



PARTNERSHIP



HEALTHPLAN  
of CALIFORNIA  
*A Public Agency*



# Annual Partnership County Data Report 2025: Glenn County

April 2025





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# County Data Introduction

- Dates reflected in the data:
  - Mostly for calendar year 2024
  - Next most common is calendar year 2023 (for example, HEDIS data)
  - Noted on each page
- Limitations to Consider in Interpretation
  - Many different data sources; data depends on the completeness and accuracy of these data sources.
  - “Claims Lag”: claims may be billed up to 1 year after the date of service. Final data a year later will generally reflect slight increases in claims completeness.
- Use in conjunction with other data sources to get full picture of health in the county
  - County Health Rankings
  - County Health Status Profile
  - Healthy Places Index



# Membership/County Overview

# Partnership's Regional Structure

## Regional Structure



### Eureka Office Region

*Del Norte, Humboldt, Lake, and Mendocino counties.*



**Vicky Klakken**, Regional Director  
[vklaeken@partnershiphp.org](mailto:vklaeken@partnershiphp.org)



### Chico Office Region

*Butte, Colusa, Glenn, Sutter, and Yuba counties.*



**Rebecca Stark**, Regional Director  
[rstark@partnershiphp.org](mailto:rstark@partnershiphp.org)



### Santa Rosa Office Region

*Marin and Sonoma counties.*



**Leigha Andrews**, Regional Director  
[landrews@partnershiphp.org](mailto:landrews@partnershiphp.org)



### Redding Office Region

*Lassen, Modoc, Shasta, Siskiyou, Tehama, and Trinity counties.*



**Tim Sharp**, Regional Director  
[tsharp@partnershiphp.org](mailto:tsharp@partnershiphp.org)



### Auburn Office Region

*Nevada, Placer, Plumas, and Sierra counties.*



**Jill Blake**, Regional Director  
[jblake@partnershiphp.org](mailto:jblake@partnershiphp.org)



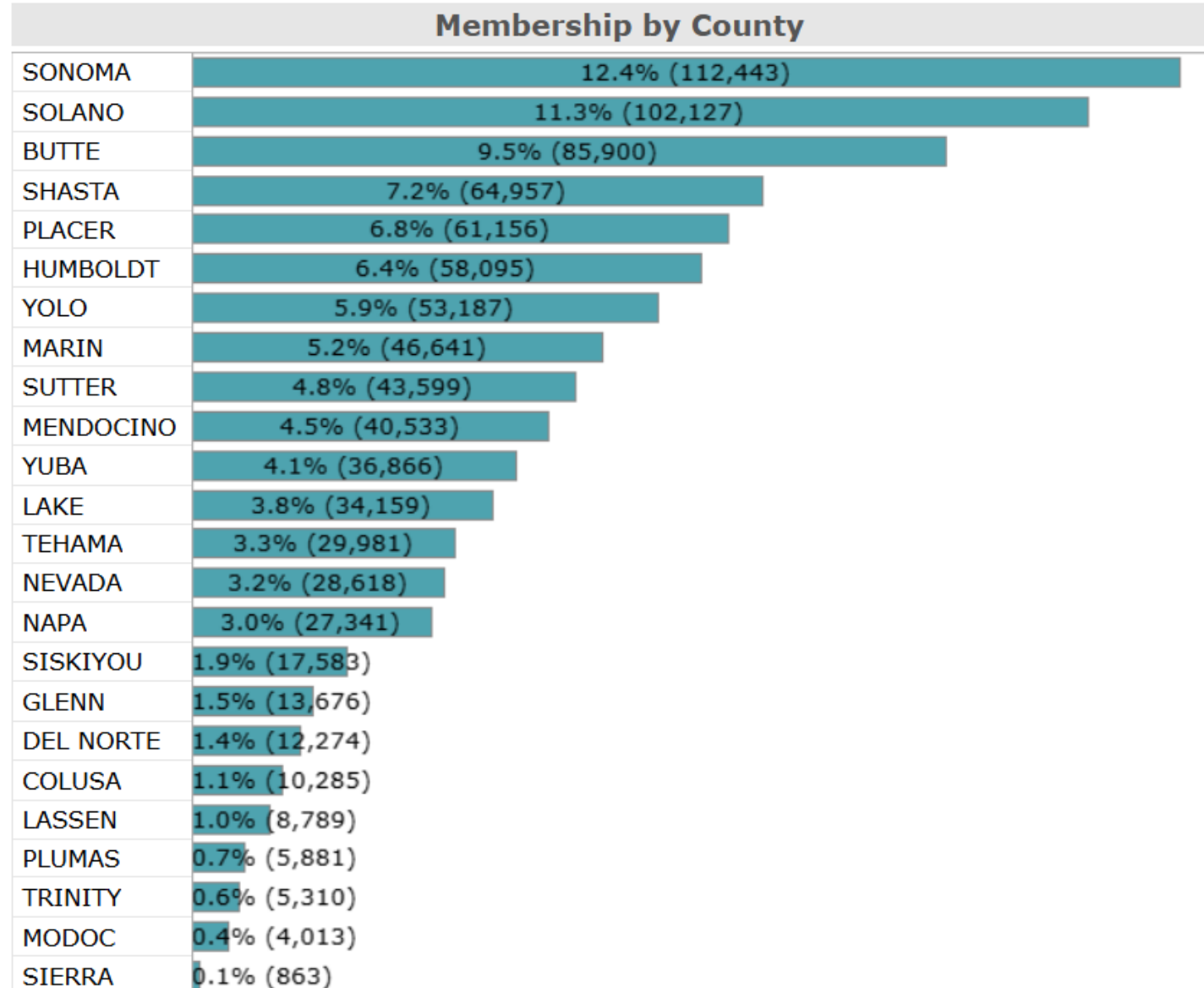
### Fairfield Office Region

*Napa, Solano, and Yolo counties.*



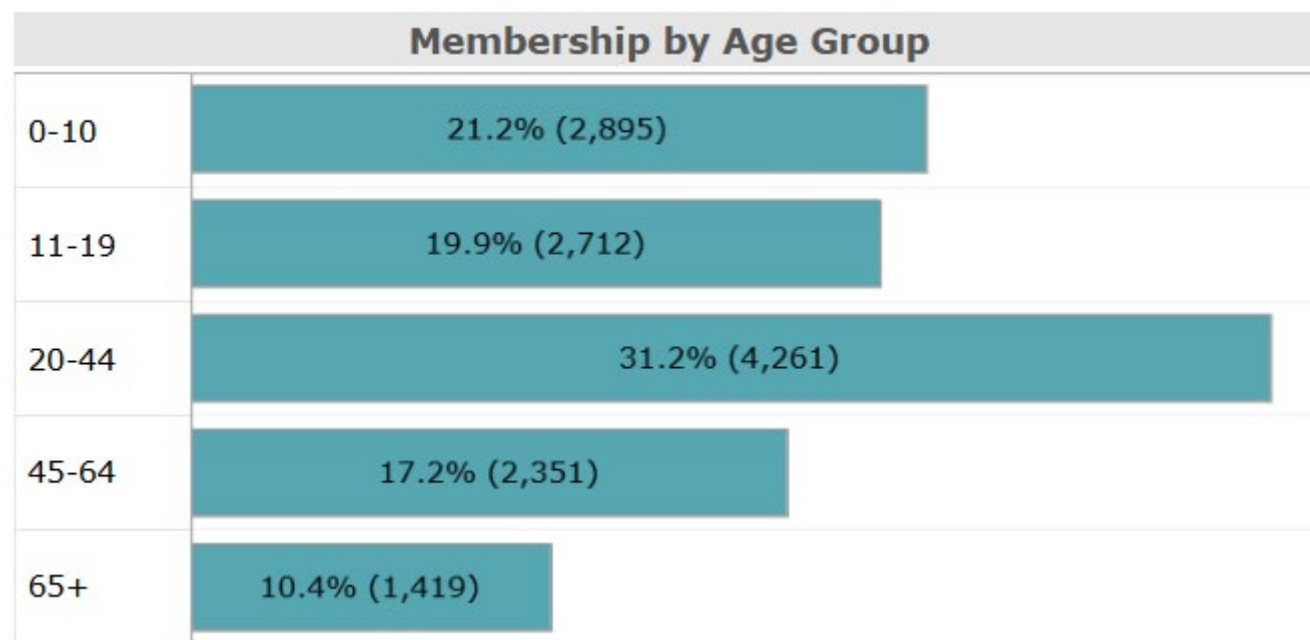
**Kathryn Power**, Regional Director  
[kpowers@partnershiphp.org](mailto:kpowers@partnershiphp.org)

# Current County Enrollment



Partnership total  
enrollment: ~904,277

# Glenn Member Age Groups and Gender



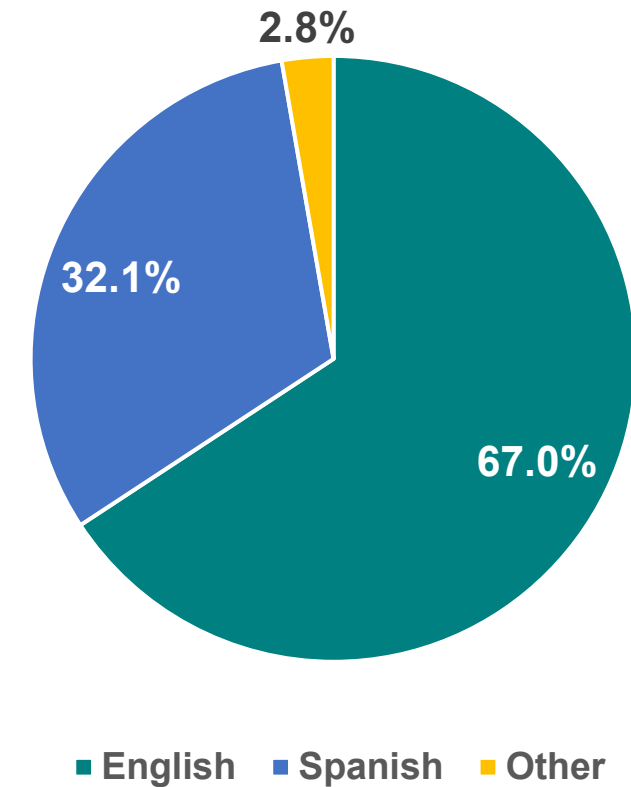


# Glenn Member Ethnicity and Preferred Language

Membership by Ethnicity

HISPANIC	54.8% (7,577)
WHITE	31.4% (4,346)
UNKNOWN	8.1% (1,120)
ASIAN	1.7% (235)
NATIVE AMERICAN	1.6% (226)
OTHER	1.4% (189)
BLACK	0.7% (101)
ASIAN INDIAN	0.3% (36)
NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER	0.0% (5)

Preferred Language



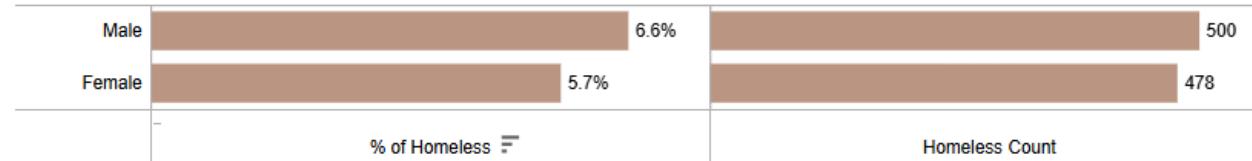
# Glenn Homeless Demographics

Homeless Rate in 24 Counties: 8.3%

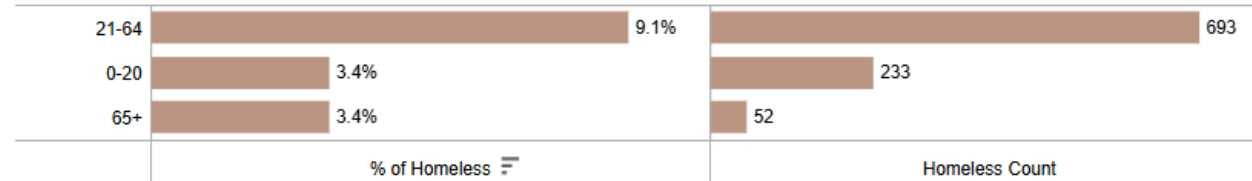
Glenn: 978 Homeless Members; 151 Substance Use; 148 Severe Mental Health; 0 HIV/AIDS; 629 Chronic Homelessness

\* Homelessness is defined using several sources: patient address, use of homeless or unstable housing ICD10 code (not the Point In Time count done by the counties).

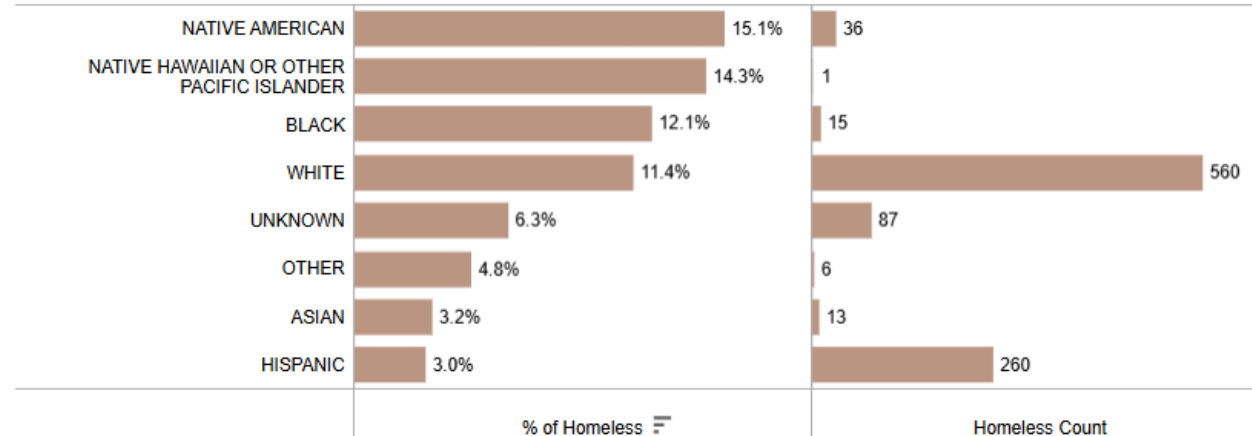
## By Gender - 2024



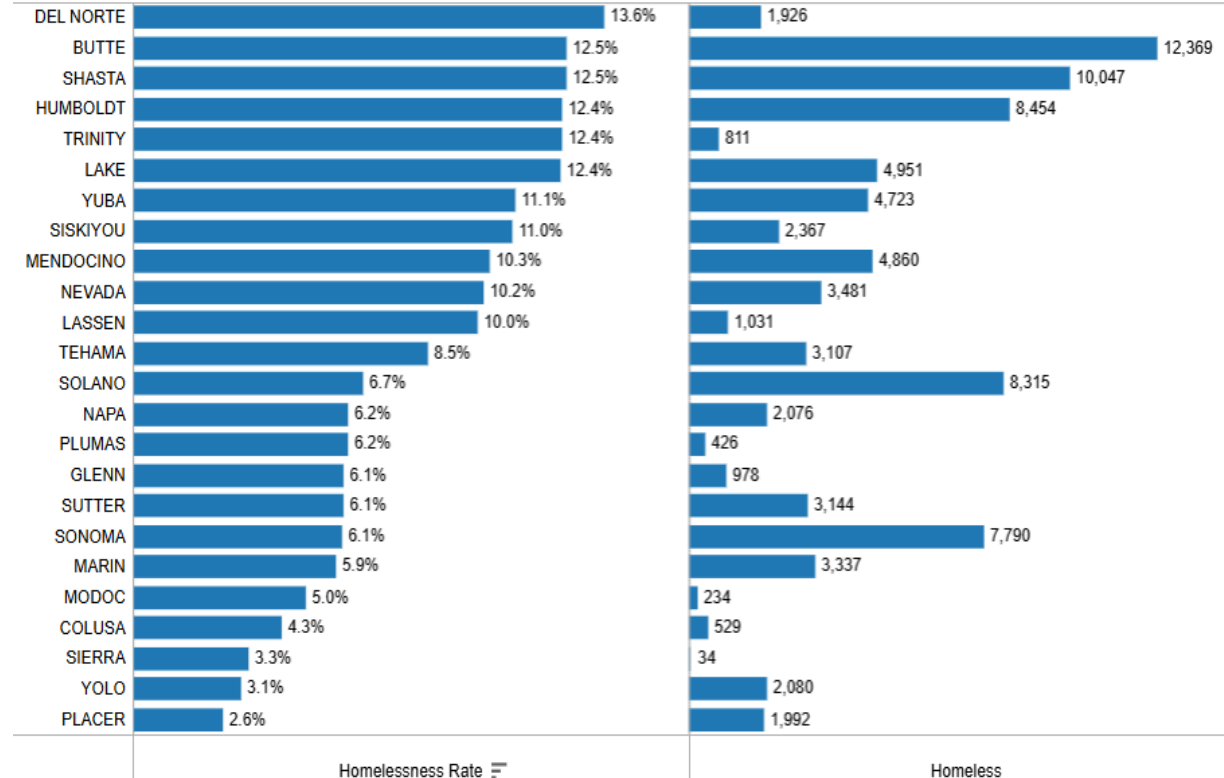
## By Age Group - 2024



## By Race/Ethnicity - 2024



## By County - 2024



# Glenn Member Assignment Status

## Provider Panel Capacity

This report shows the number of PHC members assigned to each clinic and their capacity to accept new members. Includes only clinics currently serving members.

							April 2025	
PCP Affiliation ID		PCP Full Name	PCP County	Clinic Type	Current Enrollment Status	Patient Load Cnt	Member Count	% of Members
Total Members Assigned to Primary Care Sites							10,599	100.0%
99419	0007	WILLOWS PEDIATRICS	GLENN	FQHC/ RHC	Open	Null	1,882	17.8%
24803	0004	ORLAND CHILDRENS CTR	GLENN	FQHC/ RHC	Open	5,000	1,696	16.0%
12117	0004	AMPLA HEALTH ORLAND MED	GLENN	FQHC/ RHC	Open	3,000	1,302	12.3%
83870	0001	FIRST CARE MEDICAL ASSOC	GLENN	FQHC/ RHC	Open	5,500	1,009	9.5%
34145	0004	AMPLA HEALTH HAMILTON CITY	GLENN	FQHC/ RHC	Open	3,000	887	8.4%
10464	0005	FAMILY CARE CLINIC	GLENN	FQHC/ RHC	Open	5,500	616	5.8%
13368	0005	JAMES CORONA	GLENN	FQHC/ RHC	Open	4,000	603	5.7%
17642	0004	GLENN FAMILY MEDICAL GROUP	GLENN	FQHC/ RHC	Open	5,500	436	4.1%
11670	0004	NORTHERN VLY INDIAN HEALTH	GLENN	FQHC TRIBAL APM	Open	3,000	380	3.6%
29532	0004	NORTHERN VLY INDIAN HEALTH	BUTTE	FQHC TRIBAL APM	Open	5,000	353	3.3%
5773	0006	AMPLA HEALTH CHICO MEDICAL	BUTTE	FQHC/ RHC	Open	19,000	306	2.9%
99419	0010	WILLOWS PEDIATRICS	GLENN	FQHC/ RHC	Open	Null	79	0.7%
82299	0004	NORTHERN VLY INDIAN HEALTH	BUTTE	FQHC TRIBAL APM	Open	5,000	76	0.7%
19402	0004	COLUSA INDIAN HEALTH CLINIC	COLUSA	INDIAN HEALTH SERVI..	Open	6,000	75	0.7%
65499	0004	ROLLING HILLS CLINIC	TEHAMA	INDIAN HEALTH SERVI..	Open	6,250	75	0.7%
34167	0004	ADVENTIST HEALTH	TEHAMA	FQHC/ RHC	Open	4,600	73	0.7%
24803	0005	ORLAND CHILDRENS CTR	GLENN	FQHC/ RHC	Open	5,000	69	0.7%
83301	0001	TARICHI PRIMARY CARE	TEHAMA	FQHC/ RHC	Open	3,000	64	0.6%
31030	0004	NORTHERN VLY INDIAN HEALTH	BUTTE	FQHC TRIBAL APM	Open	6,000	55	0.5%
19742	0016	ADVENTIST HEALTH	BUTTE	FQHC/ RHC	Open	10,000	45	0.4%
39299	0029	LASSEN MEDICAL CLINIC	TEHAMA	FQHC/ RHC	Current Patient..	Null	45	0.4%
63005	0004	COLUSA HEALTH CLINIC	COLUSA	FQHC/ RHC	Open	5,500	37	0.3%
30344	0005	AMPLA HEALTH YUBA CITY MED	SUTTER	FQHC/ RHC	Open	10,000	36	0.3%
9977	0004	AMPLA HEALTH COLUSA MED	COLUSA	FQHC/ RHC	Open	4,000	36	0.3%
82760	0001	ROLLING HILLS CLINIC	TEHAMA	INDIAN HEALTH SERVI..	Open	6,000	28	0.3%
34191	0004	AMPLA HEALTH LOS MOLINOS	TEHAMA	FQHC/ RHC	Open	3,000	26	0.2%
60688	0011	DIGNITY HEALTH SOLANO STREET	TEHAMA	FQHC/ RHC	Open	Null	25	0.2%
83871	0001	WILLIAMS HEALTH CLINIC	COLUSA	FQHC/ RHC	Open	7,000	23	0.2%

### Enrollment Status

- Total
- Open
- Current Patients Only
- Closed

\* Providers with a member count under 20 are not shown. Unassigned members not included.

