



Medi-Cal Provider Directory

Siskiyou County

CONTACT US

(800) 863-4155 | <http://www.partnershiphp.org>

TABLE OF CONTENTS

How to use this list:..... 1
 Para usar esta lista:..... 2
 Glossary of Terms..... 3
 Glosario de términos 6
 Nondiscrimination Notice..... 10
 Aviso de no discriminación 13
 Grievances 11
 Quejas 14
 Language Assistance 16
 Asistencia de idiomas..... 16
 Accessibility Standards..... 19
 Estándares de Accesibilidad..... 20
 Timely Access to Care..... 22
 Acceso oportuno a la atención médica..... 23
 Physician Listing Information..... 24
 Información del listado de médicos 24
 Siskiyou Primary Care Provider..... 25
 Dorris 25
 Dunsmuir 25
 Etna 26
 Fort Jones..... 26
 Happy Camp..... 27
 McCloud 27
 Mount Shasta 27
 Tulelake 30
 Weed 31
 Yreka 32
 Siskiyou Facilities, Pharmacy, Urgent Care & VSP List 34
 Hospitals Primary..... 34
 Hospitals Referral 34
 Mental Health Services - Outpatient..... 36
 Facilities, Pharmacy, Urgent Care & VSP List..... 36
 Pharmacy Network List..... 36
 Siskiyou Facilities, Pharmacy, Urgent Care & VSP List 37
 Skilled Nursing Long Term Care Facilities 37
 Urgent Care Sites 37
 Vision Service Plan (VSP) (1-800-877-7195)..... 37
 INDEX..... 38

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency. See Page 19 for a description of codes: 🇺🇸 **P E B I B R E T**

How to use this list:

1. Pick two primary care providers (PCPs). One will be your first choice and the other will be your second choice. We ask you to pick a second choice in case your first choice is not available.
2. Write the names and the provider numbers of the primary care providers that you picked on the enclosed Primary Care Provider Selection Form. Call our Members Services Department to make sure the doctor or medical group is available.
3. Return the Primary Care Selection Form to PHC using the enclosed postage paid return envelope.
4. You can access some Medi-Cal benefits without an authorization from your PCP. Please refer to your Member Handbook or call the PHC Member Services Department for more information about these services.
5. Some hospitals and/or primary care providers may not provide one or more of the following services that are covered benefits: family planning contraceptive services, including emergency contraception; sterilization, including tubal ligation or abortion. You can obtain more information about these services before you choose your PCP by calling your prospective primary care provider or by calling the PHC's Member Services Department at (800)863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.
6. Members are encouraged to pick a Primary Care Provider (PCP) that is closest to their home. However, members can choose any PCP in their County that is available in this Provider Directory.
7. The telephone number listed under each site in this directory is the same number to call after normal business hours.

If you need help filling out the Primary Care Selection Form or if you have any questions about choosing a primary care provider, please call our Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.

Your PCP will give you a referral to send you to a specialist if you need one. A specialist is a doctor who has extra education in one area of medicine. Your PCP will work with you to choose a specialist.

For some types of care, your PCP or specialist will need to ask for approval before you get the care. This is called prior authorization or pre-approval. It means that PHC agrees that the care is medically necessary.

If you have any questions concerning handicapped accessibility, please call our Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.

Para usar esta lista:

1. Escoja dos proveedores de atención primaria (PCP). El primero será el médico que usted prefiere, y el segundo será el que prefiere en segundo lugar. Le pedimos que seleccione dos en caso que el doctor que prefiere no esté disponible.
2. Escriba los nombres y el número de proveedor de cada uno de los dos médicos que escogió en el formulario que se llama "Primary Care Provider Selection Form". Llame a Nuestro Departamento de Servicio al Miembro para asegurarse de que el doctor o el grupo medico está disponible.
3. Regrese el formulario por correo a PHC en el sobre con sello que le incluimos.
4. Usted puede recibir algunos beneficios de Medi-Cal sin ninguna autorización de su doctor primario. Por favor de referir a su Manual para Miembros o llame al departamento de servicios para miembro de PHC para más información sobre estos servicios.
5. Algunos hospitales o proveedores de atención primaria puede que no ofrezcan uno o más de los siguientes beneficios que están cubiertos, como: planificación familiar servicios anticonceptivos, incluyendo anticonceptivo de emergencia, esterilización, incluyendo ligadura de las trompas o aborto. Usted puede recibir más información de estos servicios antes de escoger a su PCP si llama a su prospectivo proveedor de atención primaria o si llama al Departamento de Servicios para Miembros de PHC al (800) 863-4155 (TTY: (800) 735-2929 or 711).
6. Animados a miembros a escoger el proveedor primario (PCP) que esté más cerca de su casa. Sin embargo, miembros pueden escoger cualquier PCP en su condado que esté disponible en este Directorio de Proveedores.
7. El número de teléfono enumerado debajo de cada sitio en el directorio es el mismo número para llamar después de horas normales del negocio.

Si necesita ayuda para completar el formulario que se llama "Primary Care Provider Selection Form", o si tiene preguntas sobre cómo escoger un proveedor de atención primaria, por favor llame a nuestro Departamento de Servicios para Miembros al (800) 863-4155 (TTY: (800) 735-2929 or 711).

Su PCP le dará una referencia para enviarlo a un especialista si lo necesita. Un especialista es un médico que tiene educación adicional en un área de la medicina. Su PCP trabajará con usted para elegir un especialista.

Para algunos tipos de cuidado, su PCP o especialista necesitará pedir autorización antes de que usted obtenga la atención médica. Esto se llama autorización o aprobación previa. Esto significa que PHC esté de acuerdo en que el cuidado es médicamente necesario.

Si tiene cualquier pregunta sobre acceso para incapacitados, por favor llame al Departamento de Servicios para Miembros al (800) 863-4155 (TTY: (800) 735-2929 or 711).

PHC Provider Directory - Glossary of Terms

Here you'll find definitions of basic terms used in the PHC Provider Directory. If you are unable to find an answer to your question, please call Member Services at (800) 863-4155.

Source of Listings

Information for the following items is obtained from providers when they complete their application to join PHC and every three years thereafter. We also check with providers to validate this information every year. We count on the providers to tell us if this information has changed. Updates that are not communicated to us by the provider will not be added to the directory until our next scheduled verification.

1. Name
2. Gender
3. Specialty
4. Hospital Privileges
5. Medical Group Affiliations
6. Board Certifications
7. Accepting New Patients
8. Languages spoken by providers or clinical staff
9. Office locations and phone numbers

Ancillary Provider

An ancillary provider includes durable medical equipment provider, physical therapist, occupational therapist, etc.

Specialty

Specialty means the type of medical care the physician practices. For example, the doctor could specialize in family medicine, dermatology, cardiology, etc. When a physician indicates a specialty on their application to join PHC, we check the providers' education and training history to ensure they are qualified to provide the type of specialty care indicated. Many physicians will complete additional education and training in their specialty area and receive a certification. Please see Board Certification below.

Board Certification

Board certification means the physician completed additional education and training in an area of medicine and passed an examination that certifies he or she has expertise in this area. This information is checked with the American Board of Medical Specialties (ABMS) or other boards when providers complete their application to join PHC and every three years after that. We also check this information every year by asking providers to tell us if the information is still correct. If you would like updated information about a provider's board certification, visit the ABMS website at www.abms.org. Then click on the "Is Your Doctor Certified?" link.

Education and Training If you have a question about a physician's education and training, you can find the information on the Medical Board of California website at www.mbc.ca.gov under License Search, or call PHC Member Services (800) 863-4155.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Community Health Clinic

This is a clinic staffed by a group of doctors and nurses located in a community.

Medical Group Affiliations

The practice, or medical group, the provider belongs to.

Assigned Hospital

The hospital that your provider will send you to when you need inpatient care, unless the care is not available at this hospital.

Hospital Privileges

The hospital where the provider has been approved to render or arrange care.

Provider Languages

Languages other than English spoken by the provider and other clinical staff.

Staff Languages

Languages other than English spoken by nonclinical office staff at the site, not providers.

Provider Address

The location where services and care are rendered.

Provider Site Status

- **Accepting New Patients:** The provider site is able to see new patients.
- **Accepting Existing Patients:** The provider site is only able to see patients who are already assigned to the site.
- **Available by Referral Only:** The provider site is only able to see patients who are referred by their primary care physician.
- **Available only through a hospital or facility:** The provider does not see patients in an office setting. The provider only works with patients who are receiving care at a hospital or facility.
- **Not Accepting New Patients:** The provider site is not able to add new patients to their site.

Specialty Type Allows searching by the provider's medical specialty, or the type of facility. For example, if you are looking for a Dermatologist, select Dermatology from the list. Note: Some physicians may have more than one specialty. For facilities, if you are looking for a hospital, for example, select hospital.

Terms Used in Hospital Listings The Provider Directory allows you to search for hospitals, clinics and other facilities in PHC's network. Below is a list of information you can find in the Provider Directory about a hospital and what they mean. This information is self-reported by the hospital and updated every three years or more frequently as reported by the hospital. We also check with the hospitals to validate this information every year. We count on the hospital to tell us if this information

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has changed. Updates that are not communicated to us by the hospital will not be added to the directory until our next scheduled validation.

- **Name** means the name of a hospital in PHC’s network.
- **Address** means the physical location of a hospital in PHC’s network.
- **Phone** means the telephone number of a hospital in PHC’s network.

Hospital Quality Data Sources

Hospital Quality Data means data from recognized nation or state sources about the quality of a hospital in PHC’s network. PHC’s Provider Directory includes links to quality data from The Leapfrog Group and Quality Check. This information is validated with the applicable accreditation entity every three years or more frequently as report by the hospital.

Hospital Accreditation

When a hospital goes through a review to assess the quality of its systems and processes by an outside organization. PHC checks with the accrediting body to see if the hospital is accredited every 3 years. The Provider Directory includes a link to the hospital’s accrediting body.

Wheelchair & Accessibility Codes

This information is for people with disabilities to help them find an accessible office. Each office is evaluated on the level of access for parking, building, elevator, doctor’s office exam room, and restrooms.

