



LASSEN COUNTY DISABILITIES RESOURCES



DAY CENTERS

Lassen Senior Services

“Provides valuable contributions to the health and welfare of Seniors in Lassen County.”

Location: 1700 Sunkist Drive
Susanville, CA 96130

Contact: (530) 257-2113

Website:

<https://www.lassencounty.org/living/senior-services>

Last Verified On: 02/12/2025

ADULT PROTECTIVE SERVICES & PREVENTION

Lassen County Adult Protective Services

“An emergency response system that provides in-person response 24 hours a day, to referrals of abuse to an elder or dependent adult for the purpose of providing immediate intake or intervention, or both, to new referrals involving immediate life threats and crises in existing cases. Case management and emergency shelter or in-home protection as resources are available.”

Location: 1445 Paul Bunyan Rd.
Susanville, CA 96130

24/7 Adult Protection Hotline:
(800) 667-0404

Contact: (530) 251-8158

Website:

<http://www.lassencounty.org/dept/adult-services/adult-protective-services>

Last Verified On: 02/12/2025

Lassen Family Services

“Lassen Family Services provides prevention and intervention services to victims of violence in Lassen County. Working within our community to promote and participate in intervention, education, and advocacy to prevent domestic violence, sexual assault, child abuse and elder abuse.”

Location: 1306 Riverside Drive
Susanville, CA 96130

Contact: (530) 257-5004

24 Hour Crisis Line: (888) 289-5004

Website: <http://lassenfamilyservices.org/>

Last Verified On: 02/12/2025



LASSEN COUNTY DISABILITIES RESOURCES

ASSISTANCE DOGS

Canine Companions for Independence®

“We unite people with dogs in a powerful program that leads to greater independence and confidence.”

Contact: (800) 572-2275

Form: <http://www.cci.org/assistance-dogs/is-a-dog-right-for-you.html>

Email: info@cci.org

Website: <http://www.cci.org/>

Last Verified On: 02/12/2025

CAREGIVER

Lassen County In-Home Supportive Services (IHSS)

“In-Home Supportive Services is a State and Federally funded program that enables the elderly, blind and/or disabled who qualify, to remain in their home with the aid of a care provider. The applicant must have current Medi-Cal eligibility.”

Location: 1445 Paul Bunyan Rd.
Susanville, CA 96130

Contact: (530) 251-8158

Website:

<http://www.lassencounty.org/dept/adult-services/home-supportive-services>

Last Verified On: 02/12/2025

DISABILITY & ADVOCACY SUPPORT SERVICES

Galt Advocacy

“Galt Advocacy offers full service assistance to those with disabilities and their families. We help guide through the tangle of social services—from application through appeal.”

Contact: (707) 566-7600

Website: <https://www.galtadvocacy.com/>

Last Verified: 02/12/2025

Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs.”

Contact: (800) 776-5746

TTY: (800) 719-5798

Website:

<https://www.disabilityrightscalifornia.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 02/12/2025



LASSEN COUNTY DISABILITIES RESOURCES

DISABILITY & ADVOCACY SUPPORT SERVICES Continued

Disability Action Center

“DAC assists persons with disabilities to achieve and/or maintain their independence. We provide information and resources to eliminate barriers. Our dedicated staff provides **free** support. DAC serves Northern California Counties including: Butte, Glenn, Tehama, Plumas, Shasta, Lassen, Siskiyou, and Modoc. Colusa County: seniors with low vision.”

Location: 2453 Athens Ave.,
Redding, CA 96001

Contact: (530) 242-8550

Email: actionctr@gmail.com

Website: <https://actionctr.org/>

Last Verified On: 02/12/2025

PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

Contact: (559) 214-1190

Website:

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 02/12/2025

Plumas Rural Services

“Providing services and opportunities for the well-being of local residents and families to improve quality of life and self-sufficiency by promoting health, education, prevention, and treatment.”

