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## County Data Introduction

- Dates reflected in the data:
  - o Mostly for calendar year 2024
  - Next most common is calendar year 2023 (for example, HEDIS data)
  - Noted on each page
- Limitations to Consider in Interpretation
  - Many different data sources; data depends on the completeness and accuracy of these data sources.
  - "Claims Lag": claims may be billed up to 1 year after the date of service. Final data a
    year later will generally reflect slight increases in claims completeness.
- Use in conjunction with other data sources to get full picture of health in the county
  - County Health Rankings
  - County Health Status Profile
  - Healthy Places Index





## Membership/County Overview





## Partnership's Regional Structure

### **Regional Structure**





**Eureka Office Region** 

Del Norte, Humboldt, Lake, and Mendocino counties.



Vicky Klakken, Regional Director vklakken@partnershiphp.org



**Chico Office Region** 

Butte, Colusa, Glenn, Sutter, and Yuba counties.



Rebecca Stark, Regional Director rstark@partnershiphp.org

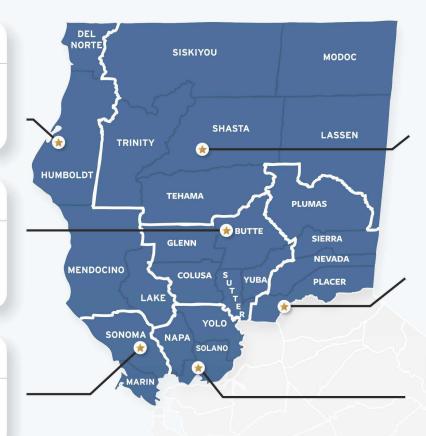


Santa Rosa Office Region

Marin and Sonoma counties.



Leigha Andrews, Regional Director landrews@partnershiphp.org





**Redding Office Region** 

Lassen, Modoc, Shasta, Siskiyou, Tehama, and Trinity counties.



Tim Sharp, Regional Director tsharp@partnershiphp.org



**Auburn Office Region** 

Nevada, Placer, Plumas, and Sierra counties.



Jill Blake, Regional Director jblake@partnershiphp.org



Fairfield Office Region

Napa, Solano, and Yolo counties.



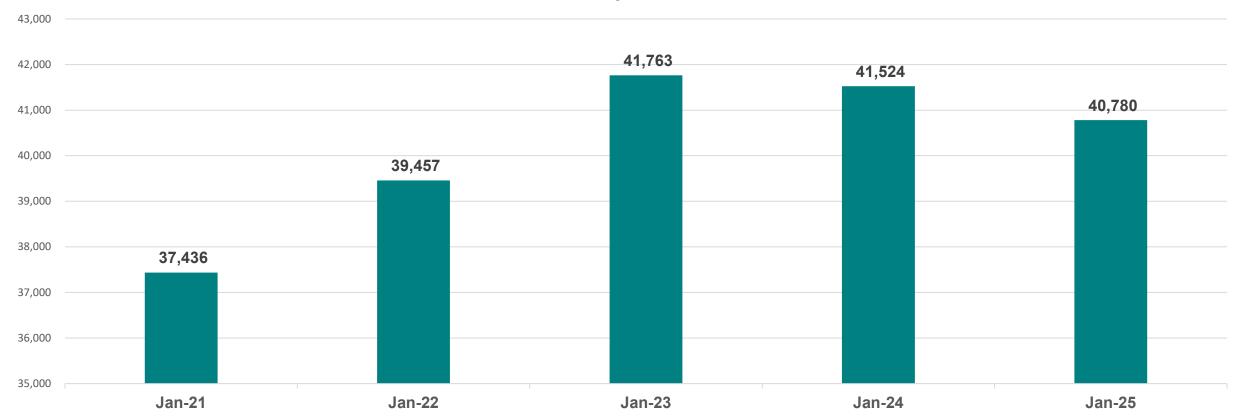
Kathryn Power, Regional Director kpower@partnershiphp.org





### Mendocino Member Enrollment Five Year Trend

### **Mendocino County Enrolled Members**

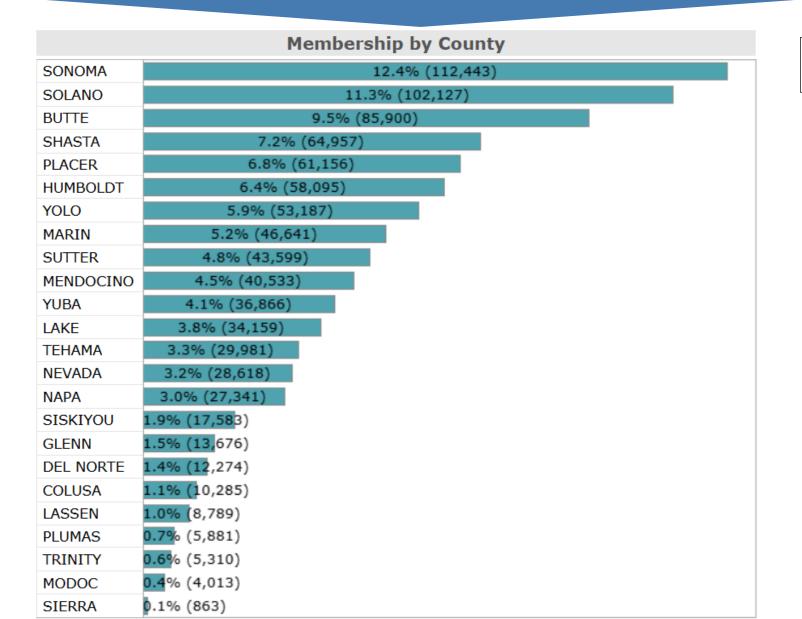




Data from 2021-2025



## **Current County Enrollment**

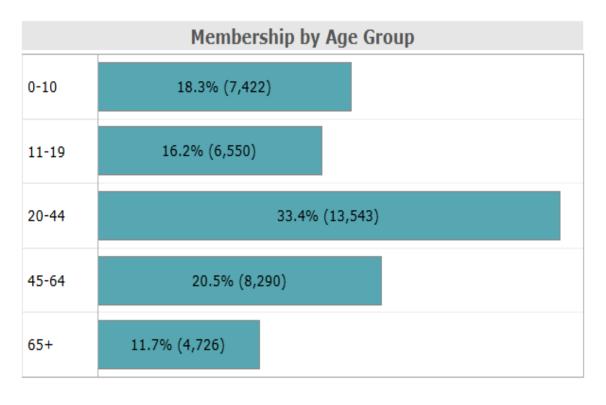


Partnership total enrollment: ~904,277





## Mendocino Member Age Groups and Gender



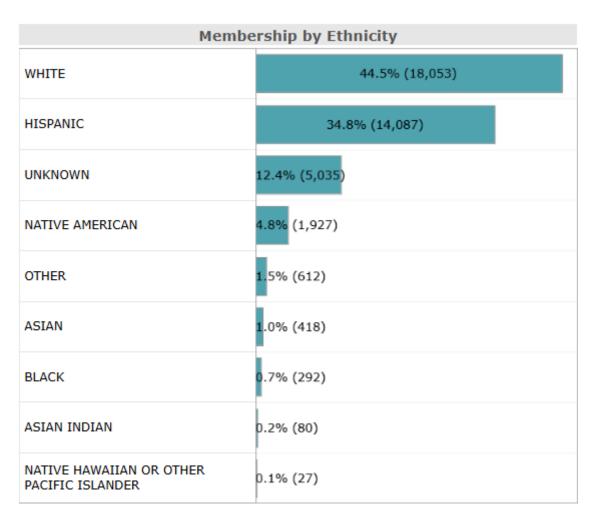
Membership by Gender						
FEMALE 51.2% (20,736)						
MALE	48.8% (19,795)					

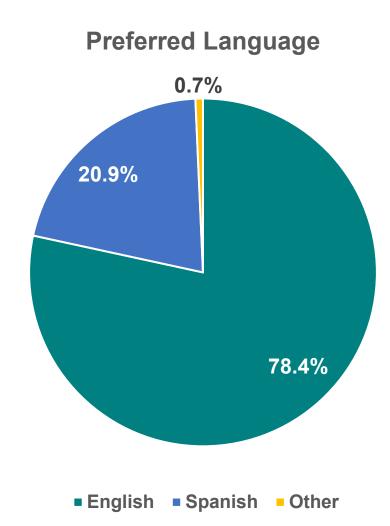


Data from April 2025



# Mendocino Member Ethnicity and Preferred Language

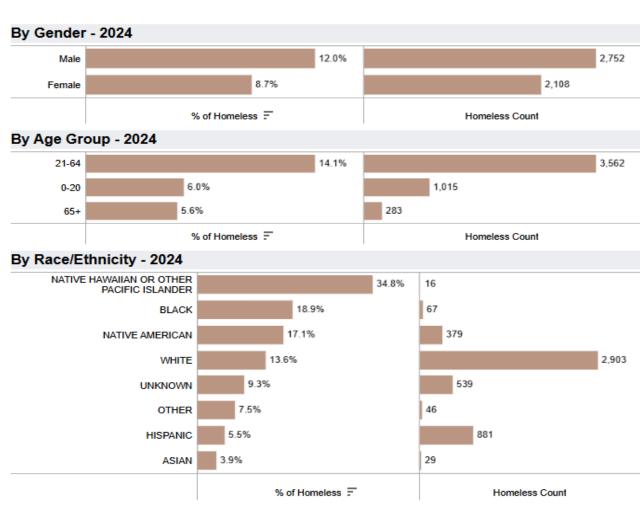




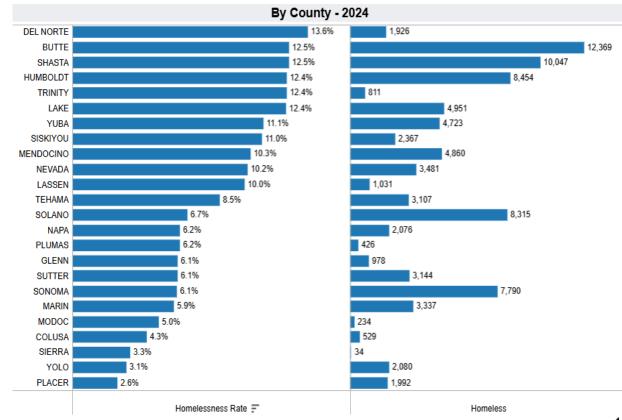




## Mendocino Homeless Demographics



Homeless Rate in 24 Counties: 8.3%
Mendocino: 4,860 Homeless Members; 1,194 Substance Use; 484
Severe Mental Health; 0 HIV/AIDS; 3,338 Chronic Homelessness
\* Homelessness is defined using several sources: patient address, use of homeless or unstable housing ICD10 code (not the Point In Time count done by the counties).





### Mendocino Member Assignment Status

### **Provider Panel Capacity**

This report shows the number of PHC members assigned to each clinic and their capacity to accept new members. Includes only clinics currently serving members.

							April	2025
PCP Affi	iation ID	PCP Full Name	PCP County	Clinic Type	Current Enrollment Status	Patient Load Cnt	Member Count	% of Members
Total M	embers Ass	igned to Primary Care Sites	'	'			31,103	100.0%
22854	0024	HILLSIDE HEALTH CENTER	MENDOCINO	FQHC/ RHC	Open	14,500	8,177	26.3%
22860	0002	ADVENTIST HLTH UKIAH VALLEY	MENDOCINO	FQHC/ RHC	Open	5,000	2,792	9.0%
12602	0019	LITTLE LAKE CLINIC	MENDOCINO	FQHC/ RHC	Open	4,000	2,310	7.4%
4361	0025	MENDOCINO COAST CLINIC	MENDOCINO	FQHC/ RHC	Open	5,000	2,056	6.6%
7975	0009	ADVENTIST HLTH UKIAH VALLEY	MENDOCINO	FQHC/ RHC	Open	5,000	1,981	6.4%
30955	0004	ADVENTIST HLTH HOWARD MEM	MENDOCINO	FQHC/ RHC	Open	3,000	1,585	5.1%
21511	0020	ADVENTIST HLTH MENDO COAST	MENDOCINO	FQHC/ RHC	Open	6,000	1,577	5.1%
6005	0014	MENDOCINO COAST PEDS MG	MENDOCINO	FQHC/ RHC	Open	2,200	1,568	5.0%
22859	0004	BAECHTEL CREEK MEDICAL CLINIC	MENDOCINO	FQHC/ RHC	Open	3,500	1,289	4.1%
4226	0022	LONG VALLEY HEALTH CENTER	MENDOCINO	FQHC/ RHC	Open	3,000	1,135	3.6%
36615	0012	ADVENTIST HLTH UKIAH VALLEY	MENDOCINO	FQHC/ RHC	Open	3,000	1,112	3.6%
10111	0011	CONSOLIDATED TRIBAL HEALTH	MENDOCINO	INDIAN HEALTH SERVI	Current Patient	4,000	1,098	3.5%
8008	0014	ROUND VALLEY INDIAN HEALTH	MENDOCINO	INDIAN HEALTH SERVI	Open	2,000	969	3.1%
22864	0008	ANDERSON VLY HEALTH CENTER	MENDOCINO	FQHC/ RHC	Open	1,500	862	2.8%
73278	0004	ADVENTIST HLTH UKIAH VALLEY	MENDOCINO	FQHC/ RHC	Open	1,450	583	1.9%
61537	0004	DORA STREET HEALTH CENTER	MENDOCINO	FQHC/ RHC	Open	4,000	491	1.6%
22857	0006	GUALALA MEDICAL CLINIC	MENDOCINO	FQHC/ RHC	Open	1,000	453	1.5%
22862	0009	POINT ARENA COMM HEALTH	MENDOCINO	FQHC/ RHC	Open	1,000	442	1.4%
36604	0004	ADVENTIST HLTH UKIAH VALLEY	MENDOCINO	FQHC/ RHC	Current Patient	2,500	168	0.5%
22854	0046	HILLSIDE HEALTH CENTER	MENDOCINO	FQHC/ RHC	Open	14,500	97	0.3%
19066	0007	ROBERT RUSHTON MED OFFICES	MENDOCINO	FQHC/ RHC	Current Patient	Null	84	0.3%
22860	0003	ADVENTIST HLTH UKIAH VALLEY	MENDOCINO	FQHC/ RHC	Open	5,000	67	0.2%
6005	0015	MENDOCINO COAST PEDS MG	MENDOCINO	FQHC/ RHC	Open	2,200	38	0.1%
7975	0013	ADVENTIST HLTH UKIAH VALLEY	MENDOCINO	FQHC/ RHC	Open	5,000	28	0.1%
68905	0004	SONOMA COUNTY INDIAN HEALTH	MENDOCINO	INDIAN HEALTH SERVI	Current Patient	5,000	26	0.1%

Enrollment Status

☐ Total
☐ Open
☐ Current Patients Only
☐ Closed

\* Providers with a member count under 19 are not shown.
Unassigned members not included.



PCP Affiliation ID can be correlated with the location of the site by consulting Partnership's Provider Directory online.



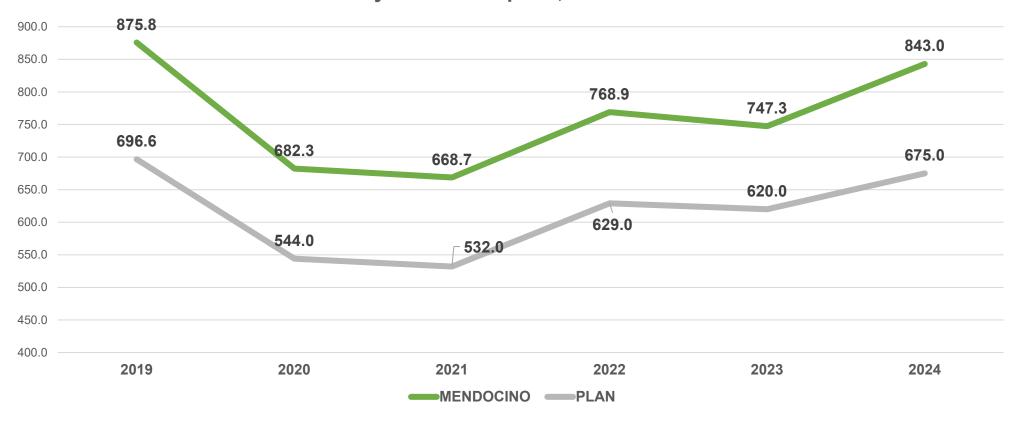
# **Emergency Department, Hospital,** and Provider Utilization Data





# Mendocino Annual Emergency Department Use Trend

### Mendocino County ED Visits Vs Partnership Yearly Visit Rates per 1,000 Members

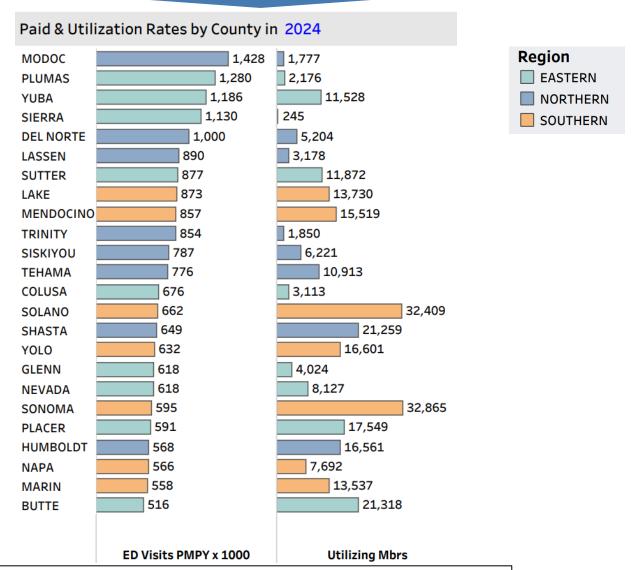


Mendocino County ED visit rates are consistently higher than the Partnership use rate.

Data from 2019-2024



## **Emergency Department Utilization**

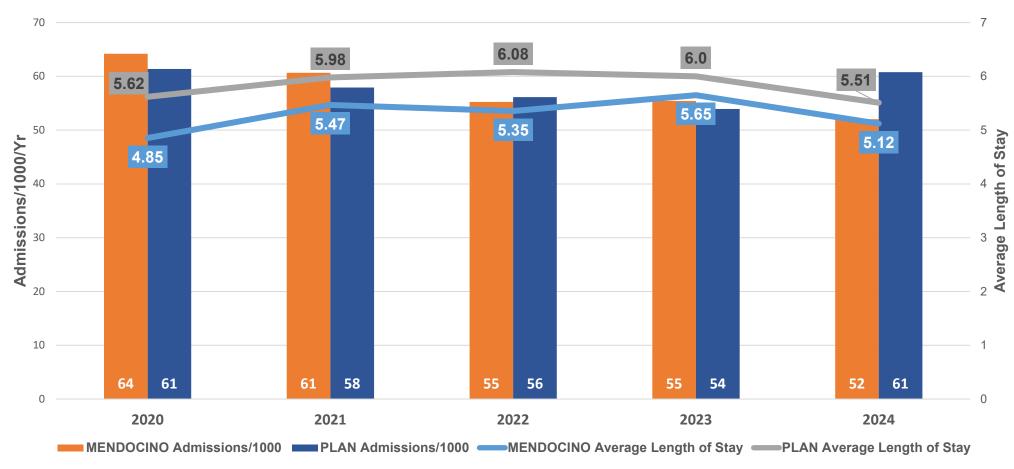




Partnership utilization rate goal: under 700 ED visits/1000 PMPY



## Mendocino Hospital Use Rates Acute Hospital Admissions and Average Length of Stay



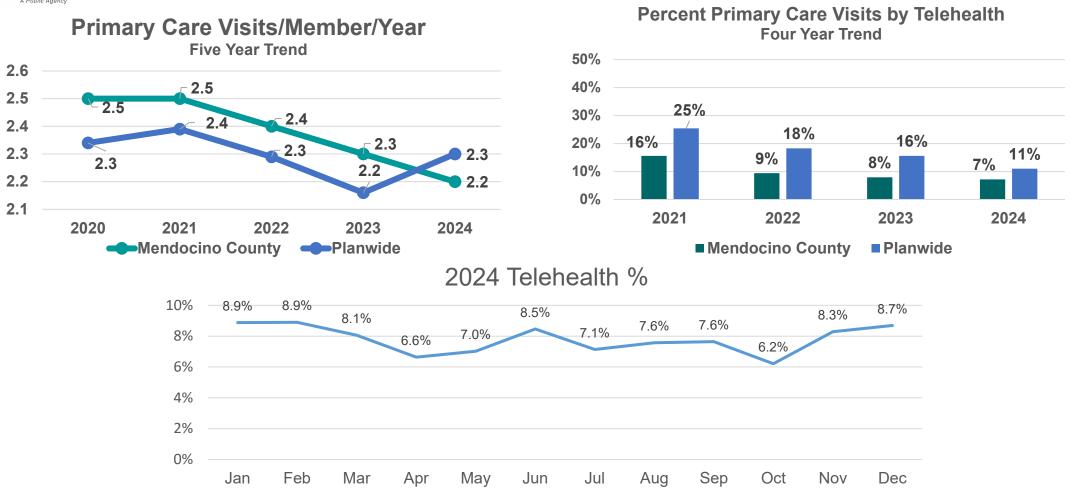
Mendocino County hospital length of stay is lower than Plan average for 2020 through 2024.



