

PARTNERSHIP



HEALTHPLAN
of CALIFORNIA

2019 Partnership Quality Dashboard (PQD) Demo

March 20, 2019

Presenter:

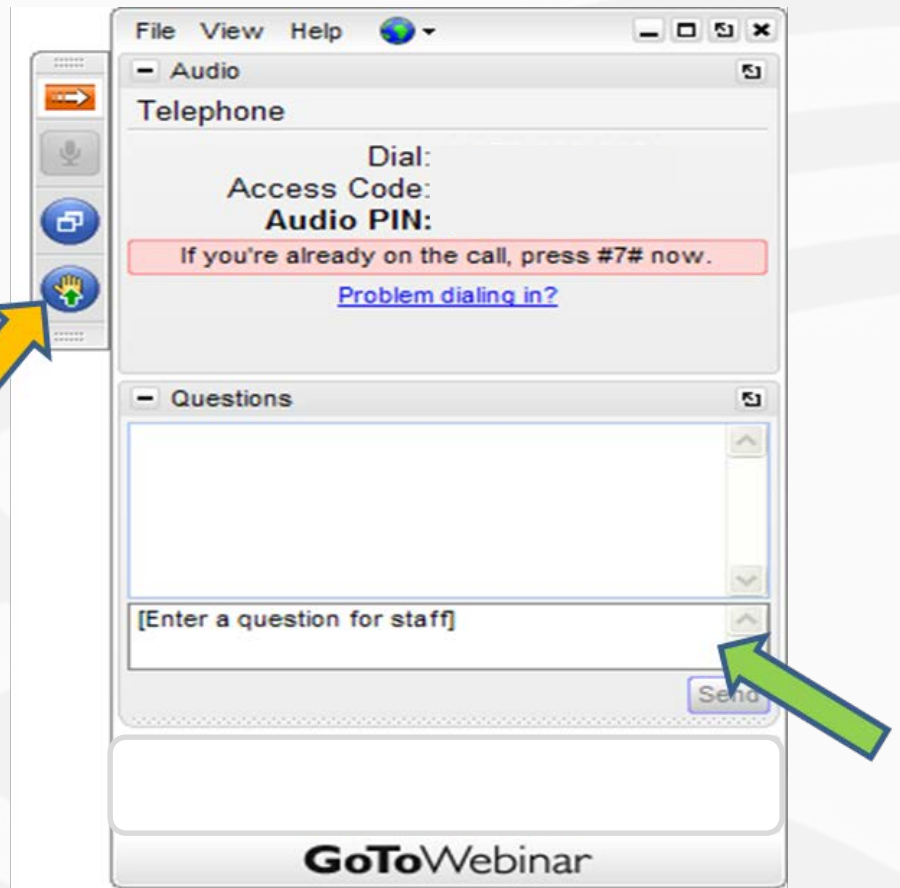
Joy Dionisio, MPH
QIP/HEDIS Specialist

Technical Instructions

To avoid echoes and feedback, we request that you **use the telephone** instead of your computer microphone for listening/talking during the webinar.

If you are having technical difficulties, **please let us know by using the “question” box.**

This webinar is being recorded and will be emailed following the presentation



Goals for Today

- PQD Background
 - Refresh Timeline
- PQD Workbooks
- Demo
- Key Differences – eReports versus PQD
- Resources
- Q&A

PQD Background

Partnership Quality Dashboard (PQD) is an online platform that integrates many sources of quality performance data to enable PCPs to prioritize, inform and evaluate quality improvement efforts.

Home



Select Year
CY2018

Organization:
DEMO Parent Organization

Welcome to the Partnership Quality Dashboard (PQD)

- PQD is an online platform that integrates many sources of quality performance data to enable PCPs and PHC staff to prioritize, inform and evaluate quality improvement efforts.
- QIP data is updated monthly on the 10th in PQD.
- **The current December 2018 data displayed is not final. We are in the process of capturing more claims data and adjusting manual uploads. Final 2018 data will be available in April/May 2019.**

You have earned 29.58% of your possible points. The Planwide Average to date is 23.82% giving you an Overall Rank of 27 out of 125 parent organizations.

