

# SHASTA COUNTY UTILITIES RESOURCES

## FINANCIAL ASSISTANCE RESOURCES

### Alyssa Araiza Wings of Angels Organization

“Committed to aiding families who have children suffering with pediatric cancer or life threatening illness by providing unique support in ways other organizations do not. Families served live in Shasta, Siskiyou, Trinity, Lassen, and Modoc counties in Northern California.”

**Location:** 112 E 2<sup>nd</sup> Street

Alturas, CA 96101

**Contact:** (530) 233-3111

**24 Hour Crisis Line:** (855) 855-6745

**Website:** <https://www.aawoa.com/>

Last Verified On: 01/30/2025

### AT&T

“High Speed Home Internet for just \$10 a month.”

**Website:** <https://www.att.com/internet/access/>

Last Verified On: 01/30/2025



### EveryoneOn

“We help bring low-cost internet service and affordable computers to those who need it.”

**Website:** <https://www.everyoneon.org/>

Last Verified On: 01/30/2025

## UTILITY PAYMENT ASSISTANCE RESOURCES

### City of Shasta Lake Life Line Rate Program

“The City of Shasta Lake's Lifeline Rate program allows for a discount on your monthly electric, water, and sewer utility bill for individuals that are aged 62 or older or are disabled and fall under the income guidelines.”

**Contact:** (530) 275-7400

**Website:**

<https://www.cityofshastalake.org/1059/Forms-and-Applications>

Last Verified On: 01/30/2025

### City of Shasta Lake SHARES Program

“The City of Shasta Lake's SHARES program can offer financial assistance to qualifying customers once every 12 months.”

**Contact:** (530) 275-7400

**Website:**

<https://www.cityofshastalake.org/1181/Rental-and-Utility-Assistance-Programs>

Last Verified On: 01/30/2025

### PG&E CARE Program

“Discount program that helps eligible customers pay their energy bills.”

**Contact:** (866) 743-2273

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page)

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## UTILITY PAYMENT ASSISTANCE RESOURCES

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### PG&E Medical Baseline Program

“Assistance program for residential customers who have special energy needs due to qualifying medical conditions.”

**Contact:** (800) 743-5000

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/medical-condition-related/medical-baseline-allowance/medical-baseline-allowance.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/medical-condition-related/medical-baseline-allowance/medical-baseline-allowance.page)

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### PG&E LIHEAP Program

“Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

**Contact:** (866) 675-6623

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page?WT.pgeac=Home\\_PaymentAssistance](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page?WT.pgeac=Home_PaymentAssistance)

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### Tri County Community Network

“Serves Pregnant and parenting families whose children are birth to age 5 (both English and Spanish speaking). Children ages 2.5 to 12, and their families. Adults who are unemployed, under-employed and those receiving CalWORKS services. Residents seeking assistance with basic needs.”

**Location:** 37477 Main Street

Burney, CA 96013

**Contact:** (530) 335-4600

**Website:** <http://www.burneytccn.org/>

Last Verified On: 01/30/2025

### PG&E REACH Program

“Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

**Contact:** (800) 933-9677

**Agency Finder:**

<https://www.hardshiptools.org/AgencyFinder.aspx>

**Website:**

[https://www.pge.com/en\\_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page](https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page)

Last Verified On: 01/30/2025

### Nations Finest Redding

“Nation's Finest is a non-profit organization dedicated to helping veterans.”

**Contact:** (530) 223-3211

**Website:** <https://nationsfinest.org/get-help/>

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