Data from 2020-2024



# Mendocino Primary Care Visit Rates and Telehealth Trends



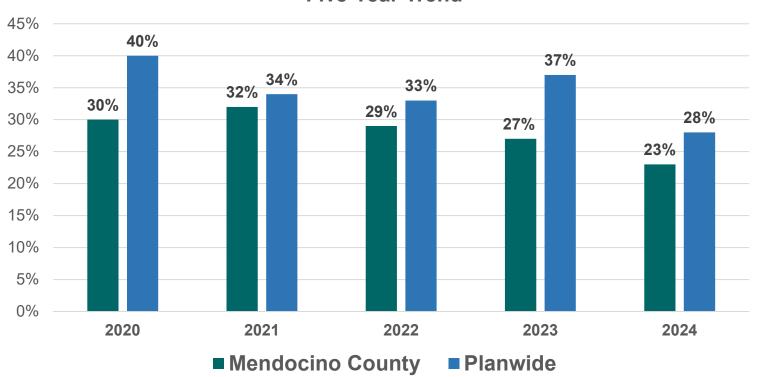


Primary care visits per member per year in Mendocino County are historically higher than the Partnership average. In 2024, 7.2% of total primary care visits were provided through telehealth (video or phone) compared to 11.4% Planwide.



## Mendocino Specialty Visits Provided by Telehealth





Specialty (Eight Most Commonly Used Telehealth Specialties)	Percent Visits by Telehealth					
Partnership	CY 2024					
Rheumatology	49%					
Neurology	44%					
Endocrinology	43%					
Psychiatry	34%					
Infectious Diseases	33%					
Pulmonary Disease	20%					
Urology	9%					
Dermatology	1%					

The provision of specialty care via telehealth remains a major tool to improve access.

Data from 2020-2024



## Mental Health Utilization by Region

#### Mental Health Utilization Overview

This dashboard shows an overview of mental health utilization of medical & pharmacy services by PHC members.

The data presented here combines five data sources: PHC's medical claims, Carelon, County Mental Health, and RX Carveout.

2024 3,625,281 258,611 Year of DOS Total Utilizers Total Claims Year of Service Date Utilizer Rates by Data Source and Office Region for 2024 Utilizer Rates by Data Source for 2024 2024 MEDICAL **EUREKA** 224 161,310 33,100 MEDICAL Office Region 197 179,363 890,698 CLAIMS 216 185,423 SANTA ROSA 34,009 CLAIMS 215 124,282 29,222 REDDING 194 91,508 18,412 AUBURN 145 131,747 1,362,704 Mbr County 178 159,965 33,774 CHICO 171 168,210 31,329 **FAIRFIELD** CARELON 75,733 768,108 167 243,665 22,661 Rx REDDING Source **EUREKA** 165 240,737 24,334 MEDICAL CLAIMS 160 164,172 AUBURN 15,209 COUNTY MH 31,404 603,771 144 295,298 27,197 CHICO CARELON 132 198,042 20,703 SANTA ROSA COUNTY MH Utilizing Mbrs PMPY \* 1000 **Utilizing Mbrs** Claims Count 124 220,790 22,728 FAIRFIELD 126 188,508 17,112 CARELON REDDING 104 176,067 15,416 **Overall Utilizer Rate Trend EUREKA** 140,003 14,151 SANTA ROSA FAIRFIELD 105,179 12,309 207 209 61 60,613 5,759 AUBURN 197 0.7% 59 97,738 11,224 -5.4% CHICO COUNTY MH AUBURN 44 120,225 4,187 145 43 136,379 8,148 142 CHICO 138 2.0% 3.1% 42 127,316 6,160 EUREKA 31 61,564 4,175 REDDING 83 **FAIRFIELD** 28 81,994 5,215 75 73 10.9% SANTA ROSA 23 76,293 3,610 3.0% 35 36 31 10.0% -12.3% Utilizing Mbrs PMPY\* Claims Count **Utilizing Mbrs** 2022 2023 2024

Fairfield Region: Napa, Solano, and Yolo

Redding Region: Lassen, Modoc, Shasta, Siskiyou, Tehama, and Trinity

Santa Rosa Region: Marin and Sonoma

Auburn Region: Nevada, Placer, Plumas, and Sierra Chico Region: Butte, Colusa, Glenn, Sutter, and Yuba Eureka Region: Del Norte, Humboldt, Lake, and Mendocino

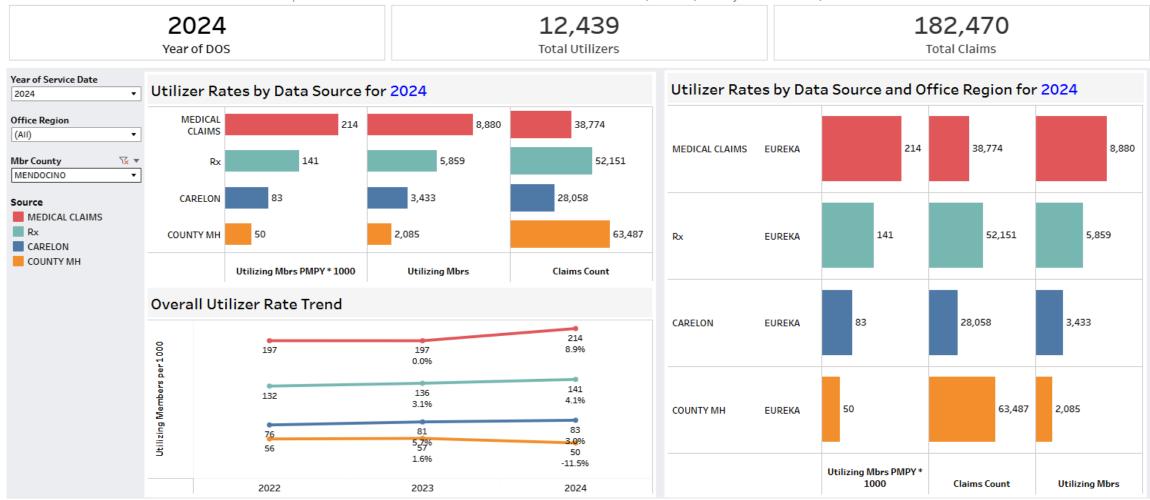


### Mendocino Mental Health Utilization

#### Mental Health Utilization Overview

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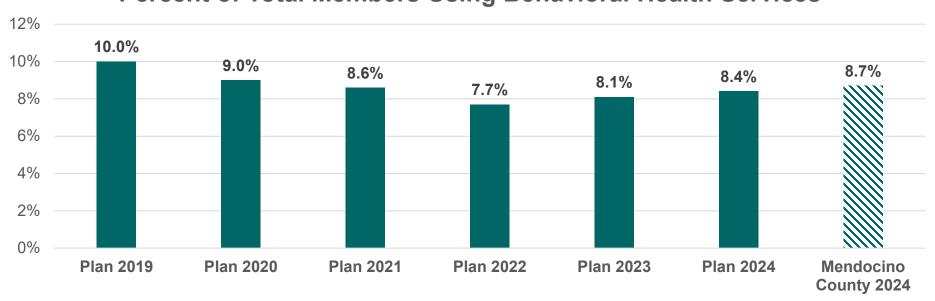


While region names are used, numbers are for the county specified.



# Mendocino Behavioral Health Use (All Ages)

### **Percent of Total Members Using Behavioral Health Services**



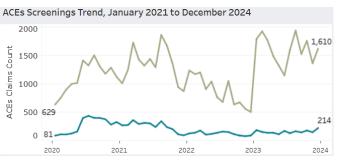
Mendocino County Utilization Data for 2024									
Provider Type Visits 2024 Avg. Visits per Member									
Therapy Services	23,729	8.9							
Medical Management	2,939	3.0							
Other	2,685	5.3							



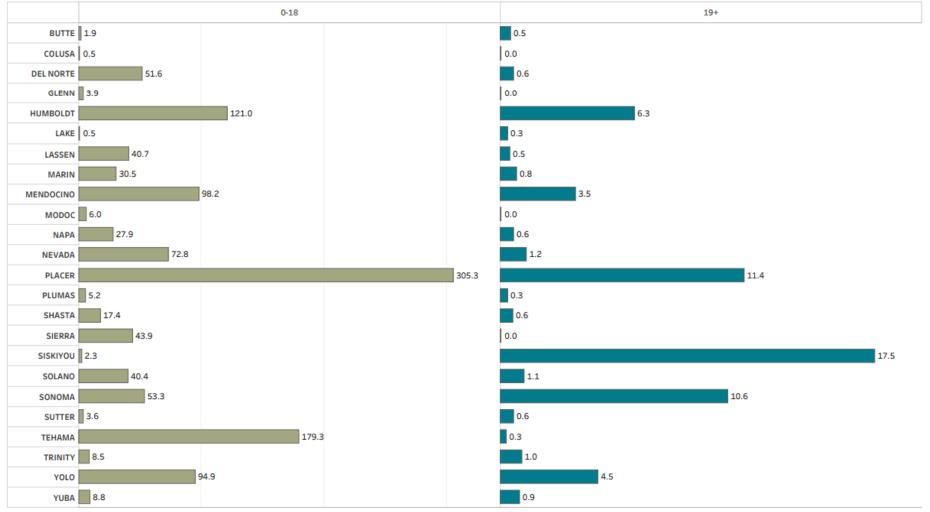


## ACEs Screening Rates

ACES: Adverse Childhood Events, see <a href="https://www.acesaware.org">www.acesaware.org</a> for details.



Screening Rates by County (per 1,000 mbrs)





# Mendocino ACEs Screenings and Member Assignments

### Members Assigned to Providers in 2024

		0-18			19+	
	Annual ACEs Claims Count	Annual PCP Member Months	Annual Screenings Per 1,000 Members	Annual ACEs Claims Count	Annual PCP Member Months	Annual Screenings Per 1,000 Members
MENDOCINO COAST PEDS MG	848	19,084	533.2	1	132	90.9
BAECHTEL CREEK MEDICAL CLINIC	278	7,832	425.9	55	8,654	76.3
MENDOCINO COAST CLINIC	78	2,373	394.4			
ADVENTIST HLTH MENDO COAST	41	2,906	169.3			
ADVENTIST HLTH UKIAH VALLEY	14	25,512	6.6	2	6,716	3.6
CONSOLIDATED TRIBAL HEALTH	5	908	66.1	6	3,889	18.5
HILLSIDE HEALTH CENTER	4	12,877	3.7	4	20,315	2.4
GUALALA MEDICAL CLINIC	4	462	103.9			
LITTLE LAKE CLINIC	2	1,500	16.0	1	1,621	7.4
ANDERSON VLY HEALTH CENTER	2	544	44.1			
POINT ARENA COMM HEALTH	1	119	100.8			
LONG VALLEY HEALTH CENTER	1	291	41.2			
HEALTHPLAN CCS-WHOLECHILD	1	2,487	4.8			





## **Obstetrics/Maternity Data**





# Mendocino Maternity Data and Resources

- Mendocino Hospitals with maternity services (does not include Kaiser):
  - Adventist Health Ukiah Valley: 487 Partnership members delivered, 701 deliveries total in 2023;
     69.47% of deliveries covered by Partnership
- Mendocino County births by residence of mother: 769
  - Source: CDPH
- Mendocino County Partnership member deliveries by residence of mother: 502
- Mendocino CPSP/PHPS Patients in 2024: 468
- Mendocino prenatal care providers: Adventist Health Ukiah Valley, MCHC Health Centers Care For Her, Consolidated Tribal Health Project, Inc., Mendocino Coast Clinics, Inc.
- Sweet Success Program: Adventist Health Ukiah Valley, Mendocino Coast Clinics, Inc., MCHC Health Centers – Care For Her, Ukiah, MCHC Health Centers – Care For Her, Little Lake
- Birth Center in Mendocino: Bloom Waterbirth & Wellness Center

If you have corrections for this info, please email:

rmoore@partnershiphp.org, llago@partnershiphp.org, or ctownsend@partnershiphp.org.



## Maternity Data by Provider

A Public Agency														VBAC	Certifie	d Nurse			
														Routinely	Midwife	Delivery			
		1			ction Rate			g Rate (CDPH)		1	omy Rate		VBAC Rate	Available		ite		,	tive Delivery
HOSPITAL NAME	County	City	Denom- inator			Denom- inator		Rating	Denom- inator		Rating	Denom-	Score [%] Rating	Yes/No	Denom- inator		Denom- inator		Rating
	+ ·	<u> </u>	520									ľ							
Marin Health Medical Center	Marin	Greenbrae			Superior	1357	84.3	Above Average	1091		Above Average	194	40.2 Superior	Yes	1453		46		1 Below Average
Santa Rosa Memorial Hospital	Sonoma	Santa Rosa	258 501		Above Average				529 976		Above Average	134	39.6 Superior	Yes	767 1451	45.4 0.8	66	7.58	8 Below Average
Sutter Santa Rosa	Sonoma	Santa Rosa	1		Average						1 Average			No	1			<u> </u>	
Dignity Health Woodland Memorial Hospital	Yolo	Woodland	172		Average	449	80.4	Above Average	332		Above Average			No	489		34		Above Average
NorthBay Medical Center	Solano	Fairfield	398	25.4	Below Average				875	0.7	7 Above Average	219	18.3 Average	Yes	1326	0	97		Above Average
Providence Queen of the Valley Medical Center	Napa	Napa	234	20.5	Above Average	574	72	Average	544	1.5	5 Average	143	28.7 Above Average	Yes	797	0	51	1.96	Below Average
Sutter Davis	Yolo	Davis	449	14.5	Superior				989	1.4	4 Average	151	31.8 Above Average	Yes	1240	60.2			
Tahoe Forest Hospital	Nevada	Truckee	147	16.3	Superior				246	1.2	2 Average			No	359	0	5	(	Above Average
Sutter Roseville	Placer	Roseville	867	25.7	Below Average				1723	3	3 Average	336	15.5 Average	Yes	2477	0			
Dignity Health Sierra Nevada Memorial Hospital	Nevada	Grass Valley	110	30	Below Average	313	90.1	Superior	215	4.2	2 Average			No	324	4.9			
Adventist Health Clear Lake	Lake	Clearlake	38	15.8	Superior				92	2.2	2 Average			No	131	0	99	(	Above Average
Adventist Health Ukiah Valley	Mendocino	Ukiah	228	18.9	Above Average	714	77.2	Above Average	501	:	1 Average	105	14.3 Average	Yes	701	50.1	44	. (	Above Average
Sutter Coast	Del Norte	Crescent City	63	17.5	Superior				146	2.1	1 Average			No	209	0			
Sutter Lakeside	Lake	Lakeport	54	25.9	Below Average				138	1.4	4 Average			No	200	0			
Providence St. Joseph Hospital Eureka	Humboldt	Eureka	217	24	Below Average	610	85.3	Above Average	457	į	Below Average	91	15.4 Average	Yes	660	15.6	53	(	Above Average
Mad River Community Hospital (closed Oct 31)	Humboldt	Arcata	141	19.9	Above Average				255	1.6	6 Average			No	356	19.4	14	(	Above Average
Banner Lassen Medical Center	Lassen	Susanville	68	14.7	Superior				141	6.4	Below Average			No	197	0	23	(	Above Average
Dignity Health Mercy Medical Center Mount Shasta	Siskiyou	Mount Shasta	53	18.9	Above Average	102	80.4	Above Average	116	2.6	6 Average			No	156	0	11	9.09	Below Average
Dignity Health Mercy Medical Center Redding	Shasta	Redding	546	22.2	Average	1519	78.5	Above Average	1126	2.3	3 Average			No	1688	0	89	2.25	Below Average
Dignity Health St. Elizabeth Community Hospital	Tehama	Red Bluff	189	21.7	Above Average	519	75	Average	380	2.4	4 Average			No	540	16.1	53	(	Above Average
Fairchild Medical Center	Siskiyou	Yreka	49	32.7	Below Average				89	4.5	5 Average	27	22.2 Average	Yes	156	0	8	12.5	Below Average
Adventist Health Rideout Hospital	Yuba	Marysville	504	24.4	Below Average				1127	1.6	6 Average	275	10.5 Average	Yes	1705	0.1			
Oroville Hospital	Butte	Oroville			Not Rated			Not Rated			Not Rated				~500				Not Rated
Enloe Medical Center - Esplanade Campus	Butte	Chico	648	18.2	Superior	1729	87.5	Above Average	1408	0.5	Above Average	285	25.3 Above Average	Yes	1913	14.3	45	(	Above Average

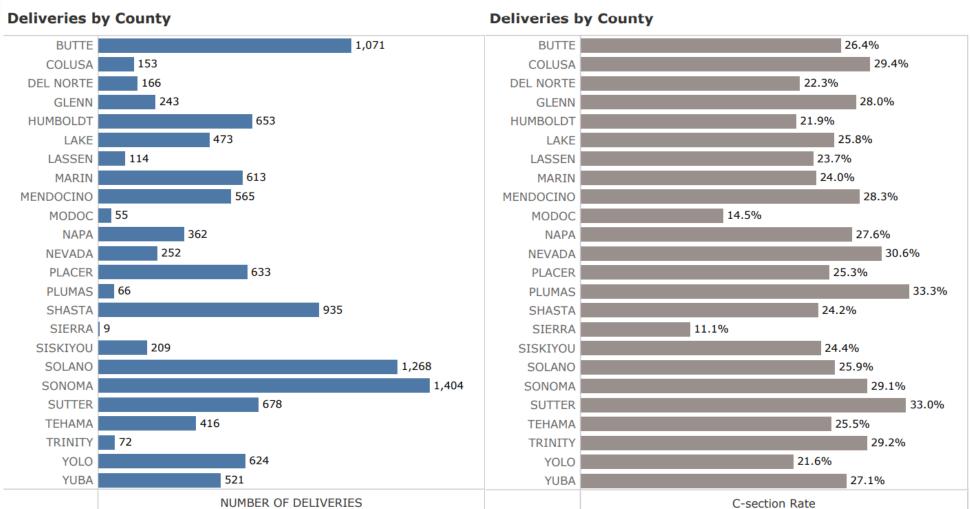
<u>Key:</u>	NTSV C- section	Breastfeeding at discharge	Episiotomy Rate	VBAC rate	CNM delivery rate	Early Elective Delivery
Above Avg	<21.9%	>75%	<1.2%	>25%	>10%	<1%
Avg	22-23.6%	70-75%	1.5 - 5.0%	10 - 25%		1-2%
Below Avg	>23.6%	<70%	>5.0%	<10%	<10%	>2%

Data source: California Hospital Quality Compare (data from CMQCC), 2023. For Elective Early Delivery, only hospitals who participated in the Perinatal QIP are shown.





### Member Deliveries



In 2024, Partnership members had a total of 11,555 deliveries, an average length of stay (ALOS) of 2.76 days, and a C-section rate of 26.3%.