27

125

Parent Organization Ranking within Individual Measures as of Jul-18 | = Planwide Rank of Parent Org - by Measure

Measure Type	Measure Categories	Measure Name	Your Score	Planwide Average		
Clinical	Chronic Disease Management	Controlling High Blood Pressure	0	0		
		Diabetes - HbA1C Good Control	61.26	42.09	17	108
		Diabetes - Nephropathy	83.45	76.02	16	108
		Diabetes - Retinal Eye exam	60.41	45.94	11	108
		Monitoring for Patients on Persistent Medi..	77.78	66.88	13	108
	Preventative Screening	Breast Cancer Screening	55.73	47.15	25	109
		Cervical Cancer Screening	58.38	48.01	17	112
		Childhood Immunization Status CIS 3	63.04	45.6	7	84
		Colorectal Cancer Screening	39.22	29.13	19	111
		Immunization for Adolescents IMA 2	46.54	27.89	8	88
	Utilization	Well Child	60.55	37.94	3	88
		Non-Clinical				
	Non-Clinical	ADM1000	42.19	44.76	54	115
		AVOID_ED1000	16.09	16.67	90	125
PCP_OV		2.48	2.19	47	125	
READMISSION		8.86	13.23	47	105	

Provider Points earned by Clinical / Non Clinical measures vs. Planwide Provider Average

Provider	Clinical Points	Non-Clinical Points	Total Points	Planwide Average
DEMO Provider 1 (AAA1)	22.5	15	37.5	30
DEMO Provider 2 (AAA2)	10	11.25	21.25	31.25
DEMO Provider 3 (AAA3)	5	15	20	30

Provider



Partnership Quality Dashboard Provider Summary

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FULL POINTS
 PARTIAL POINTS
 NO POINTS

Get Info

Select Year
CY2018

Period: CY2018 DEMO Provider 1 (AAA1) has Earned 37.50 out of 100 potential Points
Practice Type: FAMILY Size: Over 3000 Provider Type: N/A Point status: ESTIMATED as of 7/1/2018 Click on a Point Value to Update Demographics & Trend Chart

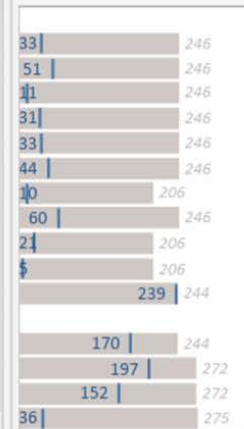
Select Group for Ranking
Planwide

Parent DEMO Parent Organization Points by Providers - Planwide Average = |
Click a Bar to Refresh Dashboard



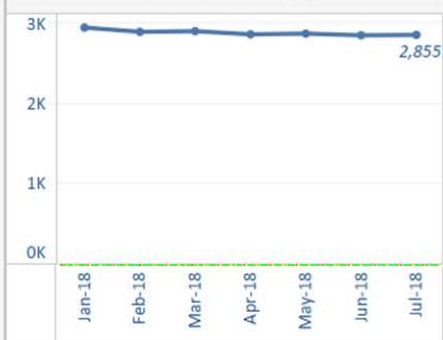
Measure Type	Measure Category	Measure	Score	Partial Points Target	Full Points Target	ESTIMATED	
						Points Earned	Potential Points
Clinical	Chronic Disease Mgmt	Controlling High Blood Pressure	0.00	64.79	71.70	0	5
		Diabetes - HbA1C Good Control	65.80	64.48	70.90	2.5	5
		Diabetes - Nephropathy	83.80	91.67	93.30	0	5
		Diabetes - Retinal Eye exam	72.10	63.33	68.30	0	5
		Monitoring for Patients on Persistent Medications	79.20	90.24	92.80	0	10
	Preventative Screening	Breast Cancer Screening	65.50	N/A	59.00	0	5
		Cervical Cancer Screening	59.70	65.90	70.80	0	10
		Childhood Immunization Status CIS 3	73.20	N/A	71.60	5	5
		Colorectal Cancer Screening	37.20	44.95	56.80	0	5
		Immunization for Adolescents IMA 2	43.80	N/A	19.80	0	5
Non-Clinical	Utilization	Well Child	68.50	78.51	82.80	0	5
		Admissions/1000	34.00	50.00	46.00	0	5
		Patient Experience	0.00	N/A	Null	0	10
		Readmission Rate	13.90	16.50	15.30	0	5
	Primary Care Utilization	Avoidable ED/1000	16.40	N/A	15.58	0	5
		PCP Office Visits	2.20	N/A	2.26	0	5
		Total Points				37.5	100

