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### County Data Introduction

- Dates reflected in the data:
  - o Mostly for calendar year 2024
  - Next most common is calendar year 2023 (for example, HEDIS data)
  - Noted on each page
- Limitations to Consider in Interpretation
  - Many different data sources; data depends on the completeness and accuracy of these data sources.
  - "Claims Lag": claims may be billed up to 1 year after the date of service. Final data a
    year later will generally reflect slight increases in claims completeness.
- Use in conjunction with other data sources to get full picture of health in the county
  - County Health Rankings
  - County Health Status Profile
  - Healthy Places Index





## **Membership/County Overview**





## Partnership's Regional Structure

### **Regional Structure**





**Eureka Office Region** 

Del Norte, Humboldt, Lake, and Mendocino counties.



Vicky Klakken, Regional Director vklakken@partnershiphp.org



**Chico Office Region** 

Butte, Colusa, Glenn, Sutter, and Yuba counties.



Rebecca Stark, Regional Director rstark@partnershiphp.org

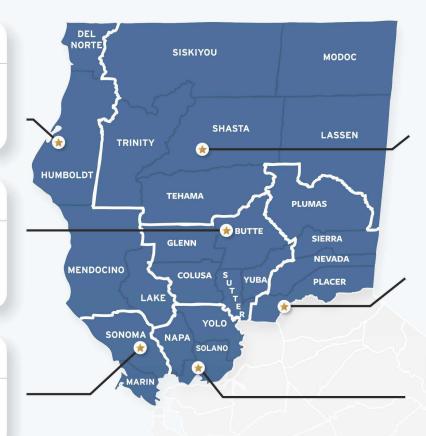


Santa Rosa Office Region

Marin and Sonoma counties.



Leigha Andrews, Regional Director landrews@partnershiphp.org





**Redding Office Region** 

Lassen, Modoc, Shasta, Siskiyou, Tehama, and Trinity counties.



Tim Sharp, Regional Director tsharp@partnershiphp.org



**Auburn Office Region** 

Nevada, Placer, Plumas, and Sierra counties.



Jill Blake, Regional Director jblake@partnershiphp.org



Fairfield Office Region

Napa, Solano, and Yolo counties.



Kathryn Power, Regional Director kpower@partnershiphp.org





### **Current County Enrollment**

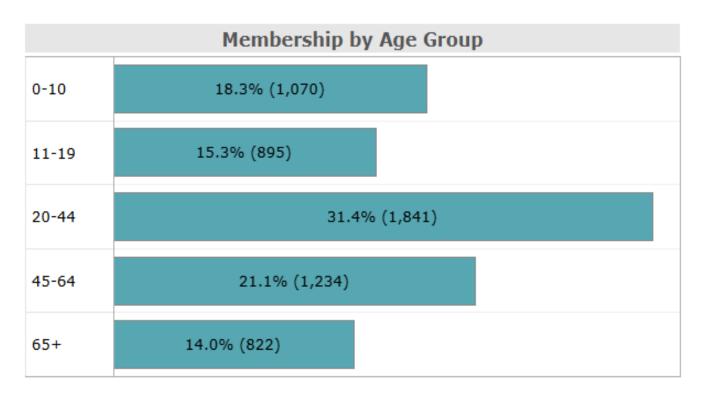


Partnership total enrollment: ~904,277





### Plumas Member Age Groups and Gender



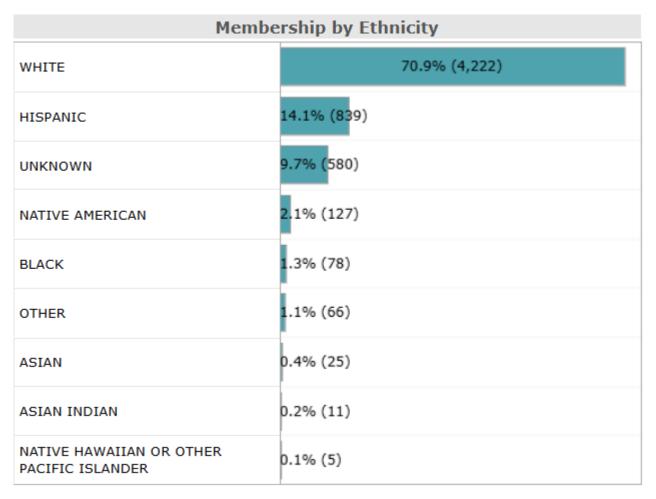
Membership by Gender					
FEMALE	53.2% (3,121)				
MALE	46.8% (2,741)				

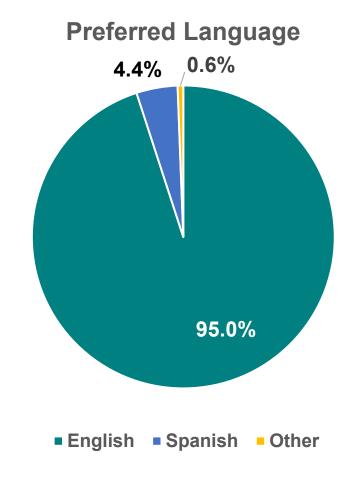


Data from April 2025



# Plumas Member Ethnicity and Preferred Language



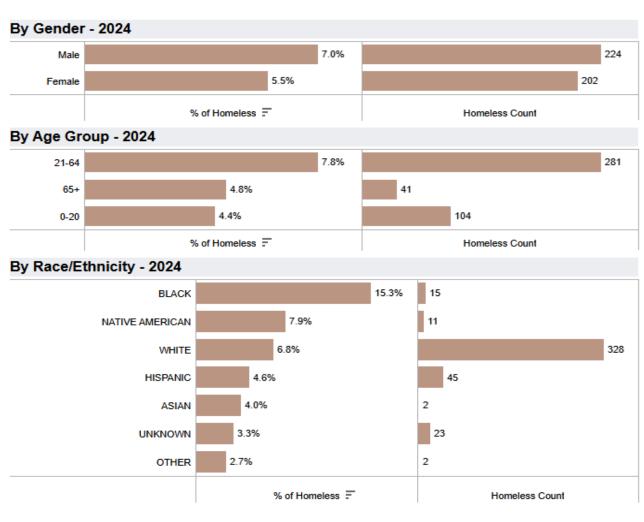




Data from April 2025



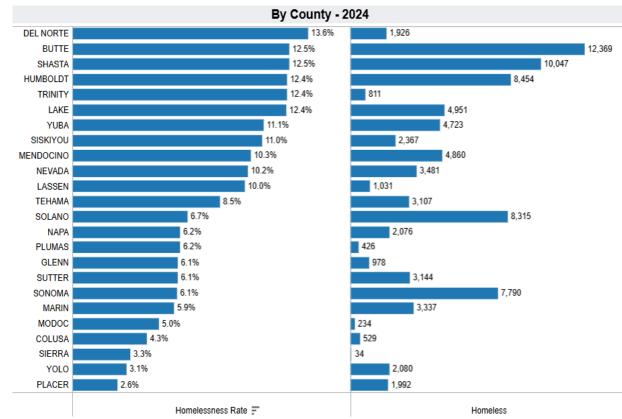
### Plumas Homeless Demographics



Homeless Rate in 24 Counties: 8.3%

Plumas: 426 Homeless Members; 65 Substance Use; 3 Severe Mental Health; 0 HIV/AIDS; 191 Chronic Homelessness

\* Homelessness is defined using several sources: patient address, use of homeless or unstable housing ICD10 code (not the Point In Time count done by the counties).





### Plumas Member Assignment Status

#### **Provider Panel Capacity**

This report shows the number of PHC members assigned to each clinic and their capacity to accept new members. Includes only clinics currently serving members.

							April	2025
PCP Affiliation ID		PCP Full Name	PCP County	Clinic Type	Current Enrollmen Status	t Patient Load Cnt	Member Count	% of Members
Total M	embers Ass	4,080	100.0%					
25281	0004	PLUMAS RURAL HEALTH CENTER	PLUMAS	FQHC/ RHC	Open	6,500	1,642	40.2%
83163	0001	PORTOLA MEDICAL CLINIC	PLUMAS	FQHC/ RHC	Open	4,325	958	23.5%
15106	0005	LAKE ALMANOR CLINIC	PLUMAS	FQHC/ RHC	Open	6,200	344	8.4%
69441	0004	TAHOE FOREST PRIMARY CARE	NEVADA	FQHC/ RHC	Open	4,000	259	6.3%
41320	0004	INDIAN VALLEY MEDICAL CLINIC	PLUMAS	FQHC/ RHC	Open	3,000	153	3.8%
83162	0001	GRAEAGLE MEDICAL CLINIC	PLUMAS	FQHC/ RHC	Open	3,250	153	3.8%
15154	0038	GREENVILLE RANCHERIA	TEHAMA	INDIAN HEALTH SERVI	Open	2,600	117	2.9%
27931	0001	WESTWOOD FAMILY PRAC	LASSEN	FQHC/ RHC	Open	6,350	112	2.7%
7477	0007	NORTHEASTERN RURAL HLTH CLI	LASSEN	FQHC/ RHC	Open	9,000	84	2.1%
83161	0004	LOYALTON MEDICAL CLINIC	SIERRA	FQHC/ RHC	Open	3,000	34	0.8%
25281	0007	PLUMAS RURAL HEALTH CENTER	PLUMAS	FQHC/ RHC	Open	6,500	33	0.8%
72248	0004	TAHOE FOREST PRIMARY CARE	NEVADA	FQHC/ RHC	Open	4,000	33	0.8%
5773	0006	AMPLA HEALTH CHICO MEDICAL	BUTTE	FQHC/ RHC	Open	19,000	15	0.4%
19742	0016	ADVENTIST HEALTH	BUTTE	FQHC/ RHC	Open	10,000	14	0.3%
82764	0001	WESTERN SIERRA MEDICAL CLINIC	SIERRA	FQHC/ RHC	Open	5,000	9	0.2%
83163	0004	PORTOLA MEDICAL CLINIC	PLUMAS	FQHC/ RHC	Open	4,325	9	0.2%
26862	0030	FAIRCHILD MEDICAL CLINIC	SISKIYOU	FQHC/ RHC	Open	Null	8	0.2%
34187	0007	FEATHER RIVER TRIBAL HEALTH	BUTTE	INDIAN HEALTH SERVI	Open	4,250	6	0.1%
69441	0005	TAHOE FOREST PRIMARY CARE	NEVADA	FQHC/ RHC	Open	4,000	6	0.1%
83277	0004	PEDIATRIC PRACTICE	BUTTE	FQHC/ RHC	Open	5,000	6	0.1%
71378	0004	TAHOE FOREST PRIMARY CARE	PLACER	EXEMPT FROM LICENS	Open	5,000	5	0.1%
27961	0005	LASSEN INDIAN HEALTH CENTER	LASSEN	INDIAN HEALTH SERVI	Current Patient	3,000	4	0.1%
53295	0004	PRIMARY CARE PRACTICE	BUTTE	FQHC/ RHC	Open	6,000	4	0.1%
33301	0001	TARICHI PRIMARY CARE	TEHAMA	FQHC/ RHC	Open	3,000	4	0.1%

Enrollment Status

☐ Total
☐ Open
☐ Current Patients Only
☐ Closed

\* Providers with a member count under 4 are not shown. Unassigned members not included.



Data from April 2025

PCP Affiliation ID can be correlated with the location of the site by consulting Partnership's Provider Directory online.

