

 **Webinar Instructions**

- This webinar will be recorded.
- All participants have been muted to eliminate any possible noise interference/distraction.
- Time is put aside for questions at the end of the webinar.
- If you have a question, please type your question in the CHAT BOX, and address to "ALL PANELISTS."



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Agenda

- Logging into PQD and navigation
- New features this year
- User guides and resources
- Discussion and Q&A

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PQD Login

- Login to PQD through eReports
- For eReports login information, contact the eAdministrator for your site

Select a PCP


Measure	QIP Score	Numerator	Denominator	25th Threshold %
Asthma Medication Ratio 2020	71.08 %	118	166	NA
Childhood Immunization Status CIS 10 2020	27.85 %	132	474	NA
Colorectal Cancer Screening 2020	24.85 %	705	2837	32.24%
Controlling High Blood Pressure 2020	0.97 %	12	1231	NA
Diabetes - HbA1C Good Control 2020	33.80 %	291	861	NA
Well Child First 15 Months 2020	50.14 %	182	363	NA

Monitoring

Measure	QIP Score	Numerator	Denominator	25th Threshold %
Adolescent Well Care 2020	7.98 %	316	3962	NA
Breast Cancer Screening 2020	54.71 %	563	1029	NA
Cervical Cancer Screening 2020	52.68 %	2438	4628	NA
Diabetes - Retinal Eye exam 2020	43.09 %	371	861	NA
Immunization for Adolescents 2020	26.58 %	122	459	NA
Well Child 3-6 Years 2020	18.97 %	372	1961	NA

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PQD Background

Partnership Quality Dashboard (PQD) is an online platform that integrates many sources of data and is designed to help prioritize, inform and evaluate quality improvement efforts.

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Home

Home | Provider | MeasurePerformance | Scorecard | DrillDown_Clinical | Drilldown_NonClinical

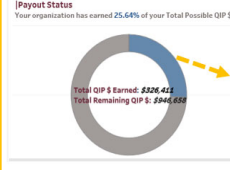
Partnership HealthPlan of California Quality Dashboard Home

Status: ESTIMATED |
 Refresh Date: Feb-21 |
 Your Organization Name

Members: 31,150 |
 Claims Timeliness: 50.06% (Good) (26,127/29,010) |
 Parent Organization (PO) Executive QIP Measure Summary

Payout Status

Your organization has earned 25.64% of your Total Possible QIP \$.



Provider QIP \$ Earned vs. Remaining QIP \$

Site Name (Site Number)	QIP \$ Earned	QIP \$ Remaining
Site Name (Site Number)	\$11,354	\$11,354
Site Name (Site Number)	\$19,224	\$19,224
Site Name (Site Number)	\$1,488	\$1,215

Provider Score

You have earned 20.04% of your possible points. The Planwide Average to date is 24.65% giving you an Overall Rank of 71 out of 113 parent organizations. Click "Top 20" or "Bottom 20" to view unblinded PO performance.

Top 20


71


Bottom 20




Measure	Type	Measure	PO Score	Points NNT	PO Full Points NNT	PO QIP \$ Earned	PO Remaining QIP \$
Clinical	Assthma Medication Ratio		87.64	0	0	\$300,214	\$0
			38.69	384	449	\$0	\$229,288
			46.96	961	1339	\$0	\$229,288
			20.63	60	138	\$0	\$292,776
			18.87	1008	1206	\$0	\$197,595
			0.00	964	1057	\$0	\$229,288
			14.32	460	522	\$0	\$229,288
			28.65	29	82	\$53,185	\$239,581
			10.56	348	372	\$0	\$390,809
			7.60	N/A	N/A	\$91,781	\$69,658
			5.91	N/A	N/A	\$190,992	\$2,035
			1.81	N/A	N/A	\$69,335	\$92,104
			3.44	N/A	N/A	\$0	\$0
			1.61	N/A	N/A	\$0	\$0

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Home



Partnership Health Plan of California
Quality Dashboard
Home

- POD is an online platform that integrates many sources of quality performance data to enable PCPs and PNC staff to prioritize, inform and evaluate quality improvement efforts.
- QIP data is updated monthly on the 10th in POD.
- Please reach out to POD team (POD@partnershipobc.org) for any questions.