Rankings by Planwide for Jul-2018

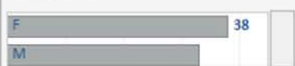


Monthly Membership

Click most Recent Month to See Demographics



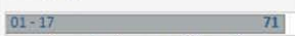
Dist by Gender



Dist By Language



Dist by Age

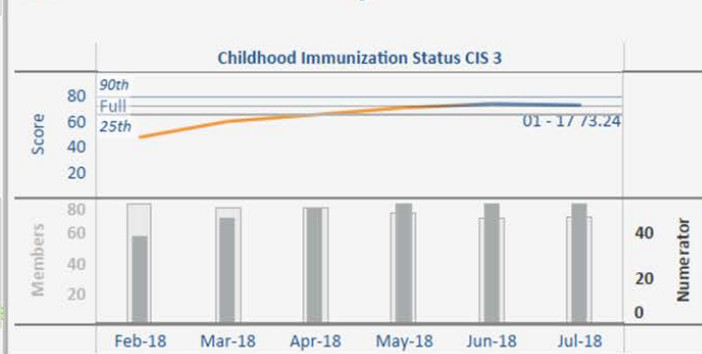


Dist By Ethnicity



Select Comparison
None

Select Demographic Breakout
Age



Scorecard

Home Provider Scorecard MeasurePerformance DrillDown_Clinical Drilldown_NonClinical



Partnership Quality Dashboard
Points Tracking

Select Dimension (Columns)
Parent Organization

Count of Providers in Selected View

Measurement Year	FAMILY	Total
CY2018	3	3

- FULL POINTS
- PARTIAL POINTS
- NO POINTS

Pie slices represent a count of the number of providers in each point level for each measure. Select Dimension option will create a Column for each categorical value in the dimension. Metric Selection option is disabled in this view. Click on a Data point to see Provider List. Currently viewing Number



[Get Info](#)

Measurement Year
CY2018

Measure
(All)

County
YOLO

Parent Organization
DEMO Parent Organiza...

Provider Name
(All)

Practice Size
Over 3000

Practice Type
FAMILY

Provider Type
N/A

Points Received
(All)

			CY2018
			DEMO Parent Organization
Clinical	Chronic Disease Mgmt	Controlling High Blood Pressure	
		Diabetes - HbA1C Good Control	
		Diabetes - Nephropathy	
		Diabetes - Retinal Eye exam	
		Monitoring for Patients on Persistent Medications	
	Preventative Screening	Breast Cancer Screening	
		Cervical Cancer Screening	
		Childhood Immunization Status CIS 3	
		Colorectal Cancer Screening	
		Immunization for Adolescents IMA 2	
Utilization	Well Child		
Non-Clinical		Admissions/1000	
		Readmission Rate	
	Primary Care Utilization	Avoidable ED/1000	
		PCP Office Visits	

Measure Performance



Select Metric Score:

Select Geo Level:

Select Comparison:

Select Chart Type:

Select Dimension:

Legend for Score and % Metrics Only
 ■ 0-50% better ■ 0% Diff ■ 50-100% worse
 ■ 0-50% worse ■ 50-100% better ■ >100% better

Count of Providers in View

	FAMILY	Grand Total
CY2018	3	3

Select years
CY2018

Measure Type
All

Select Measures
All

County
All

Parent Organization
All

Provider Name
All

Provider Type
N/A

Practice Size
All

Practice Type
FAMILY

Gender
All

AgeGroup
All

EthnicGrp
All

Language
All

[Get Info](#)