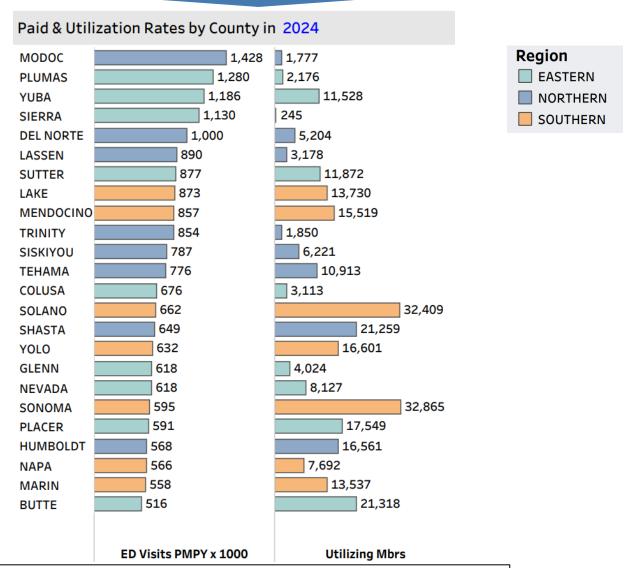


# **Emergency Department, Hospital,** and Provider Utilization Data





## **Emergency Department Utilization**





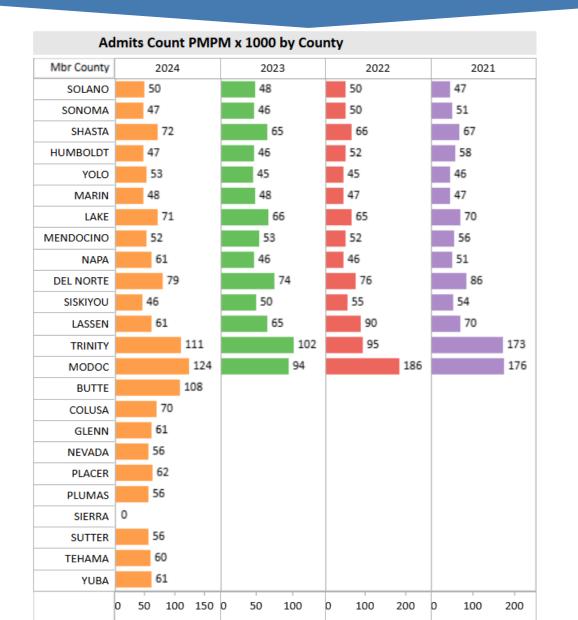
Partnership utilization rate goal: under 700 ED visits/1000 PMPY



## Plumas Hospital Use Rates Acute Hospital Admissions and Average Length of Stay

Discharge Date (Year): 2024
Member County: PLUMAS
Admits count PMPY x 1000: 56.4
Number of Discharges: 306
ALOS: 4.89

Members Discharged: 218







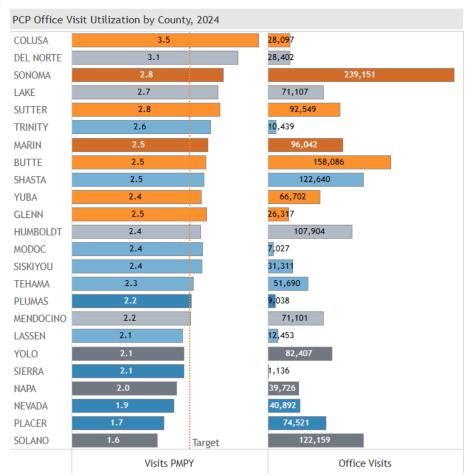
## Plumas Primary Care Visit Rates and Telehealth Trends

2024

Provider

(All)

Year of Service Date



Visits Office Visit Telehealth Mbr County ₹ ▼ PLUMAS Age group (All) March July September January November Month of Service Date [2024] EASTERN Mbr Ethnicity Trend of percentage of visits done via Telehealth, 2024 (All) Telehealth Percentage of All visits 3.0% 2.0% 1.0% 1.3% 0.0% January March July September November Month of Service Date [2024] Percentage of Telehealth visits by Age, 2024 0-20 21-64 2.8% 4.0%

Trend of visits by visit type, 2024

Primary care visits per member per year in Plumas County are less than the Partnership average. In 2024, 2.5% of total primary care visits were provided through telehealth (video or phone) compared to 11.4% Planwide.

Office Region

AUBURN REGION

CHICO REGION

EUREKA REGION

FAIRFIELD REGION

REDDING REGION

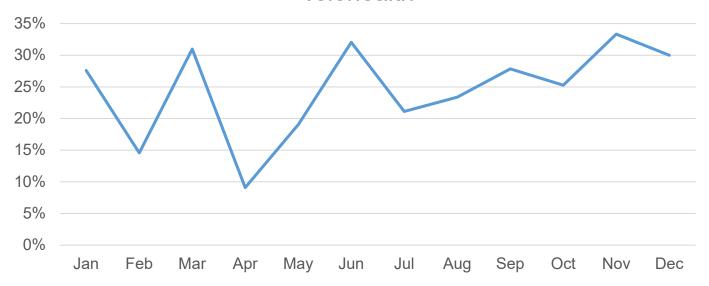
SANTA ROSA REGION



# Plumas Specialty Visits Provided by Telehealth

Top 8 Specialty Visits Provided by Telehealth							
Specialty Telehealth Visits	Specialty Telehealth %						
218	25%						

## Percent of Top 8 Specialty Visits Provided by Telehealth



Specialty (Eight Most Commonly Used Telehealth Specialties)	Percent Visits by Telehealth
Partnership C	Y 2024
Psychiatry	77%
Rheumatology	41%
Infectious Diseases	23%
Urology	22%
Pulmonary Disease	17%
Neurology	16%
Endocrinology	15%
Dermatology	1%



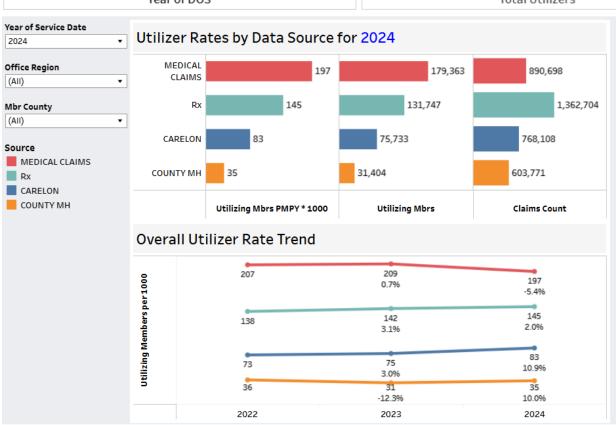
### Mental Health Utilization by Region

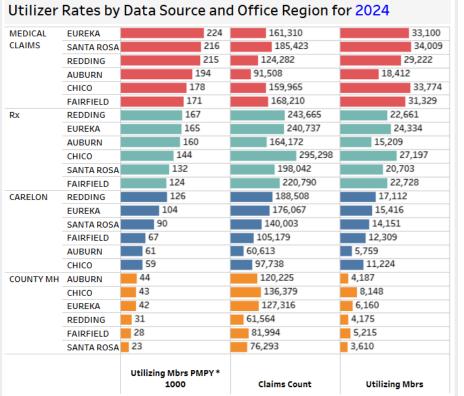
#### Mental Health Utilization Overview

This dashboard shows an overview of mental health utilization of medical & pharmacy services by PHC members.

The data presented here combines five data sources: PHC's medical claims, Carelon, County Mental Health, and RX Carveout.

2024 258,611 3,625,281 Total Utilizers Total Claims





Fairfield Region: Napa, Solano, and Yolo

Redding Region: Lassen, Modoc, Shasta, Siskiyou, Tehama, and Trinity

Santa Rosa Region: Marin and Sonoma

Auburn Region: Nevada, Placer, Plumas, and Sierra Chico Region: Butte, Colusa, Glenn, Sutter, and Yuba Eureka Region: Del Norte, Humboldt, Lake, and Mendocino

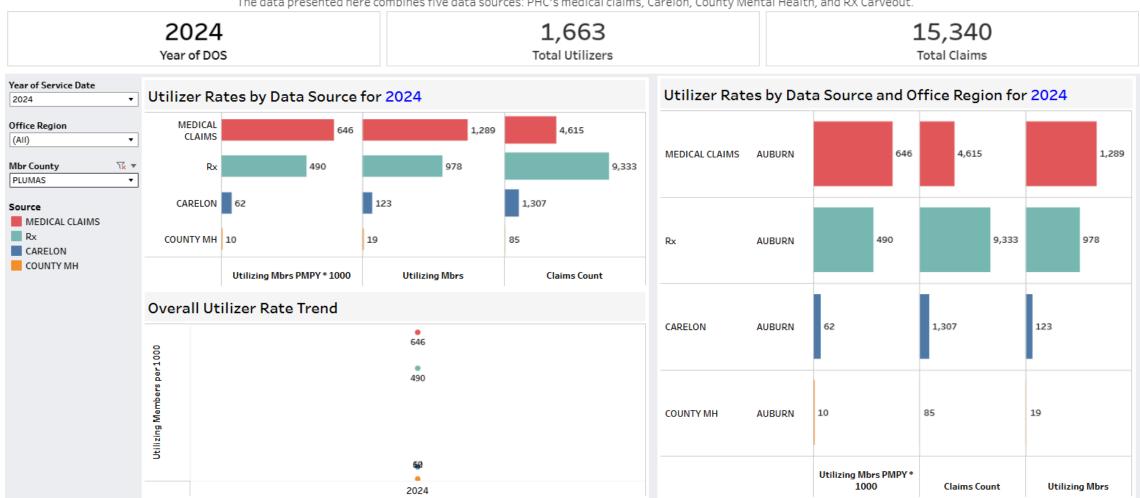


### Plumas Mental Health Utilization

#### Mental Health Utilization Overview

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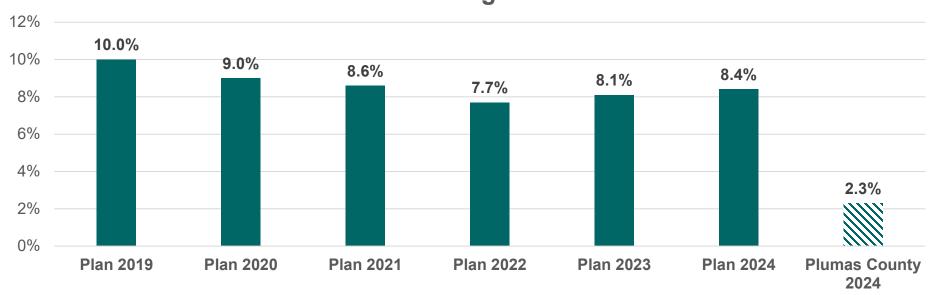


While region names are used, numbers are for the county specified.



# Plumas Behavioral Health Use (All Ages)

#### **Percent of Total Members Using Behavioral Health Services**



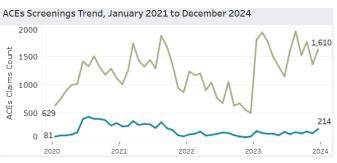
Plumas County Utilization Data for 2024								
Provider Type	Visits 2024	Avg. Visits per Member						
Therapy Services	1,098	11.8						
Medical Management	120	3.2						
Other	254	6.0						



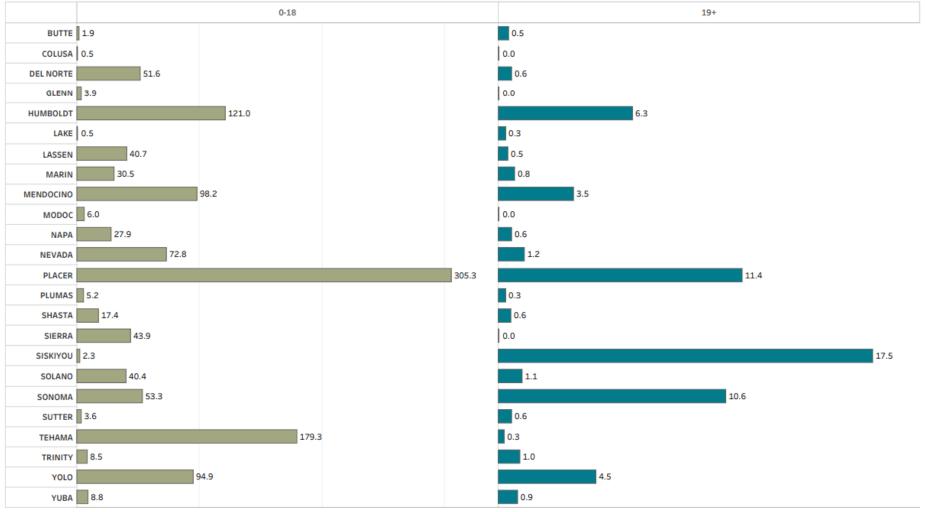


## ACEs Screening Rates

ACES: Adverse Childhood Events, see <a href="https://www.acesaware.org">www.acesaware.org</a> for details.



