



# NAPA COUNTY PUBLIC ASSISTANCE RESOURCES



## ADVANCE CARE PLANNING

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### Honoring Choices Napa Valley

“Works to ensure that end-of-life care in Napa County reflects the preferences of each individual in the community. Provides resources and materials about advanced care planning.

**Location:** 414 South Jefferson Street  
Napa, CA 94559

**Contact:** 707-738-7958

**Website:**

[https://domesticviolence.networkofcare.org/solano/services/agency?pid=HonoringChoicesNapaValley\\_8\\_1204\\_1](https://domesticviolence.networkofcare.org/solano/services/agency?pid=HonoringChoicesNapaValley_8_1204_1)

Last Verified On: 02/01/2025

## DISABILITY & ADVOCACY SUPPORT SERVICES

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### PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat district (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations”

**Contact:** (559) 214-1190

**Website:**

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 02/01/2025

# NAPA COUNTY

## PUBLIC ASSISTANCE RESOURCES

### PHONES

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#### **Free Home or Cell Phones: California Life Line Program**

“Directory to affordable phone services”

**Contact:** (866) 272-0349

**Website:**

[https://www.californialifeline.com/en/provider\\_search](https://www.californialifeline.com/en/provider_search)

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### LGBTQA+

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#### **LGBTQ Connection, Napa & Sonoma Counties**

“Operates local LGBTQ community centers, supporting underserved LGBTQ youth and elders; provide a safe and trusted space.”

**Location:** 780 Lincoln Avenue

Napa, CA 94558

**Contact:** (707) 251-9432 x205

**Website:** <https://www.lgbtqconnection.org/>

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### IMMIGRATION AND CITIZENSHIP SERVICES

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#### **Immigration Institute of the Bay Area**

“Free Immigration Workshop includes: DACA Renewal, General Immigration Screenings, and Naturalization Applications. Legal Services include: Citizenship services, DACA renewal services, Family Reunification Services, Humanitarian Services, Removal Defense, and links to other applications that may be needed.”

**Location:** 1785 3<sup>rd</sup> Street,

Napa, CA 94559

**Contact:** (707) 266-1568 ext. 401

**Website:** <https://iibayarea.org/contact-us/napa-office/>

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#### **Carelon Behavioral Health (formerly Beacon)**

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

**Contact:** (855) 765-9703

**Website:** <https://www.carelon.com>

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# NAPA COUNTY

## PUBLIC ASSISTANCE RESOURCES

### IMMIGRATION AND CITIZENSHIP SERVICES

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#### **UpValley Family Centers – Calistoga**

“Provide services to immigrant residents up valley, ranging from ESL, literacy and US Citizenship classes, information and legal services assistance, and opportunities for community involvement”

**Location:** 1500 Cedar St.  
Calistoga, CA 94515

**Contact:** (707) 965-5010

**Website:**

<http://upvalleyfamilycenters.org/immigrant-integration/>

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#### **UpValley Family Centers – St. Helena**

“Provide services to immigrant residents up valley, ranging from ESL, literacy and US Citizenship classes, information and legal services assistance, and opportunities for community involvement”

**Location:** 1440 Spring St.  
St. Helena, CA 94574

**Contact:** (707) 965-5010

**Website:**

<http://upvalleyfamilycenters.org/immigrant-integration/>

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#### **Interfaith Movement for Human Integrity**

“Napa United Methodist Church. Leadership Development and Education, Policy Advocacy, Sanctuary (provides support and solidarity with immigrants, refugees, Muslims, and other who Could be threatened. Includes: Advocacy, Accompaniment, Networks of Protection & Rapid Response, and Housing Hospitality)”

**Location:** Napa Methodist Church  
625 Randolph Street  
Napa, CA 94559

**Contact:** (415) 534-5620

**Website:**

<http://www.im4humanintegrity.org/northern-california-immigration/>

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# NAPA COUNTY

## PUBLIC ASSISTANCE RESOURCES

### HEALTH CARE BENEFITS ASSISTANCE

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#### Connect to Care

“Connect to Care is a benefit program that provides coverage for preventative care to low income adults who do not have any form of health care coverage. For more information click on the web link below.”

