



PERINATAL QUALITY IMPROVEMENT PROGRAM

2023-2024 MEASUREMENT YEAR



Presented by

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Webinar Instructions

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Figure 1

Click Switch Audio

You're using computer for audio

Switch audio

You can switch your audio connection by clicking on the three dot ellipsis icon found at the bottom of your screen.

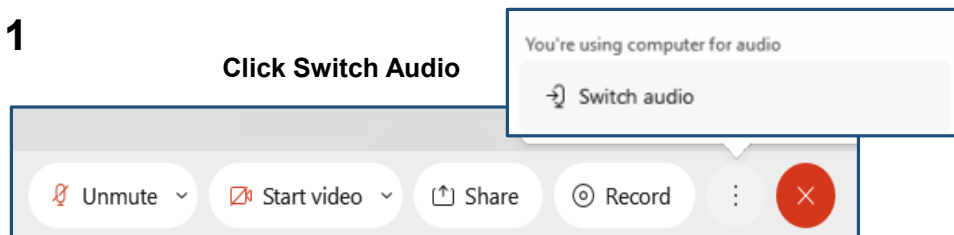
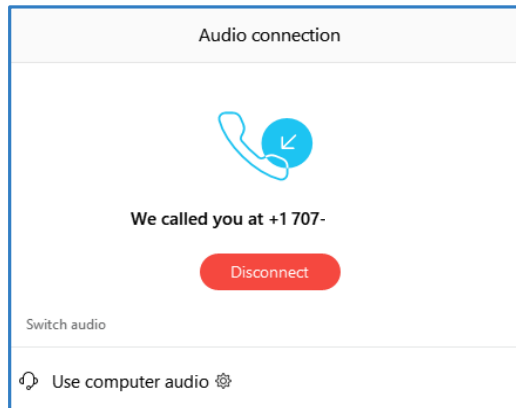


Figure 2

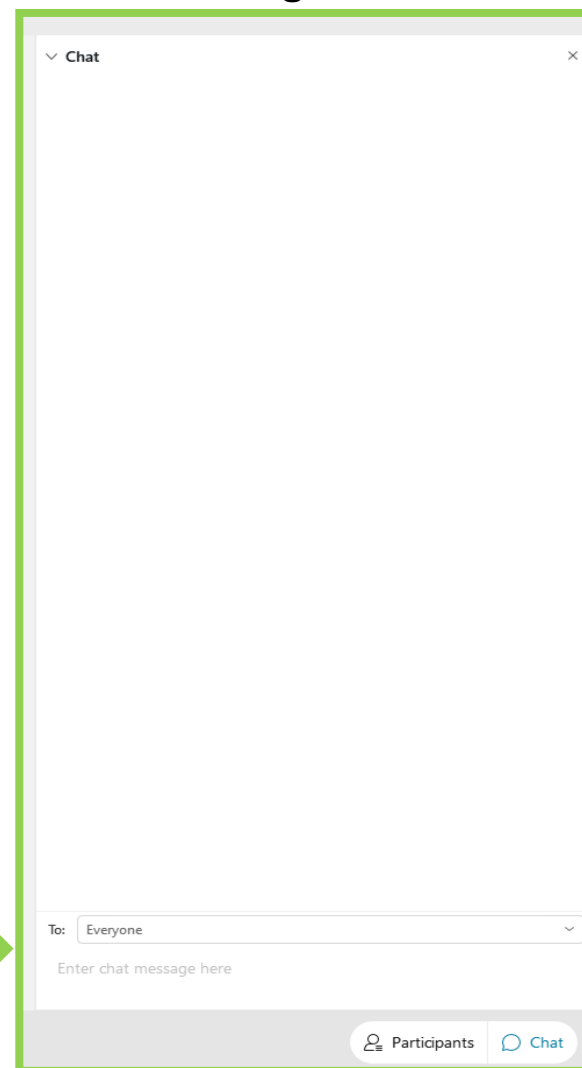
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Webinar Instructions

Figure 1

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- All attendees have been muted to eliminate any possible noise/ interference/distraction.
- Please take a moment and open your chat box by clicking the chat icon found at the bottom right-hand corner of your screen and as shown in **Figure 1**.
- If you have any questions, please type your questions into the chat box, and they will be answered at the end of the presentation.
- Be sure to select “Everyone” when sending a message.