Screening Rates by County (per 1,000 mbrs)



Data from 2024 20



### Plumas ACEs Screenings and Member Assignments

Members Assigned to Provider	s in 2024							
	0-18			19+				
	Annual ACEs Claims Count	Annual PCP Member Months	Annual Screenings Per 1,000 Members	Annual ACEs Claims Count	Annual PCP Member Months	Annual Screenings Per 1,000 Members		
AVALA PEDIATRICS	4	4,144	11.6					
WESTWOOD FAMILY PRAC	1	207	58.0					
NORTHEASTERN RURAL HLTH CLI	1	2,084	5.8					
LAKE ALMANOR CLINIC	1	151	79.5					
TAHOE FOREST PRIMARY CARE				1	2,892	4.1		



Data from 2024



## **Obstetrics/Maternity Data**





# Plumas Maternity Data and Resources

- Hospitals with maternity services (does not include Kaiser):
  - N/A. Primary Delivery Hospital: Tahoe Forest Health System
- Plumas County births by residence of mother: 133
  - Source: CDPH
- Plumas CPSP/PHPS Patients in 2024: 18
- Prenatal care providers:
  - Eastern Plumas Healthcare Portola Medical Clinic
  - Plumas District Hospital Rural Health Center
- Sweet Success Program:
  - Plumas Rural Health Center

If you have corrections for this info, please email:

rmoore@partnershiphp.org, llago@partnershiphp.org, or ctownsend@partnershiphp.org.



## Maternity Data by Provider

A Public Agency			1												VBAC	Certifie	d Nurse		
									_						Routinely	Midwife			
		1	Denom-		ection Rate	Breast Denom-		g Rate (CDPH)	Denom-	•	my Rate	Denom-	VBA0 Score	Rate	Available	Denom-	te	Denom- S	Elective Delivery
HOSPITAL NAME	County	City						Rating			Rating	inator		Rating	Yes/No	inator			%] Rating
Marin Health Medical Center	Marin	Greenbrae	520	17.9	Superior	1357	84.3	Above Average	1091	0.5	Above Average	194	40.2	Superior	Yes	1453	46.2	46	2.1 Below Average
Santa Rosa Memorial Hospital	Sonoma	Santa Rosa	258		Above Average				529		Above Average	134	39.6	Superior	Yes	767	45.4	66	7.58 Below Average
Sutter Santa Rosa	Sonoma	Santa Rosa	501	23.4	Average				976	1.1	.Average				No	1451	0.8		
Dignity Health Woodland Memorial Hospital	Yolo	Woodland	172	22.1	Average	449	80.4	Above Average	332	0.9	Above Average				No	489	0	34	0 Above Average
NorthBay Medical Center	Solano	Fairfield	398	25.4	Below Average				875	0.7	Above Average	219	18.3	Average	Yes	1326	0	97	0 Above Average
Providence Queen of the Valley Medical Center	Napa	Napa	234	20.5	Above Average	574	72	Average	544	1.5	Average	143	28.7	Above Average	Yes	797	0	51	1.96 Below Average
Sutter Davis	Yolo	Davis	449	14.5	Superior				989	1.4	Average	151	31.8	Above Average	Yes	1240	60.2		
Tahoe Forest Hospital	Nevada	Truckee	147	16.3	Superior				246	1.2	Average				No	359	0	5	0 Above Average
Sutter Roseville	Placer	Roseville	867	25.7	Below Average				1723	3	Average	336	15.5	Average	Yes	2477	0		
Dignity Health Sierra Nevada Memorial Hospital	Nevada	Grass Valley	110	30	Below Average	313	90.1	Superior	215	4.2	Average				No	324	4.9		
Adventist Health Clear Lake	Lake	Clearlake	38	15.8	Superior				92	2.2	Average				No	131	0	99	0 Above Average
Adventist Health Ukiah Valley	Mendocino	Ukiah	228		Above Average	714	77.2	Above Average	501		Average	105	14.3	Average	Yes	701	50.1	44	0 Above Average
Sutter Coast	Del Norte	Crescent City	63	17.5	Superior				146	2.1	. Average				No	209	0		
Sutter Lakeside	Lake	Lakeport	54	25.9	Below Average				138	1.4	Average				No	200	0		
Providence St. Joseph Hospital Eureka	Humboldt	Eureka	217	24	Below Average	610	85.3	Above Average	457	5	Below Average	91	15.4	Average	Yes	660	15.6	53	0 Above Average
Mad River Community Hospital (closed Oct 31)	Humboldt	Arcata	141	19.9	Above Average				255	1.6	Average				No	356	19.4	14	0 Above Average
Banner Lassen Medical Center	Lassen	Susanville	68	14.7	Superior				141	6.4	Below Average				No	197	0	23	0 Above Average
Dignity Health Mercy Medical Center Mount Shasta	Siskiyou	Mount Shasta	53	18.9	Above Average	102	80.4	Above Average	116	2.6	Average				No	156	0	11	9.09 Below Average
Dignity Health Mercy Medical Center Redding	Shasta	Redding	546	22.2	Average	1519	78.5	Above Average	1126	2.3	Average				No	1688	0	89	2.25 Below Average
Dignity Health St. Elizabeth Community Hospital	Tehama	Red Bluff	189	21.7	Above Average	519	75	Average	380	2.4	Average				No	540	16.1	53	0 Above Average
Fairchild Medical Center	Siskiyou	Yreka	49	32.7	Below Average				89	4.5	Average	27	22.2	Average	Yes	156	0	8	12.5 Below Average
Adventist Health Rideout Hospital	Yuba	Marysville	504	24.4	Below Average				1127	1.6	Average	275	10.5	Average	Yes	1705	0.1		
Oroville Hospital	Butte	Oroville			Not Rated			Not Rated			Not Rated					~500			Not Rated
Enloe Medical Center - Esplanade Campus	Butte	Chico	648	18.2	Superior	1729	87.5	Above Average	1408	0.5	Above Average	285	25.3	Above Average	Yes	1913	14.3	45	0 Above Average

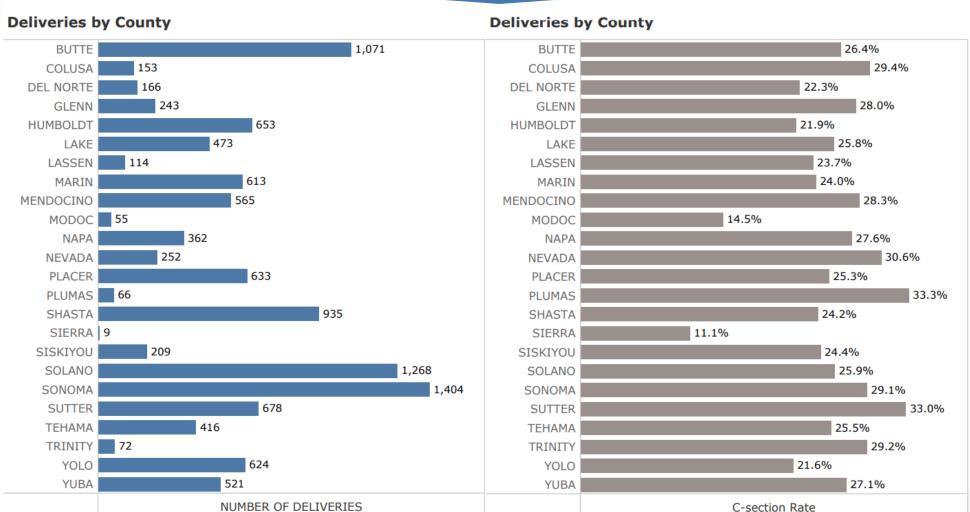
<u>Key:</u>	NTSV C- section	Breastfeeding at discharge	Episiotomy Rate	VBAC rate	CNM delivery rate	Early Elective Delivery
Above Avg	<21.9%	>75%	<1.2%	>25%	>10%	<1%
Avg	22-23.6%	70-75%	1.5 - 5.0%	10 - 25%		1-2%
Below Avg	>23.6%	<70%	>5.0%	<10%	<10%	>2%

Data source: California Hospital Quality Compare (data from CMQCC), 2023. For Elective Early Delivery, only hospitals who participated in the Perinatal QIP are shown.





### Member Deliveries



In 2024, Partnership members had a total of 11,555 deliveries, an average length of stay (ALOS) of 2.76 days, and a C-section rate of 26.3%.





# Substance Use Disorder (SUD) Data



# Plumas Substance Use Disorder Claims

#### Paid Claims with Substance Use Disorder Diagnoses or Procedures

100

150

200

This view shows information on all the medical claims paid by PHC that had at least one substance use disorder diagnosis or procedure code in any position in the claim summarized by year and substance type, procedure, and service location.

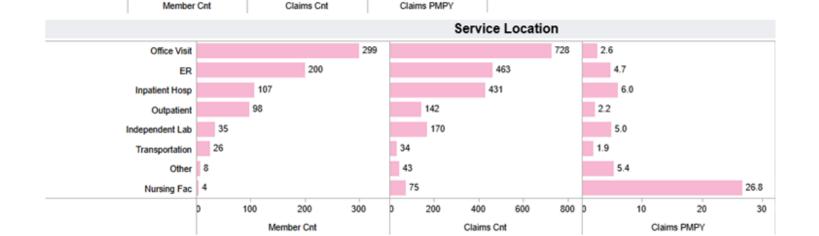
Member Count: 501 Claims Count: 2,086

Year of Service Choose Location Level Choose Location Homelessness Age Group Risk Class Kaiser Status

2024 ▼ Mbr County ▼ PLUMAS ▼ (All) ▼ (All) ▼ (All) ▼ NOT KAISER ▼

#### Click on any bar or header below to filter on.









## Plumas Demographics of Members Diagnosed with SUD

#### Demographics & Disease Status of Members Diagnosed with Substance Use Disorder

This view describes the demographic characteristics of PHC members who had claims with any substance use disorder diagnosis or procedure, the prevalence of major chronic conditions, diagnosis occurrence during pregnancy, and homelessness status at the time of service for those members.



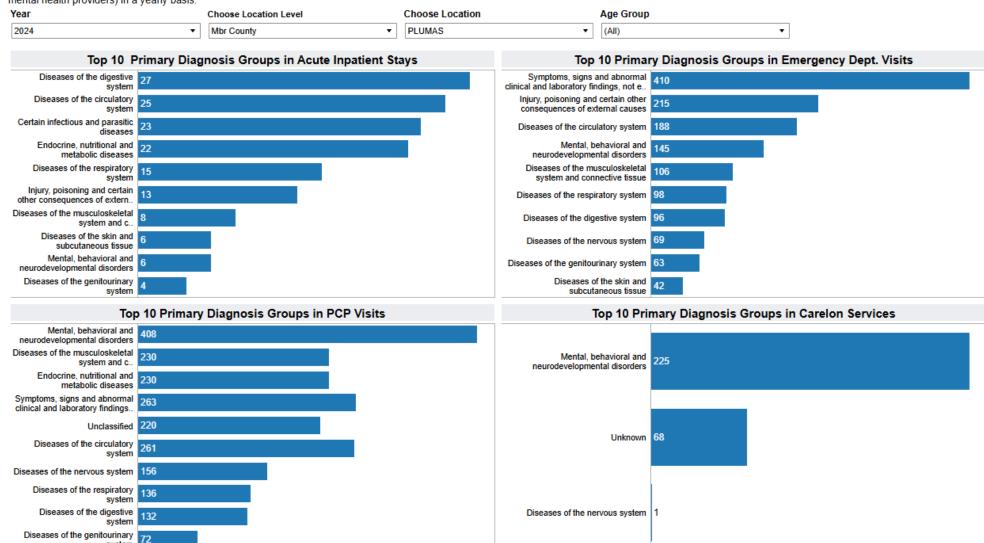




### Plumas Top Reasons Members with SUD **Used Health Services**

#### Top Reasons Members with SUD Saw Health Services

This view compares the top chief complaints of members previously diagnosed with SUD who received care in different provider settings (acute hospitals, ED, PCPs and mild-to-moderate mental health providers) in a yearly basis.







### Plumas Homeless with SUD

#### Demographics & Disease Status of Members Diagnosed with Substance Use Disorder

This view describes the demographic characteristics of PHC members who had claims with any substance use disorder diagnosis or procedure, the prevalence of major chronic conditions, diagnosis occurrence during pregnancy, and homelessness status at the time of service for those members.



\* Homelessness defined using several sources: patient address, use of homeless or unstable housing ICD10 code (not the Point In Time count done by the counties).



# Plumas Homeless and SUD Utilization

#### Services Utilized by Members Diagnosed with Substance Use Disorder

Data Sources: Medical claims (Amisys), MedImpact claims, State Drug Carveout claims, Beacon claims, Membership data

This view shows information on all the medical and behavioral services received by PHC members who had been previously diagnosed with substance use disorder.

Year of Service	Choose Location Level	Location	Homelessness	Age Group	Kaiser Status
2024	Mbr County ▼	PLUMAS ▼	Υ •	(AII) ▼	NOT KAISER ▼

#### Utilization Summary by Type of Service

\* Homelessness defined using several sources: patient address, use of homeless or unstable housing ICD10 code (not the Point In Time count done by the counties).