Location: 822 Main Street, Unit B
Susanville, CA 96130

Contact: (530) 708-2557

Website:

<https://www.plumasruralservices.org/Home>

Last Verified On: 02/12/2025

California State Council on Developmental Disabilities – North State Office

“The North State Office advocates for the legal, civil and service rights of people with developmental disabilities and their families to promote genuine; education, employment, relationships and community inclusion.”

Location: 520 Cohasset Road, Ste. 170
Chico, CA 95926

Contact: (530) 895-4027

Email: northstate@scdd.ca.gov

Website: <https://scdd.ca.gov/northstate/>

Last Verified On: 02/12/2025



LASSEN COUNTY DISABILITIES RESOURCES

MEDICARE SERVICES

Shasta County HICAP Office

“HICAP (the Health Insurance Counseling & Advocacy Program) provides free and objective information and counseling about Medicare. Volunteer counselors can help you understand your specific rights and health care options. HICAP also offers free educational presentations to groups of Medicare beneficiaries, their families and/or providers on a variety of Medicare and other health insurance related topics.”

Location: 1647 Hartnell Ave., Suite 8
Redding, CA 96002

Contact: (530) 223-0999

Toll Free: (800) 822-9687

Website:

<https://cahealthadvocates.org/hicap/shasta/>

Last Verified On: 02/12/2025

NON-TRAUMATIC and TRAUMATIC BRAIN INJURY (TBI) RESOURCES

American Stroke Association

“The American Stroke Association is dedicated to prevention, diagnosis and treatment to save lives from stroke: ...guide healthcare professionals and provide information to enhance the quality of life for stroke survivors.”

Stroke Family Warmline: (888) 478-7653

Website: <https://www.stroke.org/en/>

Last Verified On: 02/12/2025

Brain Injury Association of America (BIAA)

“BIAA’s mission is to advance awareness, research, treatment, and education and to improve the quality of life for all people affected by brain injury.”

Phone: (703) 761-0750

Website: <https://www.biausa.org/>

Last Verified On: 02/12/2025

Brainline

“Offering...information and support to anyone whose life has been affected by brain injury or PTSD: people with brain injuries, their family and friends, and the professionals who work with them.

BrainLine also provides military-specific information and resources on traumatic brain injury and post-traumatic stress disorder (PTSD) to veterans, service members, and their families.”

Website: <http://www.brainline.org/>

Last Verified On: 02/12/2025



LASSEN COUNTY DISABILITIES RESOURCES

NON-TRAUMATIC and TRAUMATIC BRAIN INJURY (TBI) RESOURCES (CONTINUED)

Brain and Spinal Cord Injury Resource Center

“A resource for brain and spinal cord injury survivors and their families to learn more information about medical conditions, rehabilitation, and legal options.”

Website:

<http://www.brainandspinalcord.org/>

Last Verified On: 02/12/2025

Brain Injury.com

“A TBI is often a very costly injury that not only includes economic losses, but non-economic losses like pain and suffering and emotional distress. A qualified lawyer can help you recover compensation to pay for: hospital stays lost wages..., general pain and suffering...”

Contact: (866) 882-7246

Website: <http://www.braininjury.com/>

Last Verified On: 02/12/2025

UTILITY PAYMENT ASSISTANCE RESOURCES

PG&E Medical Baseline Program

“Assistance program for residential customers who depend on power for certain medical and independent living needs.”

Contact: (800) 743-5000

Website:

<https://www.pge.com/medicalbaseline>

Last Verified On: 02/12/2025

VISUAL IMPAIRMENT RESOURCES

Free Slate and Stylus Program National Federation of the Blind

“The National Federation of the Blind will distribute a plastic, four-line, twenty-eight cell slate along with a saddle stylus to those that need them. That includes those that are blind and low vision who know Braille or want to learn Braille.”

Contact: (410) 659-9314

Website: <https://www.nfb.org/programs-services/free-slate-and-stylus-program>

Last Verified On: 02/12/2025

Free White Cane Program National Federation of the Blind

“The white cane gives blind people the ability to achieve a full and independent life, allowing us to travel freely and safely.”

Contact: (410) 659-9314

Website: <https://www.nfb.org/programs-services/free-white-cane-program>

Last Verified On: 02/12/2025