# Substance Use Disorder (SUD) Data





## Mendocino Substance Use Disorder Claims

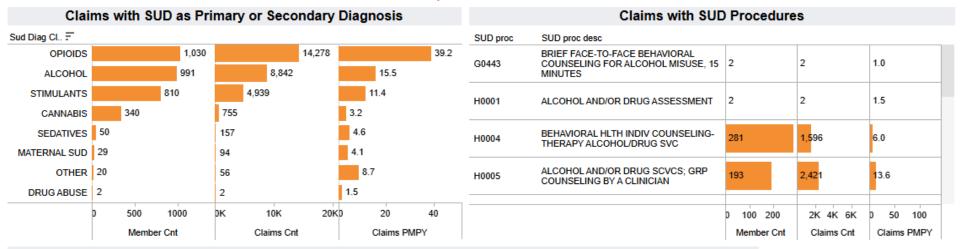
#### Paid Claims with Substance Use Disorder Diagnoses or Procedures

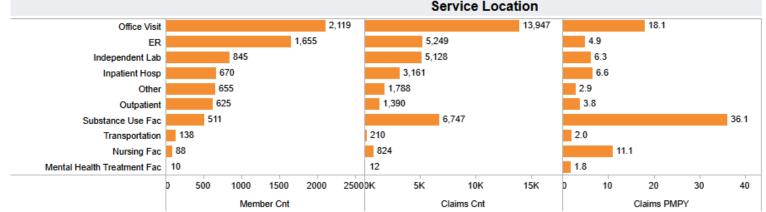
This view shows information on all the medical claims paid by PHC that had at least one substance use disorder diagnosis or procedure code in any position in the claim summarized by year and substance type, procedure, and service location.

Member Count: **4,104** Claims Count: **38,385** 

Year of Service	Choose Location Level	Choose Location	√× ▼	Homelessness		Age Group		Risk Class		Kaiser Status	
2024	▼ Mbr County ▼	MENDOCINO	•	(All)	•	(All)	•	(All)	-	NOT KAISER	•

#### Click on any bar or header below to filter on.





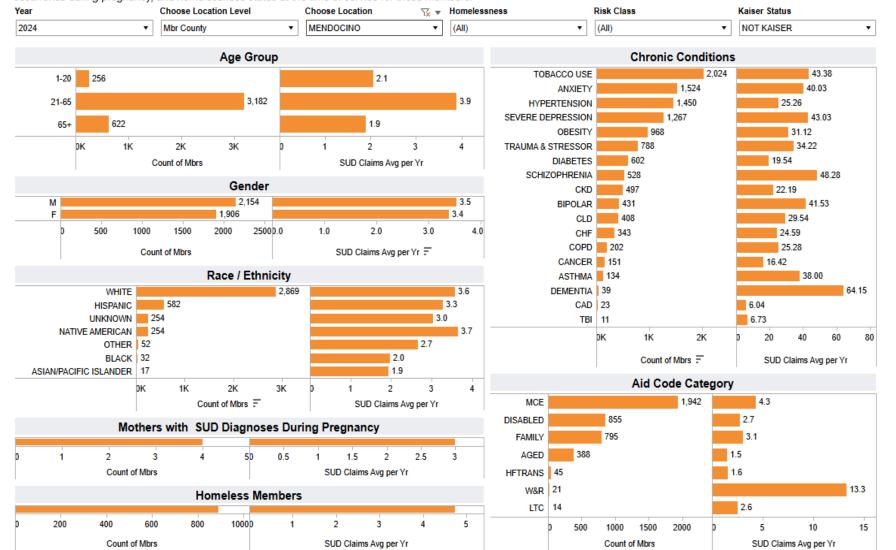




## Mendocino Demographics of Members Diagnosed with SUD

#### Demographics & Disease Status of Members Diagnosed with Substance Use Disorder

This view describes the demographic characteristics of PHC members who had claims with any substance use disorder diagnosis or procedure, the prevalence of major chronic conditions, diagnosis occurrence during pregnancy, and homelessness status at the time of service for those members.



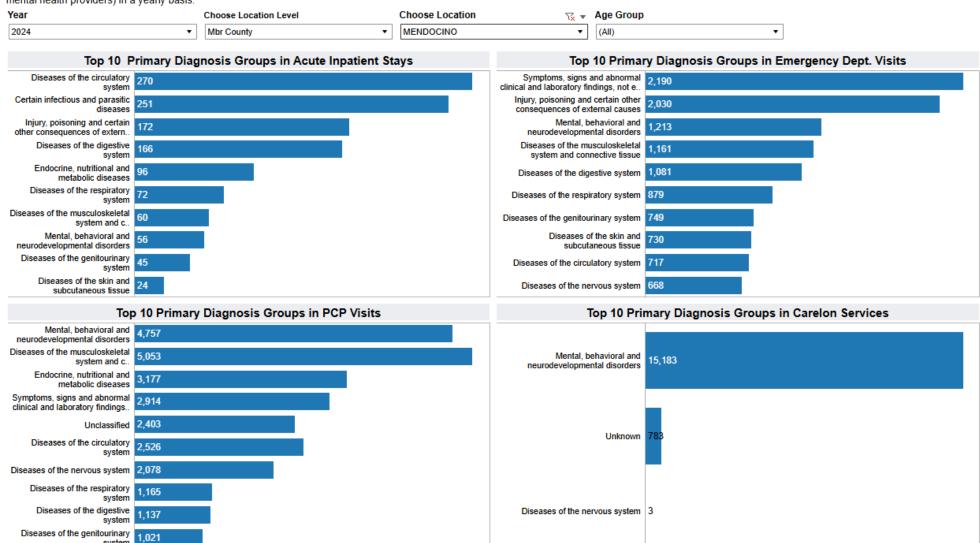




### Mendocino Top Reasons Members with SUD Used Health Services

#### Top Reasons Members with SUD Saw Health Services

This view compares the top chief complaints of members previously diagnosed with SUD who received care in different provider settings (acute hospitals, ED, PCPs and mild-to-moderate mental health providers) in a yearly basis.







### Mendocino Homeless with SUD

#### **Demographics & Disease Status of Members Diagnosed with Substance Use Disorder**

This view describes the demographic characteristics of PHC members who had claims with any substance use disorder diagnosis or procedure, the prevalence of major chronic conditions, diagnosis occurrence during pregnancy, and homelessness status at the time of service for those members.



\* Homelessness defined using several sources: patient address, use of homeless or unstable housing ICD10 code (not the Point In Time count done by the counties).



# Mendocino Homeless and SUD Utilization

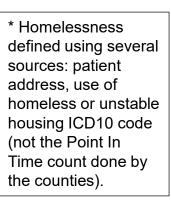
### Services Utilized by Members Diagnosed with Substance Use Disorder

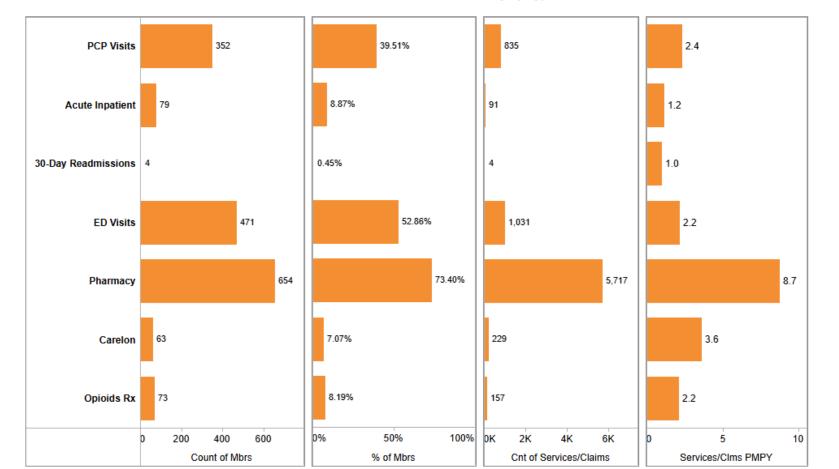
Data Sources: Medical claims (Amisys), MedImpact claims, State Drug Carveout claims, Beacon claims, Membership data

This view shows information on all the medical and behavioral services received by PHC members who had been previously diagnosed with substance use disorder.

Year of Service	Choose Location Level	Location	\\\X \\	Homelessness	Age Group	Kaiser Status
2024 ▼	Mbr County ▼	MENDOCINO	•	Υ •	(All)	NOT KAISER ▼

#### Utilization Summary by Type of Service







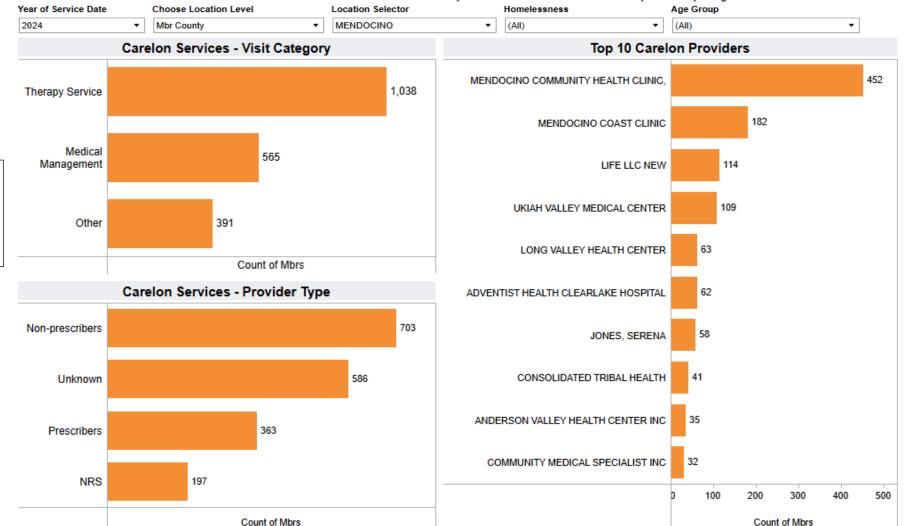


# Mendocino Behavioral Health Services Used by Patients with SUD

### Behavioral Services Utilized by Members Diagnosed with Substance Use Disorder

Data Sources: State Drug Carveout claims, Beacon claims, Membership data

This view shows information on all the medical and behavioral services received by PHC members who had been previously diagnosed with substance use disorder.



Medical Management represents office visits by non-behavioral health providers, often with the member's PCP.

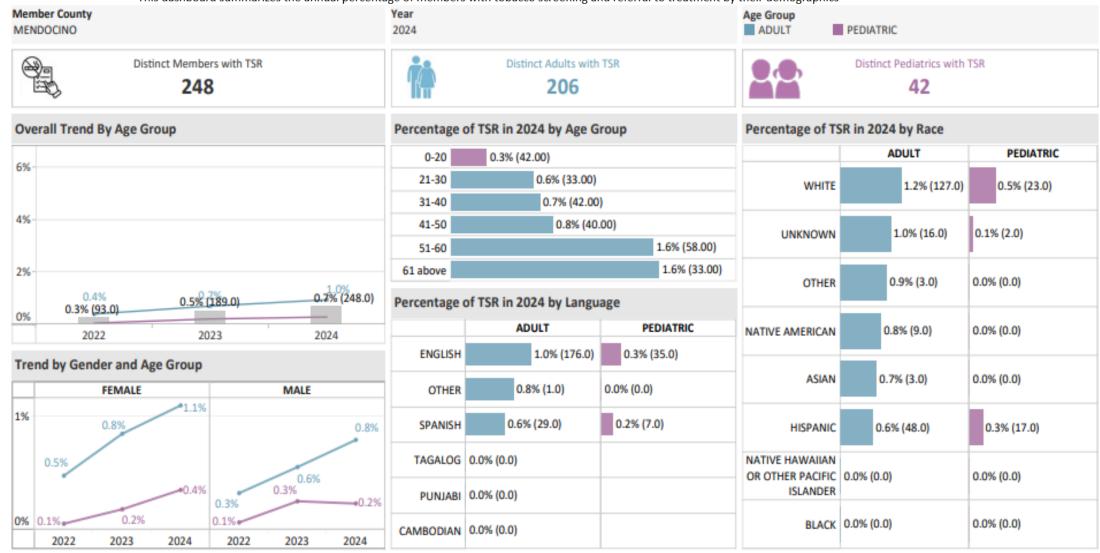




## Mendocino Tobacco Screening and Referral by Demographics

### Annual Percentage of Tobacco Screening and Referral to Treatment by Member Demographics

This dashboard summarizes the annual percentage of members with tobacco screening and referral to treatment by their demographics

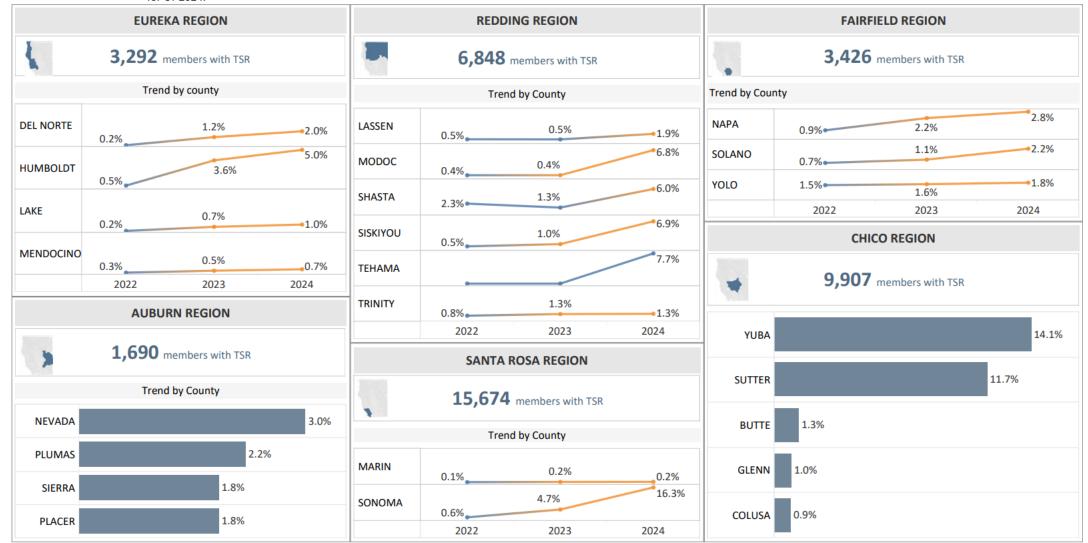




# Tobacco Screening and Referral by Region and County

### Annual Percentage of Tobacco Screening and Referral to Treatment by Region and County

This view summarizes the annual percentage of members with tobacco screening and referral to treatment by member region and county. KPI's represent the metrics for CY 2024.





## Mendocino Tobacco Screening and Referral by PCP

### Annual Percentage of Tobacco Screening and Referral to Treatment by PCP

This report summarizes the annual percentage of members with tobacco screening and referral to treatment by their PCP. KPI's represent the metrics for CY 2024.

Office Regions		Member County	Age Group	PCP Full Name
All		MENDOCINO	All	All
	Distinct Members with TSR 248		PCP's with TSR Members 18 (85%)	Average number of members with TSR per PCP

#### By Member assigned PCP

	2022		2023		2024			
	Members with TSR	%	Members with TSR	%	Members with TSR	%		
BAECHTEL CREEK MEDICAL CLINIC	7	0.4%	43	2.6%	53	3.4%		
HILLSIDE HEALTH CENTER	11	0.1%	34	0.4%	41	0.4%		
ADVENTIST HLTH UKIAH VALLEY	13	0.2%	16	0.2%	31	0.4%		
MENDOCINO COAST CLINIC	5	0.2%	20	0.8%	30	1.2%		
LONG VALLEY HEALTH CENTER	22	1.7%	16	1.2%	15	1.1%		
LITTLE LAKE CLINIC	9	0.3%	8	0.3%	13	0.5%		
GUALALA MEDICAL CLINIC	1	0.2%	5	0.9%	12	2.1%		
ANDERSON VLY HEALTH CENTER	0	0.0%	5	0.5%	12	1.2%		
ADVENTIST HLTH HOWARD MEM	7	0.5%	7	0.4%	11	0.6%		
ADVENTIST HLTH MENDO COAST	7	0.4%	12	0.6%	10	0.5%		
OORA STREET HEALTH CENTER	2	0.3%	8	1.2%	7	1.2%		
POINT ARENA COMM HEALTH	2 0.3%		3 0.5%		5	1.0%		

Providers with under 5 members not shown.



## **County Disparities Data**





## Mendocino Top Disparities Below Minimum Performance Level

### **Breast Cancer Screenings:**

Southeast Asian: 0.22% Below MPL Native American: 3.09% Below MPL

East Asian: 31.39% Below MPL

Black: 44.27% Below MPL

### **Colorectal Cancer Screenings:**

East Asian: 6.13% Below MPL

Black: 10.07% Below MPL

Native American: 11.40% Below MPL

### **Cervical Cancer Screening:**

White: 1.61% Below MPL

Southeast Asian: 9.19% Below MPL

Black: 14.61% Below MPL

Native American: 18.77% Below MPL

East Asian: 26.46% Below MPL

### **Well-Care Visits:**

Asian/Pacific Islander: 3.07% Below MPL

Southeast Asian: 8.78% Below MPL

Black: 11.96% Below MPL

### **Diabetes Mellitus Poor Control (A1c >9%):**

No groups are below MPL.

