:** (855) 765-9703

**Website:** <https://www.carelon.com>

Last Verified On: 02/10/2025

### Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster. Strength After... highlights the resilience of individuals and communities while providing a resource for other survivors and responders.”

**Contact:** (800) 985-5990

**Website:** <https://strengthafterdisaster.org/>

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# SIERRA COUNTY EMERGENCY RESOURCES

## REPLACING LOST DOCUMENTS

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### California Driver's License

**Contact:** (800) 777-0133

**Website:** <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/10/2025

### Replacement Permanent Resident Card

**Contact:** (800) 375-5283

**Website:** [www.uscis.gov](http://www.uscis.gov)

Last Verified On: 02/10/2025

### Medicare Card

**Contact:** (800) 633-4227

**TTY:** (877) 486-2048

**Website:** <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 02/10/2025

### Veterans' Service Records

**Contact:** (866) 272-6272

**Website:** <https://www.archives.gov/veterans>

Last Verified On: 02/10/2025

### Replacement Passports

**Contact:** (877) 487-2778

**TTY:** (888) 874-7793

**Website:**

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/10/2025

### Replacement Social Security Cards

**Contact:** (800) 72-1213

**TTY:** (800) 325-0778

**Website:**

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 02/10/2025

### U.S. Savings Bonds

**Contact:** (844) 284-2676

**Website:**

[https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res\\_e\\_bonds\\_eereplace.htm](https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm)

Last Verified On: 02/10/2025

### U.S. Tax Returns

**Contact:** (800) 829-1040

**Website:** <https://www.irs.gov/forms-instructions>

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