		CY2018									
		MeasureName	Geo Levels	Dimensions	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18
Clinical		Breast Cancer Screening				43.86	45.90	47.90	51.06	53.26	55.73
		Cervical Cancer Screening				29.94	50.94	51.91	54.51	56.41	58.38
		Childhood Immunization Status CIS 3				40.00	51.66	54.98	60.60	62.59	63.04
		Colorectal Cancer Screening				22.99	28.57	30.39	34.84	37.08	39.22
		Controlling High Blood Pressure				0.00	0.00	0.00	0.00	0.00	0.00
		Diabetes - HbA1C Good Control				8.23	36.48	41.70	51.91	56.57	61.26
		Diabetes - Nephropathy				52.95	67.08	70.85	74.65	77.27	83.45
		Diabetes - Retinal Eye exam				36.14	44.66	46.29	52.08	56.06	60.41
		Immunization for Adolescents IMA 2				26.54	37.58	41.36	43.83	45.22	46.54
		Monitoring for Patients on Persistent M..				50.00	54.05	52.99	53.11	65.82	77.78
Non-Clinical		Well Child				7.96	22.47	29.80	42.08	51.58	60.55
		Admissions/1000			64.05	51.29	47.95	47.44	45.93	45.55	42.20
		Avoidable ED/1000			17.15	18.35	18.82	17.06	17.36	17.58	16.09
		PCP Office Visits			2.64	2.62	2.64	2.63	2.62	2.59	2.48
		Readmission Rate			11.11	8.33	7.84	8.76	8.23	8.86	8.86

Drill Down Clinical



Partnership Quality
Dashboard
Clinical Measures
Member Drilldown

DEMO Provider 1 (AAA1) - Jul-18 - CY2018
Colorectal Cancer Screening

■ Compliant
■ Non-Compliant

Measurement Year
CY2018

Provider Name
DEMO Provider 1 (AAA1)

Measure Name
Colorectal Cancer Screening

Search for Member Name

Numerator	Denominator	Score
141	379	37.2

Provider Name	Member Name	CIN	Elig Date					
			Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18
DEMO Provider 1 (AAA1)	Name_0000103770	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0000231200	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0000706180	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0000827390	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0000999340	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001585950	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001586780	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001631290	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001631620	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001635340	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001655010	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001657170	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001668840	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001684400	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001686480	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001686510	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001688260	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001693420	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001695760	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001697300	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001702360	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001709780	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001714870	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001721190	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001725490	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001732350	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001733510	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001740950	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001753040	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001760540	99XXXXX	●	●	●	●	●	●
DEMO Provider 1 (AAA1)	Name_0001763850	99XXXXX	●	●	●	●	●	●

Drill Down Non-Clinical



Partnership Quality Dashboard
Non-Clinical Measures Member Drilldown

Measurement Year
 CY2018

Measure Drilldown
 Admissions & Re-Admissions

Elig Date
 All

Provider Name
 DEMO Provider 1 (AAA1)