Status: ESTIMATED

Refresh Date: Feb-21

Members: 21,522

Claims Timeliness: 90.90% (Good)

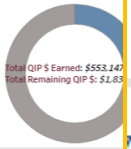
Marin Community Clinics

Parent Organization (PO) Executive QIP Measure Summary

Measure Type	Measure	PO Partial Score	PO Full Points NNT	PO QIP \$ Earned	PO Remaining QIP \$	PO Score	PO Points
0		\$197,490		\$0		37	83
310		\$0	\$197,490			39	100
585		\$15,626	\$181,956			16	102
60		\$0	\$175,787			15	75
763		\$0	\$172,377			48	101
607		\$0	\$197,490			28	98
290		\$0	\$197,490			23	101
80		\$0	\$146,686			24	79
307		\$41,573	\$209,553			22	73
N/A		\$113,017	\$21,263			62	104
N/A		\$125,599	\$8,681			92	113
N/A		\$0	\$0			29	101
N/A		\$0	\$0			11	113

PO Payout Status

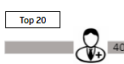
Your organization has earned 23.17% of your T



Total QIP \$ Earned: \$553,147
Total Remaining QIP \$: \$1,855,343

You have earned 27.31% of your possible points. Average to date is 24.65% giving you an Overall Rank of 100 out of 113 parent organizations. Click "Top 20" or "Bottom 20" to view unblinded PO performance.

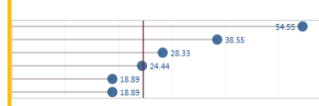
Top 20




Claims Timelines
90.90% (Good)
(17.67A/19.44A)


Timeliness Status
Good

Threshold
≥95% Excellent
85-95% Good
75-85% Fair
<75% Poor




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Home



Partnership Health Plan of California
Quality Dashboard
Home

- POD is an online platform that integrates many sources of quality performance data to enable PCPs and PNC staff to prioritize, inform and evaluate quality improvement efforts.
- QIP data is updated monthly on the 10th in POD.
- Please reach out to POD team (POD@partnershipobc.org) for any questions.



Status: ESTIMATED

Refresh Date: Feb-21

Members: 21,522

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Marin Community Clinics

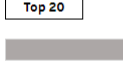
Parent Organization (PO) Executive QIP Measure Summary

Measure Type	Measure	PO Partial Score	PO Full Points NNT	PO QIP \$ Earned	PO Remaining QIP \$	PO Score	PO Points
0		\$197,490		\$0		37	83
310		\$0	\$197,490			39	100
585		\$15,626	\$181,956			16	102
60		\$0	\$175,787			15	75
763		\$0	\$172,377			48	101
607		\$0	\$197,490			28	98
290		\$0	\$197,490			23	101
80		\$0	\$146,686			24	79
307		\$41,573	\$209,553			22	73
N/A		\$113,017	\$21,263			62	104
N/A		\$125,599	\$8,681			92	113
N/A		\$0	\$0			29	101
N/A		\$0	\$0			11	113

PO Payout Status

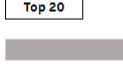
Your organization has earned 8.14% of your possible points. The Planwide Average to date is 15.60% giving you an Overall Rank of 100 out of 113 parent organizations. Click "Top 20" or "Bottom 20" to view unblinded PO performance.

Top 20




You have earned 8.14% of your possible points. The Planwide Average to date is 15.60% giving you an Overall Rank of 100 out of 113 parent organizations. Click "Top 20" or "Bottom 20" to view unblinded PO performance.

Top 20




Bottom 20

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This chart shows your organization's relative rank in performance against other organization's in the PCP QIP network.

