



PARTNERSHIP



HEALTHPLAN  
of CALIFORNIA  
*A Public Agency*



# Annual Partnership County Data Report 2025: Butte County

April 2025





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# County Data Introduction

- Dates reflected in the data:
  - Mostly for calendar year 2024
  - Next most common is calendar year 2023 (for example, HEDIS data)
  - Noted on each page
- Limitations to Consider in Interpretation
  - Many different data sources; data depends on the completeness and accuracy of these data sources.
  - “Claims Lag”: claims may be billed up to 1 year after the date of service. Final data a year later will generally reflect slight increases in claims completeness.
- Use in conjunction with other data sources to get full picture of health in the county
  - County Health Rankings
  - County Health Status Profile
  - Healthy Places Index



# Membership/County Overview

# Partnership's Regional Structure

## Regional Structure



### Eureka Office Region

*Del Norte, Humboldt, Lake, and Mendocino counties.*



**Vicky Klakken**, Regional Director  
[vklakken@partnershiphp.org](mailto:vklakken@partnershiphp.org)



### Chico Office Region

*Butte, Colusa, Glenn, Sutter, and Yuba counties.*



**Rebecca Stark**, Regional Director  
[rstark@partnershiphp.org](mailto:rstark@partnershiphp.org)



### Santa Rosa Office Region

*Marin and Sonoma counties.*



**Leigha Andrews**, Regional Director  
[landrews@partnershiphp.org](mailto:landrews@partnershiphp.org)



### Redding Office Region

*Lassen, Modoc, Shasta, Siskiyou, Tehama, and Trinity counties.*



**Tim Sharp**, Regional Director  
[tsharp@partnershiphp.org](mailto:tsharp@partnershiphp.org)



### Auburn Office Region

*Nevada, Placer, Plumas, and Sierra counties.*



**Jill Blake**, Regional Director  
[jblake@partnershiphp.org](mailto:jblake@partnershiphp.org)



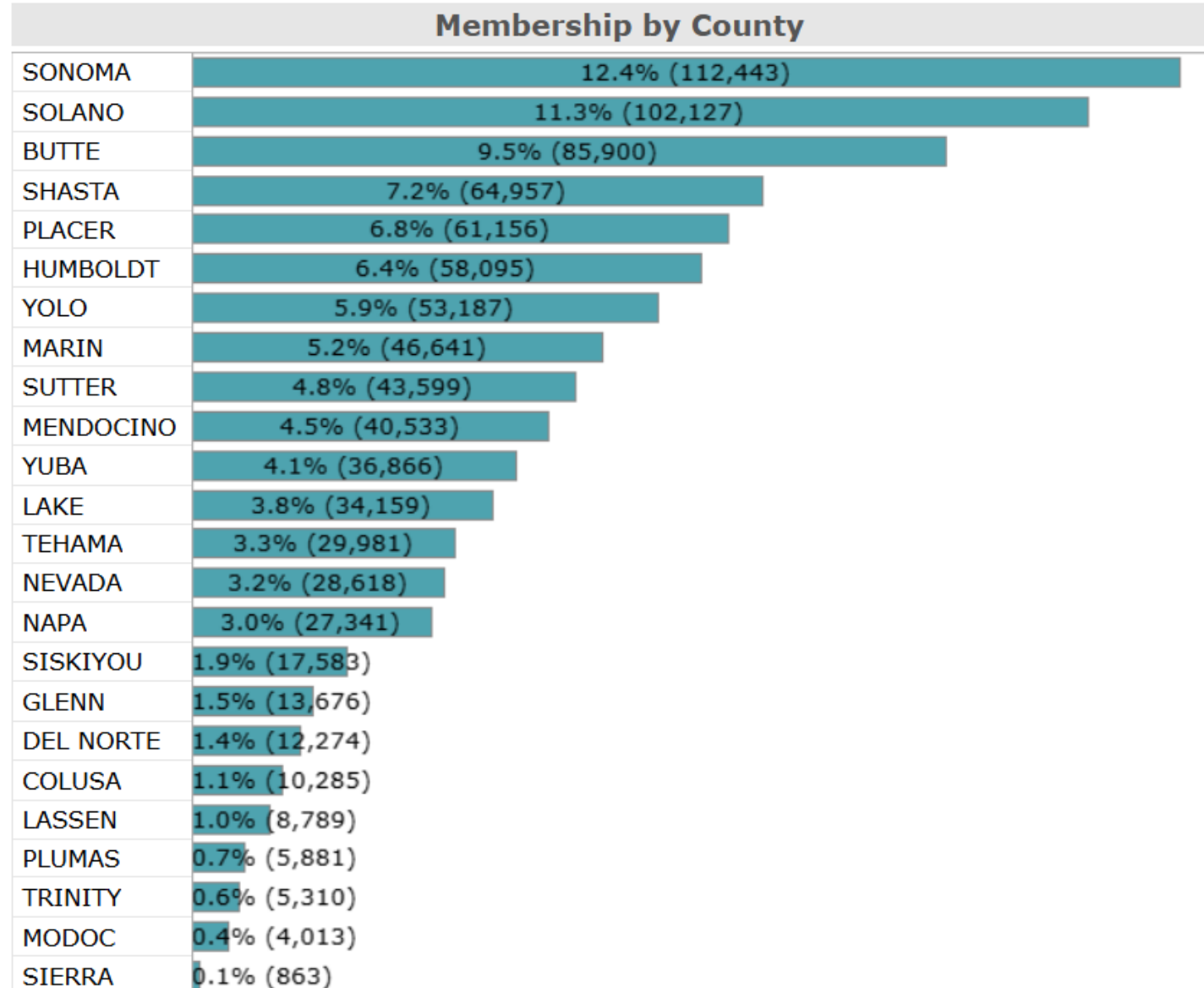
### Fairfield Office Region

*Napa, Solano, and Yolo counties.*



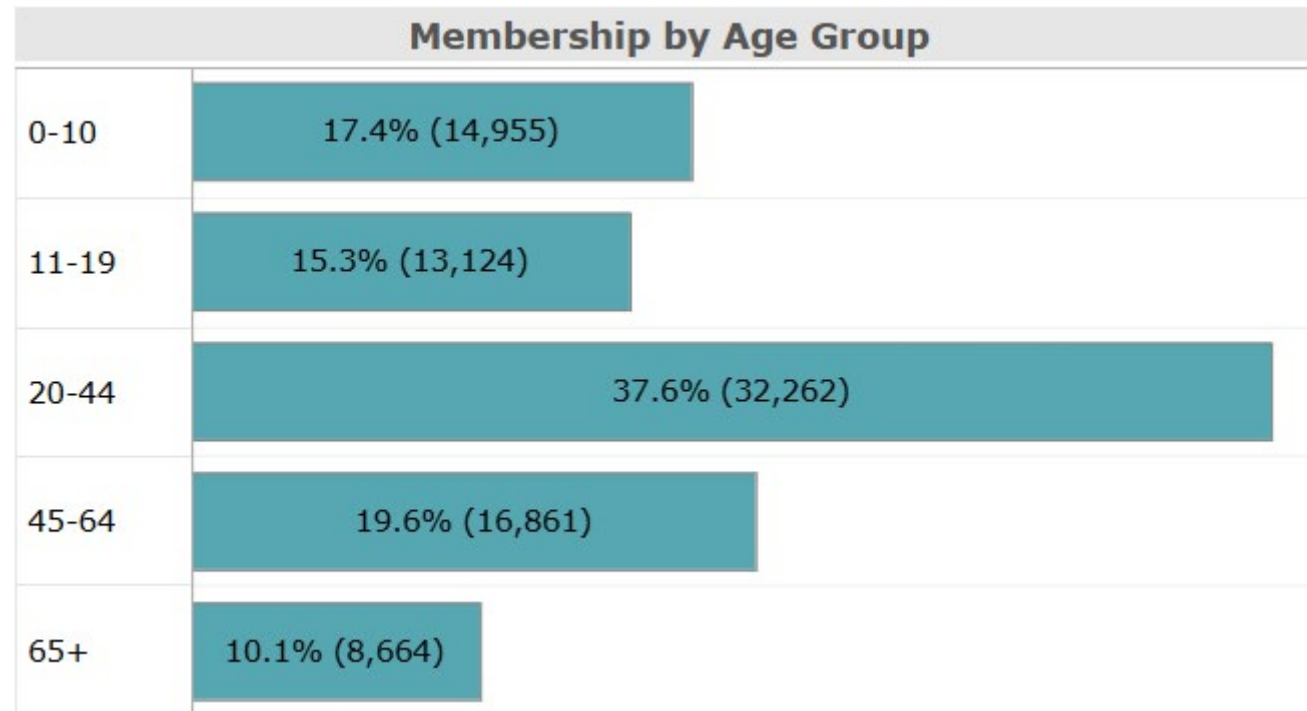
**Kathryn Power**, Regional Director  
[kpowers@partnershiphp.org](mailto:kpowers@partnershiphp.org)

# Current County Enrollment



Partnership total enrollment: ~904,277

# Butte Member Age Groups and Gender



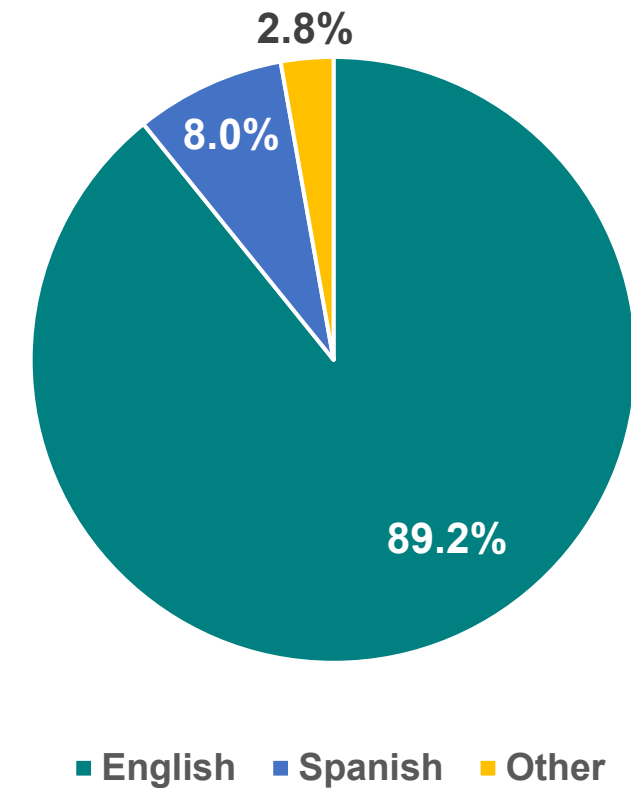


# Butte Member Ethnicity and Preferred Language

**Membership by Ethnicity**

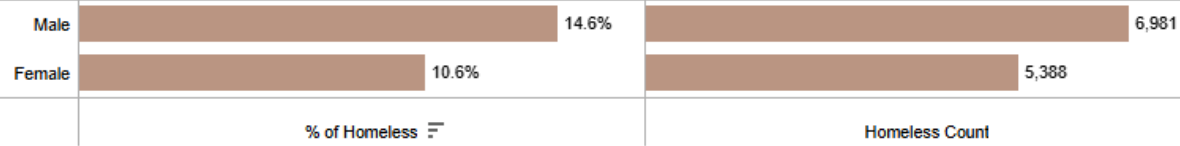
WHITE	51.9% (44,591)
HISPANIC	23.0% (19,744)
UNKNOWN	14.2% (12,227)
OTHER	3.9% (3,344)
BLACK	2.8% (2,387)
ASIAN	2.1% (1,831)
NATIVE AMERICAN	1.5% (1,325)
ASIAN INDIAN	0.3% (294)
NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER	0.1% (124)

**Preferred Language**

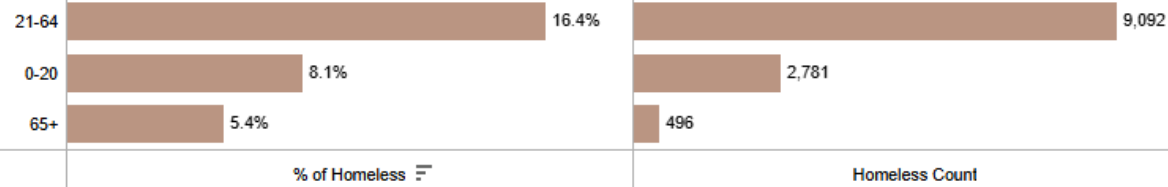


# Butte Homeless Demographics

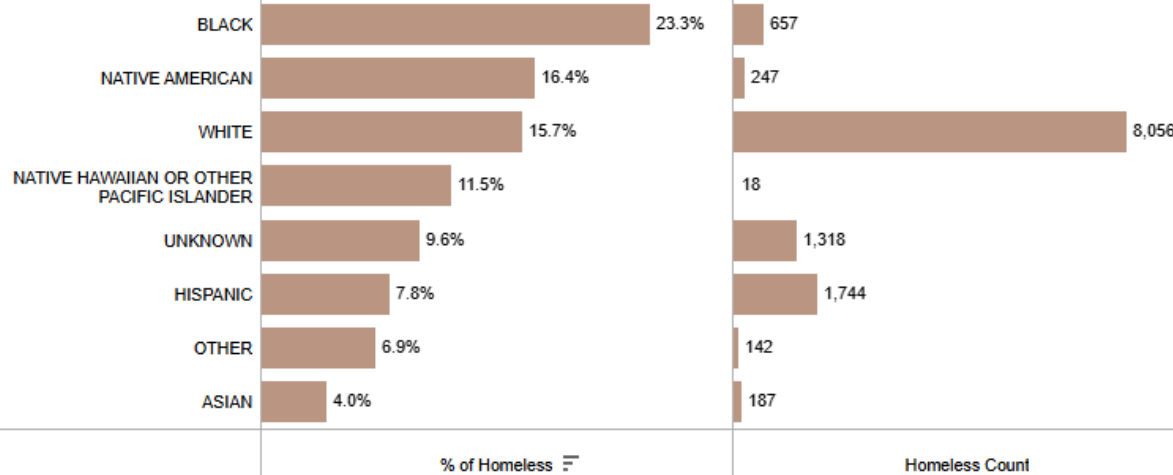
**By Gender - 2024**



**By Age Group - 2024**



**By Race/Ethnicity - 2024**

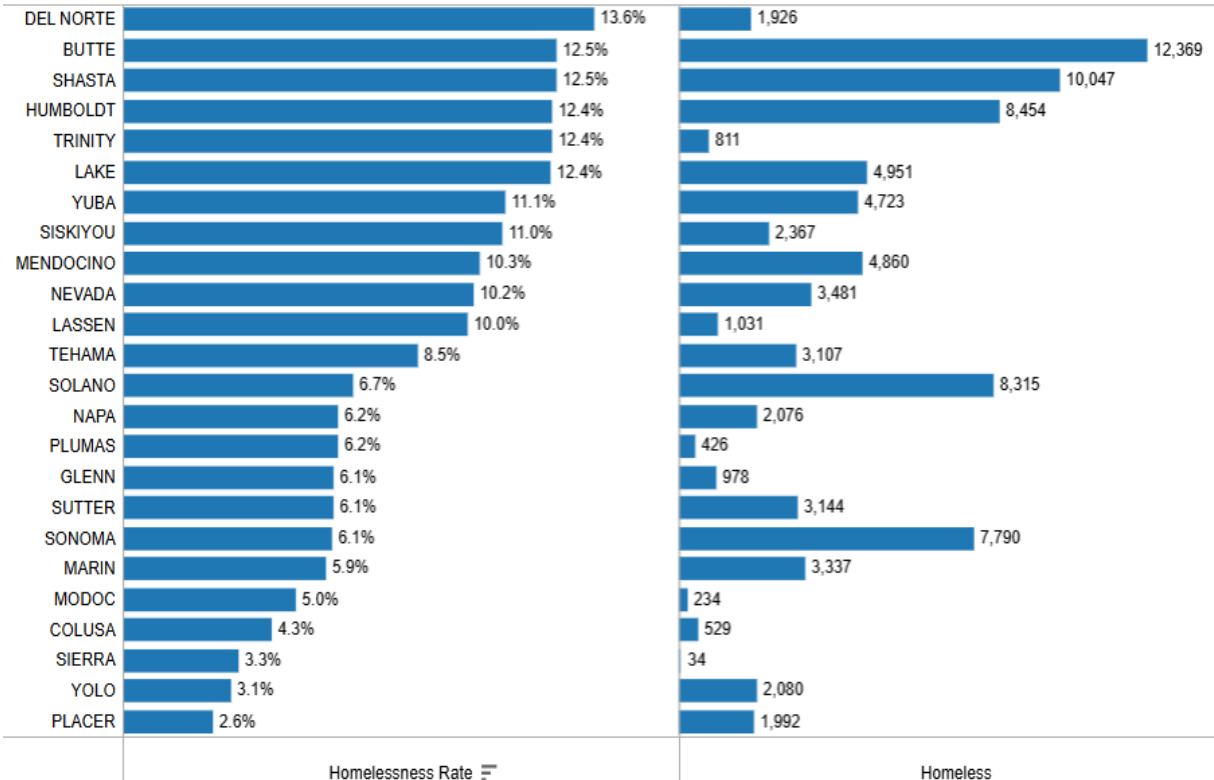


Homeless Rate in 24 Counties: 8.3%

Butte: 12,369 Homeless Members; 2,356 Substance Use; 904 Severe Mental Health; 0 HIV/AIDS; 7,522 Chronic Homelessness

\* Homelessness is defined using several sources: patient address, use of homeless or unstable housing ICD10 code (not the Point In Time count done by the counties).

**By County - 2024**



# Butte Member Assignment Status

## Provider Panel Capacity

This report shows the number of PHC members assigned to each clinic and their capacity to accept new members. Includes only clinics currently serving members.

							April 2025	
PCP Affiliation ID		PCP Full Name	PCP County	Clinic Type	Current Enrollment Status	Patient Load Cnt	Member Count	% of Members
Total Members Assigned to Primary Care Sites							63,556	100.0%
5773	0006	AMPLA HEALTH CHICO MEDICAL	BUTTE	FQHC/ RHC	Open	19,000	15,233	24.0%
19742	0016	ADVENTIST HEALTH	BUTTE	FQHC/ RHC	Open	10,000	7,585	11.9%
9408	0005	AMPLA HEALTH OROVILLE MED	BUTTE	FQHC/ RHC	Open	9,000	4,031	6.3%
29532	0004	NORTHERN VLY INDIAN HEALTH	BUTTE	FQHC TRIBAL APM	Open	5,000	3,687	5.8%
20040	0004	PEDIATRIC ASSOCIATES	BUTTE	FQHC/ RHC	Open	6,000	3,513	5.5%
83277	0004	PEDIATRIC PRACTICE	BUTTE	FQHC/ RHC	Open	5,000	3,493	5.5%
63295	0004	PRIMARY CARE PRACTICE	BUTTE	FQHC/ RHC	Open	6,000	3,353	5.3%
34187	0007	FEATHER RIVER TRIBAL HEALTH	BUTTE	INDIAN HEALTH SERVI..	Open	4,250	2,703	4.3%
83224	0004	FAMILY MED PRAC PCP ENDO	BUTTE	FQHC/ RHC	Open	4,000	1,777	2.8%
6418	0004	AMPLA HEALTH GRIDLEY MED	BUTTE	FQHC/ RHC	Open	4,000	1,718	2.7%
83304	0001	FAMILY MEDICINE PRAC	BUTTE	FQHC/ RHC	Open	3,000	1,318	2.1%
27629	0004	ORCHARD HOSP MED SPEC CNTR	BUTTE	FQHC/ RHC	Open	4,200	1,275	2.0%
78439	0004	ORCHARD HOSP MED SPEC CNTR	BUTTE	FQHC/ RHC	Open	3,500	1,272	2.0%
82299	0004	NORTHERN VLY INDIAN HEALTH	BUTTE	FQHC TRIBAL APM	Open	5,000	1,222	1.9%
5807	0008	CHUKWUEMEKA NDULUE	BUTTE	FQHC/ RHC	Open	5,100	1,105	1.7%
99712	0004	AMPLA HEALTH SOUTH CHICO	BUTTE	FQHC/ RHC	Open	2,000	1,019	1.6%
31030	0004	NORTHERN VLY INDIAN HEALTH	BUTTE	FQHC TRIBAL APM	Open	6,000	949	1.5%
34145	0004	AMPLA HEALTH HAMILTON CITY	GLENN	FQHC/ RHC	Open	3,000	898	1.4%
83135	0001	AMPLA HEALTH MAGALIA MED	BUTTE	FQHC/ RHC	Open	3,000	859	1.4%
83252	0004	PREMIER HEALTH PRACTICE	BUTTE	FQHC/ RHC	Open	4,000	621	1.0%
11034	0004	AMPLA HEALTH LINDHURST MED	YUBA	FQHC/ RHC	Open	14,000	377	0.6%
82781	0004	GRIDLEY CHILDRN CLINIC	BUTTE	PHYSICIAN	Open	4,750	366	0.6%
34191	0004	AMPLA HEALTH LOS MOLINOS	TEHAMA	FQHC/ RHC	Open	3,000	355	0.6%
30344	0005	AMPLA HEALTH YUBA CITY MED	SUTTER	FQHC/ RHC	Open	10,000	345	0.5%
12117	0004	AMPLA HEALTH ORLAND MED	GLENN	FQHC/ RHC	Open	3,000	283	0.4%
13900	0005	AMPLA HEALTH YUBA CITY PEDS	SUTTER	FQHC/ RHC	Open	10,000	252	0.4%
39747	0004	PEACH TREE HEALTHCARE	SUTTER	FQHC/ RHC	Open	5,000	235	0.4%
9976	0004	AMPLA HEALTH RICHLAND MED	SUTTER	FQHC/ RHC	Open	13,000	179	0.3%
17189	0004	PEACH TREE HEALTHCARE	YUBA	FQHC/ RHC	Open	14,000	164	0.3%
34167	0004	ADVENTIST HEALTH	TEHAMA	FQHC/ RHC	Open	4,600	163	0.3%
24803	0004	ORLAND CHILDRENS CTR	GLENN	FQHC/ RHC	Open	5,000	162	0.3%
83301	0001	TARICHI PRIMARY CARE	TEHAMA	FQHC/ RHC	Open	3,000	151	0.2%

**Enrollment Status**

- Total
- Open
- Current Patients Only
- Closed

\* Providers with a member count under 150 are not shown. Unassigned members not included.