About Us



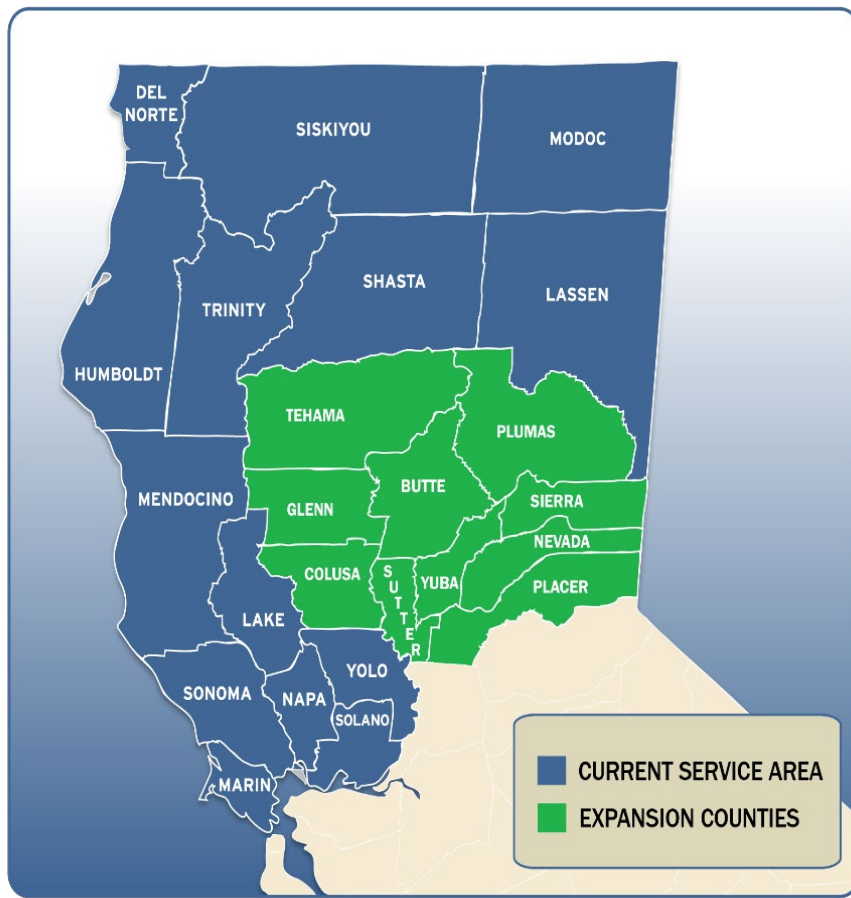
Mission:

To help our members, and the communities we serve, be healthy.

Vision:

To be the most highly regarded managed care plan in California.

Major PHC Update: County Expansion



- Partnership is expanding into 10 new counties in 2024!
- This will bring many new providers into our PHC's Provider Network.

Agenda

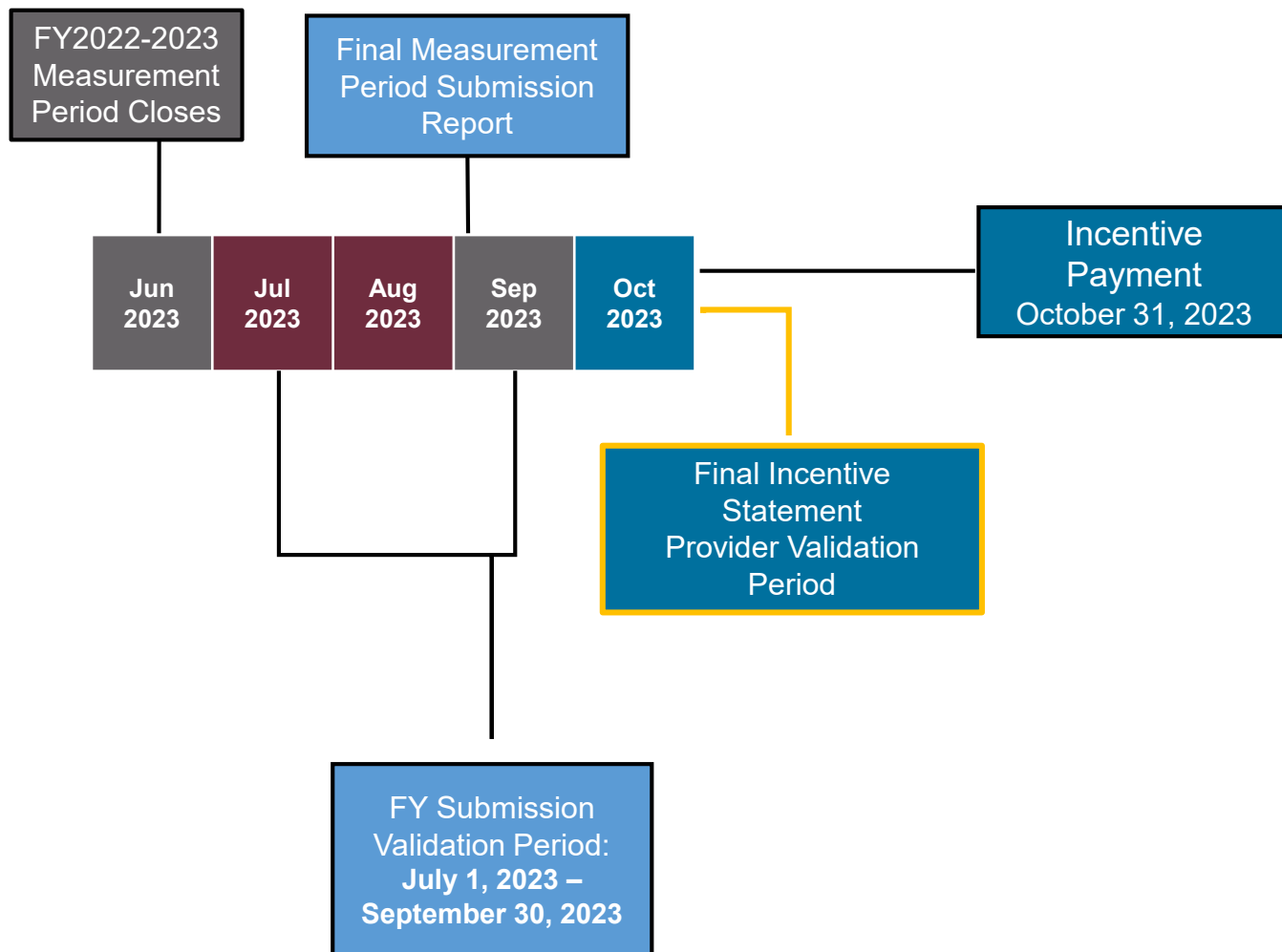
- ☐ QIP Background
- ☐ Program
 - FY2022-23 Close-Out Timeline
 - FY2023-24 Overview
- ☐ Growing Together Program
- ☐ Clinical Pro-Tips: Best Practices with Dr. Colleen Townsend
- ☐ Q & A