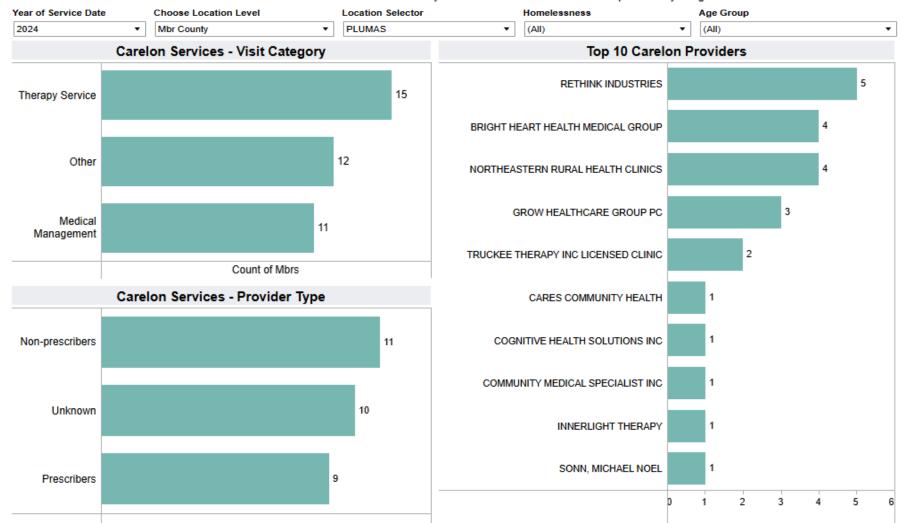
## Plumas Behavioral Health Services Used by Patients with SUD

#### Behavioral Services Utilized by Members Diagnosed with Substance Use Disorder

Data Sources: State Drug Carveout claims, Beacon claims, Membership data

Count of Mbrs

This view shows information on all the medical and behavioral services received by PHC members who had been previously diagnosed with substance use disorder.



Medical
Management
represents office
visits by nonbehavioral health
providers, often
with the member's
PCP.

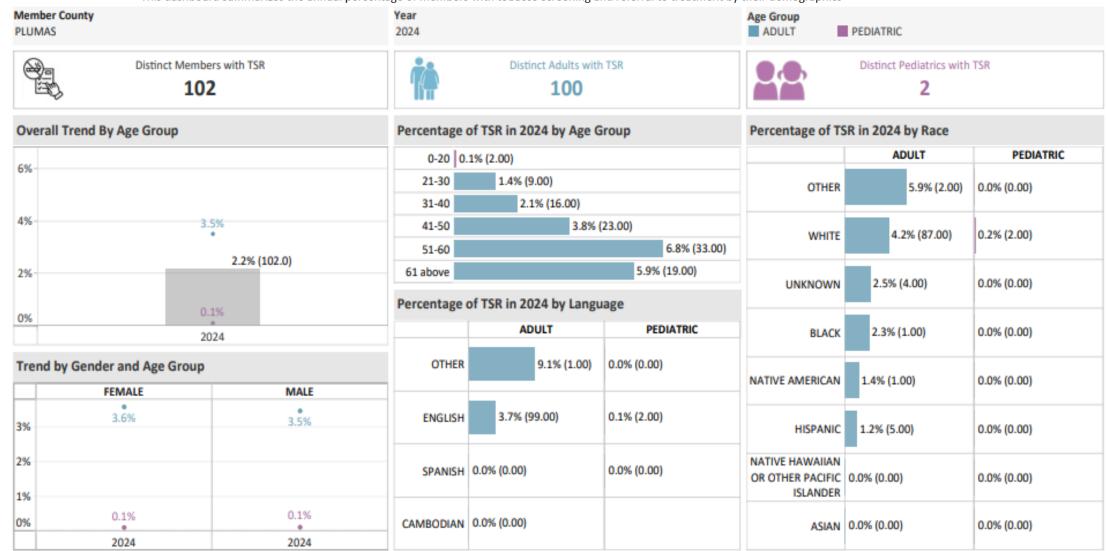
Count of Mbrs



## Plumas Tobacco Screening and Referral by Demographics

#### Annual Percentage of Tobacco Screening and Referral to Treatment by Member Demographics

This dashboard summarizes the annual percentage of members with tobacco screening and referral to treatment by their demographics

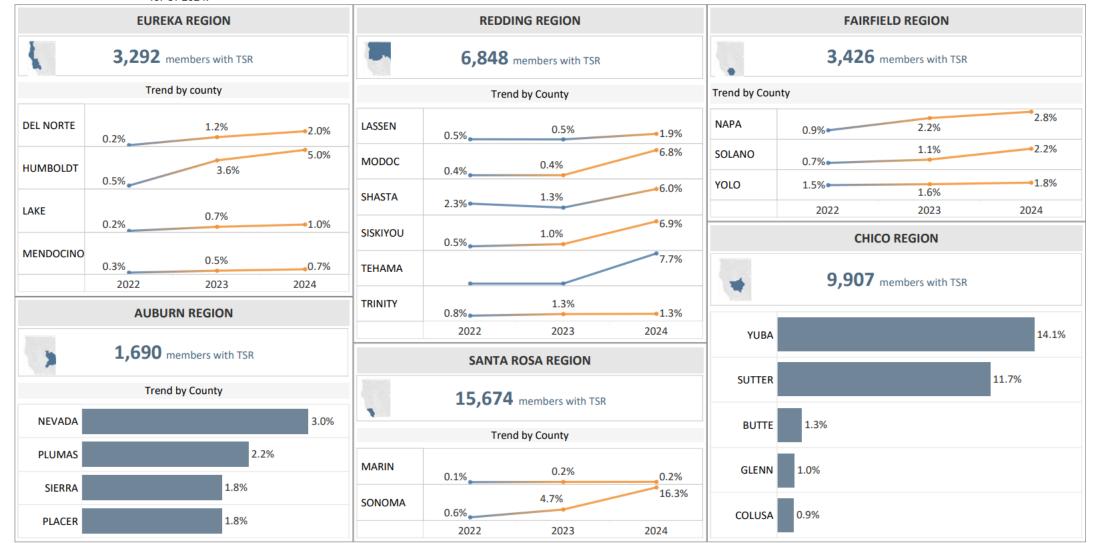




# Tobacco Screening and Referral by Region and County

#### Annual Percentage of Tobacco Screening and Referral to Treatment by Region and County

This view summarizes the annual percentage of members with tobacco screening and referral to treatment by member region and county. KPI's represent the metrics for CY 2024.





## Plumas Tobacco Screening and Referral by PCP

#### Annual Percentage of Tobacco Screening and Referral to Treatment by PCP

This report summarizes the annual percentage of members with tobacco screening and referral to treatment by their PCP, KPI's represent the metrics for CY 2024.

office Regions	Member County PLUMAS	Age Group	PCP Full Name All				
Distinct Members v	with TSR	PCP's with TSR Members  6 (85%)	Average number of members with TSR per PCP				
By Member assigned PCP							
		2024					
	Members with	TSR	%				
PLUMAS RURAL HEALTH CENTER	74		3.8%				
PORTOLA MEDICAL CLINIC	15		1.3%				
LAKE ALMANOR CLINIC	5		1.3%				
INDIAN VALLEY MEDICAL CLINIC	5		2.7%				
			****				
GRAEAGLE MEDICAL CLINIC	2		1.1%				

Providers with under 1 member not shown.



## **County Disparities Data**





## Plumas Top Disparities Below Minimum Performance Level

#### **Breast Cancer Screenings:**

White: 14.72% Below MPL

Asian/Pacific Islander: 19.27% Below MPL

Native American: 38.31% Below MPL

\*Southeast Asian: 52.6% Below MPL

\*South Asian: 52.6% Below MPL

#### **Colorectal Cancer Screenings:**

White: 6.14% Below MPL

Hispanic: 6.99% Below MPL

Black: 13.07% Below MPL

\*Southeast Asian: 38.07% Below MPL

\*South Asian: 38.07% Below MPL

#### **Cervical Cancer Screening:**

Southeast Asian: 7.11% Below MPL

Hispanic: 25.71% Below MPL

White: 27.02% Below MPL

Black: 34.89% Below MPL

Native American: 36.06% Below MPL

\*South Asian: 57.11% Below MPL

\*East Asian: 57.11% Below MPL

\*Asian/Pacific Islander: 57.11% Below MPL

#### **Well-Care Visits:**

Native American: 14.74% Below MPL

Black: 14.74% Below MPL White: 21.88% Below MPL

Hispanic: 22.17% Below MPL

\*Southeast Asian: 48.07% Below MPL

\*South Asian: 48.07% Below MPL

\*East Asian: 48.07% Below MPL

\*Asian/Pacific Islander: 48.07% Below MPL

#### **Diabetes Mellitus Poor Control (A1c >9%):**

\*Southeast Asian: 37.96% Below MPL

\*South Asian: 37.96% Below MPL

\*Black: 37.96% Below MPL

\*Asian/Pacific Islander: 37.96% Below MPL

#### **Controlled Blood Pressure:**

White: 34.64% Below MPL

Native American: 47.02% Below MPL

Hispanic: 50.2% Below MPL

\*Southeast Asian: 61.31% Below MPL

\*South Asian: 61.31% Below MPL

\*East Asian: 61.31% Below MPL

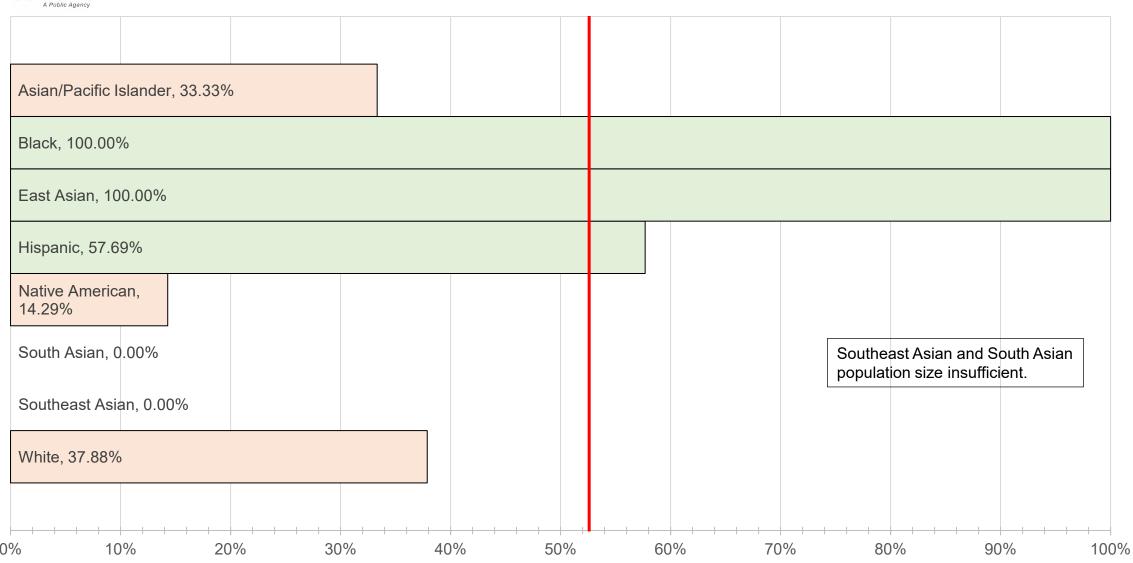
\*Asian/Pacific Islander: 61.31% Below MPL



<sup>\*</sup> Population sample size insufficient.