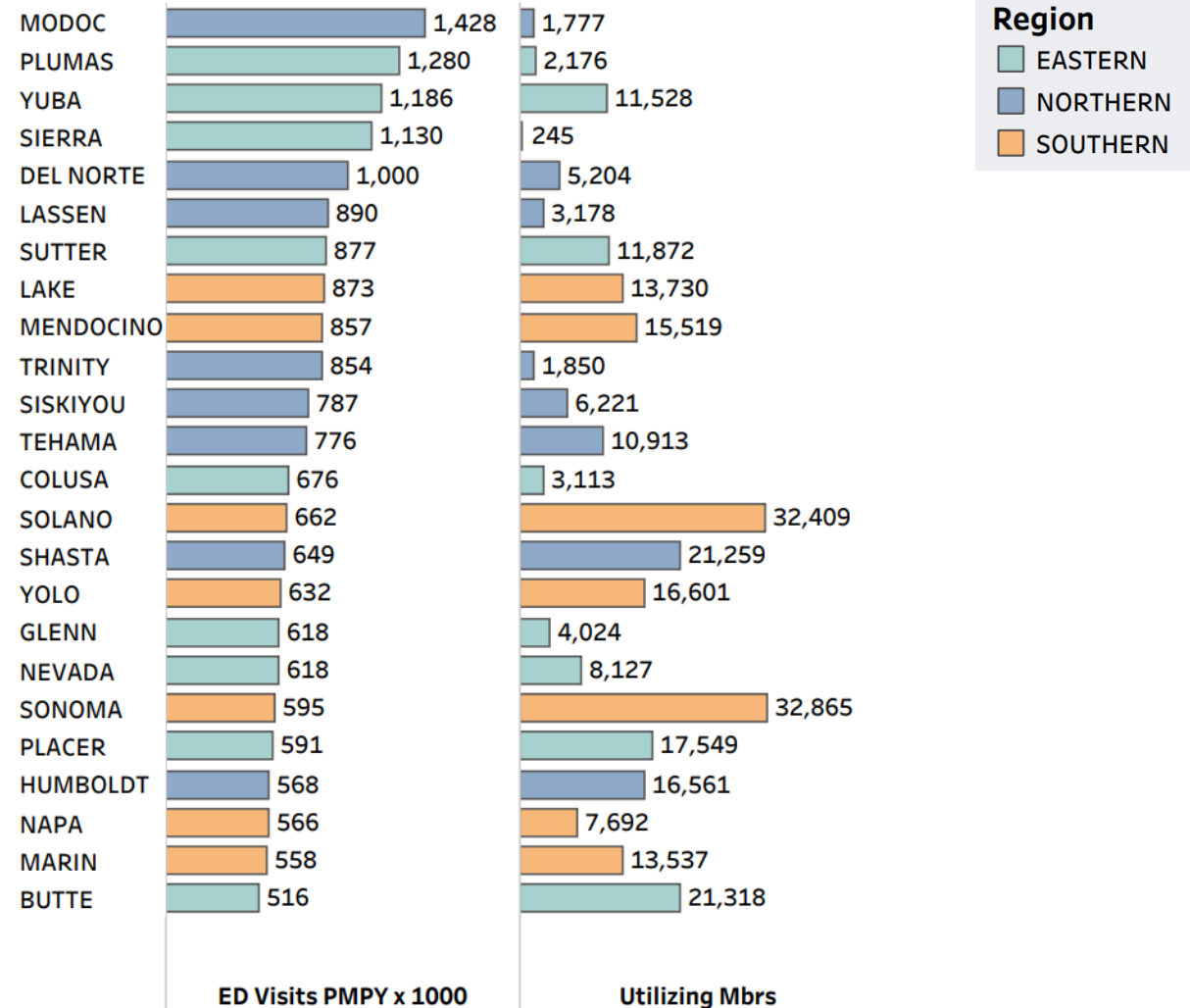


# Emergency Department, Hospital, and Provider Utilization Data



# Emergency Department Utilization

**Paid & Utilization Rates by County in 2024**

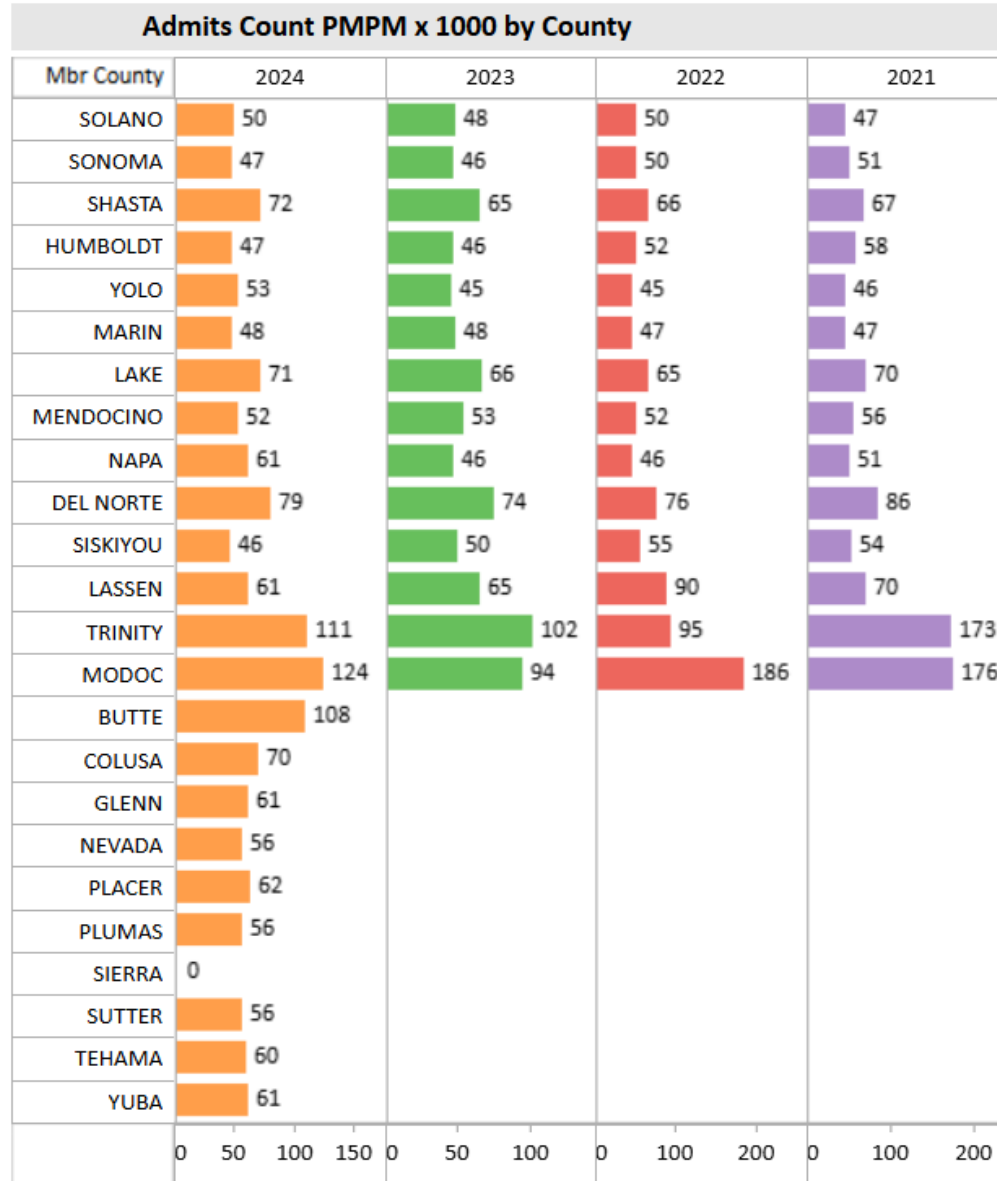


Partnership utilization rate goal: under 700 ED visits/1000 PMPY

# Butte Hospital Use Rates

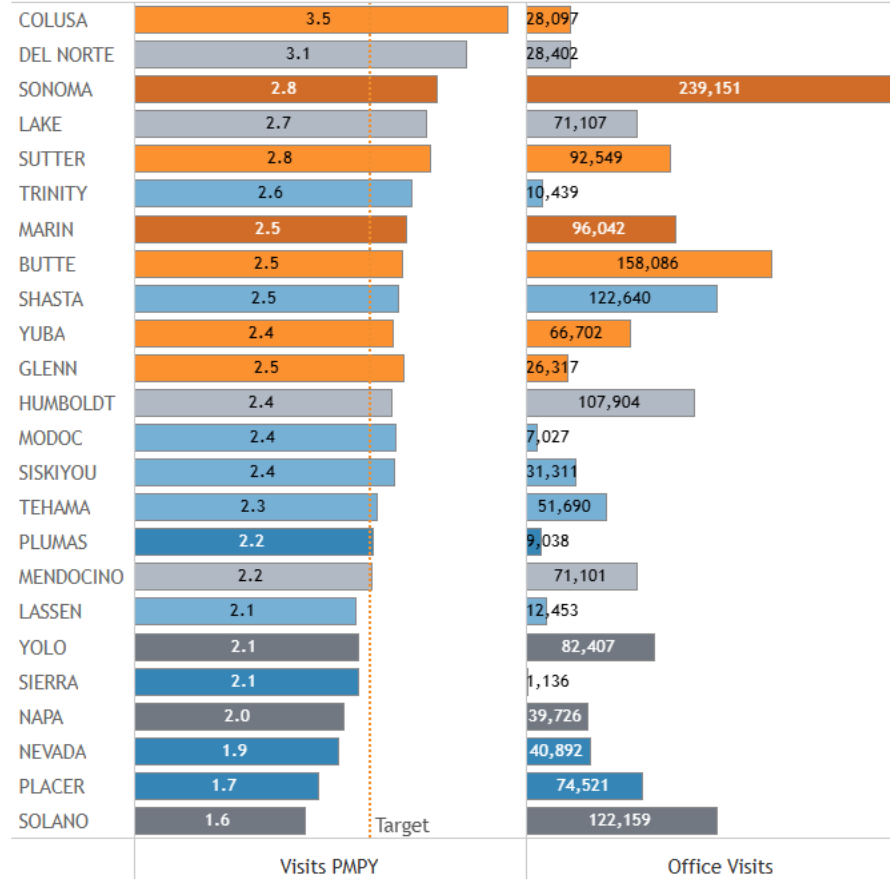
## Acute Hospital Admissions and Average Length of Stay

Discharge Date (Year): **2024**  
 Member County: **BUTTE**  
 Admits count PMPY x 1000: **107.7**  
 Number of Discharges: **8,445**  
 ALOS: **4.34**  
 Members Discharged: **5,255**



# Butte Primary Care Visit Rates and Telehealth Trends

PCP Office Visit Utilization by County, 2024



Office Region

- AUBURN REGION
- CHICO REGION
- EUREKA REGION
- FAIRFIELD REGION
- REDDING REGION
- SANTA ROSA REGION

Primary care visits per member per year in Butte County are less than the Partnership average. In 2024, 4.8% of total primary care visits were provided through telehealth (video or phone) compared to 11.4% Planwide.

Year of Service Date

2024

Provider

(All)

Office Visit

Telehealth

Mbr County

BUTTE

Age group

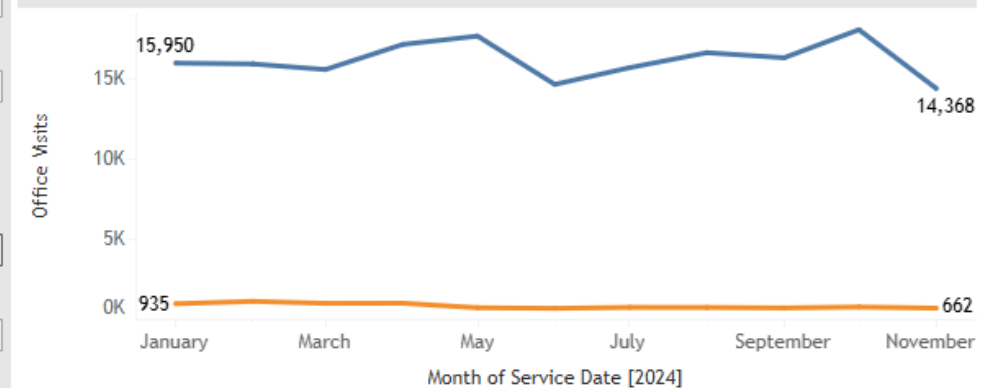
(All)

EASTERN

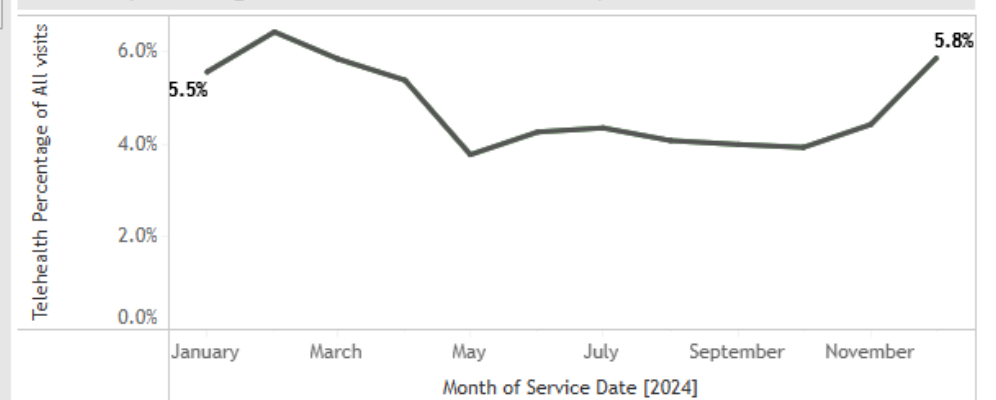
Mbr Ethnicity

(All)

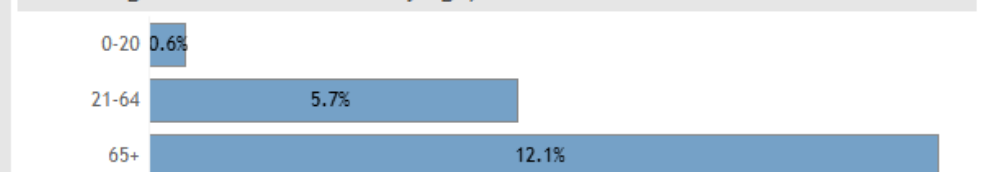
Trend of visits by visit type, 2024



Trend of percentage of visits done via Telehealth, 2024



Percentage of Telehealth visits by Age, 2024

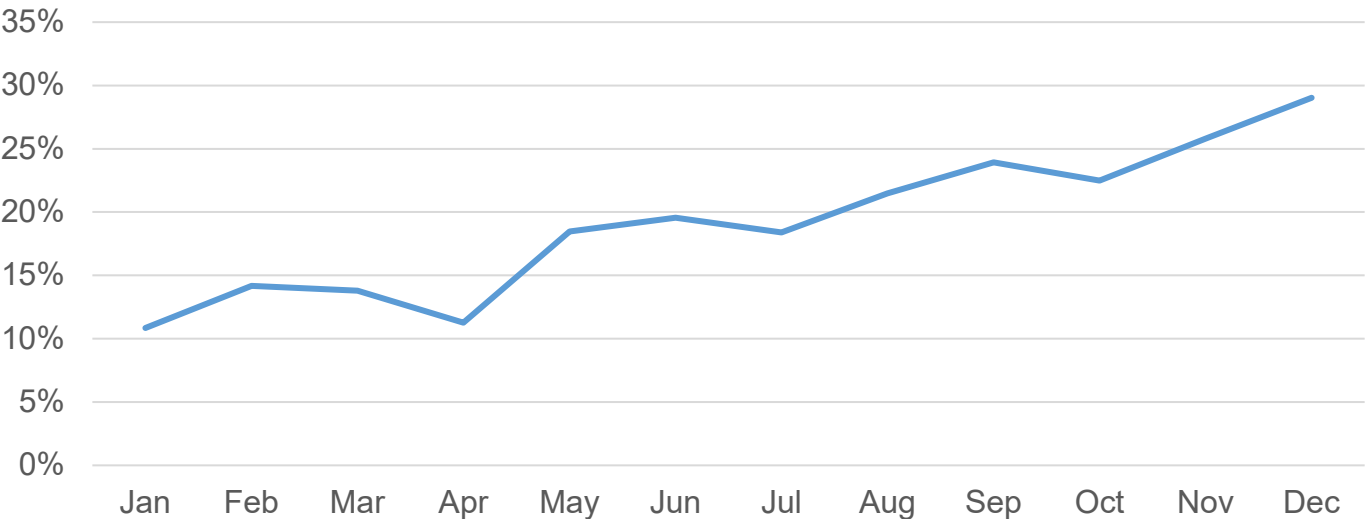


# Butte Specialty Visits Provided by Telehealth

## Top 8 Specialty Visits Provided by Telehealth

Specialty Telehealth Visits	Specialty Telehealth %
4,943	20%

Percent of Top 8 Specialty Visits Provided by Telehealth



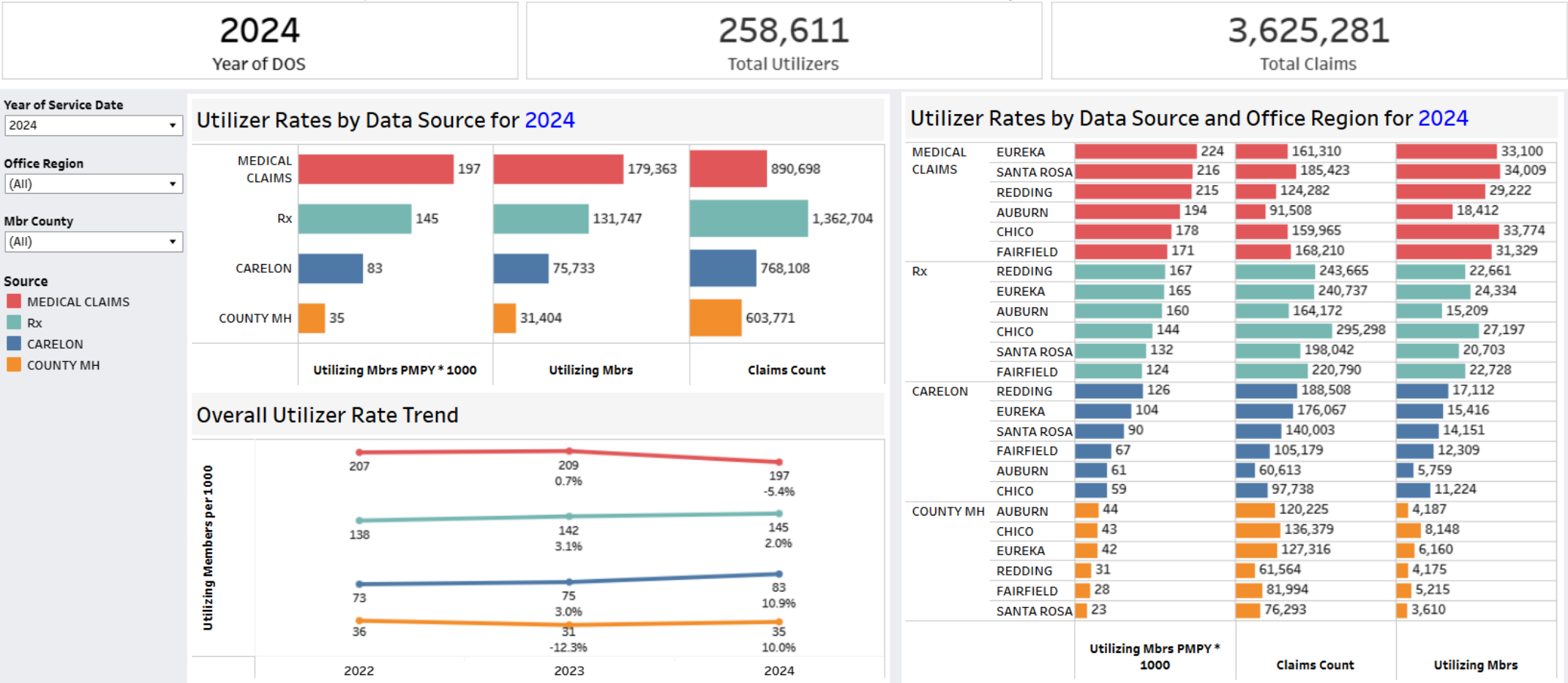
Specialty (Eight Most Commonly Used Telehealth Specialties)	Percent Visits by Telehealth
<b>Partnership CY 2024</b>	
Rheumatology	47%
Psychiatry	42%
Endocrinology	38%
Neurology	29%
Pulmonary Disease	19%
Infectious Disease	14%
Urology	7%
Dermatology	3%



# Mental Health Utilization by Region

## Mental Health Utilization Overview

This dashboard shows an overview of mental health utilization of medical & pharmacy services by PHC members.  
 The data presented here combines five data sources: PHC's medical claims, Carelon, County Mental Health, and RX Carveout.



Fairfield Region: Napa, Solano, and Yolo

Redding Region: Lassen, Modoc, Shasta, Siskiyou, Tehama, and Trinity

Santa Rosa Region: Marin and Sonoma

Auburn Region: Nevada, Placer, Plumas, and Sierra

Chico Region: Butte, Colusa, Glenn, Sutter, and Yuba

Eureka Region: Del Norte, Humboldt, Lake, and Mendocino



# Butte Mental Health Utilization

## Mental Health Utilization Overview

This dashboard shows an overview of mental health utilization of medical & pharmacy services by PHC members.

The data presented here combines five data sources: PHC's medical claims, Carelon, County Mental Health, and RX Carveout.

2024

Year of DOS

26,383

Total Utilizers

399,920

Total Claims

Year of Service Date

2024

Office Region

(All)

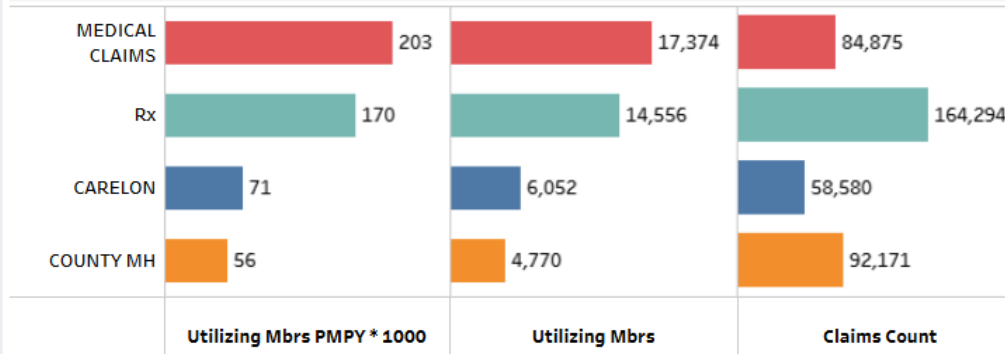
Mbr County

BUTTE

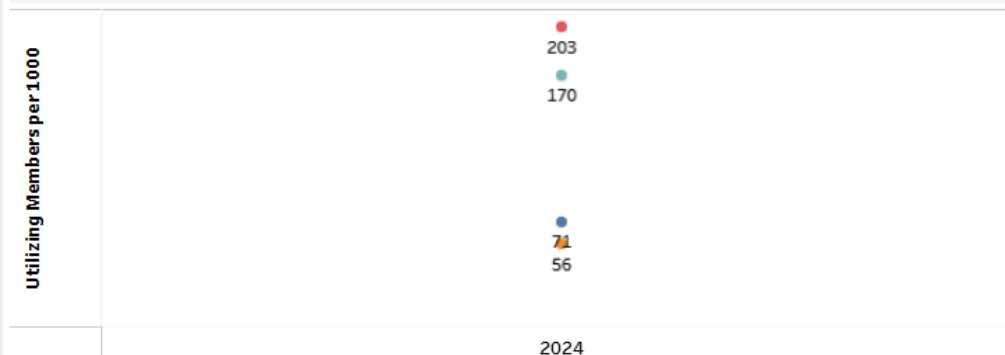
Source

- MEDICAL CLAIMS
- Rx
- CARELON
- COUNTY MH

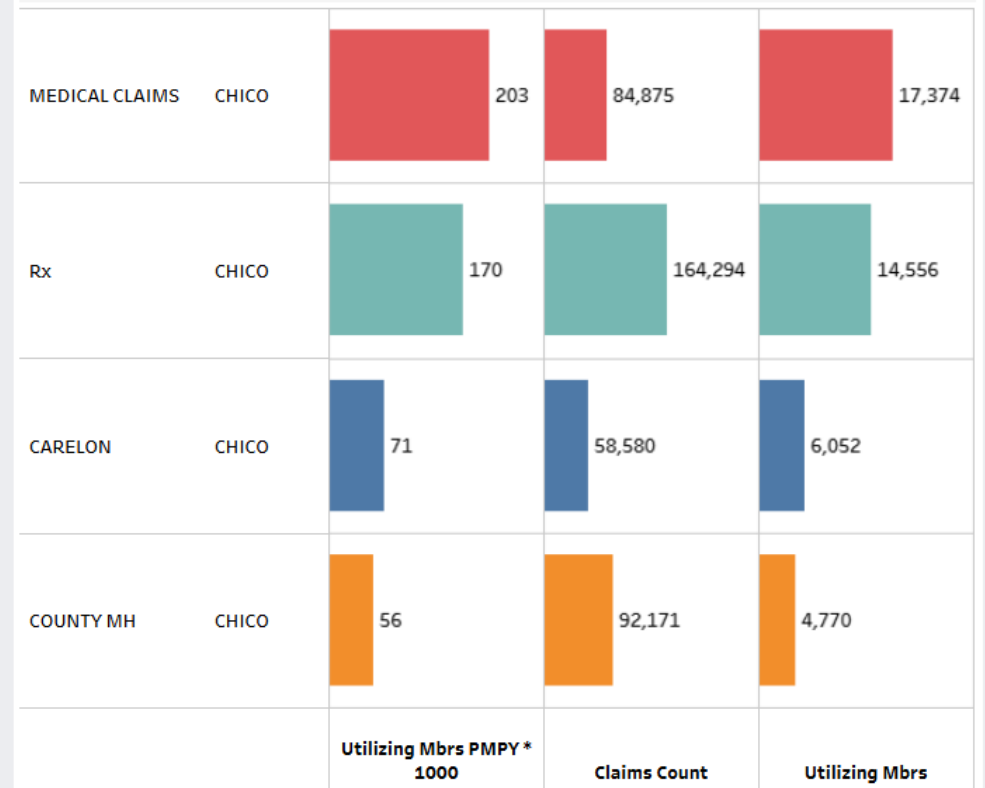
### Utilizer Rates by Data Source for 2024



### Overall Utilizer Rate Trend



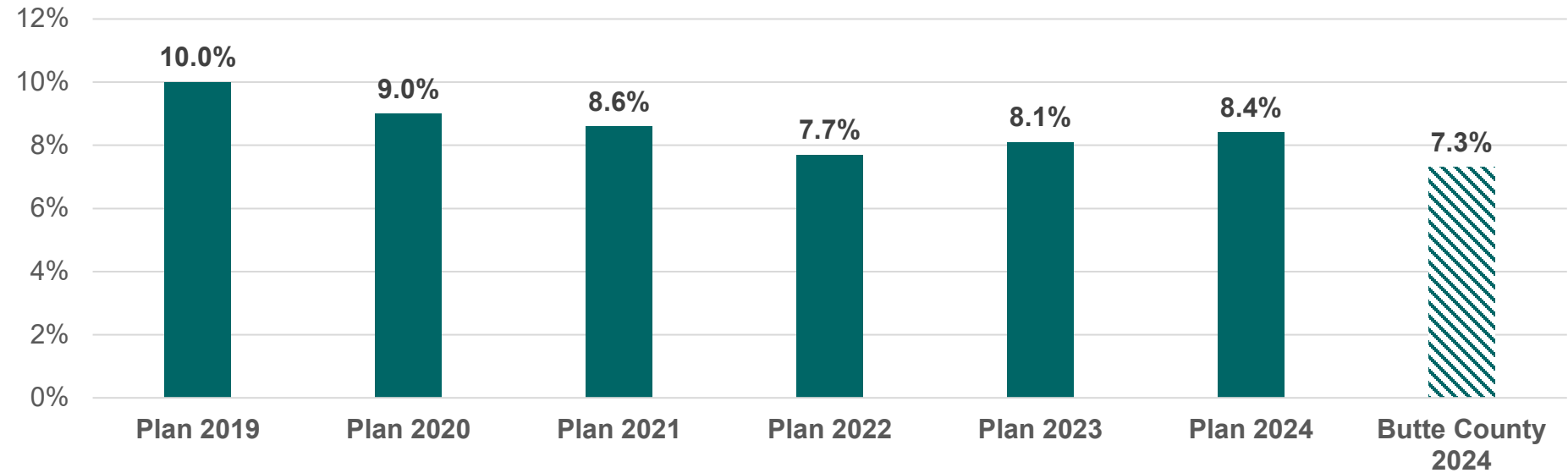
### Utilizer Rates by Data Source and Office Region for 2024



While region names are used, numbers are for the county specified.