**Contact:** (800) 548 – 5880

**Email:** [info@cmspcounties.org](mailto:info@cmspcounties.org)

**Website:** <https://myconnecttocare.org/>

Last Verified On: 02/01/2025

#### Path to Health

“For those who have Restricted Scope/Emergency Only Medi-Cal. Program Includes: office visits, minor medical procedures, preventive screenings, routine lab tests, adult immunizations, and prescription medications.”

**Website:** <https://mypathtohealth.org/provider-locator/>

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### MEDICATION DROP OFF LOCATIONS

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#### Napa Recycling & Waste Services

“List of sites that accept medication waste.”

**Website:** <http://naparecycling.com/medicine/>

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#### Napa Valley Can Do

“Lock boxes for medication waste at Ole Health sites in Napa, St. Helena, and Calistoga.”

**Website:**

[http://www.nvcando.org/index.php?option=com\\_content&view=article&id=81&..](http://www.nvcando.org/index.php?option=com_content&view=article&id=81&..)

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### FINANCIAL RESOURCES

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#### Napa County Health & Human Services

##### Agency: Self Sufficiency Services Division

“HHSA is committed to services our community and clients at this difficult time, and we continue to provide all essential services. In some instances, we have modified the way in which we are providing those services delivery model, and details about all of our programs are provided below along with contact information”.

**Contact:** (707) 253-4511

**Toll Free:** (800) 464-4214

**TTYL** 1-(800) 887-8339

**Website:**

<https://www.countyofnapa.org/585/Visiting-HHSA>

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#### Napa County Health & Human Services

##### Agency: Season of Sharing Program

“Provides crisis financial assistance for rent, mortgage payments, and security deposits, medical equipment, due utilities, critical dental costs, and non-routine auto repairs.”

**Contact:** (707) 299-1890

**Email:** [seasonofsharing@countyofnapa.org](mailto:seasonofsharing@countyofnapa.org)

**Website:**

<https://www.countyofnapa.org/3445/Season-of-Sharing>

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# NAPA COUNTY

## PUBLIC ASSISTANCE RESOURCES

### FINANCIAL RESOURCES, Continued

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#### **Napa County CalWORKs**

“Provides various services to those receiving public assistance/cash aid to help them reach self-sufficiency.”

##### **Napa Office:**

**Location:** 2751 Napa Valley Corporate Drive,  
Building A, Suite 108  
Napa, CA 94558

##### **Website:**

<https://www.countyofnapa.org/368/CalWORKs>

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#### **American Canyon Office:**

**Location:** 4381 Broadway, Suites 100 and 101  
American Canyon, CA 94503

**Contact:** (800) 464-4214

##### **Website:**

<https://www.countyofnapa.org/368/CalWORKs>

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#### **UpValley Family Centers – Calistoga**

“Provide households with free tax preparation during tax season and walk-in payment service to pay bills that are due.”

**Location:** 1500 Cedar Street  
Calistoga, CA 94515

**Contact:** (707) 942-5010

##### **Website:**

<http://upvalleyfamilycenters.org/economic-stability/>

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#### **UpValley Family Center – St. Helena**

**Location:** 1440 Spring Street  
St. Helena, CA 94574

**Contact:** (707) 965-5010

**Website:** <https://upvalleyfamilycenters.org/>

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#### **Puertas Abiertas**

“Provides free Individual Tax Identification Number (ITIN) applications and filing, Volunteer Income Tax Assistance Program: free tax returns and filing, and financial literacy classes.”

**Location:** 952 Napa Street  
Napa, CA 94558

**Contact:** (707) 224-1786

**E-Mail:** [info@puertasabiernapavalley.org](mailto:info@puertasabiernapavalley.org)

**Website:** <http://www.puertasabiernasnapavalley.org/>

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#### **American Canyon Family Resource Center**

“Offers information and referral services, parenting education classes, kinship services, and support groups. Call to make an appointment.”

