



# GLENN COUNTY EMERGENCY RESOURCES

**NO EMERGENCY IDENTIFIED AT THIS TIME**

## COUNTY EMERGENCY SERVICES

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### Glenn County Sheriff's Department- Office of Emergency Services

“Glenn County is committed to preparing for and responding to any emergency or disaster. Office of Emergency Services is a full spectrum emergency management program that integrates with all response agencies within the County.”

**Location:** 543 W Oak St, Willows, CA 95988

**Contact:** (530) 943-6442

**Website:**

<https://www.countyofglenn.net/dept/sheriff/office-emergency-services/welcome>

Last Verified On: 03/28/2024

## FLOOD RESOURCES

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### Caltrans

“Check current highway conditions”

**Website:** <https://roads.dot.ca.gov/>

Last Verified On: 03/28/2024

### NOAA

“Weather, water and climate data, forecast warnings”

**Website:**

<https://www.cnrfc.noaa.gov/index.php?zoom=8&lat=40.445&lng=-122.315&CNRFC=false&COUNTIES=true>

Last Verified On: 03/28/2024

### Glenn County Sheriff's Office Facebook

“The Glenn County Sheriff's Office is a full service law enforcement agency and Office of Emergency Services.”

**Facebook:**

<https://www.facebook.com/glenncountysheriff/>

Last Verified On: 03/28/2024

### Cal OES

“Cal OES tracks a variety of potential threats to the well being of the citizens of California.”

**Websites:** <https://myhazards.caloes.ca.gov/>

Last Verified On: 03/28/2024

## AIR QULAITY RESOURCES

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### Air Now

“Get air quality data where you live”

**Website:** <https://www.airnow.gov/>

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### NIXLE

“Receive email and text messages from local fire and law enforcement agencies that include public safety messages as well as emergency information.”

**Text:** Your zip code to 888-777

**Website:** <https://local.nixle.com/register/>

Last Verified On: 03/28/2024

## EVACUATION RESOURCES

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### Glenn County Sheriff’s Office Facebook

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**Facebook:**

<https://www.facebook.com/glenncountysheriff/>

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### Safe and Well

“The Red Cross offers the Safe and Well secure and private website. Safe and Well allows people to list their own status and allows friends and family to search for messages from their loved ones. The Safe and Well website is a free public reunification tool that allows individuals and organizations to register and post messages to indicate that they are safe, or to search for loved ones.”

**Website:** <https://www.redcross.org/get-help/disaster-relief-and-recovery-services/contact-and-locate-loved-ones.html>

Last Verified On: 03/28/2024

## DISABILITY & ADVOCACY SUPPORT SERVICES

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### PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

**Contact:** (559) 214-1190

**Website:**

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 03/28/2024

### Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

**Contact:** (800) 776-5746

**TTY:** (800) 719-5798

**Website:**

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 03/28/2024



# GLENN COUNTY EMERGENCY RESOURCES

## ROAD CLOSURES

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### Caltrans

“Check current highway conditions”

**Website:** <https://roads.dot.ca.gov/>

Last Verified On: 03/28/2024

## FIND A PHARMACY

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### Medi-Cal Rx

“Find A Pharmacy”

**Contact 24/7:** (800) 977-2273

**Member Portal:** <https://medi-calrx.dhcs.ca.gov/member/>

**Website:** <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 03/28/2024

### Partnership HealthPlan of California – Pharmacy Directory

**Contact:** (800) 863-4155

**Website:**

<http://www.partnershiphp.org/Members/Medi-Cal/Pages/Find-a-Primary-Care-Provider.aspx>

Last Verified On: 03/28/2024

## CALIFORNIA HOME INSURANCE PLAN

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### California Fair Property Insurance Plan

**Location:** 3435 Wilshire Blvd. Suite 1200  
Los Angeles, CA 90010

**Contact:** (800) 252-0089

**Email:**

<https://www.cfpnet.com/index.php/contact-us/>

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## MENTAL HEALTH

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### Carelon Behavioral Health (formerly Beacon)

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

**Contact:** (855) 765-9703

**Website:** <https://www.carelon.com>

Last Verified On: 03/28/2024

### Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster. Strength After... highlights the resilience of individuals and communities while providing a resource for other survivors and responders.”

**Contact:** (800) 985-5990

**Website:** <https://strengthafterdisaster.org/>

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# GLENN COUNTY EMERGENCY RESOURCES

## REPLACING LOST DOCUMENTS

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### California Driver's License

**Contact:** (800) 777-0133

**Website:** <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 03/28/2024

### Replacement Permanent Resident Card

**Contact:** (800) 375-5283

**Website:** [www.uscis.gov](http://www.uscis.gov)

Last Verified On: 03/28/2024

### Medicare Card

**Contact:** (800) 633-4227

**TTY:** (877) 486-2048

**Website:** <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 03/28/2024

### Veterans' Service Records

**Contact:** (866) 272-6272

**Website:** <https://www.archives.gov/veterans>

Last Verified On: 03/28/2024

### Replacement Passports

**Contact:** (877) 487-2778

**TTY:** (888) 874-7793

**Website:**

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

Last Verified On: 03/28/2024

### Replacement Social Security Cards

**Contact:** (800) 72-1213

**TTY:** (800) 325-0778

**Website:**

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 03/28/2024

### U.S. Savings Bonds

**Contact:** (844) 284-2676

**Website:**

[https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res\\_e\\_bonds\\_eereplace.htm](https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm)

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