Levels of Access

Accessibility Codes (see page 16 for a description of codes: ♿ **P EB IB R E T**)

Basic Access

The office meets the standards below for parking, exterior and interior building, restrooms, and exam rooms (P, EB, IB, R, and E).

Limited Access

The office does not meet one or more of the standards for parking, exterior and interior building, restrooms, and exam rooms (P, EB, IB, R, and E).

Medical Equipment Access

The office meets the standard below for exam tables and scales (T).

California Children’s Services (CCS)

CCS Providers are providers that meet the CCS program requirements to render services to CCS clients.

Directorio de proveedores PHC - Glosario de términos

Aquí encontrará las definiciones de términos básicos utilizados en el directorio de proveedores de PHC. Si no puede encontrar una respuesta a su pregunta, por favor llame a servicios al miembro al (800) 863-4155.

Fuente de listados

Información para los siguientes artículos se obtiene de parte de los proveedores cuando terminan su solicitud para inscribirse en PHC y cada tres años en lo consiguiente. También verificamos con los proveedores para validar esta información cada año. Confiamos en que los proveedores nos indicarán si esta información ha cambiado. Las actualizaciones que no se nos comuniquen de parte del proveedor no se agregarán al directorio hasta nuestra próxima verificación.

1. Nombre
2. Sexo
3. Especialidad
4. Privilegios en el hospital
5. Afiliaciones con grupos médicos
6. Certificación profesional de la junta
7. Aceptando pacientes nuevos
8. Idiomas que hablan los proveedores o e personal clínico
9. Ubicaciones de las oficinas y números de teléfono

Proveedores de servicios auxiliares

Un proveedor de servicios auxiliares incluyen a un proveedor de equipo médico duradero, fisioterapeuta, terapeuta ocupacional, etc.

Especialidad

Especialidad significa el tipo de atención médica que los médicos proporcionan en su consultorio. Por ejemplo, el médico podría especializarse en medicina familiar, cardiología, dermatología, etc. Cuando un médico indica una especialidad en su solicitud para inscribirse en PHC, nosotros verificamos la formación educativa del proveedor y el historial de su capacitación para asegurarnos de que estén calificados para proporcionar el tipo de atención especializada que se indica. Muchos médicos terminarán su formación educativa y capacitación en su área de especialidad y recibirán una certificación. Por favor consulte la certificación profesional de la junta a continuación.

Certificación profesional de la junta

La certificación profesional de la junta significa que el médico terminó una formación educativa adicional y capacitación en un área de la medicina y pasó un examen que certifica que él o ella tiene experiencia en esta área. Esta información es revisada con la Junta Americana de Especialidades Médicas (ABMS-siglas en inglés) o con otras juntas cuando los proveedores contestan su solicitud para inscribirse en PHC y cada tres años en lo consiguiente. También revisamos esta información cada año al solicitarle a los proveedores que nos indiquen si la información todavía es correcta. Si desea obtener información actualizada acerca de la certificación de un proveedor ante la junta, visite el sitio web ABMS en www.abms.org. Luego, haga clic en el vínculo "Está certificado su médico?"

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Formación educativa y capacitación

Si tiene alguna pregunta sobre la formación educativa y capacitación de un médico, usted puede encontrar la información en el sitio web de la Junta Médica de California en www.mbc.ca.gov en la sección de Búsqueda de la Licencia o llame a servicios al miembro de PHC al (800) 863-4155.

Clínica comunitaria de salud

Esta es una clínica que cuenta con un grupo de médicos y enfermeras ubicados en la comunidad.

Afiliaciones con grupos médicos

El consultorio o grupo médico al que el proveedor pertenece.

Hospital asignado

El hospital al que su proveedor le enviará cuando usted necesite atención de hospitalización, a menos que la atención no esté disponible en ese hospital.

Privilegios en el hospital

El hospital en el que el proveedor haya sido aprobado para brindar o coordinar la atención.

Idiomas que habla el proveedor

Idiomas que no sean el inglés que el proveedor y otro personal clínico hablan.

Idiomas que habla el personal

Idiomas que no sean el inglés que el personal no clínico del consultorio habla en el sitio, no se refiere a los proveedores.

Dirección del proveedor

El lugar donde se brindan los servicios y la atención.

Estado del sitio de los proveedores

- **Aceptando pacientes nuevos:** el sitio del proveedor es capaz de atender a pacientes nuevos.
- **Aceptando pacientes ya existentes:** el sitio del proveedor sólo es capaz de atender a los pacientes que ya han sido asignados al sitio.
- **Disponible con referencia únicamente:** el sitio del proveedor solo puede atender a los pacientes que son referidos por su médico de atención primaria.
- **Disponible únicamente por medio de un hospital o centro de salud:** el proveedor no atiende a los pacientes en un entorno de consultorio. El proveedor únicamente trabaja con los pacientes que están recibiendo atención en un hospital o centro de salud.
- **No acepta nuevos pacientes:** el sitio del proveedor no está disponible para atender a nuevos pacientes en su sitio.

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Tipo de especialidad

Permite la búsqueda del proveedor por especialidad médica o por el tipo de centro de salud. Por ejemplo, si usted está buscando un dermatólogo, seleccione Dermatología en la lista. Nota: Algunos médicos pueden tener más de una especialidad. Para centros de salud, si usted está buscando un hospital, por ejemplo, seleccione hospital.

Términos utilizados en los listados del Hospital

El directorio de proveedores le permite buscar hospitales, clínicas y otros centros de salud en la red de PHC. A continuación encontrará una lista de la información sobre un hospital que usted puede encontrar en el directorio de proveedores y lo que significa. Esta información es auto reportada por el hospital y se actualiza cada tres años o con más frecuencia conforme el hospital lo informe. También verificamos con los hospitales para validar esta información cada año. Confiamos en que los hospitales nos indicarán si esta información ha cambiado. Las actualizaciones que no se nos comuniquen de parte del hospital no se agregarán al directorio hasta nuestra próxima validación programada.

- **Nombre** significa el nombre de un hospital de la red de PHC.
- **Dirección** significa la ubicación física de un hospital de la red de PHC.
- **Teléfono** es el número de teléfono de un hospital de la red de PHC.

Fuente de datos de calidad del hospital

Los datos sobre la calidad del hospital son los datos de parte de fuentes nacionales o estatales reconocidas sobre la calidad de un hospital de la red de PHC. El directorio de proveedores de PHC incluye vínculos a información sobre la calidad del The Leapfrog Group and Quality Check. Esta información es validada con la entidad de acreditación aplicable cada tres años o con más frecuencia conforme el hospital lo informe.

Acreditación de hospitales

Cuando un hospital experimenta una revisión para evaluar la calidad de sus procesos y sistemas por una organización externa. PHC verifica con el organismo de acreditación para determinar si el hospital es acreditado cada 3 años. El directorio de proveedores incluye un enlace al organismo de acreditación del hospital.

Silla de ruedas y los códigos de accesibilidad

Esta información es para las personas con discapacidades para ayudarles a encontrar una oficina accesible. Cada clínica se evalúa de acuerdo al nivel de acceso para el estacionamiento, el edificio, el ascensor, el consultorio de examinación del médico y los baños.

Niveles de acceso

Los códigos de accesibilidad (vea la página 17 para obtener una descripción de los códigos: ♿ **P E B I B R E T**)

Acceso básico

La oficina cumple con los estándares que se encuentran a continuación para el estacionamiento, el interior y exterior del edificio, baños y los consultorios de examinación (P, EB, IB, R y E).

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Acceso limitado

La oficina no cumple con uno o más de los estándares para el estacionamiento, el interior y exterior del edificio, los baños y los consultorios de examinación (P, EB, IB, R y E).

Acceso al equipo médico | consultorio cumple con los siguientes estándares en mesas de examinación y básculas (T).

Servicios para Niños de California (CCS)

Los proveedores de CCS son proveedores que cumplen con los requisitos del programa CCS para prestar servicios a los clientes de CCS.

NONDISCRIMINATION NOTICE

Discrimination is against the law. Partnership HealthPlan of California (PHC) follows State and Federal civil rights laws. PHC does not unlawfully discriminate, exclude people, or treat them differently because of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity, or sexual orientation.

PHC provides:

- Free aids and services to people with disabilities to help them communicate better, such as:
 - ✓ Qualified sign language interpreters
 - ✓ Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - ✓ Qualified interpreters
 - ✓ Information written in other languages

If you need these services, contact PHC between 8 a.m. – 5 p.m. by calling (800) 863-4155. If you cannot hear or speak well, please call (800) 735-2929 or California Relay 711. Upon request, this document can be made available to you in braille, large print, audiocassette, or electronic form. To obtain a copy in one of these alternative formats, please call or write to:

Partnership HealthPlan of California
 4665 Business Center Drive, Fairfield, CA 94534
 (800) 863-4155
 (800) 735-2929 or California Relay 711

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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HOW TO FILE A GRIEVANCE

If you believe that PHC has failed to provide these services or unlawfully discriminated in another way on the basis of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity, or sexual orientation, you can file a grievance with a PHC Civil Rights Coordinator. You can file a grievance by phone, in writing, in person, or electronically:

- By phone: Contact PHC’s Member Services between 8 a.m. – 5 p.m. by calling (800) 863-4155. Or, if you cannot hear or speak well, please call (800) 735-2929 or California Relay 711.
- In writing: Fill out a complaint form or write a letter and send it to:
Partnership HealthPlan of California
Attn: Grievance: PHC Civil Rights Coordinator
4665 Business Center Drive
Fairfield, CA 94534
- In person: Visit your doctor’s office or PHC and say you want to file a grievance.
- Electronically: Visit PHC’s website at <https://partnershiphp.org>.