**Location:** 3419 Broadway, Suite H-3  
American Canyon, CA 94503

**Contact:** (707) 980-7024

**E-mail:** [frcamericancanyon@gmail.com](mailto:frcamericancanyon@gmail.com)

##### **Website:**

<https://greatnonprofits.org/org/american-canyon-family-resource-center>

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#### **EveryoneOn**

“We help bring low-cost internet service and affordable computers to those who need it.”

**Website:** <https://www.everyoneon.org/>

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# NAPA COUNTY

## PUBLIC ASSISTANCE RESOURCES

### FINANCIAL RESOURCES, Continued

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#### **Napa County Welfare-to-Work**

“The employment and training aspect of the California Work Opportunity and Responsibility to Kids Program (CalWORKs). It is designed to enable participants to achieve self-sufficiency through employment.”

##### **Napa Office:**

**Location:** 2751 Napa Valley Corporate Drive, Building A  
Napa, CA 94558

##### **Website:**

<https://www.countyofnapa.org/372/Welfare-to-Work>

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#### **American Canyon Office:**

**Location:** 4381 Broadway, Suites 100 and 101  
American Canyon, CA 94503

**Contact:** (800) 464-4214

##### **Website:**

<https://www.countyofnapa.org/372/Welfare-to-Work>

Last Verified On: 02/01/2025

#### **American Canyon Office:**

**Location:** 4381 Broadway, Suites 100 and 101  
American Canyon, CA 94503

**Contact:** (800) 464-4214

##### **Website:**

<https://www.countyofnapa.org/376/General-Assistance>

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#### **Napa County General Assistance**

“Short-term financial assistance. Apply in person.”

##### **Napa Office:**

**Location:** 2751 Napa Valley Corporate Drive, Building A

Napa, CA 94558

<https://www.countyofnapa.org/376/General-Assistance>

Last Verified On: 02/01/2025

#### **Federal Affordability Connectivity Program (ACP) / El Programa de Descuentos Para Internet**

“A Federal Communications Commissions benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more. / El Programa de Descuentos Para Internet (Affordable Connectivity Program, ACP, por sus siglas en inglés) es un programa de asistencia de la FCC que ayuda a asegurar que los hogares puedan pagar por los servicios de internet de banda ancha que necesitan para su trabajo, la escuela, los servicios de salud y mucho más.”

**ACP Support Center:** (877) 384-2575

**Website / Sitio:** <https://www.fcc.gov/acp> o <https://www.fcc.gov/programa-de-descuentos-para-internet-acp>

##### **Apply Now / Solicite Ahora:**

<https://www.affordableconnectivity.gov/>

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# NAPA COUNTY PUBLIC ASSISTANCE RESOURCES

## UTILITY AND HOME WEATHERIZATION SERVICES

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### North Coast Energy Services

“Energy Conservation, Consumer Education & Advocacy, Home Improvement, Utility Assistance, and Job Training.”

**Location:** 966 Mazzoni Street, Suite 3B

Ukiah, CA 95482

**Contact:** (707) 463-0303

**Toll Free:** (800) 233-4480

**Website:** [www.northcoastenergyservices.com](http://www.northcoastenergyservices.com)

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## MIGRANT & SEASONAL FARMWORKER AGENCIES

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### California Human Development

“Workforce development services & training centers and drug-free living for low-income farmworkers.”

**Location:** 1546 First St., Suite 114

Napa, CA

**Phone:** (707) 523-1155 x8527

**Website:**

[www.californiahumandevelopment.org](http://www.californiahumandevelopment.org)

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### Community Action Napa Valley

“Help citizens improve their lives and situations, whether it’s shelter, food, or care.”

**Location:** 2521 Old Sonoma Rd.

Napa, CA 94558

**Contact:** (707) 253-6100

**Website:** <http://www.canv.org/>

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