Perinatal QIP Background

- The Perinatal Quality Improvement Program (PQIP) is an invitational value-based program. Starting with humble beginnings the PQIP ran an extensive pilot period from July 1, 2017 through June 30, 2020. The program was officially adopted to the pay-for-performance QIP offerings in July 2020.
- PQIP offers financial incentives to participating Comprehensive Perinatal Services Program (CPSP) and select non-CPSP providers providing quality care in the spectrum of perinatal services to include timely prenatal, immunization and postpartum care to PHC members.

FY2022-2023 Measurement Period Close-out Timeline



PQIP Measurement Set



**Fiscal Year
2023-2024**

Summary of 2023-2024 Programmatic Changes

KEY:

Changes to Measure Design
New Measures

2022-23 Measurement Set	2023-24 Measurement Set
<ul style="list-style-type: none">• ECDS Gateway measure• Prenatal Immunization Status• Timely Prenatal Care• Timely Postpartum Care	<ul style="list-style-type: none">• Electronic Clinical Data System (ECDS)• Prenatal Immunization Status• Timely Prenatal Care• Depression Screening at First Prenatal Visit• Timely Postpartum Care

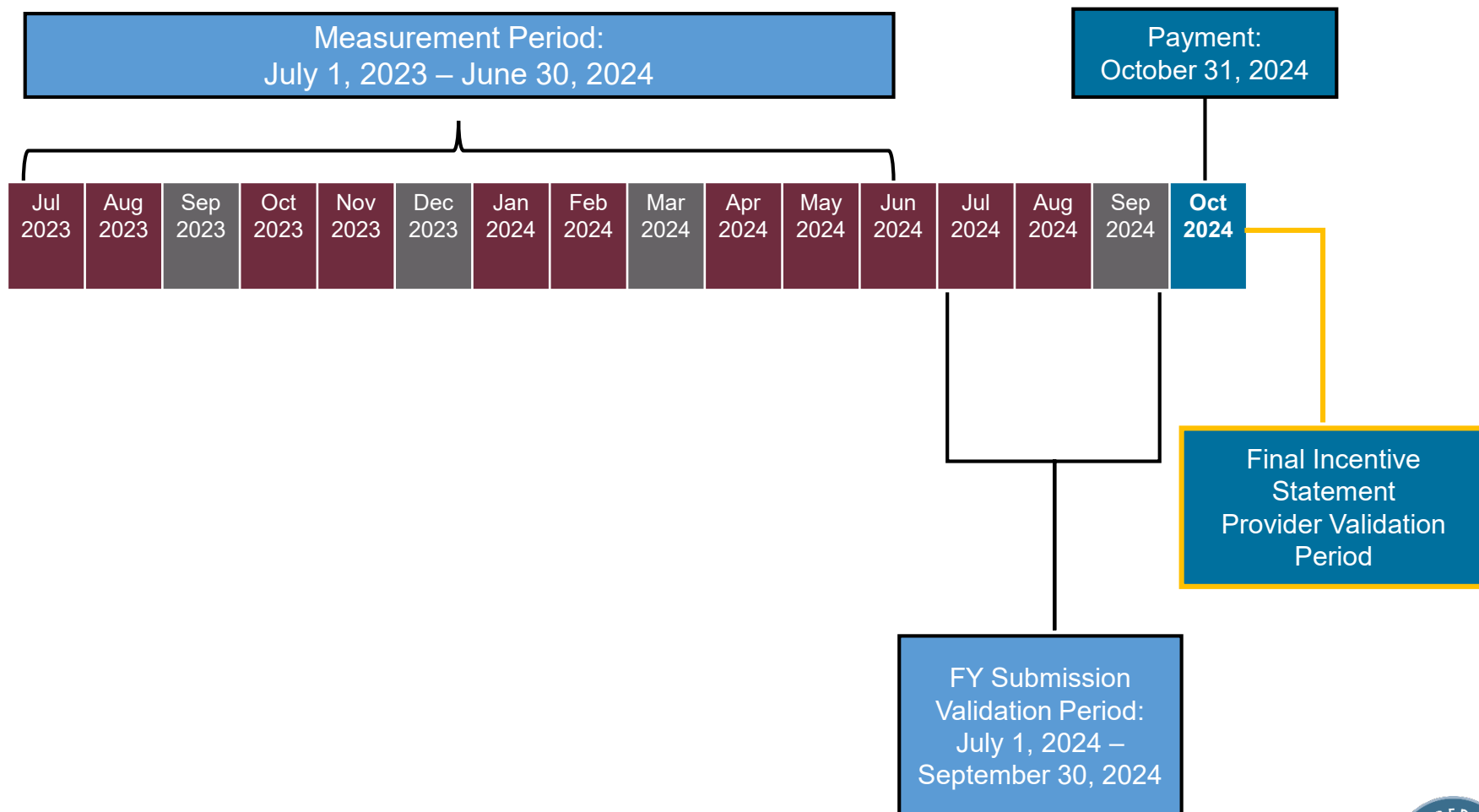
Provider Eligibility

- Provider participation is by invitation. Participating CPSP and select non-CPSP perinatal providers with more than 50 deliveries per year may be invited to participate in the PQIP.
- Providers are only eligible for one prenatal care visit and up to two postpartum care visits per patient per pregnancy
 - In order to qualify for payment for the prenatal and postpartum measures, a site must submit at least 10 attestations or claims for each of those measures

FY2023-24 Measurement Period Timeline

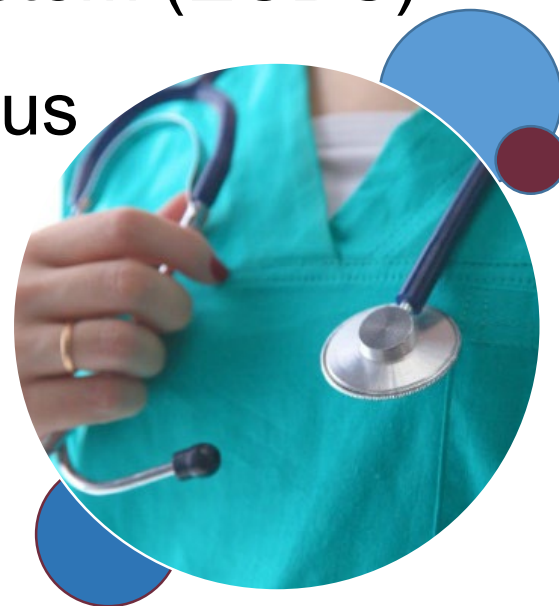
Task	Deadline
Start of new measurement period	July 1, 2023
