



# LASSEN COUNTY EMERGENCY RESOURCES

## FLOOD RESOURCES

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### Lassen County Sheriff's Department

"LCSO established a Facebook account for the purposes of forming a mechanism of communicating between the LCSO and the public."

**Contact:** (530) 251-8103

**Website:**

<https://www.facebook.com/LassenSheriff/>

Last Verified On: 02/10/2025

### Caltrans

"Check current highway conditions"

**Website:** <https://roads.dot.ca.gov/>

Last Verified On: 02/10/2025

### NOAA

"Weather, water and climate data, forecast warnings"

**Website:**

<https://www.cnrfc.noaa.gov/index.php?zoom=8&lat=40.445&lng=-122.315&CNRFC=false&COUNTIES=true>

Last Verified On: 02/10/2025

### Cal OES

"Cal OES tracks a variety of potential threats to the well being of the citizens of California."

**Websites:** <https://myhazards.caloes.ca.gov/>

Last Verified On: 02/10/2025

## FIRE UPDATE RESOURCES

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### Watch Duty

**Website:** <https://www.watchduty.org/>

Last Verified On: 02/10/2025

### CalFIRE

**Website:** <https://www.fire.ca.gov/incidents>

Last Verified On: 02/10/2025

**Check the status of your address at:** [community.zonehaven.com](https://community.zonehaven.com)

## EVACUATION RESOURCES

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### American Red Cross

“If you are in need of emergency assistance, please contact the American Red Cross Recovery Line.”

**Contact:** (855) 755-7711

Last Verified On: 02/10/2025

### Susanville Salvation Army

“If you are in need of emergency assistance, please contact the Susanville Salvation Army.”

**Contact:** (530) 257-0314

Last Verified On: 02/10/2025

## DISASTER ASSISTANCE

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### Alliance for Workforce Development

“Alliance for Workforce Development is offering assistance to those affected by the Dixie Fire. If you have been displaced from your job or need help with employment, training or assistance applying for Unemployment due to the wildfire, Alliance for Workforce Development has services available.”

**Contact:** (530) 283-1606

**Email:** [afwdcontact@ncen.org](mailto:afwdcontact@ncen.org)

**Website:** <https://afwd.org/>

Last Verified On: 02/10/2025

### Safe and Well

“The Red Cross offers the Safe and Well secure and private website. Safe and Well allows people to list their own status and allows friends and family to search for messages from their loved ones. The Safe and Well website is a free public reunification tool that allows individuals and organizations to register and post messages to indicate that they are safe, or to search for loved ones. The site is always available and open to the public and available in Spanish. Registrations and searches can be done directly on the website.”

**Website:** <https://www.redcross.org/get-help/disaster-relief-and-recovery-services/contact-and-locate-loved-ones.html>

Last Verified On: 02/10/2025

## COUNTY EMERGENCY SERVICES

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### Lassen County Public Health – Power Outage Charging station

“Lassen County Public Health has made space available for residents to utilize generator and emergency power for the use of oxygen equipment ONLY. This utilization can include charging devices for oxygen equipment and the use of power to run concentrators while conserving oxygen tanks.”

**Location:** 1445 Paul Bunyan Road, Suite D  
Susanville, Ca. 96130

**Facebook:**

<https://www.facebook.com/LassenPH/>

**Contact:** (530) 251-8183 or (530) 249-8126

Last Verified On: 02/10/2025

### Lassen County Emergency Services

“The local Emergency Services agency works with federal, California State, and Lassen County agencies to prepare for emergencies, respond to emergencies, and provide emergency recovery services. Emergency Services responds to any emergency that poses a major threat to public safety or causes a significant disruption to civil society, including natural disasters, severe weather incidents, and civil unrest. You may contact Emergency Services for questions about Susanville emergency preparedness, natural disaster preparedness and Emergency first response services.”

**Location:** 697 California 36 #345  
Susanville, Ca. 96130

**Contact:** (530) 257-8504

Last Verified On: 02/10/2025

## COUNTY EMERGENCY SERVICES

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### NIXLE

“Receive email and text messages from local fire and law enforcement agencies that include public safety messages as well as emergency information.”

**Text:** Your zip code to 888-777

**Website:** <https://local.nixle.com/register/>

Last Verified On: 02/10/2025

## CLOTHING RESOURCES

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### Lassen Family Services

“The community Clothing Closet is available to all individuals in need. Gently used and new clothing is available by appointment only.”