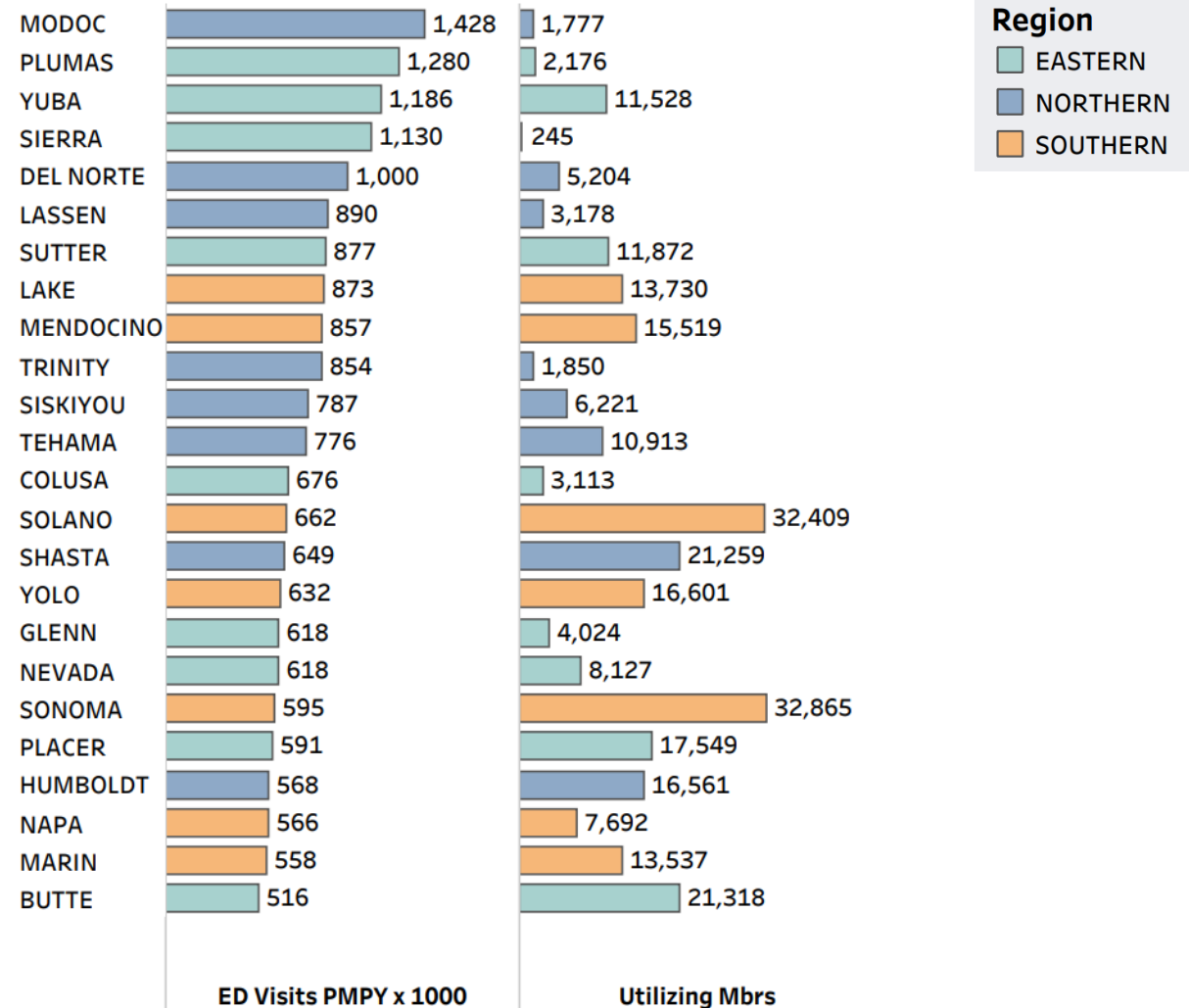


# Emergency Department, Hospital, and Provider Utilization Data



# Emergency Department Utilization

**Paid & Utilization Rates by County in 2024**

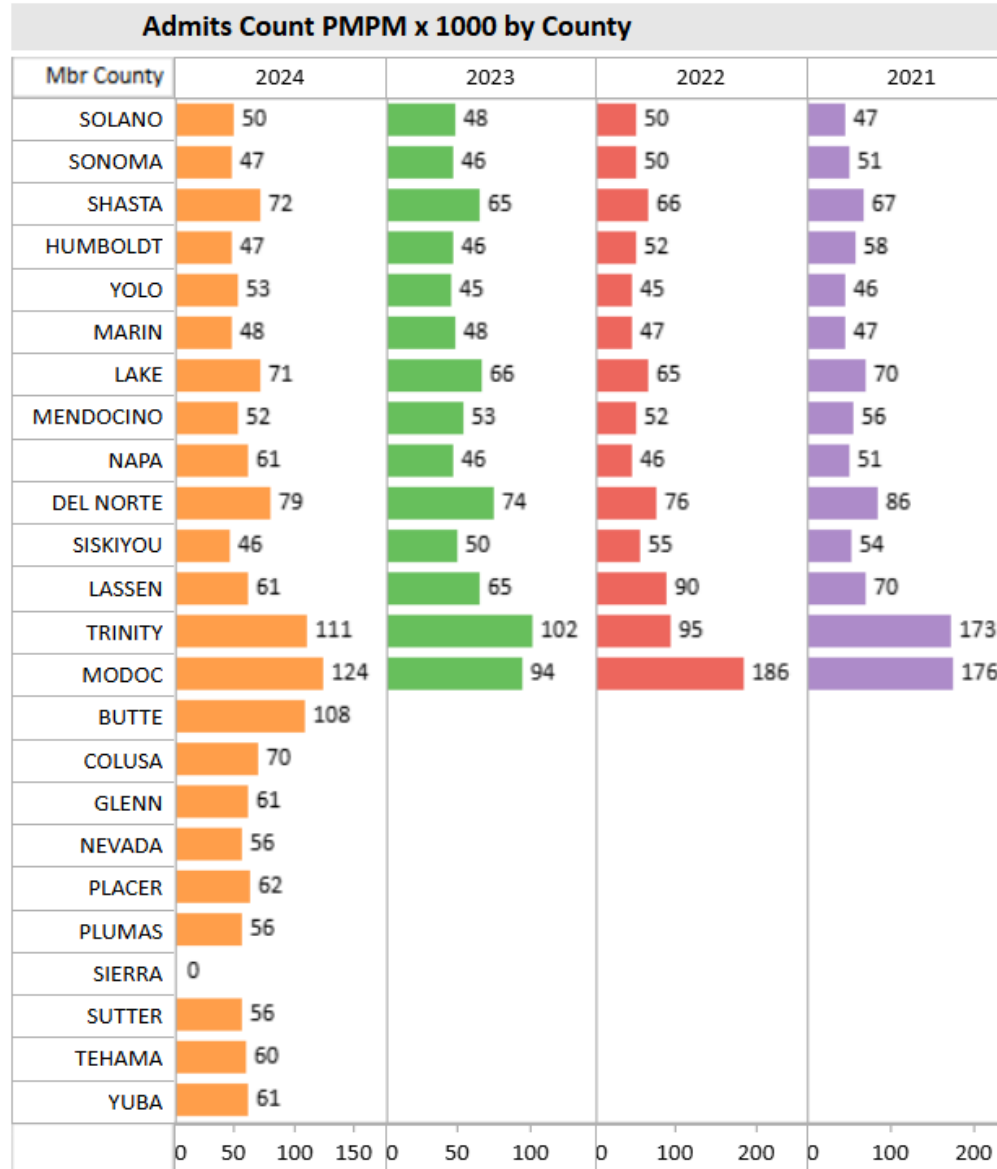


Partnership utilization rate goal: under 700 ED visits/1000 PMPY

# Glenn Hospital Use Rates

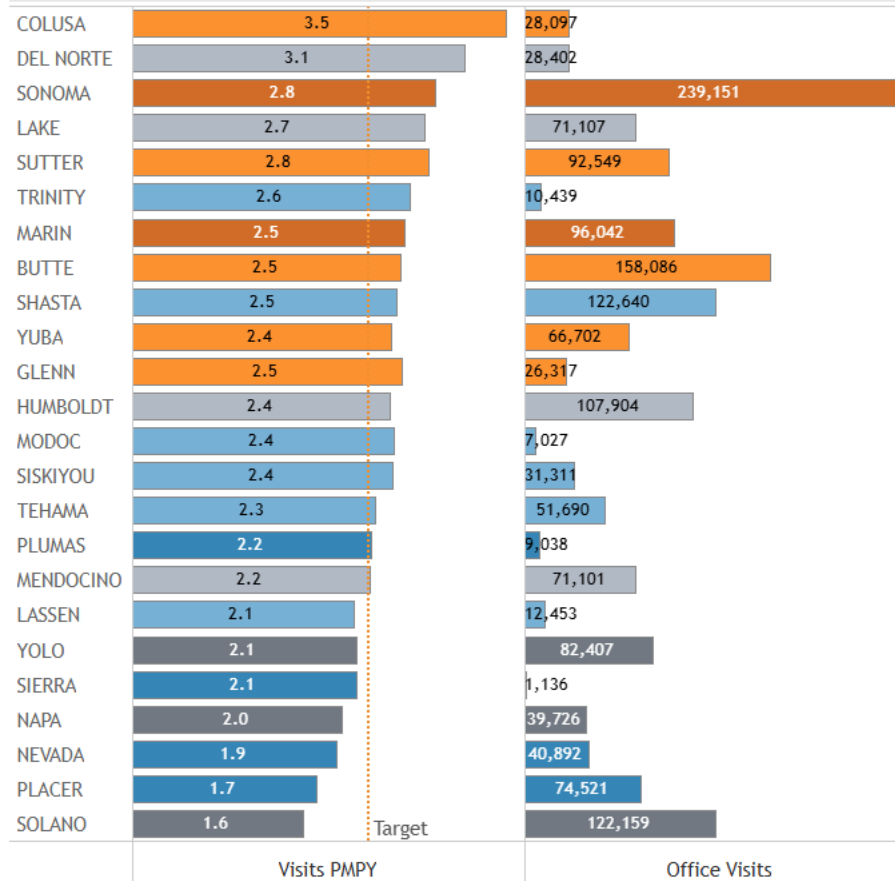
## Acute Hospital Admissions and Average Length of Stay

Discharge Date (Year): **2024**  
 Member County: **GLENN**  
 Admits count PMPY x 1000: **61.5**  
 Number of Discharges: **771**  
 ALOS: **5.53**  
 Members Discharged: **572**



# Glenn Primary Care Visit Rates and Telehealth Trends

PCP Office Visit Utilization by County, 2024



Office Region

- AUBURN REGION
- CHICO REGION
- EUREKA REGION
- FAIRFIELD REGION
- REDDING REGION
- SANTA ROSA REGION

Year of Service Date

2024

Provider

(All)

Mbr County

GLENN

Age group

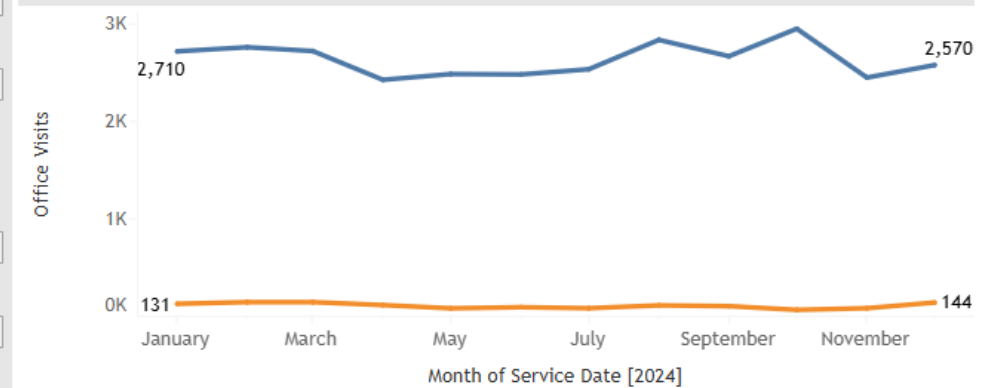
(All)

EASTERN

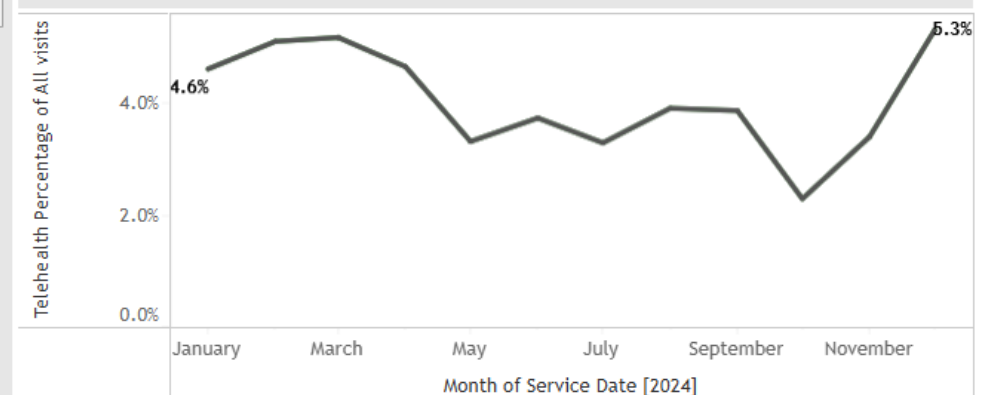
Mbr Ethnicity

(All)

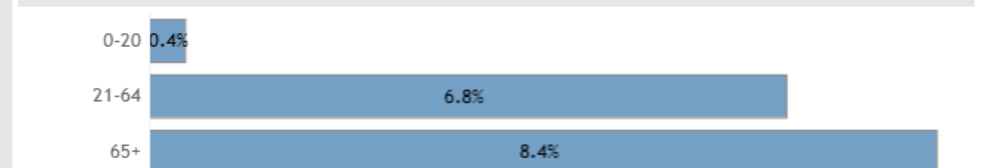
Trend of visits by visit type, 2024



Trend of percentage of visits done via Telehealth, 2024



Percentage of Telehealth visits by Age, 2024



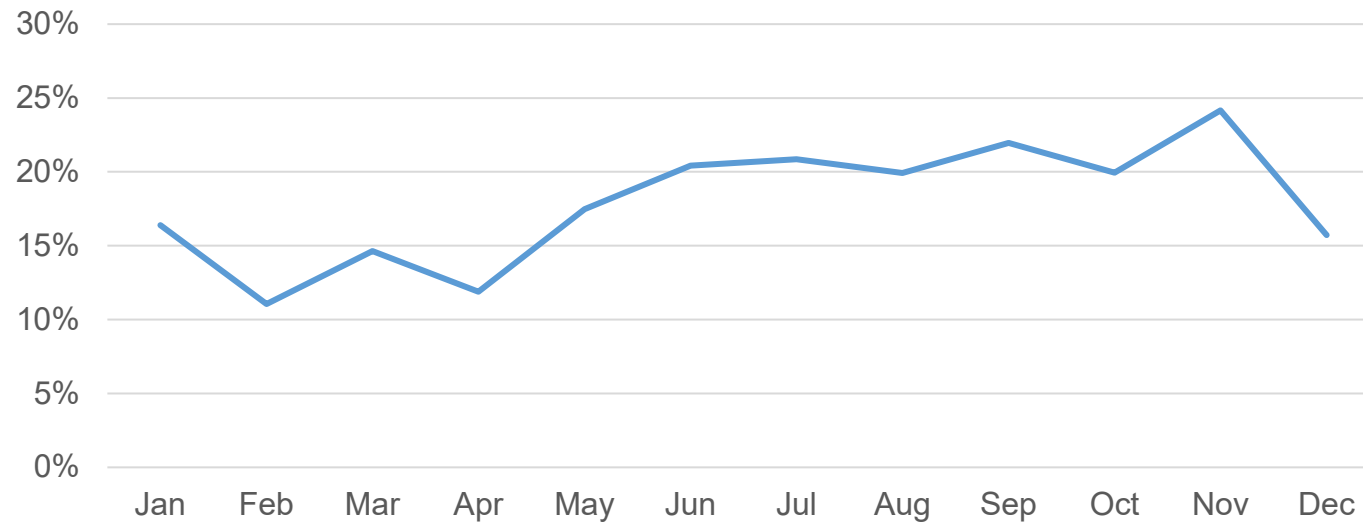
Primary care visits per member per year in Glenn County are less than the Partnership average. In 2024, 4.1% of total primary care visits were provided through telehealth (video or phone) compared to 11.4% Planwide.

# Glenn Specialty Visits Provided by Telehealth

## Top 8 Specialty Visits Provided by Telehealth

Specialty Telehealth Visits	Specialty Telehealth %
571	18%

Percent of Top 8 Specialty Visits Provided by Telehealth



Specialty (Eight Most Commonly Used Telehealth Specialties)	Percent Visits by Telehealth
<b>Partnership CY 2024</b>	
Psychiatry	56%
Rheumatology	36%
Pulmonary Disease	25%
Endocrinology	23%
Neurology	21%
Urology	5%
Dermatology	3%
Infectious Diseases	3%

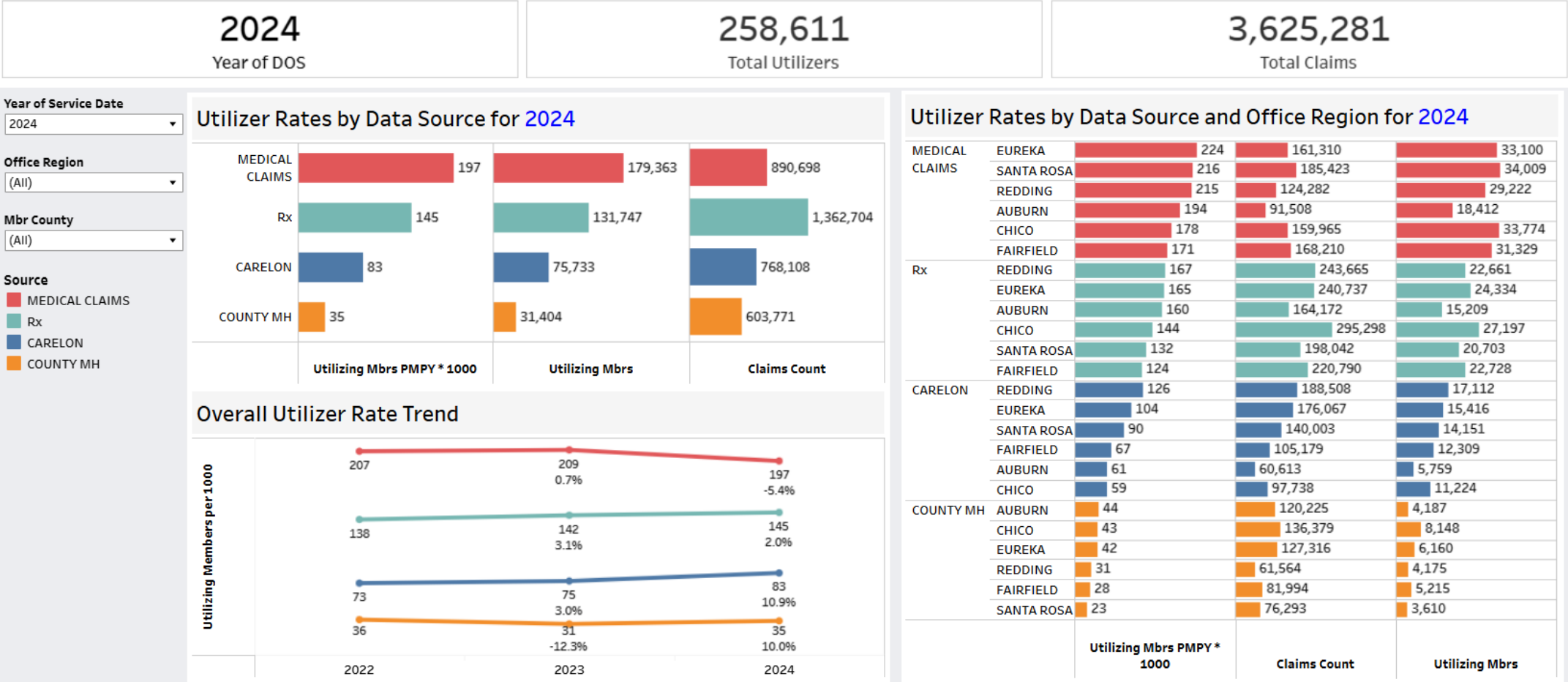
The provision of specialty care via telehealth remains a major tool to improve access.



# Mental Health Utilization by Region

## Mental Health Utilization Overview

This dashboard shows an overview of mental health utilization of medical & pharmacy services by PHC members.  
The data presented here combines five data sources: PHC's medical claims, Carelon, County Mental Health, and RX Carveout.



Fairfield Region: Napa, Solano, and Yolo

Redding Region: Lassen, Modoc, Shasta, Siskiyou, Tehama, and Trinity

Santa Rosa Region: Marin and Sonoma

Auburn Region: Nevada, Placer, Plumas, and Sierra

Chico Region: Butte, Colusa, Glenn, Sutter, and Yuba

Eureka Region: Del Norte, Humboldt, Lake, and Mendocino



# Glenn Mental Health Utilization

## Mental Health Utilization Overview

This dashboard shows an overview of mental health utilization of medical & pharmacy services by PHC members.  
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2024  
Year of DOS

3,508  
Total Utilizers

46,046  
Total Claims

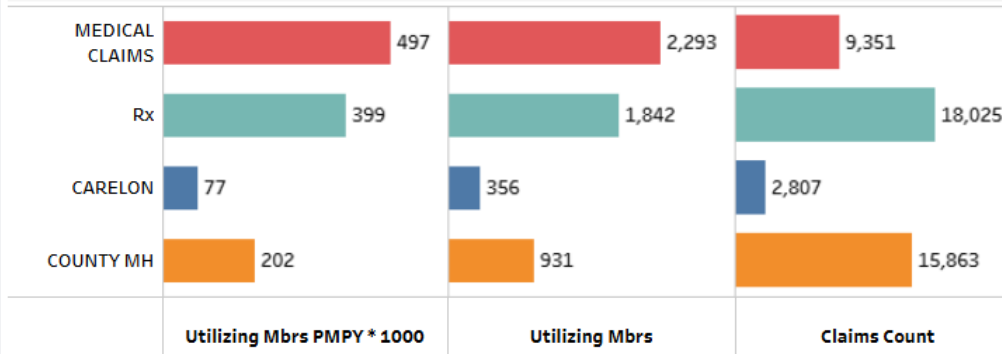
Year of Service Date  
2024

Office Region  
(All)

Mbr County  
GLENN

- Source
- MEDICAL CLAIMS
  - Rx
  - CARELON
  - COUNTY MH

### Utilizer Rates by Data Source for 2024



### Overall Utilizer Rate Trend



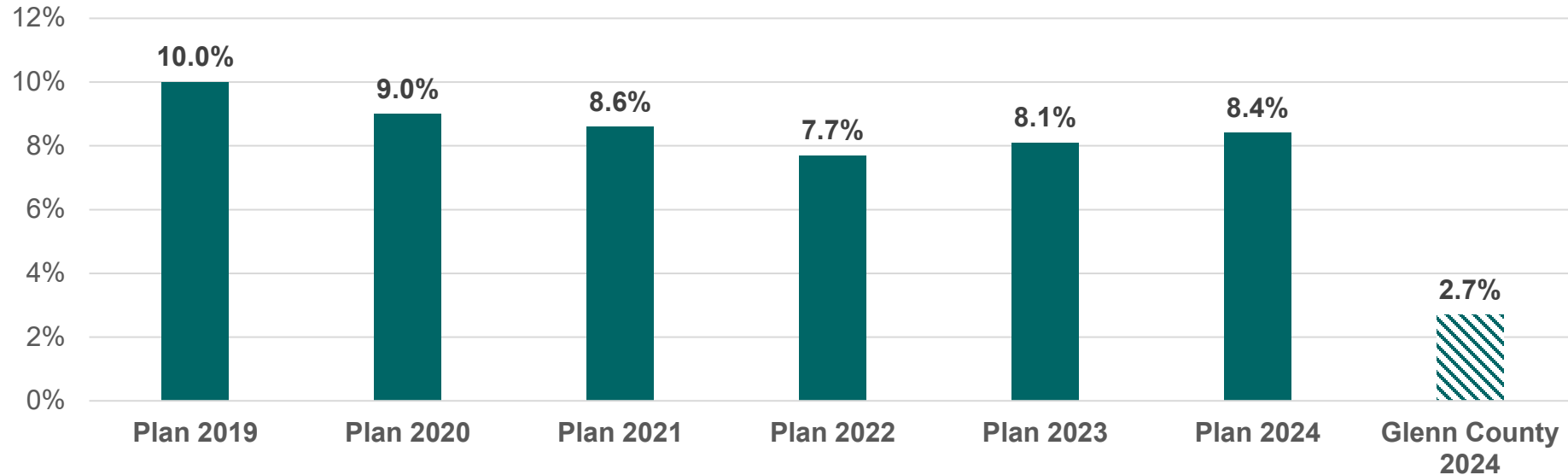
### Utilizer Rates by Data Source and Office Region for 2024



While region names are used, numbers are for the county specified.

# Glenn Behavioral Health Use (All Ages)

## Percent of Total Members Using Behavioral Health Services



## Glenn County Utilization Data for 2024

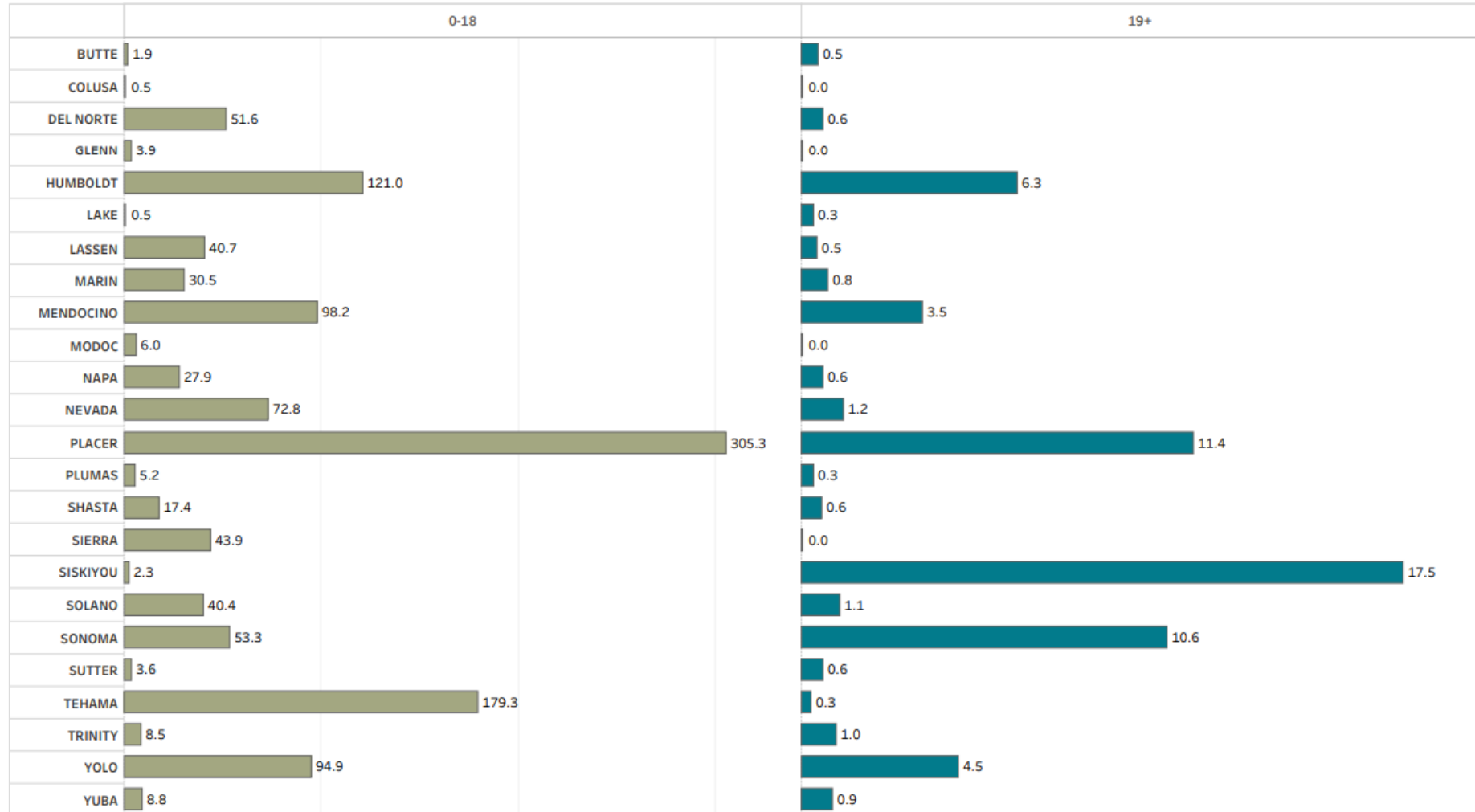
Provider Type	Visits 2024	Avg. Visits per Member
Therapy Services	2,081	8.8
Medical Management	433	3.7
Other	598	5.9

Medical Management represents office visits by non-behavioral health providers, often with the member's PCP.