<p>*PQIP Provider Participants: Last day to meet eligibility requirements:</p> <p>Submit signed Letter of Agreement (LOA) or Amended LOA</p> <p><i>*Only applies to providers who are new or rejoining (break in participation)</i></p>	August 15, 2023
Successful receipt of ECDS test file to PHC (via sFTP)	October 15, 2023
Successful receipt of ECDS final file to PHC (via sFTP)	January 14, 2024
Last day of measurement period	June 30, 2024
Year-end preliminary payment report	September 30, 2024
Incentive payment distribution	October 31, 2024

FY2023-24 Measurement Period Timeline



Core Measurement Set

- Electronic Clinical Data System (ECDS)
- Prenatal Immunization Status
- Timely Prenatal Care
- Depression Screening at First Prenatal Visit
- Timely Postpartum Care



Electronic Clinical Data System (ECDS)

Measure Description

Electronic Clinical Data Systems (ECDS) allows for data exchange from Provider Electronic Health Records (EHR) to PHC in order to capture depression screening and follow-up care. ECDS implementation is a vital component of furthering PQIP technical advancement toward 100% administrative data capture, and is a vital component of furthering the quality of care for covered PHC members.

Incentive Amount

- **\$5,000** per Parent Organization – with EHR vendor support
- **\$10,000** per Parent Organization – with no EHR vendor support

Documentation Source

- Generate ECDS output and submit test file via Secure File Transfer Protocol (sFTP) by **October 15, 2023**
- Any corrections to the data must be completed by **November 1, 2023**.
- Submit final data file (using the exact programming used for the test file) via sFTP between **January 7, 2024** and **January 14, 2024**

ECDS Primary Source Verification Webinar: September 11th at 11:45 a.m.-12:45 p.m.