- Click the **Top 20** and **Bottom 20** boxes to see an un-blinded list of the top and bottom performers.
- NEW** weighted factor – Performance ranking now compares sites member months against parent organization member months.




Home


• PQD is an online platform that integrates many sources of quality performance data to enable PCPs and PHC staff to prioritize, inform and evaluate quality improvement efforts.
 • QIP data is updated monthly on the 10th in PQD.
 • Please reach out to PQD team (PQD@partnershipco.org) for any questions.

Your Organization Name

Parent Organization (PO) Executive QIP Measure Summary

Measure Type	Measure	PO Score	PO Partial Points NNT	PO Full Points NNT	PO QIP \$ Earned	PO Remaining QIP \$	Target	Actual
Clinical	Asthma Medication Ratio	87.64	0	0	\$300,214	\$0	26	83
	Breast Cancer Screening	36.69	384	449	\$0	\$29,288	43	100
	Cervical Cancer Screening	46.96	961	1339	\$0	\$29,288	32	102
	Childhood Immunization Status CIS 10	20.63	60	138	\$0	\$29,776	31	75
	Colorectal Cancer Screening	18.87	1008	1206	\$0	\$197,595	20	101
	Controlling High Blood Pressure	0.00	964	1057	\$0	\$29,288	29	98
	Diabetes - HbA1C Good Control	14.32	460	522	\$0	\$29,288	28	101
	Immunization for Adolescents IMA 2	28.65	29	82	\$53,195	\$29,581	23	79
	Well Child First 15 Months	10.56	348	372	\$0	\$390,809	32	73
	Non-Clinical	ACS_ADMISSION	7.60	N/A	N/A	\$91,781	\$69,658	73
Avoidable ED/1000		5.91	N/A	N/A	\$190,992	\$2,035	102	102
RAR_READMISSION		1.81	N/A	N/A	\$69,335	\$92,104	90	94
Monitoring	Diabetes - Retinal Eye exam	5.44	N/A	N/A	\$0	\$0	85	101
	PCP Office Visits	1.61	N/A	N/A	\$0	\$0	40	113

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Home


- Patient experience shows an un-blinded performance comparison chart for sites participating in CG-CAHPS or Survey Option in prior QIP years.
- Untimely Claims shows a member-detail report of any claims received over 90 days from the service date.

Measurement Year

CY2021

292,776

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Provider

Partnership HealthPlan of California Quality Dashboard | Provider Summary

Status: None | Refresh Date: None | Organization: None | Provider: None | Practice Type: None

Members: None | Timeliness: None (None/None)

Measurement Year: CY2021 | Provider Name: (None)

Performance Summary

This table provides a timely summary of an individual provider's performance, showing score, Full Points/Partial Points/No Points, payout and ranking for a given measure.

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Provider

- Measures are divided by **Clinical, Non-Clinical, and Monitoring** measures.
- NNT** is number of patients needed to treat to hit the identified target
- QIP \$ Earned** and **Total Possible QIP \$** show current earnings vs. earnings if full points targets are met.

This table provides a timely summary of an individual provider's performance, showing score, Full Points/Partial Points/No Points, payout and ranking for a given measure.

