



SHASTA COUNTY DISABILITIES RESOURCES



ADULT DAY CENTERS

Connected Living

“Adult day health care is a program for seniors to go during the day for social activities, peer support, companionship, and recreation. Health services such as care from nurses, therapists, social workers.”

Location: 200 Mercy Oaks Drive
Redding, CA 96003

Contact: (844) 732-1264

Website: <https://www.dignityhealth.org/north-state/locations/connected-living>

Last Verified On: 02/12/2025

ASSISTANCE DOGS

Canine Companions for Independence®

“We unite people with dogs in a powerful program that leads to greater independence and confidence.”

Contact: (800) 572-2275

Form: <http://www.cci.org/assistance-dogs/is-a-dog-right-for-you.html>

Email: info@cci.org

Website: <http://www.cci.org/>

Last Verified On: 02/12/2025



SHASTA COUNTY DISABILITIES RESOURCES

ADULT PROTECTIVE SERVICES & PREVENTION

Shasta County Adult Protective Services

“Helping seniors (60 and older) and dependent adults (ages 18-59) live in a safe environment free from abuse and exploitation. Social workers help provide information and referrals for housing, food, clothing and case management.”

Location: 2640 Breslauer Way
Redding, CA 96001

24/7 Abuse Hotline: (530) 225-5798

Website:

<https://www.shastacounty.gov/health-human-services/page/adult-protective-services>

Last Verified On: 02/12/2025

CAREGIVER

Shasta County In-Home Supportive Services (IHSS)

“In-home supportive services are available for people who are aged, blind or disabled, cannot perform activities of daily living and cannot remain safely in their own homes without help. We work with local caregivers to ensure that these people are able to remain in familiar surroundings – safely, comfortably and with as much independence as possible.”

Location: 2615 Breslauer Way, Building 5
Redding, CA 96001

Contact: (530) 225-5507

Website:

<https://www.shastacounty.gov/health-human-services/page/home-supportive-services>

Last Verified On: 02/12/2025



SHASTA COUNTY DISABILITIES RESOURCES

DEAF & HARD OF HEARING RESOURCES

California Connect, CA Telephone Access Program

“California Connect, from the California Telephone Access Program (CTAP) provides free specialized phones and accessories for your mobile phone to all qualified Californians. These devices make it easier to hear, dial, and call. A Program of the California Public Utilities Commission.”

Contact: (800) 806-1191

Website: <http://www.californiaphones.org>

Last Verified On: 02/12/2025

DISABILITY & ADVOCACY SUPPORT SERVICES

Disability Action Center

“DAC assists persons with disabilities to achieve and/or maintain their independence. We provide information and resources to eliminate barriers. Our dedicated staff provides **free** support. DAC serves Northern California Counties including: Butte, Glenn, Tehama, Plumas, Shasta, Lassen, Siskiyou, and Modoc. Colusa County: seniors with low vision.”

Location: 2453 Athens Ave.,

Redding, CA 96001

Contact: (530) 242-8550

Email: actionctr@gmail.com

Website: <https://actionctr.org/>

Last Verified On: 02/12/2025

California State Council on Developmental Disabilities – North State Office

“The North State Office advocates for the legal, civil and service rights of people with developmental disabilities and their families to promote genuine; education, employment, relationships and community inclusion.”

Location: 520 Cohasset Road, Ste. 170

Chico, CA 95926

Contact: (530) 895-4027

Email: northstate@scdd.ca.gov

Website: <https://scdd.ca.gov/northstate/>

Last Verified On: 02/12/2025

Shascade Community Services, Inc

“Shascade serves adults that have been diagnosed with developmental disabilities. Shascade programs provide education, social activities, training, and daily living skills to assist them in their homes and/or work places.”

Location: 900 Twin View Blvd.

Redding, Ca 96003

Contact: (530) 243-1651

Website: <https://shascade.org/>

Last Verified On: 02/12/2025

PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

Contact: (559) 214-1190

Website:

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 02/12/2025



SHASTA COUNTY DISABILITIES RESOURCES

DISABILITY & ADVOCACY SUPPORT SERVICES, Continued

Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

Contact: (800) 776-5746

TTY: (800) 719-5798

Website:

<https://www.disabilityrightscalifornia.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 02/12/2025

Rowell Family Empowerment

“Empowering people with diverse abilities, and their families, to successfully navigate the systems that serve them and to empower them to self-advocate, by providing support, information and training.”