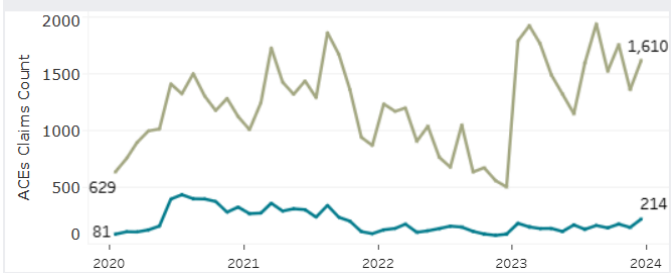
# ACEs Screening Rates

ACEs: Adverse Childhood Events,  
see [www.acesaware.org](http://www.acesaware.org) for details.

Screening Rates by County (per 1,000 mbrs)



ACEs Screenings Trend, January 2021 to December 2024





# Glenn ACEs Screenings and Member Assignments

## Members Assigned to Providers in 2024

	0-18		
	Annual ACEs Claims Count	Annual PCP Member Months	Annual Screenings Per 1,000 Members
LASSEN MEDICAL CLINIC	15	17,385	10.4
FIRST CARE MEDICAL ASSOC	1	228	52.6
AMPLA HEALTH ORLAND MED	1	155	77.4



# Obstetrics/Maternity Data

# Glenn Maternity Data and Resources

- **Hospitals with maternity services (does not include Kaiser):**
  - N/A. Primary Delivery Hospital: Enloe Medical Center
- **Glenn County births by residence of mother: 315**
  - Source: CDPH
- **Glenn CPSP/PHPS Patients *in 2024*: 8**
- **Prenatal care providers:**
  - No known prenatal care in county
- **Birth Center in Glenn:**
  - Luna Madre Midwifery

If you have corrections for this info, please email:  
[rmoore@partnershiphp.org](mailto:rmoore@partnershiphp.org),  
[llago@partnershiphp.org](mailto:llago@partnershiphp.org), or  
[ctownsend@partnershiphp.org](mailto:ctownsend@partnershiphp.org).

# Maternity Data by Provider

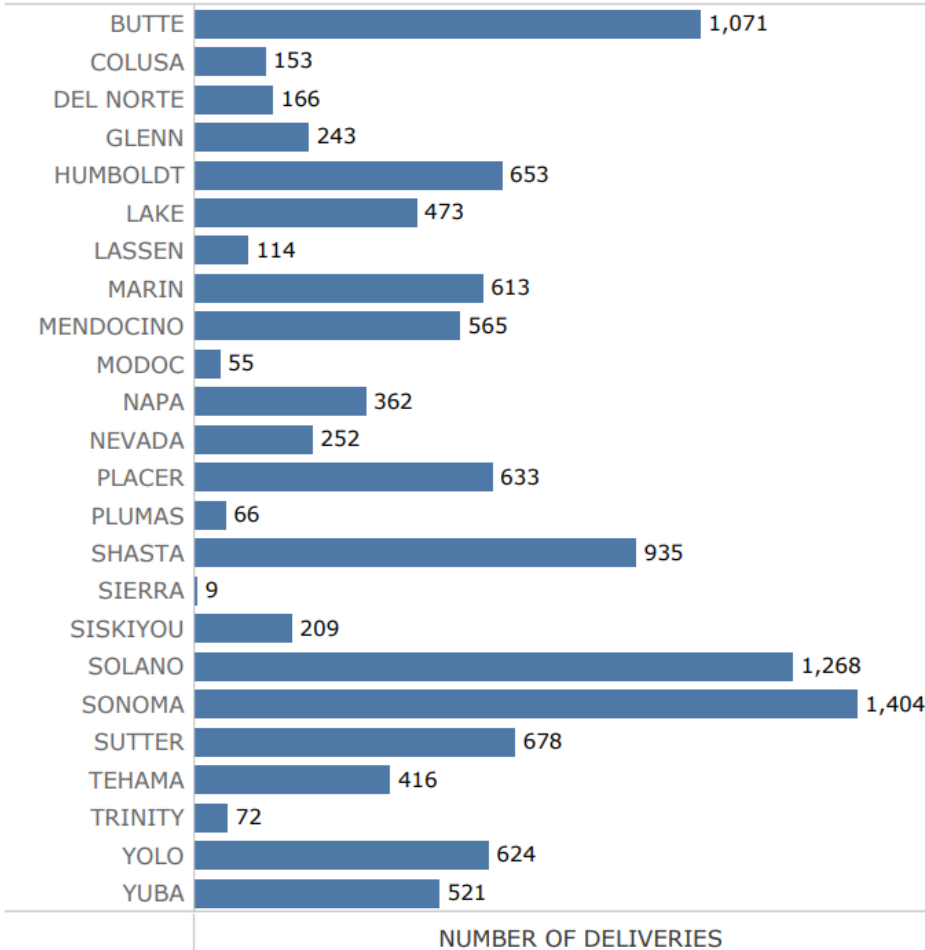
HOSPITAL NAME	County	City	NTSV C-Section Rate			Breastfeeding Rate (CDPH)			Episiotomy Rate			VBAC Rate			VBAC Routinely Available	Certified Nurse Midwife Delivery Rate		Early Elective Delivery		
			Denom- inator	Score [%]	Rating	Denom- inator	Score [%]	Rating	Denom- inator	Score [%]	Rating	Denom- inator	Score [%]	Rating	Yes/No	Denom- inator	Score [%]	Denom- inator	Score [%]	Rating
Marin Health Medical Center	Marin	Greenbrae	520	17.9	Superior	1357	84.3	Above Average	1091	0.5	Above Average	194	40.2	Superior	Yes	1453	46.2	46	2.1	Below Average
Santa Rosa Memorial Hospital	Sonoma	Santa Rosa	258	20.5	Above Average				529	0.8	Above Average	134	39.6	Superior	Yes	767	45.4	66	7.58	Below Average
Sutter Santa Rosa	Sonoma	Santa Rosa	501	23.4	Average				976	1.1	Average				No	1451	0.8			
Dignity Health Woodland Memorial Hospital	Yolo	Woodland	172	22.1	Average	449	80.4	Above Average	332	0.9	Above Average				No	489	0	34	0	Above Average
NorthBay Medical Center	Solano	Fairfield	398	25.4	Below Average				875	0.7	Above Average	219	18.3	Average	Yes	1326	0	97	0	Above Average
Providence Queen of the Valley Medical Center	Napa	Napa	234	20.5	Above Average	574	72	Average	544	1.5	Average	143	28.7	Above Average	Yes	797	0	51	1.96	Below Average
Sutter Davis	Yolo	Davis	449	14.5	Superior				989	1.4	Average	151	31.8	Above Average	Yes	1240	60.2			
Tahoe Forest Hospital	Nevada	Truckee	147	16.3	Superior				246	1.2	Average				No	359	0	5	0	Above Average
Sutter Roseville	Placer	Roseville	867	25.7	Below Average				1723	3	Average	336	15.5	Average	Yes	2477	0			
Dignity Health Sierra Nevada Memorial Hospital	Nevada	Grass Valley	110	30	Below Average	313	90.1	Superior	215	4.2	Average				No	324	4.9			
Adventist Health Clear Lake	Lake	Clearlake	38	15.8	Superior				92	2.2	Average				No	131	0	99	0	Above Average
Adventist Health Ukiah Valley	Mendocino	Ukiah	228	18.9	Above Average	714	77.2	Above Average	501	1	Average	105	14.3	Average	Yes	701	50.1	44	0	Above Average
Sutter Coast	Del Norte	Crescent City	63	17.5	Superior				146	2.1	Average				No	209	0			
Sutter Lakeside	Lake	Lakeport	54	25.9	Below Average				138	1.4	Average				No	200	0			
Providence St. Joseph Hospital Eureka	Humboldt	Eureka	217	24	Below Average	610	85.3	Above Average	457	5	Below Average	91	15.4	Average	Yes	660	15.6	53	0	Above Average
Mad River Community Hospital (closed Oct 31)	Humboldt	Arcata	141	19.9	Above Average				255	1.6	Average				No	356	19.4	14	0	Above Average
Banner Lassen Medical Center	Lassen	Susanville	68	14.7	Superior				141	6.4	Below Average				No	197	0	23	0	Above Average
Dignity Health Mercy Medical Center Mount Shasta	Siskiyou	Mount Shasta	53	18.9	Above Average	102	80.4	Above Average	116	2.6	Average				No	156	0	11	9.09	Below Average
Dignity Health Mercy Medical Center Redding	Shasta	Redding	546	22.2	Average	1519	78.5	Above Average	1126	2.3	Average				No	1688	0	89	2.25	Below Average
Dignity Health St. Elizabeth Community Hospital	Tehama	Red Bluff	189	21.7	Above Average	519	75	Average	380	2.4	Average				No	540	16.1	53	0	Above Average
Fairchild Medical Center	Siskiyou	Yreka	49	32.7	Below Average				89	4.5	Average	27	22.2	Average	Yes	156	0	8	12.5	Below Average
Adventist Health Rideout Hospital	Yuba	Marysville	504	24.4	Below Average				1127	1.6	Average	275	10.5	Average	Yes	1705	0.1			
Oroville Hospital	Butte	Oroville			Not Rated			Not Rated			Not Rated					~500				Not Rated
Enloe Medical Center - Esplanade Campus	Butte	Chico	648	18.2	Superior	1729	87.5	Above Average	1408	0.5	Above Average	285	25.3	Above Average	Yes	1913	14.3	45	0	Above Average

Key:	NTSV C-section	Breastfeeding at discharge	Episiotomy Rate	VBAC rate	CNM delivery rate	Early Elective Delivery
Above Avg	<21.9%	>75%	<1.2%	>25%	>10%	<1%
Avg	22-23.6%	70-75%	1.5 - 5.0%	10 - 25%		1-2%
Below Avg	>23.6%	<70%	>5.0%	<10%	<10%	>2%

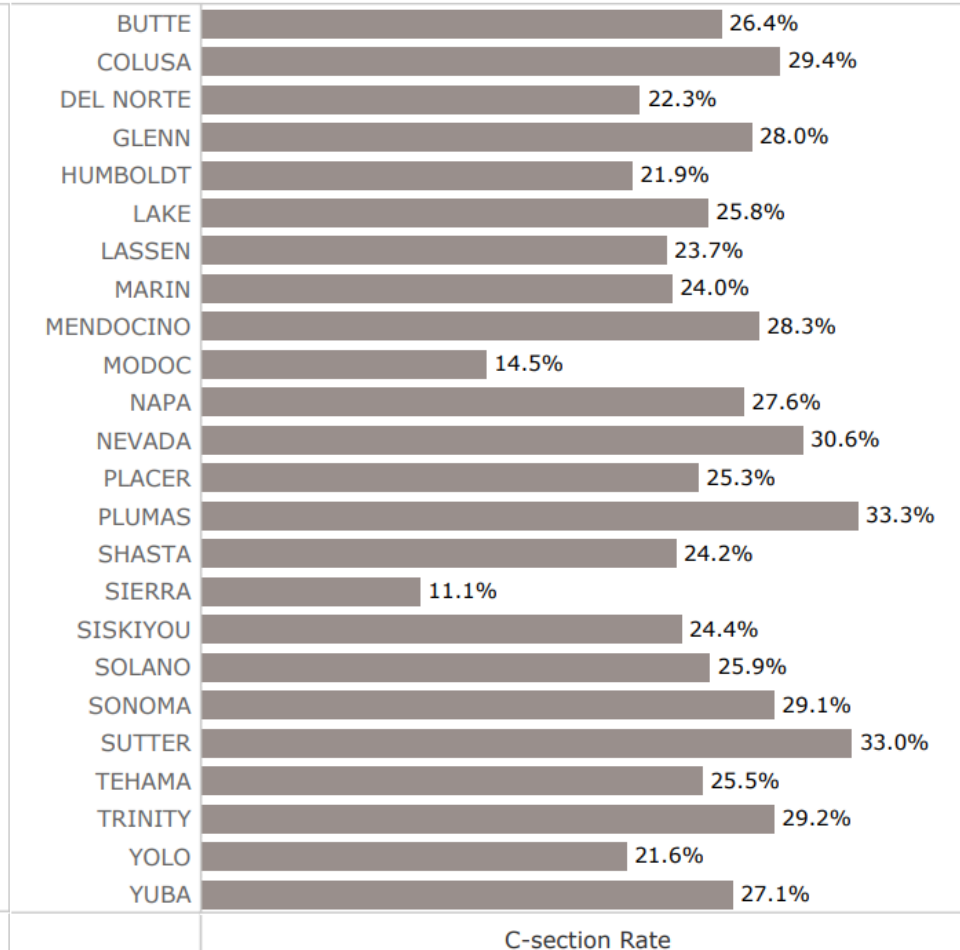
Data source: California Hospital Quality Compare (data from CMQCC), 2023. For Elective Early Delivery, only hospitals who participated in the Perinatal QIP are shown.

# Member Deliveries

**Deliveries by County**



**Deliveries by County**



In 2024, Partnership members had a total of 11,555 deliveries, an average length of stay (ALOS) of 2.76 days, and a C-section rate of 26.3%.



# Substance Use Disorder (SUD) Data



# Glenn Substance Use Disorder Claims

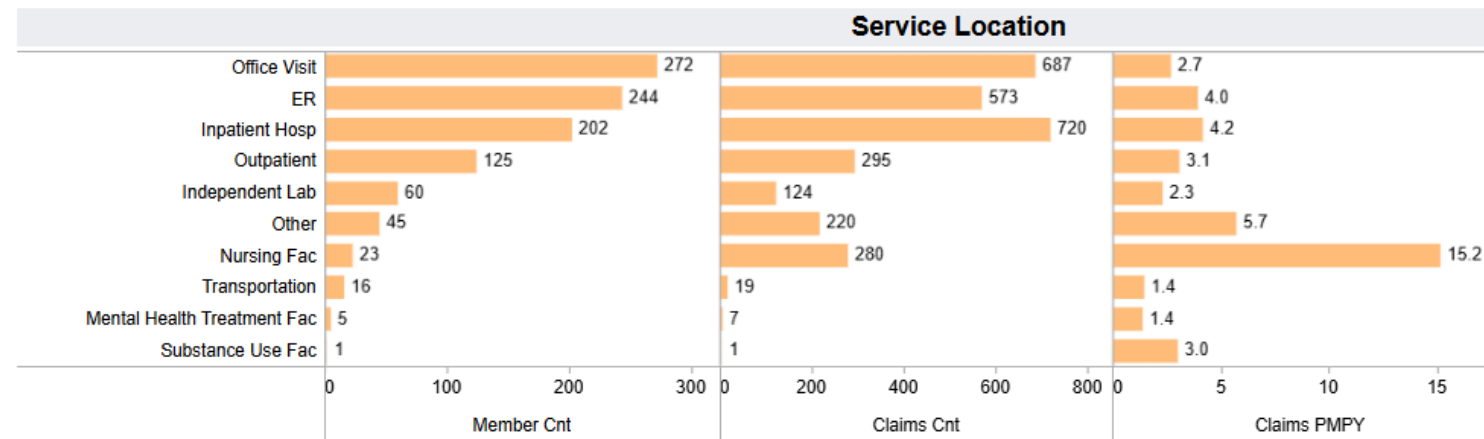
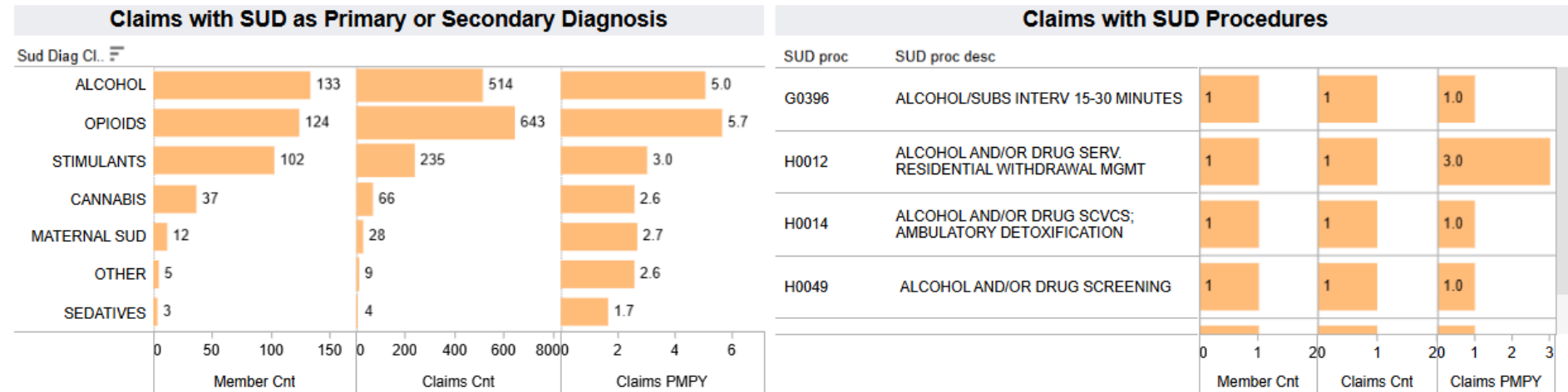
## Paid Claims with Substance Use Disorder Diagnoses or Procedures

This view shows information on all the medical claims paid by PHC that had at least one substance use disorder diagnosis or procedure code in any position in the claim summarized by year and substance type, procedure, and service location.

Member Count: **633** Claims Count: **2,926**

Year of Service: 
 Choose Location Level: 
 Choose Location: 
 Homelessness: 
 Age Group: 
 Risk Class: 
 Kaiser Status:

Click on any bar or header below to filter on.

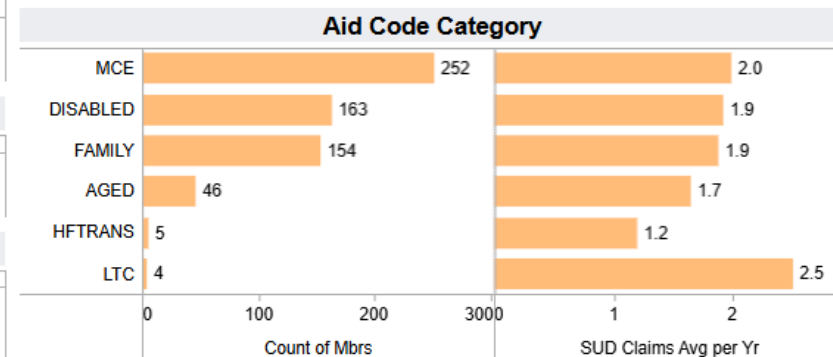
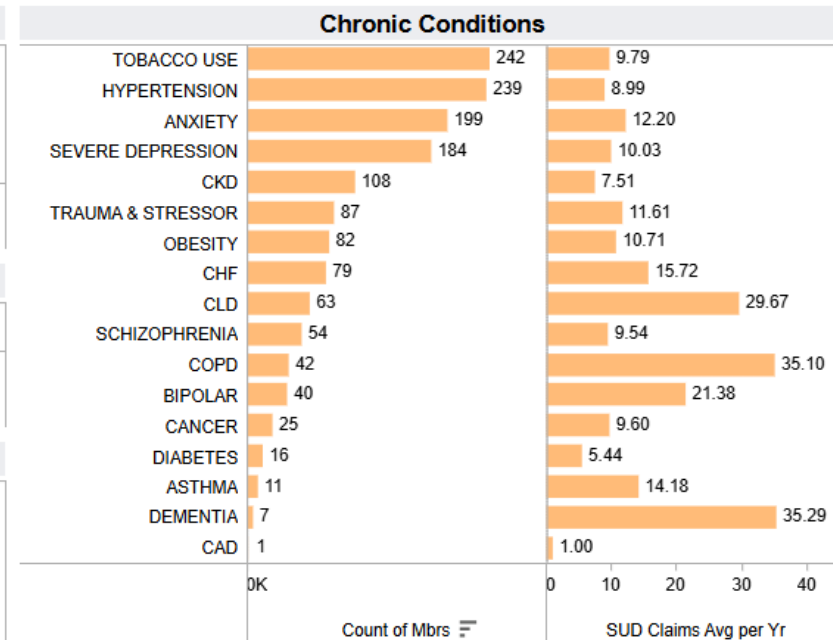
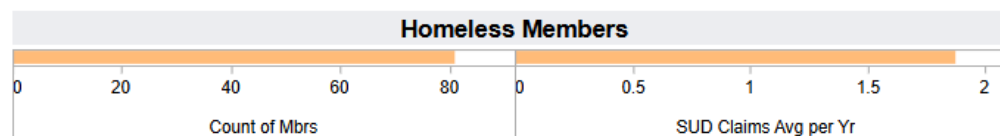
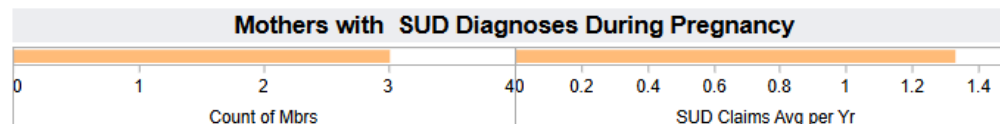
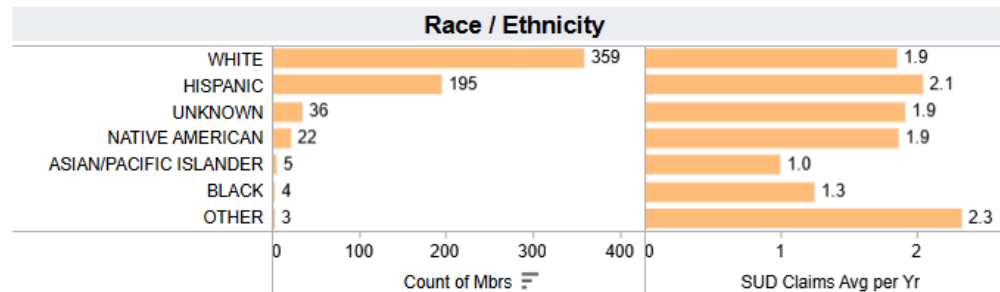
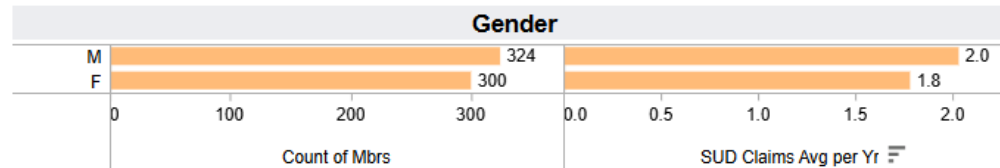
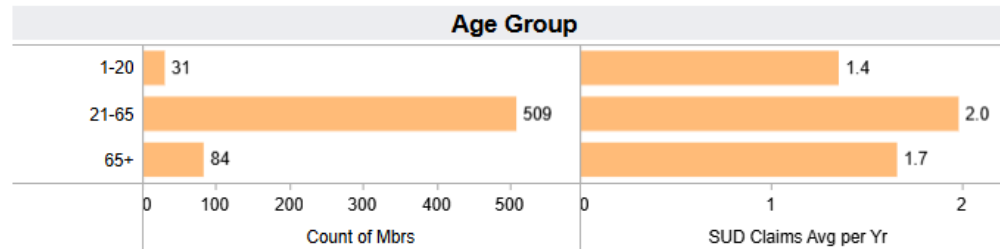


# Glenn Demographics of Members Diagnosed with SUD

## Demographics & Disease Status of Members Diagnosed with Substance Use Disorder

This view describes the demographic characteristics of PHC members who had claims with any substance use disorder diagnosis or procedure, the prevalence of major chronic conditions, diagnosis occurrence during pregnancy, and homelessness status at the time of service for those members.