OFFICE OF CIVIL RIGHTS – CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES

You can also file a civil rights complaint with the California Department of Health Care Services, Office of Civil Rights by phone, in writing, or electronically:

- By phone: Call **916-440-7370**. If you cannot speak or hear well, please call **711 (Telecommunications Relay Service)**.
- In writing: Fill out a complaint form or send a letter to:
Deputy Director, Office of Civil Rights
Department of Health Care
Services Office of Civil Rights
P.O. Box 997413, MS 0009
Sacramento, CA 95899-7413

Complaint forms are available at http://www.dhcs.ca.gov/Pages/Language_Access.aspx.
- Electronically: Send an email to CivilRights@dhcs.ca.gov.

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OFFICE OF CIVIL RIGHTS – U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

If you believe you have been discriminated against on the basis of race, color, national origin, age, disability or sex, you can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by phone, in writing, or electronically:

- By phone: Call **1-800-368-1019**. If you cannot speak or hear well, please call **TTY/TDD 1-800-537-7697**.
- In writing: Fill out a complaint form or send a letter to:

**U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201**

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

- Electronically: Visit the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

AVISO DE NO DISCRIMINACIÓN

La discriminación es contraria a la ley. Partnership HealthPlan of California (PHC) cumple con las leyes estatales y federales de derechos civiles. PHC no discrimina ilegalmente, excluye a las personas ni las trata de manera diferente por motivos de sexo, raza, color, religión, ascendencia, nacionalidad, identificación de grupo étnico, edad, discapacidad mental, discapacidad física, afección médica, información genética, estado civil, género, identidad de género u orientación sexual.

PHC proporciona:

- Ayudas y servicios gratuitos a las personas con discapacidades para ayudarles a comunicarse mejor, como:
 - ✓ Intérpretes de lenguaje de señas calificados
 - ✓ Información escrita en otros formatos (letra imprenta grande, audio, formatos electrónicos accesibles, otros formatos)
- Servicios gratuitos de idiomas para personas cuyo idioma principal no sea el inglés, como:
 - ✓ Intérpretes calificados
 - ✓ Información escrita en otros idiomas

Si necesita estos servicios, comuníquese con PHC entre las 8 a. m. y las 5 p. m. llamando al (800) 863-4155. Si tiene dificultades para oír o hablar, llame al (800) 735-2929 o al servicio de retransmisión de California 711. Si lo solicita, este documento puede ponerse a su disposición en braille, letra imprenta grande, audiocasete o formato electrónico. Para obtener una copia en uno de estos formatos alternativos, llame o escriba a:

Partnership HealthPlan of California
 4665 Business Center Drive, Fairfield, CA 94534
 (800) 863-4155
 (800) 735-2929 o servicio de retransmisión de California 711

CÓMO PRESENTAR UN RECLAMO

Si considera que PHC no ha proporcionado estos servicios o que lo discriminó ilegalmente de otra forma por motivos de sexo, raza, color, religión, ascendencia, nacionalidad, identificación de grupo étnico, edad, discapacidad mental, discapacidad física, afección médica, información genética, estado civil, género, identidad de género u orientación sexual, puede presentar un reclamo ante un coordinador de derechos civiles de PHC. Puede presentar un reclamo por teléfono, por escrito, en persona o por vía electrónica:

- **Por teléfono:** Comuníquese con los Servicios al Miembro de PHC entre las 8 a. m. y las 5 p. m. llamando al (800) 863-4155. O bien, si tiene dificultades para oír o hablar, llame al (800) 735-2929 o al servicio de retransmisión de California 711.
- **Por escrito:** Complete un formulario de queja o escriba una carta y envíela a:
Partnership HealthPlan of California
Attn: Grievance: PHC Civil Rights Coordinator
4665 Business Center Drive
Fairfield, CA 94534
- **En persona:** Visite el consultorio de su médico o PHC y diga que quiere presentar una queja.
- **Por vía electrónica:** Visite el sitio web de PHC en <https://partnershiphp.org>.

OFICINA DE DERECHOS CIVILES: DEPARTAMENTO DE SERVICIOS DE ATENCIÓN MÉDICA DE CALIFORNIA

También puede presentar una queja de derechos civiles ante la Oficina de Derechos Civiles del Departamento de Servicios de Atención Médica de California por teléfono, por escrito o por vía electrónica:

- **Por teléfono:** Llame al **916-440-7370**. Si tiene dificultades para hablar u oír, llame al **711 (servicio de retransmisión de telecomunicaciones)**.
- **Por escrito:** Complete un formulario de queja o envíe una carta a:

**Deputy Director, Office of Civil Rights
Department of Health Care
Services Office of Civil Rights
P.O. Box 997413, MS 0009
Sacramento, CA 95899-7413**

Los formularios de queja están disponibles en
http://www.dhcs.ca.gov/Pages/Language_Access.aspx.

- **Por vía electrónica:** Envíe un correo electrónico a CivilRights@dhcs.ca.gov.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency. See Page 19 for a description of codes: ♿ **P E B I B R E T**

OFICINA DE DERECHOS CIVILES: DEPARTAMENTO DE SALUD Y SERVICIOS HUMANOS DE LOS EE. UU.

Si considera que lo han discriminado por motivos de raza, color, nacionalidad, edad, discapacidad o sexo, también puede presentar una queja de derechos civiles ante la Oficina de Derechos Civiles del Departamento de Salud y Servicios Sociales de los EE. UU. por teléfono, por escrito o por vía electrónica:

- Por teléfono: Llame al **1-800-368-1019**. Si tiene dificultades para hablar u oír, llame al **TTY/TDD 1-800-537-7697**.
- Por escrito: Complete un formulario de queja o envíe una carta a:

**U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201**

Los formularios de queja están disponibles en <http://www.hhs.gov/ocr/office/file/index.html>.

- Por vía electrónica: Visite el Portal de quejas de la Oficina de Derechos Civiles en <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

TAGLINES

English Tagline

ATTENTION: If you need help in your language call 1-800-863-4155 (TTY: 1-800-735-2929). Aids and services for people with disabilities, like documents in braille and large print, are also available. Call 1-800-863-4155 (TTY: 1-800-735-2929). These services are free of charge.

(Arabic) الشعار بالعربية

يُرجى الانتباه: إذا احتجت إلى المساعدة بلغتك، فاتصل بـ 1-800-863-4155 (TTY: 1-800-735-2929). تتوفر أيضًا المساعدات والخدمات للأشخاص ذوي الإعاقة، مثل المستندات المكتوبة بطريقة برييل والخط الكبير. اتصل بـ 1-800-863-4155 (TTY: 1-800-735-2929). هذه الخدمات مجانية.

Հայերեն պիտակ (Armenian)

ՈՒՇԱԴՐՈՒԹՅՈՒՆ: Եթե Ձեզ օգնություն է հարկավոր Ձեր լեզվով, զանգահարեք 1-800-863-4155 (TTY: 1-800-735-2929): Կան նաև օժանդակ միջոցներ ու ծառայություններ հաշմանդամություն ունեցող անձանց համար, օրինակ՝ Բրայլի գրատիպով ու խոշորատառ տպագրված նյութեր: Զանգահարեք 1-800-863-4155 (TTY: 1-800-735-2929): Այդ ծառայություններն անվճար են:

ឃ្លាសម្គាល់ជាភាសាខ្មែរ (Cambodian)

ចំណាំ: បើអ្នក ត្រូវ ការជំនួយ ជាភាសា របស់អ្នក សូម ទូរស័ព្ទទៅលេខ 1-800-863-4155 (TTY: 1-800-735-2929)។ ជំនួយ និង សេវាកម្ម សម្រាប់ ជនពិការ ដូចជាឯកសារសរសេរជាអក្សរធំ សម្រាប់ជនពិការភ្នែក ឬឯកសារសរសេរជាអក្សរព្រមព្រីន ក៏អាចរកបានផងដែរ។ ទូរស័ព្ទមកលេខ 1-800-863-4155 (TTY: 1-800-735-2929)។ សេវាកម្មទាំងនេះមិនគិតថ្លៃឡើយ។

简体中文标语 (Chinese)

请注意：如果您需要以您的母语提供帮助，请致电 1-800-863-4155 (TTY: 1-800-735-2929)。另外还提供针对残疾人士的帮助和服务，例如文盲和需要较大字体阅读，也是方便取用的。请致电 1-800-863-4155 (TTY: 1-800-735-2929)。这些服务都是免费的。

(Farsi) مطلب به زبان فارسی

توجه: اگر می خواهید به زبان خود کمک دریافت کنید، با 1-800-863-4155 (TTY: 1-800-735-2929) تماس بگیرید. کمکها و خدمات مخصوص افراد دارای معلولیت، مانند نسخه های خط بریل و چاپ با حروف بزرگ، نیز موجود است. با 1-800-863-4155 (TTY: 1-800-735-2929) تماس بگیرید. این خدمات رایگان ارائه می شوند.

हिंदी टैगलाइन (Hindi)

ध्यान दें: अगर आपको अपनी भाषा में सहायता की आवश्यकता है तो 1-800-863-4155 (TTY: 1-800-735-2929) पर कॉल करें। अशक्तता वाले लोगों के लिए सहायता और सेवाएं, जैसे ब्रेल और बड़े प्रिंट में भी दस्तावेज़ उपलब्ध हैं। 1-800-863-4155 (TTY: 1-800-735-2929) पर कॉल करें। ये सेवाएं नि: शुल्क हैं।

Nge Lus Hmoob Cob (Hmong)

CEEB TOOM: Yog koj xav tau kev pab txhais koj hom lus hu rau 1-800-863-4155 (TTY: 1-800-735-2929). Muaj cov kev pab txhawb thiab kev pab cuam rau cov neeg xiam oob qhab, xws li puav leej muaj ua cov ntawv su thiab luam tawm ua tus ntawv loj. Hu rau 1-800-863-4155 (TTY: 1-800-735-2929). Cov kev pab cuam no yog pab dawb xwb.