### **Controlled Blood Pressure:**

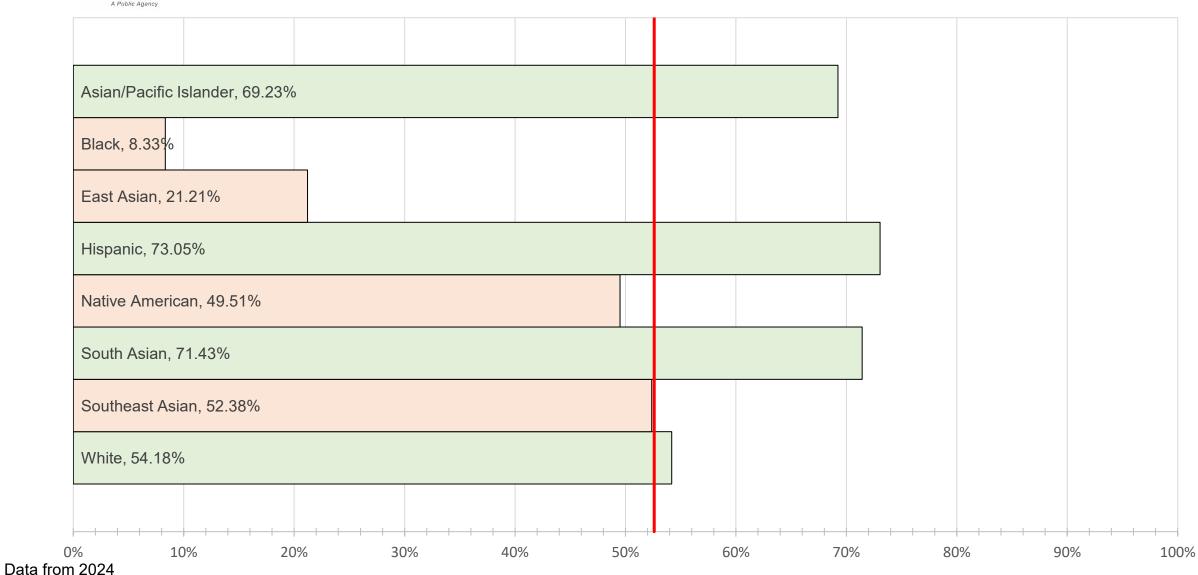
Native American: 1.09% Below MPL

Southeast Asian: 15.86% Below MPL



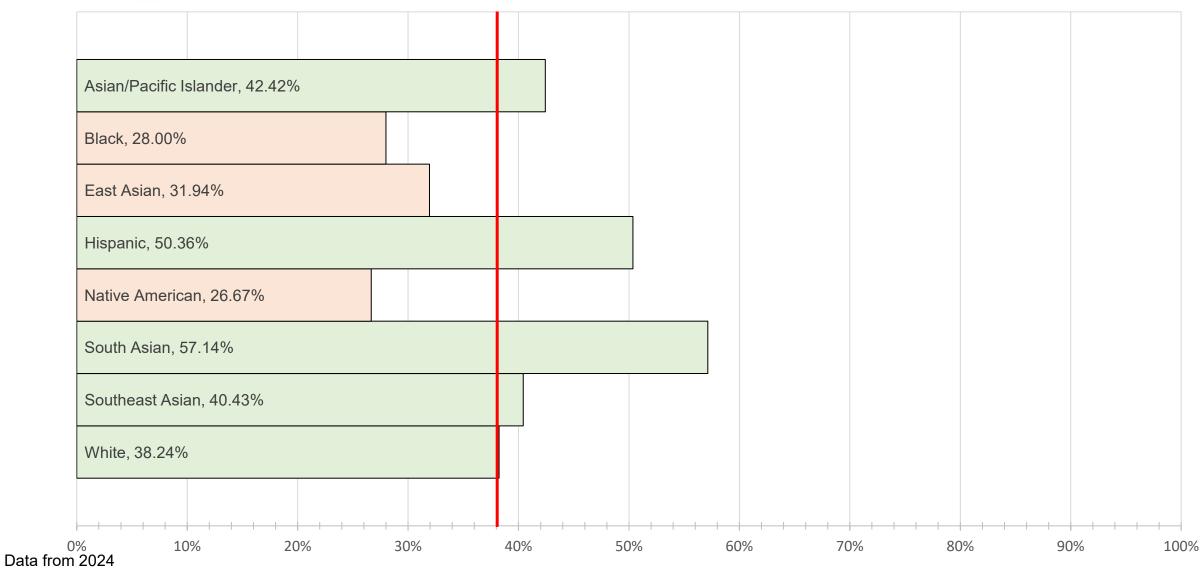


# Mendocino Breast Cancer Screening Disparities



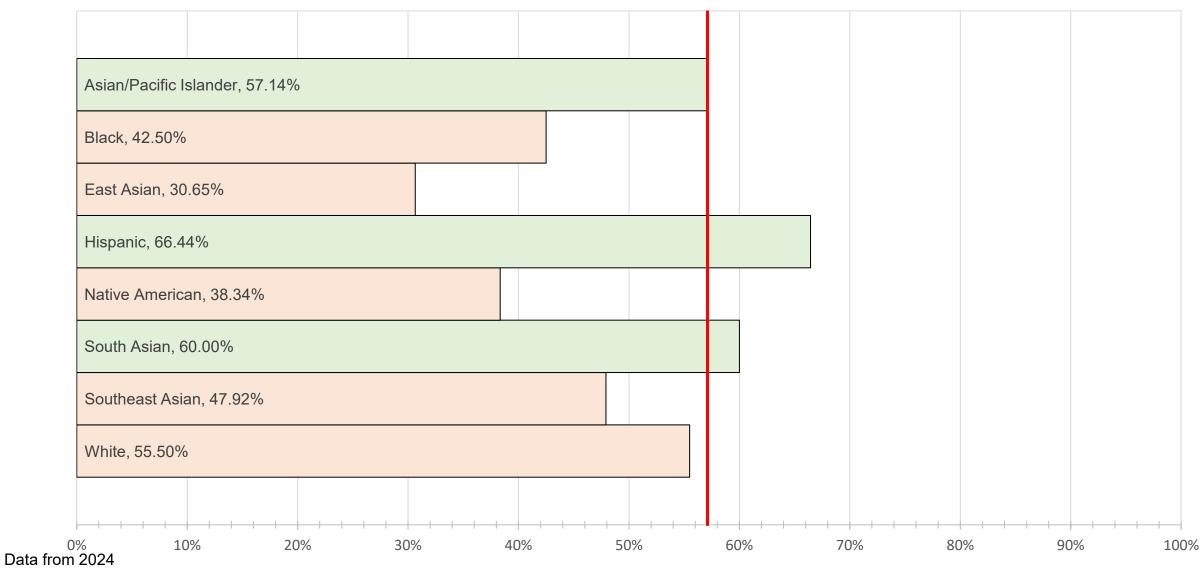


## Mendocino Colorectal Cancer Screening Disparities



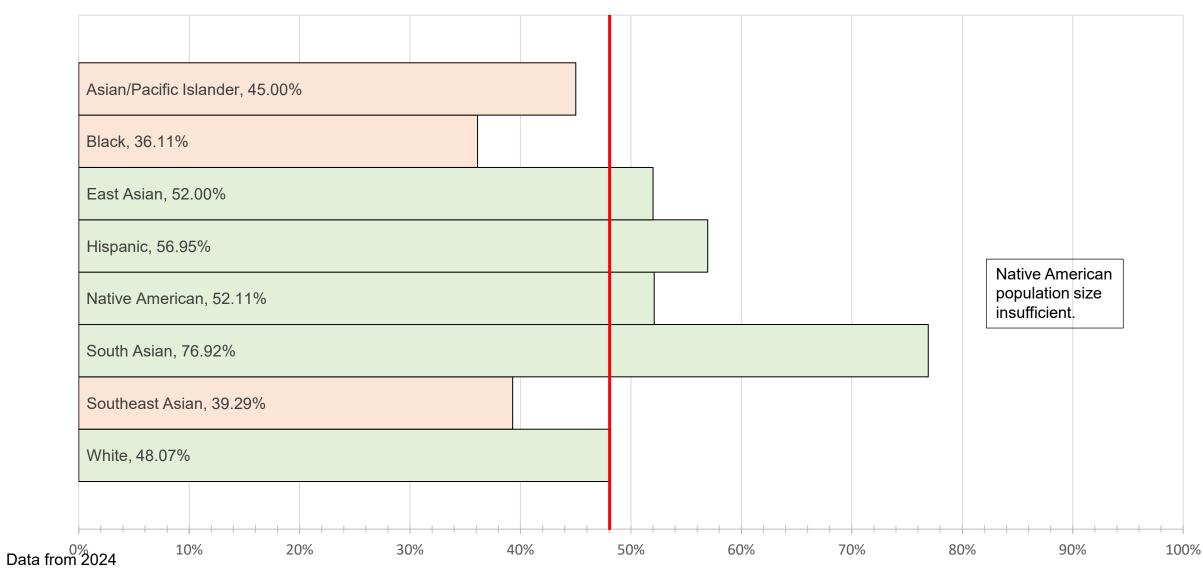


# Mendocino Cervical Cancer Screening Disparities



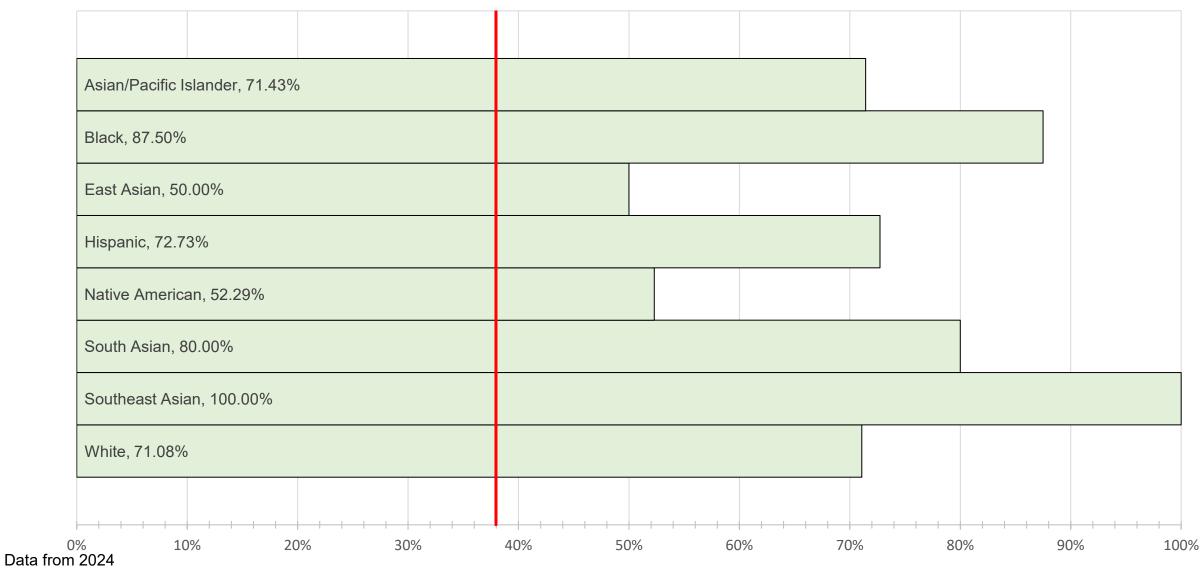


### Mendocino Well-Care Visit Disparities



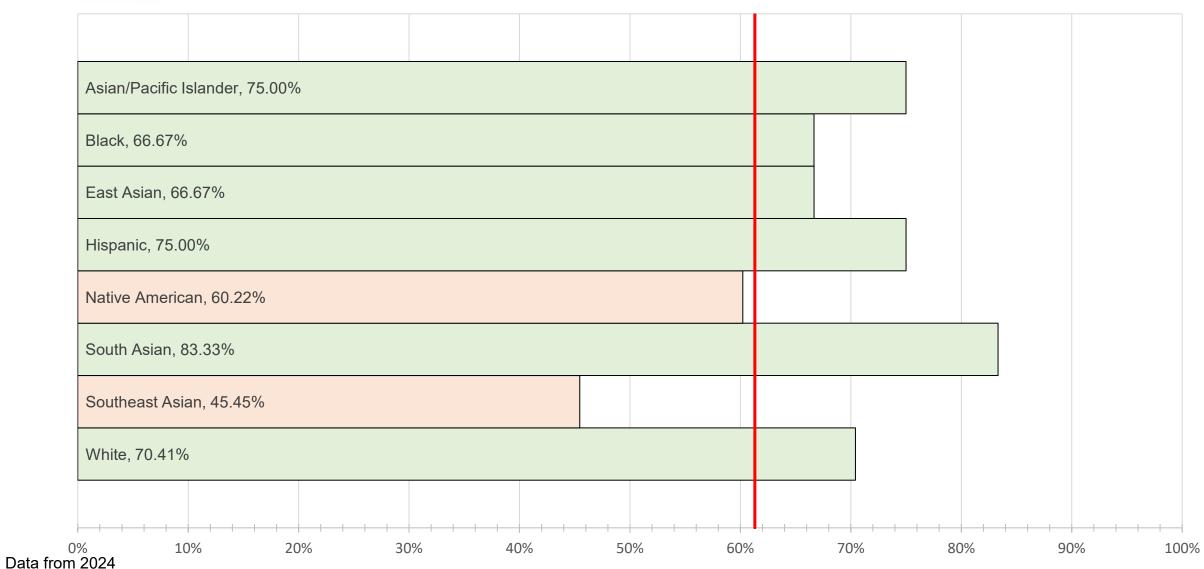


# Mendocino Diabetes Mellitus Poor Control (A1c >9%) Disparities





# Mendocino Controlled Blood Pressure Disparities





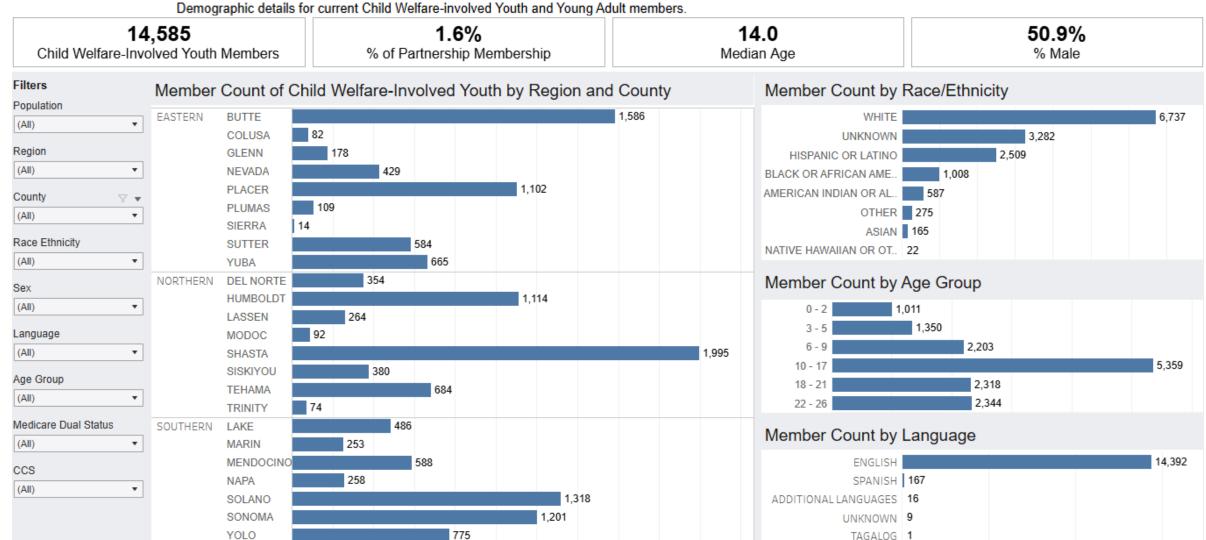
## **Child Welfare-Involved Youth Data**





## Child Welfare Demographics

#### Child Welfare-Involved Youth and Young Adults Demographic



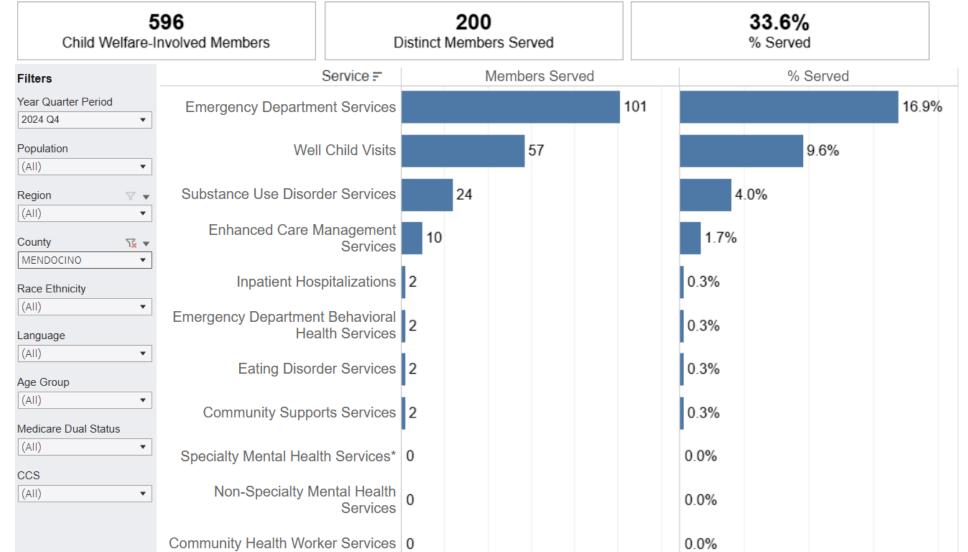
Data from April 2025



### Mendocino Child Welfare Utilization

#### Child Welfare-Involved Youth and Young Adults Utilization Overview

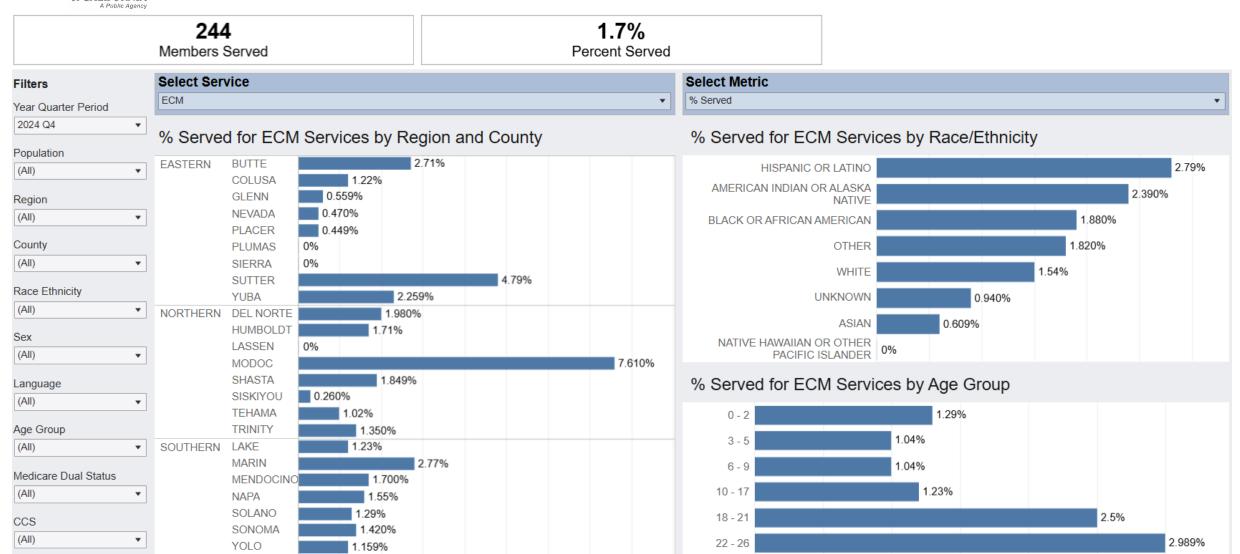
Utilization for current Welfare-involved Youth and Young Adult members.







## Child Welfare Enhanced Care Management (ECM) Services Utilization



Data from Q4 2024



## Child Welfare Community Support Services

57 195 71 Distinct Members who Received CS Services CS Claims Distinct CS Services Filters CS Distinct Services for Child Welfare-Involved Youth by Region, County, and Type of Support Year Quarter Period Type Of Support 2024 Q4 • Medically-**Housing Tenancy** Housing Short-Term Post-Population Personal Supportive Recuperative Care and Sustaining Transition/Navigatio Care/Homemaker Hospitalization Region County **Housing Deposits** Food/Medically (Medical Respite) Services Services Services Housing **Tailored Meals** Region (All) **BUTTE** 2 **EASTERN GLENN** County NEVADA Race Ethnicity SUTTER (All) YUBA Sex NORTHERN MODOC 3 (All) SHASTA 2 12 2 2 6 Language SISKIYOU ENGLISH **TEHAMA** Age Group 5 SOUTHERN LAKE Medicare Dual Status MARIN **MENDOCINO** CCS SOLANO (All) SONOMA 4 Type Of Support YOLO

Data from Q4 2024 50



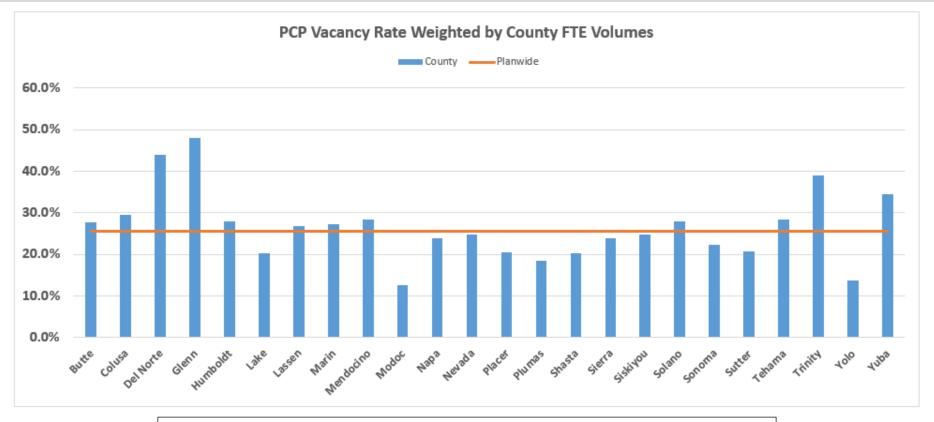
## **Surveys and Screening Data**





## Workforce Point in Time (PIT) Survey

Partnership staff conducted a survey of primary care organizations across the 24-county region. The results shown below indicate the current primary care provider vacancies weighted by available positions per county. The plan-wide vacancy rate is 25.5%, representing 358 clinician vacancies (~205 physicians and 155 NP/PA positions).



All primary care practices are challenged by workforce shortages impacting access to care, quality, workforce burnout, retention and more. Primary care shortages range from a low of 13% to high of 48%. The Partnership plan-wide average is 26%.