# Butte Behavioral Health Use (All Ages)

Percent of Total Members Using Behavioral Health Services



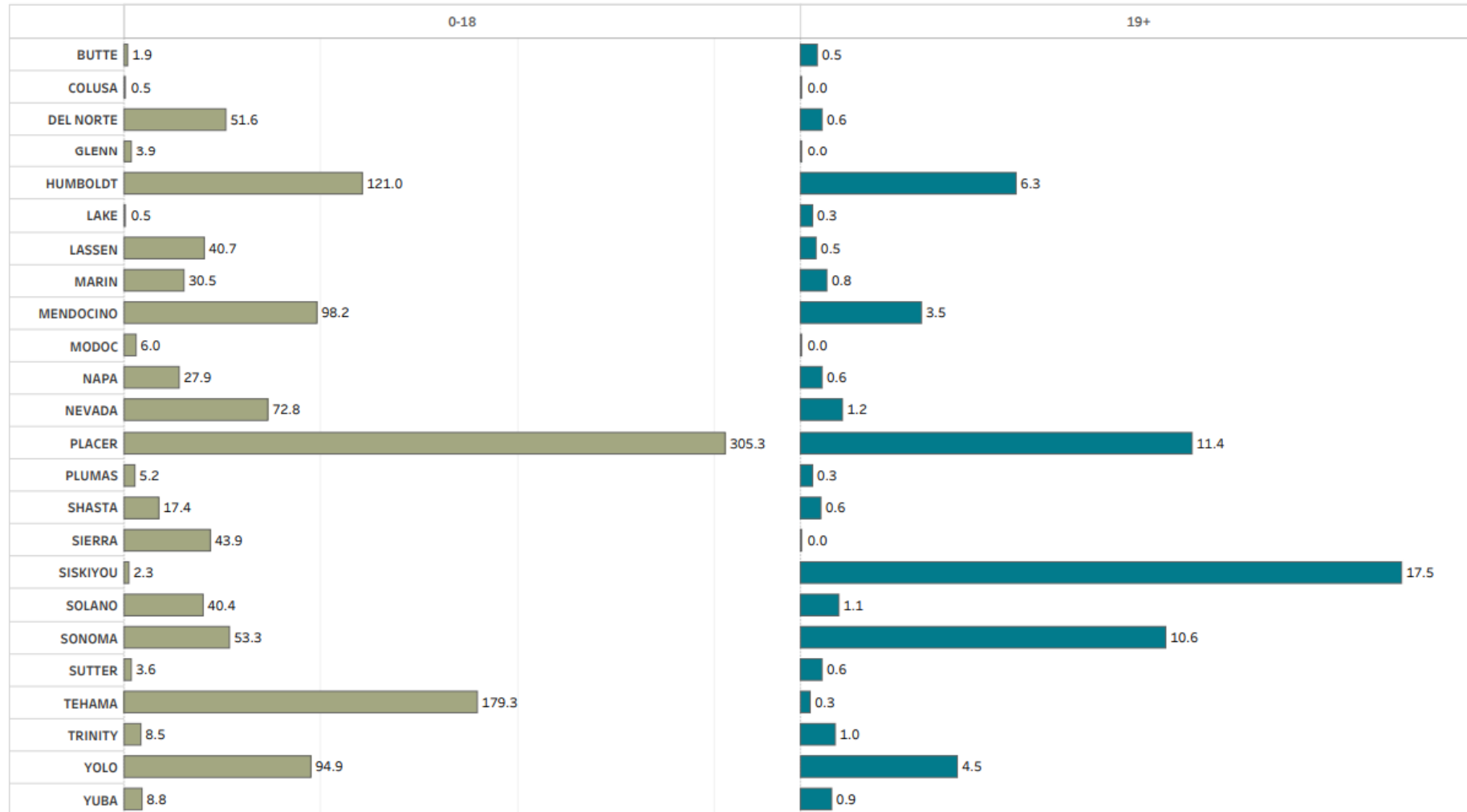
Butte County Utilization Data for 2024		
Provider Type	Visits 2024	Avg. Visits per Member
Therapy Services	48,710	11.0
Medical Management	8,272	3.3
Other	6,517	7.1

Medical Management represents office visits by non-behavioral health providers, often with the member’s PCP.

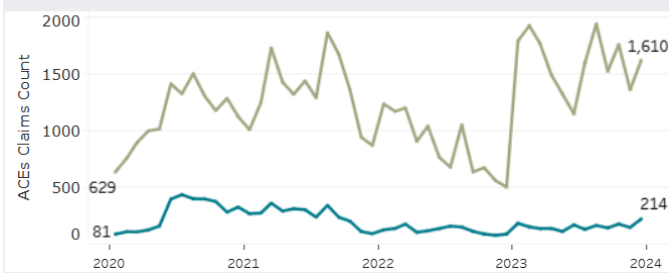
# ACEs Screening Rates

ACEs: Adverse Childhood Events,  
see [www.acesaware.org](http://www.acesaware.org) for details.

Screening Rates by County (per 1,000 mbrs)



ACEs Screenings Trend, January 2021 to December 2024





# Butte ACEs Screenings and Member Assignments

## Members Assigned to Providers in 2024

	0-18			19+		
	Annual ACEs Claims Count	Annual PCP Member Months	Annual Screenings Per 1,000 Members	Annual ACEs Claims Count	Annual PCP Member Months	Annual Screenings Per 1,000 Members
FEATHER RIVER TRIBAL HEALTH	14	10,299	16.3	6	19,979	3.6
ROSEVILLE PED MEDICAL GROUP	5	1,790	33.5			
AMPLA HEALTH HAMILTON CITY	3	741	48.6			
LASSEN MEDICAL CLINIC	2	9,231	2.6			
AVALA PEDIATRICS	2	4,708	5.1			
SUTTER NORTH BROWNSVILLE	1	230	52.2			
PRIMARY CARE PRACTICE	1	274	43.8	2	5,598	4.3
PEDIATRIC PRACTICE	1	3,447	3.5			
PEDIATRIC ASSOCIATES	1	3,027	4.0			
NORTHERN VLY INDIAN HEALTH	1	6,252	1.9	1	6,359	1.9
FAMILY MEDICINE PRAC	1	709	16.9	1	1,065	11.3
CHUKWUEMEKA NDULUE	1	4,117	2.9			
AMPLA HEALTH LINDHURST MED	1	2,558	4.7			
ADVENTIST HEALTH	1	3,783	3.2			
WELLSPACE HEALTH FLORIN				1	12	1,000.0
ORCHARD HOSP MED SPEC CNTR				3	4,835	7.4
AMPLA HEALTH OROVILLE MED				2	7,749	3.1
AMPLA HEALTH CHICO MEDICAL				1	9,978	1.2



# Obstetrics/Maternity Data

# Butte Maternity Data and Resources

- **Hospitals with maternity services (does not include Kaiser):**
  - Enloe Medical Center – Esplanade Campus: 1,913 deliveries total in 2023
  - Oroville Hospital: ~500 deliveries total in 2023
    - Alert: Oroville Hospital is at *low risk* of future closure
- **Butte County births by residence of mother: 2,040**
  - Source: CDPH
- **Butte CPSP/PHPS Patients *in 2024*: 41**
- **Prenatal care providers:**
  - Northern Valley Indian Health – Cohasset Road
  - Enloe Medical Center – Enloe Women's Services
  - Oroville Women's Health
  - Midwifery & Women's Health
- **Birth Center in Butte:**
  - Luna Madre Midwifery

If you have corrections for this info, please email:  
[rmoore@partnershiphp.org](mailto:rmoore@partnershiphp.org),  
[llago@partnershiphp.org](mailto:llago@partnershiphp.org), or  
[ctownsend@partnershiphp.org](mailto:ctownsend@partnershiphp.org).

# Maternity Data by Provider

HOSPITAL NAME	County	City	NTSV C-Section Rate			Breastfeeding Rate (CDPH)			Episiotomy Rate			VBAC Rate			VBAC Routinely Available	Certified Nurse Midwife Delivery Rate		Early Elective Delivery		
			Denom- inator	Score [%]	Rating	Denom- inator	Score [%]	Rating	Denom- inator	Score [%]	Rating	Denom- inator	Score [%]	Rating	Yes/No	Denom- inator	Score [%]	Denom- inator	Score [%]	Rating
Marin Health Medical Center	Marin	Greenbrae	520	17.9	Superior	1357	84.3	Above Average	1091	0.5	Above Average	194	40.2	Superior	Yes	1453	46.2	46	2.1	Below Average
Santa Rosa Memorial Hospital	Sonoma	Santa Rosa	258	20.5	Above Average				529	0.8	Above Average	134	39.6	Superior	Yes	767	45.4	66	7.58	Below Average
Sutter Santa Rosa	Sonoma	Santa Rosa	501	23.4	Average				976	1.1	Average				No	1451	0.8			
Dignity Health Woodland Memorial Hospital	Yolo	Woodland	172	22.1	Average	449	80.4	Above Average	332	0.9	Above Average				No	489	0	34	0	Above Average
NorthBay Medical Center	Solano	Fairfield	398	25.4	Below Average				875	0.7	Above Average	219	18.3	Average	Yes	1326	0	97	0	Above Average
Providence Queen of the Valley Medical Center	Napa	Napa	234	20.5	Above Average	574	72	Average	544	1.5	Average	143	28.7	Above Average	Yes	797	0	51	1.96	Below Average
Sutter Davis	Yolo	Davis	449	14.5	Superior				989	1.4	Average	151	31.8	Above Average	Yes	1240	60.2			
Tahoe Forest Hospital	Nevada	Truckee	147	16.3	Superior				246	1.2	Average				No	359	0	5	0	Above Average
Sutter Roseville	Placer	Roseville	867	25.7	Below Average				1723	3	Average	336	15.5	Average	Yes	2477	0			
Dignity Health Sierra Nevada Memorial Hospital	Nevada	Grass Valley	110	30	Below Average	313	90.1	Superior	215	4.2	Average				No	324	4.9			
Adventist Health Clear Lake	Lake	Clearlake	38	15.8	Superior				92	2.2	Average				No	131	0	99	0	Above Average
Adventist Health Ukiah Valley	Mendocino	Ukiah	228	18.9	Above Average	714	77.2	Above Average	501	1	Average	105	14.3	Average	Yes	701	50.1	44	0	Above Average
Sutter Coast	Del Norte	Crescent City	63	17.5	Superior				146	2.1	Average				No	209	0			
Sutter Lakeside	Lake	Lakeport	54	25.9	Below Average				138	1.4	Average				No	200	0			
Providence St. Joseph Hospital Eureka	Humboldt	Eureka	217	24	Below Average	610	85.3	Above Average	457	5	Below Average	91	15.4	Average	Yes	660	15.6	53	0	Above Average
Mad River Community Hospital (closed Oct 31)	Humboldt	Arcata	141	19.9	Above Average				255	1.6	Average				No	356	19.4	14	0	Above Average
Banner Lassen Medical Center	Lassen	Susanville	68	14.7	Superior				141	6.4	Below Average				No	197	0	23	0	Above Average
Dignity Health Mercy Medical Center Mount Shasta	Siskiyou	Mount Shasta	53	18.9	Above Average	102	80.4	Above Average	116	2.6	Average				No	156	0	11	9.09	Below Average
Dignity Health Mercy Medical Center Redding	Shasta	Redding	546	22.2	Average	1519	78.5	Above Average	1126	2.3	Average				No	1688	0	89	2.25	Below Average
Dignity Health St. Elizabeth Community Hospital	Tehama	Red Bluff	189	21.7	Above Average	519	75	Average	380	2.4	Average				No	540	16.1	53	0	Above Average
Fairchild Medical Center	Siskiyou	Yreka	49	32.7	Below Average				89	4.5	Average	27	22.2	Average	Yes	156	0	8	12.5	Below Average
Adventist Health Rideout Hospital	Yuba	Marysville	504	24.4	Below Average				1127	1.6	Average	275	10.5	Average	Yes	1705	0.1			
Oroville Hospital	Butte	Oroville			Not Rated			Not Rated			Not Rated					~500				Not Rated
Enloe Medical Center - Esplanade Campus	Butte	Chico	648	18.2	Superior	1729	87.5	Above Average	1408	0.5	Above Average	285	25.3	Above Average	Yes	1913	14.3	45	0	Above Average

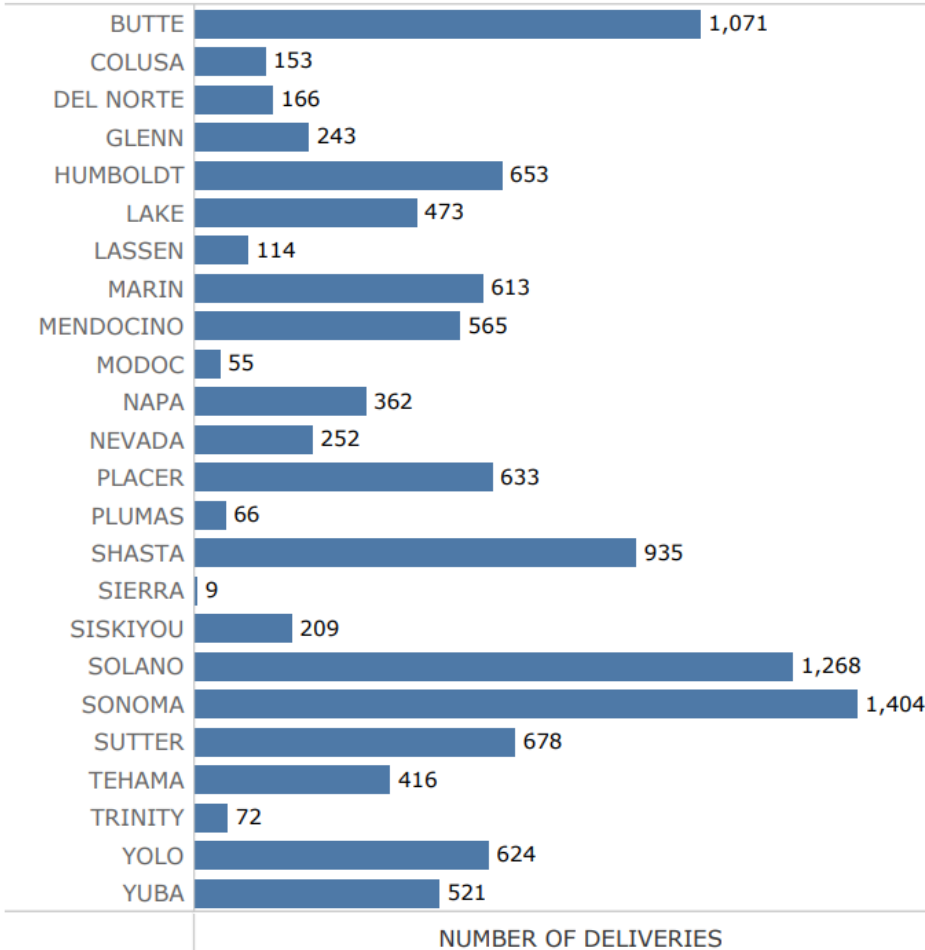
Key:	NTSV C-section	Breastfeeding at discharge	Episiotomy Rate	VBAC rate	CNM delivery rate	Early Elective Delivery
Above Avg	<21.9%	>75%	<1.2%	>25%	>10%	<1%
Avg	22-23.6%	70-75%	1.5 - 5.0%	10 - 25%		1-2%
Below Avg	>23.6%	<70%	>5.0%	<10%	<10%	>2%

Data source: California Hospital Quality Compare (data from CMQCC), 2023. For Elective Early Delivery, only hospitals who participated in the Perinatal QIP are shown.

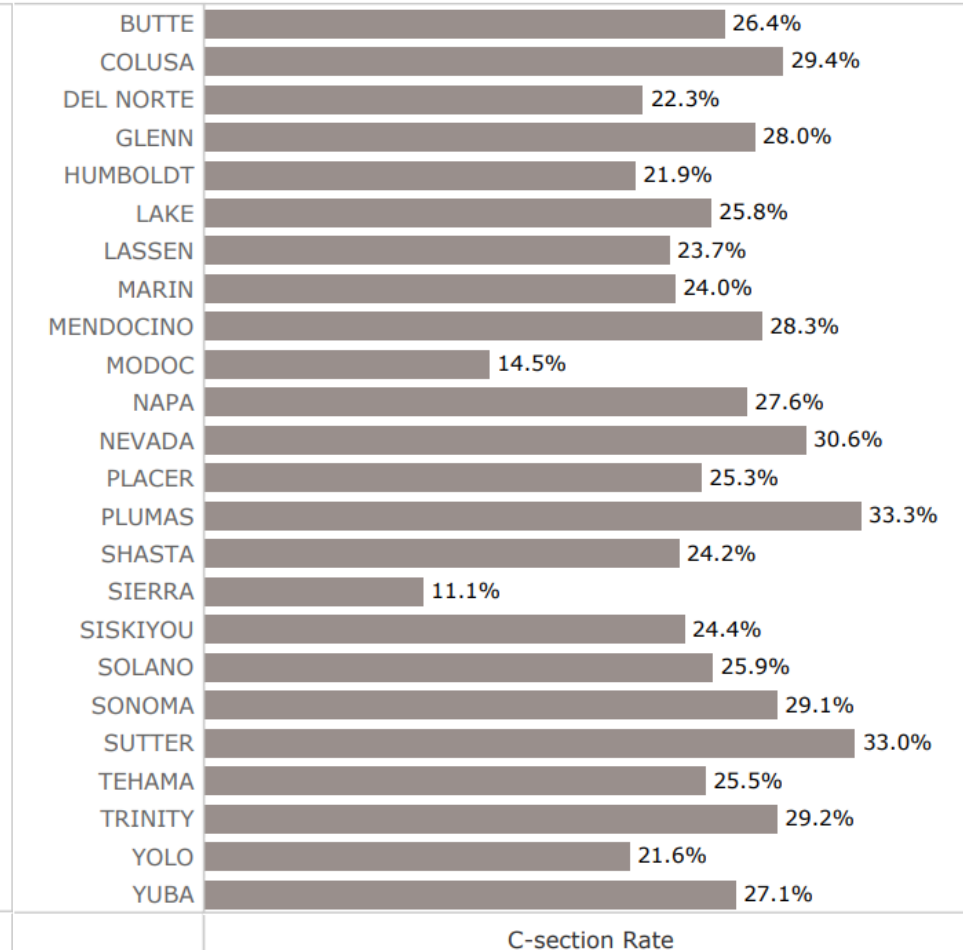


# Member Deliveries

**Deliveries by County**



**Deliveries by County**



In 2024, Partnership members had a total of 11,555 deliveries, an average length of stay (ALOS) of 2.76 days, and a C-section rate of 26.3%.



# Substance Use Disorder (SUD) Data

# Butte Substance Use Disorder Claims

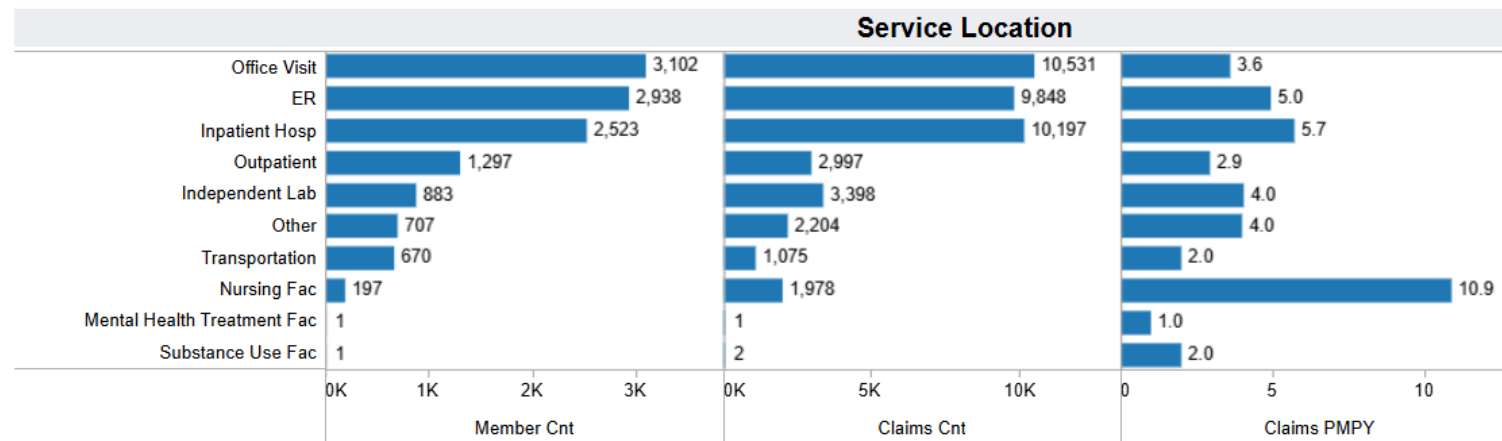
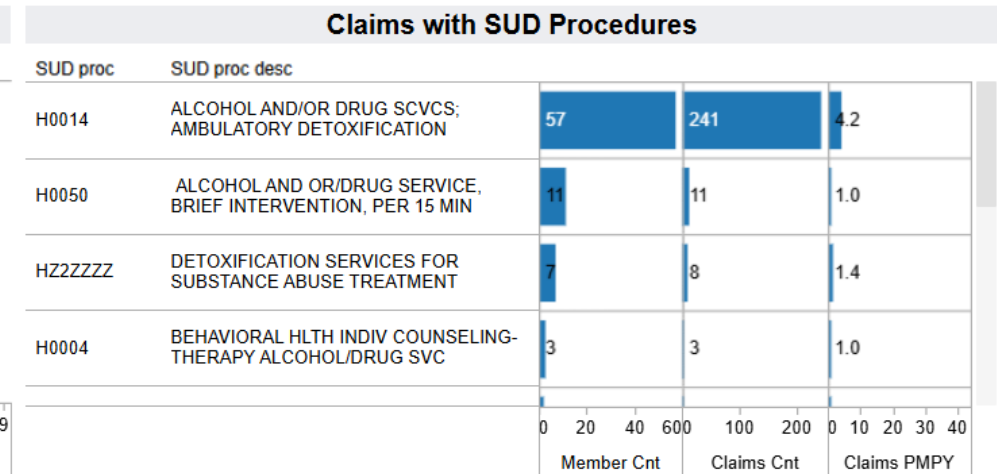
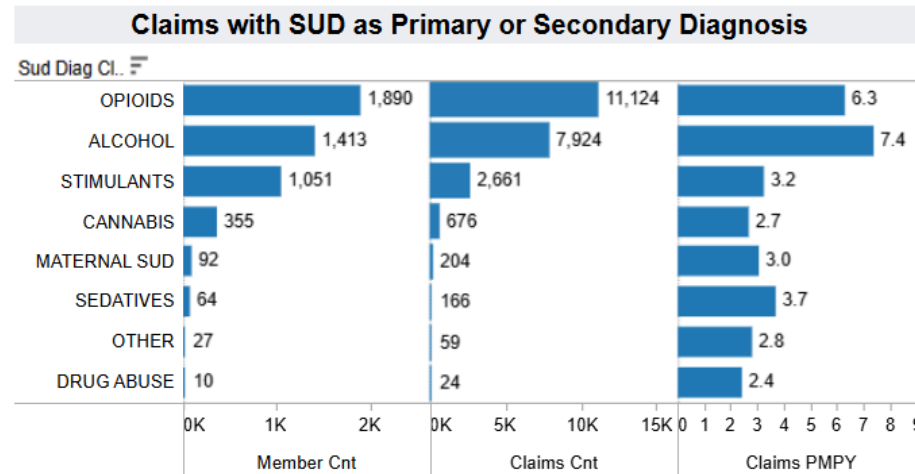
## Paid Claims with Substance Use Disorder Diagnoses or Procedures

This view shows information on all the medical claims paid by PHC that had at least one substance use disorder diagnosis or procedure code in any position in the claim summarized by year and substance type, procedure, and service location.

Member Count: **7,197** Claims Count: **42,224**

Year of Service: 
 Choose Location Level: 
 Choose Location: 
 Homelessness: 
 Age Group: 
 Risk Class: 
 Kaiser Status:

Click on any bar or header below to filter on.

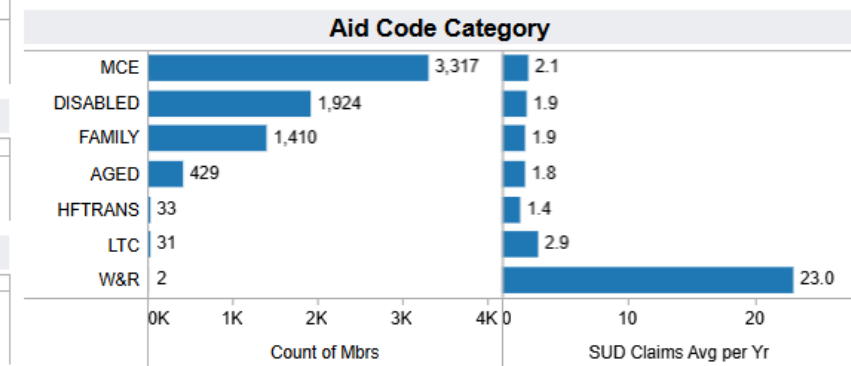
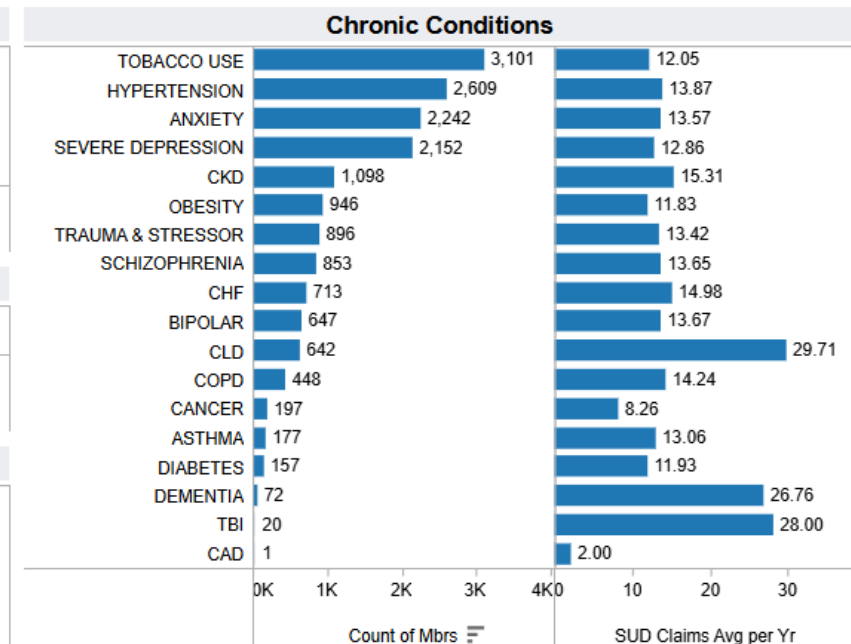
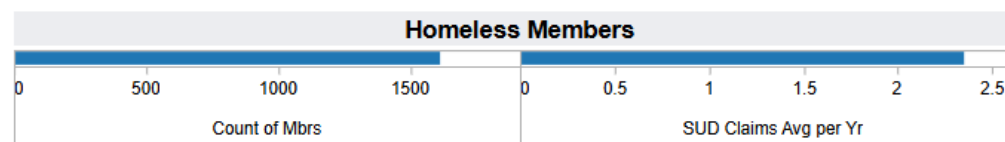
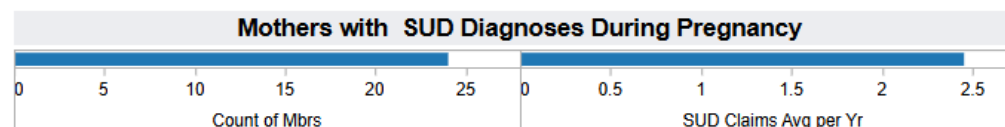
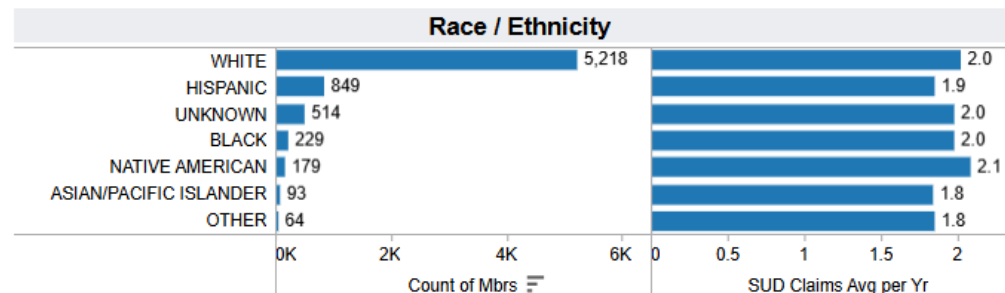
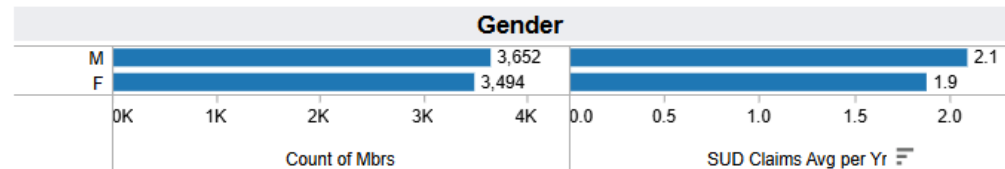
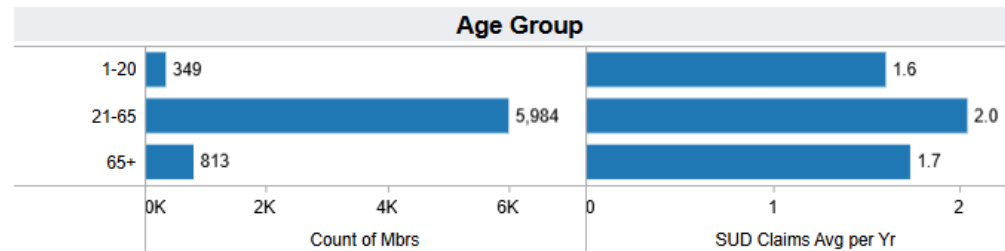


# Butte Demographics of Members Diagnosed with SUD

## Demographics & Disease Status of Members Diagnosed with Substance Use Disorder

This view describes the demographic characteristics of PHC members who had claims with any substance use disorder diagnosis or procedure, the prevalence of major chronic conditions, diagnosis occurrence during pregnancy, and homelessness status at the time of service for those members.