日本語表記 (Japanese)

注意日本語での対応が必要な場合は 1-800-863-4155 (TTY: 1-800-735-2929)へお電話ください。点字の資料や文字の拡大表示など、障がいをお持ちの方のためのサービスも用意しています。1-800-863-4155 (TTY: 1-800-735-2929)へお電話ください。これらのサービスは無料で提供しています。

한국어 태그라인 (Korean)

유의사항: 귀하의 언어로 도움을 받고 싶으시면 1-800-863-4155 (TTY: 1-800-735-2929) 번으로 문의하십시오. 점자나 큰 활자로 된 문서와 같이 장애가 있는 분들을 위한 도움과 서비스도 이용 가능합니다. 1-800-863-4155 (TTY: 1-800-735-2929) 번으로 문의하십시오. 이러한 서비스는 무료로 제공됩니다.

ແທກໄລພາສາລາວ (Laotian)

ປະກາດ: ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນພາສາຂອງທ່ານໃຫ້ໂທຫາເບີ 1-800-863-4155 (TTY: 1-800-735-2929). ຍັງມີຄວາມຊ່ວຍເຫຼືອແລະການບໍລິການສໍາລັບຄົນພິການເຊັ່ນເອກະສານທີ່ເປັນອັກສອນນູນແລະມິໂຕພິມໃຫຍ່ ໃຫ້ໂທຫາເບີ 1-800-863-4155 (TTY: 1-800-735-2929). ການບໍລິການເຫຼົ່ານີ້ບໍ່ຕ້ອງເສຍຄ່າໃຊ້ຈ່າຍໃດໆ.

Mien Tagline (Mien)

LONGC HNYOUV JANGX LONGX OC: Beiv taux meih qiex longc mienh tengx faan benx meih nyei waac nor douc waac daaih lorx taux 1-800-863-4155 (TTY: 1-800-735-2929). Liouh lorx jauv-louc tengx aengx caux nzie gong bun taux ninh mbuo wuaaic fangx mienh, beiv taux longc benx nzangc-pokc bun hluo mbiutc aengx caux aamz mborqv benx domh sou se mbenc nzoih bun longc. Douc waac daaih lorx 1-800-863-4155 (TTY: 1-800-735-2929). Naaiv deix nzie weih gong-bou jauv-louc se benx wang-henh tengx mv zuqc cuotv nyaanh oc.

ਪੰਜਾਬੀ ਟੈਗਲਾਈਨ (Punjabi)

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਾਲ ਕਰੋ 1-800-863-4155 (TTY: 1-800-735-2929). ਅਪਾਹਜ ਲੋਕਾਂ ਲਈ ਸਹਾਇਤਾ ਅਤੇ ਸੇਵਾਵਾਂ, ਜਿਵੇਂ ਕਿ ਬ੍ਰੇਲ ਅਤੇ ਮੋਟੀ ਛਪਾਈ ਵਿੱਚ ਦਸਤਾਵੇਜ਼, ਵੀ ਉਪਲਬਧ ਹਨ | ਕਾਲ ਕਰੋ 1-800-863-4155 (TTY: 1-800-735-2929). ਇਹ ਸੇਵਾਵਾਂ ਮੁਫਤ ਹਨ |

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🧠 = Trained in Cultural Competency. See Page 19 for a description of codes: 📄 **PEBIBRET**

Русский слоган (Russian)

ВНИМАНИЕ! Если вам нужна помощь на вашем родном языке, звоните по номеру 1-800-863-4155 (линия ТТТ: 1-800-735-2929). Также предоставляются средства и услуги для людей с ограниченными возможностями, например документы крупным шрифтом или шрифтом Брайля. Звоните по номеру 1-800-863-4155 (линия ТТТ: 1-800-735-2929). Такие услуги предоставляются бесплатно.

Mensaje en español (Spanish)

ATENCIÓN: si necesita ayuda en su idioma, llame al 1-800-863-4155 (TTY: 1-800-735-2929). También ofrecemos asistencia y servicios para personas con discapacidades, como documentos en braille y con letras grandes. Llame al 1-800-863-4155 (TTY: 1-800-735-2929). Estos servicios son gratuitos.

Tagalog Tagline (Tagalog)

ATENSIYON: Kung kailangan mo ng tulong sa iyong wika, tumawag sa 1-800-863-4155 (TTY: 1-800-735-2929). Mayroon ding mga tulong at serbisyo para sa mga taong may kapansanan, tulad ng mga dokumento sa braille at malaking print. Tumawag sa 1-800-863-4155 (TTY: 1-800-735-2929). Libre ang mga serbisyong ito.

แท็กไลน์ภาษาไทย (Thai)

โปรดทราบ: หากคุณต้องการความช่วยเหลือเป็นภาษาของคุณ กรุณาโทรศัพท์ไปที่หมายเลข 1-800-863-4155 (TTY: 1-800-735-2929) นอกจากนี้ ยังพร้อมให้ความช่วยเหลือและบริการต่าง ๆ สำหรับบุคคลที่มีความพิการ เช่น เอกสารต่าง ๆ ที่เป็นอักษรเบรลล์และเอกสารที่พิมพ์ด้วยตัวอักษรขนาดใหญ่ กรุณาโทรศัพท์ไปที่หมายเลข 1-800-863-4155 (TTY: 1-800-735-2929) ไม่มีค่าใช้จ่ายสำหรับบริการเหล่านี้

Примітка українською (Ukrainian)

УВАГА! Якщо вам потрібна допомога вашою рідною мовою, телефонуйте на номер 1-800-863-4155 (TTY: 1-800-735-2929). Люди з обмеженими можливостями також можуть скористатися допоміжними засобами та послугами, наприклад, отримати документи, надруковані шрифтом Брайля та великим шрифтом. Телефонуйте на номер 1-800-863-4155 (TTY: 1-800-735-2929). Ці послуги безкоштовні.

Khẩu hiệu tiếng Việt (Vietnamese)

CHÚ Ý: Nếu quý vị cần trợ giúp bằng ngôn ngữ của mình, vui lòng gọi số 1-800-863-4155 (TTY: 1-800-735-2929). Chúng tôi cũng hỗ trợ và cung cấp các dịch vụ dành cho người khuyết tật, như tài liệu bằng chữ nổi Braille và chữ khổ lớn (chữ hoa). Vui lòng gọi số 1-800-863-4155 (TTY: 1-800-735-2929). Các dịch vụ này đều miễn phí.

Accessibility Standards for Seniors and Persons with Disabilities

This directory now lists codes to define “accessibility” standards. These standards are meant to help seniors and persons with disabilities. The intent is that members can get in and around offices safely and without help from others. These codes are not yet listed for all providers. If you do not see these codes listed under a certain provider’s name, just call the office. You can ask if they have the type of access that you need.

Levels of Access

Basic Access

The office meets the standards below for parking, interior and exterior building, exam rooms, and restrooms (P, EB, IB, R, and E).

Limited Access

The office does not meet one or more of the standards below for parking, interior and exterior building, exam rooms, and restrooms (P, EB, IB, R, and E).

Medical Equipment Access

The office meets the standard below for exam tables and scales (T).

Accessibility Codes

 = Wheelchair Accessible

P = Parking

Accessible parking spaces, including van accessible spaces(s), are present. Pathways have curb ramps between the parking lot, office, and at drop off areas.

EB = Exterior Building

Curb ramps and other ramps to the building are not too long. Ramps are wide enough for a wheelchair or scooter. Handrails are on both sides of the ramp. There is an "accessible" entrance to the building. Doors open wide enough for a wheelchair or scooter, and have handles that are easy to use.

IB = Interior Building

Pathways are wide enough for a wheelchair or scooter. Stairs, if present, have handrails. If there is an elevator, it can be used at all times the building is open. The elevator has easy to hear sounds and Braille buttons within reach. The elevator has enough room for a wheelchair or scooter to turn around. If there is a platform lift, it can be used without help.

R = Restroom

The restroom doors are wide enough for a wheelchair or scooter. The restroom has enough room for a wheelchair or scooter to turn around and close the door. There are grab bars which allow easy transfer from wheelchair to toilet. The sink is easy to get to and the faucets, soap, and toilet paper are easy to reach and use.



E = Exam Room

The doors to the exam rooms open wide enough for a wheelchair or scooter. The exam room has enough room for a wheelchair or scooter to turn around.

T = Exam Table/Scale

The exam table moves up and down and has space next to it for a wheelchair or scooter. The weight scale can be used by patients with wheelchairs or scooters.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency. See Page 19 for a description of codes:  **P EB IB R E T**

Normas de Accesibilidad para Personas Mayores y Personas con Discapacidades

Este directorio enumera los códigos para definir las normas de “accesibilidad”. Estas normas pretenden ayudar a personas mayores y a personas con discapacidades. La intención es que los miembros puedan entrar y desplazarse por las oficinas de manera segura y sin ayuda de otros. Estos códigos todavía no se encuentran enumerados para todos los proveedores. Si no ve estos códigos enumerados bajo el nombre de cierto proveedor, llame a la oficina del proveedor. Puede preguntar si tienen el tipo de acceso que usted necesita.

Niveles de acceso

Acceso básico

La oficina cumple con las normas de estacionamiento, interior y exterior del edificio, salas de examen y baños (P, EB, IB, R y E).

Acceso limitado

La oficina no cumple con una o más de las normas de estacionamiento, interior y exterior del edificio, salas de examen y baños (P, EB, IB, R y E).

Acceso de equipo médico

La oficina cumple con la norma para camillas de examen y básculas (T).

Códigos de accesibilidad

 = Accesible a silla de ruedas (Wheelchair Accessible)

P = Estacionamiento (Parking)

Espacios de estacionamiento accesible, incluyendo espacios accesibles para van, están presente. Las entradas tienen rampas de acceso en las aceras entre el estacionamiento, la oficina y las áreas para dejar a las personas.

EB = Exterior del edificio (Exterior Building)

Las rampas en las aceras y otras rampas hacia el edificio no son demasiado largas. Las rampas son suficientemente anchas para permitir el acceso de una silla de ruedas o un scooter. Los pasamanos se encuentran en ambos lados de la rampa. El edificio tiene una entrada “accesible”. La abertura de las puertas es suficientemente ancha como para permitir el acceso de una silla de ruedas o un scooter, y tienen agarraderas que son fáciles de usar.