# CAHPS Survey Results: Flu and Smoking Cessation

•	North East: Lassen, Modoc
	Shasta, Siskiyou, Trinity

- North West: Del Norte, Humboldt
- South East: Napa, Solano, Yolo
- South West: Lake, Marin, Mendocino, Sonoma

v N	5 1 0 1 N	Al II II O C N
July 1, 2023?	not at all?	doctor or other health provider in your plan?
in the nose since	tobacco every day, some days, or	advised to quit smoking or using tobacco by a
a flu shot or flu spray	Do you smoke cigarettes or use	In the last 12 months, how often were you
Have you had either	Q29	Q30
Q28		

Region	Yes	No	Every day	Some days	Not at all	Always	Usually	Sometimes	Never
North East	28.9%	71.7%	17.3%	10.2%	72.5%	42.5%	27.5%	17.5%	12.5%
North West	42.2%	57.8%	15.8%	7.3%	76.9%	37.7%	24.5%	22.6%	15.1%
South East	52.5%	47.5%	8.0%	6.2%	85.8%	33.8%	26.0%	29.9%	10.4%
South West	44.6%	55.4%	8.3%	6.4%	85.3%	37.4%	22.4%	22.4%	17.8%

Q31
In the last 12 months. How often was In the medication recommended or discussed by a doctor or health provider to assist you with quitting smoking or using tobacco?

In the last 12 months, how often did you doctor or health provider discuss or provide methods and strategies other than medication to assist you with quitting smoking or using tobacco?

Region	Always	Usually	Sometimes	Never	Always	Usually	Sometimes	Never
North East	28.8%	18.8%	21.3%	31.3%	25.0%	15.0%	28.8%	31.3%
North West	25.0%	19.2%	25.0%	30.8%	17.6%	17.6%	25.5%	39.2%
South East	23.4%	20.8%	24.7%	31.2%	18.2%	26.0%	18.2%	37.7%
South West	28.7%	15.7%	18.5%	37.0%	21.7%	17.0%	19.8%	41.5%

<sup>\*</sup> The denominators for the reported proportions of Q30, Q31, and Q32 are all relevant respondents who answered, "Every day" or "Some days" to Q29.





## CAHPS Survey Results: Advanced Directives

- North East: Lassen, Modoc, Shasta, Siskiyou, Trinity
- North West: Del Norte, Humboldt
- South East: Napa, Solano, Yolo
- · South West: Lake, Marin, Mendocino, Sonoma

			Q41		Q42			
			Did you tall	k about	Did you give a copy of			
	Q40		your Advan	ced	your Advanced			
	Did you fill	out and	Directive wi	th your	Directive to your			
	sign an Adv	anced	medical de	cision	doctor or your local			
	Directive?		maker or fa	mily?	hospital?			
Region	Yes	No	Yes	No	Yes	No		
North East	23.9%	76.1%	76.5%	23.5%	57.8%	42.2%		
North West	22.4%	77.6%	75.0%	25.0%	73.5%	26.5%		
South East	23.5%	76.5%	71.4%	28.6%	48.3%	51.7%		
South West	23.0%	77.0%	72.6%	27.4%	62.0%	38.0%		

<sup>\*</sup> The denominators for the reported proportions of Q41 and Q42 are all relevant respondents who answered "Yes" to Q40.

NCQA
HEALTH PLAN

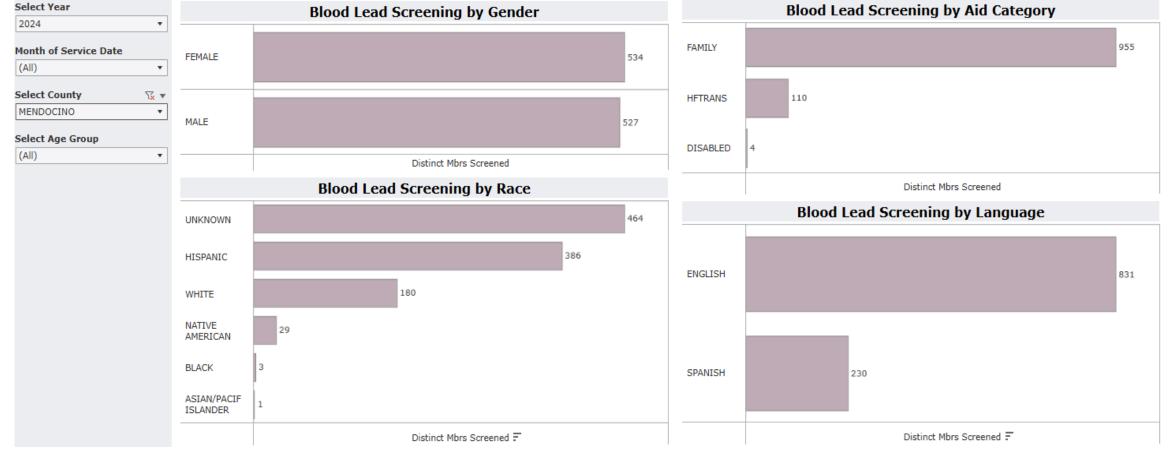
Data from 2024



## Mendocino Lead Screening Data



1,237 Blood Lead Tests



Data from 2024 55



## **Transportation Services Data**





# Mendocino NMT and NEMT Transportation Services: KPIs

This page provides a high-level overview of key indicators regarding Partnership's Non-Medical Transportation (NMT) and Non-Emergency Medical Transportation (NEMT) services usage by members.

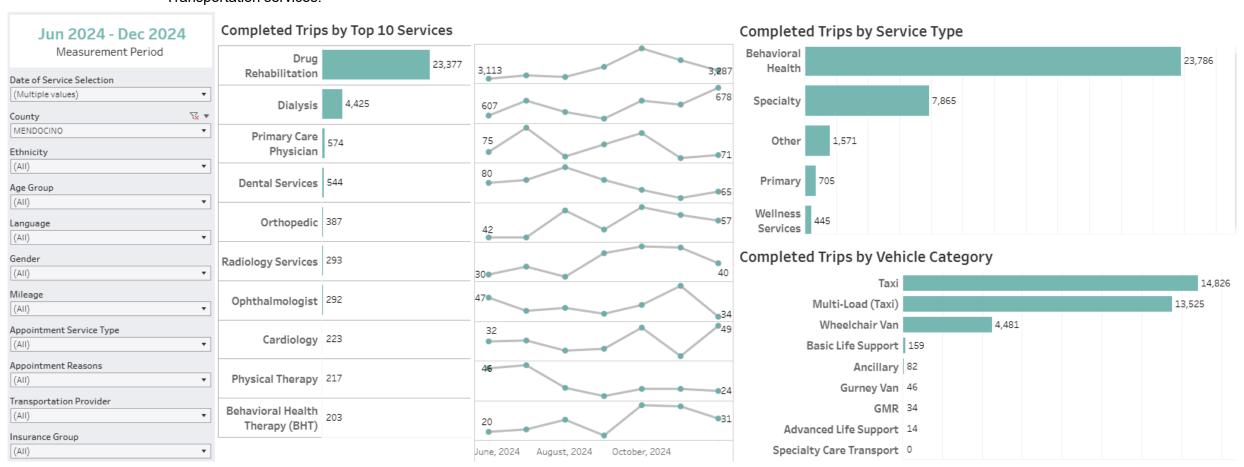


Data from 2024 57



# Mendocino NMT and NEMT Transportation Services: Trip Details

This page provides more detailed trip type information regarding Partnership's Non-Medical Transportation and Non-Emergency Medical Transportation services.

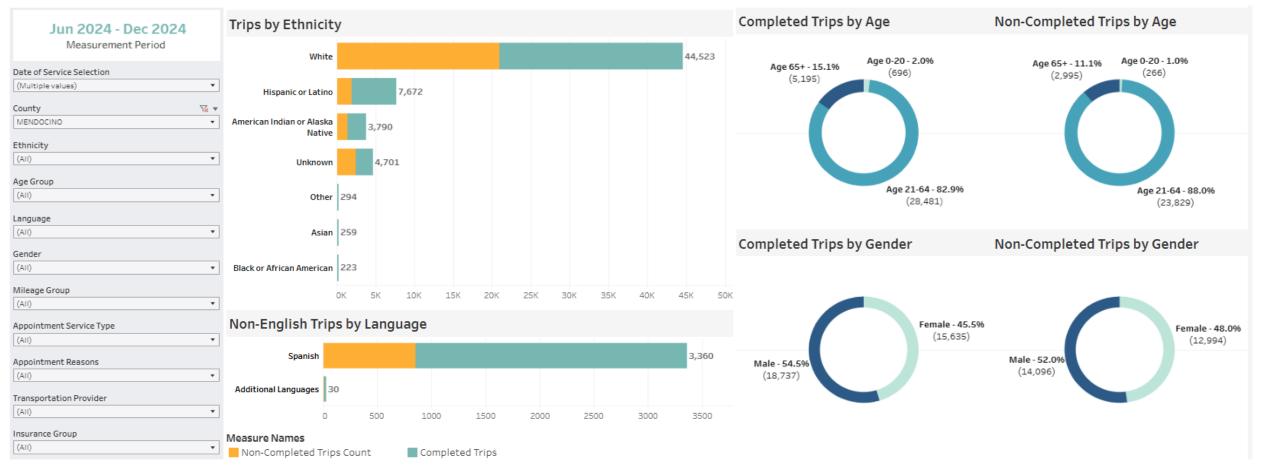


Data from 2024 58



# Mendocino NMT and NEMT Transportation Services: Demographics

This page provides demographics information for members that utilize Partnership's Non-Medical Transportation and Non-Emergency Medical Transportation services.



Data from 2024



## NMT and NEMT Transportation Services Utilization

This page provides county level utilization information regarding Partnership's Non-Medical Transportation and Non-Emergency Medical Transportation services.



103,850 Completed Trips



10,715
Members Completed Trip



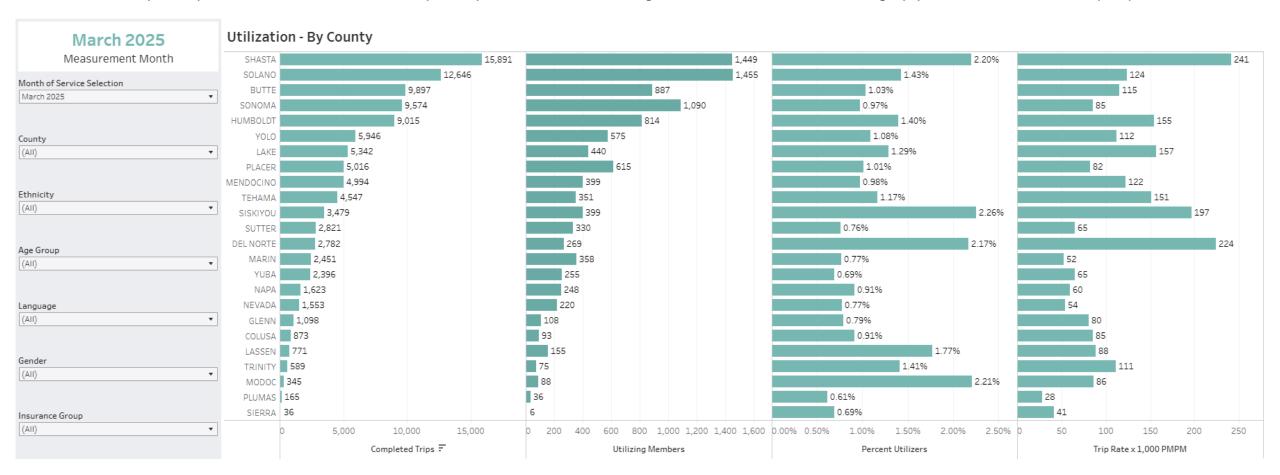
1.18% Avg. % Utilizers



Avg Trips per Utilizer



Trip rate per 1,000 Members PMPM



Data from March 2025



## **Supplementary Data**

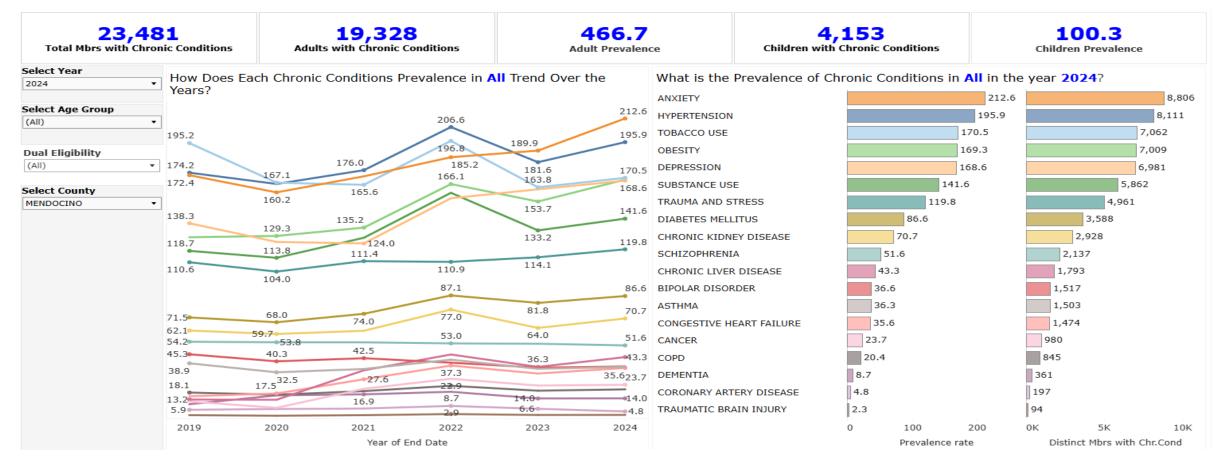




# Mendocino Chronic Conditions Prevalence

This dashboard provides an estimate of the prevalence of certain chronic conditions in adults and children PHC membership.

Prevalence is the number of members with a given condition in a given year divided by the average membership during the same year, multiplied by 1,000.



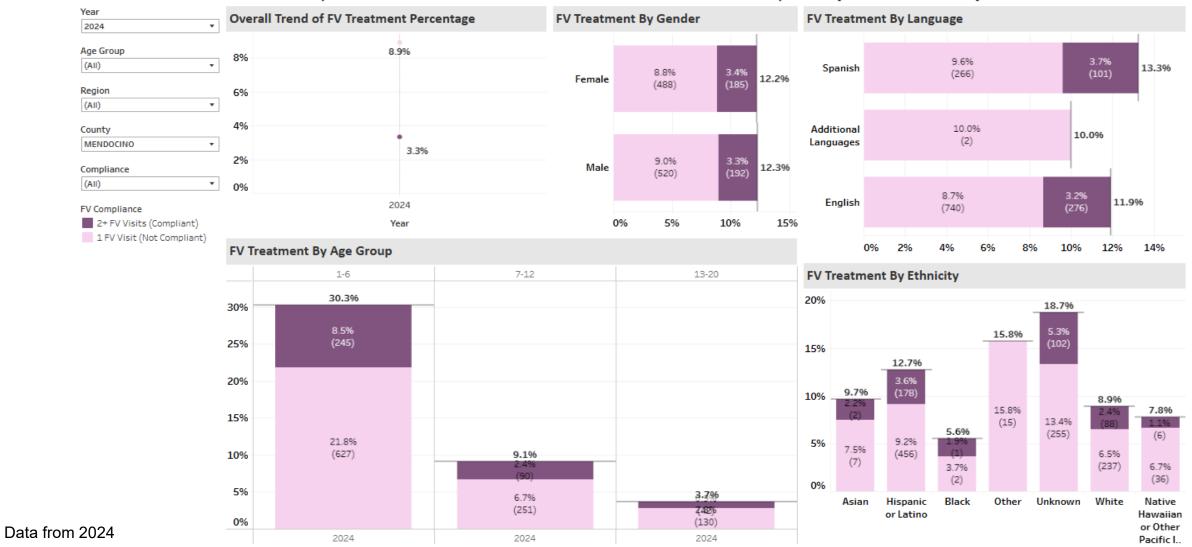
Data from 2019-2024 62



## Mendocino Fluoride Varnish Treatment Demographics

### **Percentage of Fluoride Varnish Treatment: Member Demographics**

Fluoride Varnish compliance is defined as true when the member has 2 or more FV services on separate days within the calendar year.



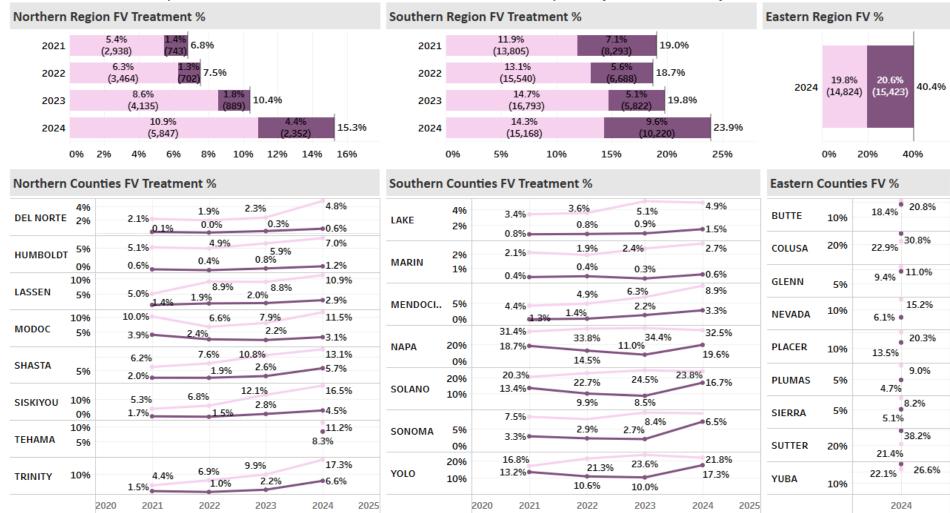


## Fluoride Varnish Trend by County

### Percentage of Fluoride Varnish Treatment: Location Comparison

Year

This report aids in comparing trends of members between ages of 1 and 20 years who received fluoride varnish (FV) treatment by age, region and county. Fluoride Varnish compliance is defined as true when the member has 2 or more FV services on separate days within the calendar year.



Year



Year



# Mendocino Fluoride Varnish Treatment by PCP

Year
2024 ▼
Age Group
(All)
Region
(All)
County ¼ ▼
MENDOCINO ▼
Type in PCP Name
Members with FV Percent
0% 44%

#### Rate of FV Treatment by PCP

		2024					
PCP Name	Members with FV	% with FV	Distinct Members				
ADVENTIST HITH UKIAH VALLEY	444	15%	3,043				
HILLSIDE HEALTH CENTER	450	16%	2,817				
MENDOCINO COAST PEDS MG	139	10%	1,410				
LITTLE LAKE CLINIC	46	7%	687				
BAECHTEL CREEK MEDICAL CLINIC	50	9%	558				
HEALTHPLAN PARTNERSHIP	30	6%	512				
CONSOLIDATED TRIBAL HEALTH	14	3%	417				
ADVENTIST HITH HOWARD MEM	58	15%	377				
ROUND VALLEY INDIAN HEALTH	21	7%	312				
LONG VALLEY HEALTH CENTER	16	6%	266				
ANDERSON VLY HEALTH CENTER	74	30%	250				
ADVENTIST HLTH MENDO COAST	14	7%	205				
GUALALA MEDICAL CLINIC	4	3%	140				
MENDOCINO COAST CLINIC	5	4%	138				
POINT ARENA COMM HEALTH	12	11%	107				
MEMBER DIRECT	3	10%	31				
HEALTHPLAN CCS-WHOLECHILD	1	0%	27				
ROBERT RUSHTON MED OFFICES	0	0%	11				
SONOMA COUNTY INDIAN HEALTH	4	44%	9				
DORA STREET HEALTH CENTER	0	0%	2				

Data from 2024 65



# Pre-Exposure Prophylaxis (PrEP) for HIV

	Adherent to PrEP with fills continuing into Jan 2025	Adherent to PrEP (with fills ≥60 day) but fills do not continue into Jan 2025	Non-adherent to PreP (with fills ≤30-day or gaps ≥60 days)		
Butte	20	23	23		
Colusa	2	0	0		
Del Norte	7	2	2		
Glenn	2	1	4		
Humbolt	25	33	43		
Lake	15	11	13		
Lassen	0	0	1		
Marin	21	32	25		
Mendocino	11	15	12		
Modoc	1	0	1		
Napa	11	11	8		
Nevada	9	17	11		
Placer	18	20	25		
Plumas	0	3	3		
Shasta	14	22	10		
Sierra	0	0	0		
Siskiyou	2	7	2		
Solano	36	62	41		
Sonoma	53	105	66		
Sutter	8	9	8		
Tehama	3	4	2		
Trinity	1	0	1		
Yolo	19	31	23		
Yuba	13	7	4		
Grand Total:	291	415	328		





## **Appendix: HEDIS Information** Report Year 2024, Measurement Year 2023

- HEDIS HPA Rate Performance by County and Measure Set Descriptions
- HEDIS Performance by Partnership Counties
- Managed Care Accountability Site (MCAS) Measurement Set Descriptions

#### Partnership HealthPlan of California Measurement Year 2023 - Reporting Year 2024



### 3.0 HPA HEDIS Rate Performance by County: Change from Prior Year

### 3.1 HPA HEDIS Rate Performance by County: Prevention and Equity Measures

Note: CAHPS is not captured by County

Administrative measures: The entire eligible population is used in calculating performance (versus a systemati sample drawn from the eligible population for the hybrid measures). Denominators less than 20 at the county level are suppressed.
level are suppressed.