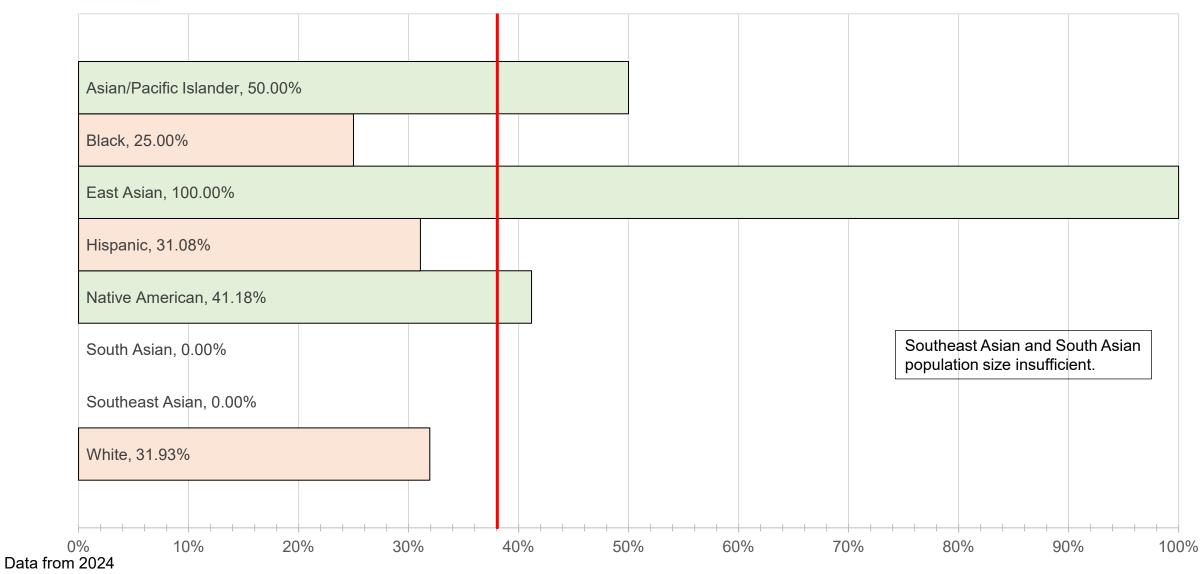


## Plumas Breast Cancer Screening Disparities



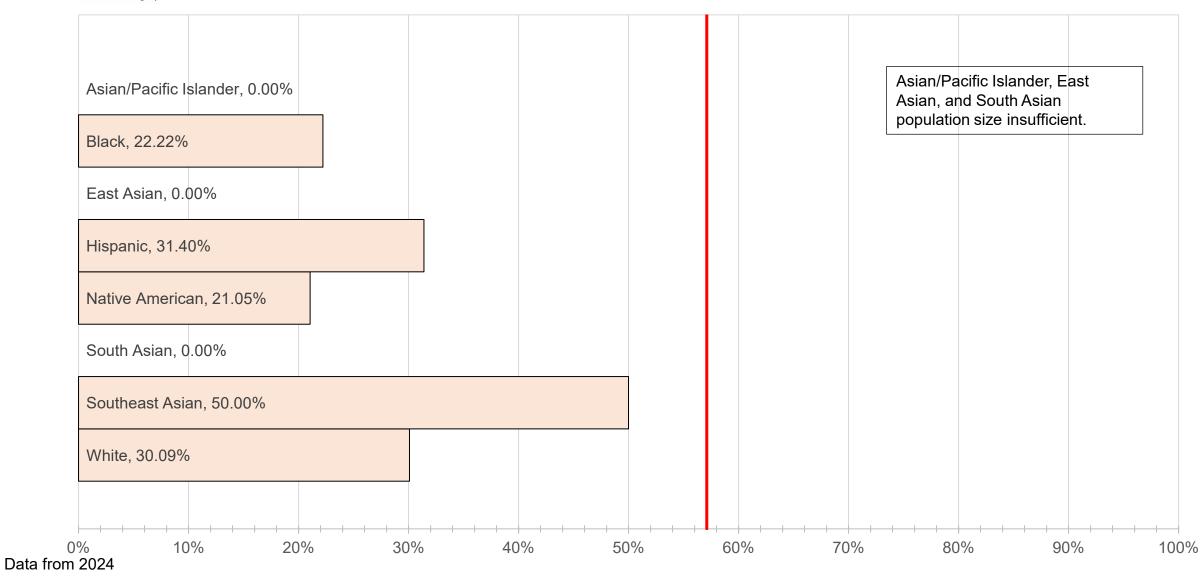


## Plumas Colorectal Cancer Screening Disparities





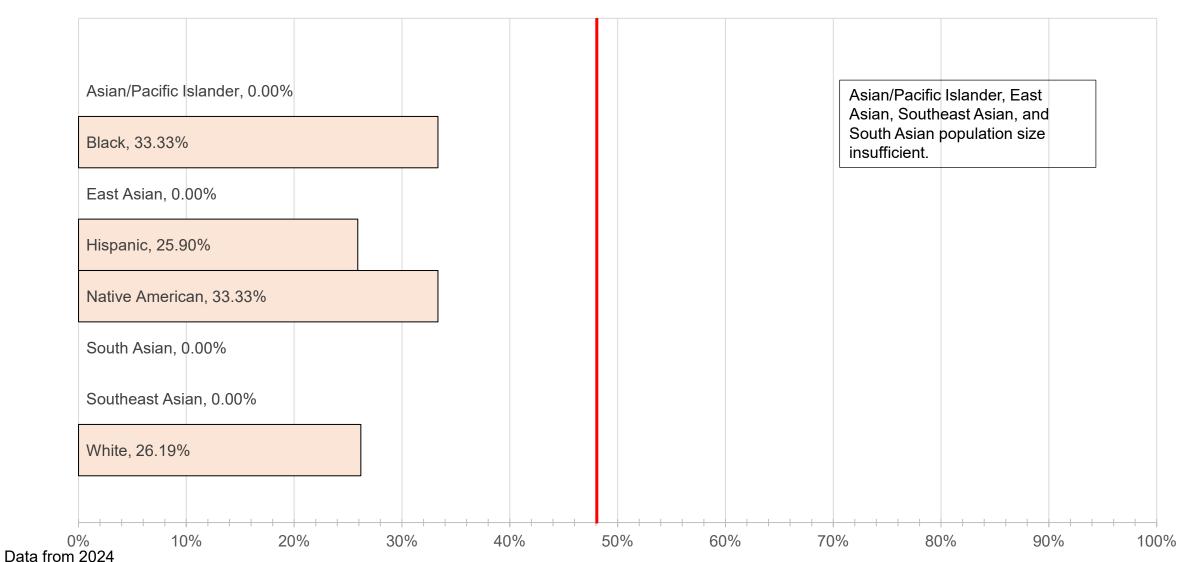
## Plumas Cervical Cancer Screening Disparities



40

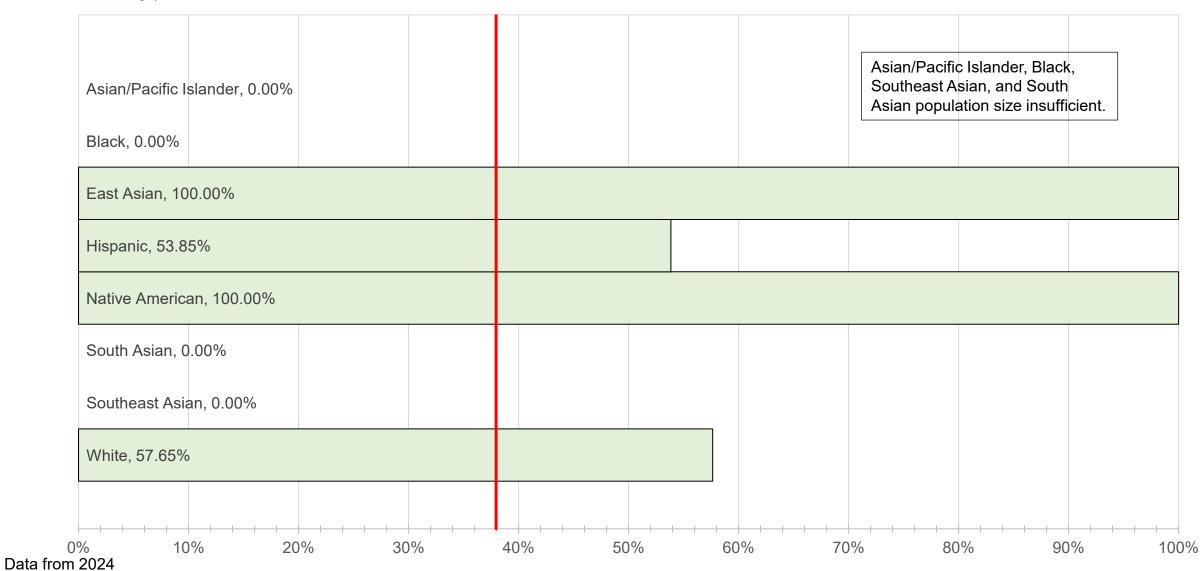


### Plumas Well-Care Visit Disparities



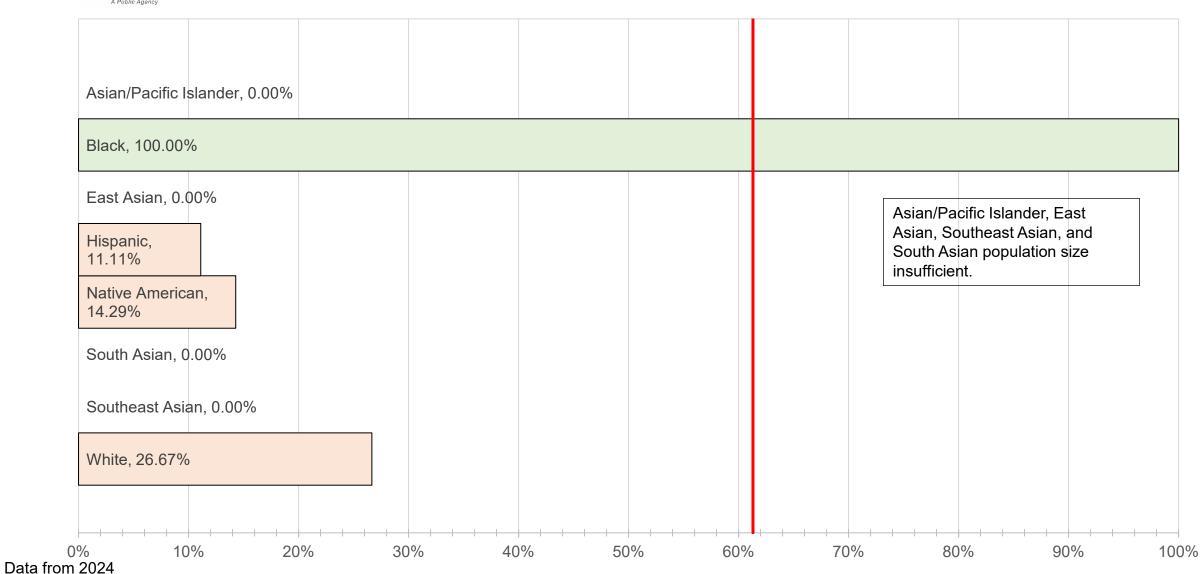


# Plumas Diabetes Mellitus Poor Control (A1c >9%) Disparities





# Plumas Controlled Blood Pressure Disparities





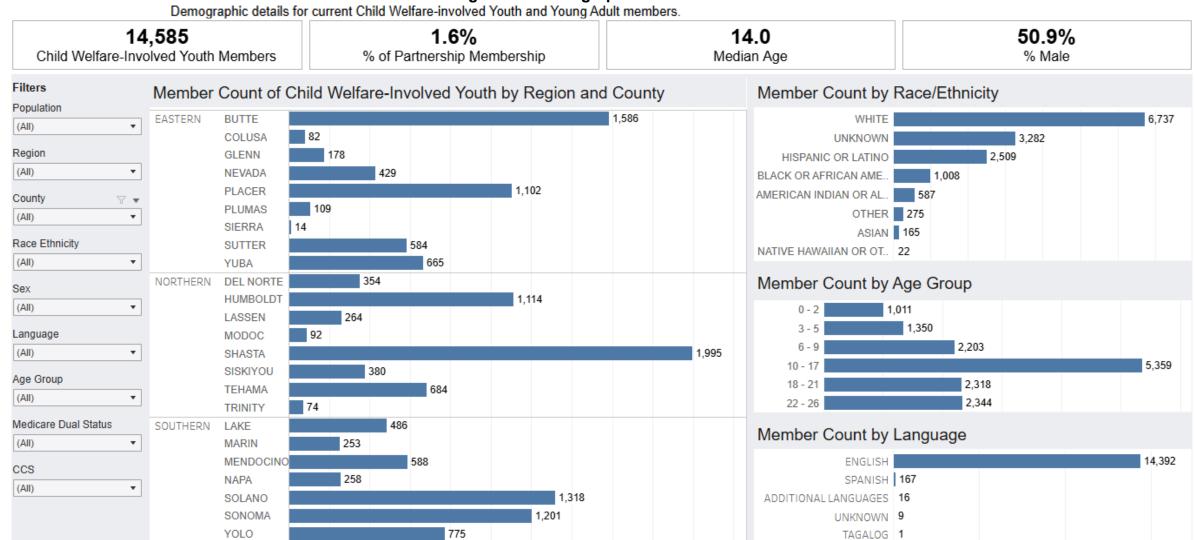
### **Child Welfare-Involved Youth Data**