IB = Interior del Edificio (Interior Building)

Los pasillos son lo suficientemente anchos como para una silla de ruedas o un scooter. Las escaleras, si las hay, tienen pasamanos. Si hay ascensor, puede usarse en todo momento en que el edificio esté abierto. El ascensor tiene sonidos fáciles de oír y botones Braille al alcance. El ascensor tiene espacio suficiente como para que una persona en silla de ruedas o scooter se dé vuelta. Si hay ascensor con plataforma, se puede usar sin ayuda.

R = Baño (Restroom)

Las puertas del baño son lo suficientemente anchas como para una silla de ruedas o un scooter. El baño tiene suficiente espacio para que una persona en silla de ruedas o scooter se dé vuelta y cierre la puerta. Hay pasamanos que permiten trasladarse fácilmente de la silla de ruedas al inodoro. Es fácil llegar al lavamanos, y las llaves, jabón y papel higiénico son fáciles de alcanzar y usar.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency. See Page 19 for a description of codes:  **P EB IB R E T**

E = Sala de Examen (Exam Room)

La abertura de las puertas que llevan hacia las salas de examen son lo suficientemente anchas como para una silla de ruedas o un scooter. La sala de examen tiene suficiente espacio como para que una persona en silla de ruedas o scooter se dé vuelta.

T = Camilla de Examen/Báscula (Exam Table/Scale)

La camilla de examen se mueve hacia arriba y hacia abajo y tiene espacio a un lado como para una silla de ruedas o scooter. Los pacientes en sillas de ruedas o scooters pueden usar la báscula.

Timely Access to Care

This table shows you the how long it should take you to get an appointment with a PHC provider. If it takes you longer to get an appointment you can call us at **(800) 863-4155** for assistance. If you need care outside the normal office hours, you can call the Advice Nurse at no cost to you. The Advice Nurse line is available 7 days a week, 24 hours a day at (866) 778-8873, TTY users call (800) 735-2929 or 711.

Appointment Type	Must Get Appointment Within
Urgent care appointments that do not require pre-approval (prior authorization)	48 hours
Non-urgent primary care appointments	10 business days
Non-urgent specialist	15 business days
Non-urgent mental health provider (non-physician)	10 business days
Non-urgent appointment for ancillary services for the diagnosis or treatment of injury, illness, or other health condition	15 business days
Telephone wait times during normal business hours	5 minutes
Triage – 24/7 services	24/7 services – No more than 30 minutes

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency. See Page 19 for a description of codes: ♿ **P E B I B R E T**

Acceso oportuno a la atención médica

Esta tabla le muestra qué tanto tiempo debería tomarle obtener una cita con un proveedor de PHC. Si llega a tomar más tiempo puede comunicarse con nosotros al **(800) 863-4155** para solicitar asistencia. Si necesita atención médica fuera del horario normal del consultorio, puede llamar a la enfermera de asesoría sin costo alguno para usted. La línea de asesoría de enfermeras está disponible los 7 días a la semana, las 24 horas al día al (866) 778-8873, los usuarios de TTY deben llamar al (800) 735-2929 o marcar 711.

Tipo de cita	Debe obtener la cita dentro de
Citas de atención de urgencia que no requieren aprobación previa (autorización previa)	48 horas
Citas de atención médica primaria no urgentes	10 días laborales
Especialista no urgente	15 días laborales
Proveedor de salud mental no urgente (profesional de la salud no médico)	10 días laborales
Cita no urgente para servicios auxiliares para el diagnóstico o tratamiento de una lesión, enfermedad u otra afección de salud	15 días laborales
Tiempos de espera al teléfono durante el horario normal de trabajo	5 minutos
Triaje - servicios 24/7	Servicios las 24 horas del día, los 7 días de la semana – No más de 30 minutos

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency. See Page 19 for a description of codes: ♿ **P E B I B R E T**

Physician Listing Information

To report a potential error in the Provider Directory - Email PHCDirectory@partnershiphp.org or call (800) 863-4155.

How to read the Provider Directory

To help you in your selection, the following information is provided about each personal physician.

Como leer el Directorio de Proveedores

Para ayudarlo a seleccionar un proveedor, lea la información siguiente sobre cada proveedor.

City Location or Specialty Type	Fairfield	Ubicación de Ciudad o Tipo de Especialidad
Provider Site Name	Family Medical Center	Nombre del Sitio del Proveedor
PCP Site Number	<u>PCP # 1234-0001</u>	Número de Sitio del PCP
Enrollment Status	Open to New Patients	Estado de Inscribirse
Ages Accepted	Ages: No Age Limitations	Las Edades Aceptadas
Hospital Affiliation	Hospital(s): NorthBay	Afiliación de Hospital
Address	1234 Hospital Drive Fairfield, CA 94534	Dirección
Accessibility	♿ P E B I B R E T	Accesibilidad
Phone	(707) 555-5555 (phn)	Teléfono
Fax	(707) 555-5556 (fax)	Fax
URL Website	<u>www.abc123.com</u>	URL Sitio Web
Hours	Mon – Fri 8 a.m. – 6 p.m.	Horas
Medical Specialty	Family Practice	Especialidad Médica
Provider’s Name	◆ Doe, John MD 🌐	Nombre del Proveedor Médico
NPI	1234567890	NPI
License Number	A12345	Número de Licencia
Languages	Spanish, Tagalog	Idiomas
Special Accommodations and Levels of Access	Adj. Exam Tables Special Scales for Wheelchairs Scales that weigh up to 300lbs Hoyer Lift Gurney Accommodations Hearing Impaired Accommodations Onsite Interpretation Services Basic Access	Alojamiento Especial y Niveles de Acceso

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Dorris

Butte Valley Health Center

Mountain Valleys Health Centers
PCP PHC#: 24685-0004
NPI: 1013088582
FQHC
Family Medicine, Pediatrics
Accepting New Patients
No Age Limitations
CHDP Provider

610 W 3rd St
Dorris, CA 96023
♿, **P,IB,E**
Level of Access: Limited
Primary Phone: (530) 999-9070
Primary Fax: (530) 397-4567
www.mtnvalleyhc.org
Mon - Fri 8:00 AM - 5:00 PM

Colas, Chuck R, DO 🌐
NPI: 1831204288
License: 20A7380
Gender: Male
Hospital Privileges: Mayers Memorial Hospital

Family Medicine

Babb, Aaron Conner, MD 🌐
NPI: 1093026999
License: A125947
Gender: Male
Hospital Privileges: Mayers Memorial Hospital

Cohn, Alan, DO 🌐

◆ Family Medicine
NPI: 1073599171
License: 20A5992
Gender: Male
Hospital Privileges: Mercy Medical Center-Mt Shasta

Colas, Chuck R, DO 🌐
NPI: 1831204288
License: 20A7380
Gender: Male
Hospital Privileges: Mayers Memorial Hospital

Gilman-Short, Sarah Jean, MD

◆ Family Medicine
NPI: 1669799979
License: C173938
Gender: Female

Italian, Spanish

Snyder, Laneah Lynn, MD

◆ Family Medicine
NPI: 1174848519
License: C174993
Gender: Female

Pediatrics

Frye, Tiffany Lynn, DO 🌐

◆ Pediatrics
NPI: 1285927509
License: 20A17429
Gender: Female
Spanish

Akas, Michael N, FNP 🌐

NPI: 1649634841
License: 95005756
Gender: Male

Carlson, Ryan Scott, FNP 🌐

NPI: 1992227789
License: 95012004
Gender: Male

Conner, Alexandria, PA-C 🌐

NPI: 1457980138
License: 58934
Gender: Female

Fadness, Julie Marie, FNP 🌐

NPI: 1740625516
License: 23146
Gender: Female

Special Accommodations: Adj. Exam Tables, Gurney Accommodations, Scales that weigh up to 500lbs

Dunsmuir

Dunsmuir Community Health Center

McCloud Healthcare Clinic, Inc.
PCP PHC#: 28005-0001
NPI: 1376893420
FQHC
Family Medicine, Pediatrics
Accepting New Patients
No Age Limitations
CHDP Provider

4309 Stagecoach Rd
Dunsmuir, CA 96025
♿, **IB,R,E**
Level of Access: Limited
Primary Phone: (530) 235-4138
Primary Fax: (530) 235-2453
www.mccloudhealth.com
Tue - Fri 9:00 AM - 5:00 PM

Family Medicine

Sternberg, Harvey Joel, MD 🌐

NPI: 1376539981
License: G52017
Gender: Male
Spanish
Hospital Privileges: Mercy Medical Center-Mt Shasta

Pediatrics

Fort, Grady Reynolds, MD 🌐

◆ Pediatrics
NPI: 1982765582
License: G27353
Gender: Male

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency. See Page 19 for a description of codes: ♿ **P EB IB R E T**

Awamleh, Claudia, FNP 🌐

NPI: 1881168714
License: 95010847
Gender: Female

Spanish

Ridge, Jeffrey Dean, FNP 🌐

NPI: 1083180533
License: 95011517
Gender: Male

Special Accommodations: Adj. Exam
Tables, Gurney Accommodations,
Scales that weigh up to 350lbs

Etna

Scott Valley Rural Health Clinic

Fairchild Medical Clinic
PCP PHC#: 26863-0001
NPI: 1336330646

RHC

Family Medicine, Internal Medicine

Accepting New Patients

No Age Limitations
CHDP Provider

8 Commercial St
Etna, CA 96027

♿, **P,EB,IB,R,E,T**

Level of Access: Basic

Primary Phone: (530) 467-5393

Primary Fax: (530) 467-5355

www.fairchildmed.org

Mon - Fri 8:15AM - 4:30 PM

Family Medicine

Rabinowitz, Samuel Chaim, MD 🌐

NPI: 1497844088
License: A45651

Gender: Male

Hospital Privileges: Fairchild Medical
Center

Internal Medicine

Wilson, David Philip, MD

◆ Emergency Medicine

◆ Internal Medicine

NPI: 1801891130

License: G37216

Gender: Male

Hospital Privileges:

Fairchild Medical Center

St Elizabeth Community Hospital

Sutter Coast Hospital

CCS Provider

Youssef, Moudy Samir, MD 🌐

NPI: 1881743409

License: A138027

Gender: Male

Arabic

Hospital Privileges: Fairchild Medical
Center

Fournier, Christa Lynn, NP 🌐

NPI: 1669897542

License: 95000448

Gender: Female

Kenny, Savannah Lea, FNP 🌐

NPI: 1538635065

License: 95009922

Gender: Female

Special Accommodations: Adj. Exam
Tables, Gurney Accommodations,
Medical Equipment Access, Scales
that weigh up to 500lbs

Fort Jones

Anav Tribal Health Clinic

Quartz Valley Indian Reservation

PCP PHC#: 27951-0002

NPI: 1306062419

Tribal

Family Medicine

Accepting New Patients

No Age Limitations

CHDP Provider

9024 Sniktaw Ln

Fort Jones, CA 96032

♿, **P,EB,IB,R,E**

Level of Access: Basic

Primary Phone: (530) 468-4470

Primary Fax: (530) 468-4478

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Knuppel, Kyle Addison, MD 🌐

◆ Family Medicine

NPI: 1588002851

License: C171422

Gender: Male

Special Accommodations: Adj. Exam
Tables, Scales that weigh up to
600lbs

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Happy Camp

Karuk Tribal Health Clinic

PCP PHC#: 28006-0002

NPI: 1952483406

Tribal

Family Medicine

Accepting New Patients

No Age Limitations

CHDP Provider

64236 Second Ave

Happy Camp, CA 96039

♿, **P,EB,IB,R,E,T**

Level of Access: Basic

Primary Phone: (530) 493-5257

Primary Fax: (530) 493-5270

Mon - Fri 8:00 AM - 5:00 PM

Einsele, Peggy Marie, NP

NPI: 1194185397

License: 95003912

Gender: Female

Goodwin, Gregory Thomas, PA

NPI: 1427197920

License: 14029

Gender: Male

Moser, Diana Eugenia, FNP

NPI: 1154329555

License: 95007189

Gender: Female

Special Accommodations: Gurney
Accommodations, Scales that weigh
up to 700lbs

McCloud

McCloud Healthcare Clinic

McCloud Healthcare Clinic, Inc.

PCP PHC#: 22294-0004

NPI: 1164428488

FQHC

Family Medicine, Pediatrics

Accepting New Patients

No Age Limitations

CHDP Provider

116 W Minnesota Ave

McCloud, CA 96057

♿, **P,EB,IB,R,E**

Level of Access: Basic

Primary Phone: (530) 964-2389

Primary Fax: (530) 964-3141

Spanish

www.mccloudhealth.com

Mon, Wed 9:00 AM - 5:00 PM

Family Medicine

Sternberg, Harvey Joel, MD 🌐

NPI: 1376539981

License: G52017

Gender: Male

Spanish

Hospital Privileges: Mercy Medical

Center-Mt Shasta

Tatelman, Joyce Inez, MD

◆ Family Medicine

NPI: 1447276878

License: A60885

Gender: Female

Pediatrics

Fort, Grady Reynolds, MD 🌐

◆ Pediatrics

NPI: 1982765582

License: G27353

Gender: Male

Awamleh, Claudia, FNP 🌐

NPI: 1881168714

License: 95010847

Gender: Female

Spanish

Culligan, Megan, FNP

NPI: 1588207351

License: 95014350

Gender: Female

Spanish

Ridge, Jeffrey Dean, FNP 🌐

NPI: 1083180533

License: 95011517

Gender: Male

Special Accommodations: Adj. Exam
Tables, Scales that weigh up to
350lbs

Mount Shasta

**Mercy Mt Shasta Community
Clinic**

Dignity Health

PCP PHC#: 24946-0011

NPI: 1568799500

RHC

Family Medicine

Accepting New Patients

No Age Limitations

CHDP Provider

912 Pine St

Mount Shasta, CA 96067

♿, **P,EB,IB,E**

Level of Access: Limited

Primary Phone: (530) 926-7131

Primary Fax: (530) 926-7134

www.dignityhealth.org

Mon - Fri 7:15AM - 4:30 PM

Sat 8:30 AM - 2:00 PM

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Family Medicine

Cook, Samuel, MD 🌐

◆ Family Medicine
NPI: 1255990297
License: A181128
Gender: Male
Spanish
Hospital Privileges: Mercy Medical Center-Mt Shasta

Holst, David Glenn, MD 🌐

◆ Family Medicine
NPI: 1164416764
License: G76027
Gender: Male

Katana, John Milo, MD 🌐

◆ Family Medicine
NPI: 1215194733
License: C133356
Gender: Male

Spanish
Hospital Privileges: Mercy Medical Center-Mt Shasta

LaGro, Ronald Kaminski, MD 🌐

◆ Family Medicine
NPI: 1922092527
License: G71290
Gender: Male

Spanish
Hospital Privileges: Mercy Medical Center-Mt Shasta

Roggow, Isaiah James Coup, MD 🌐

◆ Family Medicine
NPI: 1225562119
License: A160642
Gender: Male
Hospital Privileges: Mercy Medical Center-Mt Shasta

Chorvat, Melanie Anne, PA-C

NPI: 1376065847
License: 55754
Gender: Female

Ott, Jeffrey Alexander, FNP

NPI: 1447506472
License: 21953
Gender: Male

Special Accommodations: Adj. Exam Tables, Hearing Impaired Accommodations, Hoyer Lift, Scales that weigh up to 500lbs

Michael Staszal D.O., P.A.

PCP PHC#: 68773-0001
NPI: 1396209086
Family Medicine
Accepting Existing Patients
19 Years and Older

822 Pine St
Mount Shasta, CA 96067

♿, P,E
Level of Access: Limited
Primary Phone: (530) 926-5261
Primary Fax: (530) 926-1077
Mon - Thu 8:30 AM - 5:00 PM
Fri 8:30 AM - 12:00 PM

Family Medicine

Staszal, Michael Zbigniew, DO 🌐

NPI: 1417917766
License: 20A8493
Gender: Male
Polish
Hospital Privileges: Mercy Medical Center-Mt Shasta

Special Accommodations: Adj. Exam Tables, Scales that weigh up to 300lbs

Mt. Shasta Health Center

Mountain Valleys Health Centers
PCP PHC#: 46936-0001
NPI: 1013088582
FQHC
Family Medicine, Pediatrics
Accepting New Patients
No Age Limitations
CHDP Provider

101 Old McCloud Rd
Mount Shasta, CA 96067
EB,IB,R,E
Level of Access: Limited
Primary Phone: (530) 999-9040
Primary Fax: (530) 926-1859
Mon - Thu 8:00 AM - 6:00 PM

Colas, Chuck R, DO 🌐

NPI: 1831204288
License: 20A7380
Gender: Male
Hospital Privileges: Mayers Memorial Hospital

Family Medicine

Babb, Aaron Conner, MD 🌐

NPI: 1093026999
License: A125947
Gender: Male
Hospital Privileges: Mayers Memorial Hospital

Cohn, Alan, DO 🌐

◆ Family Medicine
NPI: 1073599171
License: 20A5992
Gender: Male
Hospital Privileges: Mercy Medical Center-Mt Shasta

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency. See Page 19 for a description of codes: ♿ P EB IB R E T

Colas, Chuck R, DO 🌐

NPI: 1831204288
License: 20A7380
Gender: Male
Hospital Privileges: Mayers Memorial Hospital

Gilman-Short, Sarah Jean, MD

◆ Family Medicine
NPI: 1669799979
License: C173938
Gender: Female

Snyder, Laneah Lynn, MD

◆ Family Medicine
NPI: 1174848519
License: C174993
Gender: Female

Pediatrics

Frye, Tiffany Lynn, DO 🌐

◆ Pediatrics
NPI: 1285927509
License: 20A17429
Gender: Female
Spanish

Akas, Michael N, FNP 🌐

NPI: 1649634841
License: 95005756
Gender: Male

Carlson, Ryan Scott, FNP 🌐

NPI: 1992227789
License: 95012004
Gender: Male

Conner, Alexandria, PA-C 🌐

NPI: 1457980138
License: 58934
Gender: Female

Fadness, Julie Marie, FNP 🌐

NPI: 1740625516
License: 23146
Gender: Female

Special Accommodations: Adj. Exam Tables, Scales that weigh up to 500lbs

Pine Street Clinic

Dignity Health
PCP PHC#: 31687-0005
NPI: 1942632534
RHC
Family Medicine
Accepting New Patients
No Age Limitations
CHDP Provider

408 Pine St
Mount Shasta, CA 96067
♿, **P,EB,IB,E,T**
Level of Access: Limited
Primary Phone: (530) 926-7196
Primary Fax: (530) 926-1026
www.dignityhealth.org
Mon - Fri 8:00 AM - 4:30 PM

Family Medicine

Miller, Phillip Matthew, MD 🌐

◆ Family Medicine
NPI: 1285625350
License: G86729
Gender: Male
Hospital Privileges: Mercy Medical Center-Mt Shasta
CCS Provider

Roggow, Isaiah James Coup, MD

🌐
◆ Family Medicine
NPI: 1225562119
License: A160642
Gender: Male
Hospital Privileges: Mercy Medical Center-Mt Shasta

Chorvat, Melanie Anne, PA-C

NPI: 1376065847
License: 55754
Gender: Female

Special Accommodations: Adj. Exam Tables, Hearing Impaired Accommodations, Gurney Accommodations, Medical Equipment Access, Scales that weigh up to 500lbs

Shasta Family Care

PCP PHC#: 27941-0001

NPI: 1902183098
RHC
Family Medicine
Accepting New Patients
0-18 Years
Accepting New Patients
19 Years and Older with office approval
CHDP Provider

725 Pine St
Mount Shasta, CA 96067
♿, **P,EB,IB,R,E**
Level of Access: Basic
Primary Phone: (530) 926-4556
Primary Fax: (530) 926-4532
Mon - Thu 7:00 AM - 6:00 PM
Fri 7:00 AM - 5:00 PM