Location: 3330 Churn Creek Rd. Suite A-1
Redding, CA 96002

Contact: (530) 226-5129

Website: <http://www.empoweryourfamily.org/>

Last Verified On: 02/12/2025

FINANCIAL ASSISTANCE RESOURCES

CalABLE

“ABLE accounts are a new savings option that allow individuals, who became disabled before the age of 26, to save and invest in a tax-advantaged account, without jeopardizing their ability to collect SSI.”

Contact: (833) 225-2253

Email: calABLESupport@CalABLE.ca.gov

Website: <https://calable.ca.gov/>

Last Verified On: 02/12/2025

MEDICARE SERVICES

Shasta County HICAP Office

“HICAP (the Health Insurance Counseling & Advocacy Program) provides free and objective information and counseling about Medicare. Volunteer counselors can help you understand your specific rights and health care options. HICAP also offers free educational presentations to groups of Medicare beneficiaries, their families and/or providers on a variety of Medicare and other health insurance related topics.”

Location: 1647 Hartnell Ave., Suite 8
Redding, CA 96002

Contact: (530) 223-0999

Toll Free: (800) 822-9687

Website:

<https://cahealthadvocates.org/hicap/shasta/>

Last Verified On: 02/12/2025



SHASTA COUNTY DISABILITIES RESOURCES

NON- TRAUMATIC AND TRAUMATIC BRAIN INJURY (TBI) RESOURCES

American Stroke Association

"The American Stroke Association is dedicated to prevention, diagnosis and treatment to save lives from stroke: ...guide healthcare professionals and provide information to enhance the quality of life for stroke survivors."

Stroke Family Warmline: (888) 478-7653

Website:

<http://www.strokeassociation.org/STROKEORG/>

Last Verified On: 02/12/2025

Brain Injury Association of America (BIAA)

"BIAA's mission is to advance awareness, research, treatment, and education and to improve the quality of life for all people affected by brain injury."

Contact: (703) 761-0750

Website: <https://www.biausa.org/>

Last Verified On: 02/12/2025

Brain Injury.com

"Brain Injury.com is the largest collection of medical and legal information about brain injury on the web. This website provides a nationwide network of legal services to serve those with cases involving brain injury, and they provide cutting edge information for those in need."

Contact: (866) 862-7246

Website: <http://www.braininjury.com/>

Last Verified On: 02/12/2025

Brainline

"Offering...information and support to anyone whose life has been affected by brain injury or PTSD: people with brain injuries, their family and friends, and the professionals who work with them. BrainLine also provides military-specific information and resources on traumatic brain injury and post-traumatic stress disorder (PTSD) to veterans, service members, and their families."

Website: <http://www.brainline.org/>

Last Verified On: 02/12/2025

Brain and Spinal Cord Injury Resource Center

"A resource for brain and spinal cord injury survivors and their families to learn more information about medical conditions, rehabilitation, and legal options."

Website: <http://www.brainandspinalcord.org/>

Last Verified On: 02/12/2025

UTILITY PAYMENT ASSISTANCE RESOURCES

PG&E Medical Baseline Program

"Assistance program for residential customers who depend on power for certain medical and independent living needs."

Contact: (800) 743-5000

Website:

<https://www.pge.com/medicalbaseline>

Last Verified On: 02/12/2025



SHASTA COUNTY DISABILITIES RESOURCES

VISUAL IMPAIRMENT RESOURCES

Free White Cane Program

National Federation of the Blind

“The white cane gives blind people the ability to achieve a full and independent life, allowing us to travel freely and safely.”

Contact: (410) 659-9314

Website: <https://www.nfb.org/programs-services/free-white-cane-program>

Last Verified On: 02/12/2025

California Connect

“There's a California Phone for every need. For example, there are big button phones that make it easier to dial. Phones with lights that flash for incoming calls. Convenient portable phones – and more. We also offer phones that are specially designed for individuals with more significant disabilities. Phones are available to persons who live in California, have telephone service and your doctor approves your need.”

Contact: (800) 806-1191

Website: <https://caconnect.org/apply-now>

Last Verified On: 02/12/2025

Free Slate and Stylus Program

National Federation of the Blind

“The National Federation of the Blind will distribute a plastic, four-line, and twenty-eight cell slate along with a saddle stylus to those that need them. That includes those that are blind and low vision who know Braille or want to learn Braille.”

Contact: (410) 659-9314

Website: <https://www.nfb.org/programs-services/free-slate-and-stylus-program>

Last Verified On: 02/12/2025