Year: 2024  
 Choose Location Level: Mbr County  
 Choose Location: BUTTE  
 Homelessness: (All)  
 Risk Class: (All)  
 Kaiser Status: NOT KAISER

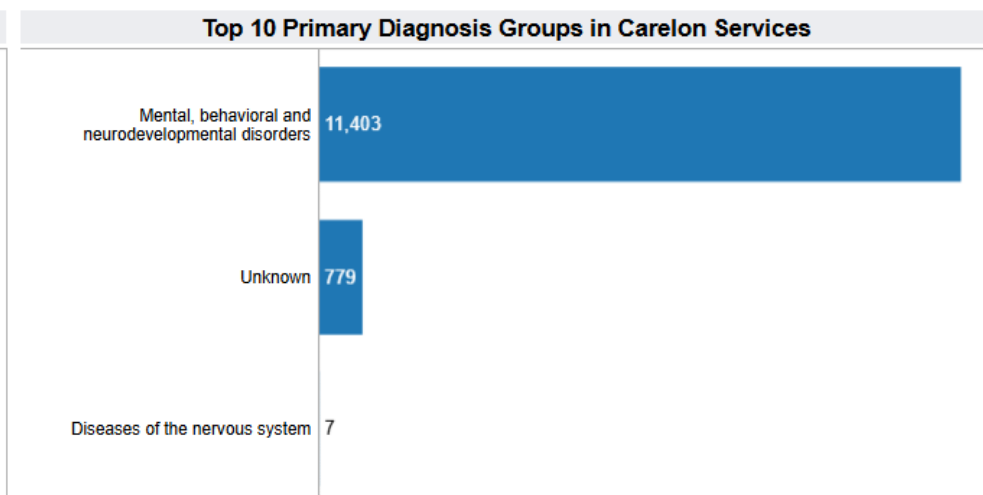
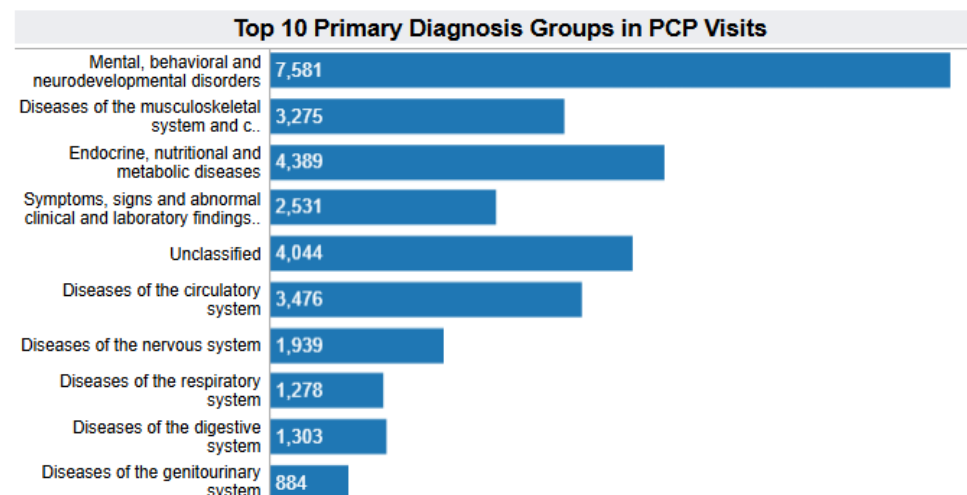
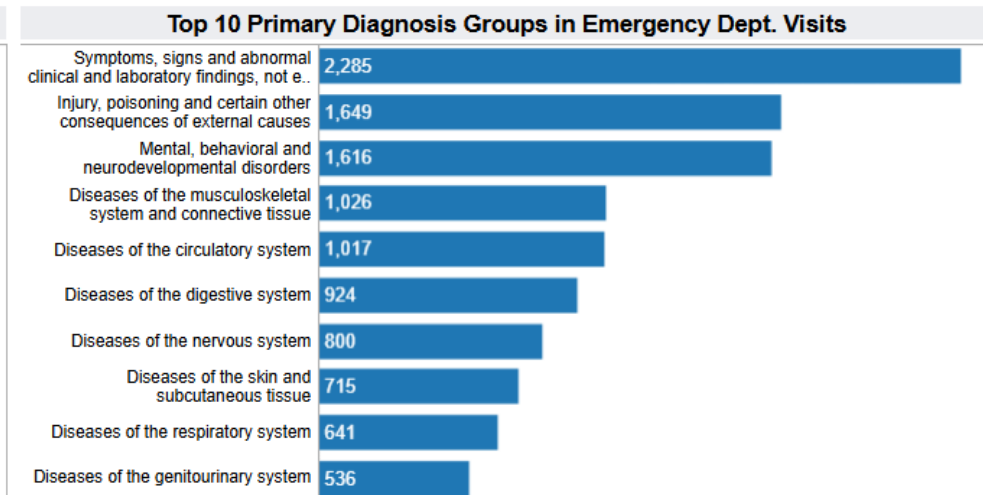
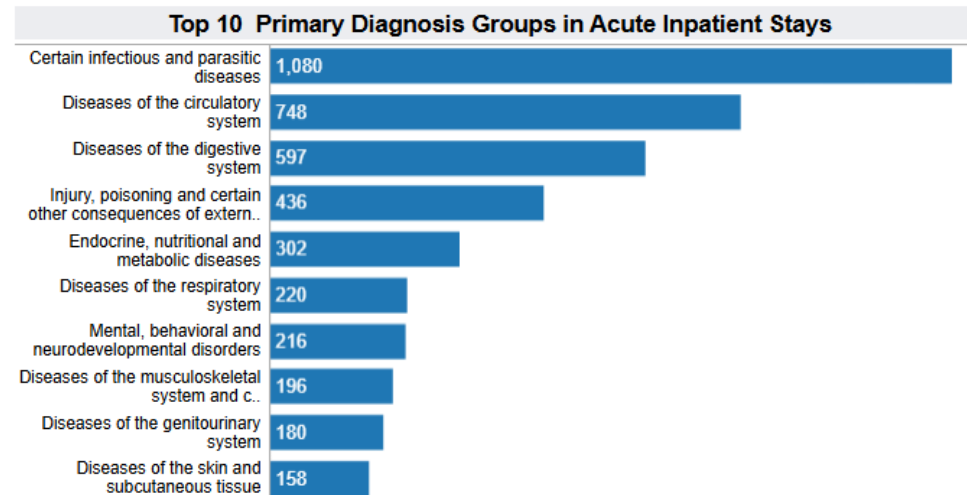


# Butte Top Reasons Members with SUD Used Health Services

## Top Reasons Members with SUD Saw Health Services

This view compares the top chief complaints of members previously diagnosed with SUD who received care in different provider settings (acute hospitals, ED, PCPs and mild-to-moderate mental health providers) in a yearly basis.

Year: 
 Choose Location Level: 
 Choose Location: 
 Age Group:



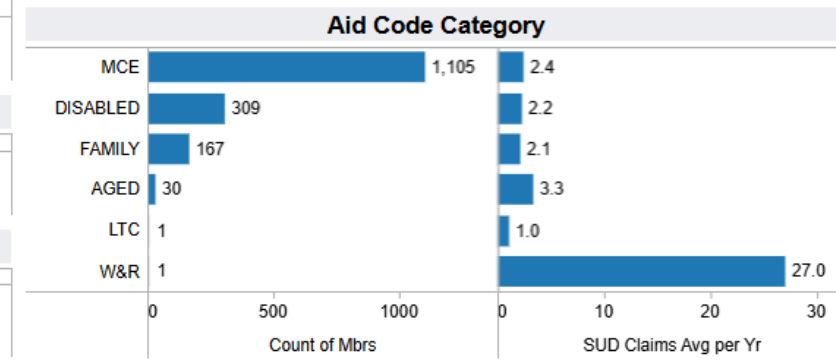
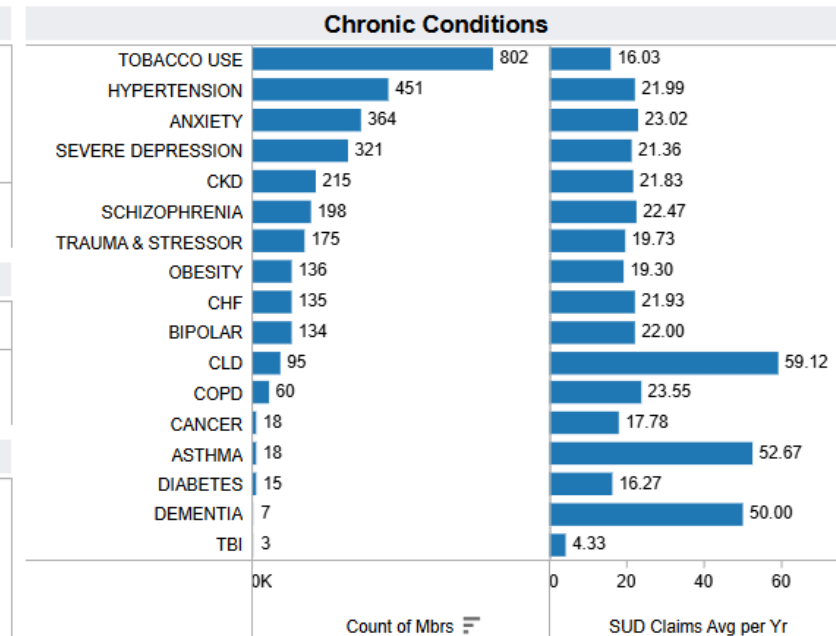
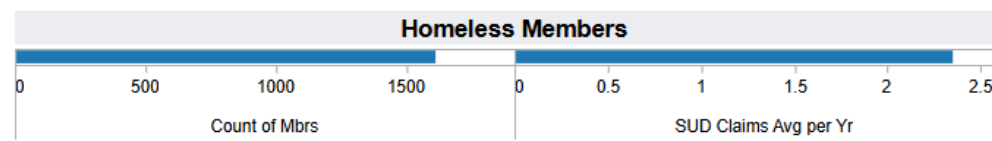
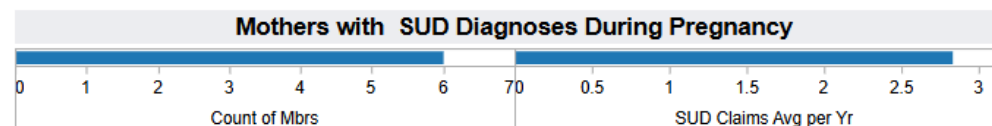
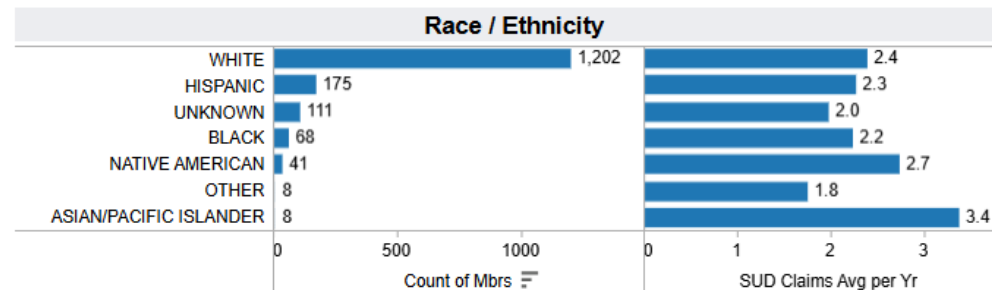
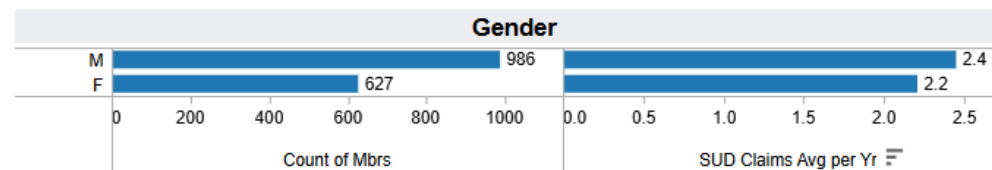
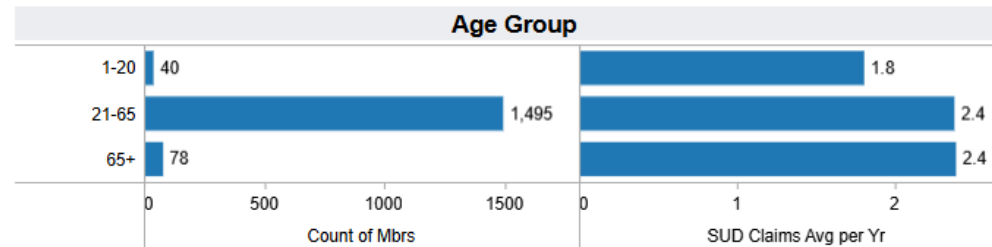


# Butte Homeless with SUD

## Demographics & Disease Status of Members Diagnosed with Substance Use Disorder

This view describes the demographic characteristics of PHC members who had claims with any substance use disorder diagnosis or procedure, the prevalence of major chronic conditions, diagnosis occurrence during pregnancy, and homelessness status at the time of service for those members.

Year: 2024 | Choose Location Level: Mbr County | Choose Location: BUTTE | Homelessness: Y | Risk Class: (All) | Kaiser Status: NOT KAISER



\* Homelessness defined using several sources: patient address, use of homeless or unstable housing ICD10 code (not the Point In Time count done by the counties).

# Butte Homeless and SUD Utilization

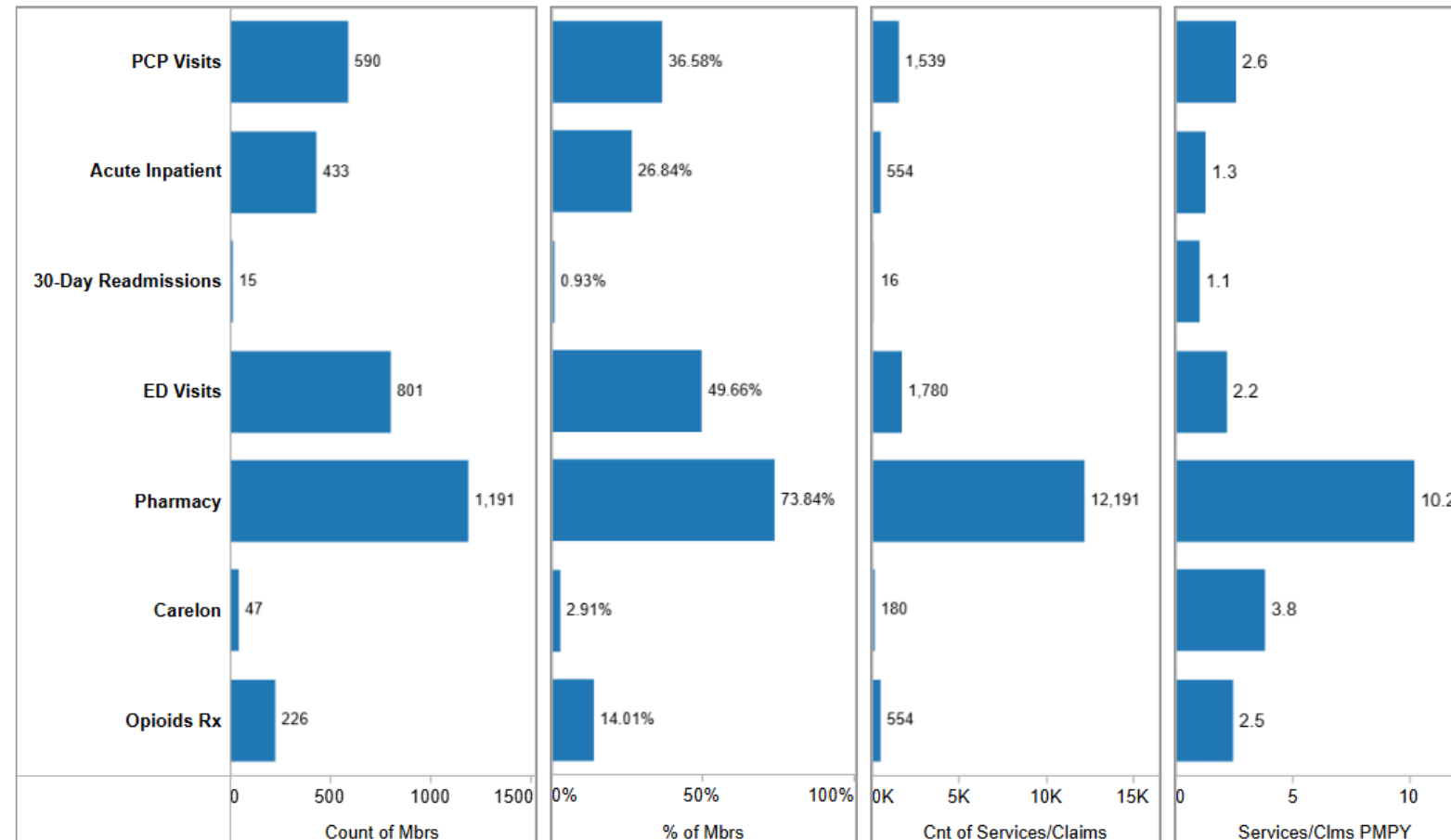
## Services Utilized by Members Diagnosed with Substance Use Disorder

Data Sources: Medical claims (Amisys), MedImpact claims, State Drug Carveout claims, Beacon claims, Membership data

This view shows information on all the medical and behavioral services received by PHC members who had been previously diagnosed with substance use disorder.

Year of Service: 2024  
 Choose Location Level: Mbr County  
 Location: BUTTE  
 Homelessness: Y  
 Age Group: (All)  
 Kaiser Status: NOT KAISER

Utilization Summary by Type of Service



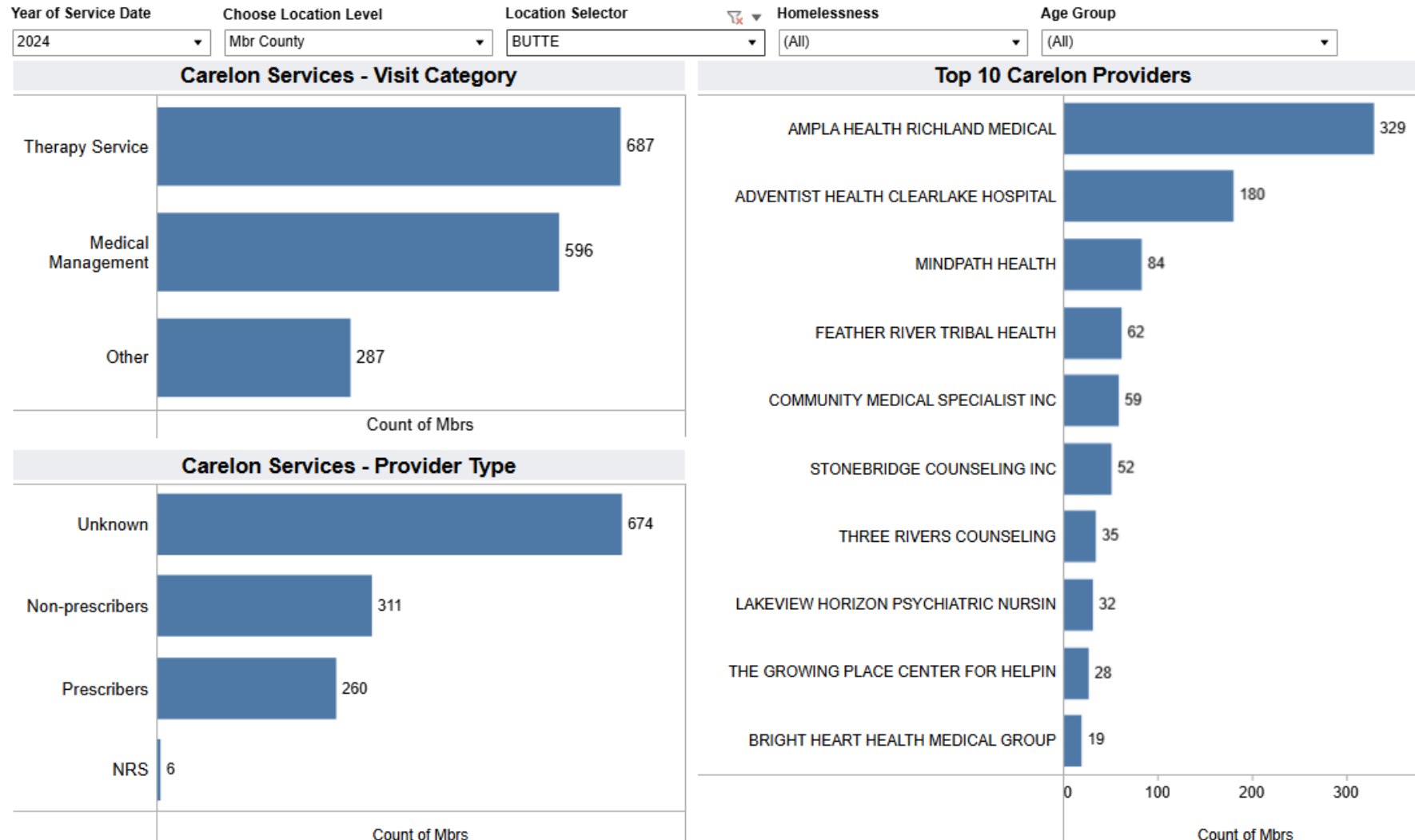
\* Homelessness defined using several sources: patient address, use of homeless or unstable housing ICD10 code (not the Point In Time count done by the counties).

# Butte Behavioral Health Services Used by Patients with SUD

## Behavioral Services Utilized by Members Diagnosed with Substance Use Disorder

Data Sources: State Drug Carveout claims, Beacon claims, Membership data

This view shows information on all the medical and behavioral services received by PHC members who had been previously diagnosed with substance use disorder.

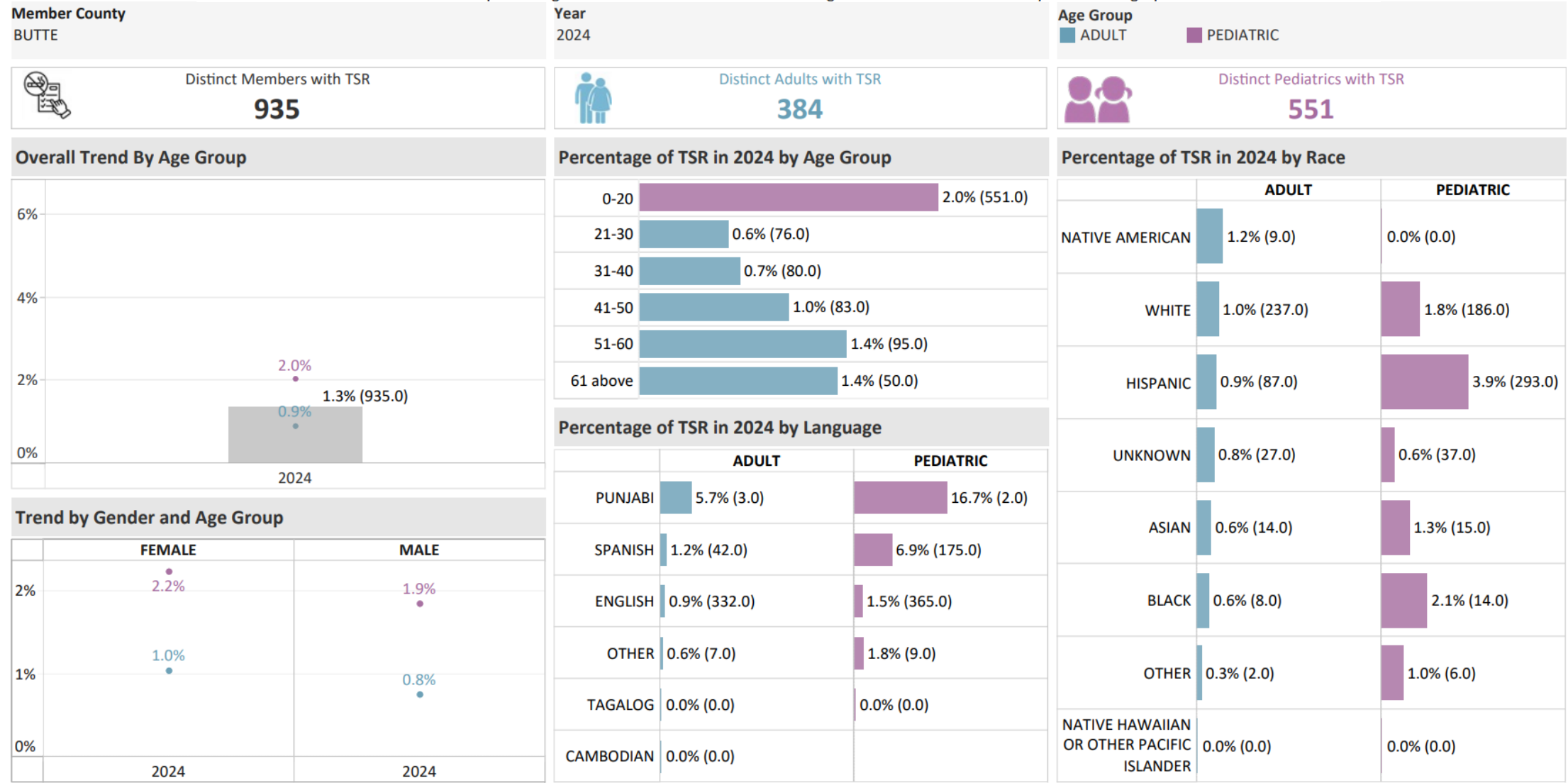


Medical Management represents office visits by non-behavioral health providers, often with the member's PCP.