### Child Welfare Demographics

#### Child Welfare-Involved Youth and Young Adults Demographic

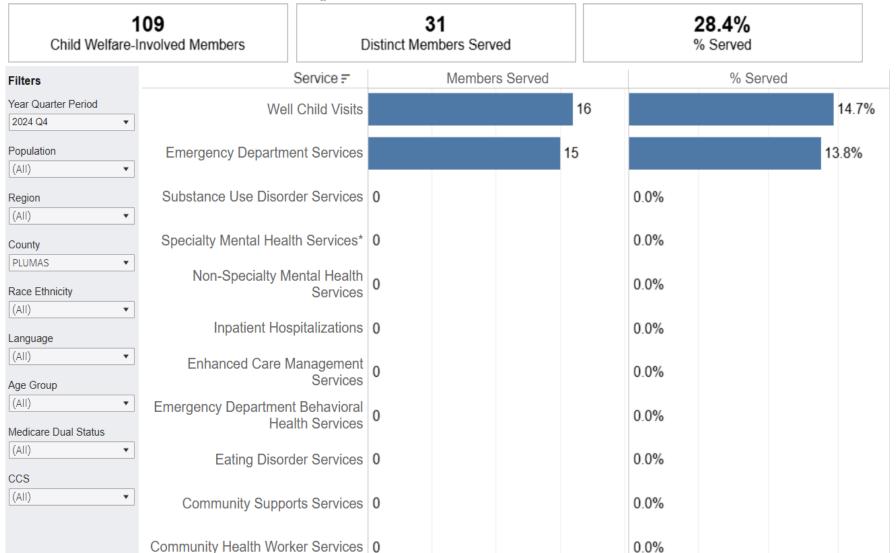




### Plumas Child Welfare Utilization

#### Child Welfare-Involved Youth and Young Adults Utilization Overview

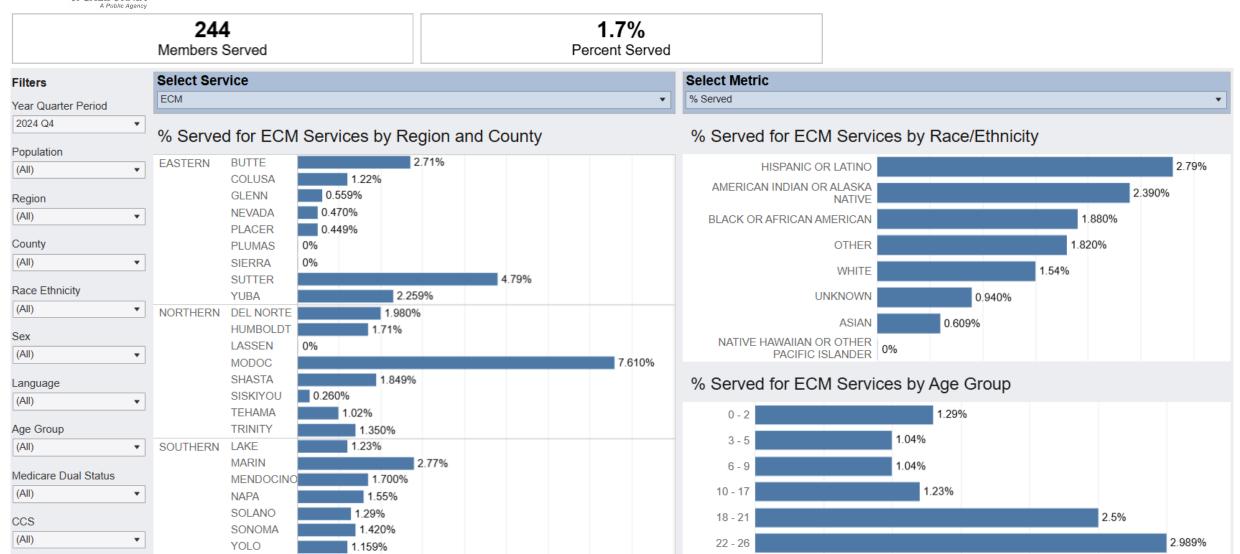
Utilization for current Welfare-involved Youth and Young Adult members.







## Child Welfare Enhanced Care Management (ECM) Services Utilization





# Child Welfare Community Support Services

of CALIFORNIA																		
Distinct Mer	<b>57</b> mbers who Rece	eived CS Service	s		С	<b>195</b> S Claims		<b>71</b> Distinct CS Services										
Filters	CS Distinc	t Services for	Child Welf	are-Involve	ed Youth	by Region, Co	e of Support											
Year Quarter Period	_		J 11 J.			, , , , , , , , , , , , , , , , , , ,												
2024 Q4 ▼							Type Of Supp											
Population					ng Tenancy	Housing	Medically- Supportive	Personal	Recuperative Care	Short-Term Post-								
(All) ▼	Region	County	Housing Depo		Sustaining	Transition/Navigati	Food/Medica	illy Care/Homemaker	(Medical Respite)	Hospitalization								
Region				Se	ervices	Services	Tailored Mea	lls Services	. ,	Housing								
(All) ▼	EASTERN	BUTTE	1		1	4	2	1										
County		GLENN				1												
(All) •		NEVADA				1												
Race Ethnicity		SUTTER				2	1											
(All) •		YUBA			1	3												
Sex	NODTHERN				'	Ü	3											
(All) •	NORTHERN																	
Language		SHASTA			2	12	2		2	6								
ENGLISH ▼		SISKIYOU			1	1												
Age Group	-	TEHAMA			1	5												
(All) •	SOUTHERN	LAKE				1												
Medicare Dual Status		MARIN			1	1												
(All) •		MENDOCINO				2				1								
ccs		SOLANO	1		1	1				· ·								
(All) •			1		,													
Type Of Support		SONOMA			4		1											
(All) ▼		YOLO				2	2											



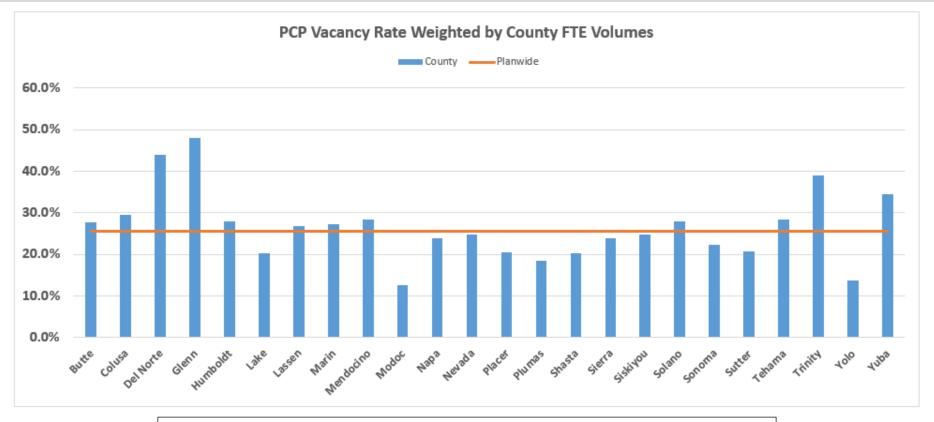
### **Surveys and Screening Data**





### Workforce Point in Time (PIT) Survey

Partnership staff conducted a survey of primary care organizations across the 24-county region. The results shown below indicate the current primary care provider vacancies weighted by available positions per county. The plan-wide vacancy rate is 25.5%, representing 358 clinician vacancies (~205 physicians and 155 NP/PA positions).



All primary care practices are challenged by workforce shortages impacting access to care, quality, workforce burnout, retention and more. Primary care shortages range from a low of 13% to high of 48%. The Partnership plan-wide average is 26%.

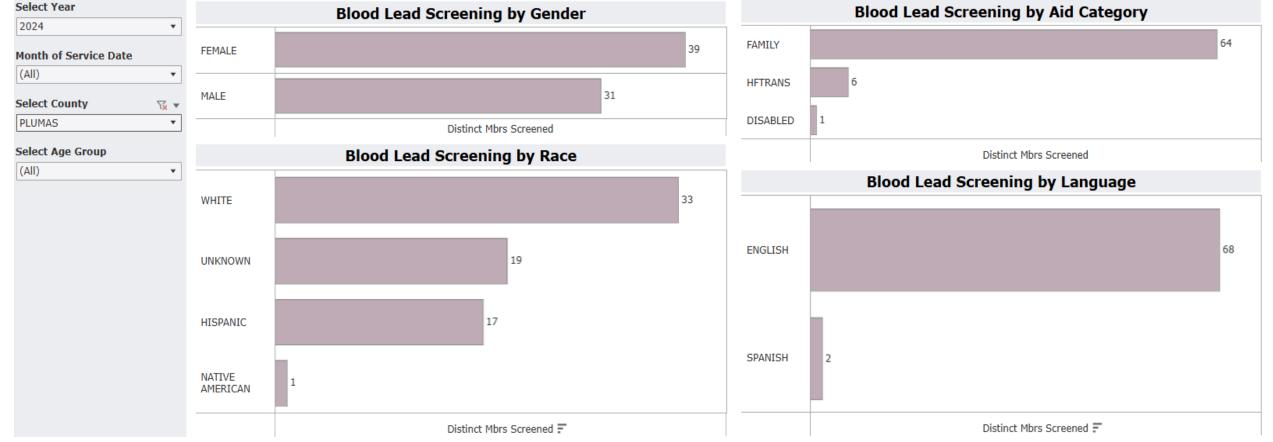




### Plumas Lead Screening Data



86 Blood Lead Tests



Data from 2024



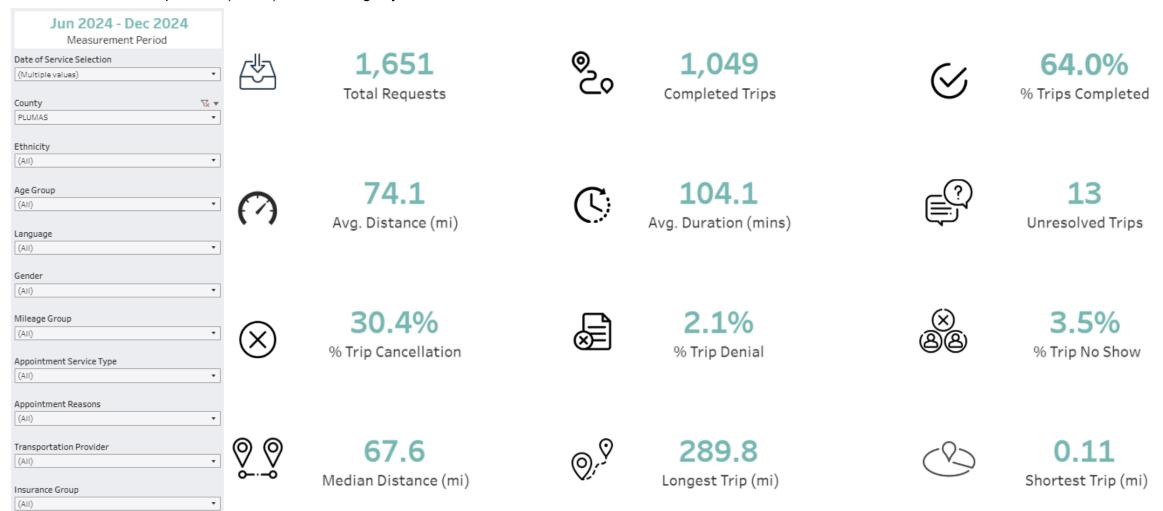
### **Transportation Services Data**





## Plumas NMT and NEMT Transportation Services: KPIs

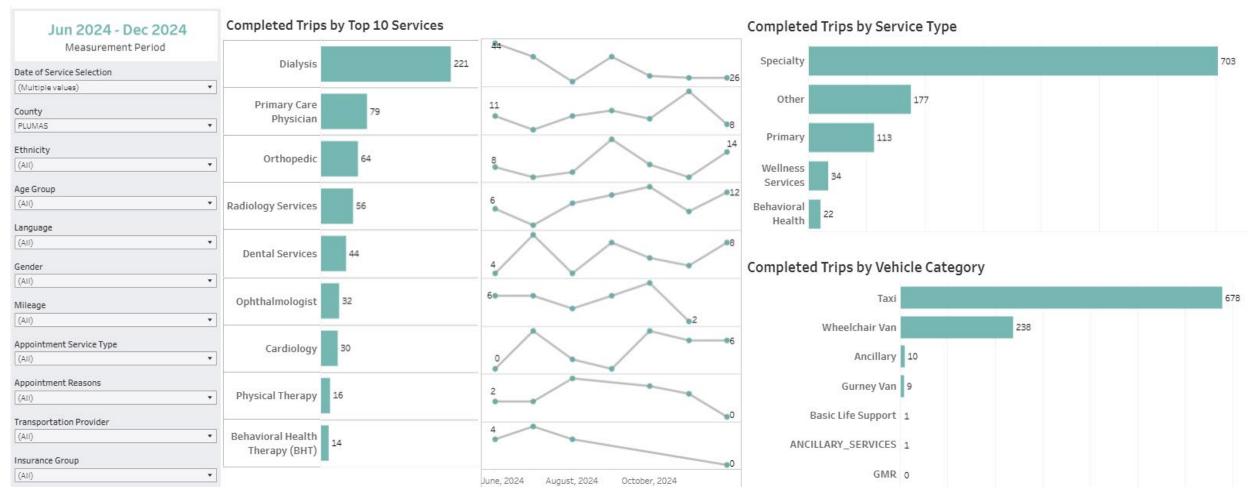
This page provides a high-level overview of key indicators regarding Partnership's Non-Medical Transportation (NMT) and Non-Emergency Medical Transportation (NEMT) services usage by members.





