

**PARTNERSHIP HEALTHPLAN OF CALIFORNIA
MEDI-CAL PROVIDER MANUAL
CLAIMS DEPARTMENT**

VII. Partnership Medi-Cal Claims Inquiries

A. Telephone Claim Inquiries:

Providers can telephone the Partnership Claims department between the hours of 8:00 a.m. and 5:00 p.m. Monday through Friday at (707) 863-4130 or (855) 798-8757.

B. e-Claim Inquiries:

Providers can obtain claim status information via the Partnership website at www.partnershiphp.org Online Services. In addition to the claim status, providers can view or print copies of their RAs and view check payment amounts and related claims. For further information on the e-Claim Inquiry system and/or to obtain access, contact your Provider Relations Representative at (707) 863-4100.