# Butte Tobacco Screening and Referral by Demographics

## Annual Percentage of Tobacco Screening and Referral to Treatment by Member Demographics

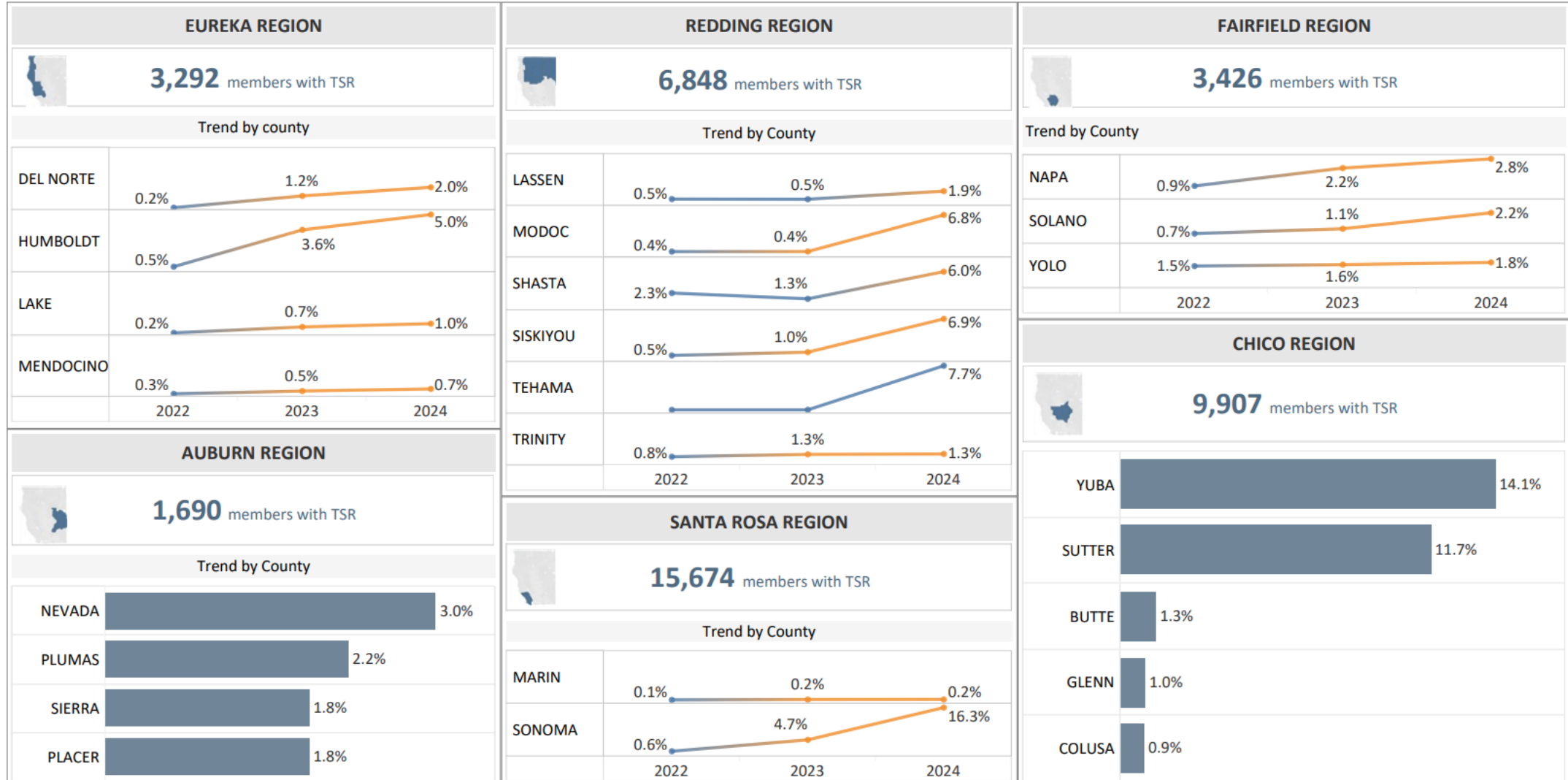
This dashboard summarizes the annual percentage of members with tobacco screening and referral to treatment by their demographics



# Tobacco Screening and Referral by Region and County

## Annual Percentage of Tobacco Screening and Referral to Treatment by Region and County

This view summarizes the annual percentage of members with tobacco screening and referral to treatment by member region and county. KPI's represent the metrics for CY 2024.










# Butte Tobacco Screening and Referral by PCP

## Annual Percentage of Tobacco Screening and Referral to Treatment by PCP

This report summarizes the annual percentage of members with tobacco screening and referral to treatment by their PCP. KPI's represent the metrics for CY 2024.

Office Regions	Member County	Age Group	PCP Full Name
(All)	BUTTE	(All)	(All)
 Distinct Members with TSR	 PCP's with TSR Members	 Average number of members with TSR per PCP	
935	52 (85%)	18	

### By Member assigned PCP

	2024	
	Members with TSR	%
AMPLA HEALTH CHICO MEDICAL	237	1.7%
PEACH TREE HEALTHCARE	140	25.6%
CHUKWUEMEKA NDULUE	137	10.0%
ADVENTIST HEALTH	114	1.3%
AMPLA HEALTH GRIDLEY MED	44	2.2%
AMPLA HEALTH OROVILLE MED	37	0.8%
NORTHERN VLY INDIAN HEALTH	31	0.3%
AMPLA HEALTH YUBA CITY PEDS	25	8.6%
HARMONY HEALTH MEDICAL CLINIC	23	16.9%
GRIDLEY CHLDRN CLINIC	22	6.3%
ORCHARD HOSP MED SPEC CNTR	11	0.4%
AMPLA HEALTH HAMILTON CITY	11	1.0%
FEATHER RIVER TRIBAL HEALTH	10	0.3%

Providers with under 10 members not shown.



# County Disparities Data

# Butte Top Disparities Below Minimum Performance Level

## Breast Cancer Screenings:

**White: 4.5% Below MPL**

## Colorectal Cancer Screenings:

Southeast Asian: 3.6% Below MPL

Native American: 4.91% Below MPL

White: 7.44% Below MPL

Asian/Pacific Islander: 9.5% Below MPL

**Black: 11.05% Below MPL**

## Cervical Cancer Screening:

South Asian: 3.26% Below MPL

Hispanic: 13.4% Below MPL

Black: 17.38% Below MPL

East Asian: 19.37% Below MPL

Southeast Asian: 21.79% Below MPL

White: 24.25% Below MPL

Asian/Pacific Islander: 26.14% Below MPL

**Native American: 28.23% Below MPL**

## Well-Care Visits:

Asian/Pacific Islander: 1.08% Below MPL

White: 6.45% Below MPL

Black: 12.03% Below MPL

**Native American: 12.31% Below MPL**

## Diabetes Mellitus Poor Control (A1c >9%):

No groups are below MPL.

## Controlled Blood Pressure:

Native American: 10.72% Below MPL

Hispanic: 13.85% Below MPL

White: 17.73% Below MPL

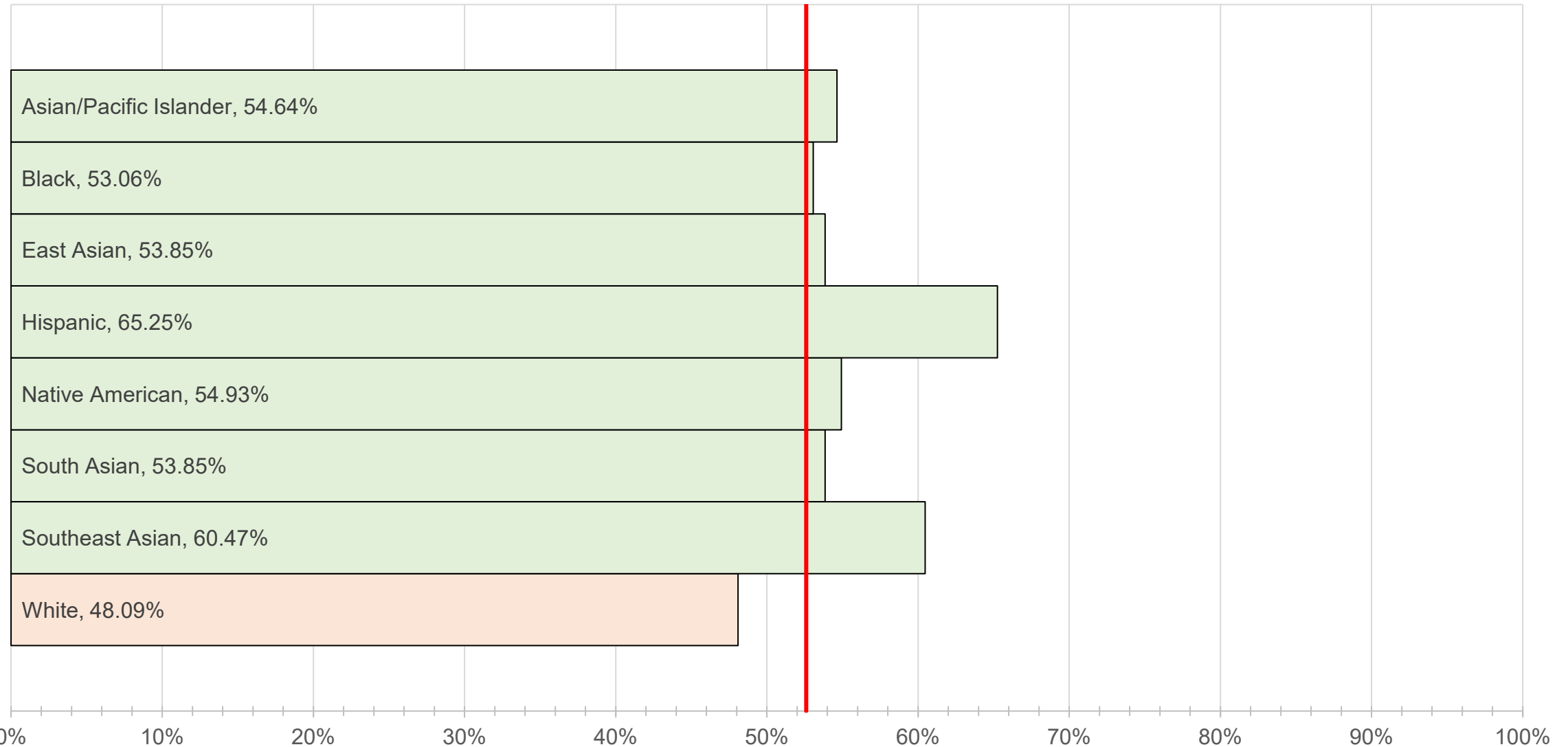
Black: 19.64% Below MPL

East Asian: 20.13% Below MPL

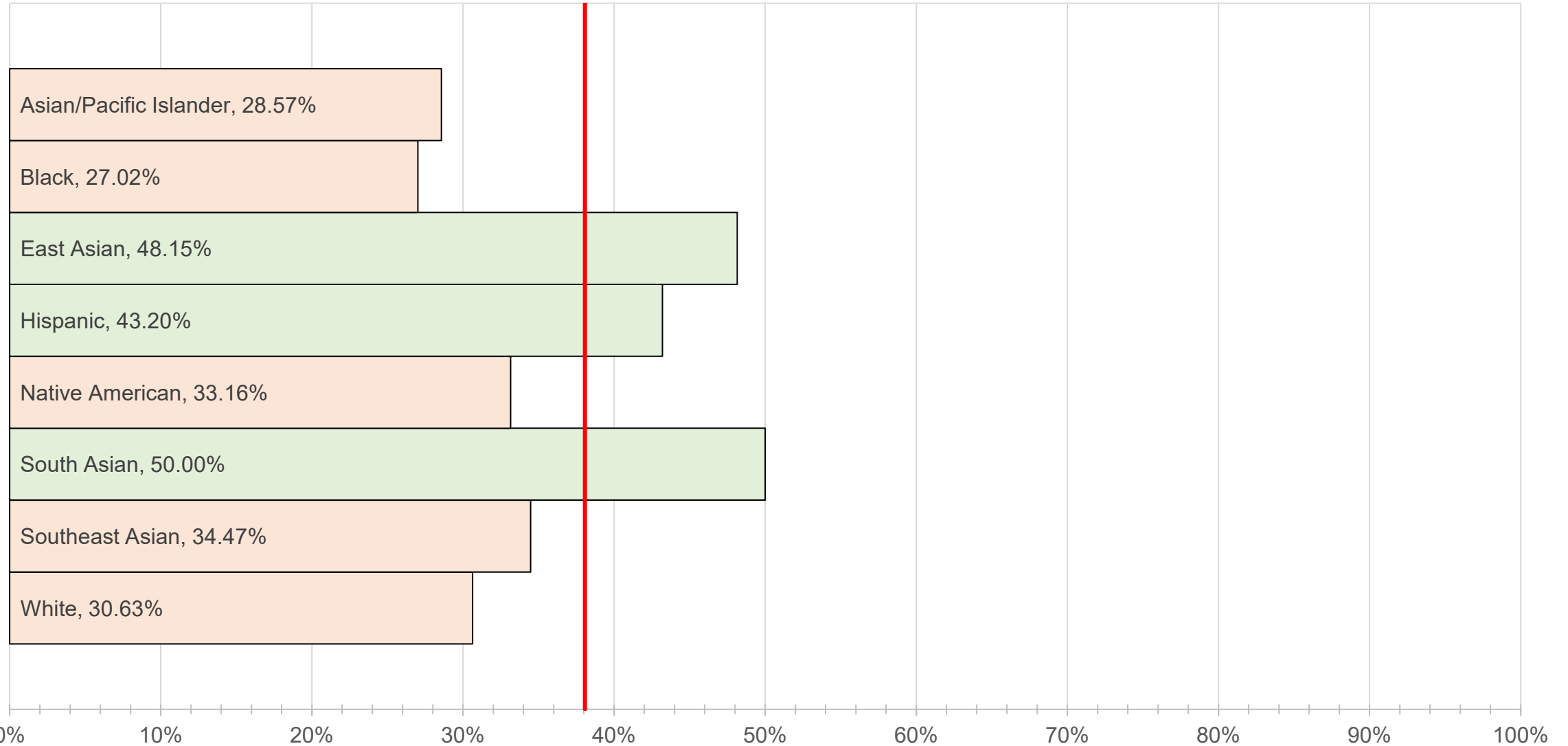
Asian/Pacific Islander: 24.51% Below MPL

**Southeast Asian: 27.66% Below MPL**

# Butte Breast Cancer Screening Disparities

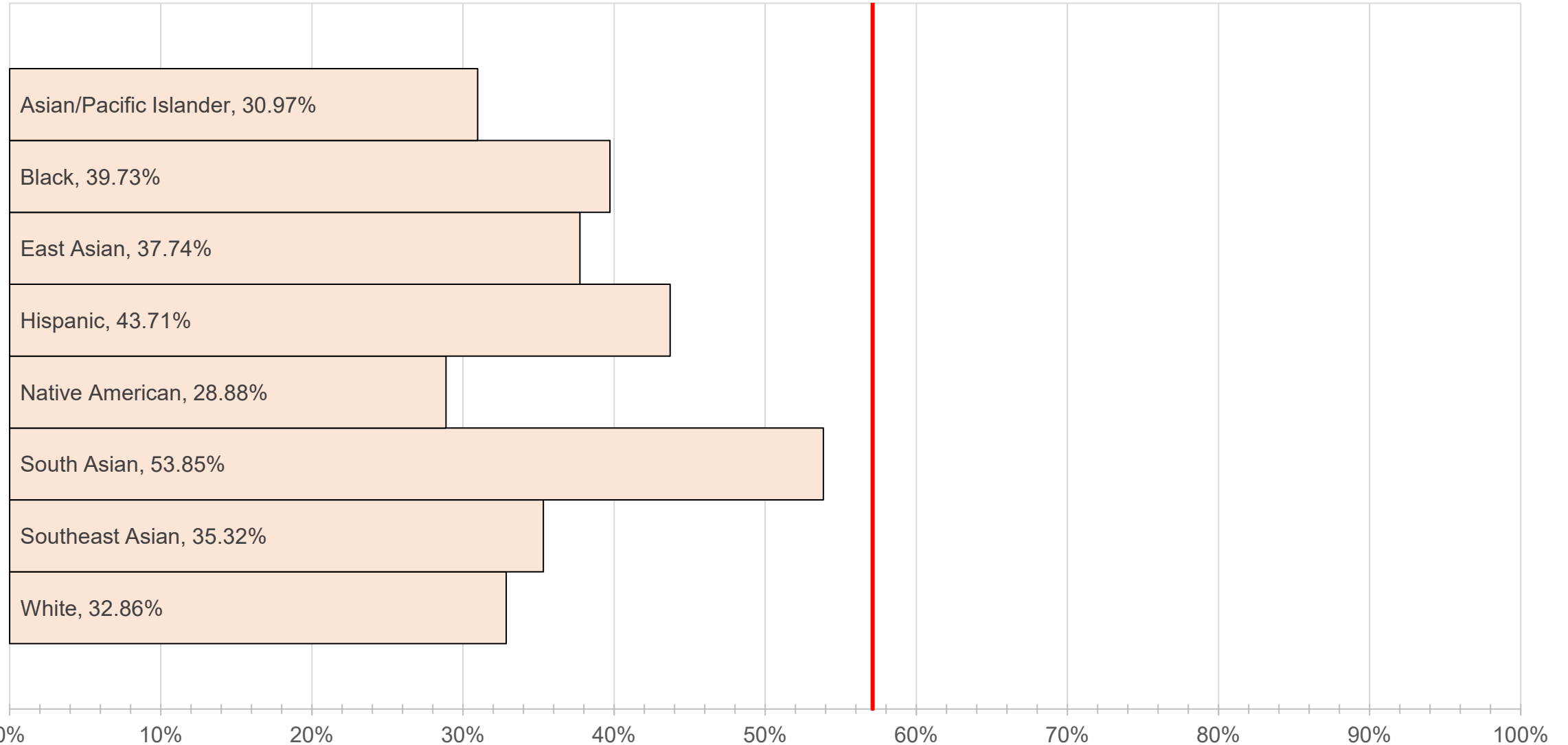


# Butte Colorectal Cancer Screening Disparities

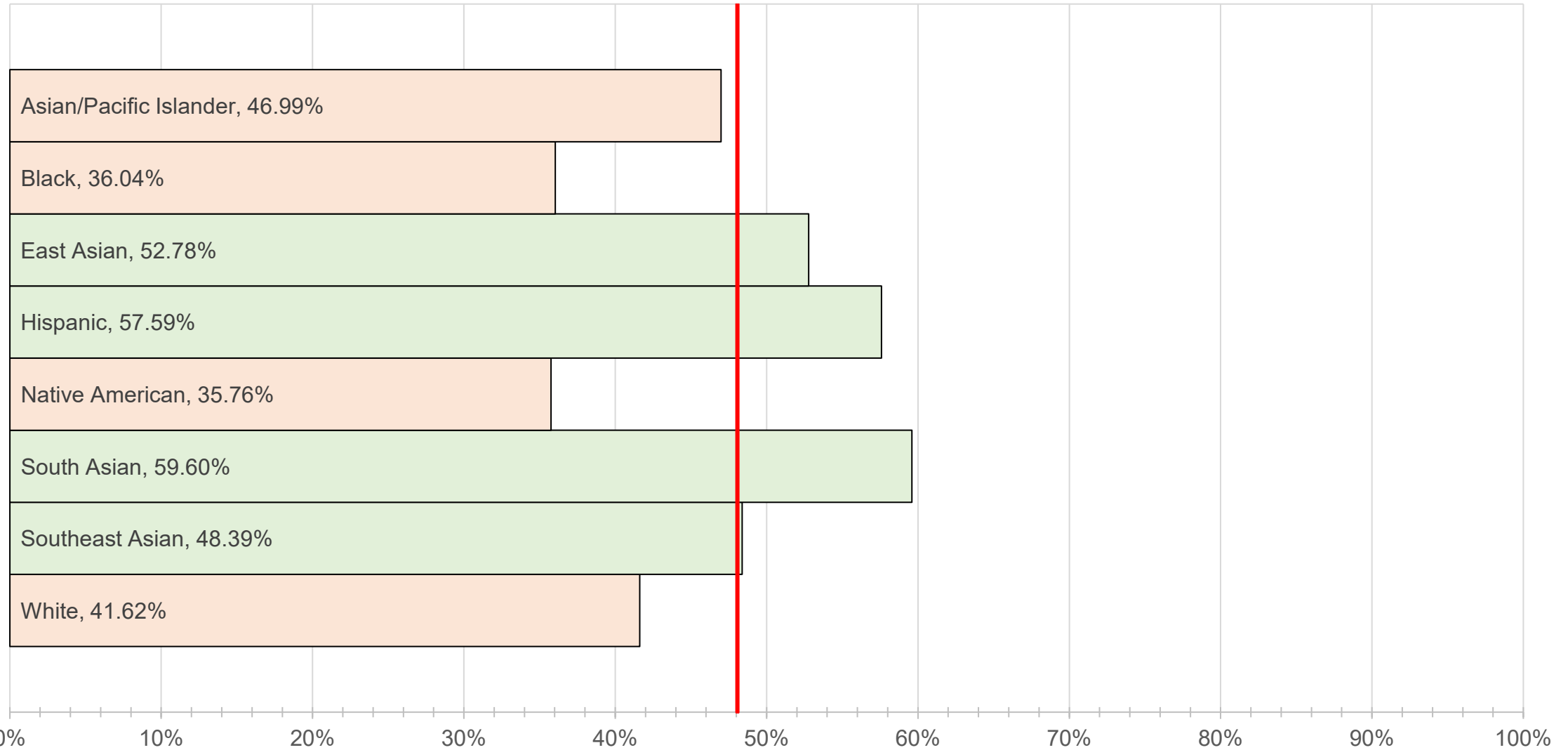




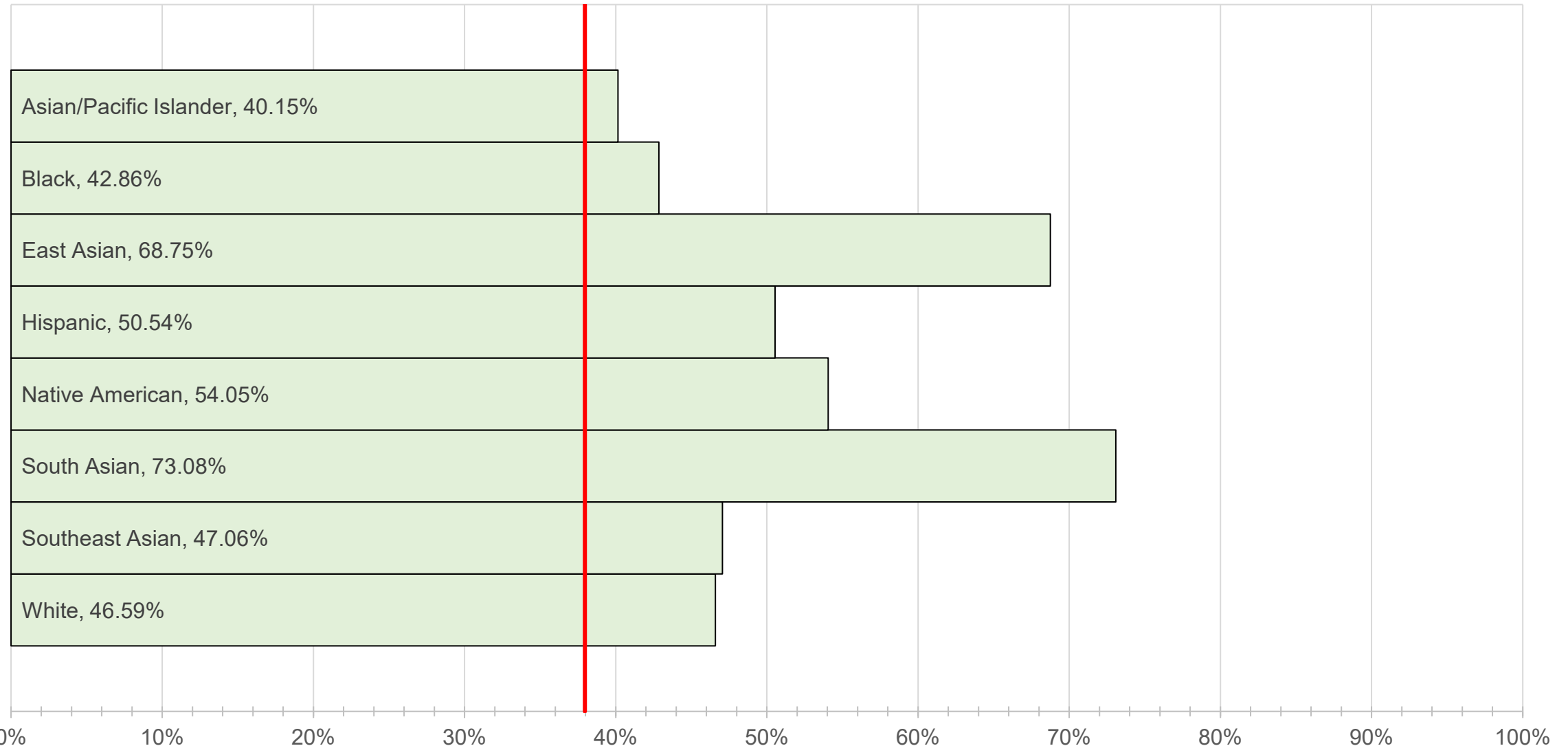
# Butte Cervical Cancer Screening Disparities