Year: 2024 | Choose Location Level: Mbr County | Choose Location: GLENN | Homelessness: (All) | Risk Class: (All) | Kaiser Status: NOT KAISER



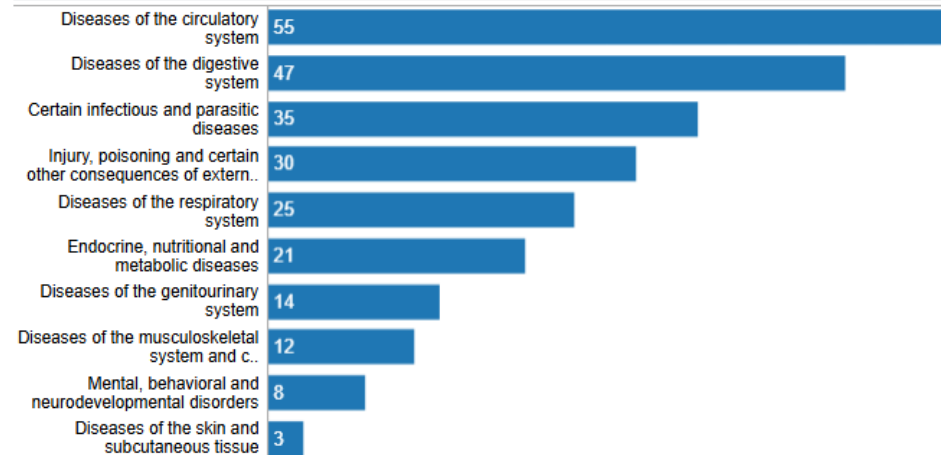
# Glenn Top Reasons Members with SUD Used Health Services

## Top Reasons Members with SUD Saw Health Services

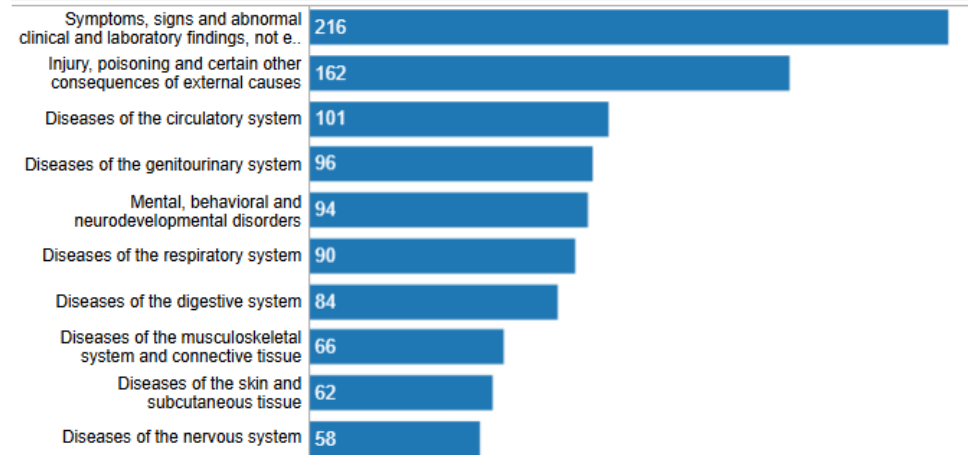
This view compares the top chief complaints of members previously diagnosed with SUD who received care in different provider settings (acute hospitals, ED, PCPs and mild-to-moderate mental health providers) in a yearly basis.

Year: 
 Choose Location Level: 
 Choose Location: 
 Age Group:

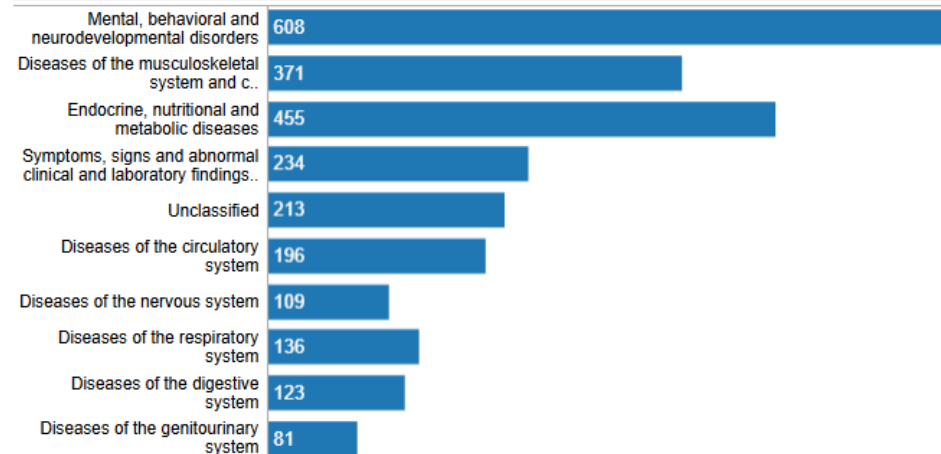
### Top 10 Primary Diagnosis Groups in Acute Inpatient Stays



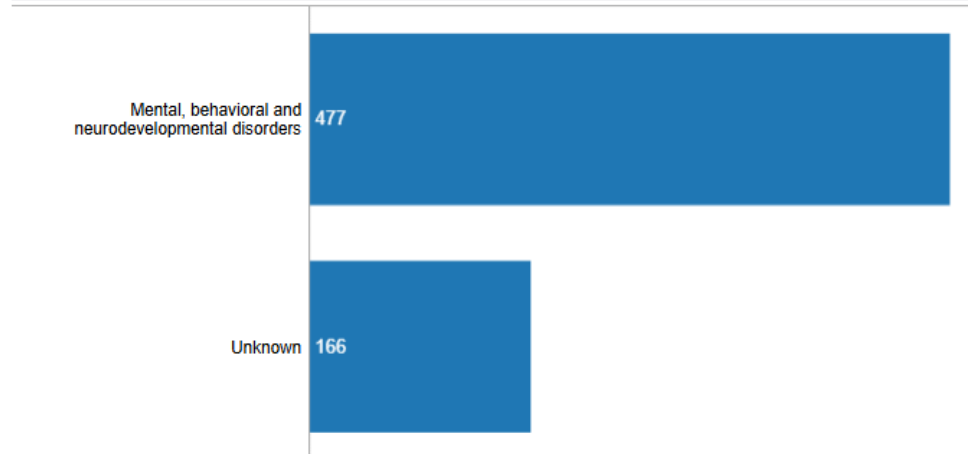
### Top 10 Primary Diagnosis Groups in Emergency Dept. Visits



### Top 10 Primary Diagnosis Groups in PCP Visits



### Top 10 Primary Diagnosis Groups in Caredel Services

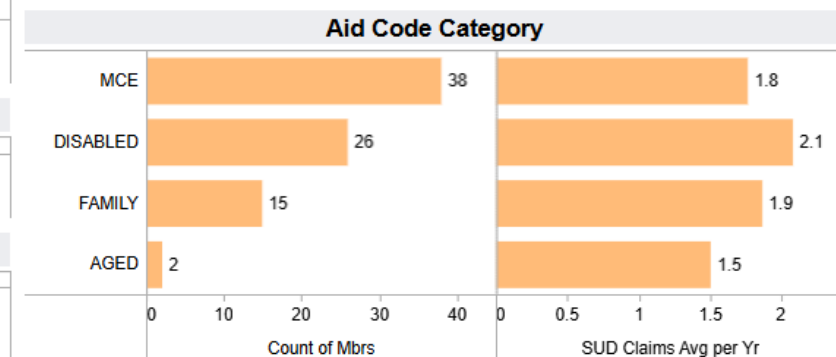
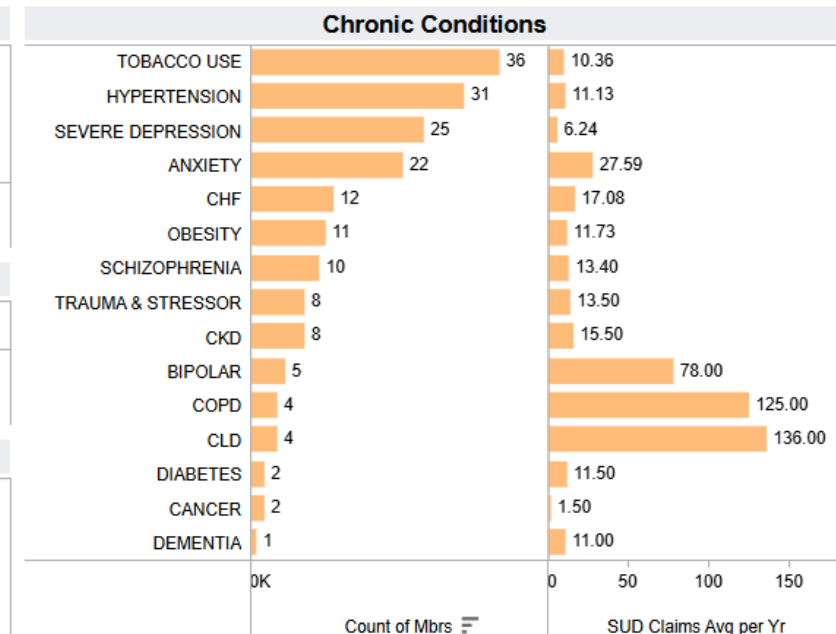
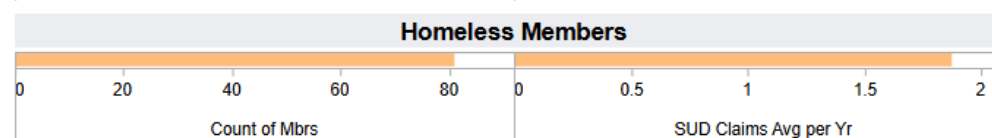
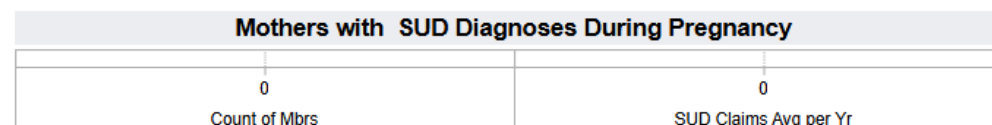
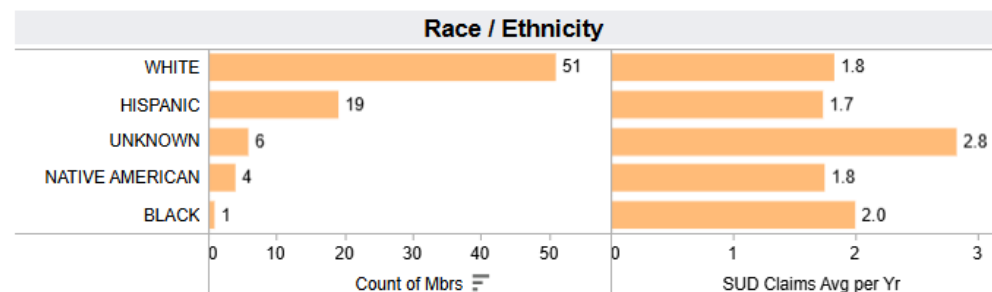
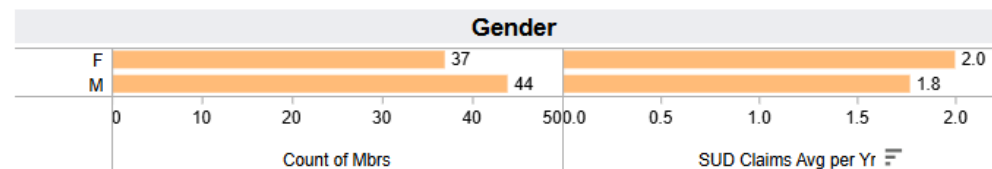
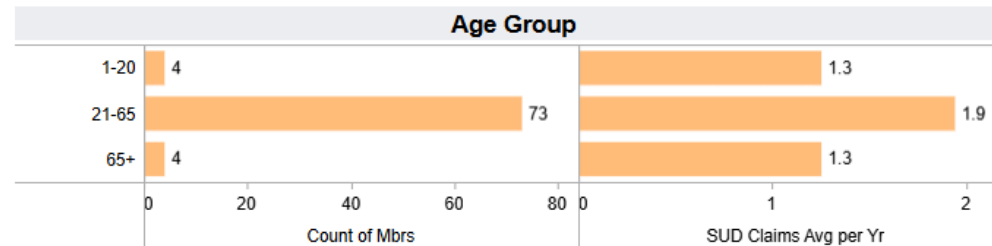


# Glenn Homeless with SUD

## Demographics & Disease Status of Members Diagnosed with Substance Use Disorder

This view describes the demographic characteristics of PHC members who had claims with any substance use disorder diagnosis or procedure, the prevalence of major chronic conditions, diagnosis occurrence during pregnancy, and homelessness status at the time of service for those members.

Year: 2024 | Choose Location Level: Mbr County | Choose Location: GLENN | Homelessness: Y | Risk Class: (All) | Kaiser Status: NOT KAISER



\* Homelessness defined using several sources: patient address, use of homeless or unstable housing ICD10 code (not the Point In Time count done by the counties).

# Glenn Homeless and SUD Utilization

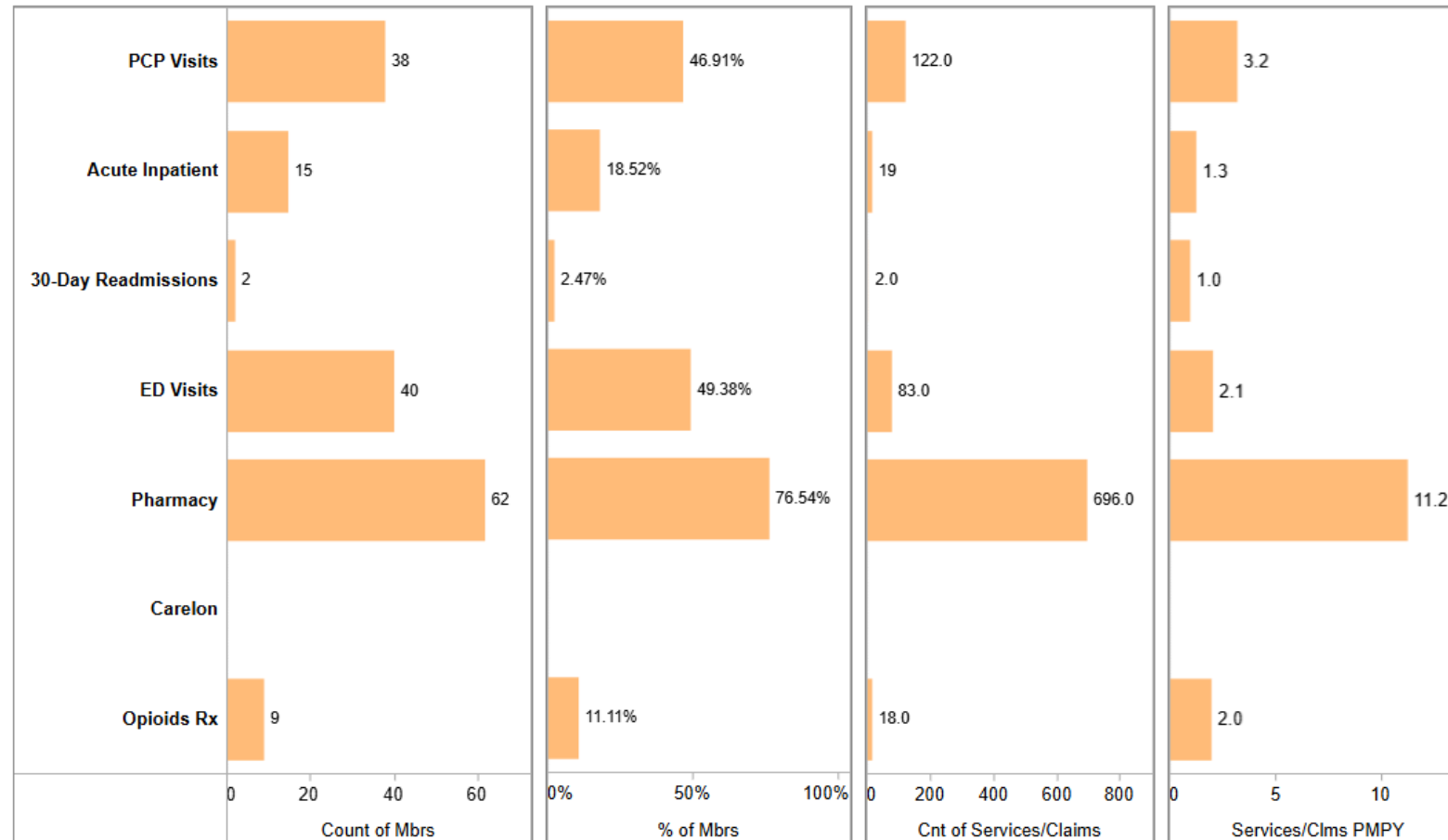
## Services Utilized by Members Diagnosed with Substance Use Disorder

Data Sources: Medical claims (Amisys), MedImpact claims, State Drug Carveout claims, Beacon claims, Membership data

This view shows information on all the medical and behavioral services received by PHC members who had been previously diagnosed with substance use disorder.

Year of Service	Choose Location Level	Location	Homelessness	Age Group	Kaiser Status
2024	Mbr County	GLENN	Y	(All)	NOT KAISER

Utilization Summary by Type of Service



\* Homelessness defined using several sources: patient address, use of homeless or unstable housing ICD10 code (not the Point In Time count done by the counties).

# Glenn Behavioral Health Services Used by Patients with SUD

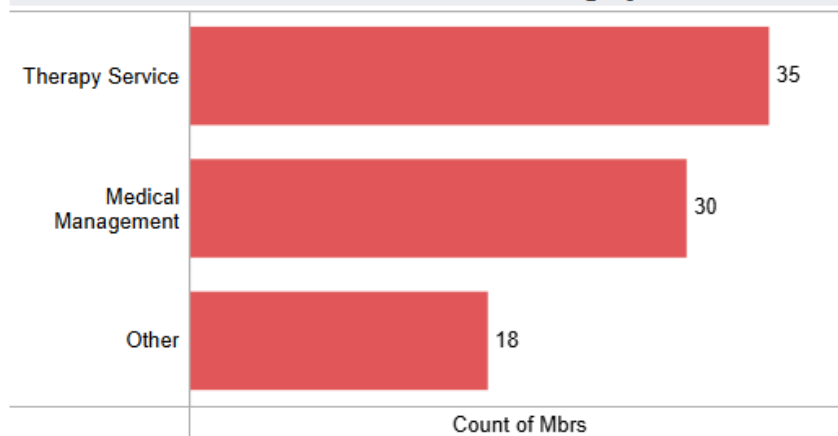
## Behavioral Services Utilized by Members Diagnosed with Substance Use Disorder

Data Sources: State Drug Carveout claims, Beacon claims, Membership data

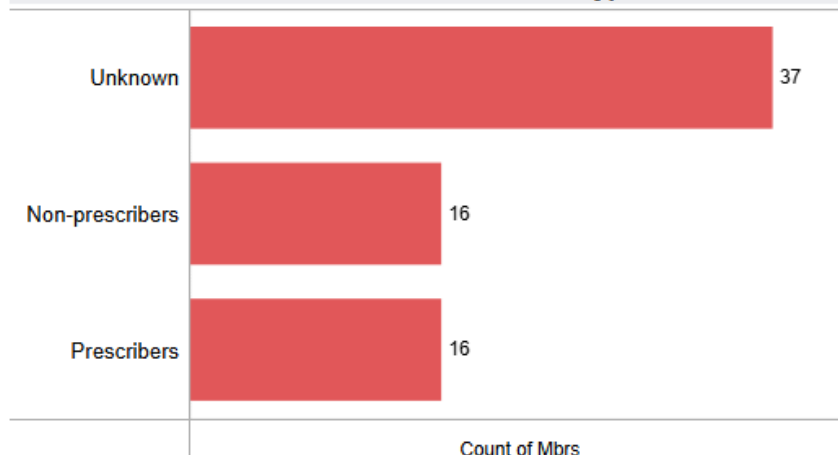
This view shows information on all the medical and behavioral services received by PHC members who had been previously diagnosed with substance use disorder.

Year of Service Date: 2024  
 Choose Location Level: Mbr County  
 Location Selector: GLENN  
 Homelessness: (All)  
 Age Group: (All)

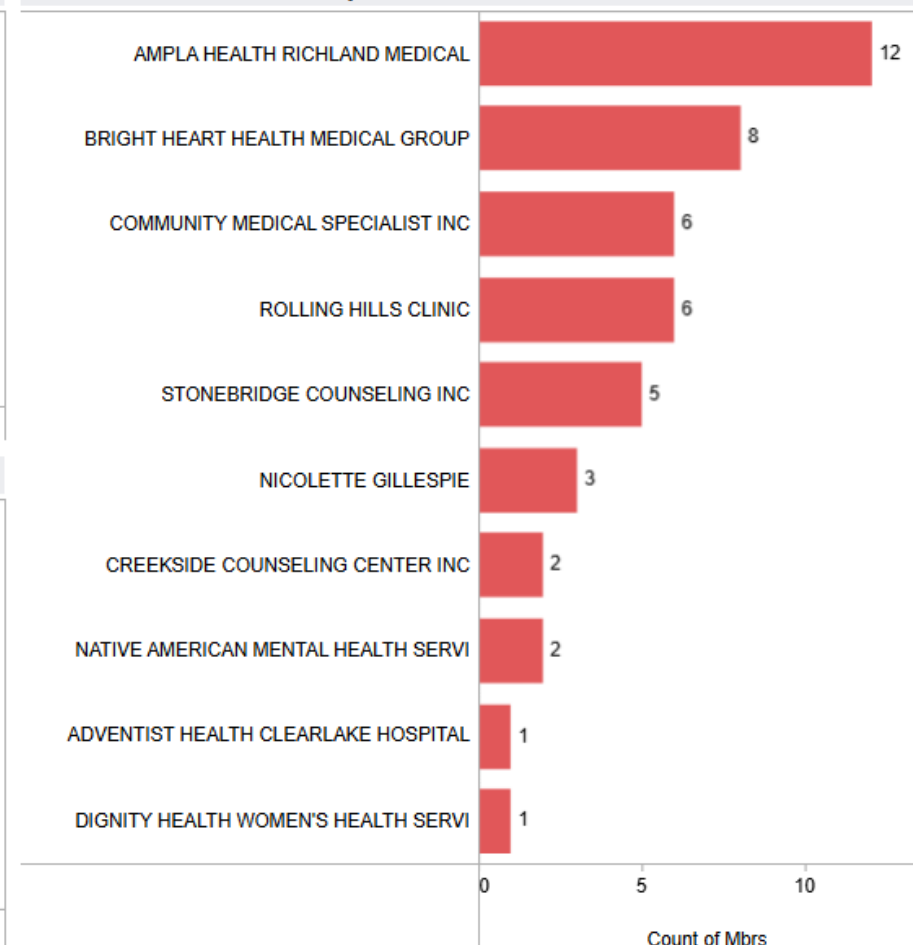
### Carelon Services - Visit Category



### Carelon Services - Provider Type



### Top 10 Carelon Providers



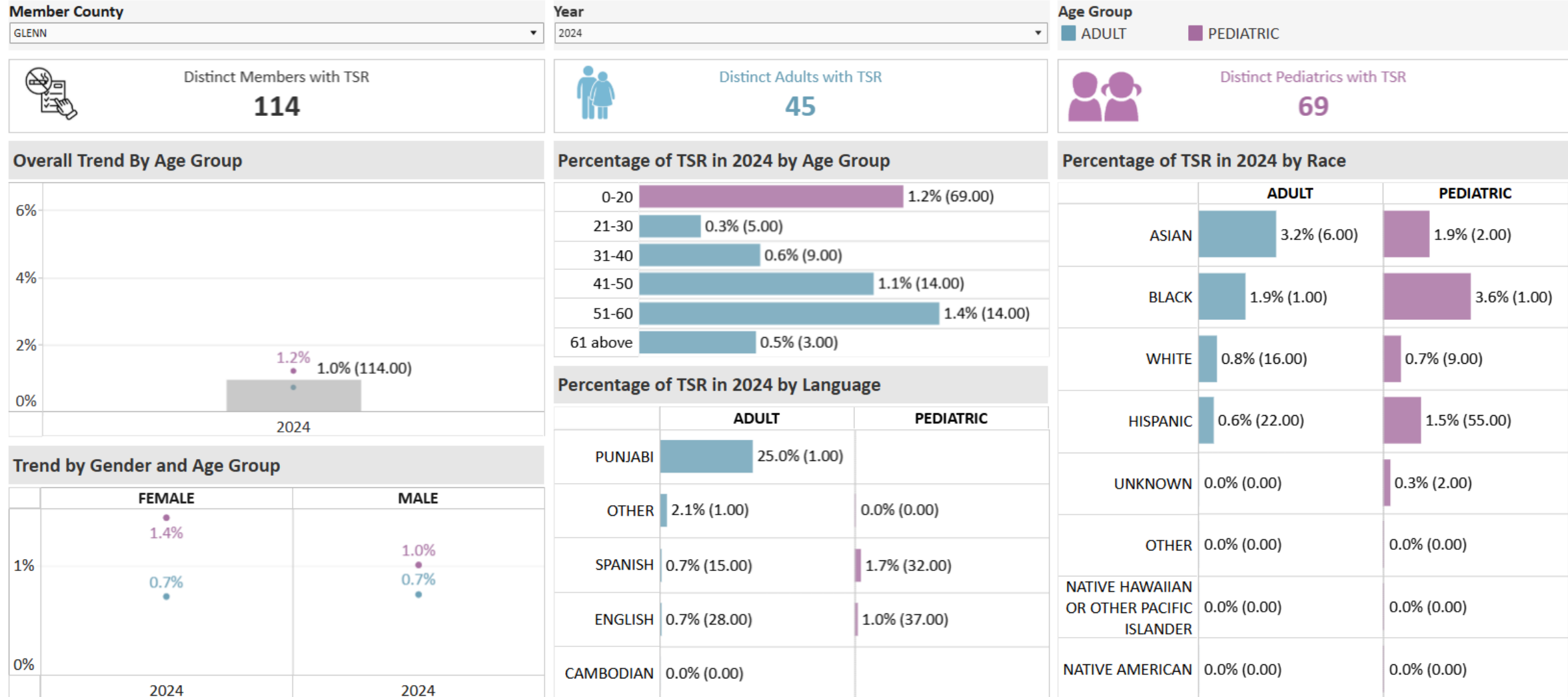
Medical Management represents office visits by non-behavioral health providers, often with the member's PCP.