Family Medicine

Higer, Deborah Ann, MD

◆ Family Medicine
NPI: 1437245701
License: G72167
Gender: Female
Spanish
Hospital Privileges: Mercy Medical Center-Mt Shasta
CCS Provider

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency. See Page 19 for a description of codes: ♿ **P EB IB R E T**

Special Accommodations: Adj. Exam
Tables, Scales that weigh up to
350lbs

**Shasta Valley Community Health
Center**

PCP PHC#: 61477-0009

NPI: 1033675582

FQHC

Family Medicine, Pediatrics

Accepting New Patients

No Age Limitations

CHDP Provider

824 Pine St

Mount Shasta, CA 96067

♿, P,IB,E

Level of Access: Limited

Primary Phone: (530) 926-4528

Primary Fax: (530) 926-5070

Mon, Tue, Thu 9:00 AM - 7:00 PM

Fri 9:00 AM - 5:00 PM

Family Medicine

Sternberg, Harvey Joel, MD 🌐

NPI: 1376539981

License: G52017

Gender: Male

Spanish

Hospital Privileges: Mercy Medical

Center-Mt Shasta

Pediatrics

Fort, Grady Reynolds, MD 🌐

◆ Pediatrics

NPI: 1982765582

License: G27353

Gender: Male

Awamleh, Claudia, FNP 🌐

NPI: 1881168714

License: 95010847

Gender: Female

Spanish

Ridge, Jeffrey Dean, FNP 🌐

NPI: 1083180533

License: 95011517

Gender: Male

Special Accommodations: Adj. Exam

Tables, Gurney Accommodations,

Scales that weigh up to 350lbs

Tulelake

Tulelake Health Center

PCP PHC#: 27928-0020

NPI: 1013088582

FQHC

Family Medicine, Pediatrics

Accepting New Patients

No Age Limitations

CHDP Provider

498 Main St

Tulelake, CA 96134

♿, P,IB,E

Level of Access: Limited

Skilled Medical Interpreter Service

Primary Phone: (530) 999-9060

Primary Fax: (530) 667-2562

Mon - Fri 8:00 AM - 5:00 PM

Colas, Chuck R, DO 🌐

NPI: 1831204288

License: 20A7380

Gender: Male

Hospital Privileges: Mayers Memorial

Hospital

Family Medicine

Babb, Aaron Conner, MD 🌐

NPI: 1093026999

License: A125947

Gender: Male

Hospital Privileges: Mayers Memorial

Hospital

Cohn, Alan, DO 🌐

◆ Family Medicine

NPI: 1073599171

License: 20A5992

Gender: Male

Hospital Privileges: Mercy Medical

Center-Mt Shasta

Colas, Chuck R, DO 🌐

NPI: 1831204288

License: 20A7380

Gender: Male

Hospital Privileges: Mayers Memorial

Hospital

Snyder, Laneah Lynn, MD

◆ Family Medicine

NPI: 1174848519

License: C174993

Gender: Female

Pediatrics

Frye, Tiffany Lynn, DO 🌐

◆ Pediatrics

NPI: 1285927509

License: 20A17429

Gender: Female

Spanish

Akas, Michael N, FNP 🌐

NPI: 1649634841

License: 95005756

Gender: Male

Carlson, Ryan Scott, FNP 🌐

NPI: 1992227789

License: 95012004

Gender: Male

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency. See Page 19 for a description of codes: ♿ P E B I B R E T

Conner, Alexandria, PA-C 🌐

NPI: 1457980138

License: 58934

Gender: Female

Fadness, Julie Marie, FNP 🌐

NPI: 1740625516

License: 23146

Gender: Female

Special Accommodations: Scales that weigh up to 500lbs

Weed

Mercy Lake Shastina Community Clinic

Dignity Health

PCP PHC#: 27957-0002

NPI: 1255609699

RHC

Family Medicine

Accepting New Patients

No Age Limitations

CHDP Provider

16337 Everhart Dr

Weed, CA 96094

♿, P, EB, IB, R, E

Level of Access: Basic

Primary Phone: (530) 938-2297

Primary Fax: (530) 938-0494

www.dignityhealth.org

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Roggow, Isaiah James Coup, MD



◆ Family Medicine

NPI: 1225562119

License: A160642

Gender: Male

Hospital Privileges: Mercy Medical Center-Mt Shasta

Gordon, Debra Lynne, FNP

NPI: 1497810592

License: 14966

Gender: Female

La, Hong Soh, FNP

NPI: 1801417902

License: 95014462

Gender: Female

Ott, Jeffrey Alexander, FNP

NPI: 1447506472

License: 21953

Gender: Male

Special Accommodations: Adj. Exam Tables, Hearing Impaired Accommodations, Scales that weigh up to 440lbs

Weed Health Center

PCP PHC#: 46891-0001

NPI: 1013088582

FQHC

Family Medicine, Pediatrics

Accepting New Patients

No Age Limitations

CHDP Provider

50 Alamo Ave

Weed, CA 96094

♿, EB, IB, R, E

Level of Access: Limited

Primary Phone: (530) 999-9050

Primary Fax: (530) 938-2662

Spanish

Mon - Fri 8:00 AM - 5:00 PM

Colas, Chuck R, DO 🌐

NPI: 1831204288

License: 20A7380

Gender: Male

Hospital Privileges: Mayers Memorial Hospital

Family Medicine

Babb, Aaron Conner, MD 🌐

NPI: 1093026999

License: A125947

Gender: Male

Hospital Privileges: Mayers Memorial Hospital

Cohn, Alan, DO 🌐

◆ Family Medicine

NPI: 1073599171

License: 20A5992

Gender: Male

Hospital Privileges: Mercy Medical Center-Mt Shasta

Colas, Chuck R, DO 🌐

NPI: 1831204288

License: 20A7380

Gender: Male

Hospital Privileges: Mayers Memorial Hospital

Gilman-Short, Sarah Jean, MD

◆ Family Medicine

NPI: 1669799979

License: C173938

Gender: Female

Italian, Spanish

Snyder, Laneah Lynn, MD

◆ Family Medicine

NPI: 1174848519

License: C174993

Gender: Female

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency. See Page 19 for a description of codes: ♿ P EB IB R E T

Pediatrics

Frye, Tiffany Lynn, DO 🌐

◆ Pediatrics
NPI: 1285927509
License: 20A17429
Gender: Female
Spanish

Akas, Michael N, FNP 🌐

NPI: 1649634841
License: 95005756
Gender: Male

Carlson, Ryan Scott, FNP 🌐

NPI: 1992227789
License: 95012004
Gender: Male

Conner, Alexandria, PA-C 🌐

NPI: 1457980138
License: 58934
Gender: Female

Fadness, Julie Marie, FNP 🌐

NPI: 1740625516
License: 23146
Gender: Female

West, Kate Elizabeth, FNP 🌐

NPI: 1295190890
License: 95003491
Gender: Female

Special Accommodations: Adj. Exam
Tables, Scales that weigh up to lbs

Yreka

Fairchild Medical Clinic

PCP PHC#: 26862-0001

NPI: 1093892275
RHC

Family Medicine, Internal Medicine,
Pediatrics

Accepting New Patients

No Age Limitations
CHDP Provider

475 Bruce St
Yreka, CA 96097

♿, P, EB, IB, R, E

Level of Access: Basic
Primary Phone: (530) 842-3507
Primary Fax: (530) 841-2050
www.fairchildmed.org
Mon - Fri 8:00 AM - 6:00 PM

Family Medicine

Broeckel, Judy Patricia, MD 🌐

NPI: 1831116821
License: G64163
Gender: Female
Hospital Privileges: Fairchild Medical
Center

De Rouchey, Louis E, MD 🌐

NPI: 1407850498
License: A47801
Gender: Male
Hospital Privileges: Fairchild Medical
Center

Rabinowitz, Samuel Chaim, MD 🌐

NPI: 1497844088
License: A45651
Gender: Male
Hospital Privileges: Fairchild Medical
Center

Swenson, Richard Erick, MD 🌐

NPI: 1043301732
License: A73188
Gender: Male
Hospital Privileges: Fairchild Medical
Center

Internal Medicine

Tran, Kien, DO 🌐

NPI: 1821073297
License: 20A18536
Gender: Male
Hospital Privileges: Fairchild Medical
Center

Wynne, Walter L, MD 🌐

NPI: 1396797817
License: A43607
Gender: Male
Hospital Privileges: Fairchild Medical
Center

Youssef, Moudy Samir, MD 🌐

NPI: 1881743409
License: A138027
Gender: Male
Arabic
Hospital Privileges: Fairchild Medical
Center

Pediatrics

Broeckel, William Francis, MD 🌐

◆ Pediatrics
NPI: 1659390219
License: G53319
Gender: Male
Hospital Privileges: Fairchild Medical
Center
CCS Provider

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Godorov, Diane Frances, DO

◆ Pediatrics
NPI: 1942377015
License: 20A15320
Gender: Female
German
Hospital Privileges: Fairchild Medical Center

Swenson, Vina Kumari, MD 🌐

NPI: 1447341995
License: A73189
Gender: Female
Hospital Privileges: Fairchild Medical Center

Anderson, Scott Lee, PA-C 🌐

NPI: 1295145712
License: 51585

Gender: Male

Bradley, Charity Ann, FNP 🌐

NPI: 1093197790
License: 95002550

Gender: Female

Joling, Shantel Nicole, PA 🌐

NPI: 1659605327
License: 20553

Gender: Female

Kenny, Savannah Lea, FNP 🌐

NPI: 1538635065
License: 95009922

Gender: Female

Special Accommodations: Adj. Exam Tables, Scales that weigh up to 880lbs

Karuk Tribal Health Clinic

PCP PHC#: 28007-0002

NPI: 1730279423
Tribal
Family Medicine
Accepting New Patients
No Age Limitations
CHDP Provider

1519 S Oregon St
Yreka, CA 96097
♿, **P,EB,IB,R,E,T**
Level of Access: Basic
Primary Phone: (530) 842-9200
Primary Fax: (530) 842-9209
Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Hess, Michael Louis, MD

