



BUTTE COUNTY EMERGENCY RESOURCES

FIRE INFORMATION

Watch Duty

Website: <https://www.watchduty.org/>

Last Verified On: 02/10/2025

CalFIRE

Website: <https://www.fire.ca.gov/incidents>

Last Verified On: 02/10/2025

Butte County Fire Information Line

Contact: (866) 916-3566

Text: your zip code to 989-211

Last Verified On: 02/10/2025

FIRE RESOURCE INFORMATION

211 NorCal – Park Fire – Shasta, Tehama, & Butte County Disaster

Website: <https://211norcal.org/park-fire-tehama/>

Last Verified On: 02/10/2025

ANIMAL EVACUATIONS

North Valley Animal Disaster Group

“If you are in need of assistance with animal evacuations, or if you are finding deceased animals on your property when returning home, please contact North Valley Animal Disaster Group.”

Contact: (530) 895-0000

Times: 8 a.m. – 9 p.m.

Last Verified On: 02/10/2025

ROAD CLOSURES

Butte County Road Closures

Websites:

<https://www.buttecounty.net/964/Road-Conditions>

Last Verified On: 02/10/2025

Caltrans

“Check current highway conditions”

Website: <https://roads.dot.ca.gov/>

Last Verified On: 02/10/2025

FOOD REPLACEMENT

CalFresh – Food and Nutrition Services

“Replacements are authorized for the amount of the loss, not to exceed the monthly allotment for the household. The waiver is in effect through August 27, 2024. Reports that are made by households to the CDSS by August 27, 2024, would be considered timely.”

Waiver Information:

https://www.cdss.ca.gov/Portals/9/CalFresh/Disaster-Response/2024/CA_Timely_Replacement_Waiver_Approval-6_Counties%208.1.24.pdf

Disaster CalFresh Website:

<https://www.cdss.ca.gov/inforesources/calfresh/disaster-calfresh>

Butte County Employment and Social

Services: (877) 410-8803

Last Verified On: 02/10/2025

BUTTE COUNTY EMERGENCY SERVICES

Butte County Office of Emergency Management

“During disasters or large scale incidents the Butte County OEM coordinates the overall response through the Emergency Operations Center (EOC). When activated, the EOC provides a central location for responding and supporting agencies to collaborate response and recovery efforts in order to effectively and efficiently provide information and deploy resources.”

Website:

Contact: (530) 552-3333

<https://www.buttecounty.net/731/Office-of-Emergency-Management>

Last Verified On: 02/10/2025

CodeRED Emergency Alert

“Emergency Mass Notifications”

Website:

<https://public.coderedweb.com/CNE/en-US/BFA19C579EA5>

Last Verified On: 02/10/2025

DISABILITY & ADVOCACY SUPPORT SERVICES

PG&E Portable Battery Program

“PG&E’s Portable Battery Program (PBP) provides no-cost backup portable batteries for eligible income-qualified customers who rely on medical devices to sustain life, live in high fire-threat districts (HFTD) and are enrolled in the Medical Baseline and CARE programs. Working in coordination with Community Based Organizations.”

Contact: (559) 214-1190

Website:

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 02/10/2025

Disability Rights California

“Can help you prepare yourself and your family for Public Safety Power Shutoffs. Available 9 a.m. – 4 p.m. Monday through Friday.”

Contact: (800) 776-5746

TTY: (800) 719-5798

Website:

<https://www.disabilityrightsca.org/post/power-shutoff-resource-guide-how-disability-rights-california-can-help-you>

Last Verified On: 02/10/2025

Disability Action Center (DAC)

“PG&E Battery Loan Program. Residents who are medically fragile and could end up in the Emergency Room if they do not have electricity to keep medications cold or to power medical equipment may qualify for assistance from DAC.”

Location: 2876 Park Marina Drive
Redding, CA 96001

Contact: (530) 242-8550

Last Verified On: 02/10/2025

DISASTER ASSISTANCE

ReCover California

“The Owner-Occupied Rehabilitation and Reconstruction Program (OOR) is designed to address homeowners’ unmet rehabilitation and reconstruction needs within federally declared disaster areas. Grants are available for eligible disasters to cover unmet needs remaining if insurance, SBA loans, FEMA, legal settlement, and other resources do not fully cover the cost of rebuilding a home. Please visit the website for more program information and eligibility.”