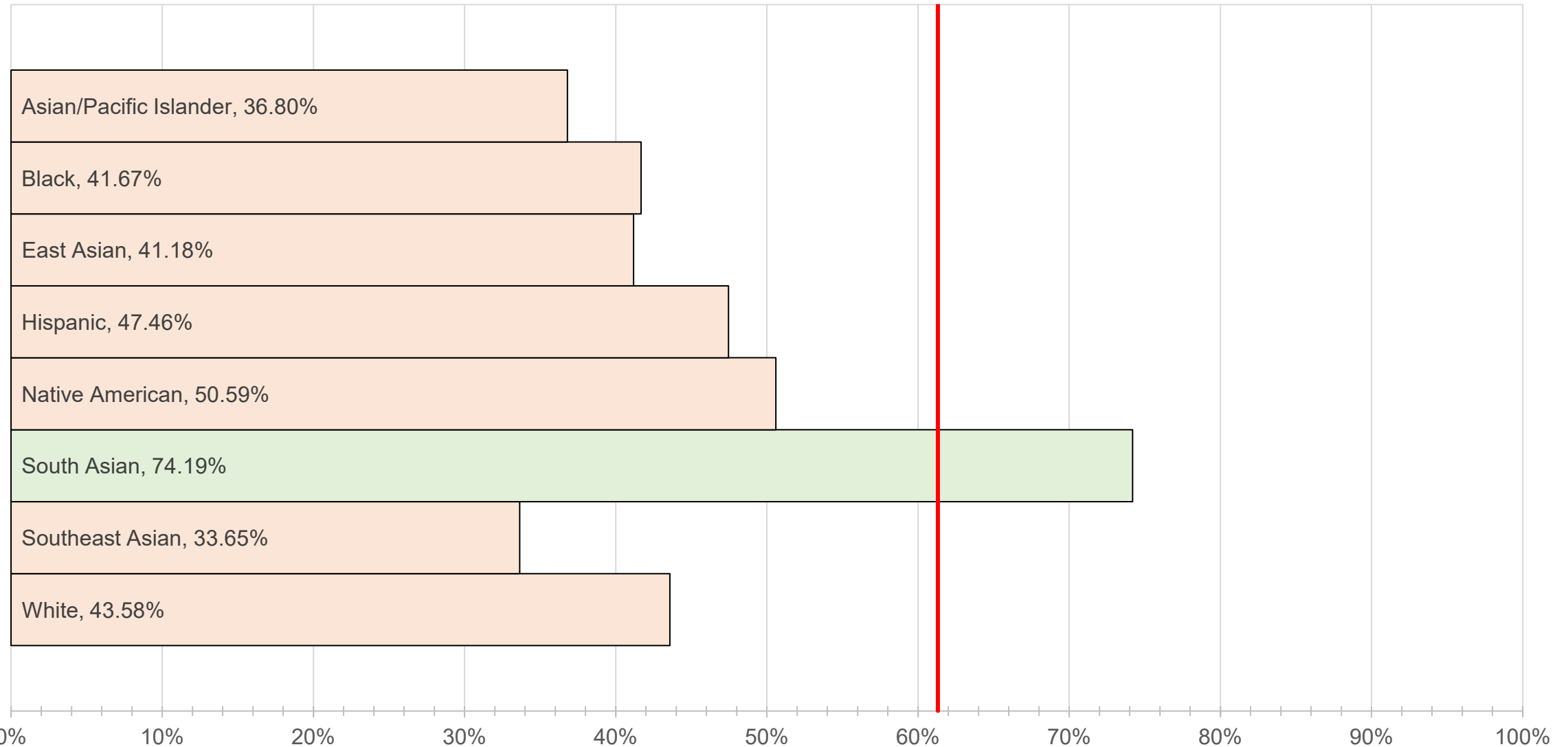
# Butte Well-Care Visit Disparities



# Butte Diabetes Mellitus Poor Control (A1c >9%) Disparities



# Butte Controlled Blood Pressure Disparities





# Child Welfare-Involved Youth Data



# Child Welfare Demographics

## Child Welfare-Involved Youth and Young Adults Demographic

Demographic details for current Child Welfare-involved Youth and Young Adult members.

<b>14,585</b> Child Welfare-Involved Youth Members	<b>1.6%</b> % of Partnership Membership	<b>14.0</b> Median Age	<b>50.9%</b> % Male
---	--	---------------------------	------------------------

### Filters

Population  
(All)

Region  
(All)

County  
(All)

Race Ethnicity  
(All)

Sex  
(All)

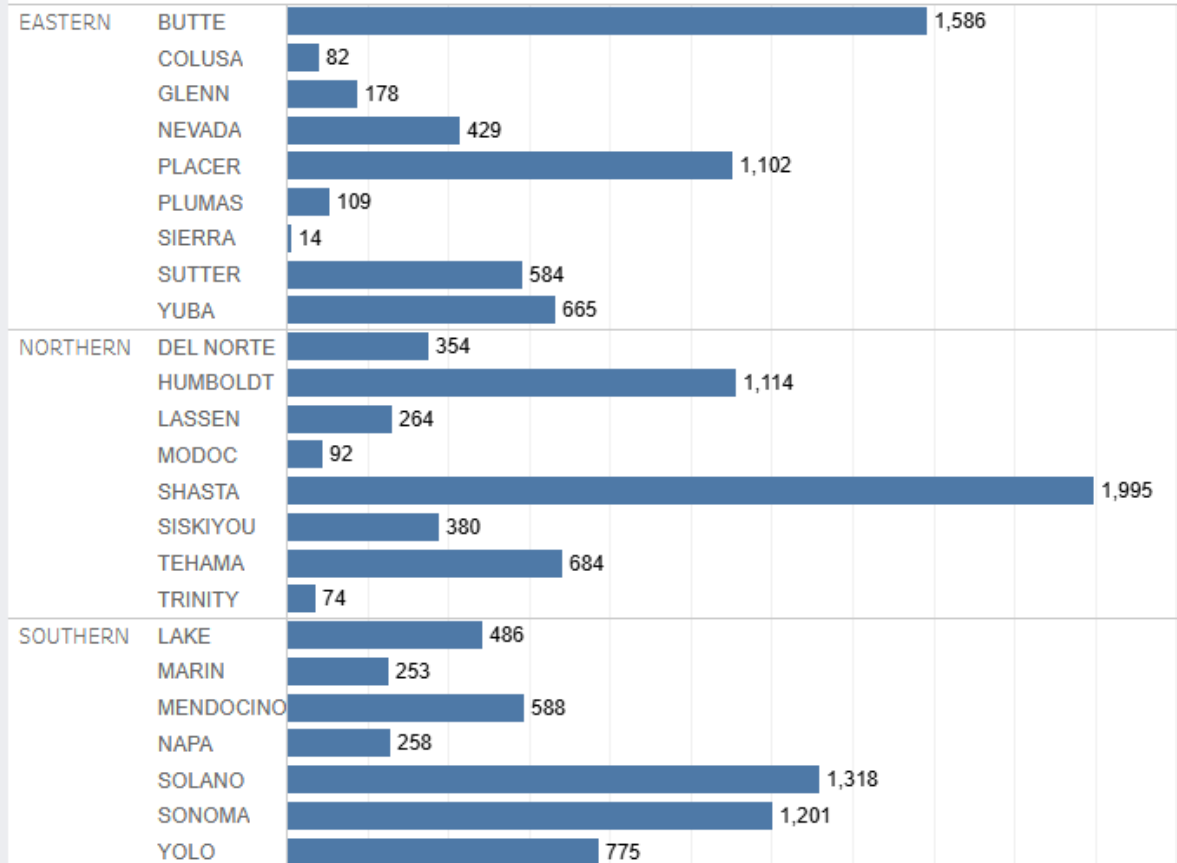
Language  
(All)

Age Group  
(All)

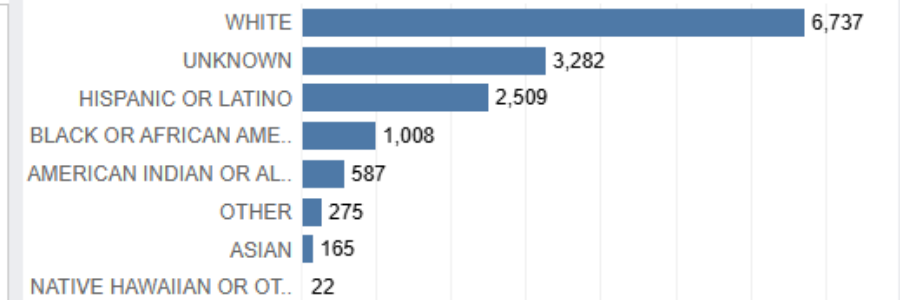
Medicare Dual Status  
(All)

CCS  
(All)

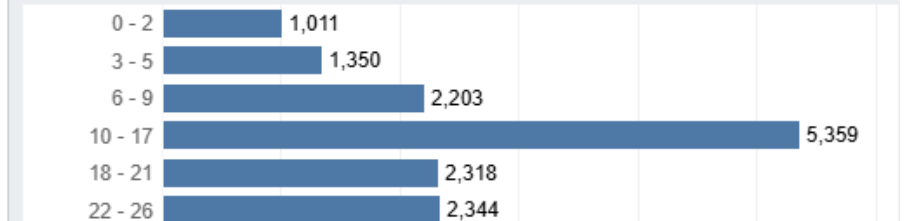
### Member Count of Child Welfare-Involved Youth by Region and County



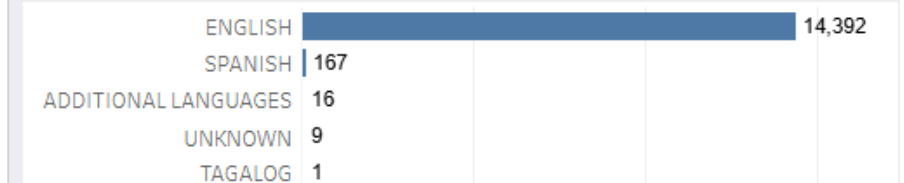
### Member Count by Race/Ethnicity



### Member Count by Age Group



### Member Count by Language

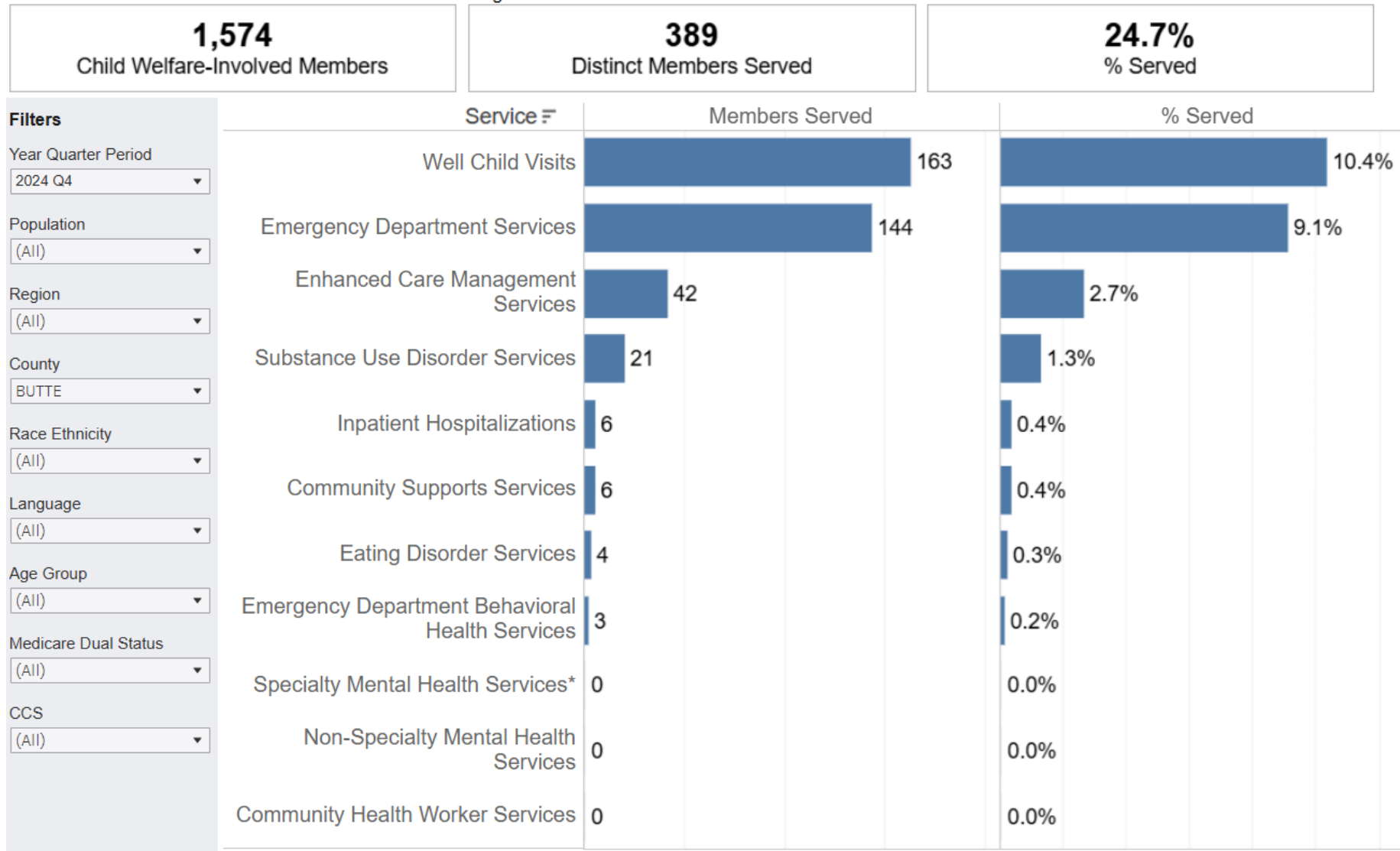




# Butte Child Welfare Utilization

## Child Welfare-Involved Youth and Young Adults Utilization Overview

Utilization for current Welfare-involved Youth and Young Adult members.



# Child Welfare Enhanced Care Management (ECM) Services Utilization

**244**

Members Served

**1.7%**

Percent Served

## Filters

Year Quarter Period

2024 Q4

Population

(All)

Region

(All)

County

(All)

Race Ethnicity

(All)

Sex

(All)

Language

(All)

Age Group

(All)

Medicare Dual Status

(All)

CCS

(All)

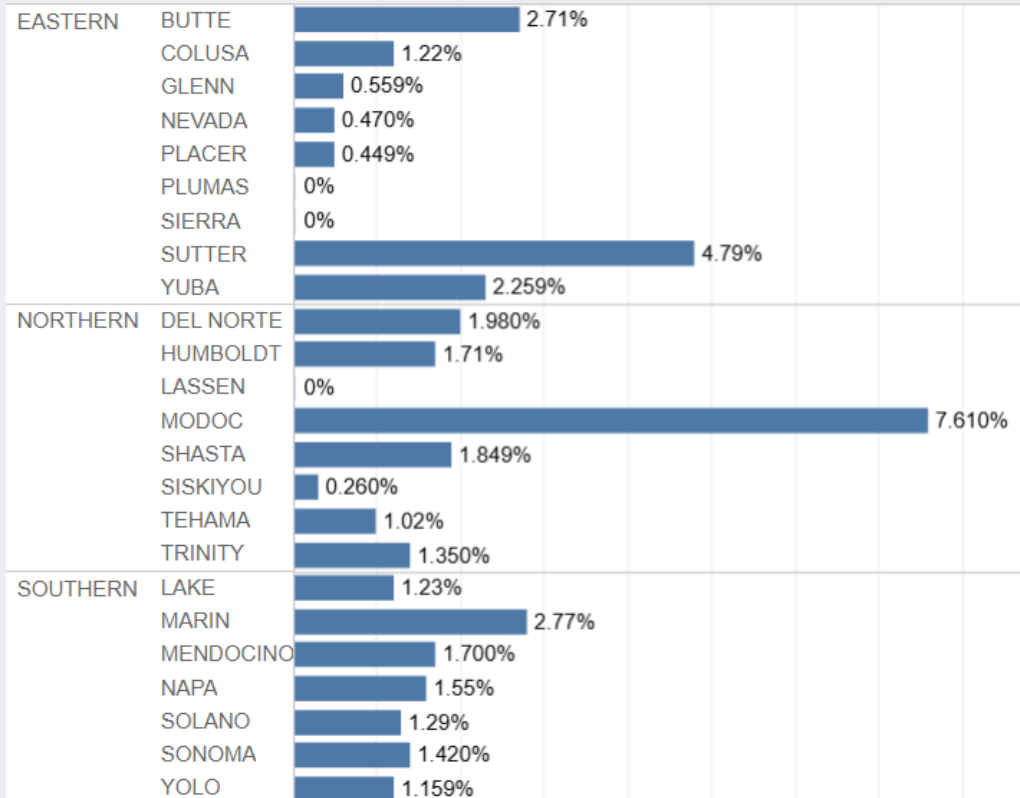
## Select Service

ECM

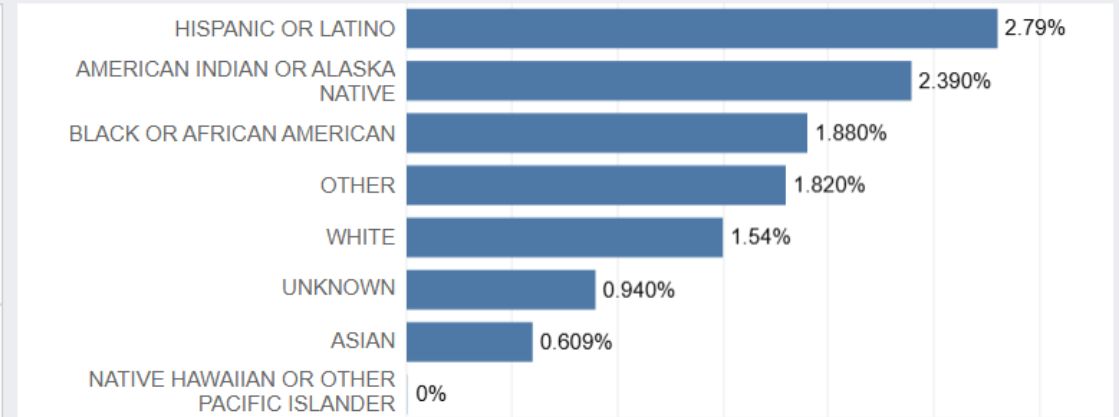
## Select Metric

% Served

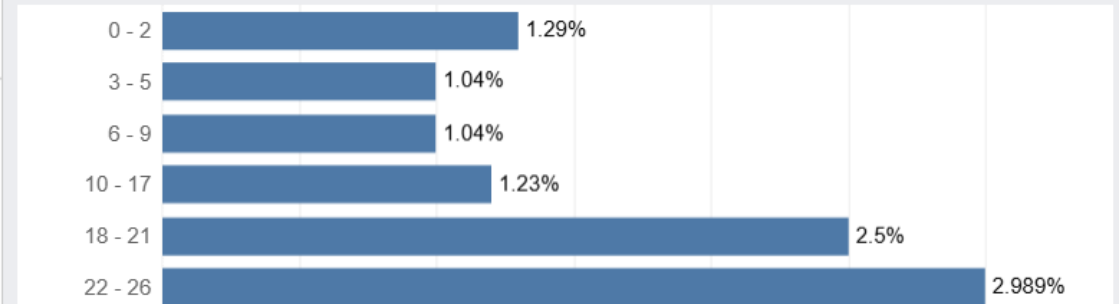
## % Served for ECM Services by Region and County



## % Served for ECM Services by Race/Ethnicity



## % Served for ECM Services by Age Group





# Child Welfare Community Support Services

<b>57</b> Distinct Members who Received CS Services	<b>195</b> CS Claims	<b>71</b> Distinct CS Services
--	-------------------------	-----------------------------------

## Filters

Year Quarter Period

2024 Q4

Population

(All)

Region

(All)

County

(All)

Race Ethnicity

(All)

Sex

(All)

Language

ENGLISH

Age Group

(All)

Medicare Dual Status

(All)

CCS

(All)

Type Of Support

(All)

## CS Distinct Services for Child Welfare-Involved Youth by Region, County, and Type of Support

1 12

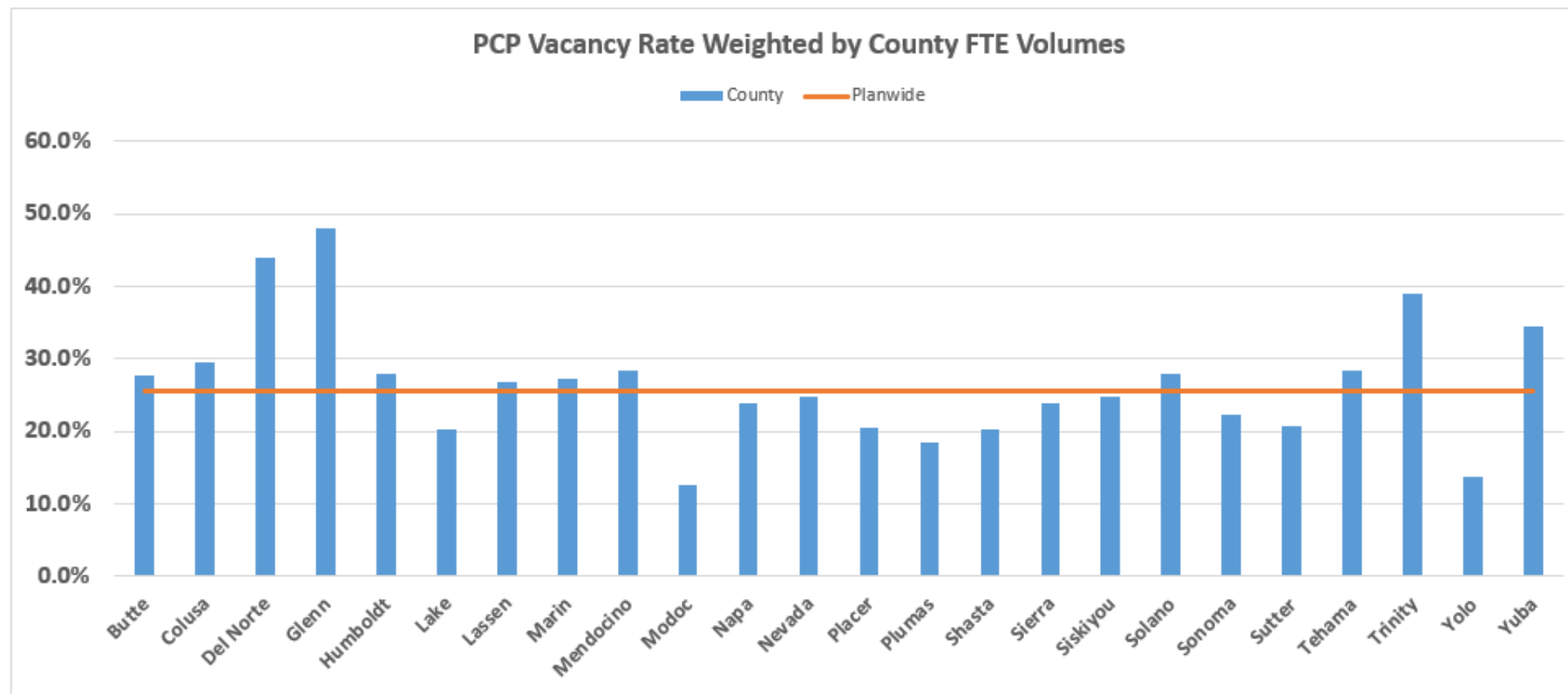
Region	County	Type Of Support						
		Housing Deposits	Housing Tenancy and Sustaining Services	Housing Transition/Navigation Services	Medically-Supportive Food/Medically Tailored Meals	Personal Care/Homemaker Services	Recuperative Care (Medical Respite)	Short-Term Post-Hospitalization Housing
EASTERN	BUTTE	1	1	4	2	1		
	GLENN			1				
	NEVADA			1				
	SUTTER			2	1			
	YUBA		1	3				
NORTHERN	MODOC				3			
	SHASTA		2	12	2		2	6
	SISKIYOU		1	1				
	TEHAMA		1	5				
SOUTHERN	LAKE			1				
	MARIN		1	1				
	MENDOCINO			2				1
	SOLANO	1	1	1				
	SONOMA		4		1			
	YOLO			2	2			



# Surveys and Screening Data

# Workforce Point in Time (PIT) Survey

Partnership staff conducted a survey of primary care organizations across the 24-county region. The results shown below indicate the current primary care provider vacancies weighted by available positions per county. The plan-wide vacancy rate is 25.5%, representing 358 clinician vacancies (~205 physicians and 155 NP/PA positions).



All primary care practices are challenged by workforce shortages impacting access to care, quality, workforce burnout, retention and more. Primary care shortages range from a low of 13% to high of 48%. The Partnership plan-wide average is 26%.



