

NAPA COUNTY UTILITIES RESOURCES

UTILITY PAYMENT ASSISTANCE RESOURCES

Season of Sharing

“Provide temporary financial assistance to individuals and families in crisis to pay for housing and emergency needs that cannot be met through other resources.”

Contact: (707) 299-1890

Website:

<https://www.countyofnapa.org/3445/Season-of-Sharing>

Last Verified On: 08/10/2023

Napa County Society of St. Vincent DePaul

“Help provide utility assistance”

“All those requesting assistance are visited in their home or if they are homeless they are met in a public place by our volunteers.”

Contact: 707-257-0387

Location: Caymus street

Napa, CA 94559

Website: <http://napasvdp.weebly.com/>

Last Verified On: 08/10/2023

North Coast Energy Services

“Provides payment assistance with home energy bills. The one time per calendar year payment varies depending on income, household size, and funding.”

Location: P.O. Box 413

Ukiah, CA 95842

Contact: (800) 233-4480

Application:

<http://nces.org/Apps/2021HEAPApplication.pdf>

Website:

<http://www.northcoastenergyservices.com>

Last Verified On: 08/10/2023



PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

Contact: (559) 214-1190

Website:

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 08/10/2023

The Salvation Army

“Supplementing income with utility, rent, and other vital payments.”

Location: 590 Franklin Street

Napa, CA 94559

Contact: (707) 226-8150

Website:

<https://napa.salvationarmy.org/napa/overcome-poverty>

Last Verified On: 08/10/2023



NAPA COUNTY UTILITIES RESOURCES

UTILITY PAYMENT ASSISTANCE RESOURCES, Continued

AT&T

“High Speed Home Internet for just \$10 a month.”

Website: <https://digitalyou.att.com/low-cost-internet/>

Last Verified On: 08/10/2023

EveryoneOn

“We help bring low-cost internet service And affordable computers to those who need it.”

Website: <https://www.everyoneon.org/>

Last Verified On: 08/10/2023

County Self Sufficiency Services – General Assistance

“We provide short-term financial assistance, in the form of a loan”

Location: 2751 Napa Valley Corporate Drive, Building A, Public Assistance 1st floor, Napa, CA 94558

Contact: (707) 253-4511

Website:

<https://www.countyofnapa.org/376/General-Assistance>

Last Verified On: 08/10/2023

UpValley Family Resource Center Calistoga

“Provide households with free tax preparation assistance during tax season (January – April)” and “pay a bill that is due through our convenient walk-in payment service.”

Location: 1500 Cedar Street

Calistoga, CA 94515

Contact: (707) 965-5010

Website: <http://upvalleyfamilycenters.org/>

Last Verified On: 08/10/2023

PG&E Medical Baseline Program

“Assistance program for residential customers who depend on power for certain medical and independent living needs.”

Contact: (800) 743-5000

Website:

<https://www.pge.com/medicalbaseline>

Last Verified On: 08/10/2023

PG&E REACH Program

“ Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

Contact: (800) 933-9677

Agency Finder:

<https://www.hardshiptools.org/AgencyFinder.aspx>

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page

Last Verified On: 08/10/2023

PG&E LIHEAP Program

“ Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

Contact: (866) 675-6623

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page?WT.pgeac=Home_PaymentAssistance

Last Verified On: 08/10/2023



NAPA COUNTY UTILITIES RESOURCES

RESOURCES FOR THE BLIND

California Telephone Access Program

“Provide telephone communications access for all deaf and disabled Californians”

Contact: 1-800-806-1191

Website:

<https://ddtp.cpuc.ca.gov/homepage.aspx>

Last Verified On: 08/10/2023

American Council of the Blind - Audio Description Project

“Streaming Video Services Offering Audio Description”

Website: <https://www.acb.org/audio-description-project>

Last Verified On: 08/10/2023