Year	Measure				County Performance											Nation	nal Medica	id Benchm	arks
		Del Norte	Humboldt	Lake	Lassen	Marin	Mendocino	Modoc	Napa	Shasta	Siskiyou	Solano	Sonoma	Trinity	Yolo	10th	33.33rd	66.67th	90th
								revention a	. ,										
							Childre	n and Adole	scent Well-C	are									
MY 2023	***CIS - Childhood Immunization	10.00%	19.44%	18.75%	10.00%	28.13%	21.88%	0.00%	45.00%	13.95%	20.00%	33.33%	44.74%	0.00%	41.38%	20.68%	26.76%	35.04%	45.26%
MY 2022	Status (Combination 10)	50.00%	19.05%	38.10%	28.57%	52.78%	34.29%	20.00%	25.00%	13.73%	30.77%	43.55%	36.99%	0.00%	54.05%	23.71%			49.76%
MY 2023	***IMA - Immunizations for	50.00%	40.48%	28.57%	0.00%	64.29%	33.33%	50.00%	70.37%	21.82%	18.18%	39.13%	65.43%	33.33%	37.93%	24.82%	30.66%	38.93%	48.80%
MY 2022	Adolescents (Combination 2)	44.44%	32.00%	27.27%	0.00%	42.31%	35.14%	0.00%	82.76%	25.64%	6.67%	49.35%	59.49%	100.00%	37.78%	25.79%	31.87%	39.16%	48.42%
	WCC - Weight Assessment and	100.00%	88.89%	92.86%	66.67%	89.47%	91.67%	100.00%	100.00%	86.67%	66.67%	97.22%	77.50%	66.67%	69.23%	62.77%		83.21%	
MY 2022	Counseling for Nutrition and	100.00%	80.00%	88.24%	100.00%	80.00%	80.95%	100.00%	100.00%	94.12%	100.00%	78.38%	90.48%	0.00%	75.00%	60.83%	74.94%	82.73%	88.31%
							Wom	en's Reprod	uctive Healt	h									
MY 2023	***PPC - Prenatal and Postpartum Care—Timeliness of	100.00%	80.00%	100.00%	100.00%	88.89%	92.31%	75.00%	90.91%	93.75%	66.67%	90.70%	91.67%	0.00%	89.47%	73.48%	81.75%	86.86%	91.07%
MY 2022	Prenatal Care	100.00%	86.96%	73.33%	66.67%	95.65%	89.47%	100.00%	87.50%	88.46%	60.00%	83.93%	92.45%	100.00%	82.61%	73.49%	82.73%	87.83%	91.89%
MY 2023	***PPC - Prenatal and Postpartum Care—Postpartum	100.00%	80.00%	85.71%	100.00%	100.00%	92.31%	25.00%	81.82%	84.38%	33.33%	93.02%	88.89%	0.00%	94.74%	67.31%	75.18%	80.78%	84.59%
MY 2022	' '	100.00%	86.96%	73.33%	100.00%	100.00%	100.00%	0.00%	100.00%	88.46%	60.00%	91.07%	90.57%	0.00%	86.96%	64.57%	74.94%	80.00%	84.18%
MY 2023	PRS-E - Prenatal Immunization	19.67%	19.46%	32.27%	11.70%	57.21%	38.89%	15.63%	35.87%	14.29%	20.00%	41.85%	45.31%	8.51%	38.39%	7.94%	15.17%	25.81%	37.75%
MY 2022	Status - Combination Rate	17.22%	21.00%	31.05%	16.13%	54.37%	36.79%	19.35%	39.93%	19.14%	11.89%	40.14%	43.64%	11.36%	42.42%	8.65%	15.16%	27.32%	39.12%
								Cancer Scr	eening										
MY 2023	BCS-E- Breast Cancer Screening	38.88%	47.35%	47.56%	45.98%	58.02%	50.43%	45.65%	67.20%	50.90%	51.66%	58.12%	61.94%	43.46%	59.99%	42.98%	48.33%	54.94%	62.67%
MY 2022	DOO'L' DIGUST OUTGOTHING	39.68%	41.88%	48.15%	39.36%	54.86%	48.68%	45.00%	64.75%	46.91%	49.32%	56.72%	62.48%	28.87%	57.75%	40.72%		53.96%	
MY 2023	CCS - Cervical Cancer Screening	30.00%	48.78%	65.52%	33.33%	75.00%	66.67%	0.00%	77.27%	39.47%	66.67%	66.07%	58.62%	66.67%	48.78%	43.50%	53.37%	59.85%	66.48%
MY 2022	oco - deivical cancer screening	63.64%	56.86%	43.48%	0.00%	65.52%	56.52%	0.00%	75.00%	52.17%	57.14%	69.44%	64.00%	33.33%	53.85%	42.71%	54.27%	60.83%	66.88%
								Equi	ty										
MY 2023	RDM-Race/Ethnicity Diversity of	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	63.20%	95.91%	100.00%	100.00%
MY 2022	Membership	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	66.33%	100.00%	100.00%	100.00%

### Partnership HealthPlan of California Measurement Year 2023 - Reporting Year 2024



### 3.2 HPA HEDIS Rate Performance by County: Treatment Measures

Note: CAHPS is not c	aptured by Count
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4-5 points 3 points 1-2 points	$\bigcirc$	Administrative measures: The entire eligible population is used in calculating performance (versus a systematic
		sample drawn from the eligible population for the hybrid measures). Denominators less than 20 at the county
		level are suppressed.

Year	Measure County Performance National Medicaid Benchmarks																		
I Gai	measure	Del Norte	Humboldt	Lake	Lassen	Marin	Mendocino	Modoc Modoc	Napa	Shasta	Siskiyou	Solano	Sonoma	Trinity	Yolo	Nation 10th	33.33rd	66.67th	90th
		Dontonto	Hambolat	Lano			mondomo	Treatm	ent	Ondota	Cicinyou	Columb	Contonia		. 0.0		00.00.0	00.07 1.1	- Ootan
MY 2023		46.79%	60.64%	51.71%	54.64%	65.65%	60.71%	Respira 46.88%	78.34%	49.94%	49.05%	68.85%	71.78%	48.00%	65.93%	55.09%	61.81%	69.41%	75.92%
MY 2022	AMR - Asthma Medication Ratio- Total	60.67%	61.42%	62.92%	65.12%	76.32%	65.58%	54.24%	84.33%	84.33%	59.50%	77.48%	79.09%	57.14%	74.02%	54.60%	61.38%	68.21%	74.21%
MY 2023		68.86%	72.81%	60.75%	83.33%	77.41%	69.21%	74.39%	65.48%	60.26%	52.12%	62.85%	75.36%	47.44%	89.19%	57.41%	68.76%	77.56%	82.40%
MY 2022	CWP - Appropriate Testing for Pharyngitis—Total	71.31%	73.18%	46.95%	69.05%	56.19%	70.23%	44.74%	40.00%	66.47%	44.96%	51.89%	68.07%	44.64%	75.41%	48.98%	65.56%	74.02%	79.40%
MY 2023	**AAB - Avoidance of Antibiotic	73.28%	71.76%	58.58%	71.01%	87.50%	68.16%	46.67%	76.10%	69.48%	67.18%	81.13%	79.66%	72.41%	78.71%	50.05%	57.16%	66.19%	77.11%
MY 2022	Treatment for Acute Bronchitis/Bronchiolitis—Total	73.33%	74.07%	64.24%	61.54%	87.30%	79.13%	70.59%	80.65%	75.06%	64.96%	78.14%	73.77%	70.00%	84.28%	43.17%	50.98%	58.74%	70.79%
MY 2023		75.76%	79.26%	75.20%	90.48%	72.22%	74.47%	75.00%	69.70%	66.06%	61.11%	74.00%	75.00%	77.78%	75.00%	56.05%	68.39%	75.79%	82.43%
MY 2022	Management of COPD Exacerbation - Systemic Corticosteroid	83.33%	81.01%	74.68%	81.25%	70.00%	66.67%	72.73%	60.00%	81.25%	80.00%	77.57%	71.76%	83.33%	78.43%	55.58%	67.45%	74.76%	82.81%
MY 2023	PCE - Pharmacotherapy Management of COPD Exacerbation	87.88%	88.89%	83.20%	95.24%	86.11%	87.94%	75.00%	100.00%	87.27%	86.11%	89.50%	91.88%	88.89%	84.52%	72.88%	82.35%	86.96%	90.53%
MY 2022	- Bronchodilator	88.89%	82.28%	91.14%	93.75%	70.00%	93.06%	90.91%	90.00%	91.07%	96.67%	81.31%	87.79%	100.00%	82.35%	67.19%	82.32%	87.83%	91.22%
								Diabet					1	l	l	l	l		
MY 2023	BPD -Blood Pressure Control (<140/90) for Patients with Diabetes	75.00%	59.09%	68.00%	66.67%	66.67%	75.00%	80.00%	66.67%	73.81%	70.00%	71.23%	59.76%	66.67%	67.86%	52.07%	59.85%	68.61%	74.56%
MY 2022	,	60.00%	64.52%	58.62%	63.64%	79.17%	70.00%	0.00%	66.67%	71.43%	75.00%	67.82%	73.91%	0.00%	69.05%	48.91%	57.66%	65.21%	72.75%
MY 2023	EED - Eye Exams for Patients with	22.22%	44.12%	56.52%	100.00%	50.00%	44.00%	100.00%	69.57%	68.42%	85.71%	58.76%	41.77%	50.00%	43.24%	36.74%	46.96%	56.20%	63.33%
MY 2022	Diabetes	14.29%	45.00%	62.50%	100.00%	63.16%	48.00%	0.00%	50.00%	50.00%	56.25%	54.17%	62.50%	50.00%	48.98%	38.20%	47.93%	54.74%	63.75%
MY 2023	HBD -Hemoglobin A1c Control for Patients with Diabetes HbA1c	77.78%	55.88%	52.17%	0.00%	73.08%	44.00%	100.00%	52.17%	65.79%	42.86%	56.70%	49.37%	25.00%	48.65%	38.93%	49.39%	55.72%	60.34%
MY 2022		57.14%	57.50%	56.25%	100.00%	52.63%	56.00%	0.00%	50.00%	57.14%	68.75%	58.33%	55.00%	100.00%	55.10%	36.01%	46.96%	52.80%	58.39%
MY 2023	SPD - Statin Therapy for Patients With Diabetes—Received Statin	54.32%	54.86%	58.43%	55.29%	65.65%	53.94%	64.13%	69.71%	54.82%	56.68%	69.35%	65.80%	47.73%	68.62%	54.15%	62.58%	67.07%	72.15%
MY 2022		58.80%	54.37%	58.49%	58.90%	62.47%	54.67%	59.78%	70.64%	56.23%	58.44%	70.18%	68.42%	43.24%	68.79%	53.18%	64.17%	68.32%	72.92%
MY 2023	SPD - Statin Therapy for Patients With Diabetes—Statin Adherence	95.45%	96.36%	92.39%	93.62%	95.35%	92.45%	98.31%	94.88%	93.45%	93.50%	96.63%	93.54%	97.62%	94.49%	52.67%	62.50%	70.37%	77.97%
MY 2022	80%	78.44%	78.45%	71.88%	68.75%	77.41%	71.46%	76.36%	80.14%	76.88%	75.56%	79.20%	74.51%	75.00%	76.65%	54.57%	63.51%	70.00%	77.40%
MY 2023	KED - Kidney Health Evaluation for Patients with	25.32%	31.69%	19.91%	18.15%	43.55%	19.26%	25.00%	59.81%	38.24%	26.56%	55.47%	44.30%	24.83%	47.04%	22.73%	29.42%	38.80%	47.55%
MY 2022	Diabetes	30.26%	29.61%	32.33%	17.48%	56.26%	21.83%	37.42% Heart Dis	63.47% ease	46.92%	33.99%	56.27%	51.02%	22.81%	45.09%	21.05%	28.15%	37.70%	46.76%
MY 2023	SPC - Statin Therapy for Patients With Cardiovascular Disease—	77.78%	83.72%	80.12%	72.73%	87.74%	83.33%	50.00%	85.26%	75.22%	87.50%	82.35%	83.18%	78.57%	84.31%	70.02%	78.80%	81.64%	85.04%
MY 2022	Received Statin Therapy—Total	74.07%	75.83%	80.42%	65.22%	85.71%	86.32%	83.33%	87.06%	77.55%	72.00%	80.56%	82.21%	88.89%	85.81%	65.09%	78.97%	82.29%	85.91%
MY 2023	SPC - Statin Therapy for Patients With Cardiovascular	91.43%	95.37%	92.70%	100.00%	100.00%	96.25%	100.00%	97.53%	96.47%	91.43%	96.94%	93.38%	100.00%	93.80%	56.67%	66.48%	73.63%	80.95%
MY 2022	Disease—Statin Adherence 80%— Total	80.00%	79.12%	79.13%	80.00%	88.89%	80.49%	80.00%	86.49%	80.26%	88.89%	81.23%	79.59%	87.50%	76.38%	59.20%	66.84%	73.75%	81.25%
MY 2023	***CBP - Controlling High Blood	37.50%	78.13%	72.22%	100.00%	62.07%	74.07%	75.00%	86.67%	80.65%	80.00%	65.71%	71.64%	100.00%	63.64%	50.36%	57.66%	65.45%	72.22%
MY 2022	Pressure	36.36%	56.52%	43.48%	62.50%	62.96%	61.54%	25.00%	60.00%	58.14%	88.89%	62.79%	64.38%	75.00%	40.74%	46.96%	56.20%	63.50%	69.19%



### 3.3 HPA HEDIS Rate Performance by County: Behavioral Health Measures

Note: CAHPS is not captured by County

● 4-5 points ○ 3 points ○ 1-2 points

Administrative measures: The entire eligible population is used in calculating performance (versus a systematic sample drawn from the eligible population for the hybrid measures). Denominators less than 20 at the county level are suppressed.

Year	Measure			<u>'</u>	evel are		2304.	County Pe	rformance							National Medicaid Benchmarks				
		Del Norte	Humboldt	Lake	Lassen	Marin	Mendocino	Modoc	Napa	Shasta	Siskiyou	Solano	Sonoma	Trinity	Yolo	10th	33.33rd	66.67th	90th	
	Behavioral Health - Care Coordination																			
MY 2023	FUH - Follow-Up After  Hospitalization for Mental Illness-7	0.00%	0.00%	0.00%	0.00%	11.11%	0.00%	0.00%	16.67%	0.00%	0.00%	58.10%	15.79%	0.00%	0.00%	21.77%	31.23%	41.03%	52.90%	
MY 2022	days	0.00%	0.00%	0.00%	0.00%	17.65%	0.00%	0.00%	14.29%	0.00%	0.00%	43.22%	9.30%	0.00%	5.26%	22.94%	33.54%	42.75%	54.55%	
MY 2023	FUM - Follow-UP After Emergency Department Visit for	10.89%	22.04%	10.78%	10.00%	28.49%	5.69%	0.00%	20.59%	17.44%	13.58%	19.43%	26.91%	21.05%	15.58%	23.74%	33.61%	46.35%	61.68%	
MY 2022	Mental Illness 7 days total	7.81%	7.77%	11.11%	25.00%	22.15%	6.67%	0.00%	14.58%	19.25%	4.69%	13.32%	17.53%	9.09%	10.13%	20.54%	31.97%	45.35%	60.58%	
MY 2023	FUA - Follow-Up After Emergency Department Visit for Alcohol and	14.97%	26.22%	19.35%	6.67%	22.95%	22.27%	35.29%	17.37%	34.58%	18.37%	24.81%	17.08%	21.05%	17.45%	13.83%	20.00%	27.73%	38.15%	
MY 2022	Other Drug Abuse or Dependence—7 days—Total	5.50%	27.05%	17.41%	13.51%	17.19%	27.46%	32.14%	23.60%	39.62%	18.07%	26.62%	18.48%	35.48%	18.56%	3.47%	8.93%	16.16%	21.97%	
MY 2023	FUI - Follow-Up After High-Intensity	20.00%	35.39%	8.00%	26.09%	17.81%	53.69%	40.00%	17.39%	31.27%	40.00%	36.08%	13.57%	0.00%	11.76%	15.16%	23.12%	37.31%	49.55%	
MY 2022	Care for Substance Use	18.18%	43.67%	6.67%	37.50%	20.75%	54.10%	66.67%	4.00% dication Adhe	33.47%	43.24%	30.60%	10.34%	100.00%	11.76%	13.33%	23.24%	37.86%	49.39%	
10/222	CAA Adharanaa ta Autinaa ahati	70.5531	70.5334	07.650/	75.630	05.5101					04.5554	70.6534	70 5-01	F0.555/	07 : :0:			046551	70.6 : 2:	
MY 2023	SAA - Adherence to Antipsychotic Medications for Individuals With	76.92%	73.83%	67.38%	75.00%	85.71%	71.65%	73.68%	78.02%	72.43%	84.38%	73.23%	73.57%	50.00%	67.11%	41.24%	57.79%	64.90%	72.61%	
MY 2022	•	66.67%	72.31%	76.47%	62.50%	80.00%	78.41%	87.50%	75.81%	74.51%	62.50%	73.84%	76.00%	100.00%	70.00%	42.20%	57.14%	64.52%	72.94%	
MY 2023 MY 2022	7 WINT 7 WILLIAO PI COOCHITE WIO GLOCALIOTT	86.96% 57.50%	82.99% 55.19%	73.58% 43.46%	81.05% 54.67%	82.33% 55.15%	79.39% 41.43%	72.41% 45.71%	86.92% 53.26%	81.78% 51.18%	86.41% 49.44%	84.74% 54.97%	80.13% 50.17%	86.36% 39.53%	79.92% 55.82%	31.59% 32.78%	40.01%	46.74% 46.09%	58.06% 56.24%	
MY 2023	POD - Pharmacotherapy for Opioid	61.90%	40.96%	48.40%	52.94%	47.22%	47.30%	66.67%	38.46%	33.63%	37.63%	42.53%	46.89%	46.15%	39.68%	14.94%	23.38%	31.93%	40.34%	
	Use Disorder—Total	31.11%	22.99%	24.34%	12.90%	25.71%	32.01%	50.00%	29.79%	12.92%	31.13%	28.08%	31.30%	14.29%	22.64%	13.00%	23.48%	33.15%	41.67%	
							Behavioral He	alth - Access	, Monitoring a	and Safety										
MY 2023	APM - Metabolic Monitoring for Children and Adolescents on	54.05%	21.32%	29.52%	30.43%	40.00%	37.04%	11.11%	47.73%	29.11%	34.78%	33.57%	41.84%	37.50%	21.18%	26.36%	31.97%	40.50%	53.58%	
MY 2022	Antipsychotics—Blood Glucose and Cholesterol Testing—Total	28.00%	26.40%	20.48%	33.33%	38.46%	32.84%	0.00%	61.76%	40.27%	33.33%	41.91%	42.92%	16.67%	31.65%	24.51%	29.67%	39.29%	51.69%	
MY 2023	ADD -Follow-Up Care for Children Prescribed ADHD Medication—	55.00%	36.00%	25.00%	15.38%	27.03%	43.33%	25.00%	37.50%	32.43%	37.50%	16.22%	33.74%	37.50%	38.78%	40.38%	50.98%	57.90%	63.92%	
MY 2022	Continuation & Maintenance Phase	29.41%	53.13%	70.59%	0.00%	43.75%	30.00%	0.00%	50.00%	39.19%	44.44%	39.58%	44.23%	100.00%	41.46%	34.95%	46.72%	55.40%	62.96%	
MY 2023	SSD - Diabetes Screening for People With Schizophrenia or	88.76%	81.56%	78.73%	67.92%	79.34%	86.96%	96.15%	82.55%	78.12%	87.62%	85.45%	81.45%	76.47%	83.85%	72.83%	77.40%	80.86%	85.52%	
MY 2022	Bipolar Disorder Who Are Using Antipsychotic Medications	83.33%	79.35%	76.14%	72.09%	78.17%	78.61%	86.67%	77.10%	82.20%	82.96%	83.92%	80.90%	83.33%	80.13%	72.71%	77.48%	81.21%	86.28%	
MY 2023	APP - Use of First-Line Psychosocial Care for Children and	40.00%	30.36%	16.67%	20.83%	22.73%	11.11%	14.29%	28.00%	31.97%	18.18%	20.37%	32.47%	20.00%	17.39%	36.65%	55.19%	63.89%	73.87%	
MY 2022	Adolescents on Antipsychotics—Total	7.14%	23.53%	14.52%	0.00%	45.45%	9.09%	0.00%	29.41%	30.17%	14.29%	24.49%	27.66%	100.00%	29.63%	33.33%	57.05%	65.63%	75.59%	
MY 2023	IET - Initiation and Engagement of Alcohol and Other Drug Abuse or	6.85%	10.11%	8.55%	6.51%	6.69%	10.44%	2.59%	6.32%	9.95%	11.13%	9.24%	7.17%	5.00%	4.34%	7.05%	11.11%	16.94%	24.37%	
MY 2022	Dependence Treatment—Engagement - Total	4.21%	11.25%	5.78%	10.50%	4.49%	11.36%	3.77%	5.72%	11.44%	9.69%	8.59%	7.85%	5.36%	5.48%	5.90%	11.25%	16.57%	22.12%	

### Partnership HealthPlan of California Measurement Year 2023 - Reporting Year 2024



#### 3.4 HPA HEDIS Rate Performance by County: Risk Adjusted / Other Measures

Note: CAHPS is not captured by County

4-5 points 3 points 1-2 points

Administrative measures: The entire eligible population is used in calculating performance (versus a systematic sample drawn from the eligible population for the hybrid measures). Denominators less than 20 at the county level are suppressed.