Website: <https://www.hcd.ca.gov/grants-and-funding/recoverca>

Last Verified: 02/10/2025

BUTTE COUNTY EMERGENCY RESOURCES

FIND A PHARMACY

Medi-Cal Rx

“Find A Pharmacy”

Contact 24/7: (800) 977-2273

Member Portal: <https://medi-calrx.dhcs.ca.gov/member/>

Website: <https://medi-calrx.dhcs.ca.gov/home/find-a-pharmacy>

Last Verified On: 02/10/2025

MENTAL HEALTH

Carelon Behavioral Health

“Behavioral health services company that serves the full spectrum of mental health and wellness needs, from mild-to-moderate anxiety and depression to substance use disorder, suicide prevention, and crisis solutions.”

Contact: (855) 765-9703

Website: <https://www.carelon.com>

Last Verified On: 02/10/2025

Strength After

“If you are experiencing emotional distress or other mental health concerns after a disaster, the Disaster Distress Helpline is here for you 24/7. Our mission is to provide a hub to share stories of hope and recovery encompassing all types of natural and human-caused disaster.”

Contact: (800) 985-5990

Website: <https://strengthafterdisaster.org/>

Last Verified On: 02/10/2025

FLOOD RESOURCES

Caltrans

“Check current highway conditions”

Website: <https://roads.dot.ca.gov/>

Last Verified On: 02/10/2025

NOAA

“Weather, water and climate data, forecast warnings”

Website:

<https://www.cnrfc.noaa.gov/index.php?zoom=8&lat=40.445&lng=-122.315&CNRFC=false&COUNTIES=true>

Last Verified On: 02/10/2025

Cal OES

“Cal OES tracks a variety of potential threats to the well being of the citizens of California.”

Websites: <https://myhazards.caloes.ca.gov/>

Last Verified On: 02/10/2025

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BUTTE COUNTY EMERGENCY RESOURCES

PUBLIC SAFETY POWER SHUTOFFS RESOURCES

PG&E Community Resource Centers

“We open drop-in Community Resource Centers during the day in counties impacted by a PSPS.”

Website:

<https://pgealerts.alerts.pge.com/updates/psp-events/>

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Website:

<http://pgebatteryprogram.com/index.php/learn-more/>

Last Verified On: 02/10/2025

HOUSING RESOURCES

California Fair Property Insurance Plan

Location: 3435 Wilshire Blvd. Suite 1200
Los Angeles, CA 90010

Contact: (800) 252-0089**Email:**

<https://www.cfpnet.com/index.php/contact-us/>

Last Verified On: 02/10/2025

Butte County Housing Programs

“Butte County’s Housing Rehabilitation Loan Program provides no interest, deferred payment loans to help low income homeowners fix and repair their homes.”

Website:

<https://www.buttecounty.net/196/Housing-Programs>

Last Verified On: 02/10/2025

Butte County Wildfire First Time Homebuyer Program

“Butte County has State CalHome Funding to assist Fire Survivors with a First Time Home Buyer loan. Fire Survivors must have a combined household income of 120% or less of the Area Median Income (AMI). Maximum loan amount is \$100,000. Loan amount determined per project.”

Website:

<https://www.buttecounty.net/DocumentCenter/View/12845/Butte-County-Wildfire-FTHB-Flyer?bidId=>

Last Verified On: 02/10/2025

REPLACING LOST DOCUMENTS

California Driver's License

Contact: (800) 777-0133

Website: <https://www.dmv.ca.gov/portal/driver-licenses-identification-cards/replace-your-driver-license-or-identification-dl-id-card/>

Last Verified On: 02/10/2025

Replacement Permanent Resident Card

Contact: (800) 375-5283

Website: www.uscis.gov

Last Verified On: 02/10/2025

Medicare Card

Contact: (800) 633-4227

TTY: (877) 486-2048

Website: <https://faq.ssa.gov/en-us/Topic/article/KA-01735>

Last Verified On: 02/10/2025

Veterans' Service Records

Contact: (866) 272-6272

Website: <https://www.archives.gov/veterans>

Last Verified On: 02/10/2025

Replacement Social Security Cards

Contact: (800) 72-1213

TTY: (800) 325-0778

Website:

<https://www.ssa.gov/myaccount/replacement-card.html>

Last Verified On: 02/10/2025

U.S. Savings Bonds

Contact: (844) 284-2676

Website:

https://www.treasurydirect.gov/indiv/research/indepth/ebonds/res_e_bonds_eereplace.htm

Last Verified On: 02/10/2025

Replacement Passports

Contact: (877) 487-2778

TTY: (888) 874-7793

Website:

<https://travel.state.gov/content/travel/en/passports/have-passport.html>

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