Prenatal Immunization Status

Measure Description

The number of women who had one dose of the tetanus, diphtheria, acellular pertussis vaccine (TDaP) within 30 weeks before delivery date and an influenza vaccine during their pregnancy (i.e. within 40 weeks of delivery date) will be considered for incentive payment.

Incentive Amount Per Submission

- **\$37.50** for each TDaP vaccination
- **\$12.50** for each influenza vaccine administered

Documentation Source

- PHC claims system (**must be provided and billed**)

Timely Prenatal Care

Measure Description

Prenatal care visits to an OB/GYN or other perinatal care practitioner or PCP in the first trimester (less than 14 weeks of gestation, as documented in the medical record) will be eligible for the incentive payment.

Incentive Amount Per Submission

- **\$100** for each visit

Documentation Source

- Submit a [PQIP Submission Template](#) monthly to PHC by **SECURE** email to PerinatalQIP@partnershiphp.org.

All submissions are subject to audit by PHC.

Depression Screening at First Prenatal Visit

Measure Description

Prenatal care services rendered to pregnant PHC members after the first trimester, defined as greater than 14 weeks of gestation will be eligible for the incentive payment.

Incentive Amount Per member

- **\$25** for each visit

Documentation Source

- Submit a [PQIP Submission Template](#) monthly to PHC by **SECURE** email to PerinatalQIP@partnershiphp.org.

All submissions are subject to audit by PHC.

Prenatal Timely Visit Submission Template

- Updates should be submitted using the monthly Prenatal Timely Visit Submission Template pictured below

Perinatal QIP: Prenatal Timely Visit Submission Template

For visits completed during: **July 1, 2023 and June 30, 2024.** All information provided here is subject to an audit by Partnership HealthPlan of California. See specifications for details.
Timely Prenatal Visit: < 14 weeks gestation, or within 42 days of enrollment

REQUEST PHC SECURE EMAIL

In accordance with HIPPA Privacy and Partnership HealthPlan of California (PHC) policy, failure to secure member personal health information (PHI) is subject to PHC Regulatory Affairs and Compliance & DHCS incident reporting and Perinatal program suspension. It is MANDATORY that this submission template be sent in a secure email/encrypted format. If your organization does not provide this option, please request a SECURE email from the QIP team.

Provider Site Name (Physical Site)	Provider Number	Patient Name	CIN	DOB	Date of Service	Estimated Delivery Date	Depression Screening Tool Used	Score	Gestational Age	Follow Up Needed:
Castle Clinic	1234	Minnie Mouse	12345678A1	12/1/1928	10/8/2020	5/3/2021	Patient Health Questionnaire (PHQ-9) [®]	4.00	10 3/7	
Castle Clinic	1234	Daisy Duck	12345678B2	12/16/1940	10/19/2020	1/29/2021	Patient Health Questionnaire Modified for Teens (PHQ-9M) [®]	1.00	25 3/7	
Castle Clinic	1234	Ursula	12345678C3	6/1/1989	10/19/2020	4/24/2021	PRIME MD-PHQ2 [®]	5.00	13 2/7	FOLLOW UP NEEDED
Castle Clinic	1234	Wendy Darling	12345678D4	2/5/1953	10/20/2020	5/7/2021	Beck Depression Inventory-Fast Screen (BDI-FS) [®] *	6.00	11 4/7	
Castle Clinic	1234	Belle	12345678E5	9/29/1991	10/21/2020	4/20/2021	Center for Epidemiologic Studies Depression Scale-Revised (CESD-R)	1.00	14 1/7	
Castle Clinic	1234	Princess Jasmine	12345678F6	11/25/1992	10/25/2020	5/10/2021	PROMIS Depression	1.00	11 6/7	
Castle Clinic	1234	Tiana	12345678G7	11/25/2009	10/26/2020	6/25/2021	My Mood Monitor (M-3) [®]	4.00	5 3/7	
Castle Clinic	1234	Maleficent	12345678H8	5/28/2014	10/28/2020	5/22/2021	Beck Depression Inventory (BDI-II)	15.00	10 4/7	
Castle Clinic	1234	Esmerelda	12345678I9	6/21/1996		5/3/2021	Patient Health Questionnaire (PHQ-9) [®]	4.00		
Castle Clinic	1234	Princess Aurora	12345678J1	1/29/1959	10/8/2020		Patient Health Questionnaire (PHQ-9) [®]	4.00	6341 5/7	

Timely Postpartum Care

Measure Description

Two (2) timely postpartum care services rendered to PHC members with one service occurring within 21 days after delivery and the other service occurring between 22 and 84 days after delivery will be eligible for incentive payment.

Measurement Period

- April 8, 2023 to April 7, 2024: Index period by which women with live births are identified.