Year	Measure		County Performance									National Medicaid Benchmarks							
		Del Norte	Humboldt	Lake	Lassen	Marin	Mendocino	Modoc	Napa	Shasta	Siskiyou	Solano	Sonoma	Trinity	Yolo	10th	33.33rd	66.67th	90th
	Risk-Adjusted Utilization																		
MY 2023	PCR - Plan All-Cause Readmission - Observed to - Expected Ratio (18-	0.7160	0.8959	0.9614	0.7435	0.9021	0.7823	1.2776	1.0566	0.8396	0.9745	0.8160	0.9640	0.8752	0.9892	1.1874	1.0305	0.9272	0.8314
MY 2022	64 years)	0.3591	0.6492	0.6400	1.2278	1.0576	0.8044	0.5046	0.8172	0.7886	0.8646	0.8922	0.8556	0.9066	0.9902	1.1995	1.0428	0.9444	0.8511
	Other Treatment Measures																		
MY 2023	**LBP - Use of Imaging Studies for	66.82%	82.27%	72.25%	68.93%	75.28%	79.77%	73.91%	75.78%	76.68%	61.90%	77.01%	78.80%	75.76%	76.37%	67.72%	71.32%	75.44%	79.96%
MY 2022	Low Back Pain	78.05%	79.74%	83.77%	73.24%	78.61%	83.55%	67.86%	81.74%	79.28%	63.55%	82.15%	85.07%	77.75%	83.77%	67.97%	72.20%	76.82%	81.24%



### 4.0 MY2023 HEDIS HealthPlan Accreditation (HPA) – Measurement Set Descriptions

HEDIS Measure	Measure Indicator	Measure Definition
		The percentage of members 18 years of age and older who were treated with antidepressant medication, had a diagnosis of major depression and who remained on an antidepressant medication treatment.
Antidepressant Medication Management (AMM)	<ul> <li>Continuation Phase Treatment</li> <li>Acute Phase Treatment</li> </ul>	<ul> <li>Effective Acute Phase Treatment. The percentage of members who remained on an antidepressant medication for at least 84 days (12 weeks).</li> <li>Effective Continuation Phase Treatment. The percentage of members who remained on an antidepressant medication for at least 180 days (6 months).</li> </ul>
Avoidance of Antibiotic Treatment for Acute	Total	The percentage of episodes for members ages 3 months and older with a diagnosis of acute bronchitis/ bronchiolitis that did not result in an antibiotic dispensing event.
Bronchitis/Bronchiolitis (AAB)	Total	<b>Note</b> : This measure is reported as an inverted rate [1–(numerator/eligible population)]. A higher rate indicates appropriate acute bronchitis/bronchiolitis treatment (i.e., the proportion for episodes that did not result in an antibiotic dispensing event).
Adult Immunization Status (AIS-E)	<ul> <li>Influenza immunizations for adults</li> <li>Td/Tdap immunizations for adults</li> <li>Zoster immunizations for adults</li> <li>Pneumococcal immunizations for adults</li> </ul>	The percentage of members 19 years of age and older who are up to date on recommended routine vaccines for influenza, tetanus and diphtheria (Td) or tetanus, diphtheria and acellular pertussis (Tdap), zoster and pneumococcal.



HEDIS Measure	Measure Indicator	Measure Definition
Follow-Up Care for Children Prescribed ADHD Medication— Continuation & Maintenance Phase (ADD)	<ul> <li>Initiation Phase</li> <li>Continuation and Maintenance (C&amp;M) Phase</li> </ul>	<ul> <li>The percentage of children newly prescribed attention-deficit/hyperactivity disorder (ADHD) medication who had at least three follow-up care visits within a 10-month period, one of which was within 30 days of when the first ADHD medication was dispensed. Two rates are reported.         <ul> <li>Initiation Phase. The percentage of members 6–12 years of age with a prescription dispensed for ADHD medication, who had one follow-up visit with a practitioner with prescribing authority during the 30-day Initiation Phase.</li> <li>Continuation and Maintenance (C&amp;M) Phase. The percentage of members 6–12 years of age with a prescription dispensed for ADHD medication, who remained on the medication for at least 210 days and who, in addition to the visit in the Initiation Phase, had at least two follow-up visits with a practitioner within 270 days (9 months) after the Initiation Phase ended.</li> </ul> </li> </ul>
Asthma Medication Ratio (AMR)	<ul><li>5–64 years</li><li>Total</li></ul>	The percentage of members 5–64 years of age who were identified as having persistent asthma and had a ratio of controller medications to total asthma medications of 0.50 or greater during the measurement year.
Use of First-Line Psychosocial Care for Children and Adolescents on Antipsychotics—Total (APP)	• Total	The percentage of children and adolescents 1–17 years of age who had a new prescription for an antipsychotic medication and had documentation of psychosocial care as first-line treatment.
Breast Cancer Screening (BCS-E)	Total	The percentage of women 50–74 years of age who had a mammogram to screen for breast cancer.



HEDIS Measure	Measure Indicator	Measure Definition			
		The percentage of women 21–64 years of age who were screened for cervical cancer using either of the following criteria:			
Cervical Cancer Screening (CCS)	Total	<ul> <li>Women 21–64 years of age who had cervical cytology performed within the last 3 years</li> </ul>			
	- Total	<ul> <li>cervical cancer using either of the following criteria:         <ul> <li>Women 21–64 years of age who had cervical cytology performed within the last 3 years</li> <li>Women 30–64 years of age who had cervical high-risk human papillomavirus (hrHPV) testing performed within the last 5 years</li> <li>Women 30–64 years of age who had cervical cytology/high-risk hum papillomavirus (hrHPV) cotesting within the last 5 years</li> </ul> </li> <li>The percentage of children 2 years of age who had four diphtheria, tetanuand acellular pertussis (DTaP); three polio (IPV); one measles, mumps ar rubella (MMR); three haemophilus influenza type B (HiB); three hepatitis (HepB), one chicken pox (VZV); four pneumococcal conjugate (PCV); one hepatitis A (HepA); two or three rotavirus (RV); and two influenza (flu) vaccines by their second birthday. The measure calculates a rate for each vaccine and nine separate combination rates.</li> </ul>			
Childhood Immunization Status (CIS)	Combination 10	vaccines by their second birthday. The measure calculates a rate for each			
		<ul> <li>Combination 10. Children who have had all ten indicators (DTaP, IPV, MMR, HiB, HepB, VZV, PCV, HepA, RV and Influenza).</li> </ul>			
Chlamydia Screening in Women (CHL)	Total	sexually active and who had at least one test for chlamydia during the			
Controlling High Blood Pressure (CBP)	Total	The percentage of members 18–85 years of age who had a diagnosis of hypertension (HTN) and whose BP was adequately controlled (<140/90 mm Hg) during the measurement year.			



HEDIS Measure	Measure Indicator	Measure Definition
Appropriate Testing for Pharyngitis(CWP)	Total	The percentage of episodes for members 3 years and older where the member was diagnosed with pharyngitis, dispensed an antibiotic and received a group A streptococcus (strep) test for the episode.
Diabetes Screening for People With Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications (SSD)	Diabetes Screening	The percentage of members 18–64 years of age with schizophrenia, schizoaffective disorder or bipolar disorder, who were dispensed an antipsychotic medication and had a diabetes screening test during the measurement year.
Follow-Up After Hospitalization for Mental Illness (FUH)	• 7 Days	<ul> <li>The percentage of acute inpatient hospitalizations, residential treatment or detoxification visits for a diagnosis of substance use disorder among members 13 years of age and older that result in a follow-up visit or service for substance use disorder. Two rates are reported:         <ul> <li>The percentage of visits or discharges for which the member received follow-up for substance use disorder within the 30 days after the visit or discharge.</li> <li>The percentage of visits or discharges for which the member received follow-up for substance use disorder within the 7 days after the visit or discharge.</li> </ul> </li> </ul>
Follow-Up After Emergency Department Visit for Mental Illness (FUM)	7 days     Total	<ul> <li>The percentage of emergency department (ED) visits for members 6 years of age and older with a principal diagnosis of mental illness or intentional self-harm, who had a follow-up visit for mental illness.</li> <li>The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days).</li> </ul>



HEDIS Measure	Measure Indicator	Measure Definition		
Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse Dependence (FUA)	7 days     Total	<ul> <li>The percentage of emergency department (ED) visits for members 13 years of age and older with a principal diagnosis of alcohol or other drug (AOD) abuse or dependence, who had a follow up visit for AOD.</li> <li>The percentage of ED visits for which the member received follow-up within 7 days of the ED visit (8 total days).</li> </ul>		
Follow-Up After High- Intensity Care for Substance Use	<ul><li>7 days</li><li>Total</li></ul>	<ul> <li>The percentage of acute inpatient hospitalizations, residential treatment or detoxification visits for a diagnosis of substance use disorder among members 13 years of age and older that result in a follow-up visit or service for substance use disorder.</li> <li>The percentage of visits or discharges for which the member received</li> </ul>		
Disorder (FUI)	Disorder (FUI)	follow-up for substance use disorder within the 7 days after the visit or discharge.		
Blood Pressure Control (<140/90) for Patients With Diabetes (BPD)	• Total	The percentage of members 18–75 years of age with diabetes (types 1 and 2) whose blood pressure (BP) was adequately controlled (<140/90 mm Hg) during the measurement year.		
Hemoglobin A1c Control for Patients With Diabetes — (HBD)	HbA1c Control (<8%)	<ul> <li>The percentage of members 18–75 years of age with diabetes (types 1 and 2) whose hemoglobin A1c (HbA1c) was at the following levels during the measurement year:         <ul> <li>HbA1c Control (&lt;8%)</li> <li>HbA1c poor control (&gt;9.0%).</li> </ul> </li> </ul>		
		<b>Note:</b> Organizations must use the same data collection method (Administrative or Hybrid) to report these indicators.		



HEDIS Measure	Measure Indicator	Measure Definition
Eye Exam for Patients With Diabetes (EED)	Eye Exam for Patients     With Diabetes	The percentage of members 18–75 years of age with diabetes (types 1 and 2) who had a retinal eye exam.
Kidney Health Evaluation for Patients with Diabetes (KED)	Kidney Health     Evaluation for     Patients With     Diabetes—Total	The percentage of members 18–85 years of age with diabetes (type 1 and type 2) who received a kidney health evaluation, defined by an estimated glomerular filtration rate (eGFR) and a urine albumin-creatinine ratio (uACR), during the measurement year.
Initiation and Engagement of Substance Use Disorder Treatment— (IET)	<ul> <li>Engagement of SUD Treatment</li> <li>Total</li> </ul>	<ul> <li>The percentage of new substance use disorder (SUD) episodes that result in treatment initiation and engagement. Two rates are reported:         <ul> <li>Initiation of SUD Treatment. The percentage of new SUD episodes that result in treatment initiation through an inpatient SUD admission, outpatient visit, intensive outpatient encounter, partial hospitalization, telehealth visits or medication treatment within 14 days.</li> <li>Engagement of SUD Treatment. The percentage of new SUD episodes that have evidence of treatment engagement within 34 days of initiation.</li> </ul> </li> </ul>
Use of Imaging Studies for Low Back Pain (LBP)	Imaging for Low Back     Pain	<ul> <li>The percentage of members with a primary diagnosis of low back pain who did not have an imaging study (plain X-ray, MRI, CT scan) within 28 days of the diagnosis.</li> <li>The measure is reported as an inverted rate [1–(numerator/eligible population)]. A higher score indicates appropriate treatment of low back pain (i.e., the proportion for whom imaging studies did not occur).</li> </ul>



<b>HEDIS Measure</b>	Measure Indicator	Measure Definition
Immunizations for Adolescents (IMA)	Combination 2	The percentage of adolescents 13 years of age who had one dose of meningococcal vaccine, one tetanus, diphtheria toxoids and acellular pertussis (Tdap) vaccine, and have completed the human papillomavirus (HPV) vaccine series by their 13th birthday. The measure calculates a rate for each vaccine and two combination rates.
		<ul> <li>Combination 2. Adolescents who have had all three indicators (meningococcal, Tdap and HPV).</li> </ul>
Metabolic Monitoring for Children and Adolescents on Antipsychotics (APM)	• Total	<ul> <li>The percentage of children and adolescents 1–17 years of age who had two or more antipsychotic prescriptions and had metabolic testing. Three rates are reported, the percentage of children and adolescents on antipsychotics who received blood glucose testing, cholesterol testing, and both blood glucose and cholesterol testing.</li> <li>Total. The sum of the age stratifications (1-17) as of December 31 of the measurement year.</li> </ul>
Prenatal and Postpartum Care (PPC)	<ul> <li>Timeliness of Prenatal Care</li> <li>Postpartum Care</li> </ul>	<ul> <li>The percentage of deliveries of live births on or between October 8 of the year prior to the measurement year and October 7 of the measurement year. For these women, the measure assesses the following facets of prenatal and postpartum care.</li> <li>Timeliness of Prenatal Care. The percentage of deliveries that received a prenatal care visit in the first trimester, on or before the enrollment start date or within 42 days of enrollment in the organization.</li> <li>Postpartum Care. The percentage of deliveries that had a postpartum</li> </ul>
Prenatal Immunization Status (PRS-E)	Combination Rate	<ul> <li>visit on or between 7 and 84 days after delivery.</li> <li>The percentage of deliveries in the Measurement Period in which women had received influenza and tetanus, diphtheria toxoids and acellular pertussis (Tdap) vaccinations.</li> </ul>



<b>HEDIS Measure</b>	Measure Indicator	Measure Definition
Pharmacotherapy Management of COPD Exacerbation(PCE)	<ul><li>Systemic Corticosteroid</li><li>Bronchodilator</li></ul>	<ul> <li>The percentage of COPD exacerbations for members 40 years of age and older who had an acute inpatient discharge or ED visit on or between January 1–November 30 of the measurement year and who were dispensed appropriate medications. Two rates are reported:         <ol> <li>Dispensed a systemic corticosteroid (or there was evidence of an active prescription) within 14 days of the event.</li> <li>Dispensed a bronchodilator (or there was evidence of an active prescription) within 30 days of the event.</li> <li>Note: The eligible population for this measure is based on acute inpatient discharges and ED visits, not on members. It is possible for the denominator to include multiple events for the same individual.</li> </ol> </li> </ul>
Pharmacotherapy for Opioid Use Disorder(POD)	Total	<ul> <li>The percentage of new opioid use disorder (OUD) pharmacotherapy events with OUD pharmacotherapy for 180 or more days among members age 16 and older with a diagnosis of OUD.</li> <li>A 12-month period that begins on July 1 of the year prior to the measurement year and ends on June 30 of the measurement year.</li> </ul>
Plan All-Cause Readmissions— (PCR)	<ul> <li>Observed-to- Expected Ratio</li> <li>18-64 years</li> <li>Total</li> </ul>	For members 18 years of age and older, the number of acute inpatient and observation stays during the measurement year that were followed by an unplanned acute readmission for any diagnosis within 30 days and the predicted probability of an acute readmission.  Note: For commercial and Medicaid, report only members 18–64 years of age.
Race/Ethnicity Diversity of Membership-(RDM)	Race/Ethnicity Direct	An unduplicated count and percentage of members enrolled any time during the measurement year, by race and ethnicity.
Adherence to Antipsychotic Medications for Individuals With Schizophrenia (SAA)	Non-Medicare 80%     Coverage	The percentage of members 18 years of age and older during the measurement year with schizophrenia or schizoaffective disorder who were dispensed and remained on an antipsychotic medication for at least 80% of their treatment period.



HEDIS Measure	Measure Indicator	Measure Definition		
Statin Therapy for	<ul><li>Total.</li><li>Statin Therapy</li></ul>	The percentage of males 21–75 years of age and females 40–75 years of age during the measurement year, who were identified as having clinical atherosclerotic cardiovascular disease (ASCVD) and met the following criteria. The following rates are reported:		
Patients With Cardiovascular Disease (SPC)	• Statin Adherence 80%	<ul> <li>Received Statin Therapy. Members who were dispensed at least one high-intensity or moderate-intensity statin medication during the measurement year.</li> <li>Statin Adherence 80%. Members who remained on a high-intensity or moderate-intensity statin medication for at least 80% of the treatment period.</li> </ul>		
Statin Therapy Statin •	nts Therapy	The percentage of members 40–75 years of age during the measurement year with diabetes who do not have clinical atherosclerotic cardiovascular disease (ASCVD) who met the following criteria. Two rates are reported:		
Therapy for Patients With Diabetes (SPD)		<ul> <li>Received Statin Therapy. Members who were dispensed at least one statin medication of any intensity during the measurement year.</li> <li>Statin Adherence 80%. Members who remained on a statin medication of any intensity for at least 80% of the treatment period.</li> </ul>		
Weight Assessment and Counseling for Nutrition and Physical	BMI Percentile     Documentation	The percentage of members 3–17 years of age who had an outpatient visit with a PCP or OB/GYN and who had evidence of the following during the measurement year.		
Activity for Children/Adolescents (WCC)		<ul> <li>BMI Percentile Documentation. Because BMI norms for youth vary with age and gender, this measure evaluates whether BMI percentile is assessed rather than an absolute BMI value.</li> </ul>		

#### HEDIS Performance by County Report Year 2024; Measurement Year 2023

Select Provider Type
All Providers

Northeast Region Modoc, Trinity, Siskiyou, Shasta and Lassen Counties



**National Medicaid Benchmarks** 

- Above HPL (high performance level, based on NCQA's Quality Compass Medicaid 90th percentile)
- Below MPL (minimum performance level, based on NCQA's Quality Compass Medicaid 50th percentile)
- \*\* Denominator at the county level is less than 20, interpret rate with caution.