# Glenn Tobacco Screening and Referral by Demographics

## Annual Percentage of Tobacco Screening and Referral to Treatment by Member Demographics

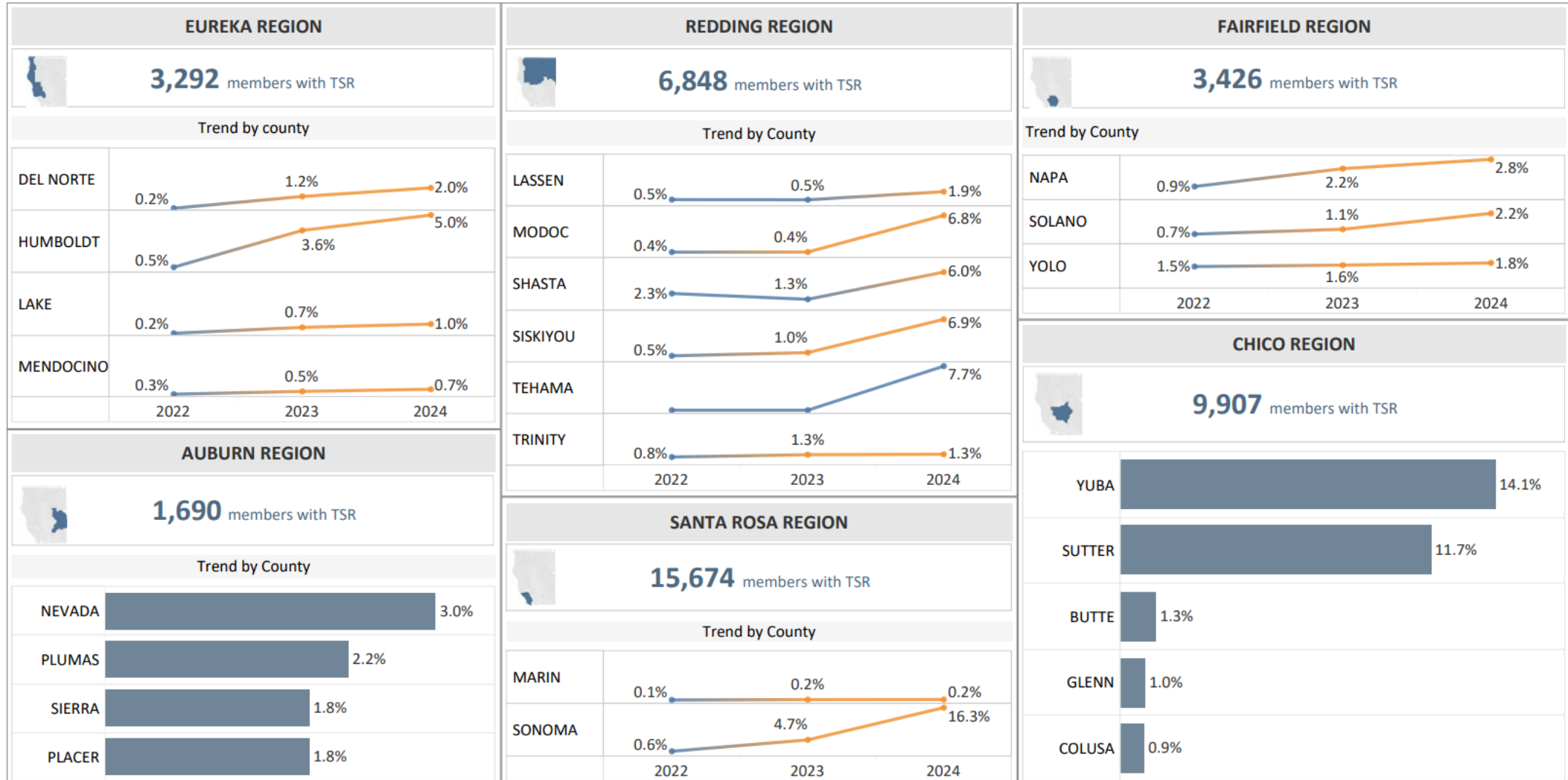
This dashboard summarizes the annual percentage of members with tobacco screening and referral to treatment by their demographics



# Tobacco Screening and Referral by Region and County

## Annual Percentage of Tobacco Screening and Referral to Treatment by Region and County

This view summarizes the annual percentage of members with tobacco screening and referral to treatment by member region and county. KPI's represent the metrics for CY 2024.








# Glenn Tobacco Screening and Referral by PCP

## Annual Percentage of Tobacco Screening and Referral to Treatment by PCP

This report summarizes the annual percentage of members with tobacco screening and referral to treatment by their PCP. KPI's represent the metrics for CY 2024.

Office Regions		Member County		Age Group		PCP Full Name	
<div>(All)</div>		<div>GLENN</div>		<div>(All)</div>		<div>(All)</div>	
<div><div></div><div>Distinct Members with TSR</div><div>114</div></div>		<div><div></div><div>PCP's with TSR Members</div><div>24 (85%)</div></div>		<div><div></div><div>Average number of members with TSR per PCP</div><div>5</div></div>			

### By Member assigned PCP

	2024	
	Members with TSR	%
AMPLA HEALTH HAMILTON CITY	18	1.9%
ORLAND CHILDRENS CTR	17	0.9%
AMPLA HEALTH ORLAND MED	16	1.2%
FIRST CARE MEDICAL ASSOC	10	1.0%
LASSEN MEDICAL CLINIC	9	22.0%
AMPLA HEALTH CHICO MEDICAL	8	2.1%
WILLOWS PEDIATRICS	6	0.3%
PEACH TREE HEALTHCARE	6	26.1%
JAMES CORONA	6	0.8%
ROLLING HILLS CLINIC	3	2.6%
AMPLA HEALTH COLUSA MED	3	8.6%

Providers with under 3 members not shown.



# County Disparities Data

# Glenn Top Disparities Below Minimum Performance Level

## Breast Cancer Screenings:

South Asian: 2.6% Below MPL  
White: 10.57% Below MPL  
Black: 19.27% Below MPL  
Asian/Pacific Islander: 19.27% Below MPL  
**Southeast Asian: 24.82% Below MPL**

## Colorectal Cancer Screenings:

South Asian: 4.74% Below MPL  
White: 7.6% Below MPL  
Native American: 16.64% Below MPL  
Southeast Asian: 17.02% Below MPL  
**Black: 23.78% Below MPL**

## Cervical Cancer Screenings:

Hispanic: 10.84% Below MPL  
Native American: 25.2% Below MPL  
White: 25.53% Below MPL  
Southeast Asian: 34.61% Below MPL  
Black: 36.06% Below MPL  
South Asian: 40.44% Below MPL  
**Asian/Pacific Islander: 25.86% Below MPL**

## Well-Care Visits:

White: 4.53% Below MPL  
Southeast Asian: 10.57% Below MPL  
Asian/Pacific Islander: 19.81% Below MPL  
Black: 20.29% Below MPL  
**\*East Asian: 48.07% Below MPL**

## Diabetes Mellitus Poor Control (A1c >9%):

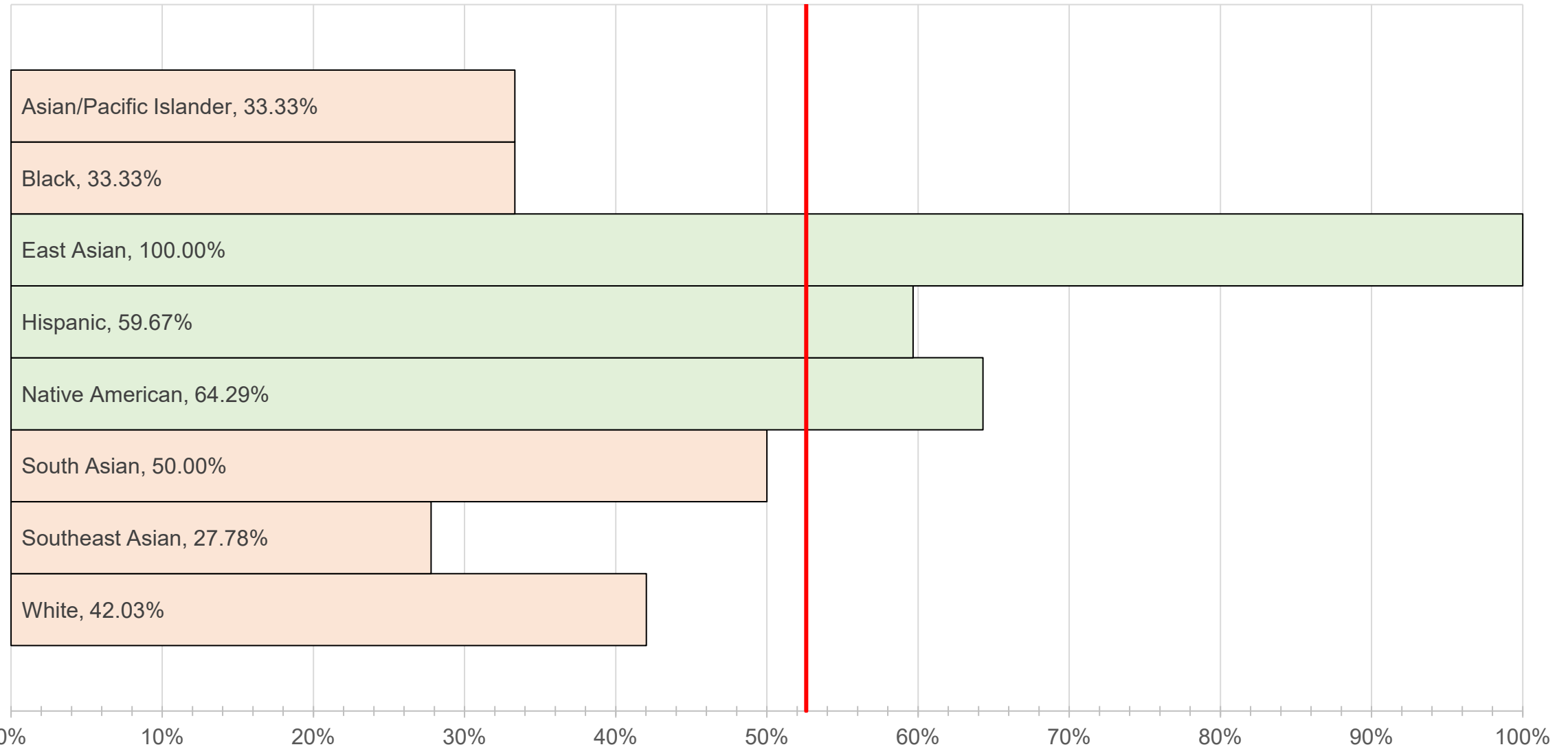
No groups are below MPL.

## Controlled Blood Pressure:

Hispanic: 0.25% Below MPL  
Native American: 1.31% Below MPL  
White: 17.23% Below MPL  
Asian/Pacific Islander: 27.98% Below MPL  
Southeast Asian: 51.31% Below MPL  
**\*East Asian: 61.31% Below MPL**  
**\*Black: 61.31% Below MPL**

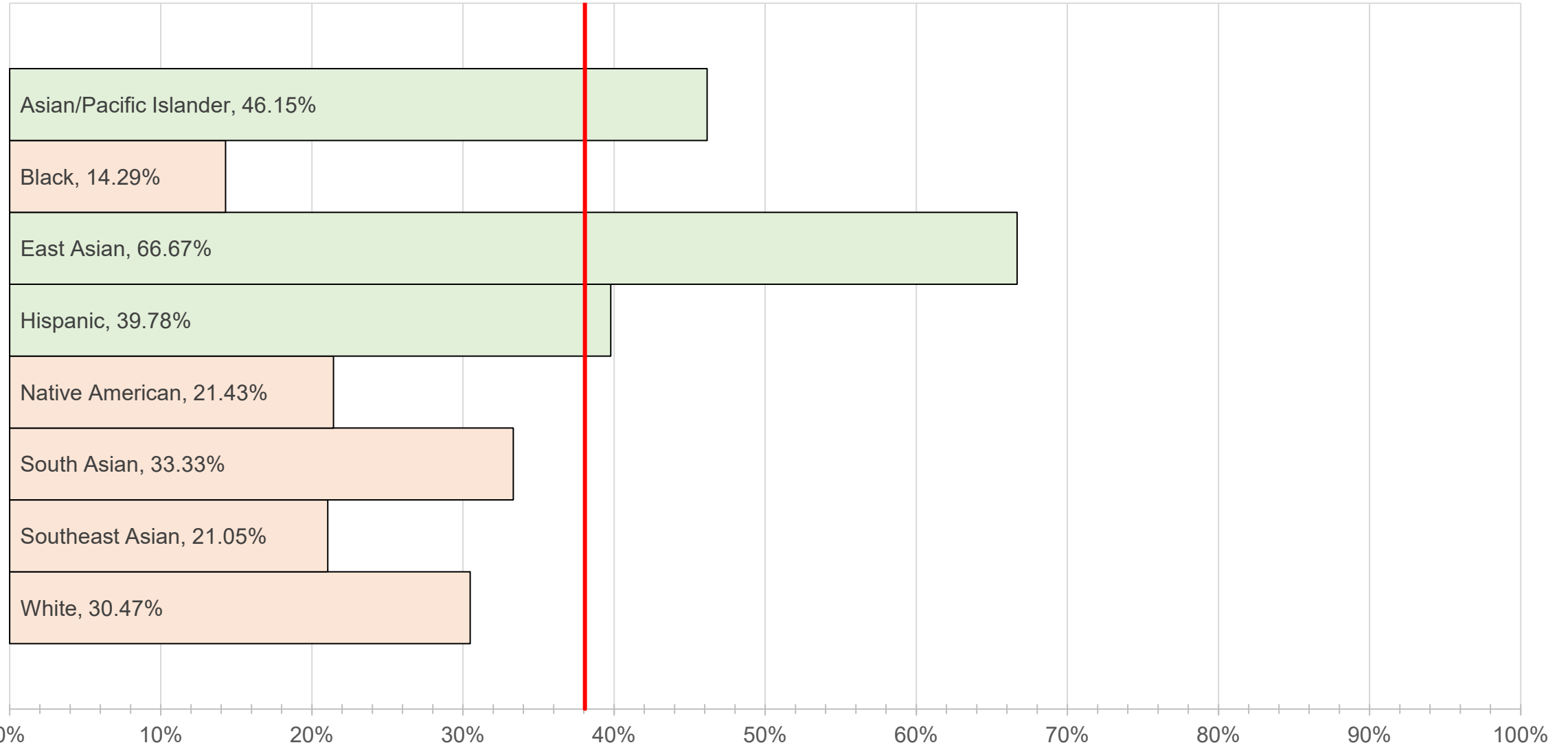
\* Population sample size insufficient.

# Glenn Breast Cancer Screening Disparities

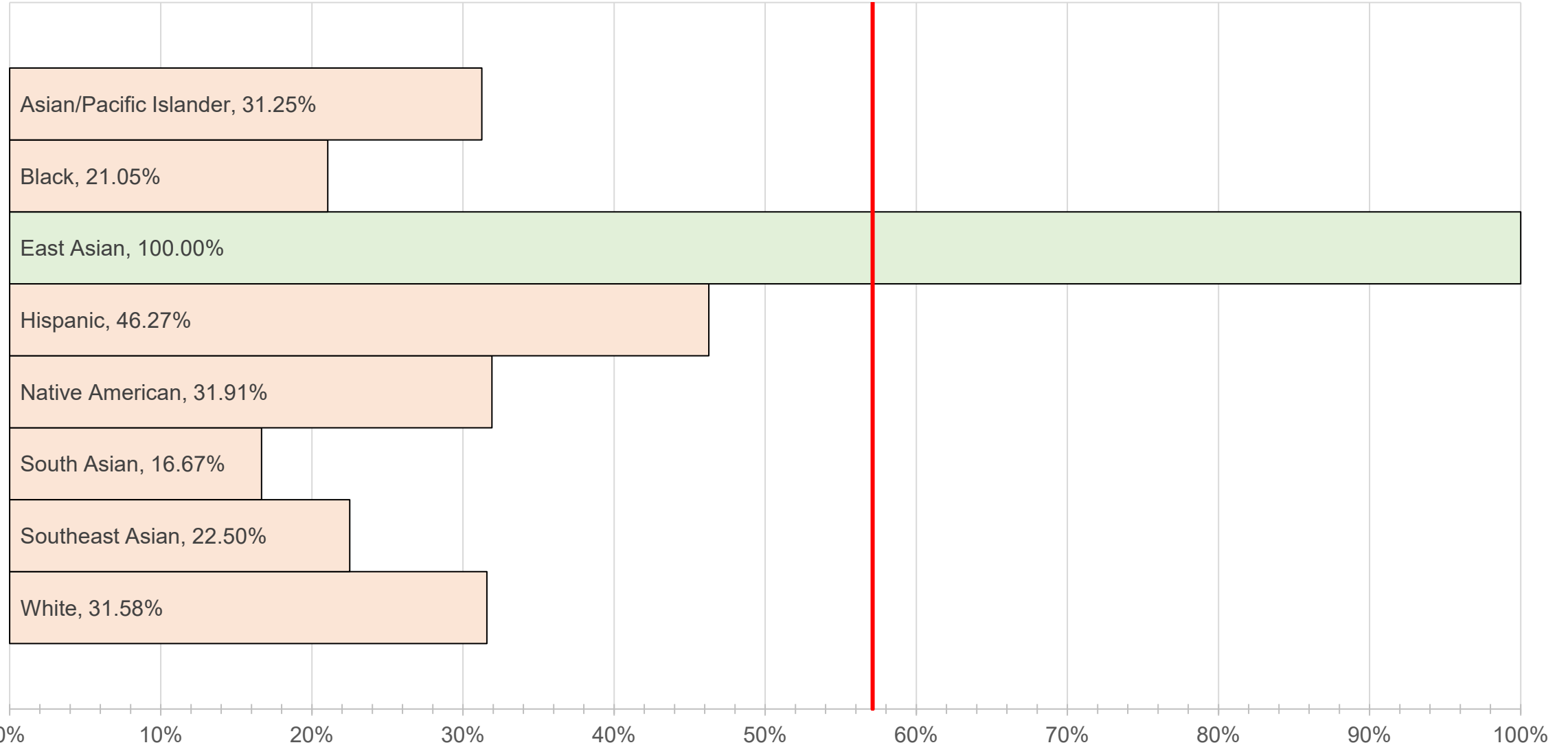




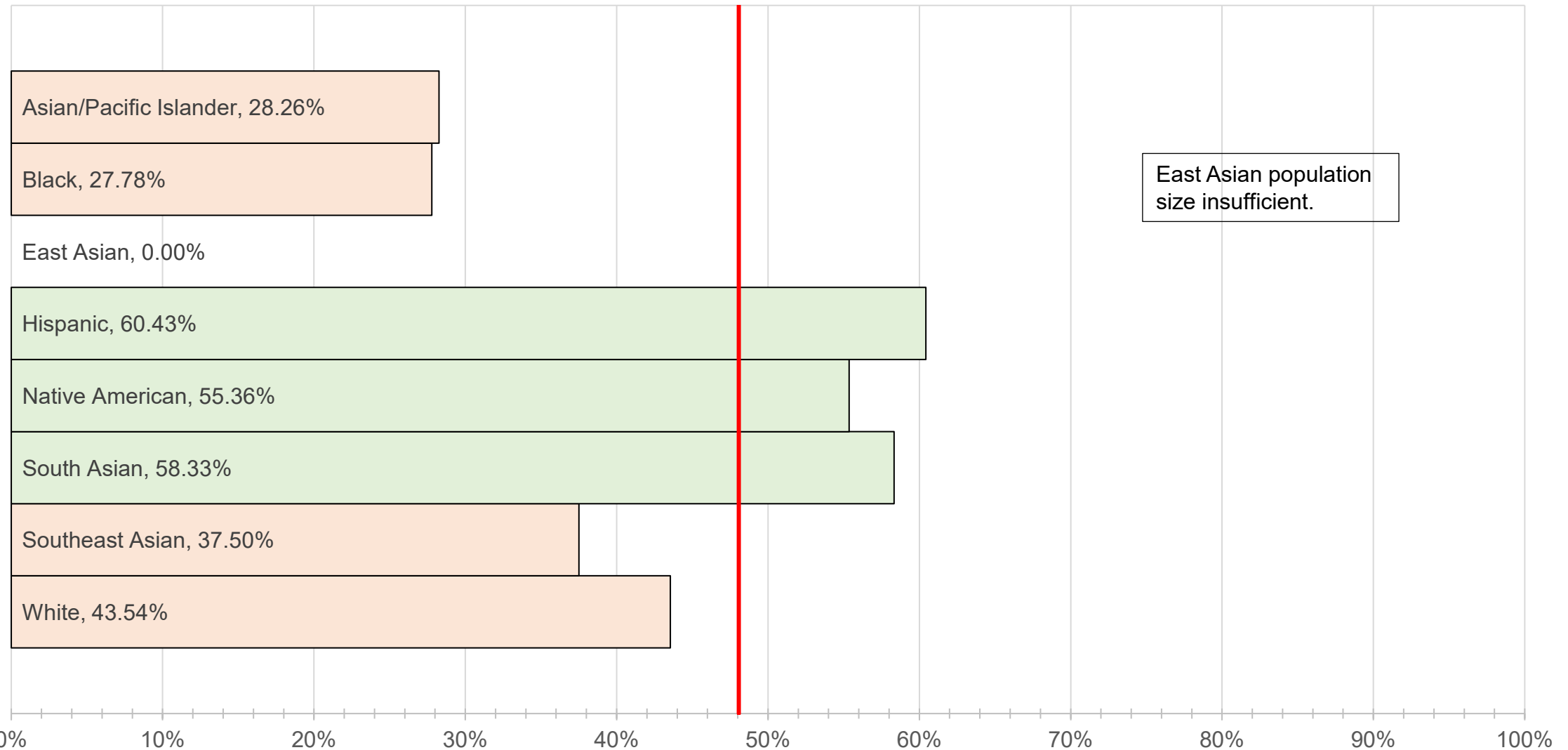
# Glenn Colorectal Cancer Screening Disparities