# Butte Lead Screening Data

**1,267**  
Children Screened for Blood Lead

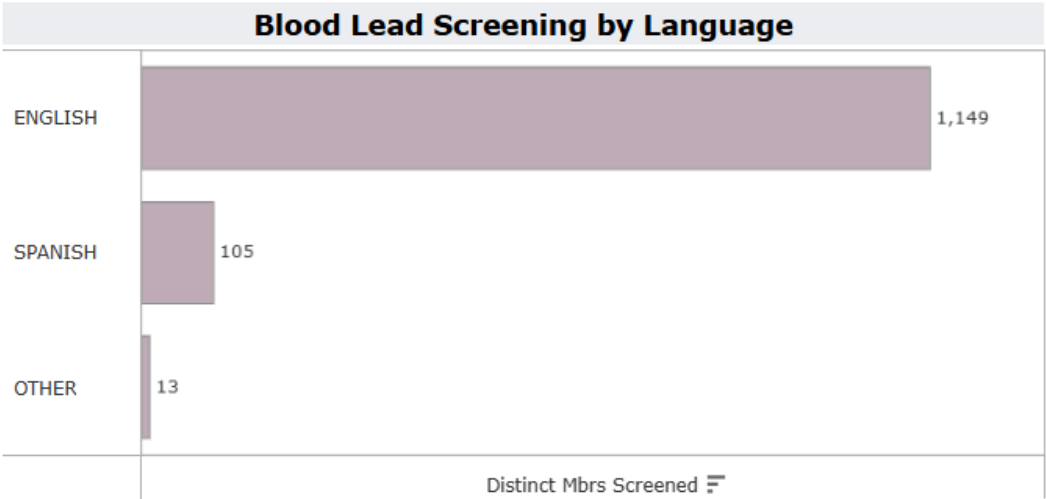
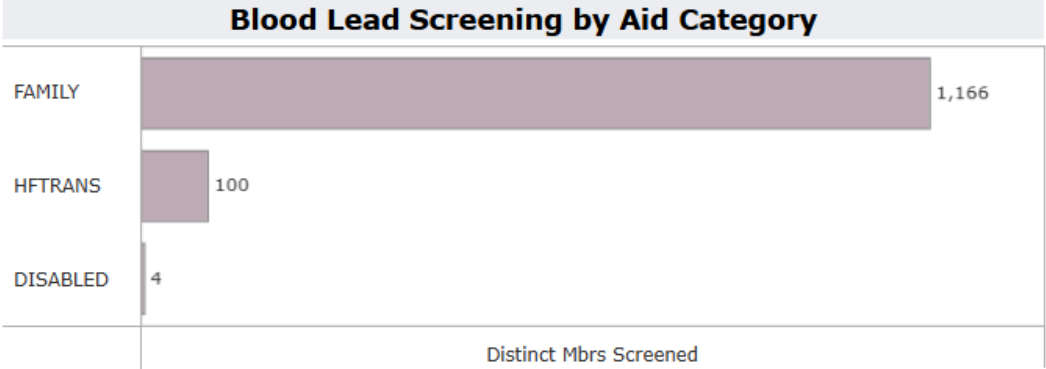
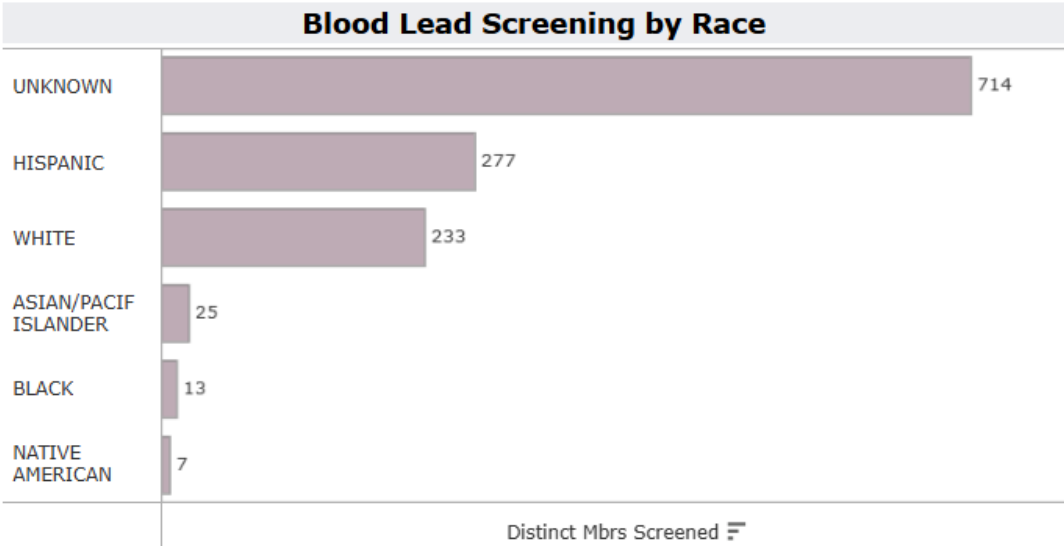
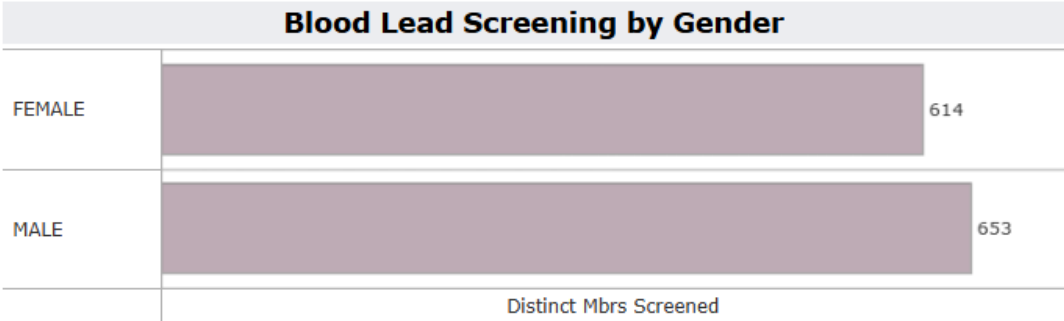
**1,370**  
Blood Lead Tests

Select Year  
2024

Month of Service Date  
(All)

Select County  
BUTTE

Select Age Group  
(All)



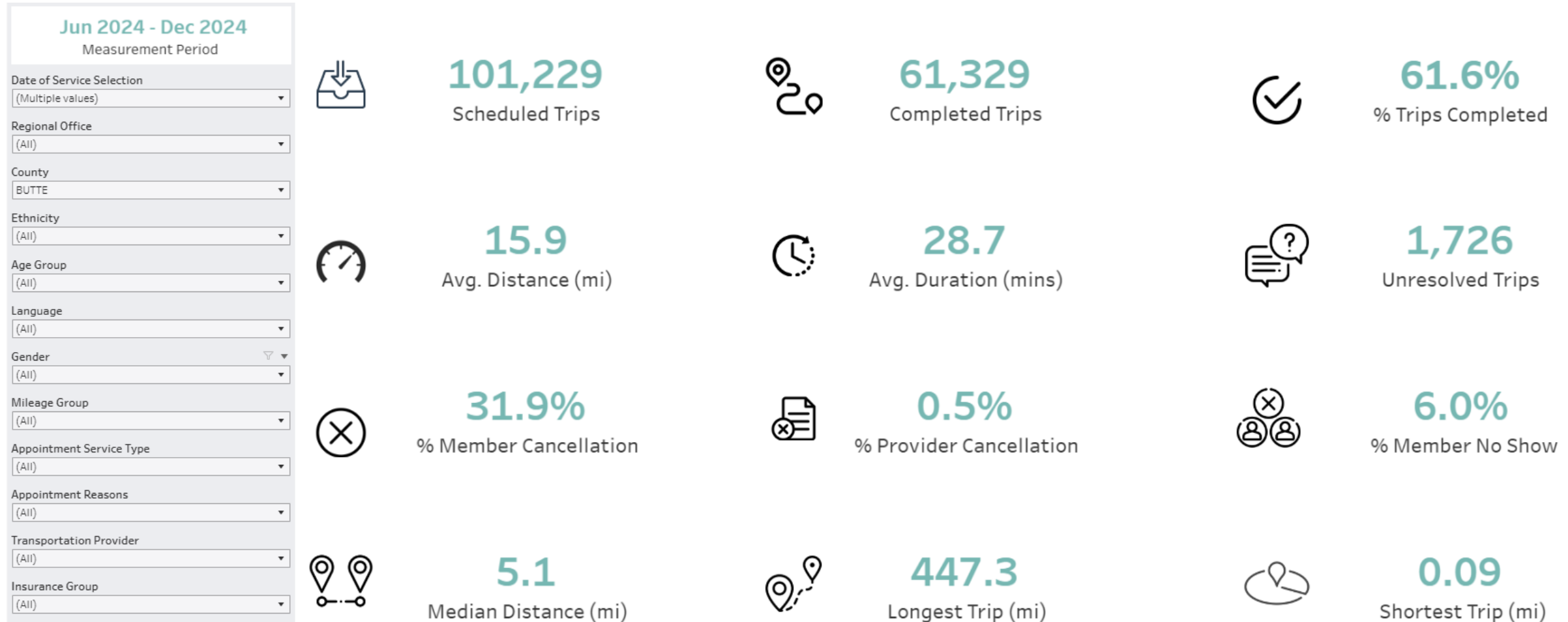




# Transportation Services Data

# Butte NMT and NEMT Transportation Services: KPIs

This page provides a high-level overview of key indicators regarding Partnership's Non-Medical Transportation (NMT) and Non-Emergency Medical Transportation (NEMT) services usage by members.





# Butte NMT and NEMT Transportation Services: Trip Details

This page provides more detailed trip type information regarding Partnership's Non-Medical Transportation and Non-Emergency Medical Transportation services.

Jun 2024 - Dec 2024  
Measurement Period

Date of Se... (Multiple values) ▾

Regional O... (All) ▾

County BUTTE ▾

Ethnicity (All) ▾

Age Group (All) ▾

Language (All) ▾

Gender (All) ▾

Mileage (All) ▾

Appointm... (All) ▾

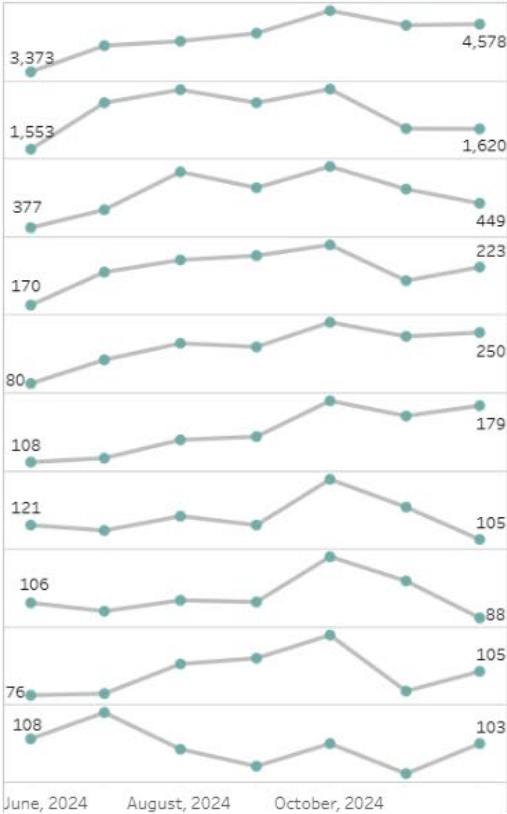
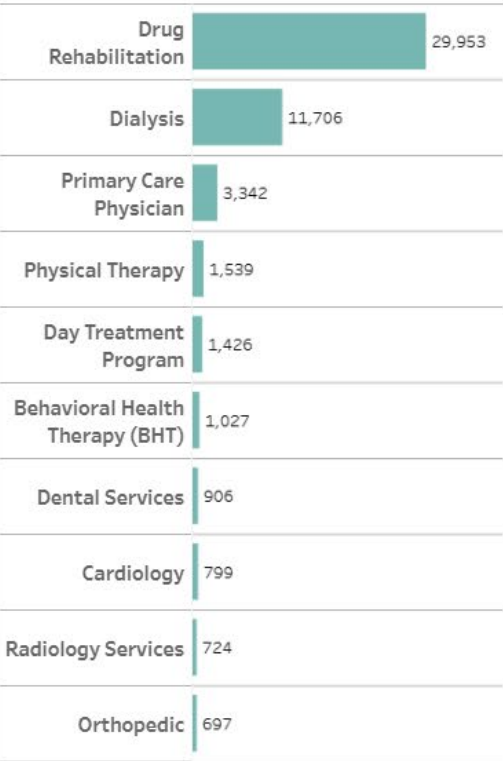
Appointm... (All) ▾

Transport... (All) ▾

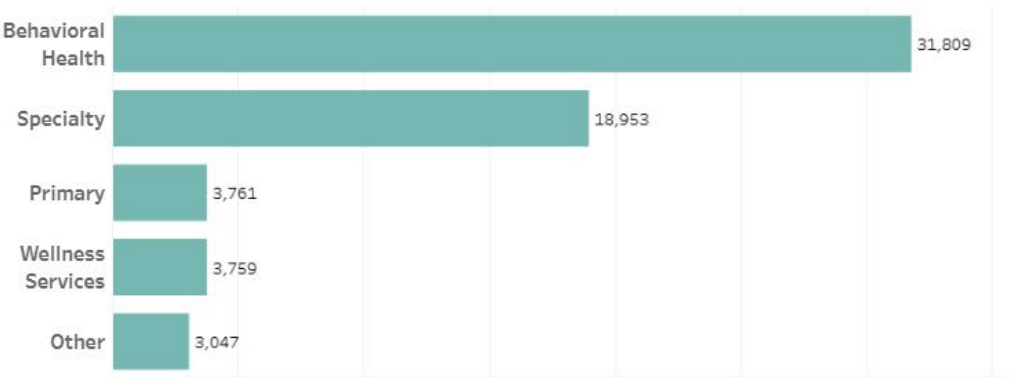
Insurance ... (All) ▾

Vehicle Ca... (All) ▾

Completed Trips by Services



Completed Trips by Service Type



Completed Trips by Vehicle Category

NMT	Taxi	34,451
	Multi-Load (Taxi)	10,386
	Gas Mileage Reimbursement	1,022
NEMT	Wheelchair Van	11,490
	Gurney Van	247
	Basic Life Support	44
	Advanced Life Support	1
	Unknown	3,638
Ancillary Services	Ancillary Services	17

# Butte NMT and NEMT Transportation Services: Demographics

This page provides demographics information for members that utilize Partnership's Non-Medical Transportation and Non-Emergency Medical Transportation services.

Jun 2024 - Dec 2024

Measurement Period

Date of Se... (Multiple values)

Regional O... (All)

County BUTTE

Ethnicity (All)

Age Group (All)

Language (All)

Gender (All)

Mileage Gr... (All)

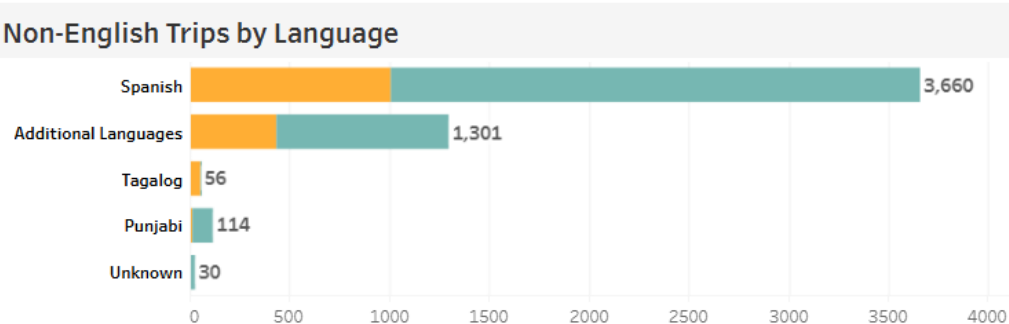
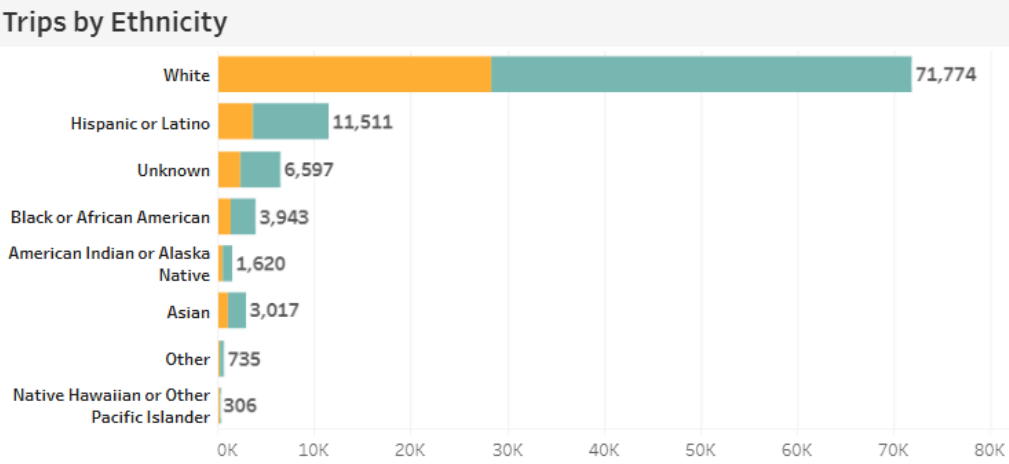
Appointm... (All)

Appointm... (All)

Transport... (All)

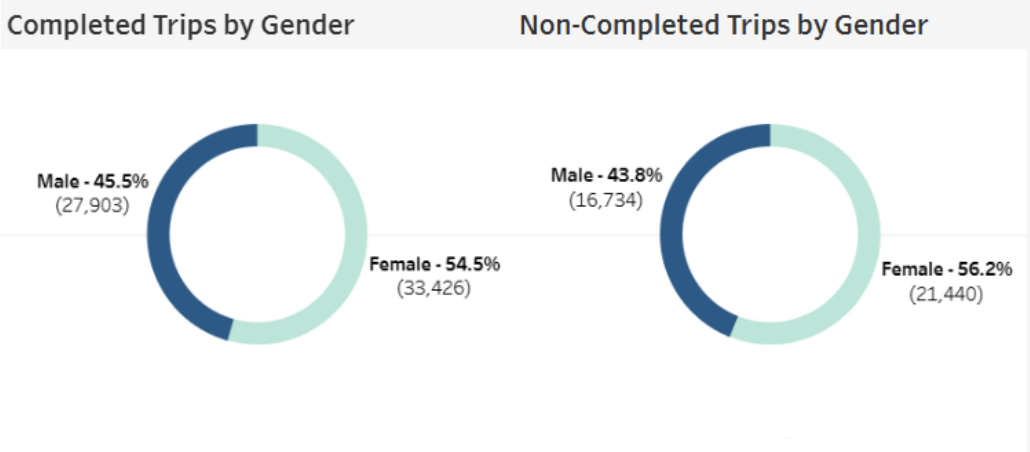
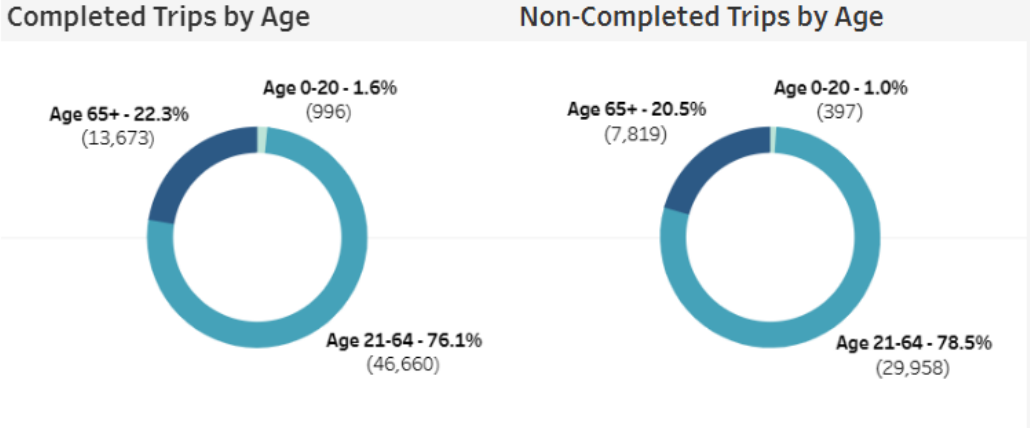
Insurance ... (All)

NMT or NE... (All)



Measure Names

■ Non-Completed Trips Count
 ■ Completed Trips





# NMT and NEMT Transportation Services Utilization

This page provides county level utilization information regarding Partnership's Non-Medical Transportation and Non-Emergency Medical Transportation services.



**103,850**  
Completed Trips



**10,715**  
Members Completed Trip



**1.18%**  
Avg. % Utilizers



**9.7**  
Avg Trips per Utilizer



**115**  
Trip rate per 1,000 Members PMPM

**March 2025**

Measurement Month

Month of Service Selection

March 2025

County

(All)

Ethnicity

(All)

Age Group

(All)

Language

(All)

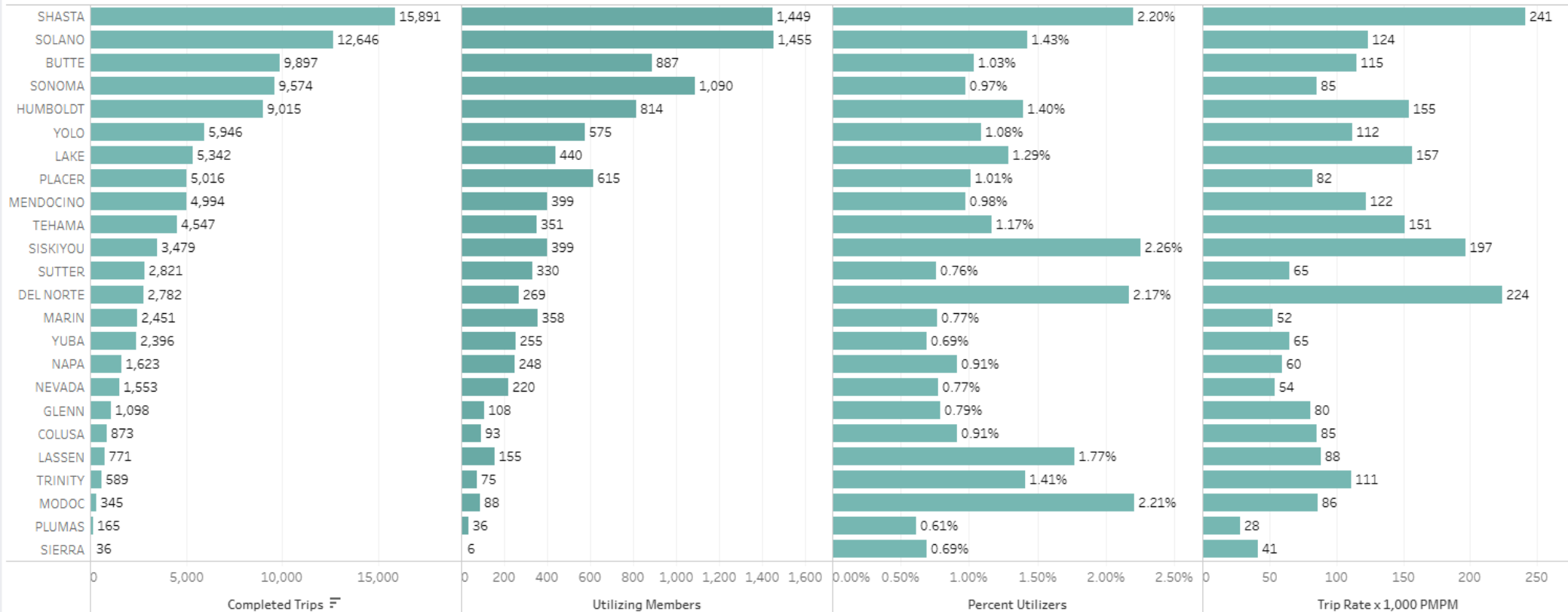
Gender

(All)

Insurance Group

(All)

## Utilization - By County





# Supplementary Data

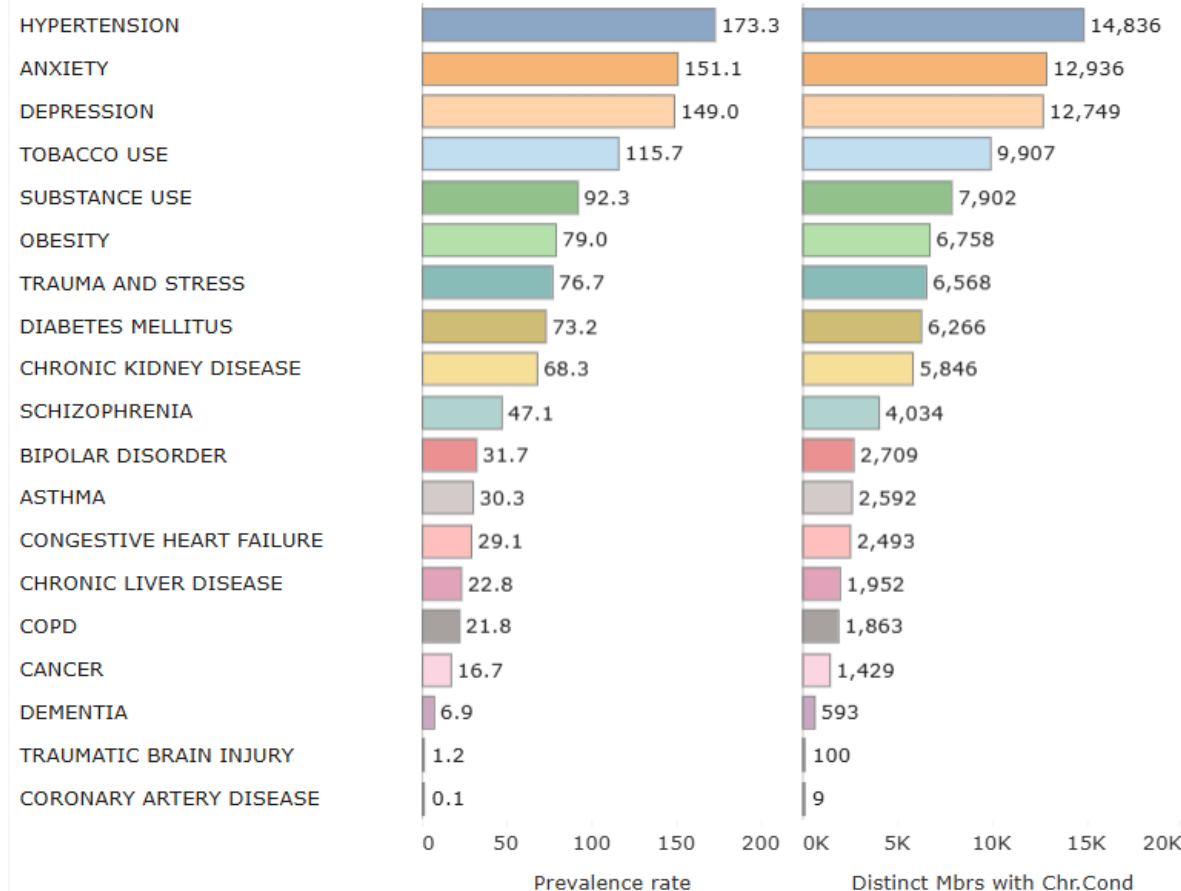


# Butte Chronic Conditions Prevalence

This dashboard provides an estimate of the prevalence of certain chronic conditions in adults and children PHC membership. Prevalence is the number of members with a given condition in a given year divided by the average membership during the same year, multiplied by 1,000.

