

# How to Become an Enhanced Care Management and/or Community Supports Provider



If you are interested in becoming an Enhanced Care Management (ECM) and/or Community Supports (CS) provider, please contact the CalAIM Inbox at <a href="Mailto:CalAIM@partnershiphp.org">CalAIM@partnershiphp.org</a>, to begin the contracting process.

Partnership has 24 counties within its service area which includes: Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Nevada, Placer, Plumas, Shasta, Sierra, Siskiyou, Solano, Sonoma, Sutter, Tehama, Trinity, Yolo, and Yuba.

Below is a step-by-step guide to help your organization navigate the contracting process with Partnership:



## **Complete the Readiness Application:**

Partnership will send you a Readiness Application to assess your organization's preparedness. Before you begin, we recommend reviewing the <u>Department of Health</u> <u>Care Services website</u> for important information and contract terms, including the FAQ section.



### Submit the Provider Agreement Request Form (PARF):

Once your Readiness Application is approved, you'll receive instructions to complete the PARF.



#### **Credentialing and Contracting:**

After submitting the PARF, you'll be guided through credentialing, contracting, and the internal upload of your organization's information into our systems.



#### Training and Onboarding:

Once all steps are complete, a member of our Enhanced Health Services team will contact you to schedule training sessions. These sessions are designed to equip your team with the tools and knowledge needed for success.