# Plumas NMT and NEMT Transportation Services: Trip Details

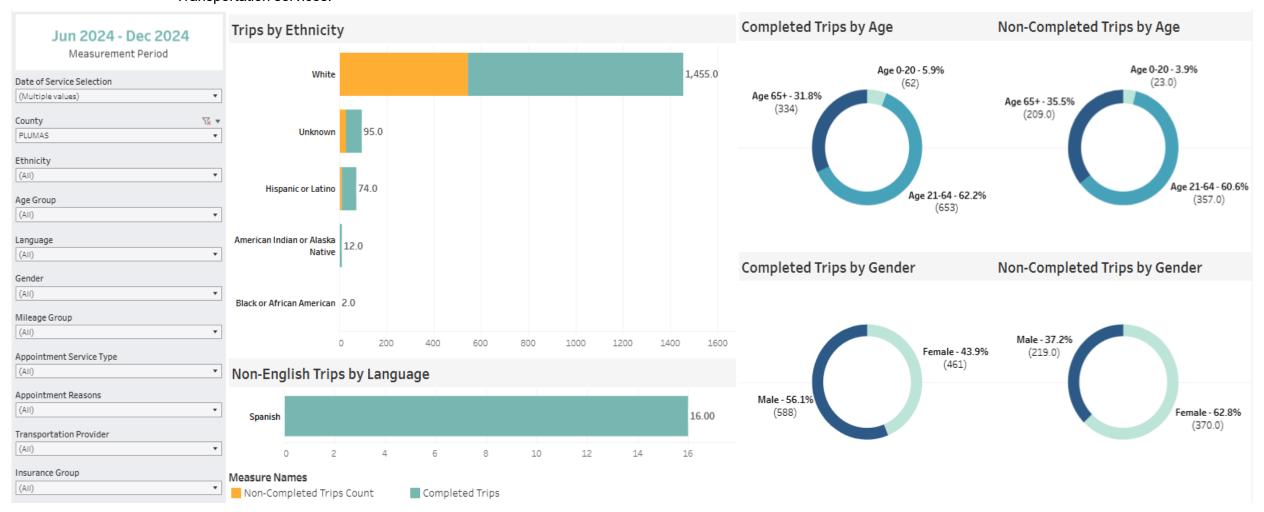
This page provides more detailed trip type information regarding Partnership's Non-Medical Transportation and Non-Emergency Medical Transportation services.





## Plumas NMT and NEMT Transportation Services: Demographics

This page provides demographics information for members that utilize Partnership's Non-Medical Transportation and Non-Emergency Medical Transportation services.





## NMT and NEMT Transportation Services Utilization

This page provides county level utilization information regarding Partnership's Non-Medical Transportation and Non-Emergency Medical Transportation services.



103,850 Completed Trips



10,715
Members Completed Trip



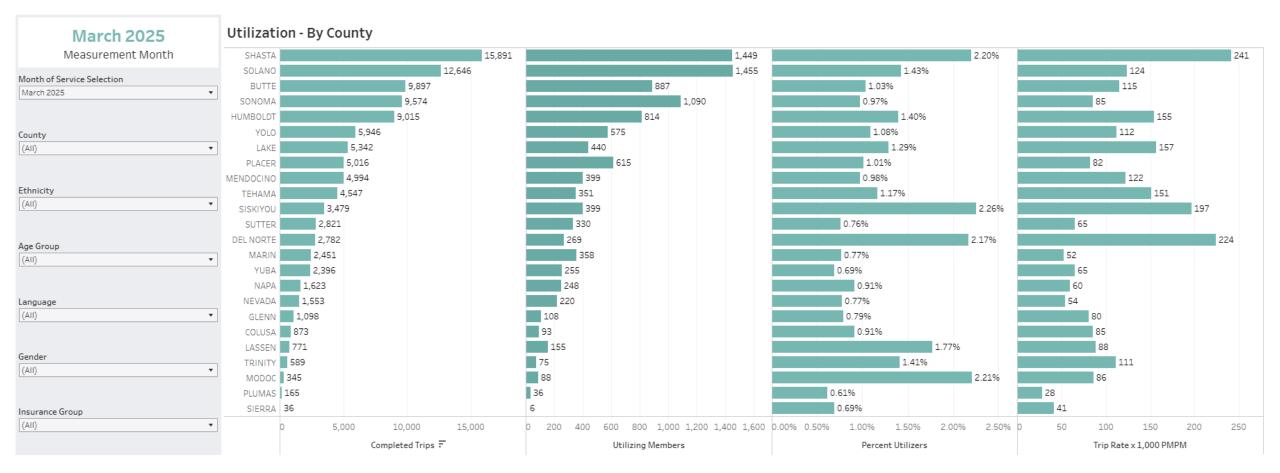
1.18% Avg. % Utilizers



Avg Trips per Utilizer



Trip rate per 1,000 Members PMPM



Data from March 2025



### **Supplementary Data**





# Plumas Chronic Conditions Prevalence

This dashboard provides an estimate of the prevalence of certain chronic conditions in adults and children PHC membership.

Prevalence is the number of members with a given condition in a given year divided by the average membership during the same year, multiplied by 1,000.

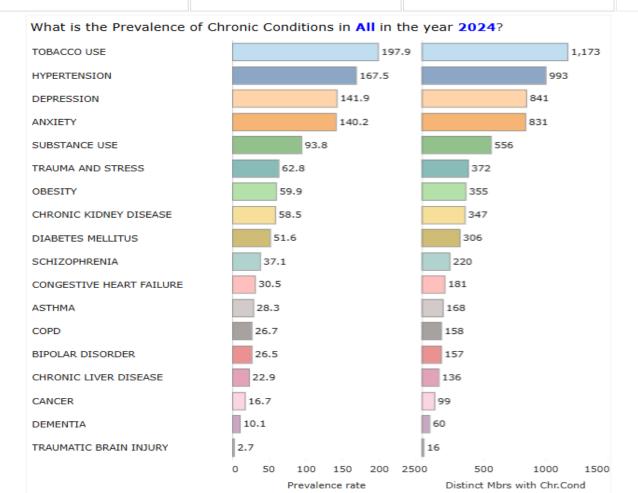
2,583
Total Mbrs with Chronic Conditions

2,275
Adults with Chronic Conditions

383.8
Adult Prevalence

308
Children with Chronic Conditions

52.0 Children Prevalence



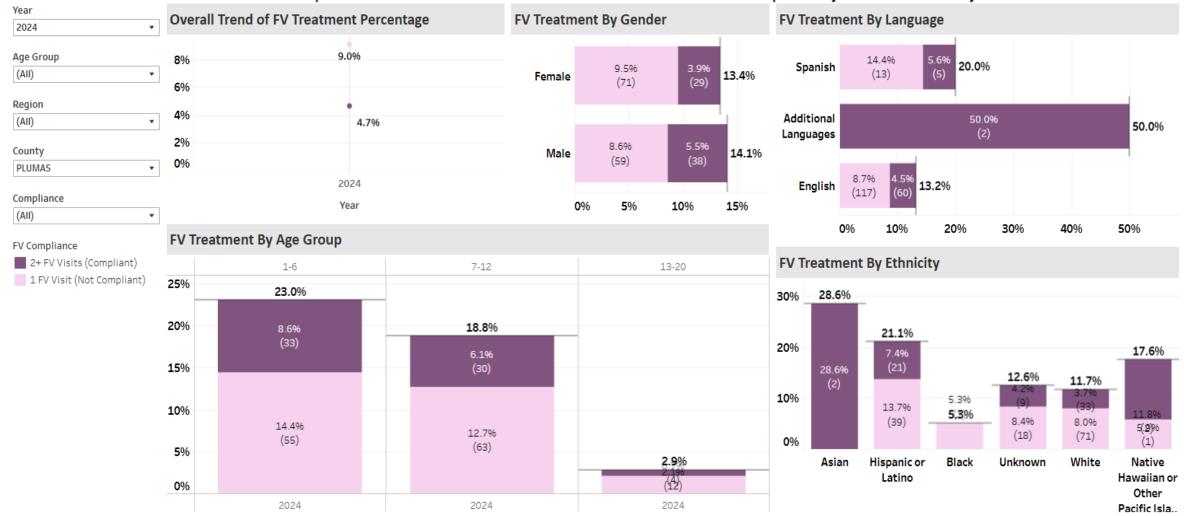




## Plumas Fluoride Varnish Treatment Demographics

#### **Percentage of Fluoride Varnish Treatment: Member Demographics**

Fluoride Varnish compliance is defined as true when the member has 2 or more FV services on separate days within the calendar year.



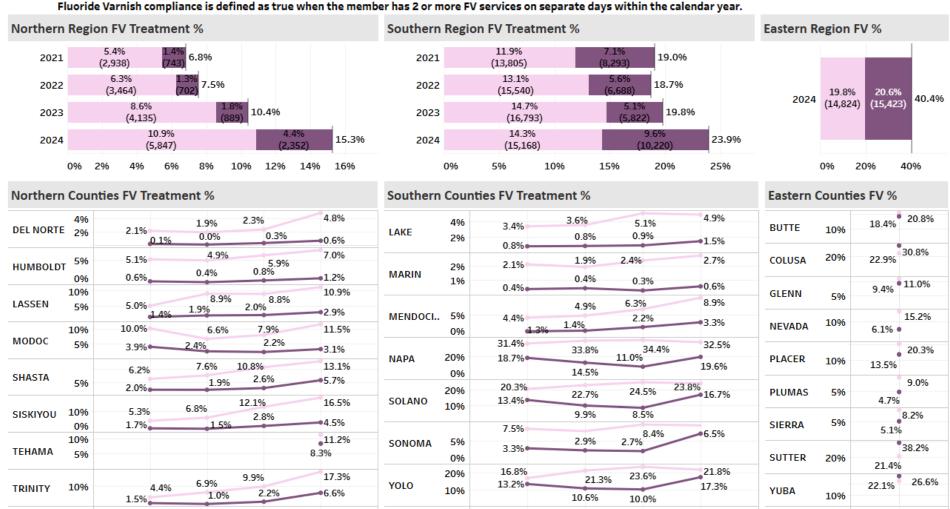
Data from 2024



### Fluoride Varnish Trend by County

#### Percentage of Fluoride Varnish Treatment: Location Comparison

This report aids in comparing trends of members between ages of 1 and 20 years who received fluoride varnish (FV) treatment by age, region and county. Fluoride Varnish compliance is defined as true when the member has 2 or more FV services on separate days within the calendar year.



2020

2021

2022

Year

2023

2024

2025



2024

Year

2020

2021

2022

Year

2023

2024

2025



## Plumas Fluoride Varnish Treatment by PCP

Year			R
2024			• IN
Age Group			P
(All)			* Pl
Region			P
(All)			_ T/
		_	LA
County		Ϋ́	H
PLUMAS			G
Type in PCP N	ame		IN
			G
Members with	n FV P	ercent	N
0%		16	W
0,0		10	,,,,

Rate of FV Treatment by PC	Rate	of FV	Treatment k	ov PCP
----------------------------	------	-------	-------------	--------

		2024	
PCP Name	Members with FV	% with FV	Distinct Members
PLUMAS RURAL HEALTH CENTER	92	16%	560.0
PORTOLA MEDICAL CLINIC	27	9%	266.0
TAHOE FOREST PRIMARY CARE	38	2%	143.0
LAKE ALMANOR CLINIC	10	8%	108.0
HEALTHPLAN PARTNERSHIP	3	0%	87.0
GRAEAGLE MEDICAL CLINIC	1	2%	45.0
INDIAN VALLEY MEDICAL CLINIC	4	9%	44.0
GREENVILLE RANCHERIA	5	1%	42.0
NORTHEASTERN RURAL HLTH CLI	1	0%	36.0
WESTWOOD FAMILY PRAC	5	3%	33.0
LOYALTON MEDICAL CLINIC	2	3%	11.0
AMPLA HEALTH CHICO MEDICAL	2	0%	11.0
ADVENTIST HEALTH	2	0%	6.0
MEMBER DIRECT	1	0%	5.0
FAIRCHILD MEDICAL CLINIC	0	0%	5.0

Providers with under ~5 members not shown.