<b>38,249</b> Total Mbrs with Chronic Conditions	<b>32,330</b> Adults with Chronic Conditions	<b>377.7</b> Adult Prevalence	<b>5,919</b> Children with Chronic Conditions	<b>69.2</b> Children Prevalence
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## What is the Prevalence of Chronic Conditions in **All** in the year **2024**?



# Butte Fluoride Varnish Treatment Demographics

## Percentage of Fluoride Varnish Treatment: Member Demographics

Fluoride Varnish compliance is defined as true when the member has 2 or more FV services on separate days within the calendar year.

Year  
2024

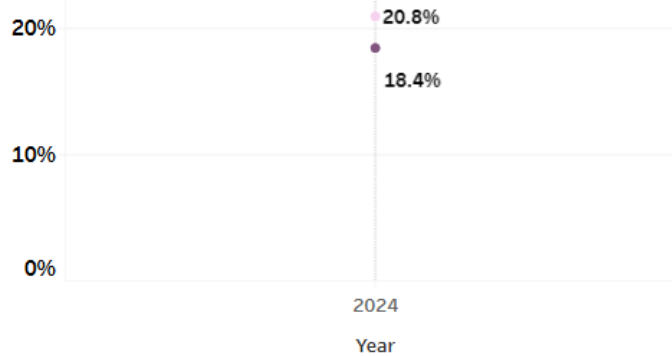
Age Group  
(All)

Region  
(All)

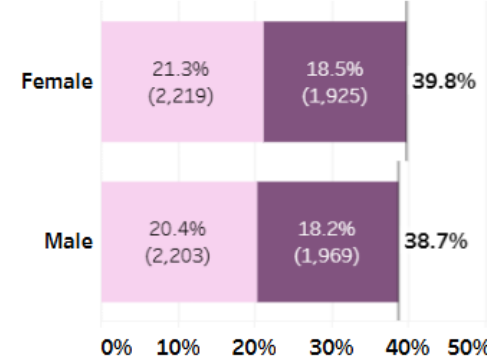
County  
BUTTE

Compliance  
(All)

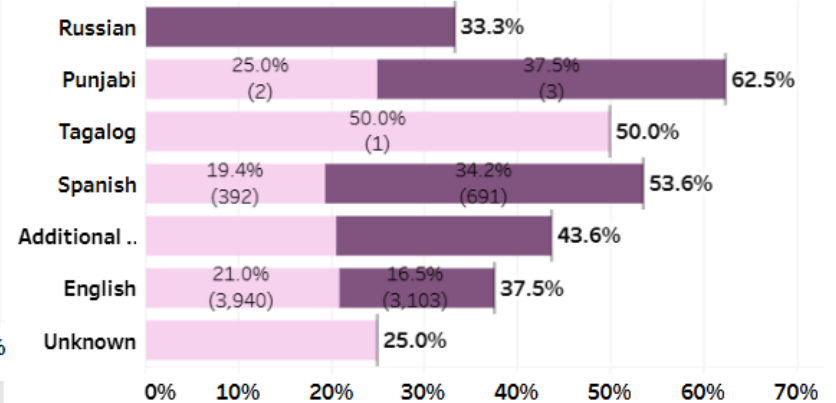
Overall Trend of FV Treatment Percentage



FV Treatment By Gender



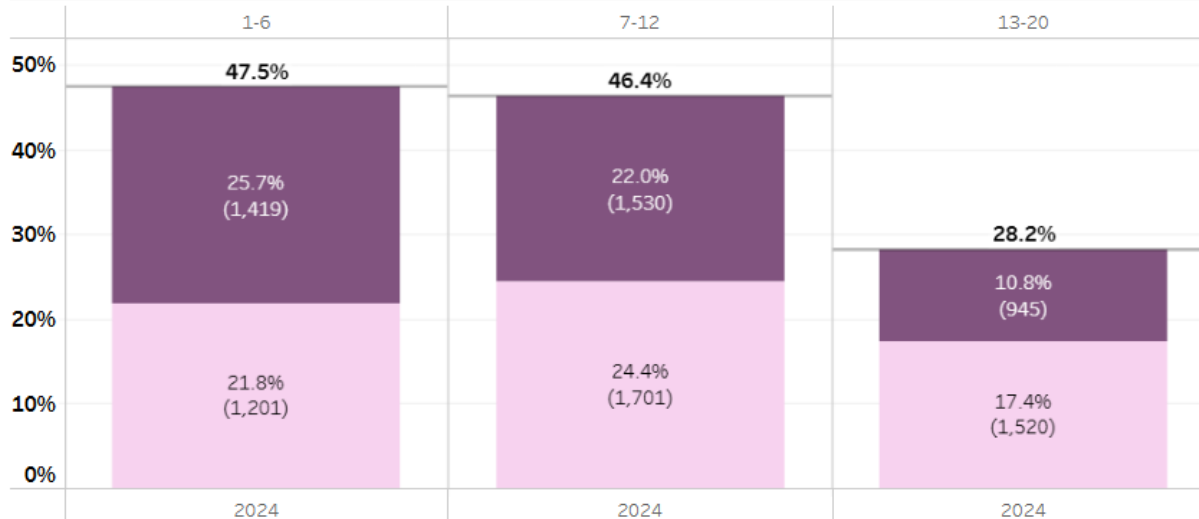
FV Treatment By Language



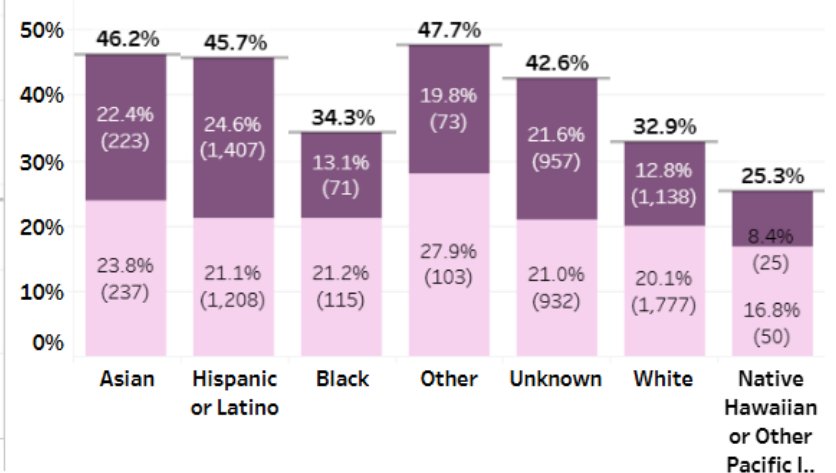
FV Compliance

- 2+ FV Visits (Compliant)
- 1 FV Visit (Not Compliant)

FV Treatment By Age Group



FV Treatment By Ethnicity



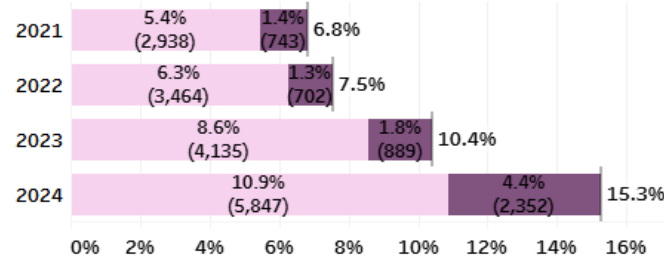
# Fluoride Varnish Trend by County

## Percentage of Fluoride Varnish Treatment: Location Comparison

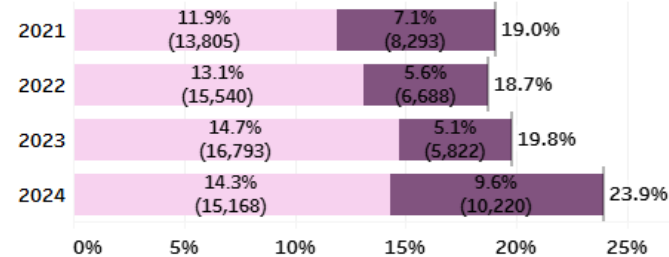
This report aids in comparing trends of members between ages of 1 and 20 years who received fluoride varnish (FV) treatment by age, region and county.

Fluoride Varnish compliance is defined as true when the member has 2 or more FV services on separate days within the calendar year.

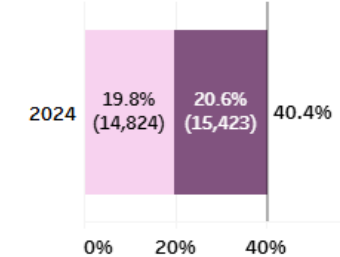
**Northern Region FV Treatment %**



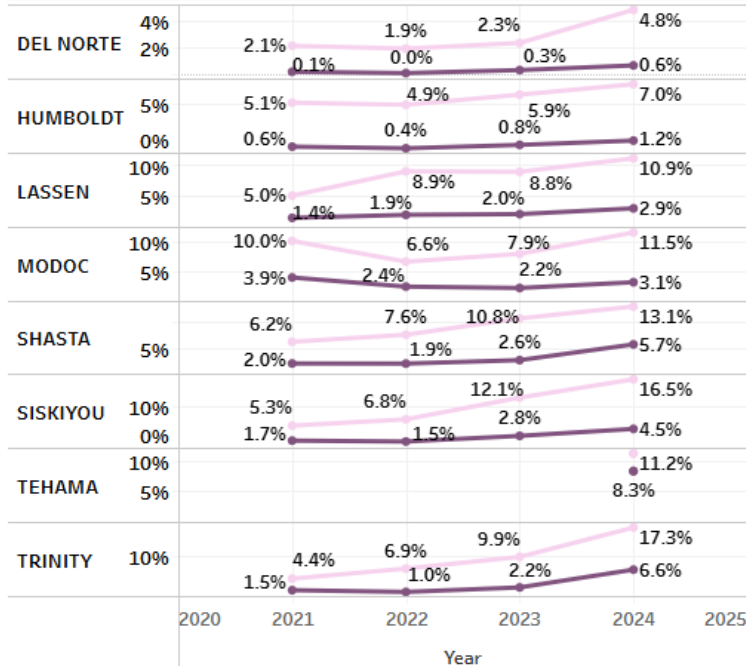
**Southern Region FV Treatment %**



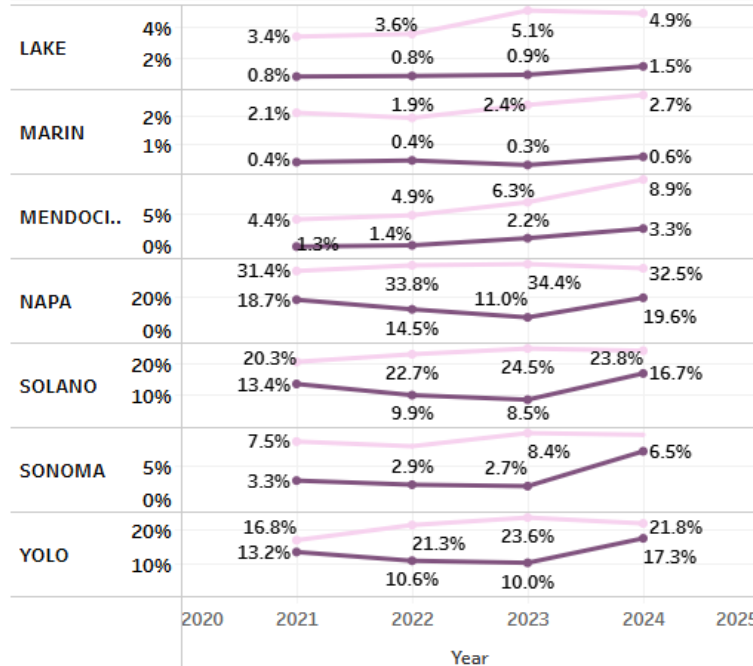
**Eastern Region FV %**



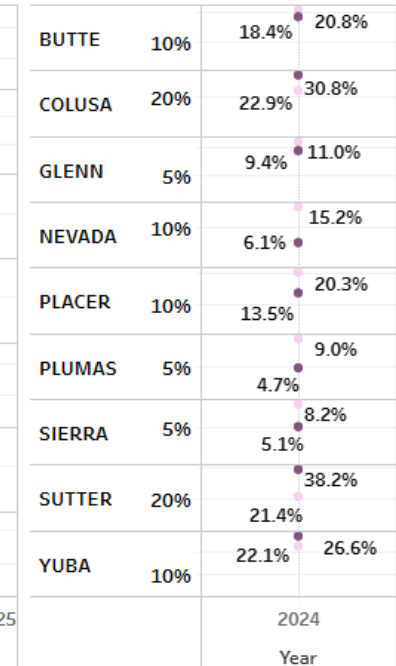
**Northern Counties FV Treatment %**



**Southern Counties FV Treatment %**



**Eastern Counties FV %**





# Butte Fluoride Varnish Treatment by PCP

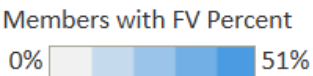
Year  
2024

Age Group  
(All)

Region  
(All)

County  
BUTTE

Type in PCP Name



Rate of FV Treatment by PCP			
PCP Name	2024		
	Members with FV	% with FV	Distinct Members
NORTHERN VLY INDIAN HEALTH	1,670	33%	4,220
PEDIATRIC PRACTICE	1,516	51%	2,907
ADVENTIST HEALTH	793	24%	2,739
PEDIATRIC ASSOCIATES	1,302	48%	2,614
AMPLA HEALTH CHICO MEDICAL	764	30%	2,164
HEALTHPLAN PARTNERSHIP	95	1%	1,388
CHUKWUEMEKA NDULUE	674	18%	1,051
FEATHER RIVER TRIBAL HEALTH	362	28%	932
AMPLA HEALTH OROVILLE MED	104	26%	388
AMPLA HEALTH HAMILTON CITY	108	22%	369
AMPLA HEALTH GRIDLEY MED	141	38%	297
GRIDLEY CHLDRN CLINIC	129	49%	217
ORCHARD HOSP MED SPEC CNTR	64	28%	202
AMPLA HEALTH YUBA CITY PEDS	123	2%	189
HEALTHPLAN CCS-WHOLECHILD	14	1%	156
ORLAND CHILDRENS CTR	54	2%	145
AMPLA HEALTH LOS MOLINOS	43	15%	123
PEACH TREE HEALTHCARE	50	1%	99
WILLOWS PEDIATRICS	36	2%	85
PRIMARY CARE PRACTICE	17	21%	81
AMPLA HEALTH LINDHURST MED	28	1%	79
FAMILY MEDICINE PRAC	18	23%	74

# Pre-Exposure Prophylaxis (PrEP) for HIV

	Adherent to PrEP with fills continuing into Jan 2025	Adherent to PrEP (with fills ≥60 day) but fills do not continue into Jan 2025	Non-adherent to PrEP (with fills ≤30-day or gaps ≥60 days)
Butte	20	23	23
Colusa	2	0	0
Del Norte	7	2	2
Glenn	2	1	4
Humboldt	25	33	43
Lake	15	11	13
Lassen	0	0	1
Marin	21	32	25
Mendocino	11	15	12
Modoc	1	0	1
Napa	11	11	8
Nevada	9	17	11
Placer	18	20	25
Plumas	0	3	3
Shasta	14	22	10
Sierra	0	0	0
Siskiyou	2	7	2
Solano	36	62	41
Sonoma	53	105	66
Sutter	8	9	8
Tehama	3	4	2
Trinity	1	0	1
Yolo	19	31	23
Yuba	13	7	4
<b>Grand Total:</b>	<b>291</b>	<b>415</b>	<b>328</b>



## **Appendix: HEDIS Information**

### **Report Year 2024, Measurement Year 2023**

- **Managed Care Accountability Site (MCAS) Measurement Set Descriptions**
- **Performance on MCAS Measures**

## 8.0 Measurement Year 2023 Managed Care Accountability Site (MCAS) Measurement Set Descriptions-Accountable Measures

HEDIS Measure	Measure Indicator	Measure Definition
*Asthma Medication Ratio (AMR)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of members 5–64 years of age who were identified as having persistent asthma and had a ratio of controller medications to total asthma medications of 0.50 or greater during the measurement year.</li> </ul>
*Breast Cancer Screening (BCS-E)	<ul style="list-style-type: none"> <li>Non-Medicare Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of women 52–74 years of age who had a mammogram to screen for breast cancer as of December 31 of the measurement year.</li> </ul>
Cervical Cancer Screening (CCS)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of women 21–64 years of age who were screened for cervical cancer using either of the following criteria: <ul style="list-style-type: none"> <li>Women 21–64 years of age who had cervical cytology performed within the last 3 years</li> <li>Women 30–64 years of age who had cervical high-risk human papillomavirus (hrHPV) testing performed within the last 5 years</li> </ul> </li> <li>Women 30–64 years of age who had cervical cytology/high-risk human papillomavirus (hrHPV) cotesting within the last 5 years</li> </ul>
*Child and Adolescent Well-Care Visits (WCV)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of members 3–21 years of age who had at least one comprehensive well-care visit with a PCP or an OB/GYN practitioner during the measurement year.</li> <li>Total. The sum of the age stratifications (ages 3–21) as of December 31 of the measurement year.</li> </ul>
Childhood Immunization Status (CIS)	<ul style="list-style-type: none"> <li>Combination 10</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of children 2 years of age who had four diphtheria, tetanus and acellular pertussis (DTaP); three polio (IPV); one measles, mumps and rubella (MMR); three haemophilus influenza type B (HiB); three hepatitis B (HepB), one chicken pox (VZV); four pneumococcal conjugate (PCV); one hepatitis A (HepA); two or three rotavirus (RV); and two influenza (flu) vaccines by their second birthday. The measure calculates a rate for each vaccine and three combination rates.</li> </ul>
*Chlamydia Screening in Women (CHL)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of women 16–24 years of age who were identified as sexually active and who had at least one test for chlamydia during the measurement year. <ul style="list-style-type: none"> <li>Total. The sum of the age stratifications.</li> </ul> </li> </ul>



HEDIS Measure	Measure Indicator	Measure Definition
Controlling High Blood Pressure (CBP)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of members 18–85 years of age who had a diagnosis of hypertension (HTN) and whose BP was adequately controlled (&lt;140/90 mm Hg) during the measurement year.</li> </ul>
*Developmental Screening in the First Three Years of Life (DEV_CH)	<ul style="list-style-type: none"> <li>Total All Ages</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of children screened for risk of developmental, behavioral, and social delays screening tool in the 12 months preceding or on their first, second, or third birthday.</li> <li>This measure is a CMS FFY 2022 Child Core Set Measure, held to the DHCS designated MPL.</li> </ul>
*Follow-Up After ED Visit for Mental Illness – 30 days (FUM)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of emergency department (ED) visits for members 6 years of age and older with a principal diagnosis of mental illness or intentional self-harm, who had a follow-up visit for mental illness.</li> <li>The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).</li> </ul>
*Follow-Up After ED Visit for Substance Abuse – 30 days (FUA)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of emergency department (ED) visits among members age 13 years and older with a principal diagnosis of substance use disorder (SUD), or any diagnosis of drug overdose, for which there was follow-up.</li> <li>The percentage of ED visits for which the member received follow-up within 30 days of the ED visit (31 total days).</li> </ul>
Immunizations for Adolescents (IMA)	<ul style="list-style-type: none"> <li>Combination 2</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of adolescents 13 years of age who had one dose of meningococcal vaccine, one tetanus, diphtheria toxoids and acellular pertussis (Tdap) vaccine, and have completed the human papillomavirus (HPV) vaccine series by their 13th birthday. The measure calculates a rate for each vaccine and two combination rates.</li> <li>Combination 2. Adolescents who have had all three indicators (meningococcal, Tdap and HPV).</li> </ul>
Hemoglobin A1c Control for Patients With Diabetes (HBD)	<ul style="list-style-type: none"> <li>HbA1c poor control (&gt;9.0%)</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of members 18–75 years of age with diabetes (type 1 and type 2) who had each of the Measure Indicators performed. <ul style="list-style-type: none"> <li>HbA1c poor control (&gt;9.0%). The most recent HbA1c level is &gt;9.0% or is missing a result, or if an HbA1c test was not done during the measurement year.</li> </ul> </li> </ul>

HEDIS Measure	Measure Indicator	Measure Definition
Lead Screening in Children (LSC)	<ul style="list-style-type: none"> <li>Total</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of children 2 years of age who had one or more capillary or venous lead blood test for lead poisoning by their second birthday.</li> <li>At least one lead capillary or venous blood test (Lead Tests Value Set) on or before the child's second birthday.</li> </ul>
Prenatal and Postpartum Care (PPC)	<ul style="list-style-type: none"> <li>Timeliness of Prenatal Care</li> <li>Postpartum Care</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of deliveries of live births on or between October 8 of the year prior to the measurement year and October 7 of the measurement year. For these women, the measure assesses the following facets of prenatal and postpartum care. <ul style="list-style-type: none"> <li>Timeliness of Prenatal Care. The percentage of deliveries that received a prenatal care visit in the first trimester, on or before the enrollment start date or within 42 days of enrollment in the organization.</li> <li>Postpartum Care. The percentage of deliveries that had a postpartum visit on or between 7 and 84 days after delivery.</li> </ul> </li> </ul>
*Topical Fluoride for Children (TFL-CH)	<ul style="list-style-type: none"> <li>Total ages 1 through 20</li> </ul>	<ul style="list-style-type: none"> <li>Percentage of enrolled children ages 1 through 20 who received at least two topical fluoride applications as: (1) dental or oral health services, (2) dental services, and (3) oral health services within the measurement year.</li> <li>This measure is a CMS FFY 2022 Child Core Set Measure, held to the DHCS designated MPL.</li> </ul>
*Well-Child Visits in the First 30 Months of Life (W30)	<ul style="list-style-type: none"> <li>Well-Child Visits in the First 15 Months</li> <li>Well-Child Visits for Age 15 Months–30 Months.</li> </ul>	<ul style="list-style-type: none"> <li>The percentage of members who had the following number of well-child visits with a PCP during the last 15 months. The following rates are reported:</li> <li>Well-Child Visits in the First 15 Months. Children who turned 15 months old during the measurement year: Six or more well-child visits.</li> <li>Well-Child Visits for Age 15 Months–30 Months. Children who turned 30 months old during the measurement year: Two or more well-child visits.</li> </ul>

*\*-Administrative Measures. The entire eligible population is used in calculating performance (versus a systematic sample drawn from the eligible population for the hybrid measures)*

# Performance on MCAS Measures

		Children's Health Domain								Reproductive Health Domain			Cancer Prevention Domain		Chronic Disease Management Domain			Behavioral Health Domain		Reporting Only																	
MCP Name	Reporting Unit	CIS-10	DEV	IMA-2	LSC	TFL-Dental and Oral-Tot	W30-6	W30-2	WCV	CHL-Tot	PPC-Post	PPC-Pre	BCS	CCS	AMR	CBP	HBD-H9 <sup>a</sup>	FUA-30Day	FUM-30Day	COL	FUA-7Day	FUM-7Day	PCR-O/E <sup>b</sup>	PDS-E-Screening	PDS-E-Follow-Up	PND-E-Screening	PND-E-Follow-Up	POD	PRS-E-Influenza	PRS-E-Tdap	PRS-E-Combination	SSD	TFL-Dental-Tot	TFL-Oral-Tot	AQFS 2023 Score	Aggregate	
Blue Cross of California Partnership Plan, Inc., DBA Anthem Blue Cross Partnership Plan	Region 1 <sup>1</sup>	2	1	3	4	1	3	8	5	3	10	5	4	3	7	9	9	4	2	36.17%	5	1	0.99	4.00	0.00	4.00	0.00	3.00	7.00	6.00	4.00	6.00	14.33%	0.24%	46.11%	52.75%	
Blue Cross of California Partnership Plan, Inc., DBA Anthem Blue Cross Partnership Plan	Region 2 <sup>2</sup>	2	1	4	3	1	3	2	1	4	6	5	3	3	6	5	6	5	3	32.27%	6	2	0.84	4.00	0.00	4.00	0.00	1.00	8.00	8.00	7.00	7.00	10.00%	0.36%	35.00%	52.75%	
California Health & Wellness Plan	Region 1 <sup>1</sup>	5	1	3	3	1	4	5	3	4	6	10	4	3	1	7	8	5	2	36.54%	6	2	0.76	0.00	0.00	0.00	0.00	7.00	7.00	7.00	6.00	6.00	11.31%	0.29%	41.67%	52.75%	
California Health & Wellness Plan	Region 2 <sup>2</sup>	2	1	2	2	1	5	2	1	2	5	6	4	4	1	6	7	6	1	33.34%	7	1	0.85	0.00	0.00	4.00	0.00	10.00	7.00	7.00	5.00	8.00	7.51%	0.10%	32.22%	52.75%	

1. Region 1 consists of Butte, Colusa, Glenn, Plumas, Sierra, Sutter, and Tehama counties  
 2. Region 2 consists of Alpine, Amador, Calaveras, El Dorado, Inyo, Mariposa, Mono, Nevada, Placer, Tuolumne, and Tuba counties

Red = Below 50th percentile  
 Green = Above 75th percentile



# Contact Us

## Regional Offices

### Auburn

249-299 Nevada Street  
Auburn, CA 95603

Phone: (800) 863-4155

### Chico

2760 Esplanade #130  
Chico, CA 95973

Phone: (800) 863-4155

### Eureka

1036 5th Street  
Eureka, CA 95501

Phone: (800) 863-4155

### Fairfield

4665 Business Center Drive  
Fairfield, CA 94534

Phone: (800) 863-4155

### Redding

3688 Avtech Parkway  
Redding, CA 96002

Phone: (800) 863-4155

### Santa Rosa

495 Tesconi Circle  
Santa Rosa, CA 95401

Phone: (800) 863-4155

## Department Contact Information

### Care Coordination

Phone: (800) 809-1350

### Claims

Phone: (707) 863-4130

### Health Services

Phone: (800) 863-4155

### Legal Affairs Unit

Phone: N/A

Fax: (707) 863-4304

### Member Services

Phone: (800) 863-4155

### Pharmacy

Phone: (800) 863-4155

### Population Health

Phone: (855) 798-8764

### Provider Relations

Phone: (800) 863-4155

### Quality and Performance Improvement

Phone: N/A

Fax: (707) 863-4316

### Transportation Services

Phone: (866) 828-2303