


Partnership
HEALTHPLAN
of CALIFORNIA


**The Health Care and Housing Model:
Supporting the Whole Person**
Whole Person Care and IOPCM Programs

June 3, 2019

HOUSEKEEPING



- Multi-site
- CE/CME – must sign in
- Evaluation
- Electronic Devices



CONFLICTS OF INTEREST

All presenters have signed a conflict of interest form and have declared that there is no conflict of interest and nothing to disclose for this presentation.



The Health Care and Housing Model: Supporting the Whole Person

Whole Person Care and IOPCM Programs

June 3, 2019

Welcome and Introductory Comments

Liz Gibboney, MA
Chief Executive Officer
Partnership HealthPlan of California



About Us



Mission:

To help our members, and the communities we serve, be healthy.

Vision:

To be the most highly regarded managed care plan in California.



Welcome and Introductory Comments

Dr. Robert Moore, MD, MPH, MBA
Chief Medical Officer
Partnership HealthPlan of California



Introductory Reflections

- Complex Case Management
- Social Influencers of Health



Intensive Care Management

What happens to health care costs?


Depending on the intervention and target population:

Increased costs

- Outpatient visits to PCP and specialists
- Prescription drugs

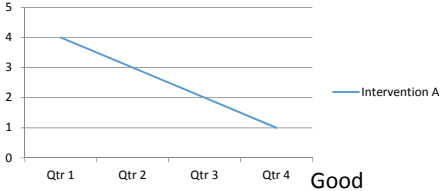
Potential Decreased costs:

- Fewer ED visits
- Fewer Inpatient hospital days
- Cost of one inpatient day = 12 ED visits



Regression to the Mean: Is this savings real?

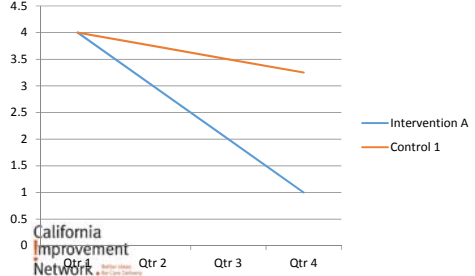
Inpatient Costs



Quarter	Cost
Qtr 1	4
Qtr 2	3
Qtr 3	2
Qtr 4	1

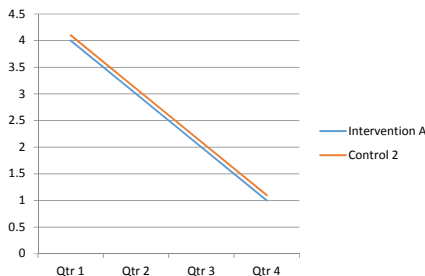
If you start with statistical outliers, performance will move toward the average, *without* intervention

Control 1



Quarter	Intervention A	Control 1
Qtr 1	4	4
Qtr 2	3	3.8
Qtr 3	2	3.6
Qtr 4	1	3.5

Control 2



Quarter	Intervention A	Control 2
Qtr 1	4	4
Qtr 2	3	3
Qtr 3	2	2
Qtr 4	1	1

California Improvement Network

Terminology

- Traditional Term: **Social Determinants of Health**
- Definition of Determinant: “A factor which **decisively** affects the nature or outcome of something.”
- Issue: Implication of *inevitability*, when goal is intervention to *prevent* this outcome.
- Newer Term: **Social Influencers of Health**



Defining Social Influencers of Health

- Social Influencers of Health are “the circumstances in which people are born, grow up, live, work and age, and the systems put in place to deal with illness. These circumstances are in turn shaped by a wider set of forces: economics, social policies, and politics”
-World Health Organization

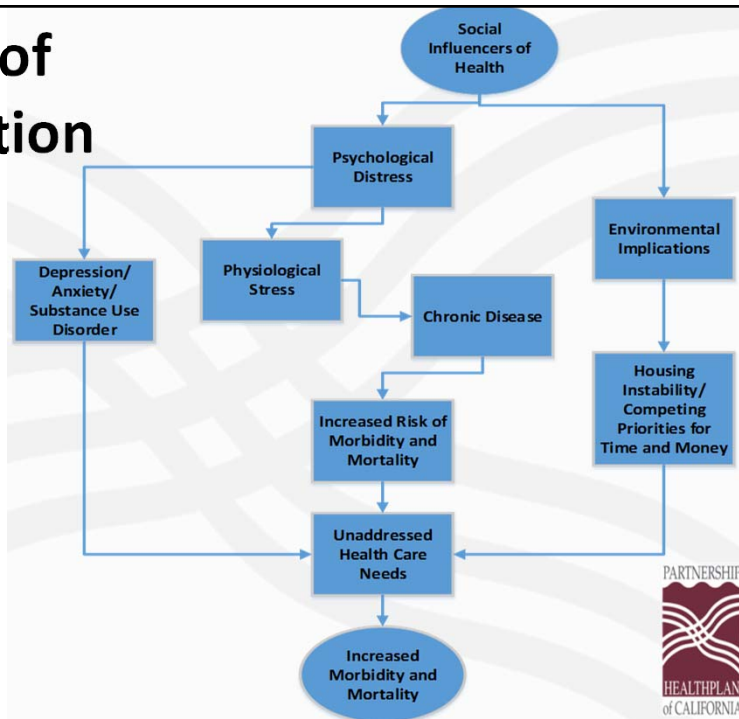


5 Key Areas of SIOH

- 1.) **Economic Stability-** Poverty, Employment, Food Security, Housing Stability
- 2.) **Education-** High School Graduation, Enrollment in Higher Education, Language and Literacy, Early Childhood Education and Development
- 3.) **Social and Community Context-** Social Cohesion, Civic Participation, Discrimination and Inequity, ACEs, Incarceration/ Institutionalization
- 4.) **Health and Healthcare-** Access to Health Care, Access to Primary Care, Health Literacy
- 5.) **Neighborhood and Build Environment-** Access to Healthy Foods, Quality of Housing, Crime and Violence, Environmental Conditions



Chain of Causation



Interventions for Social Determinants of Health

Individual Interventions	<ul style="list-style-type: none">• Assess individual issues• Address: Navigate, Collaborate, Provide• Track
Community Interventions	<ul style="list-style-type: none">• Community activation, engagement• Collective impact
Wider, societal Interventions	<ul style="list-style-type: none">• Health in All Policies• Local, State, Federal