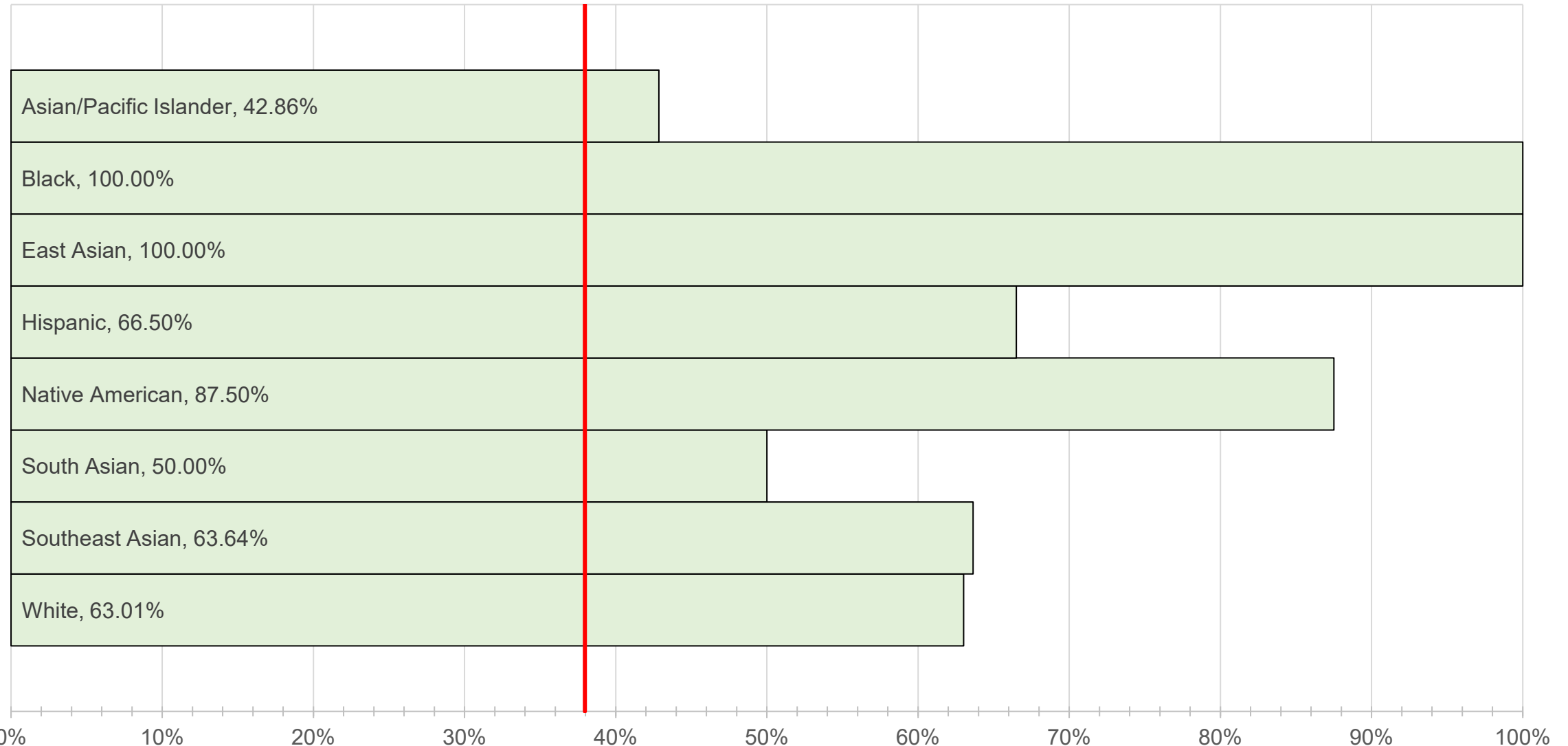
# Glenn Cervical Cancer Screening Disparities



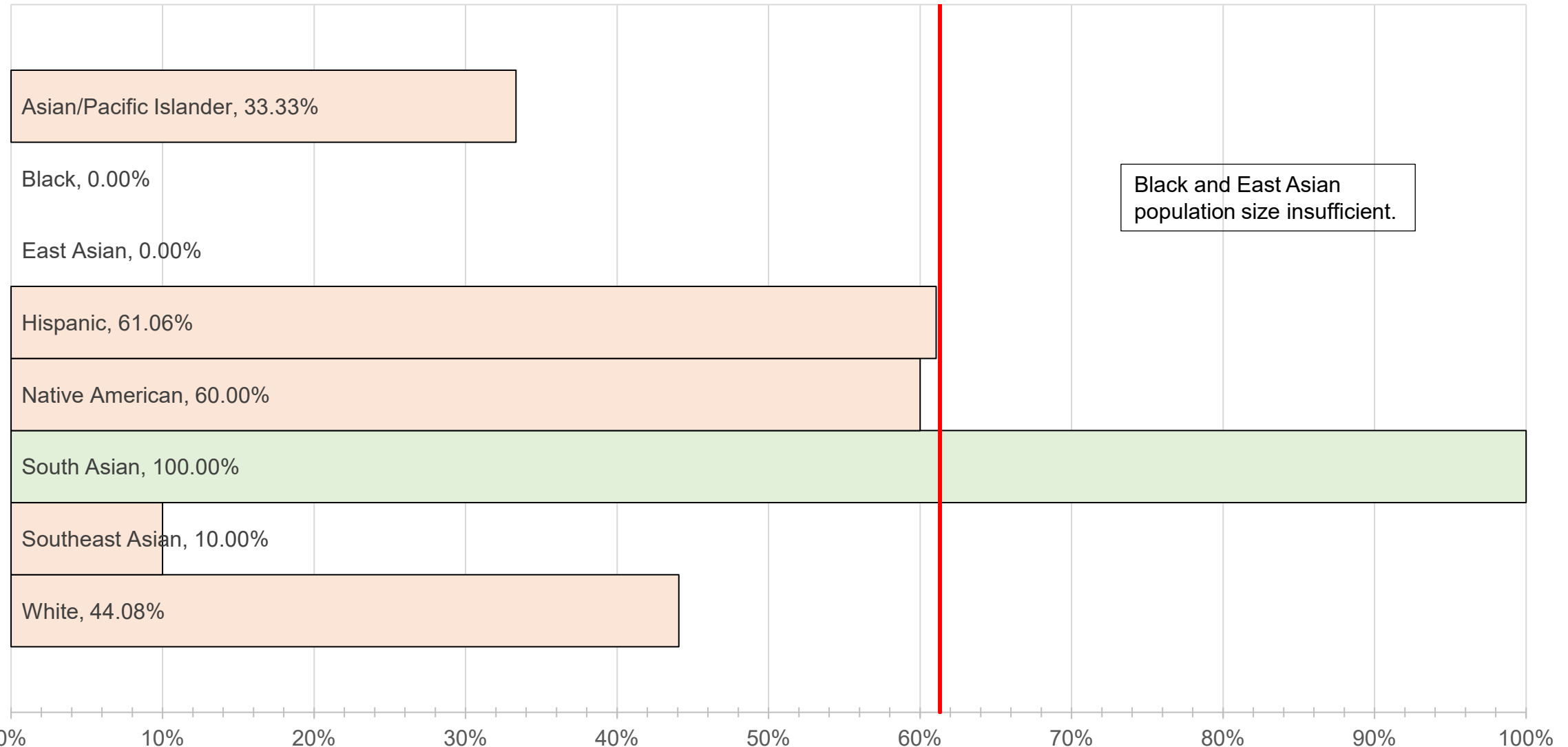
# Glenn Well-Care Visit Disparities



# Glenn Diabetes Mellitus Poor Control (A1c >9%) Disparities



# Glenn Controlled Blood Pressure Disparities





# Child Welfare-Involved Youth Data





# Child Welfare Demographics

## Child Welfare-Involved Youth and Young Adults Demographic

Demographic details for current Child Welfare-involved Youth and Young Adult members.

<b>14,585</b> Child Welfare-Involved Youth Members	<b>1.6%</b> % of Partnership Membership	<b>14.0</b> Median Age	<b>50.9%</b> % Male
---	--	---------------------------	------------------------

### Filters

Population  
(All)

Region  
(All)

County  
(All)

Race Ethnicity  
(All)

Sex  
(All)

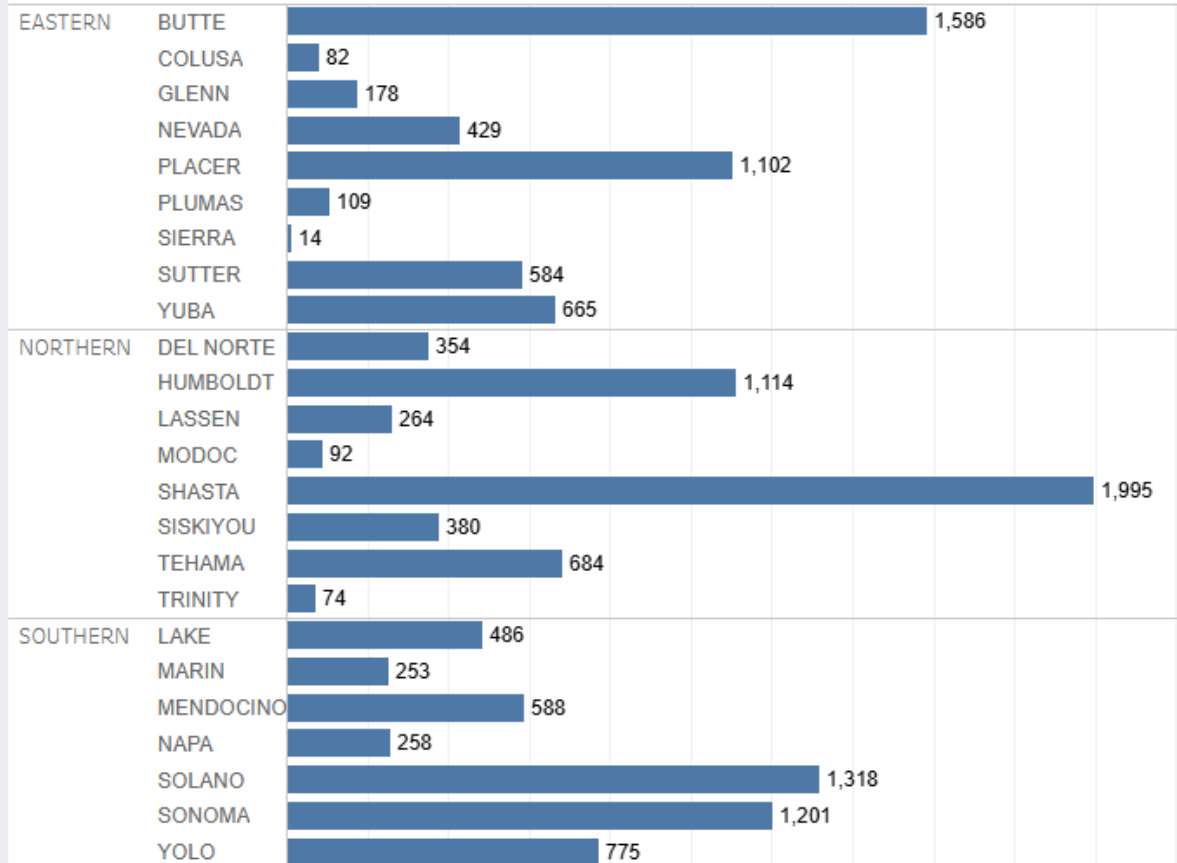
Language  
(All)

Age Group  
(All)

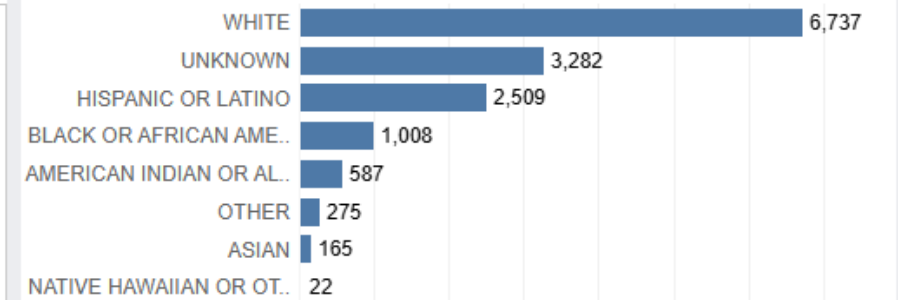
Medicare Dual Status  
(All)

CCS  
(All)

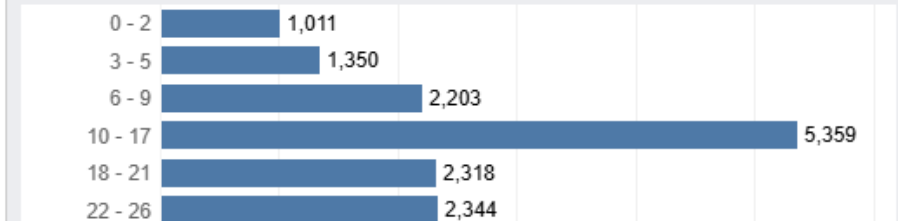
### Member Count of Child Welfare-Involved Youth by Region and County



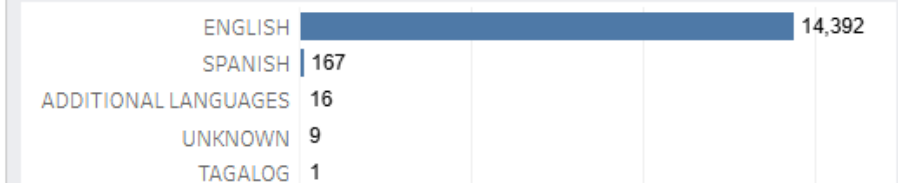
### Member Count by Race/Ethnicity



### Member Count by Age Group



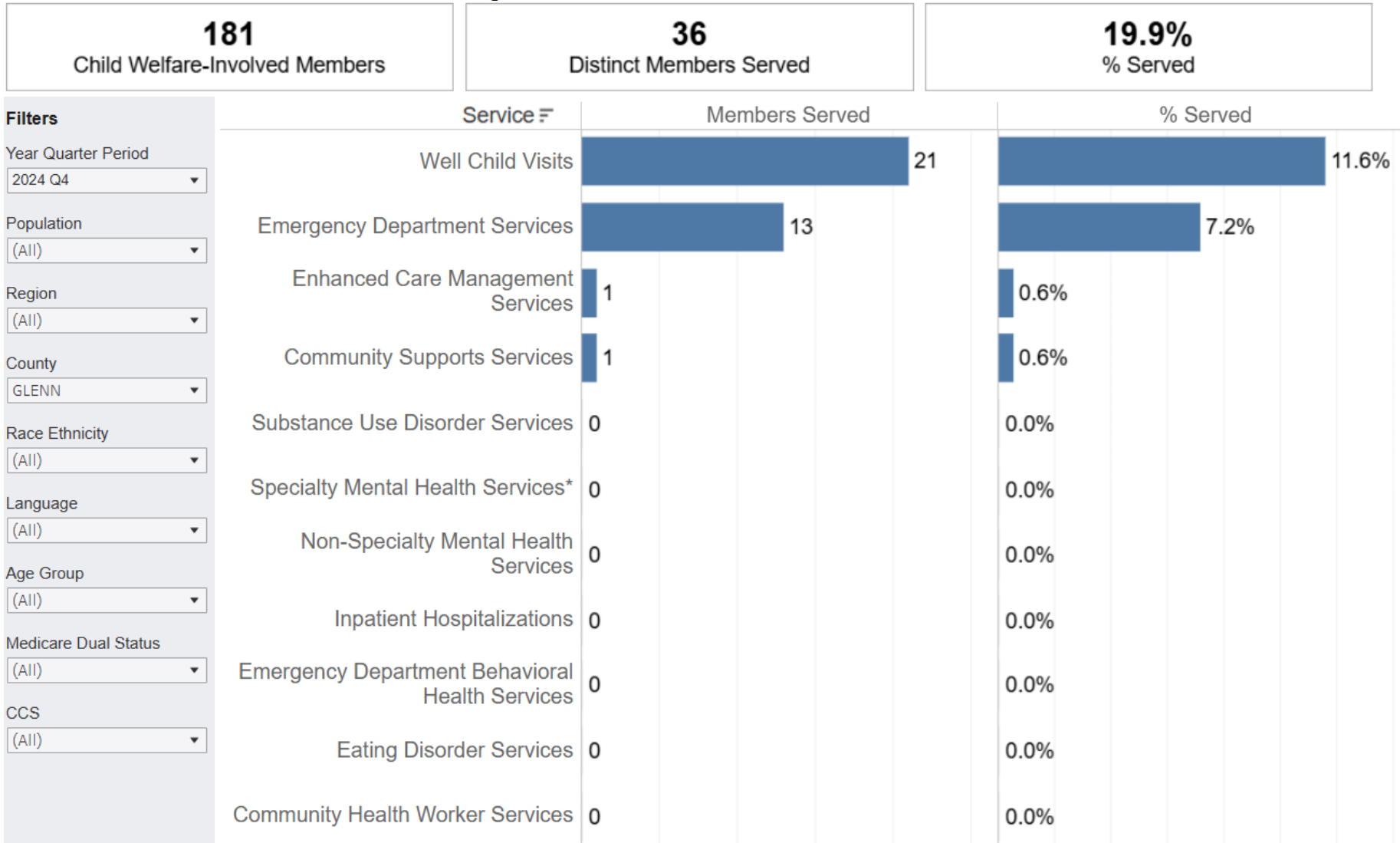
### Member Count by Language



# Glenn Child Welfare Utilization

## Child Welfare-Involved Youth and Young Adults Utilization Overview

Utilization for current Welfare-involved Youth and Young Adult members.



# Child Welfare Enhanced Care Management (ECM) Services Utilization

**244**

Members Served

**1.7%**

Percent Served

## Filters

Year Quarter Period

2024 Q4

Population

(All)

Region

(All)

County

(All)

Race Ethnicity

(All)

Sex

(All)

Language

(All)

Age Group

(All)

Medicare Dual Status

(All)

CCS

(All)

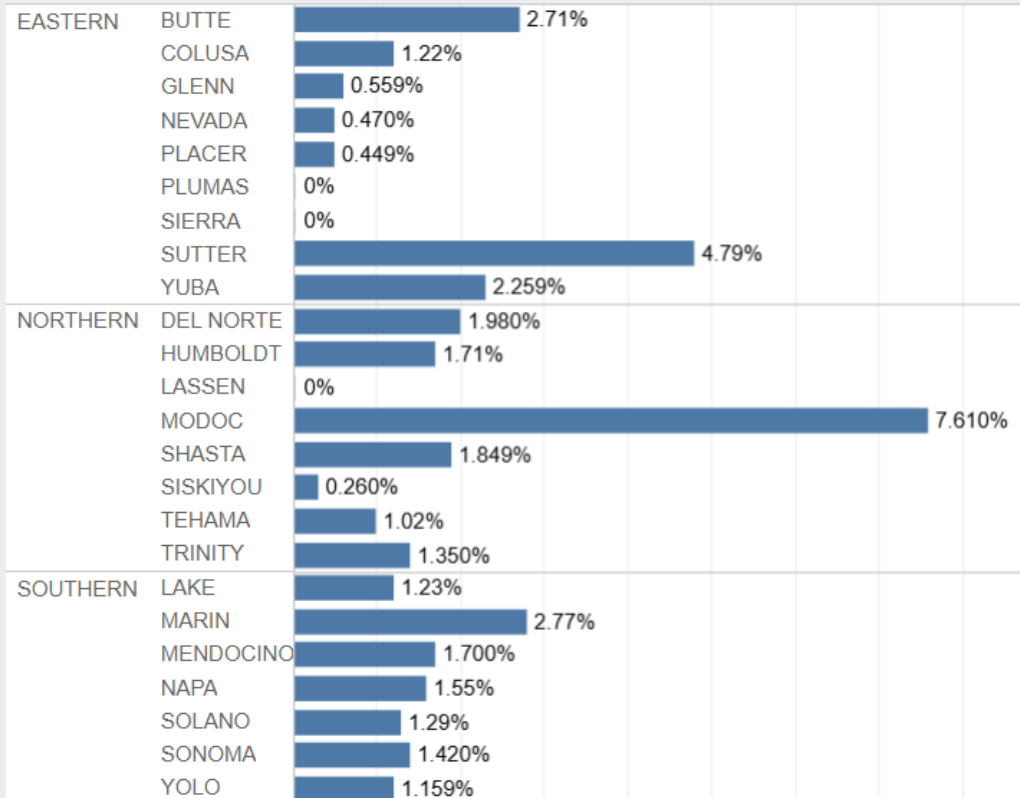
## Select Service

ECM

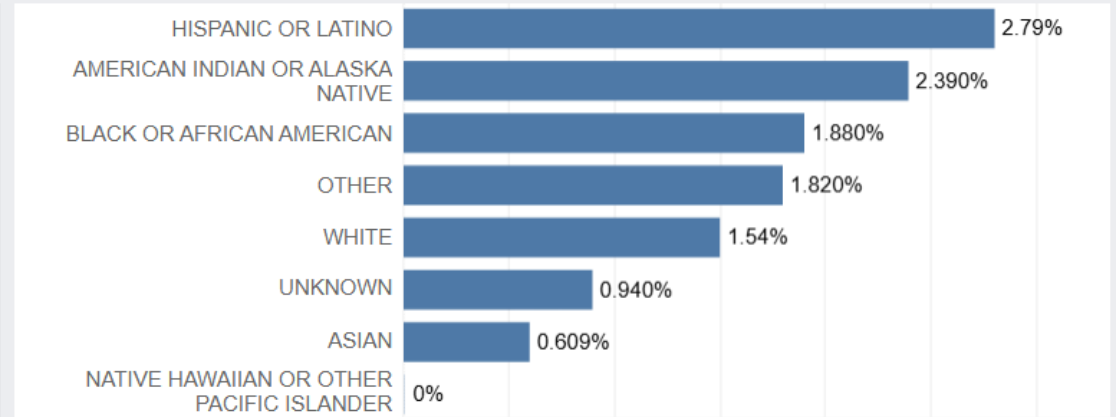
## Select Metric

% Served

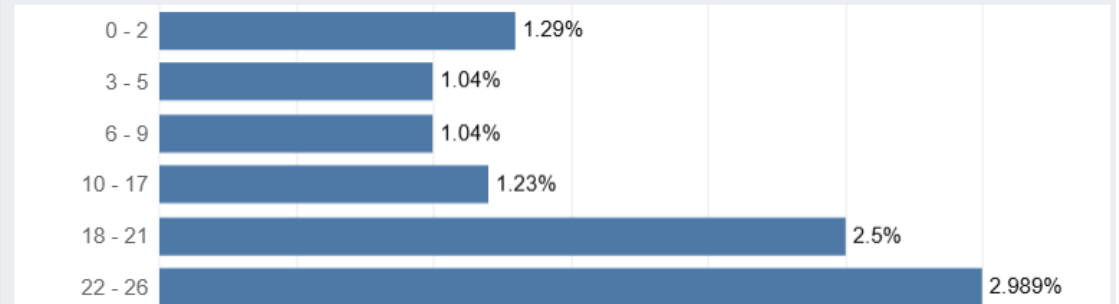
## % Served for ECM Services by Region and County



## % Served for ECM Services by Race/Ethnicity



## % Served for ECM Services by Age Group





# Child Welfare Community Support Services

<b>57</b> Distinct Members who Received CS Services	<b>195</b> CS Claims	<b>71</b> Distinct CS Services
--	-------------------------	-----------------------------------

## Filters

Year Quarter Period

2024 Q4

Population

(All)

Region

(All)

County

(All)

Race Ethnicity

(All)

Sex

(All)

Language

ENGLISH

Age Group

(All)

Medicare Dual Status

(All)

CCS

(All)

Type Of Support

(All)

## CS Distinct Services for Child Welfare-Involved Youth by Region, County, and Type of Support

1 12

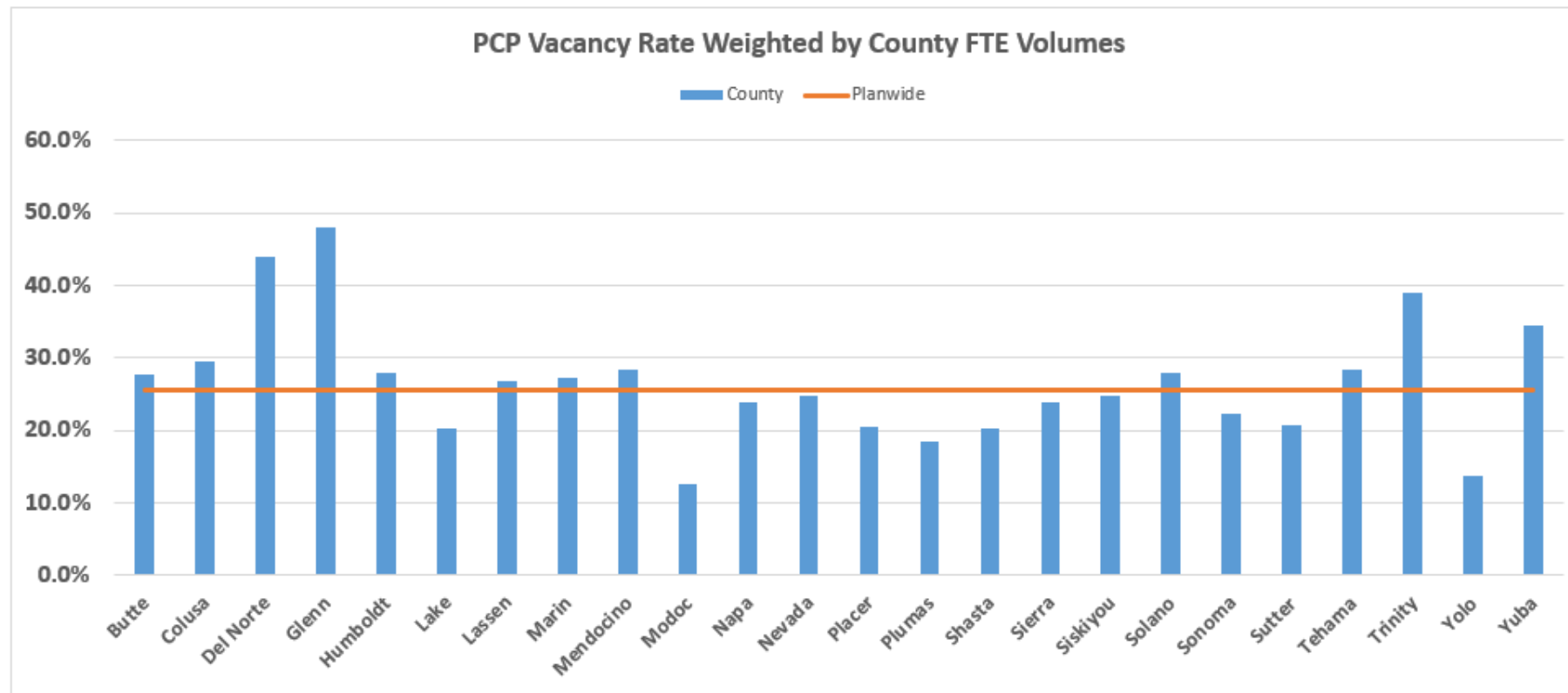
Region	County	Type Of Support						
		Housing Deposits	Housing Tenancy and Sustaining Services	Housing Transition/Navigation Services	Medically-Supportive Food/Medically Tailored Meals	Personal Care/Homemaker Services	Recuperative Care (Medical Respite)	Short-Term Post-Hospitalization Housing
EASTERN	BUTTE	1	1	4	2	1		
	GLENN			1				
	NEVADA			1				
	SUTTER			2	1			
	YUBA		1	3				
NORTHERN	MODOC				3			
	SHASTA		2	12	2		2	6
	SISKIYOU		1	1				
	TEHAMA		1	5				
SOUTHERN	LAKE			1				
	MARIN		1	1				
	MENDOCINO			2				1
	SOLANO	1	1	1				
	SONOMA		4		1			
	YOLO			2	2			



# Surveys and Screening Data

# Workforce Point in Time (PIT) Survey

Partnership staff conducted a survey of primary care organizations across the 24-county region. The results shown below indicate the current primary care provider vacancies weighted by available positions per county. The plan-wide vacancy rate is 25.5%, representing 358 clinician vacancies (~205 physicians and 155 NP/PA positions).