# Pre-Exposure Prophylaxis (PrEP) for HIV

	Adherent to PrEP with fills continuing into Jan 2025	Adherent to PrEP (with fills ≥60 day) but fills do not continue into Jan 2025	Non-adherent to PreP (with fills ≤30-day or gaps ≥60 days)				
Butte	20	23	23				
Colusa	2	0	0				
Del Norte	7	2	2				
Glenn	2	1	4				
Humbolt	25	33	43				
Lake	15	11	13				
Lassen	0	0	1				
Marin	21	32	25				
Mendocino	11	15	12				
Modoc	1	0	1				
Napa	11	11	8				
Nevada	9	17	11				
Placer	18	20	25				
Plumas	0	3	3				
Shasta	14	22	10				
Sierra	0	0	0				
Siskiyou	2	7	2				
Solano	36	62	41				
Sonoma	53	105	66				
Sutter	8	9	8				
Tehama	3	4	2				
Trinity	1	0	1				
Yolo	19	31	23				
Yuba	13	7	4				
<b>Grand Total:</b>	291	415	328				





### **Appendix: HEDIS Information** Report Year 2024, Measurement Year 2023

- Managed Care Accountability Site (MCAS) Measurement Set Descriptions
- Performance on MCAS Measures

#### Partnership HealthPlan of California Measurement Year 2023 / Reporting Year 2024



### 8.0 Measurement Year 2023 Managed Care Accountability Site (MCAS) Measurement Set Descriptions-Accountable Measures

HEDIS Measure	Measure Indicator	Measure Definition
*Asthma Medication Ratio (AMR)	Total	The percentage of members 5–64 years of age who were identified as having persistent asthma and had a ratio of controller medications to total asthma medications of 0.50 or greater during the measurement year.
*Breast Cancer Screening (BCS-E)	Non-Medicare Total	The percentage of women 52–74 years of age who had a mammogram to screen for breast cancer as of December 31 of the measurement year.
Cervical Cancer Screening (CCS)	• Total	<ul> <li>The percentage of women 21–64 years of age who were screened for cervical cancer using either of the following criteria:         <ul> <li>Women 21–64 years of age who had cervical cytology performed within the last 3 years</li> <li>Women 30–64 years of age who had cervical high-risk human papillomavirus (hrHPV) testing performed within the last 5 years</li> </ul> </li> <li>Women 30–64 years of age who had cervical cytology/high-risk human papillomavirus (hrHPV) cotesting within the last 5 years</li> </ul>
*Child and Adolescent Well- Care Visits (WCV)	Total	<ul> <li>The percentage of members 3–21 years of age who had at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner during the measurement year.</li> <li>Total. The sum of the age stratifications (ages 3–21) as of December 31 of the measurement year.</li> </ul>
Childhood Immunization Status (CIS)	Combination 10	The percentage of children 2 years of age who had four diphtheria, tetanus and acellular pertussis (DTaP); three polio (IPV); one measles, mumps and rubella (MMR); three haemophilus influenza type B (HiB); three hepatitis B (HepB), one chicken pox (VZV); four pneumococcal conjugate (PCV); one hepatitis A (HepA); two or three rotavirus (RV); and two influenza (flu) vaccines by their second birthday. The measure calculates a rate for each vaccine and three combination rates.
*Chlamydia Screening in Women (CHL)	Total	<ul> <li>The percentage of women 16–24 years of age who were identified as sexually active and who had at least one test for chlamydia during the measurement year.</li> <li>Total. The sum of the age stratifications.</li> </ul>

#### Partnership HealthPlan of California Measurement Year 2023 / Reporting Year 2024



HEDIS Measure	Measure Indicator	Measure Definition
Controlling High Blood Pressure (CBP)	• Total	The percentage of members 18–85 years of age who had a diagnosis of hypertension (HTN) and whose BP was adequately controlled (<140/90 mm Hg) during the measurement year.
*Developmental Screening in the First Three Years of Life (DEV_CH)	Total All Ages	<ul> <li>Percentage of children screened for risk of developmental, behavioral, and social delays screening tool in the 12 months preceding or on their first, second, or third birthday.</li> <li>This measure is a CMS FFY 2022 Child Core Set Measure, held to the DHCS designated MPL.</li> </ul>
*Follow-Up After ED Visit for Mental Illness – 30 days (FUM)	• Total	<ul> <li>The percentage of emergency department (ED) visits for members 6 years of age and older with a principal diagnosis of mental illness or intentional self-harm, who had a follow-up visit for mental illness.</li> <li>The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).</li> </ul>
*Follow-Up After ED Visit for Substance Abuse – 30 days (FUA)	• Total	<ul> <li>The percentage of emergency department (ED) visits among members age 13 years and older with a principal diagnosis of substance use disorder (SUD), or any diagnosis of drug overdose, for which there was follow-up.</li> <li>The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).</li> </ul>
Immunizations for Adolescents (IMA)	Combination 2	<ul> <li>The percentage of adolescents 13 years of age who had one dose of meningococcal vaccine, one tetanus, diphtheria toxoids and acellular pertussis (Tdap) vaccine, and have completed the human papillomavirus (HPV) vaccine series by their 13th birthday. The measure calculates a rate for each vaccine and two combination rates.</li> <li>Combination 2. Adolescents who have had all three indicators (meningococcal, Tdap and HPV).</li> </ul>
Hemoglobin A1c Control for Patients With Diabetes (HBD)	• HbA1c poor control (>9.0%)	<ul> <li>The percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had each of the Measure Indicators performed.</li> <li>HbA1c poor control (&gt;9.0%). The most recent HbA1c level is &gt;9.0% or is missing a result, or if an HbA1c test was not done during the measurement year.</li> </ul>

#### Partnership HealthPlan of California Measurement Year 2023 / Reporting Year 2024



HEDIS Measure	Measure Indicator	Measure Definition
Lead Screening in Children (LSC)	Total	<ul> <li>The percentage of children 2 years of age who had one or more capillary or venous lead blood test for lead poisoning by their second birthday.</li> <li>At least one lead capillary or venous blood test (Lead Tests Value Set) on or before the child's second birthday.</li> </ul>
Prenatal and Postpartum Care (PPC)	<ul><li>Timeliness of Prenatal Care</li><li>Postpartum Care</li></ul>	<ul> <li>The percentage of deliveries of live births on or between October 8 of the year prior to the measurement year and October 7 of the measurement year. For these women, the measure assesses the following facets of prenatal and postpartum care.</li> <li>Timeliness of Prenatal Care. The percentage of deliveries that received a prenatal care visit in the first trimester, on or before the enrollment start date or within 42 days of enrollment in the organization.</li> <li>Postpartum Care. The percentage of deliveries that had a postpartum visit on or between 7 and 84 days after delivery.</li> </ul>
*Topical Fluoride for Children (TFL-CH)	Total ages 1 through 20	<ul> <li>Percentage of enrolled children ages 1 through 20 who received at least two topical fluoride applications as: (1) dental or oral health services, (2) dental services, and (3) oral health services within the measurement year.</li> <li>This measure is a CMS FFY 2022 Child Core Set Measure, held to the DHCS designated MPL.</li> </ul>
*Well-Child Visits in the First 30 Months of Life (W30)	<ul> <li>Well-Child Visits in the First 15 Months</li> <li>Well-Child Visits for Age 15 Months–30 Months.</li> </ul>	<ul> <li>The percentage of members who had the following number of well-child visits with a PCP during the last 15 months. The following rates are reported:</li> <li>Well-Child Visits in the First 15 Months. Children who turned 15 months old during the measurement year: Six or more well-child visits.</li> <li>Well-Child Visits for Age 15 Months—30 Months. Children who turned 30 months old during the measurement year: Two or more well-child visits.</li> </ul>

<sup>\*-</sup>Administrative Measures. The entire eligible population is used in calculating performance (versus a systematic sample drawn from the eligible population for the hybrid measures



### Performance on MCAS Measures

					Cł	hildrer	n's Health Don	nain				produc ilth Doi		Cancer Prevention Domain		Chronic Disease Management Domain		ment										Reporting	g Only								
MCP Name	Reportir Unit	g cis	i–10 D	DEV	IMA-2	LSC	TFL-Dental and Oral-Tot	W30-6	W30-2	wcv	CHL- Tot	PPC- Post	PPC- Pre	всѕ	ccs	AMR	СВЕ	HBD- H9 <sup>8</sup>	FUA- 30Day	FUM- 30Day	COL	FUA- 7Day	FUM- 7Day	PCR- O/E <sup>8</sup>	PDS-E- Screening	PDS-E- Follow-Up	PND-E- Screening	PND-E- Follow-U <sub>l</sub>	POD	PRS-E- Influenza		PRS-E- Combination	SSD	TFL- Dental-Tot	TFL- Oral-Tot	AQFS 2023 Score	Aggregate
Blue Cross of California Partnership Plan, Inc., DBA Anthem Blue Cross Partnership Plan	Region 1	1	2	1	3	4	1	3	8	5	3	10	5	4	3	7	9	9	4	2	36.17%	5	1	0.99	4.00	0.00	4.00	0.00	3.00	7.00	6.00	4.00	6.00	14.33%	0.24%	46.11%	52.75%
Blue Cross of California Partnership Plan, Inc., DBA Anthem Blue Cross Partnership Plan	Region 2 <sup>2</sup>	2	2	1	4	3	1	3	2	1	4	6	5	3	3	6	5	6	5	3	32.27%	6	2	0.84	4.00	0.00	4.00	0.00	1.00	8.00	8.00	7.00	7.00	10.00%	0.36%	35.00%	52.75%
California Health & Wellness Plan	Region 1	¹	5	1	3	3	1	4	5	3	4	6	10	4	3	1	7	8	5	2	36.54%	6	2	0.76	0.00	0.00	0.00	0.00	7.00	7.00	7.00	6.00	6.00	11.31%	0.29%	41.67%	52.75%
California Health & Wellness Plan	Region 2	2	2	1	2	2	1	5	2	1	2	5	6	4	4	1	6	7	6	1	33.34%	7	1	0.85	0.00	0.00	4.00	0.00	10.00	7.00	7.00	5.00	8.00	7.51%	0.10%	32.22%	52.75%

<sup>1.</sup> Region 1 consists of Butte, Colusa, Glenn, Plumas, Sierra, Sutter, and Tehama counties

Red = Below 50th percentile

Green = Above 75th percentile

NCQA
HEALTH PLAN

Data from 2023

<sup>2.</sup> Region 2 consists of Alpine, Amador, Calaveras, El Dorado, Inyo, Mariposa, Mono, Nevada, Placer, Tuolumne, and Tuba counties



### Contact Us

#### Regional Offices

#### Auburn

249-299 Nevada Street Auburn, CA 95603

Phone: (800) 863-4155

#### Chico

2760 Esplanade #130 Chico, CA 95973

Phone: (800) 863-4155

#### Eureka

1036 5th Street Eureka, CA 95501

Phone: (800) 863-4155

#### Fairfield

4665 Business Center Drive Fairfield, CA 94534

Phone: (800) 863-4155

#### Redding

3688 Avtech Parkway Redding, CA 96002

Phone: (800) 863-4155

#### Santa Rosa

495 Tesconi Circle Santa Rosa, CA 95401

Phone: (800) 863-4155

#### **Department Contact Information**

#### **Care Coordination**

Phone: (800) 809-1350

#### Claims

Phone: (707) 863-4130

#### **Health Services**

Phone: (800) 863-4155

#### Legal Affairs Unit

Phone: N/A Fax: (707) 863-4304

#### Member Services

Phone: (800) 863-4155

#### Pharmacy

Phone: (800) 863-4155

#### Population Health

Phone: (855) 798-8764

#### **Provider Relations**

Phone: (800) 863-4155

### Quality and Performance Improvement

Phone: N/A Fax: (707) 863-4316

#### **Transportation Services**

Phone: (866) 828-2303