Measure Type	Measure Category	Measure	Score	Partial Points Target	Partial Points NNT	Full Points Target	Full Points NNT	Points Earned	Potential Points	QIP \$ Earned	Total Possible QIP \$	Remaining QIP \$	Ranking	Planwide
Clinical	Chronic Disease Mgmt	Asthma Medication Ratio	100.00	N/A	N/A	63.58	0	0	12.5	\$0	\$7,466	\$7,466	1	196
		Controlling High Blood Pressure	0.00	61.04	77	66.91	85	0	12.5	\$0	\$7,466	\$7,466		
		Diabetes - HbA1C Good Control	19.57	50.97	29	55.88	34	0	12.5	\$0	\$7,466	\$7,466	78	232
	Preventative Screening	Breast Cancer Screening	22.06	N/A	N/A	58.67	50	0	12.5	\$0	\$7,466	\$7,466		197 232
		Cervical Cancer Screening	44.79	N/A	N/A	60.65	61	0	12.5	\$0	\$7,466	\$7,466	112	238
		Colorectal Cancer Screening	19.82	N/A	N/A	41.84	100	0	12.5	\$0	\$7,466	\$7,466		196 234
Non-Clinical	ACS_ADMISSION	0.00	8.56	N/A	6.88	N/A	5	5	\$2,986	\$2,986	\$0	1	242	
	Primary Care - Avoidable ED/1000	0.00	11.44	N/A	9.18	N/A	5	5	\$2,986	\$2,986	\$0	1	269	
	RAR_READM: RAR_READMISSION	3.85	1.20	N/A	0.99	N/A	0	5	\$0	\$2,986	\$2,986		218 242	
Monitoring	Diabetes - Re- Diabetes - Retinal Eye exam	4.35	N/A	N/A	N/A	N/A	0	0	\$0	\$0	\$0		154 232	
	Primary Care - PCP Office Visits	2.70	N/A	N/A	N/A	N/A	0	0	\$0	\$0	\$0		22 269	
Grand Total								10	90	\$5,972	\$53,752	\$47,779		269 178

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Provider

Download Comments Full Screen

Timeline for addressing 2022 and 2023 PCP QIP Measures



2022			2023	
Q1: Jan - Mar	Q2: Apr - Jun	Q3: Jul - Sep	Q4: Oct - Dec	Q1: Jan - Mar
<p>Year-round: On call system to reduce ED visits; Quick hospital follow-up to prevent readmissions; Control of CHF and COPD to reduce admissions</p>				
<ul style="list-style-type: none"> Childhood Immunization Status (0-2 yrs) Well-Infant Visits (0-15 months) Asthma Medication Ratio Controlling High Blood Pressure (18-85 yrs) Diabetes Management: HbA1C good control (18-75 yrs) Child (Turning 3-11 yrs) and Adolescent Well Care (12-17 yrs) Visits*** 	<ul style="list-style-type: none"> Breast Cancer Screening (50-74 yrs) Cervical Cancer Screening (21-64 yrs) Colorectal Cancer Screening (51-75 yrs) Adolescent Immunization (10-12 yrs) 	<p>Annual Measures</p> <p>Multi-year Measures</p> <ul style="list-style-type: none"> Well-Infant Visits (0-15 months) <p>Schedule those with Jan-March birthdays:</p> <ul style="list-style-type: none"> Childhood Immunization Status (0-2 yrs) Adolescent Immunization (Turning 11 yrs) <p>Final push to close gaps in annual measures</p> <ul style="list-style-type: none"> Controlling High Blood Pressure (18-85 yrs) (Reports available 9/24) Diabetes Management: HbA1C good control (18-75 yrs) Well-Child and Well-Adolescent Visits (1-17 yrs) 	<p>Early Measures</p> <ul style="list-style-type: none"> Diabetes Management: Retinal Eye Exams (18-75 yrs) <p>January 17-31</p> <p>Enter missing data in eReports system for prior year</p>	

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Provider

Hover over the Member Trend icon to see a trend chart of your member months.


Members
485



Hover over the **i** for more detailed info on PQD data.

Click here for a link to the QIP 2022 Measure Specifications.