All primary care practices are challenged by workforce shortages impacting access to care, quality, workforce burnout, retention and more. Primary care shortages range from a low of 13% to high of 48%. The Partnership plan-wide average is 26%.



# Glenn Lead Screening Data

340

Children Screened for Blood Lead

363

Blood Lead Tests

Select Year  

2024

Month of Service Date  

(All)

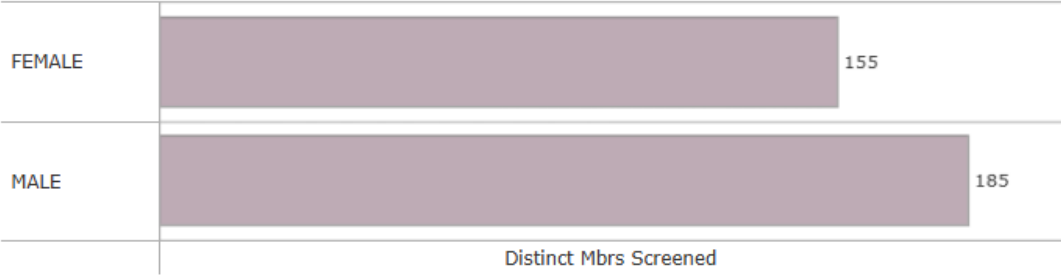
Select County  

GLENN

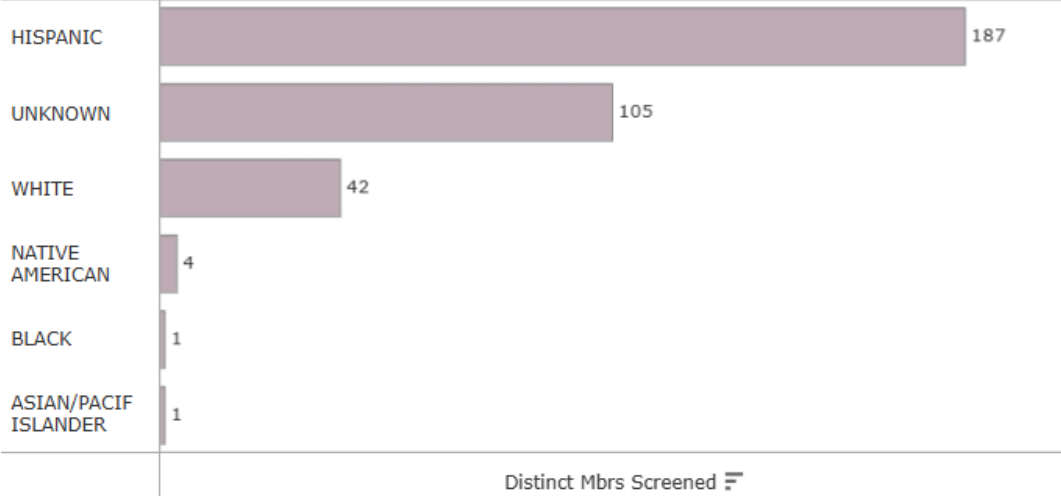
Select Age Group  

(All)

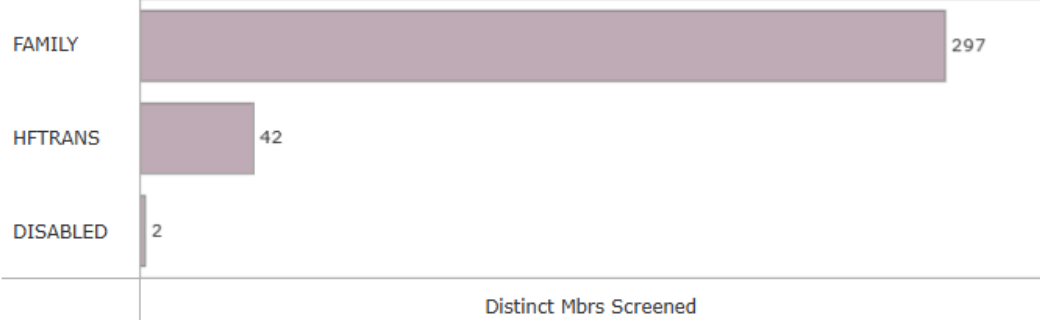
### Blood Lead Screening by Gender



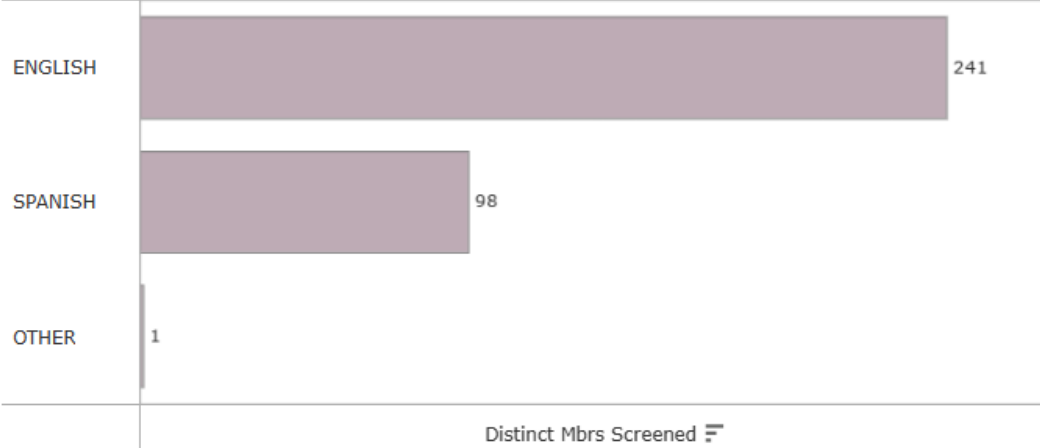
### Blood Lead Screening by Race



### Blood Lead Screening by Aid Category



### Blood Lead Screening by Language



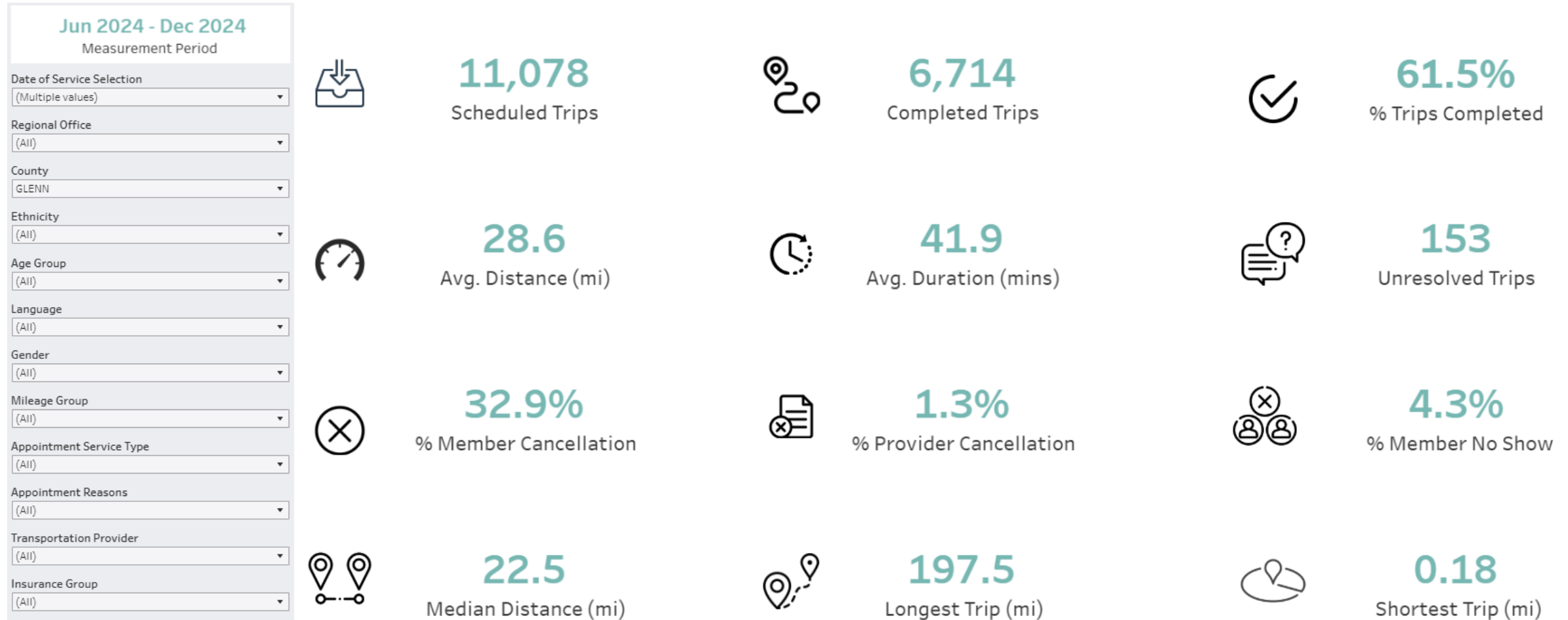




# Transportation Services Data

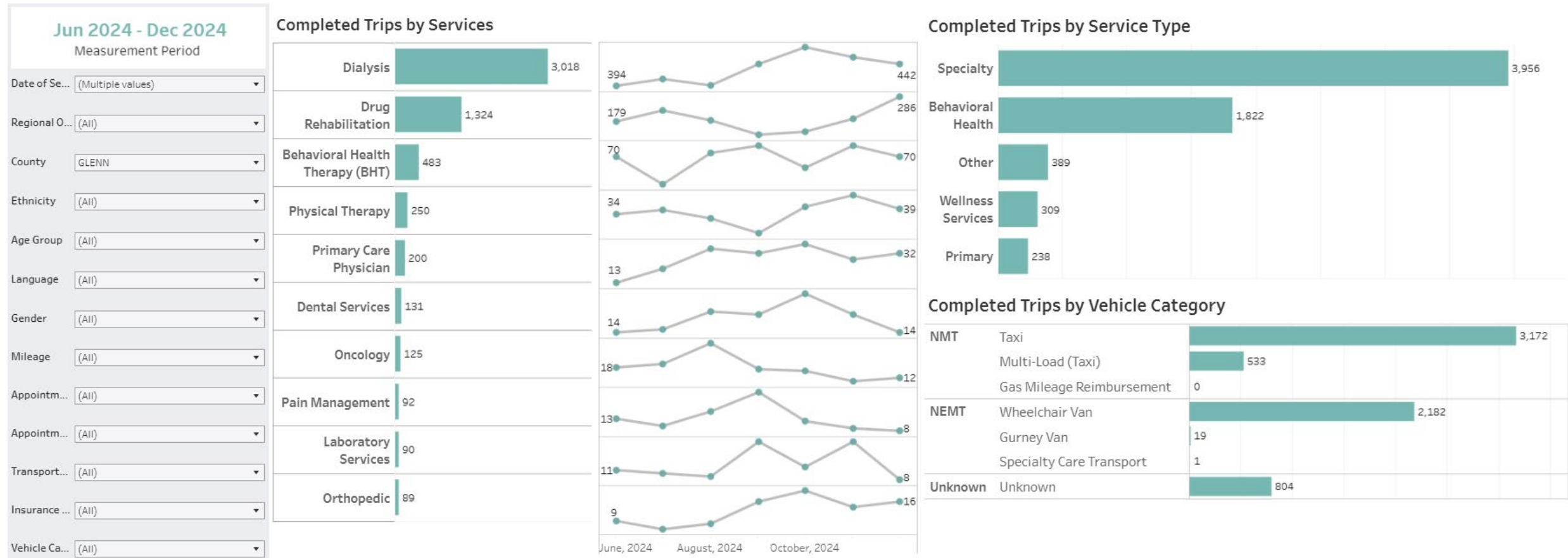
# Glenn NMT and NEMT Transportation Services: KPIs

This page provides a high-level overview of key indicators regarding Partnership's Non-Medical Transportation (NMT) and Non-Emergency Medical Transportation (NEMT) services usage by members.



# Glenn NMT and NEMT Transportation Services: Trip Details

This page provides more detailed trip type information regarding Partnership's Non-Medical Transportation and Non-Emergency Medical Transportation services.



# Glenn NMT and NEMT Transportation Services: Demographics

This page provides demographics information for members that utilize Partnership's Non-Medical Transportation and Non-Emergency Medical Transportation services.

**Jun 2024 - Dec 2024**  
Measurement Period

Date of Se... (Multiple values) ▼

Regional O... (All) ▼

County: GLENN ▼

Ethnicity: (All) ▼

Age Group: (All) ▼

Language: (All) ▼

Gender: (All) ▼

Mileage Gr... (All) ▼

Appointm... (All) ▼

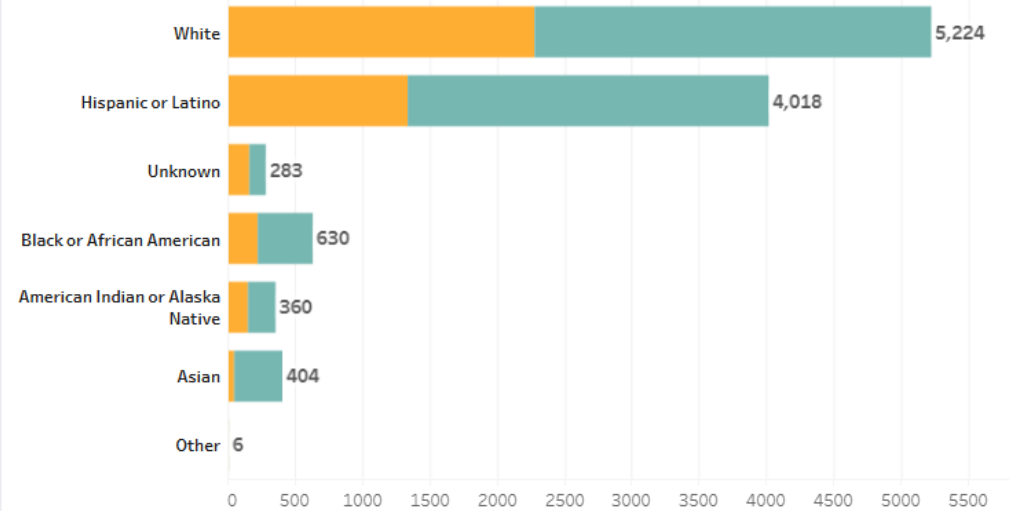
Appointm... (All) ▼

Transport... (All) ▼

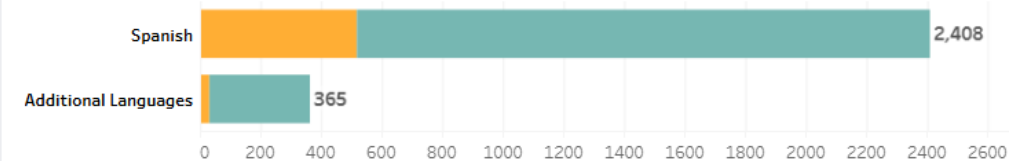
Insurance ... (All) ▼

NMT or NE... (All) ▼

**Trips by Ethnicity**



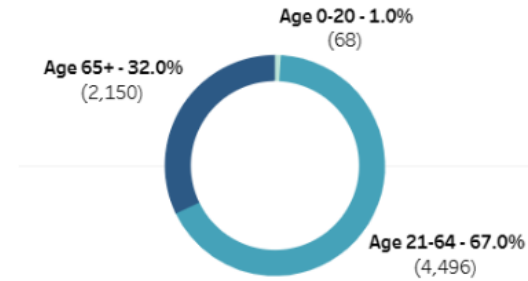
**Non-English Trips by Language**



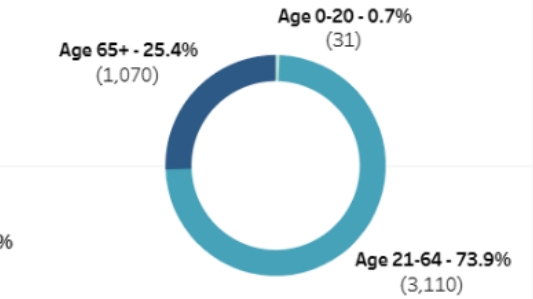
**Measure Names**

Non-Completed Trips Count Completed Trips

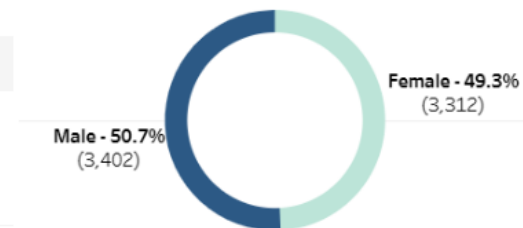
**Completed Trips by Age**



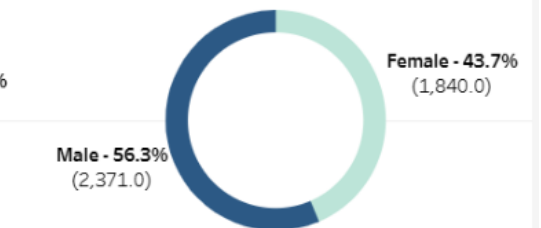
**Non-Completed Trips by Age**



**Completed Trips by Gender**



**Non-Completed Trips by Gender**



# NMT and NEMT Transportation Services Utilization

This page provides county level utilization information regarding Partnership's Non-Medical Transportation and Non-Emergency Medical Transportation services.



**103,850**  
Completed Trips



**10,715**  
Members Completed Trip



**1.18%**  
Avg. % Utilizers



**9.7**  
Avg Trips per Utilizer



**115**  
Trip rate per 1,000 Members PMPM

**March 2025**

Measurement Month

Month of Service Selection  
March 2025

County  
(All)

Ethnicity  
(All)

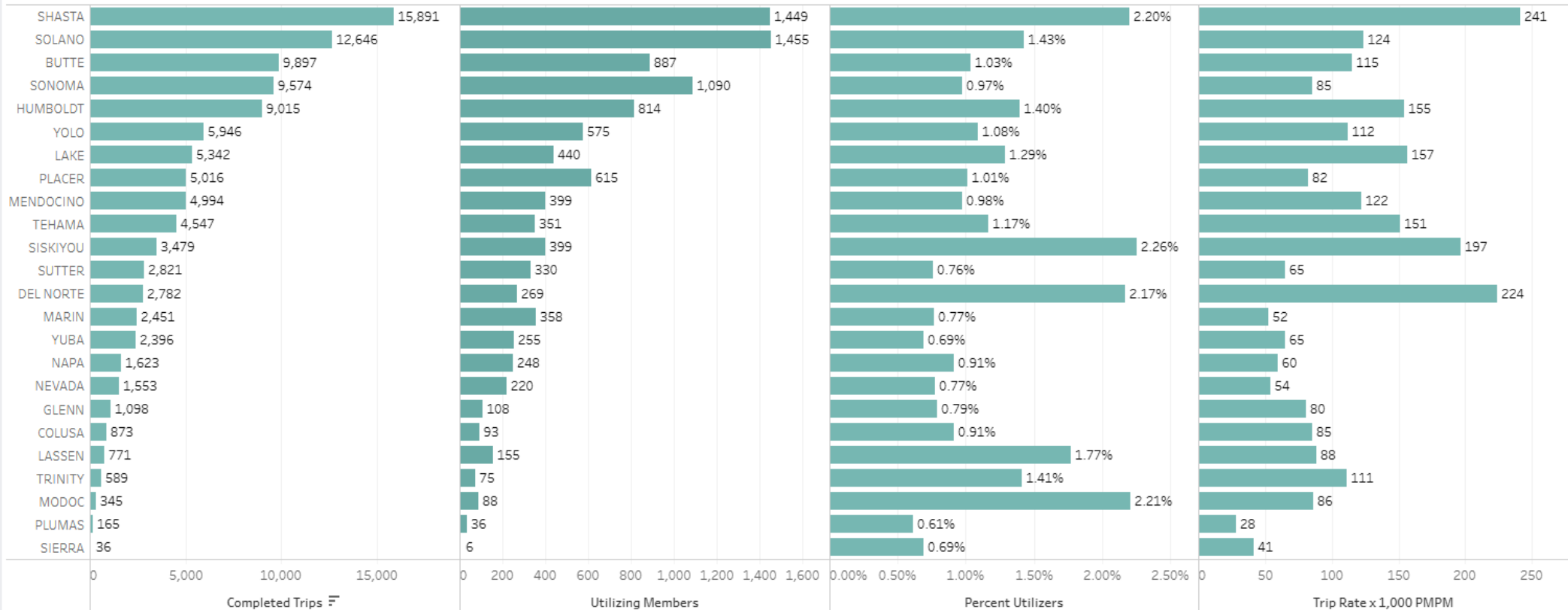
Age Group  
(All)

Language  
(All)

Gender  
(All)

Insurance Group  
(All)

## Utilization - By County



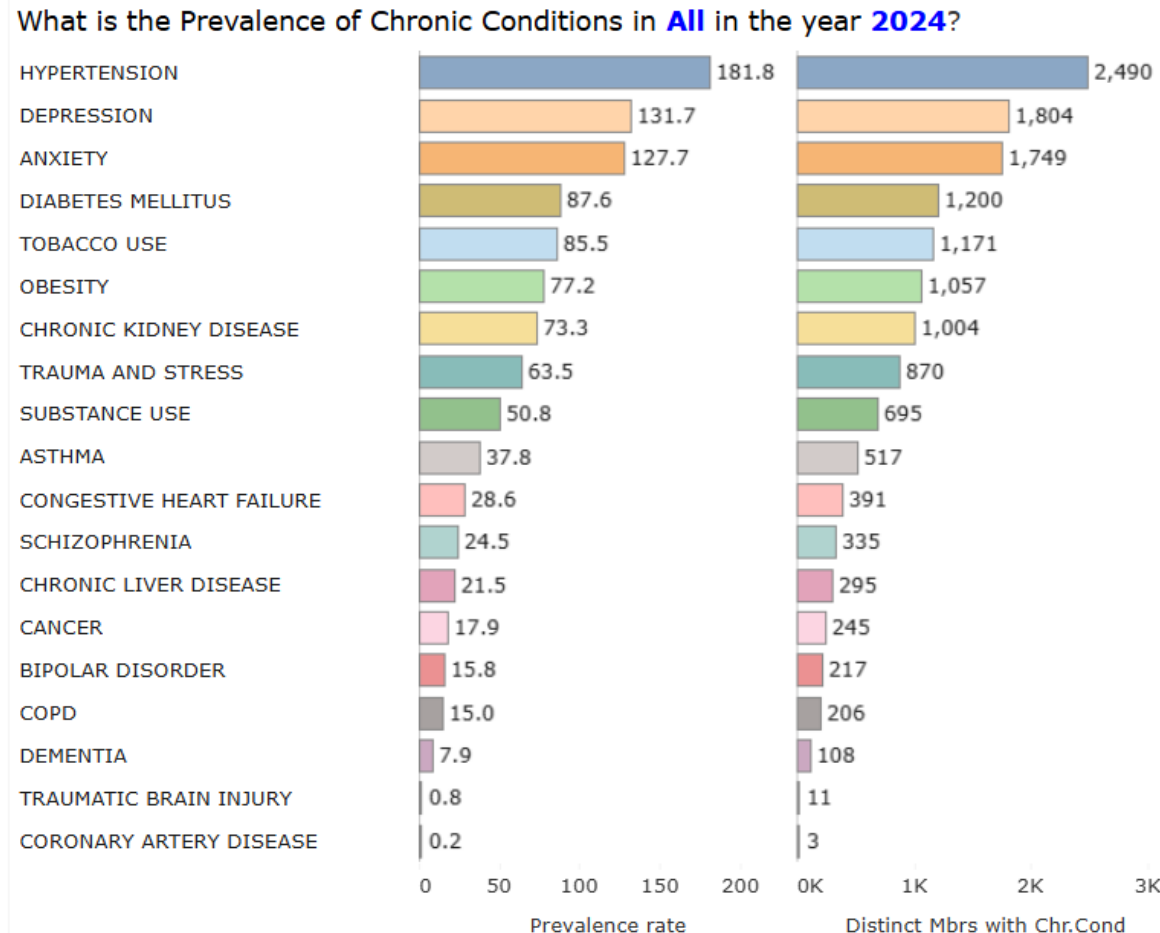


# Supplementary Data

# Glenn Chronic Conditions Prevalence

This dashboard provides an estimate of the prevalence of certain chronic conditions in adults and children PHC membership. Prevalence is the number of members with a given condition in a given year divided by the average membership during the same year, multiplied by 1,000.