Incentive Amount per member

- **\$25** for first postpartum visit per member
- **\$50** for second postpartum visit per member

Documentation Source

- PHC claims system **(must be provided and billed)**

Population Health



Growing
Together
Program



PARTNERSHIP



HEALTHPLAN
of CALIFORNIA

A Public Agency

Growing Together Program

Nicole Curreri

Manager of Population Health

Growing Together Program

- Moms Growing Together
Prenatal Postpartum
- Healthy Babies Growing Together
- Healthy Kids Growing Together



Moms Growing Together

- For pregnant members or recently postpartum members

Prenatal

- 3 phone call check ins
 - Initial enrollment call
 - Pharmacy Opt-in
 - 26 weeks
 - Educational Packet
 - 32 weeks
- Incentive - \$25 gift card
 - Receiving a Tdap vaccine between 26 weeks & delivery

Postpartum

- 2 phone call check ins
 - 3 weeks postpartum
 - 60 days postpartum
- Incentive - \$25 gift card
 - Postpartum exam before 84 days



Prenatal Educational Packet

- Prenatal Immunizations
- Post-Partum Care
- Perinatal Mood Disorder (PMD)
- Well-Baby Visits
- Well-Baby Immunizations
 - Diseases Prevented
- Family Planning
- Medi-Cal Enrollment for Baby

Educational Packet



GROWING TOGETHER PROGRAM

Guide for Taking Care of You and Your Baby

CHECKLIST FOR YOU

- ☐ Schedule a postpartum check-up. More information at [Schedule Your Postpartum Check-up](#).
- ☐ Learn about mood changes. You can find information at [www.partnershipofcalifornia.org](#).
- ☐ Find a parenting support group. Visit [www.partnershipofcalifornia.org](#) to select your county.
- ☐ Encourage your partner to get a postpartum check-up.

PERINATAL MOOD DISORDER (PMD)

Many women have mood swings and depression during and after pregnancy. You may have heard it called the "Baby Blues" or "Postpartum Depression." Severe PMD can last only a few weeks or early makes a difference.

What causes Perinatal Mood Disorder?

There are many reasons a woman may have a PMD. Her body goes through lots of changes. Hormones can change your mood. You may worry about what comes with being a new mom can make you feel anxious, angry, or upset.

How do you know if you have a PMD?

If you have felt any of these in the past two weeks:

- ☐ I have been unable to laugh and see the funny side of things.
- ☐ I have not looked forward to things I used to enjoy.
- ☐ I have blamed myself when things went wrong.
- ☐ I have been anxious or worried for no reason.
- ☐ I have felt scared or panicky for no reason.
- ☐ Things have been getting the best of me.
- ☐ I have been so unhappy that I have had trouble sleeping.
- ☐ I have felt sad or miserable.
- ☐ I have been so unhappy that I cry often.
- ☐ I have thought of harming myself, or others.

What can you do?

Do not wait to ask for help. You can also call 1-800-809-1350 or 1-800-809-1350.

SCHEDULE YOUR POSTPARTUM CHECK-UPS!

You should have your first postpartum check-up within the first 3 weeks after you had your baby. You should have 12 weeks after you have had a baby.

What is a postpartum check-up?

A postpartum check-up is a visit you have with your doctor to make sure you are doing well after having a baby. Even if you think you are doing fine, it is an important time for you and your doctor to talk about all the changes you have.

Preparing for your visit:

Make a list of questions and concerns you have. Write down how you are feeling about how long the bleeding will last, your pelvic area to go away. If you are like how you can tell if the baby is getting better.

What happens at the postpartum check-up?

- Physical examination. Your doctor will check your body to make sure you are healing properly.
- Feeding your baby. Your doctor will check if you are getting enough food.
- Family spacing and birth control. Your doctor will talk to you about when you can have another child and what kind of birth control you want.
- Your mood and feelings. Many women feel overwhelmed, anxious, or other feelings you may not expect.

After the check-up:

Schedule your next check-up. Your doctor will tell you when to come back.

FAMILY PLANNING

What is family planning?

Family planning is deciding how many children you and your partner would like to have and how many years you would like between each birth.

When is a good time to think about family planning?

Now is the perfect time to think about family planning. As you get near the end of your pregnancy, let your doctor know you would like to talk about birth control options. Talk to your doctor again about family planning in your postpartum check-ups. There are many different kinds of birth control. There are also options for women who are breastfeeding.

What kind of birth control would be best for me?

Some birth control methods are the pill, the patch, the ring, and an injection. For these methods to work the best they can, they need to be taken by the directions. For instance, the pill needs to be taken every day while the injection is every 3 months. Long-acting reversible contraceptives, also called LARCs, are another option. LARCs include IUDs (intrauterine device) and hormonal contraceptive implants. Condoms can help but do not work as well as other kinds of birth control. Condoms do protect you from sexually transmitted diseases (STDs). You have lots of options for how you plan for your next baby. Talk with your doctor to choose what will work best for you.

