



SHASTA COUNTY EMERGENCY RESOURCES

EMERGENCY: PARK FIRE (Started July 24, 2024)

PARK FIRE INFORMATION

Watch Duty – Park Fire

Website: <https://app.watchduty.org/i/27638>

Last Verified On: 07/25/2024

Shasta County Fire Information Line

Contact: (855) 211-7822

Last Verified On: 07/29/2024

CalFIRE – Park Fire

Website:

<https://www.fire.ca.gov/incidents/2024/7/24/park-fire>

Last Verified On: 07/25/2024

FIRE RESOURCE INFORMATION

211 NorCal – Park Fire – Shasta, Tehama, & Butte County Disaster

Website: <https://211norcal.org/park-fire-tehama/>

Last Verified On: 07/29/2024

FOOD REPLACEMENT

CalFresh – Food and Nutrition Services

“Replacements are authorized for the amount of the loss, not to exceed the monthly allotment for the household. The waiver is in effect through August 27, 2024. Reports that are made by households to the CDSS by August 27, 2024, would be considered timely.”

Waiver Information:

https://www.cdss.ca.gov/Portals/9/CalFresh/Disaster-Response/2024/CA_Timely_Replacement_Waiver_Approval-6_Counties%208.1.24.pdf

Disaster CalFresh Website:

<https://www.cdss.ca.gov/inforesources/calfresh/disaster-calfresh>

Shasta County Social Services: (877) 652-0731

Last Verified On: 08/12/2024

AIR QUALITY RESOURCES

Air Now

“Get air quality data where you live”

Website: <https://www.airnow.gov/>

Last Verified On: 12/29/2022



SHASTA COUNTY EMERGENCY RESOURCES

COUNTY EMERGENCY SERVICES

NIXLE

“Receive email and text messages from local fire and law enforcement agencies that include public safety messages as well as emergency information.”

Text: Your zip code to 888-777

Website: <https://local.nixle.com/register/>

Last Verified On: 02/08/2023

2-1-1 Shasta

“Find local resources”

Text: Your zip code to 898-211

Call: 2-1-1

Website: <https://211norcal.org/saltfire/>

Last Verified On: 02/08/2023

ROAD CLOSURES

Caltrans

“Check current highway conditions”

Website: <https://roads.dot.ca.gov/>

Last Verified On: 02/08/2023

DISABILITY & ADVOCACY SUPPORT SERVICES

PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

Contact: (559) 214-1190

Website:

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 02/08/2023

Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available Monday/Tuesday/Thursday/Friday from 9:00AM – 3:00PM.”

Contact: (800) 776-5746

TTY: (800) 719-5798

Website:

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 02/08/2024

DISASTER ASSISTANCE

ReCover California

“Providing gap funding and construction management services to help homeowners rebuild single-family homes and manufactured housing units.”

Website: <https://www.hcd.ca.gov/grants-and-funding/recoverca>

Last Verified: 02/08/2023

Red Cross Fire Survivor Assistance

“People who find themselves displaced or evacuated from their homes due to the fire should contact the Red Cross. The Red Cross will help in this time of need.”

Website: <https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/fire/home-fire-recovery.html>

Contact: (800) 733-2767

Last Verified: 02/08/2023



SHASTA COUNTY EMERGENCY RESOURCES

FIND A PHARMACY

Medi-Cal Rx

“Find A Pharmacy”

Contact 24/7: (800) 977-2273

Member Portal: <https://medi-calrx.dhcs.ca.gov/home/>

Website: <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 02/08/2023

FLOOD RESOURCES

Shasta County Sheriff’s Office Facebook

<https://www.facebook.com/ShastaSheriff/>

Last Verified On: 012/29/2022

NOAA

“Weather, water and climate data, forecast warnings”

Website:

<https://www.cnrfc.noaa.gov/index.php?zoom=8&lat=40.445&lng=-122.315&CNRFC=false&COUNTIES=true>

Last Verified On: 01/05/2023

FIRE UPDATES

Watch Duty

Website: <https://www.watchduty.org/>

Last Verified On: 12/29/2022

Shasta County Sheriff’s Office Facebook:

<https://www.facebook.com/ShastaSheriff/>

Last Verified On: 012/29/2022

Cal OES

“Cal OES tracks a variety of potential threats to the well being of the citizens of California.”

Websites: <https://myhazards.caloes.ca.gov/>

Last Verified On: 01/05/2023

Caltrans

“Check current highway conditions”

Website: <https://roads.dot.ca.gov/>

Last Verified On: 01/05/2022

CalFIRE Incidents

Website: <https://www.fire.ca.gov/incidents/>

Last Verified On: 12/29/2022



SHASTA COUNTY EMERGENCY RESOURCES

MENTAL HEALTH RESOURCES

Carelon Behavioral Health

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

Contact: (855) 765-9703

Website: <https://www.carelon.com>

Last Verified On: 03/28/2024

Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster. Strength After... highlights the resilience of individuals and communities while providing a resource for other survivors and responders.”

Contact: (800) 985-5990

Website: <https://strengthafterdisaster.org/>

Last Verified On: 12/29/2022

PUBLIC SAFETY POWER SHUTOFFS RESOURCES

PG&E Community Resource Centers

“We open drop-in Community Resource Centers during the day in counties impacted by a PSPS.”

Website:

<https://pgealerts.alerts.pge.com/updates/psp-events/>

Last Verified On: 12/29/2022

CALIFORNIA HOME INSURANCE PLAN

California Fair Property Insurance Plan

Location: 3435 Wilshire Blvd. Suite 1200

Los Angeles, CA 90010

Contact: (800) 252-0089

Email:

<https://www.cfpnet.com/index.php/contact-us/>

Last Verified On: 12/29/2022



SHASTA COUNTY EMERGENCY RESOURCES

REPLACING LOST DOCUMENTS

California Driver's License

Contact: (800) 777-0133

Website: <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/08/2023

Replacement Permanent Resident Card

Contact: (800) 375-5283

Website: www.uscis.gov

Last Verified On: 02/08/2023

Medicare Card

Contact: (800) 633-4227

TTY: (877) 486-2048

Website: <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 02/08/2023

Veterans' Service Records

Contact: (866) 272-6272

Website: <https://www.archives.gov/veterans>

Last Verified On: 02/08/2023

Replacement Passports

Contact: (877) 487-2778

TTY: (888) 874-7793

Website:

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/08/2023

Replacement Social Security Cards

Contact: (800) 772-1213

TTY: (800) 325-0778

Website:

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 02/08/2023

U.S. Savings Bonds

Contact: (844) 284-2676

Website: <https://www.treasurydirect.gov/>

Last Verified On: 02/08/2023

U.S. Tax Returns

Contact: (800) 829-1040

Website: <https://www.irs.gov/filing>

Last Verified On: 02/08/2023