Search for Member Name
 All

Had Readmission?
 (For Admission / Readmission Only)
 All

Select Sort Column
 Provider Name

DEMO Provider 1 (AAA1) **58 Admissions & Re-Admissions**

Sort By	Provider Name	Admission ID	Admission Date	CIN	Member Name	Age At Admission	Gender	Hospital Name	ReadmissionID	Discharge Dt	Length Of Stay (Days)	
DEMO Provider 1 (AAA1)(AAA1)	DEMO Provider 1 (AAA1)(AAA1)	99XXXXX_2018-01-01	1/1/18	99XXXXX	John Smith	2	M	UC DAVIS MEDICAL CENTER		2018-01-02	1	
		99XXXXX_2018-01-04	1/4/18	99XXXXX	John Smith	37	M	HOSPITAL SUTTER DAVIS	90620180114	2018-01-06	2	
		99XXXXX_2018-01-06	1/6/18	99XXXXX	John Smith	60	F	HOSPITAL SUTTER DAVIS		2018-01-10	4	
		99XXXXX_2018-01-09	1/9/18	99XXXXX	John Smith	37	M	HOSPITAL SUTTER DAVIS	99320180202	2018-01-13	4	
		99XXXXX_2018-01-12	1/12/18	99XXXXX	John Smith	52	F	EDEN MEDICAL CENTER		2018-01-19	7	
		99XXXXX_2018-01-13	1/13/18	99XXXXX	John Smith	55	M	HOSPITAL SUTTER DAVIS		2018-01-21	8	
		99XXXXX_2018-01-14	1/14/18	99XXXXX	John Smith	37	M	HOSPITAL SUTTER DAVIS	90620180129	2018-01-17	3	
		99XXXXX_2018-01-21	1/21/18	99XXXXX	John Smith	58	M	HOSPITAL SUTTER DAVIS		2018-01-25	4	
		99XXXXX_2018-01-23	1/23/18	99XXXXX	John Smith	45	M	HOSPITAL SUTTER DAVIS		2018-01-28	5	
							61	F	HOSPITAL SUTTER DAVIS		2018-01-25	2
		99XXXXX_2018-01-24	1/24/18	99XXXXX	John Smith	58	F	MEDICAL CENTER UCSF		2018-01-26	2	
		99XXXXX_2018-01-25	1/25/18	99XXXXX	John Smith	32	F	HOSPITAL SUTTER DAVIS		2018-01-27	2	
		99XXXXX_2018-01-26	1/26/18	99XXXXX	John Smith	35	F	HOSPITAL SUTTER DAVIS		2018-01-28	2	
		99XXXXX_2018-01-29	1/29/18	99XXXXX	John Smith	37	M	SUTTER MEDICAL CENTER SAC		2018-02-02	4	
							52	M	MEDICAL CENTER SUTTER SOLANO		2018-02-01	3
		99XXXXX_2018-02-02	2/2/18	99XXXXX	John Smith	2	M	SUTTER MEDICAL CENTER SAC		2018-02-04	2	
							37	M	CALIFORNIA PACIFIC MED		2018-02-07	5
		99XXXXX_2018-02-03	2/3/18	99XXXXX	John Smith	25	M	UC DAVIS MEDICAL CENTER		2018-02-04	1	
		99XXXXX_2018-02-14	2/14/18	99XXXXX	John Smith	57	F	HOSPITAL SUTTER DAVIS		2018-02-16	2	
		99XXXXX_2018-02-22	2/22/18	99XXXXX	John Smith	65	F	WOODLAND MEMORIAL HOSP		2018-02-23	1	
		99XXXXX_2018-03-05	3/5/18	99XXXXX	John Smith	60	F	WOODLAND MEMORIAL HOSP		2018-03-08	3	
		99XXXXX_2018-03-08	3/8/18	99XXXXX	John Smith	1	M	UC DAVIS MEDICAL CENTER		2018-03-12	4	
		99XXXXX_2018-03-21	3/21/18	99XXXXX	John Smith	37	M	UC DAVIS MEDICAL CENTER		2018-03-29	8	
		99XXXXX_2018-03-27	3/27/18	99XXXXX	John Smith	71	M	HOSPITAL VACAVALLEY		2018-03-30	3	
		99XXXXX_2018-03-28	3/28/18	99XXXXX	John Smith	56	F	HOSPITAL SUTTER DAVIS		2018-03-29	1	



PQD Demo

DEMO USER
QIP Site: PHC Demo
Nameity Health Centers

- Home
- My QIP Scores
- QIP Measure Report
- QIP Member Report
- Member Search
- Upload QIP Data
- Provider Performance Report
- Daily Count Report
- Specs & Templates
- Partnership Quality Dashboard**
- FAQ
- Help

QIP - eReports


Partnership Quality Dashboard

Log Out

Undo Redo Revert Refresh Pause

View: Original Edit Share Download

Home
Provider
Scorecard
MeasurePerformance
DrillDown_Clinical
Drilldown_NonClinical



Organization:
DEMO Parent Organization

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DEMO Provider 3 (AAA3)	15	20



eReports versus PQD

Which portal do I use and when?

eReports answers:

- How am I doing, right now?