How do I talk to my doctor about family planning?

Call your doctor's office to schedule an appointment to talk about which family planning options are best for you. If you need help scheduling an appointment, call PHC's Care Coordination team at (800) 809-1350, Monday - Friday 8 a.m. to 5 p.m. TTY (800) 735-2929 or 711.

Educational Packet



MAKE SURE YOUR BABY IS ELIGIBLE FOR MEDI-CAL

After your baby is born, it is very important that you fill out the **Newborn Referral Form** (MC 330 located in this packet). This form confirms your baby's eligibility for Medi-Cal. Mail or fax the form to the office that processes Medi-Cal applications for the county you live in. You can also call your eligibility worker to tell them your baby was born.

If you have questions, call PHC's Member Services Department at (800) 863-4155, TTY users call the California Relay Service at (800) 735-2929 or 711. You can also call your county office. County phone numbers are listed below.

Del Norte
Health and Human Services
(707) 464-3191

Humboldt
Health and Human Services
(877) 410-8809

Lake
Social Services
(800) 628-5288

Lassen
WORKS and Community Social Services
(530) 251-8152

Marin
Health and Human Services
(877) 410-8817

Mendocino
Health and Human Services
(707) 463-7700

Modoc
Social Services
(530) 233-6501

Protect Your Baby

Schedule a Well-Child Visit!

At well-child visits, your child's doctor will:

- Measure their height, weight, and head
- Talk about developmental milestones
- Give all recommended immunizations (shots)
- Screen for blood lead at 12 and 24 months
- Ask about your child's eating habits and how your family is doing

PHC's
Member Services
can help!

M - F, 8 a.m.
(800) 863-4155
TTY
(800) 735-2929
or 711

☐ **3 - 5 days**
HepB

☐ **2 Months**
DTaP, HepB,
Hib, PCV, IPV,
Rotavirus

☐ **4 Months**
DTaP, Hib,
PCV, IPV,
Rotavirus

☐ **6 Months**
DTaP, HepB, Hib,
PCV, IPV, Rotavirus
Dental Fluoride
Varnish, Flu shot

☐ **9 Months**
Anemia

☐ **12 Months**
MMR, HepA,
Varicella

☐ **15 Months**
DTaP, Hib,
PCV

☐ **18 Months**
HepA
Autism Screening

☐ **24 Months**
Anemia Test
Autism Screening

☐ **Yearly**
Visits A
Flu Shot
Fall

Vaccination Key

Hep - Hepatitis
DTaP - diphtheria, tetanus, pertussis
MMR - measles, mumps, rubella

IPV - Polio

Varicella - Chicken Pox

Hib - Haemophilus b

PCV - pneumococcal disease



Human Services
(877) 699-6868

Trinity
Health and Human Services
(800) 851-5658

Yolo
Health and Human Services
(855) 278-1594

Parents' Guide to Taking Care of Baby



Partnership HealthPlan of California

Healthy Babies

- For babies new to PHC less than 1 year old
- Phone call check ins happen at:
 - Enrollment
 - 7 months
 - 14 months
 - 22 months
 - 26 months
 - 30 months
 - Plus additional if needed
- Incentive - \$25 gift card x2
 - 2 Well Child visits with shots before 3 months
 - 2 Well Child visits with shots between 4-6 months





Healthy Kids

- For kids ages 3-6
- PHC staff will send reminder booklets to all children
- PHC Staff will make follow-up calls to authorized representative
 - Offer assistance to schedule next well-child visit
 - Call after scheduled appointment to confirm attendance at visit
- PHC will provide a \$25 gift card per year
 - PHC will mail to member based on member attestation
- Community Resources as needed

Healthy Kids Postcard

It's That Time Again!



Take your child to their well-child visit and get a **\$25** gift card!



A well-child visit is an important part of taking care of your child's health. Their primary care provider will spend time during the visit:

- Doing a head-to-toe physical exam
- Giving vaccines that your child may need
- Screening for development, oral health, vision, hearing and nutrition
- Testing for lead levels
- Answering questions you may have about your child's health



Get a gift card for taking your child to their well-child visit!

PHC is here to support the health of your child. Call today to learn how to get your gift card **(855) 798-8764**. TTY users can call the California Relay Service at **(800) 735-2929**.