**Location:** 1306 Riverside Drive  
Susanville, CA 96130

**Contact:** (530) 257-4599

**Website:** <http://www.lassenfamilyservices.org/>

Last Verified on: 02/10/2025

## CALIFORNIA HOME INSURANCE PLAN

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### California Fair Property Insurance Plan

**Location:** 3435 Wilshire Blvd. Suite 1200

Los Angeles, CA 90010

**Contact:** (800) 252-0089

**Email:**

<https://www.cfpnet.com/index.php/contact-us/>

Last Verified On: 02/11/2025

## FIND A PHARMACY

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### Medi-Cal Rx

“Find A Pharmacy”

**Contact 24/7:** (800) 977-2273

**Member Portal:** <https://medi-calrx.dhcs.ca.gov/member/>

**Website:** <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 02/11/2025

### Partnership HealthPlan of California – Pharmacy Directory

**Contact:** (800) 863-4155

**Website:**

<http://www.partnershiphp.org/Members/Medi-Cal/Pages/Find-a-Primary-Care-Provider.aspx>

Last Verified On: 02/11/2025

## FOOD RESOURCES

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### CalFresh

“Benefits include: helping people buy healthy food, help families to afford healthy foods, and most stores accept Electronic Benefit Transfer (EBT) cards, issued by CalFresh.”

**Location:** 1616 Chestnut Street  
Susanville, CA 96130

**Contact:** (530) 251-8152

**Website:**

<http://www.lassencounty.org/dept/community-social-services/community-social-services>

Last Verified: 02/11/2025

### Lassen-Modoc Food Bank

**Location:** 611 Main Street  
Susanville, CA 96130

**Contact:** (530) 257-4884

Last Verified: 02/11/2025

### Food Bank of Northern Nevada

“Through a variety of programs and services, the Food Bank of Northern Nevada and our partner agencies provide food to people in need right in the areas where they live.”

**Contact:** (775) 331-3663

**Website:** <https://fbnn.org/get-help/neighborhood-pantry/>

Last Verified On: 02/11/2025

### Westwood Family Resource Center

**Location:** 464725 Road A21  
Westwood, CA 96137

**Contact:** (530) 256-3706

**Website:**

<http://fortsagefamilyresourcecenter.yolasite.com>

Last verified on: 02/11/2025

# LASSEN COUNTY EMERGENCY RESOURCES

## MENTAL HEALTH RESOURCES

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### Carelon Behavioral Health (formerly Beacon)

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

**Contact:** (855) 765-9703

**Website:** <https://www.carelon.com>

Last Verified On: 02/10/2025

### Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7.”

**Contact:** (800) 985-5990

**Website:** <https://strengthafterdisaster.org/>

Last Verified On: 12/12/2022

## REPLACING LOST DOCUMENTS

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### California Driver’s License

**Contact:** (800) 777-0133

**Website:** <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/10/2025

### Replacement Passports

**Contact:** (877) 487-2778

**TTY:** (888) 874-7793

**Website:**

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 02/10/2025

### Replacement Permanent Resident Card

**Contact:** (800) 375-5283

**Website:** [www.uscis.gov](http://www.uscis.gov)

Last Verified On: 02/10/2025

### Replacement Social Security Cards

**Contact:** (800) 72-1213

**TTY:** (800) 325-0778

**Website:**

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 02/10/2025

### Medicare Card

**Contact:** (800) 633-4227

**TTY:** (877) 486-2048

**Website:** <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 02/10/2025

### U.S. Savings Bonds

**Contact:** (844) 284-2676

**Website:**

[https://www.treasurydirect.gov/indiv/research/indept/h/eonds/res\\_e\\_bonds\\_eereplace.htm](https://www.treasurydirect.gov/indiv/research/indept/h/eonds/res_e_bonds_eereplace.htm)

Last Verified On: 02/10/2025

### Veterans’ Service Records

**Contact:** (866) 272-6272

**Website:** <https://www.archives.gov/veterans>

Last Verified On: 02/10/2025



# LASSEN COUNTY EMERGENCY RESOURCES

## ROAD CLOSURES

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### Caltrans

“Check current highway conditions”

**Website:** <https://roads.dot.ca.gov/>

Last Verified On: 02/10/2025