<b>5,912</b> Total Mbrs with Chronic Conditions	<b>4,646</b> Adults with Chronic Conditions	<b>339.3</b> Adult Prevalence	<b>1,266</b> Children with Chronic Conditions	<b>92.4</b> Children Prevalence
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# Glenn Fluoride Varnish Treatment Demographics

## Percentage of Fluoride Varnish Treatment: Member Demographics

Fluoride Varnish compliance is defined as true when the member has 2 or more FV services on separate days within the calendar year.

Year  
2024

Age Group  
(All)

Region  
(All)

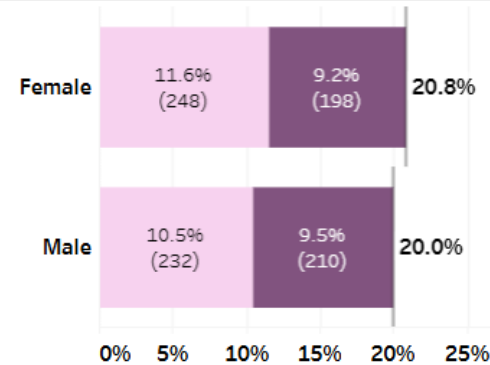
County  
GLENN

Compliance  
(All)

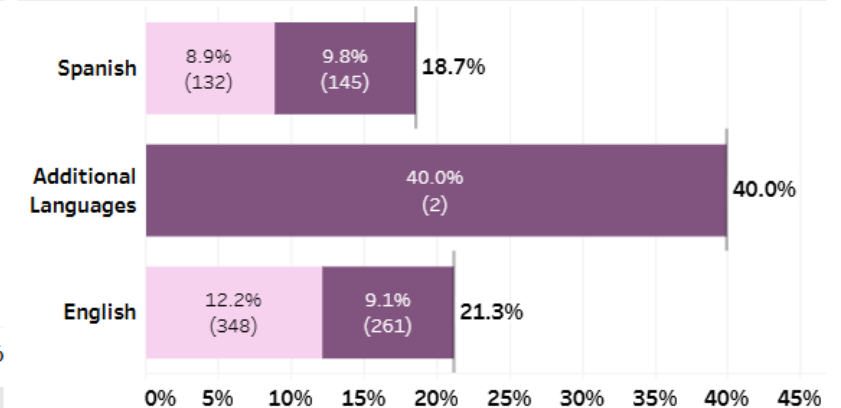
Overall Trend of FV Treatment Percentage



FV Treatment By Gender



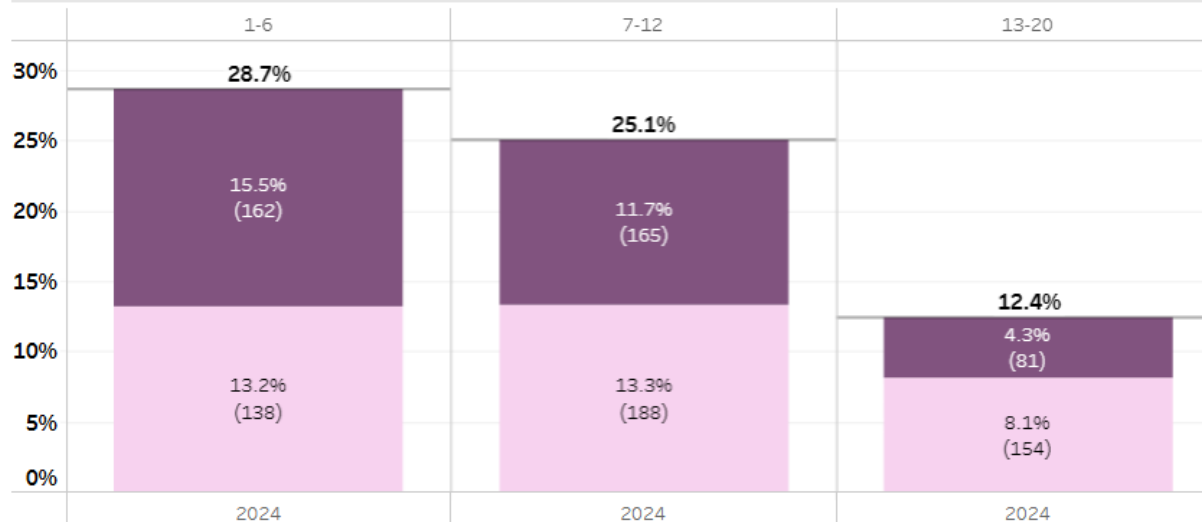
FV Treatment By Language



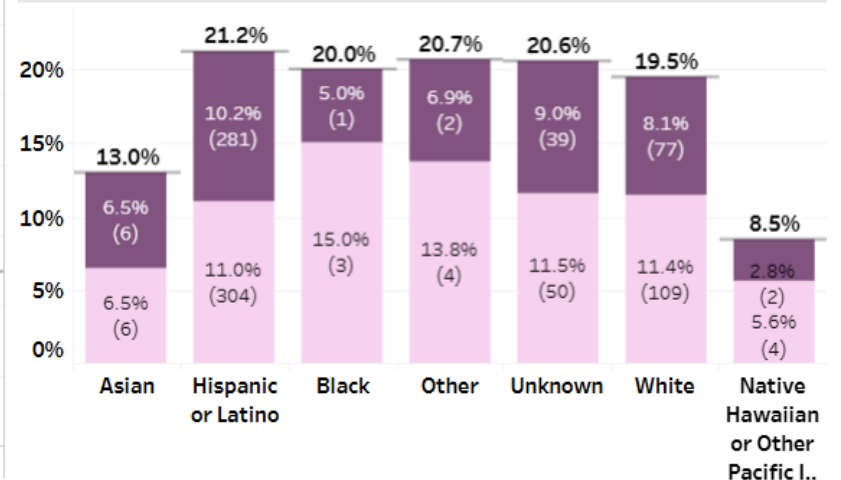
FV Compliance

- 2+ FV Visits (Compliant)
- 1 FV Visit (Not Compliant)

FV Treatment By Age Group



FV Treatment By Ethnicity



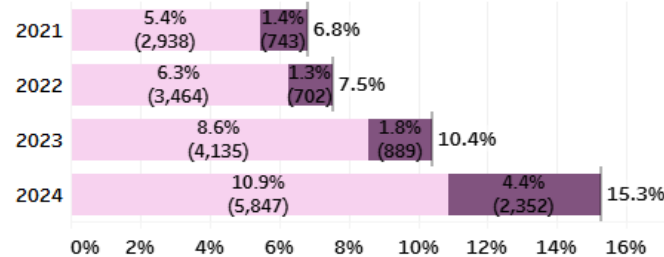
# Fluoride Varnish Trend by County

## Percentage of Fluoride Varnish Treatment: Location Comparison

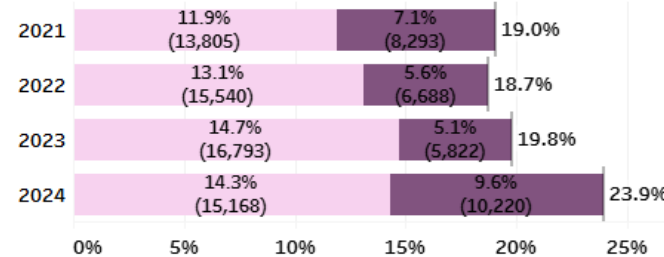
This report aids in comparing trends of members between ages of 1 and 20 years who received fluoride varnish (FV) treatment by age, region and county.

Fluoride Varnish compliance is defined as true when the member has 2 or more FV services on separate days within the calendar year.

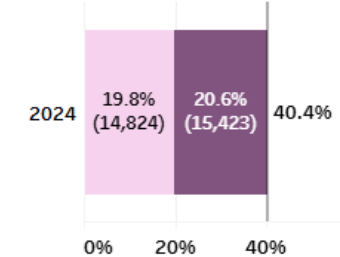
Northern Region FV Treatment %



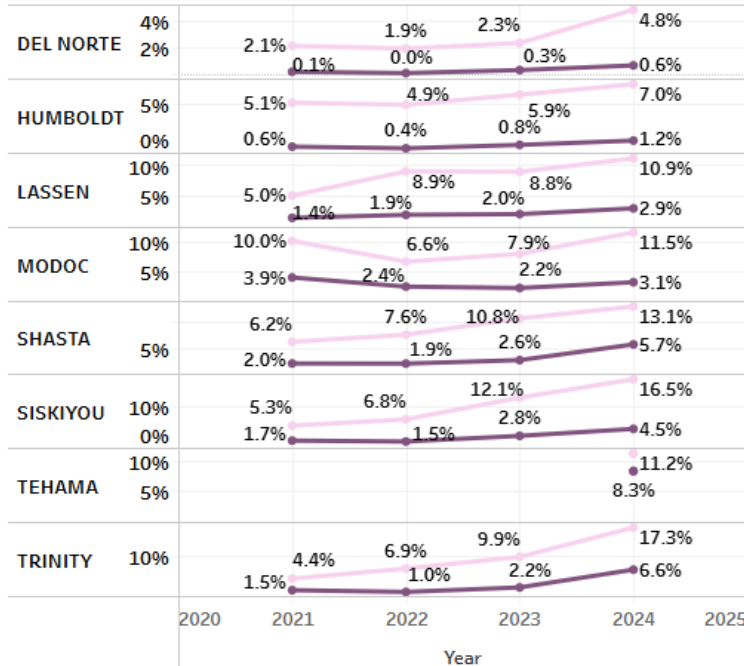
Southern Region FV Treatment %



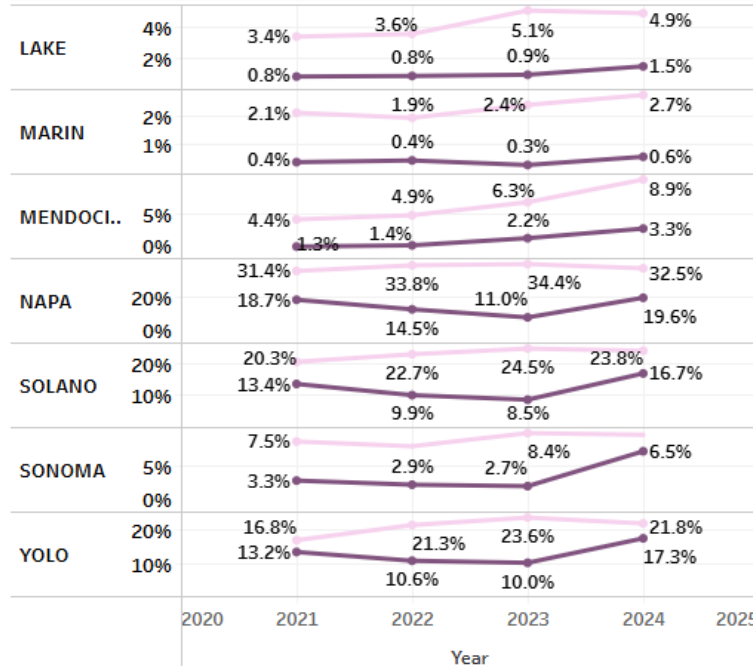
Eastern Region FV %



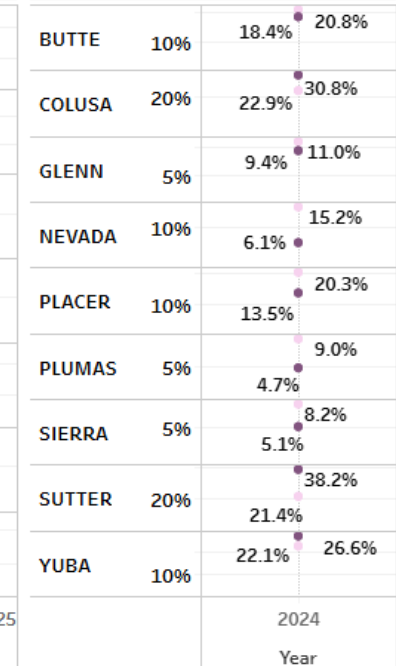
Northern Counties FV Treatment %



Southern Counties FV Treatment %



Eastern Counties FV %





# Glenn Fluoride Varnish Treatment by PCP

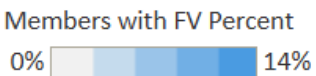
Year  
2024

Age Group  
(All)

Region  
(All)

County  
GLENN

Type in PCP Name



## Rate of FV Treatment by PCP

PCP Name	2024		
	Members with FV	% with FV	Distinct Members
WILLOWS PEDIATRICS	299	13%	1,566
ORLAND CHILDRENS CTR	314	13%	1,446
NORTHERN VLY INDIAN HEALTH	119	2%	434
HEALTHPLAN PARTNERSHIP	16	0%	172
AMPLA HEALTH HAMILTON CITY	17	3%	100
AMPLA HEALTH ORLAND MED	12	9%	99
FIRST CARE MEDICAL ASSOC	15	12%	87
AMPLA HEALTH CHICO MEDICAL	21	1%	82
GLENN FAMILY MEDICAL GROUP	10	14%	58
FAMILY CARE CLINIC	7	12%	53
HEALTHPLAN CCS-WHOLECHILD	3	0%	33
JAMES CORONA	1	3%	28
COLUSA INDIAN HEALTH CLINIC	3	0%	26
ADVENTIST HEALTH	6	0%	23
ROLLING HILLS CLINIC	1	0%	22
LASSEN MEDICAL CLINIC	10	0%	20
WILLIAMS HEALTH CLINIC	6	2%	11
MEMBER DIRECT	1	0%	10
TARICHI PRIMARY CARE	2	1%	9
CHUKWUEMEKA NDULUE	4	0%	9

# Pre-Exposure Prophylaxis (PrEP) for HIV

	Adherent to PrEP with fills continuing into Jan 2025	Adherent to PrEP (with fills ≥60 day) but fills do not continue into Jan 2025	Non-adherent to PrEP (with fills ≤30-day or gaps ≥60 days)
Butte	20	23	23
Colusa	2	0	0
Del Norte	7	2	2
Glenn	2	1	4
Humboldt	25	33	43
Lake	15	11	13
Lassen	0	0	1
Marin	21	32	25
Mendocino	11	15	12
Modoc	1	0	1
Napa	11	11	8
Nevada	9	17	11
Placer	18	20	25
Plumas	0	3	3
Shasta	14	22	10
Sierra	0	0	0
Siskiyou	2	7	2
Solano	36	62	41
Sonoma	53	105	66
Sutter	8	9	8
Tehama	3	4	2
Trinity	1	0	1
Yolo	19	31	23
Yuba	13	7	4
<b>Grand Total:</b>	<b>291</b>	<b>415</b>	<b>328</b>



# Appendix: HEDIS Information

## Report Year 2024, Measurement Year 2023

- Managed Care Accountability Site (MCAS) Measurement Set Descriptions
- Performance on MCAS Measures

## 8.0 Measurement Year 2023 Managed Care Accountability Site (MCAS) Measurement Set Descriptions-Accountable Measures

HEDIS Measure	Measure Indicator	Measure Definition
*Asthma Medication Ratio (AMR)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of members 5–64 years of age who were identified as having persistent asthma and had a ratio of controller medications to total asthma medications of 0.50 or greater during the measurement year.</li> </ul>
*Breast Cancer Screening (BCS-E)	<ul style="list-style-type: none"> <li>Non-Medicare Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of women 52–74 years of age who had a mammogram to screen for breast cancer as of December 31 of the measurement year.</li> </ul>
Cervical Cancer Screening (CCS)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of women 21–64 years of age who were screened for cervical cancer using either of the following criteria: <ul style="list-style-type: none"> <li>Women 21–64 years of age who had cervical cytology performed within the last 3 years</li> <li>Women 30–64 years of age who had cervical high-risk human papillomavirus (hrHPV) testing performed within the last 5 years</li> </ul> </li> <li>Women 30–64 years of age who had cervical cytology/high-risk human papillomavirus (hrHPV) cotesting within the last 5 years</li> </ul>
*Child and Adolescent Well-Care Visits (WCV)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of members 3–21 years of age who had at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner during the measurement year.</li> <li>Total. The sum of the age stratifications (ages 3–21) as of December 31 of the measurement year.</li> </ul>
Childhood Immunization Status (CIS)	<ul style="list-style-type: none"> <li>Combination 10</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of children 2 years of age who had four diphtheria, tetanus and acellular pertussis (DTaP); three polio (IPV); one measles, mumps and rubella (MMR); three haemophilus influenza type B (HiB); three hepatitis B (HepB), one chicken pox (VZV); four pneumococcal conjugate (PCV); one hepatitis A (HepA); two or three rotavirus (RV); and two influenza (flu) vaccines by their second birthday. The measure calculates a rate for each vaccine and three combination rates.</li> </ul>
*Chlamydia Screening in Women (CHL)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of women 16–24 years of age who were identified as sexually active and who had at least one test for chlamydia during the measurement year. <ul style="list-style-type: none"> <li>Total. The sum of the age stratifications.</li> </ul> </li> </ul>

HEDIS Measure	Measure Indicator	Measure Definition
Controlling High Blood Pressure (CBP)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of members 18–85 years of age who had a diagnosis of hypertension (HTN) and whose BP was adequately controlled (&lt;140/90 mm Hg) during the measurement year.</li> </ul>
*Developmental Screening in the First Three Years of Life (DEV_CH)	<ul style="list-style-type: none"> <li>Total All Ages</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of children screened for risk of developmental, behavioral, and social delays screening tool in the 12 months preceding or on their first, second, or third birthday.</li> <li>This measure is a CMS FFY 2022 Child Core Set Measure, held to the DHCS designated MPL.</li> </ul>
*Follow-Up After ED Visit for Mental Illness – 30 days (FUM)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of emergency department (ED) visits for members 6 years of age and older with a principal diagnosis of mental illness or intentional self-harm, who had a follow-up visit for mental illness.</li> <li>The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).</li> </ul>
*Follow-Up After ED Visit for Substance Abuse – 30 days (FUA)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of emergency department (ED) visits among members age 13 years and older with a principal diagnosis of substance use disorder (SUD), or any diagnosis of drug overdose, for which there was follow-up.</li> <li>The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).</li> </ul>
Immunizations for Adolescents (IMA)	<ul style="list-style-type: none"> <li>Combination 2</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of adolescents 13 years of age who had one dose of meningococcal vaccine, one tetanus, diphtheria toxoids and acellular pertussis (Tdap) vaccine, and have completed the human papillomavirus (HPV) vaccine series by their 13th birthday. The measure calculates a rate for each vaccine and two combination rates.</li> <li>Combination 2. Adolescents who have had all three indicators (meningococcal, Tdap and HPV).</li> </ul>
Hemoglobin A1c Control for Patients With Diabetes (HBD)	<ul style="list-style-type: none"> <li>HbA1c poor control (&gt;9.0%)</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had each of the Measure Indicators performed. <ul style="list-style-type: none"> <li>HbA1c poor control (&gt;9.0%). The most recent HbA1c level is &gt;9.0% or is missing a result, or if an HbA1c test was not done during the measurement year.</li> </ul> </li> </ul>



HEDIS Measure	Measure Indicator	Measure Definition
Lead Screening in Children (LSC)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of children 2 years of age who had one or more capillary or venous lead blood test for lead poisoning by their second birthday.</li> <li>At least one lead capillary or venous blood test (Lead Tests Value Set) on or before the child's second birthday.</li> </ul>
Prenatal and Postpartum Care (PPC)	<ul style="list-style-type: none"> <li>Timeliness of Prenatal Care</li> <li>Postpartum Care</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of deliveries of live births on or between October 8 of the year prior to the measurement year and October 7 of the measurement year. For these women, the measure assesses the following facets of prenatal and postpartum care. <ul style="list-style-type: none"> <li>Timeliness of Prenatal Care. The percentage of deliveries that received a prenatal care visit in the first trimester, on or before the enrollment start date or within 42 days of enrollment in the organization.</li> <li>Postpartum Care. The percentage of deliveries that had a postpartum visit on or between 7 and 84 days after delivery.</li> </ul> </li> </ul>
*Topical Fluoride for Children (TFL-CH)	<ul style="list-style-type: none"> <li>Total ages 1 through 20</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of enrolled children ages 1 through 20 who received at least two topical fluoride applications as: (1) dental or oral health services, (2) dental services, and (3) oral health services within the measurement year.</li> <li>This measure is a CMS FFY 2022 Child Core Set Measure, held to the DHCS designated MPL.</li> </ul>
*Well-Child Visits in the First 30 Months of Life (W30)	<ul style="list-style-type: none"> <li>Well-Child Visits in the First 15 Months</li> <li>Well-Child Visits for Age 15 Months–30 Months.</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of members who had the following number of well-child visits with a PCP during the last 15 months. The following rates are reported:</li> <li>Well-Child Visits in the First 15 Months. Children who turned 15 months old during the measurement year: Six or more well-child visits.</li> <li>Well-Child Visits for Age 15 Months–30 Months. Children who turned 30 months old during the measurement year: Two or more well-child visits.</li> </ul>

*\*-Administrative Measures. The entire eligible population is used in calculating performance (versus a systematic sample drawn from the eligible population for the hybrid measures)*

# Performance on MCAS Measures

		Children's Health Domain								Reproductive Health Domain			Cancer Prevention Domain		Chronic Disease Management Domain			Behavioral Health Domain		Reporting Only																			
MCP Name	Reporting Unit	CIS-10	DEV	IMA-2	LSC	TFL-Dental and Oral-Tot	W30-6	W30-2	WCV	CHL-Tot	PPC-Post	PPC-Pre	BCS	CCS	AMR	CBP	HBD-H9 <sup>a</sup>	FUA-30Day	FUM-30Day	COL	FUA-7Day	FUM-7Day	PCR-O/E <sup>b</sup>	PDS-E-Screening	PDS-E-Follow-Up	PND-E-Screening	PND-E-Follow-Up	POD	PRS-E-Influenza	PRS-E-Tdap	PRS-E-Combination	SSD	TFL-Dental-Tot	TFL-Oral-Tot	AQFS 2023 Score	Aggregate			
Blue Cross of California Partnership Plan, Inc., DBA Anthem Blue Cross Partnership Plan	Region 1 <sup>1</sup>	2	1	3	4	1	3	8	5	3	10	5	4	3	7	9	9	4	2	36.17%	5	1	0.99	4.00	0.00	4.00	0.00	3.00	7.00	6.00	4.00	6.00	14.33%	0.24%	46.11%	52.75%			
Blue Cross of California Partnership Plan, Inc., DBA Anthem Blue Cross Partnership Plan	Region 2 <sup>2</sup>	2	1	4	3	1	3	2	1	4	6	5	3	3	6	5	6	5	3	32.27%	6	2	0.84	4.00	0.00	4.00	0.00	1.00	8.00	8.00	7.00	7.00	10.00%	0.36%	35.00%	52.75%			
California Health & Wellness Plan	Region 1 <sup>1</sup>	5	1	3	3	1	4	5	3	4	6	10	4	3	1	7	8	5	2	36.54%	6	2	0.76	0.00	0.00	0.00	0.00	7.00	7.00	7.00	6.00	6.00	11.31%	0.29%	41.67%	52.75%			
California Health & Wellness Plan	Region 2 <sup>2</sup>	2	1	2	2	1	5	2	1	2	5	6	4	4	1	6	7	6	1	33.34%	7	1	0.85	0.00	0.00	4.00	0.00	10.00	7.00	7.00	5.00	8.00	7.51%	0.10%	32.22%	52.75%			

1. Region 1 consists of Butte, Colusa, Glenn, Plumas, Sierra, Sutter, and Tehama counties  
 2. Region 2 consists of Alpine, Amador, Calaveras, El Dorado, Inyo, Mariposa, Mono, Nevada, Placer, Tuolumne, and Tuba counties

Red = Below 50th percentile  
 Green = Above 75th percentile



# Contact Us

## Regional Offices

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Auburn, CA 95603

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### Claims

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### Health Services

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### Legal Affairs Unit

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