Additional Support

- Case Management referrals for at-risk moms or babies
 - Complex Case Management
 - Access to Care
- Carelon referrals for mental health services
 - Perinatal mood disorders
 - Postpartum depression
 - Behavioral concerns for child
 - Anxiety / depression in child



How to Refer



Forms

Common Forms

NEMT Required Justification Form (PCS)

Provider Request to Discharge Member

Medicare/Medi-Cal Crossover Claim Form

Medical Equipment Distribution Services

Guidelines | Request Form | Instructions

Growing Together Referral Form

Referral Authorization Form (RAF)

Treatment Authorization Request (TAR) Form

Missed Appointment Form

Provider Change Form

Interested in Contracting with Partnership? [Click here](#)

Partnership Contracted Providers Adding New Sites,
[click here](#)

PopHealthOutreach@partnershiphp.org



Growing Together Referral Form

Referral Date

[Click here to enter a date.](#)

Please send completed form via fax to 707-720-2714. Or secure email PopHealthOutreach@partnershiphp.org

REFERRING PRACTITIONER OR FACILITY

Office Name:

Specialty:

Phone:

Fax:

Would you like to be contacted about this referral? ☐ Yes ☐ No

Was the member or authorized representative informed of this referral? ☐ Yes ☐ No

Authorized Representative's Name (if appropriate):

MEMBER INFORMATION

Member's Name:

Member CIN#

DOB:

Preferred Language:

Gender: ☐ Male ☐ Female ☐ Other

Street Address:

City, State, Zip:

County:

Phone:

Additional Comments:

☐ Mom's Growing Together (Prenatal)

EDD:

☐ Mom's Growing Together (Postpartum)

Date of Delivery:

☐ Healthy Babies Growing Together (Child <2-years old)

In all programs, we observe patient confidentiality at all times.

Population Health Management | (855) 798-8764

855-798-8764

Questions



Clinical Pro-Tips



Best Practices
Presented by
Dr. Colleen
Townsend

Best Practices Prenatal Immunizations

- Discuss vaccination throughout pregnancy and identify reasons for hesitance
- Educate pregnant women that vaccinations protect mom **AND** baby
- Infants cannot be fully vaccinated until after 6 months of age
- Young infants carry the **HIGHEST** risk of complications
- All pregnancies are affected by at least **ONE** flu season
- Vaccinate with TDaP in second trimester if you are concerned about timely and regular visits from the mom

Best Practices Timely Prenatal Care

- Use pregnancy calculators by office staff when scheduling first trimester
- Offering PHC sponsored patient incentives to engage patient in timely 1st prenatal
- Discuss benefits of PHC Growing Together with patient
 - Mention incentives to encourage care
- Complete monthly submission of prenatal attestation sheets
- Effective documentation for PQIP reimbursement
 - EDD and date of visit
 - Physical Exam
 - FHT Auscultation, US, Fundal height OR pelvic exam
 - Depression screening - tool and score
 - Correct use of pregnancy surveillance codes

Timely Prenatal Care Compliant Documentation

Documentation in the medical record must include:

- A note indicating the date when the prenatal visit occurred
- Documentation of estimate delivery date (EDD) and gestational age in weeks
- A comprehensive physical and obstetrical examination that includes weight (lbs), blood pressure, and one of the following:
 - Auscultation for fetal heart tone
 - Pelvic exam with obstetric observations
 - Fundus height measurement (a standardized prenatal flow sheet may be used)
 - Ultrasound
- Assessment of a complete medical and social history including but not limited to:
 - History of gestational diabetes
 - Use of drugs, alcohol, or tobacco during pregnancy
 - C-section prior to the pregnancy
 - Issues with previous pregnancy
- Depression screening

Best Practices Timely Postpartum Care

- Schedule visit prior to discharge from hospital
- Use telehealth for **ONE** of these visits
- Refer all prenatal patients to Growing Together Program and as needed to PHC Care Coordination
 - These programs will support scheduling and keeping appointments
 - Incentives for follow-up appointments
- Effective Documentation
 - Delivery date and confirmation of birth outcome
 - Depression screen (valid tool)
 - Assessment and physical exam as indicated
 - Use of correct codes

Timely Postpartum Care Compliant Documentation

Documentation in the medical record must include a note indicating the date when a postpartum visit occurred and the following:

- Date of delivery and live birth confirmation
- A complete postpartum visit that includes all of the following:
 - Weight, blood pressure, and evaluation of the abdomen and breasts.
 - Notation of “normal” / “abnormal” components of a medically necessary physical exam
 - Notation of abdominal exam as: “normal” / “abnormal” or “not clinically indicated”
 - Notation of “breastfeeding” is acceptable for the “evaluation of breasts” component
- Depression screening using one of the approved tools at each visit
- The provider also attests that the following evaluation occurred:
 - Evaluation of lactation (if breastfeeding)
 - Discussion of family planning

Program Resources

- 2023-24 Perinatal QIP Specifications:
<http://www.partnershiphp.org/Providers/Quality/Pages/Perinatal-QIP.aspx>
- Contact us for the FY23-24 Code Set
- ECDS – On demand recorded webinar:
<http://www.partnershiphp.org/Providers/Quality/Pages/Perinatal-QIP.aspx>

Contact Us

Visit our website:

www.partnershiphp.org

Email us:

PerinatalQIP@partnershiphp.org

Perinatal QIP Team:

Amy McCune, Manager of Quality Improvement Programs

Deanna Watson, Program Manager

Questions

Thank you for attending!

**This presentation
will be added
to the PQIP
webpage soon.**