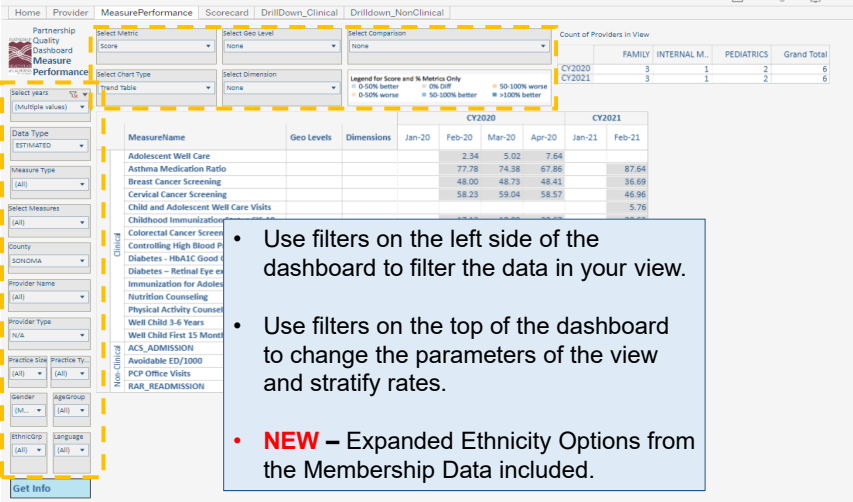


Month	Monthly Denom	YTD Member Months
January	1,205	1,205
February	1,264	2,469
March	1,320	3,789
April	1,376	5,165
May	1,393	6,558
June	1,414	7,972
July	1,440	9,412
August	1,462	10,874
September	1,488	12,362
October	1,502	13,864
November	1,525	15,389

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Measure Performance



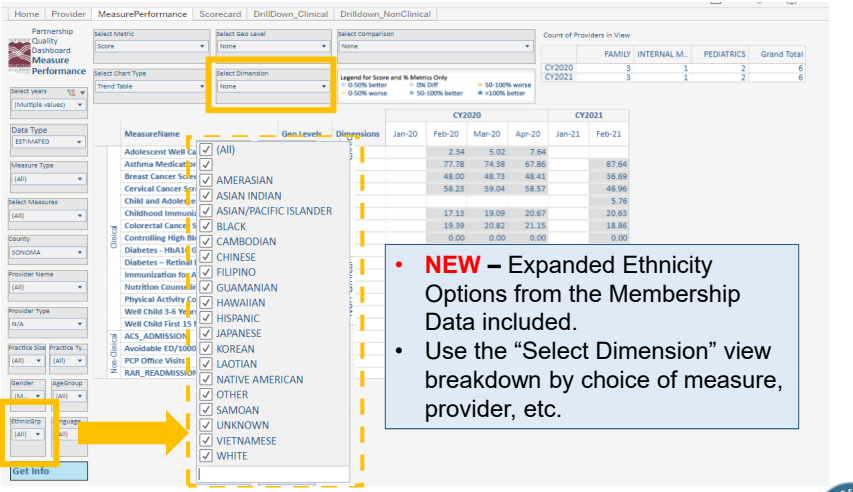
- Use filters on the left side of the dashboard to filter the data in your view.
- Use filters on the top of the dashboard to change the parameters of the view and stratify rates.
- **NEW** – Expanded Ethnicity Options from the Membership Data included.

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Measure Performance



- **NEW** – Expanded Ethnicity Options from the Membership Data included.
- Use the “Select Dimension” view breakdown by choice of measure, provider, etc.

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Measure Performance

Home | Provider | MeasurePerformance | Scorecard | DrillDown_Clinical | DrillDown_NonClinical

Partnership Quality Dashboard Measure Performance

Select Metric: Scores | Select Geo Level: None | Select Comparison: None | Count of Providers in View: FAMILY: 3, INTERNAL M.: 1, PEDIATRICS: 2, Grand Total: 6

Select years: (Multiple values) | Select Chart Type: Trend Table | Select Dimension: None

Legend for Score and N Matrix Only: 0-50% better (Green), 50-100% better (Yellow), 50-100% worse (Red), >100% better (Dark Green)


