TELEHEALTH TECHNOLOGY COMPARISON CHART

PARTNERSHIP HEALTHPLAN of CALIFORNIA *A Public Agency*

The comparison chart below summarizes the key features of the top five telehealth software programs in the toolkit that most of our network primary and specialty care providers are using today to provide care to our members across our 14 counties. The features displayed in the chart were identified by current users and other resources as the most important features to consider for implementation. For example, all five options are HIPAA compliant, offer screen sharing options, includes a scheduling or calendaring component and offer a patient queue or waiting room option.

Each telehealth software does vary with its setup requirements and ability to integrate with electronic medical record systems. Of note, each software offers a video orientation or demonstration of the software, several on-demand trainings and webinars and a host of learning and troubleshooting materials for prospective users. To learn more about each telehealth software's setup and getting started requirements, click on the different telehealth technology icon names located in the Toolkit.

Specifications, Features, Tools, Plans & More	Zoom	Doxy.Me	SecureVideo	Doximity	Webex
HIPAA & HITECH Security Compliant	☑	☑	☑	☑	☑
HD Video & Audio	☑	☑	☑	☑	☑
Supports PC, Laptop, iOS & Android Devices	☑	☑	☑	☑	☑
Web Based	☑	☑	☑	☑	☑
Web Browser Requirements	Windows, MacOS, Others OK	Windows, MacOS, Others OK	Windows, MacOS, Others OK	Windows, MacOS, Others OK	Windows, MacOS, Others OK
Bandwidth Recommendation	3G or Higher	3G or Higher	3G or Higher	3G or Higher	3G or Higher
Setup Requirements	Desktop Login or Zoom App Download	Desktop Login or Access through Chrome, Edge or Firefox from any device	Desktop Login or Zoom and VSee Installation	Download Doximity App, U.S licensed physicians only	Desktop Login or Mobile App Download
Screen Sharing	☑	☑	☑	☑	☑
Scheduling/Calendaring	☑	☑	☑	☑	☑
Chat or Messaging	☑	☑	☑	☑	☑
Waiting Room or Patient Queue	☑	☑	☑	☑	☑
Technical Support or Live Help*	☑	☑	☑	☑	☑
Single/Group Conferencing	☑	☑	☑	☑	☑

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Specifications, Features, Tools, Plans & More	Zoom	Doxy.Me	SecureVideo	Doximity	Webex
FAQs, Tutorials, Webinars, Reference Materials	☑	☑	☑	☑	☑
Reports & Analytics	☑	☑	☑	☑	☑
Demo Available	☑	☑	☑	☑	☑
Integration w/ Electronic Medical Records	EPIC	Varies	n/a	EPIC	n/a
Plans & Licensing	Free & Paid	Free & Paid	Free & Paid	Free & Paid	Free & Paid

*Providers with patients requiring reasonable accommodations will need to contact the Help Center for the technology being used in advance to ensure special requests are met.