PQD answers:

- How was I doing last month or in previous measurement years?



eReports versus PQD

Key Differences

	eReports	PQD
Real-Time Data Monitoring	Yes*	Yes*
Historical Data Monitoring	No	Yes
Accepts Uploaded Data	Yes	No
Data Refresh Schedule	Weekly	Monthly
Target User(s)	QI Teams	Executive/QI Leadership Teams

* eReports is updated weekly and PQD is updated monthly

Resources

- Access to PQD is through eReports
- PQD QIP Performance Dashboard User Guide
- Webinar Recording
- Email pqd@partnershiphp.org

Upcoming Measure Specific Events

Childhood Immunization Webinar: A Closer Look

This provider-focused webinar will cover the following topics:

- Specifications of CIS-3 and CIS-10 immunization measures
- How to earn points within the PCP QIP on CIS-3
- Best practices and how to avoid pitfalls
- How to use the PHC Population Health Report to identify which children need immunizations the soonest to stay on track of the measure requirements

Date: March 28, 2019 (Thursday)

Time: Noon - 1 p.m.

Registration: <https://register.gotowebinar.com/register/5455656147571138307>

Tips and Tricks to Improve Your Site's Asthma Medication Ratio Webinar

This webinar will review the AMR measure, share best practices for data collection, and explore clinical recommendations to improve performance on this measure.

Date: May 1, 2019 (Wednesday)

Time: Noon - 1 p.m.

Registration: <https://register.gotowebinar.com/register/5730539552333972493>

2018 QIP Provider Engagement Survey

We need you to....

Please **complete the survey immediately following this webinar** with regard to your participation in the PCP QIP during the 2018 Measurement Period.

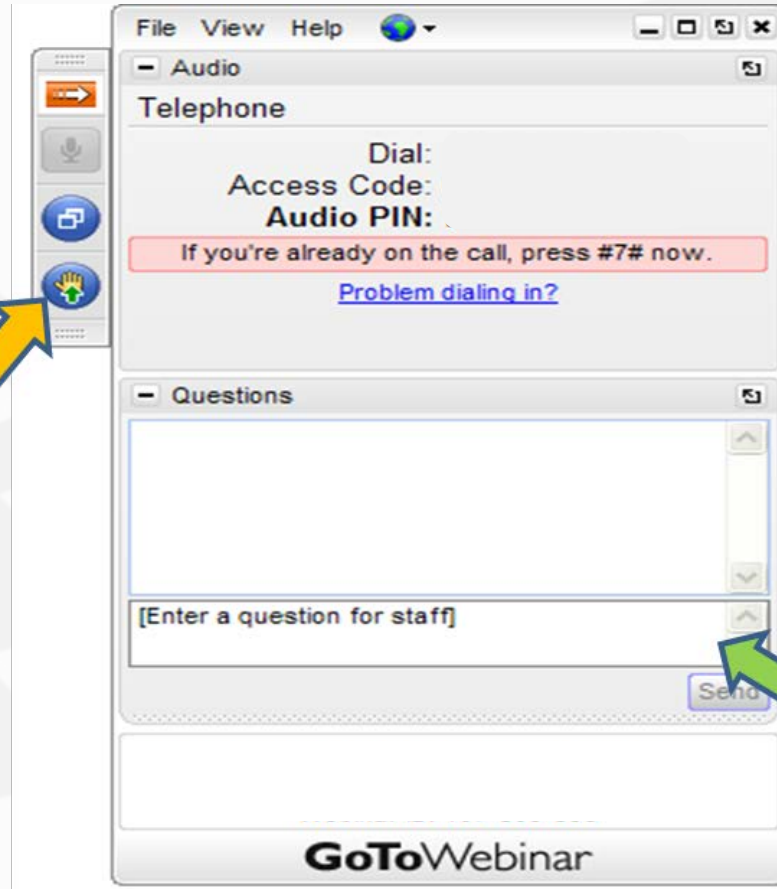
The Primary Care Provider Quality Improvement Program (PCP QIP) Team strives to collaborate with providers to continuously improve our program.

Thank you for your participation!!

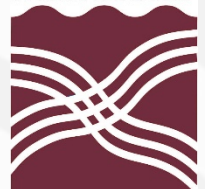
Questions?

Please use the “**hand raise**” function to ask questions or the question box.

We will answer questions in the order in which they are received.



PARTNERSHIP



HEALTHPLAN
of CALIFORNIA