#### MODOC TRINITY SISKIYOU SHASTA LASSEN 25TH 50TH 90TH Measures Asthma Medication Ratio (AMR) - Asthma Medication 65.61% 70.82% 75.92% 58.94% 46 88% 48 00% 49 05% 49 94% 54 64% 52 60% 57 48% 62 67% 47 09% \*\*\*Breast Cancer Screening (BCS-E)\* 45.65% 43.46% 51.66% 50.90% 45.98% 50.85% 57.11% 61.80% 66.48% 33.33% 44.00% 53.41% 44.02% 48.00% \*\*Cervical Cancer Screening (CCS) 30.90% 37.64% 45.26% 0.00% 7 69% 0.00% 24.57% \*\*Childhood Immunization Status (CIS) - Combo 10 7 41% 17.24% 49.65% 56.04% 62.90% 67.39% 30.39% 35.96% 37.37% Chlamydia Screening in Women (CHL) - Total\* 46 15% 53.06% 55.47% \*\*Controlling High Blood Pressure (CBP) 46.15% 66.67% 73.33% 60.08% 58.70% 61.31% 67.27% 72.22% \*\*Follow-Up After Emergency Department Visit for Mental 47.01% 54.87% 64.29% 73.26% 15.00% 26.32% 27.16% 33.66% 12.50% Illnes (FUM) - 30 Days Total\* \*\*Follow-Up After Emergency Department Visit for 36.84% 27.75% 36.34% 42.67% 53.44% 35.29% 28.57% 43 66% 16.00% Substance Use (FUA) - 30 Days Total\* \*\*Hemoglobin A1c Control for Patients With Diabetes (HBD) 25.00% 33.45% 33.33% 40.35% 40.31% 32.14% 44 77% 37.96% 29.44% - HbA1c Poor Control (>9%) 29.44% 34 31% 40.88% 48 80% 20.00% 13.04% 14.04% 23.32% 9.09% \*\*Immunizations for Adolescents (IMA) - Combo 2 70.07% 79.26% 49 61% 62 79% Lead Screening in Children (LSC) 66.67% 62.96% 43.08% 51.37% 46.51% 100.00% 78.57% 73.97% 78.10% 82.00% 84.59% 81 63% 80 93% 82 35% \*\*Prenatal and Postpartum Care (PPC) - Postpartum care

**Northeast Region** 

85.71%

47.73%

53 75%

37.74%

97.96%

40.81%

57 85%

32.05%

81.96%

41.93%

57 25%

41.60%

82.35%

43.08%

26.23%

79.63%

42.99%

62.07%

52.84%

84.23%

48.07%

66 76%

58.38%

88.33%

55.08%

71 35%

63.34%

91.07%

61.15%

77 78%

68.09%

100.00%

41.32%

62 26%

31.58%

Note: AMR is a new measure held to MPL for MY2023

\*\*Well Child 30 (W30) - Well child visits in the first 15

\*\*Prenatal and Postpartum Care (PPC) - Timeliness of

Well Child 30 (W30) - Well child visits for age15-30 months\*

prenatal care

months\*

Well Care Visits (WCV) - Total\*

<sup>\*-</sup> Administrative Measures. The entire eligible population is used in calculating performance (versus a systematic sample drawn from the eligible population for the hybrid measures). NOTE: Report excludes measures reported to DHCS where DHCS does not hold Managed Care plans accountable for meeting specific performance targets.

\*\*\*BCS-E In historical measurement years was named BCS. New data collections ECDS

<sup>-</sup> HBD - HbA1c Poor Control is an inverted measure; a lower rate results in a better performance.

Select Report Year Report Year 2024; Measurement Year 2023

### HEDIS Performance by County Report Year 2024; Measurement Year 2023

Northwest Region
Del Norte and Humboldt Counties



Select Provider Type All Providers

- Above HPL (high performance level, based on NCQA's Quality Compass Medicaid 90th percentile)
- Below MPL (minimum performance level, based on NCQA's Quality Compass Medicaid 50th percentile)
- \*\* Denominator at the county level is less than 20, interpret rate with caution.

### Northwest Region National Medicaid Benchmarks

	Mortin Woot Rogion				ia Bonomiano	
Measures	DEL NORTE	HUMBOLDT	25TH	50TH	75TH	90TH
Asthma Medication Ratio (AMR) - Asthma Medication Ratio*	46.79%	60.64%	58.94%	65.61%	70.82%	75.92%
***Breast Cancer Screening (BCS-E)*	38.88%	47.35%	47.09%	52.60%	57.48%	62.67%
Cervical Cancer Screening (CCS)	48.89%	59.94%	50.85%	57.11%	61.80%	66.48%
Childhood Immunization Status (CIS) - Combo 10	3.53%	23.01%	24.57%	30.90%	37.64%	45.26%
Chlamydia Screening in Women (CHL) - Total*	44.16%	53.17%	49.65%	56.04%	62.90%	67.39%
Controlling High Blood Pressure (CBP)	51.65%	66.67%	55.47%	61.31%	67.27%	72.22%
Follow-Up After Emergency Department Visit for Mental Illnes (FUM) - 30 Days Total*	21.78%	34.87%	47.01%	54.87%	64.29%	73.26%
Follow-Up After Emergency Department Visit for Substance Use (FUA) - 30 Days Total*	21.09%	34.87%	27.75%	36.34%	42.67%	53.44%
Hemoglobin A1c Control for Patients With Diabetes (HBD) - HbA1c Poor Control (>9%)	33.33%	33.11%	44.77%	37.96%	33.45%	29.44%
Immunizations for Adolescents (IMA) - Combo 2	18.42%	34.93%	29.44%	34.31%	40.88%	48.80%
Lead Screening in Children (LSC)	50.00%	68.58%	49.61%	62.79%	70.07%	79.26%
Prenatal and Postpartum Care (PPC) - Postpartum care	66.67%	86.55%	73.97%	78.10%	82.00%	84.59%
Prenatal and Postpartum Care (PPC) - Timeliness of prenatal care	81.25%	78.36%	79.63%	84.23%	88.33%	91.07%
Well Care Visits (WCV) - Total*	45.91%	48.51%	42.99%	48.07%	55.08%	61.15%
Well Child 30 (W30) - Well child visits for age15-30 months*	59.63%	66.62%	62.07%	66.76%	71.35%	77.78%
Well Child 30 (W30) - Well child visits in the first 15 months*	40.31%	46.58%	52.84%	58.38%	63.34%	68.09%

<sup>\*-</sup> Administrative Measures. The entire eligible population is used in calculating performance (versus a systematic sample drawn from the eligible population for the hybrid measures). NOTE: Report excludes measures reported to DHCS where DHCS does not hold Managed Care plans accountable for meeting specific performance targets.

\*\*\*BCS-E In historical measurement years was named BCS. New data collections ECDS

Note: AMR is a new measure held to MPL for MY2023

<sup>-</sup> HBD - HbA1c Poor Control is an inverted measure; a lower rate results in a better performance.

Select Report Year Report Year 2024; Measurement Year 2023

## **HEDIS Performance by County** Report Year 2024; Measurement Year 2023

Select Provider Type All Providers

Southeast Region Solano, Yolo and Napa Counties



- Above HPL (high performance level, based on NCQA's Quality Compass Medicaid 90th percentile)
- Below MPL (minimum performance level, based on NCQA's Quality Compass Medicaid 50th percentile)
- \*\* Denominator at the county level is less than 20, interpret rate with caution.

		Southeast	Region	Natio	nal Medica	aid Bench	marks
Measures	NAPA	SOLANO	YOLO	25TH	50TH	75TH	90TH
Asthma Medication Ratio (AMR) - Asthma Medication Ratio*	78.34%	68.85%	65.93%	58.94%	65.61%	70.82%	75.92%
***Breast Cancer Screening (BCS-E)*	67.20%	58.12%	59.99%	47.09%	52.60%	57.48%	62.67%
Cervical Cancer Screening (CCS)	77.08%	56.17%	60.22%	50.85%	57.11%	61.80%	66.48%
Childhood Immunization Status (CIS) - Combo 10	58.18%	43.31%	40.20%	24.57%	30.90%	37.64%	45.26%
Chlamydia Screening in Women (CHL) - Total*	55.05%	62.67%	53.32%	49.65%	56.04%	62.90%	67.39%
Controlling High Blood Pressure (CBP)	64.18%	67.56%	57.00%	55.47%	61.31%	67.27%	72.22%
Follow-Up After Emergency Department Visit for Mental Illnes (FUM) - 30 Days Total*	42.16%	26.27%	25.19%	47.01%	54.87%	64.29%	73.26%
Follow-Up After Emergency Department Visit for Substance Use (FUA) - 30 Days Total*	29.66%	31.58%	27.02%	27.75%	36.34%	42.67%	53.44%
Hemoglobin A1c Control for Patients With Diabetes (HBD) - HbA1c Poor Control (>9%)	29.03%	34.78%	23.86%	44.77%	37.96%	33.45%	29.44%
Immunizations for Adolescents (IMA) - Combo 2	68.42%	49.34%	45.28%	29.44%	34.31%	40.88%	48.80%
Lead Screening in Children (LSC)	66.67%	56.57%	69.00%	49.61%	62.79%	70.07%	79.26%
Prenatal and Postpartum Care (PPC) - Postpartum care	94.59%	85.21%	88.52%	73.97%	78.10%	82.00%	84.59%
Prenatal and Postpartum Care (PPC) - Timeliness of prenatal care	91.89%	85.92%	93.44%	79.63%	84.23%	88.33%	91.07%
Well Care Visits (WCV) - Total*	56.08%	42.80%	53.44%	42.99%	48.07%	55.08%	61.15%
Well Child 30 (W30) - Well child visits for age15-30 months*	71.53%	59.35%	75.38%	62.07%	66.76%	71.35%	77.78%
Well Child 30 (W30) - Well child visits in the first 15 months*	32.35%	35.70%	43.47%	52.84%	58.38%	63.34%	68.09%

<sup>\*-</sup> Administrative Measures. The entire eligible population is used in calculating performance (versus a systematic sample drawn from the eligible population for the hybrid measures). NOTE: Report excludes measures reported to DHCS where DHCS does not hold Managed Care plans accountable for meeting specific performance targets. \*\*\*BCS-E In historical measurement years was named BCS. New data collections ECDS

<sup>-</sup> HBD - HbA1c Poor Control is an inverted measure; a lower rate results in a better performance.

Note: AMR is a new measure held to MPL for MY2023

#### HEDIS Performance by County Report Year 2024; Measurement Year 2023

Select Provider Type All Providers Southwest Region Lake, Marin, Mendocino and Sonoma Counties



- Above HPL (high performance level, based on NCQA's Quality Compass Medicaid 90th percentile)
- Below MPL (minimum performance level, based on NCQA's Quality Compass Medicaid 50th percentile)
- \*\* Denominator at the county level is less than 20, interpret rate with caution.

#### **Southwest Region National Medicaid Benchmarks** MENDOCINO LAKE MARIN SONOMA Measures 25TH 50TH 75TH 90TH Asthma Medication Ratio (AMR) - Asthma Medication 51.71% 65.65% 71.78% 60.71% 58.94% 65.61% 70.82% 75.92% 47 56% 58.02% 50 43% \*\*\*Breast Cancer Screening (BCS-E)\* 61 94% 47.09% 52.60% 57.48% 62.67% 48.08% 73.68% 47.62% 66.49% **Cervical Cancer Screening (CCS)** 50.85% 57.11% 61.80% 66.48% 25.86% 43.37% 24.18% 45.25% Childhood Immunization Status (CIS) - Combo 10 24.57% 30.90% 37.64% 45.26% 72.34% 52.96% Chlamydia Screening in Women (CHL) - Total\* 51.56% 54.05% 49.65% 56.04% 62.90% 67.39% Controlling High Blood Pressure (CBP) 61.82% 68.00% 68.85% 62.86% 55.47% 61.31% 67.27% 72.22% Follow-Up After Emergency Department Visit for Mental 23.04% 43.55% 17.07% 42.82% 47.01% 54.87% 64.29% 73.26% Illnes (FUM) - 30 Days Total\* Follow-Up After Emergency Department Visit for 28.39% 33.81% 30.41% 28.27% 27.75% 36.34% 42.67% 53.44% Substance Use (FUA) - 30 Days Total\* Hemoglobin A1c Control for Patients With Diabetes (HBD) 34 62% 31.94% 37 74% 31 69% 44 77% 37 96% 33 45% 29 44% - HbA1c Poor Control (>9%) 41.94% 32.43% 57.89% 48.80% 39 39% 29 44% 34 31% 40.88% Immunizations for Adolescents (IMA) - Combo 2 44.59% 83.78% 77.14% 49.22% Lead Screening in Children (LSC) 49.61% 62.79% 70.07% 79.26% \*\*Prenatal and Postpartum Care (PPC) - Postpartum care 77.78% 100.00% 100.00% 93.33% 73.97% 78.10% 82.00% 84.59% \*\*Prenatal and Postpartum Care (PPC) - Timeliness of 94.44% 86.67% 95.24% 95.56% 79.63% 84.23% 88.33% 91.07% prenatal care 43.84% 55.51% 44.68% 50.51% Well Care Visits (WCV) - Total\* 42.99% 48.07% 55.08% 61.15% Well Child 30 (W30) - Well child visits for age15-30 60.47% 76.28% 70.65% 65.11% 62.07% 66.76% 71.35% 77.78% Well Child 30 (W30) - Well child visits in the first 15 43.59% 48.69% 42.70% 68.09% 53.94% 52.84% 58.38% 63.34% months\*

Note: AMR is a new measure held to MPL for MY2023

<sup>\*-</sup> Administrative Measures. The entire eligible population is used in calculating performance (versus a systematic sample drawn from the eligible population for the hybrid measures). NOTE: Report excludes measures reported to DHCS where DHCS does not hold Managed Care plans accountable for meeting specific performance targets.

\*\*\*BCS-E In historical measurement years was named BCS. New data collections ECDS

<sup>-</sup> HBD - HbA1c Poor Control is an inverted measure; a lower rate results in a better performance.



# 8.0 Measurement Year 2023 Managed Care Accountability Site (MCAS) Measurement Set Descriptions-Accountable Measures

HEDIS Measure	Measure Indicator	Measure Definition			
*Asthma Medication Ratio (AMR)	Total	The percentage of members 5–64 years of age who were identified as having persistent asthma and had a ratio of controller medications to total asthma medications of 0.50 or greater during the measurement year.			
*Breast Cancer Screening (BCS-E)	Non-Medicare Total	The percentage of women 52–74 years of age who had a mammogram to screen for breast cancer as of December 31 of the measurement year.			
Cervical Cancer Screening (CCS)	• Total	<ul> <li>The percentage of women 21–64 years of age who were screened for cervical cancer using either of the following criteria:         <ul> <li>Women 21–64 years of age who had cervical cytology performed within the last 3 years</li> <li>Women 30–64 years of age who had cervical high-risk human papillomavirus (hrHPV) testing performed within the last 5 years</li> </ul> </li> <li>Women 30–64 years of age who had cervical cytology/high-risk human papillomavirus (hrHPV) cotesting within the last 5 years</li> </ul>			
*Child and Adolescent Well- Care Visits (WCV)	Total	<ul> <li>The percentage of members 3–21 years of age who had at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner during the measurement year.</li> <li>Total. The sum of the age stratifications (ages 3–21) as of December 31 of the measurement year.</li> </ul>			
Childhood Immunization Status (CIS)	Combination 10	The percentage of children 2 years of age who had four diphtheria, tetanus and acellular pertussis (DTaP); three polio (IPV); one measles, mumps and rubella (MMR); three haemophilus influenza type B (HiB); three hepatitis B (HepB), one chicken pox (VZV); four pneumococcal conjugate (PCV); one hepatitis A (HepA); two or three rotavirus (RV); and two influenza (flu) vaccines by their second birthday. The measure calculates a rate for each vaccine and three combination rates.			
*Chlamydia Screening in Women (CHL)	Total	<ul> <li>The percentage of women 16–24 years of age who were identified as sexually active and who had at least one test for chlamydia during the measurement year.</li> <li>Total. The sum of the age stratifications.</li> </ul>			



HEDIS Measure	Measure Indicator	Measure Definition
Controlling High Blood Pressure (CBP)	• Total	<ul> <li>The percentage of members 18–85 years of age who had a diagnosis of hypertension (HTN) and whose BP was adequately controlled (&lt;140/90 mm Hg) during the measurement year.</li> </ul>
*Developmental Screening in the First Three Years of Life (DEV_CH)	Total All Ages	<ul> <li>Percentage of children screened for risk of developmental, behavioral, and social delays screening tool in the 12 months preceding or on their first, second, or third birthday.</li> <li>This measure is a CMS FFY 2022 Child Core Set Measure, held to the DHCS designated MPL.</li> </ul>
*Follow-Up After ED Visit for Mental Illness – 30 days (FUM)	• Total	<ul> <li>The percentage of emergency department (ED) visits for members 6 years of age and older with a principal diagnosis of mental illness or intentional self-harm, who had a follow-up visit for mental illness.</li> <li>The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).</li> </ul>
*Follow-Up After ED Visit for Substance Abuse – 30 days (FUA)	• Total	<ul> <li>The percentage of emergency department (ED) visits among members age 13 years and older with a principal diagnosis of substance use disorder (SUD), or any diagnosis of drug overdose, for which there was follow-up.</li> <li>The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).</li> </ul>
Immunizations for Adolescents (IMA)	Combination 2	<ul> <li>The percentage of adolescents 13 years of age who had one dose of meningococcal vaccine, one tetanus, diphtheria toxoids and acellular pertussis (Tdap) vaccine, and have completed the human papillomavirus (HPV) vaccine series by their 13th birthday. The measure calculates a rate for each vaccine and two combination rates.</li> <li>Combination 2. Adolescents who have had all three indicators (meningococcal, Tdap and HPV).</li> </ul>
Hemoglobin A1c Control for Patients With Diabetes (HBD)	HbA1c poor control (>9.0%)	<ul> <li>The percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had each of the Measure Indicators performed.</li> <li>HbA1c poor control (&gt;9.0%). The most recent HbA1c level is &gt;9.0% or is missing a result, or if an HbA1c test was not done during the measurement year.</li> </ul>



HEDIS Measure	Measure Indicator	Measure Definition
Lead Screening in Children (LSC)	• Total	<ul> <li>The percentage of children 2 years of age who had one or more capillary or venous lead blood test for lead poisoning by their second birthday.</li> <li>At least one lead capillary or venous blood test (Lead Tests Value Set) on or before the child's second birthday.</li> </ul>
Prenatal and Postpartum Care (PPC)	<ul><li>Timeliness of Prenatal Care</li><li>Postpartum Care</li></ul>	<ul> <li>The percentage of deliveries of live births on or between October 8 of the year prior to the measurement year and October 7 of the measurement year. For these women, the measure assesses the following facets of prenatal and postpartum care.</li> <li>Timeliness of Prenatal Care. The percentage of deliveries that received a prenatal care visit in the first trimester, on or before the enrollment start date or within 42 days of enrollment in the organization.</li> <li>Postpartum Care. The percentage of deliveries that had a postpartum visit on or between 7 and 84 days after delivery.</li> </ul>
*Topical Fluoride for Children (TFL-CH)	Total ages 1 through 20	<ul> <li>Percentage of enrolled children ages 1 through 20 who received at least two topical fluoride applications as: (1) dental or oral health services, (2) dental services, and (3) oral health services within the measurement year.</li> <li>This measure is a CMS FFY 2022 Child Core Set Measure, held to the DHCS designated MPL.</li> </ul>
*Well-Child Visits in the First 30 Months of Life (W30)	<ul> <li>Well-Child Visits in the First 15 Months</li> <li>Well-Child Visits for Age 15 Months—30 Months.</li> </ul>	<ul> <li>The percentage of members who had the following number of well-child visits with a PCP during the last 15 months. The following rates are reported:</li> <li>Well-Child Visits in the First 15 Months. Children who turned 15 months old during the measurement year: Six or more well-child visits.</li> <li>Well-Child Visits for Age 15 Months—30 Months. Children who turned 30 months old during the measurement year: Two or more well-child visits.</li> </ul>

<sup>\*-</sup>Administrative Measures. The entire eligible population is used in calculating performance (versus a systematic sample drawn from the eligible population for the hybrid measures



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