Measure Name	Geo Levels	Dimensions	CY2020			CY2021		
			Jan-20	Feb-20	Mar-20	Apr-20	Jan-21	Feb-21
Adolescents Well Care				2.34	5.02	7.64		
Asthma Medication Ratio			77.78	78.28	67.86		87.64	
Breast Cancer Screening			45.00	48.33	45.45		45.45	
Cervical Cancer Screening								
Child and Adolescent Well Care Visits								
Childhood Immunization Status CIS 10								
Childhood Immunization Status CIS 10								
Colorectal Cancer Screening								
Diabetes - Retinal Eye exam								
Immunization for Adolescents IMA 2								
Nutrition Counseling								
Physical Activity Counseling								
Well Child 3-4 Years								
Well Child First 15 Months								
ACS_ADMISSION			1					
Available ED/1000			2.65	2.39	2.05	1.57	1.61	
PCP Office Visits								
RAR_READMISSION						1.64	1.81	


Childhood Immunization Status CIS 10 Chart Data:

Month	Score
Feb-21	13.46
Mar-21	13.46
Apr-21	18.81
Jan-21	17.91
Feb-21	18.66
Mar-21	26.59
Apr-21	27.91
Jan-21	23.08
Feb-21	23.63
Mar-21	27.62

Clicking into any measure displays a new chart with individual provider scores.

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Scorecard

Home | Provider | MeasurePerformance | Scorecard | DrillDown_Clinical | DrillDown_NonClinical

Partnership Quality Dashboard Points Tracking

Select Dimension (Columns): County | Measurement Year: CY2021 | Count of Providers in Selected View: FAMILY: 3, INTERNAL MEDICINE: 1, PEDIATRICS: 2, Total: 6, No Points: 0

Full | Partial | No Points

For sizes represent a count of the number of providers in each point level for each measure. Select measurement will create a Column for each dimension. Metric Selection option is disabled in this view. Click on a Data point to see Provider List. Currently viewing: Number of Providers in


Measure	Chronic Disease Mgmt	Asthma Medication Ratio	Controlling High Blood Pressure	Diabetes - HBA1C Good Control	Child and Adolescent Well Care Visits	Breast Cancer Screening	Cervical Cancer Screening	Childhood Immunization Status CIS 10	Colorectal Cancer Screening	Immunization for Adolescents IMA 2	Nutrition Counseling	Physical Activity Counseling	Well Child First 15 Months	ACS_ADMISSION	Primary Care Utilization	Avoidable ED/1000	RAR_READMISSION
Clinical	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
Non-Clinical																	

Select a dimension to break out performance into individual columns. This example shows breakout by practice type, displaying points earned distribution for practice types in the organization.


The County dimension is only applicable if your organization spans multiple counties.

Practice Size is based on total assigned Medi-Cal primary membership.

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Clinical Measure Drilldown



Partnership HealthPlan of California
Quality Dashboard

[Member Drilldown Clinical]

Measurement Year: CY2020 Refresh Date: Apr-20

Provider Name: ... Measure Name: Asthma Medication Ratio

Numerator: 1,152 Denominator: 1,632 Score: 70.6

Select the measure to view a member list of your uploads in eReports.


Measure Name: Asthma Me...

Member Name: carmen

Search any alphabetic string to pull up member status by name.


Provider Name	Member Name	CIN	Elig Date	
			Mar-20	Apr-20
			●	●

■ Compliant
■ Non-Compliant



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Non-Clinical Measure Drilldown



Partnership HealthPlan of California
Quality Dashboard

[Member Drilldown Non-clinical]

Drilldown instructions:

- Single click any of the measure names below to open/close the drilldown pop-up. Before moving to a new measure, please click the current measure drilldown tab to close it.
- Risk Adjusted Readmissions has two views: 1) Start with Provider Summary 2) Select provider name(s) to view observed and expected ratio 3) Switch to Member Drilldown to view readmission details


Avoidable ED Visits

Ambulatory Care Sensitive Admissions


Risk Adjusted Readmissions

Office Visits (Monitoring)

Arrows indicate a report header is blue when open and red when closed.




1




2

- Single click measure name to open and close dashboards.
- Close reports before viewing another measure.
- Provider name must first be selected to populate reports.



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Non-Clinical Measure Drilldown


Avoidable ED Visits
Ambulatory Care Sensitive Admissions
Risk Adjusted Readmissions
Office Visits (Monitoring)

Measurement Year:
Provider Name:
Search for CIN:
Search for Member Name:

Provider Name: All
Total Avoidable ED: 51


PCP Name	Index Hospital Stays	30-day Readmissions	Estimated Readmission_Risk	Observed_Readm_Rate	Expected_Readm_Rate	Observed/Expected Ratio
...	6	2	0.52	0.333	0.087	3.046

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Measure performance data displayed here.

Scroll bar appears when reports are larger than the window.




Risk Adjusted Readmissions

Avoidable ED Visits
Ambulatory Care Sensitive Admissions
Risk Adjusted Readmissions
Office Visits (Monitoring)


Select View:
Measurement Year:
Provider Name:
Search for CIN:
Search for Member Name:

PCP Name	Index Hospital Stays	30-day Readmissions	Estimated Readmission_Risk	Observed_Readm_Rate	Expected_Readm_Rate	Observed/Expected Ratio
...	6	2	0.52	0.333	0.087	3.046

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- The provider summary view is selected here. This report shows important data points used for the measure calculation.
- Use select view to switch to the Member Drilldown report.
- Provider name must first be selected before switching to member drilldown.



Risk Adjusted Readmissions

Avoidable ED Visits
Ambulatory Care Sensitive Admissions
Risk Adjusted Readmissions
Office Visits (Monitoring)

Select View
 Member Drilldown

Measurement Year: CY2021

Provider Name: (All)

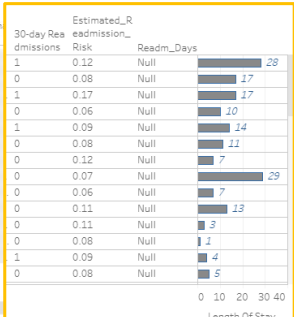
Search for C/I/N

Search for Member Name

Primary Diagnosis Search

Secondary Diagnosis Search


PCP Name	Admit Dt	C/I/N	Member Name	Age at Admit	Gender	Hospital Name	Diag1	Diag1 Desc	Disch Dt	30-day Res admissions	Estimated_Risk	Readm_Days
										1	0.12	Null
										0	0.08	Null
										1	0.17	Null
										0	0.06	Null
										1	0.09	Null
										0	0.08	Null
										0	0.12	Null
										0	0.07	Null
										0	0.06	Null
										0	0.11	Null
										0	0.11	Null
										0	0.08	Null
										1	0.09	Null
										0	0.08	Null




30-day Readmissions: 1 or 0 is an indicator of any readmissions within 30 days of this admission date.

Estimated Readmission Risk: Unique to the member and used in the Expected 30 day Readmission risk calculation. Applies risk-adjustment weighting.

Readmission Days: Days between the current admission and the index admission date. Will be Null if the stay is an index admission.


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eReports and Partnership Quality Dashboard (PQD) Comparison

	eReports	PQD
Real-Time Data Monitoring	Yes*	Yes*
Historical Data Monitoring	No	Yes
Accepts Uploaded Data	Yes	No
Data Refresh Schedule	Bi-Weekly	Monthly
Target User(s)	QI Teams	Executive/QI Leadership Teams

* eReports is updated Bi-weekly and PQD is updated monthly

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Resources

Help

HELP:

Please click [here](#) for the eReports User Manual

Please click [here](#) for the PQD User Manual

Visit the **PCP Quality Improvement Program (QIP) Web Page**

For all questions related to the QIP, please email QIP@partnershiphp.org

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QIP@PartnershipHP.org'. The footer includes the locations 'Eureka | Fairfield | Redding | Santa Rosa' and the 'ACCREDITED HEALTH PLAN' logo."/>

Questions

Please feel free to contact PHC's QIP Team at:
QIP@PartnershipHP.org

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