NPI: 1154356822
License: A76988
Gender: Male

Vasquez, Tony Escalona, MD

◆ Nuclear Medicine
NPI: 1477524197
License: G52980
Gender: Male

Coapman, Amy Marie, NP

NPI: 1700804614
License: 5908
Gender: Female

Einsele, Peggy Marie, NP

NPI: 1194185397
License: 95003912
Gender: Female

Special Accommodations: Medical Equipment Access, Scales that weigh up to 550lbs

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Hospitals Primary

Fairchild Medical Center

PHC#: 3703

NPI: 1093892275

License: 230000035

444 Bruce St

Yreka, CA 96097



Skilled Medical Interpreter Service

Primary Phone: (530) 842-4121

www.fairchildmed.org

24 Hours 7 Days a Week

CCS Provider

Mercy Medical Center - Mt. Shasta

PHC#: 4967

NPI: 1518085430

License: 230000015

914 Pine St

Mount Shasta, CA 96067



Skilled Medical Interpreter Service

Primary Phone: (530) 926-9348

Primary Fax: (530) 926-0517

www.dignityhealth.org

24 Hours 7 Days a Week

CCS Provider

Hospitals Referral

Adventist Health Lodi Memorial

PHC#: 1379

NPI: 1316938301

License: 030000056

975 South Fairmont Ave

Lodi, CA 95240



Skilled Medical Interpreter Service

Primary Phone: (209) 334-3411
Primary Fax: (209) 333-3160
www.adventisthealth.org/lodimemoria

24 Hours 7 Days a Week
CCS Provider

CPMC-Davies Campus

PHC#: 3969

NPI: 1265590442

License: 220000197

601 Duboce Ave Castro St & Duboce Ave

San Francisco, CA 94117



Skilled Medical Interpreter Service

Primary Phone: (415) 600-6000

Primary Fax: (714) 783-2548

24 Hours 7 Days a Week

CCS Provider

CPMC-Mission Bernal Campus and Orthopedic Institute

PHC#: 1872

NPI: 1730238007

License: 220000070

3555 Cesar Chavez

San Francisco, CA 94110



Skilled Medical Interpreter Service

Primary Phone: (415) 600-6000

24 Hours 7 Days a Week

CCS Provider

CPMC-Van Ness Campus

PHC#: 60677

NPI: 1740348929

License: 220000197

1101 Van Ness Ave

San Francisco, CA 94109

Skilled Medical Interpreter Service

Primary Phone: (415) 600-6000
24 Hours 7 Days a Week
CCS Provider

Children's Hospital Oakland

PHC#: 1560

NPI: 1003961251

License: 140000015

747 52nd St

Oakland, CA 94609



Skilled Medical Interpreter Service

Primary Phone: (510) 428-3000

www.childrenshospitaloakland.org

24 Hours 7 Days a Week

CCS Provider

John Muir Medical Center-Concord Campus

PHC#: 1559

NPI: 1801821376

License: 140000128

2540 East St

Concord, CA 94520



Skilled Medical Interpreter Service

Primary Phone: (925) 682-8200

www.johnmuirhealth.com

24 Hours 7 Days a Week

John Muir Medical Center-Walnut Creek Campus

PHC#: 1655

NPI: 1740215219

License: 140000265

1601 Ygnacio Valley Rd

Walnut Creek, CA 94596

Primary Phone: (925) 939-3000

24 Hours 7 Days a Week

CCS Provider

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Kindred Hospital-San Francisco Bay Area

PHC#: 4169

NPI: 1306921929
License: 140000066
2800 Benedict Dr
San Leandro, CA 94577
Skilled Medical Interpreter Service
Primary Phone: (510) 357-8300
Primary Fax: (510) 357-2391
24 Hours 7 Days a Week

Lucile Packard Children's Hospital

PHC#: 3069

NPI: 1467442749
License: 070000659
725 Welch Rd
Palo Alto, CA 94304
♿
Skilled Medical Interpreter Service
Primary Phone: (650) 497-8000
Patient Referral Phone: (800) 995-5724
Primary Fax: (650) 725-8343
www.stanfordchildrens.org
24 Hours 7 Days a Week
CCS Provider

Mercy General Hospital

PHC#: 2027

NPI: 1487694857
License: 030000062
4001 J St
Sacramento, CA 95819
♿
Skilled Medical Interpreter Service
Primary Phone: (916) 453-4545
www.dignityhealth.org
24 Hours 7 Days a Week

Mercy Hospital of Folsom

PHC#: 1733

NPI: 1356389878
License: 030000372
1650 Creekside Dr
Folsom, CA 95630
♿
Skilled Medical Interpreter Service
Primary Phone: (916) 983-7400
Primary Fax: (916) 983-7406
www.dignityhealth.org
24 Hours 7 Days a Week

Mercy San Juan Hospital

PHC#: 2026

NPI: 1972541498
License: 030000063
6501 Coyle Ave
Carmichael, CA 95608
♿
Skilled Medical Interpreter Service
Primary Phone: (916) 537-5000
www.dignityhealth.org
24 Hours 7 Days a Week
CCS Provider

Methodist Hospital of Sacramento

PHC#: 2029

NPI: 1467560599
License: 030000064
7500 Hospital Dr
Sacramento, CA 95823
♿
Skilled Medical Interpreter Service
Primary Phone: (916) 423-3000
www.dignityhealth.org
24 Hours 7 Days a Week
CCS Provider

Oroville Hospital

PHC#: 41763

NPI: 1871606269
License: 230000022
2767 Olive Highway
Oroville, CA 95966
Skilled Medical Interpreter Service
Primary Phone: (530) 533-8500
24 Hours 7 Days a Week
CCS Provider

Shriners Hospitals for Children

PHC#: 24564

NPI: 1962530451
License: 030000620
2425 Stockton Blvd
Sacramento, CA 95817
♿
Skilled Medical Interpreter Service
Primary Phone: (916) 453-2000
Patient Referral Phone: (916) 453-2191
Primary Fax: (916) 453-2355
Patient Referral Fax: (916) 453-2395
www.shrinershospitalsforchildren.org
24 Hours 7 Days a Week
CCS Provider

St Elizabeth Community Hospital

PHC#: 5072

NPI: 1083732853
License: 230000036
2550 Sister Mary Columba Dr
Red Bluff, CA 96080
♿
Skilled Medical Interpreter Service
Primary Phone: (530) 529-8000
Primary Fax: (530) 529-8165
www.dignityhealth.org
24 Hours 7 Days a Week
CCS Provider

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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**Sutter Medical Center
Sacramento**

PHC#: 1933

NPI: 1811946734

License: 030000102

2825 Capitol Ave

Sacramento, CA 95816



Skilled Medical Interpreter Service

Primary Phone: (916) 887-0000

Primary Fax: (916) 733-1058

24 Hours 7 Days a Week

CCS Provider

Sutter Roseville Medical Center

PHC#: 7265

NPI: 1356390264

License: 030000083

1 Medical Plaza Dr

Roseville, CA 95661

Skilled Medical Interpreter Service

Primary Phone: (916) 781-1000

Primary Fax: (916) 731-1538

24 Hours 7 Days a Week

CCS Provider

UC Davis Medical Center

PHC#: 2302

NPI: 1710918545

License: 030000086

2315 Stockton Blvd

Sacramento, CA 95817



Skilled Medical Interpreter Service

Primary Phone: (916) 734-2011

Patient Referral Phone: (800)

482-3284

[www.ucdmc.ucdavis.edu/medicalcent](http://www.ucdmc.ucdavis.edu/medicalcenter)

[er](http://www.ucdmc.ucdavis.edu/medicalcenter)

24 Hours 7 Days a Week

CCS Provider

Vibra Hospital of Sacramento

PHC#: 29489

NPI: 1134564693

License: 030000377

330 Montrose Dr

Folsom, CA 95630



Skilled Medical Interpreter Service

Primary Phone: (916) 351-9151

Primary Fax: (916) 351-0705

[www.vibrahealthcare.com/sacrament](http://www.vibrahealthcare.com/sacramento)



24 Hours 7 Days a Week

**Zuckerberg San Francisco
General Hospital**

PHC#: 1558

NPI: 1164609962

License: 220000063

1001 Potrero Ave

San Francisco, CA 94110



Skilled Medical Interpreter Service

Primary Phone: (628) 206-8000

www.zsfhcare.org

24 Hours 7 Days a Week

CCS Provider

**Mental Health Services -
Outpatient**

Beacon Health Strategies

Call Beacon Health Strategies to request information on available mental health providers, or for general questions about mental health services. You can also visit Beacon's website and type the word partnership on the member login page.

Primary Phone: (855) 765-9703
www.beaconhealthoptions.com/members/login/

Mon - Fri 7:00 AM - 11:00 PM

You may email Beacon Member Services at:
Member.Service@beaconhs.com

Pharmacy Network List

Starting January 1, 2022, your pharmacy benefit will be provided by the Department of Health Care Services (DHCS) instead of Partnership HealthPlan of California (PHC). Your prescription medications will be covered by Medi-Cal Rx. If you need help finding a pharmacy, use the Pharmacy Locator online at www.Medi-CalRx.dhcs.ca.gov or you can call the Medi-Cal Rx Call Center at (800) 977-2273, 24 hours a day, 7 days a week, or 711 for TTY, Monday through Friday, 8 a.m. to 5 p.m.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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A partir del 1 de enero de 2022, su beneficio de farmacia lo proporcionará el Departamento de Servicios de Atención de Salud (Department of Health Care Services, DHCS), en lugar de Partnership HealthPlan of California (PHC). Medi-Cal Rx cubrirá sus medicamentos recetados. Si necesita ayuda para encontrar una farmacia, utilice el Buscador de farmacias en línea en www.Medi-CalRx.dhcs.ca.gov o llame al Centro de llamadas de Medi-Cal Rx al (800) 977-2273, las 24 horas del día, los 7 días de la semana, o marque 711 para TTY, de lunes a viernes de 8 a. m. a 5 p. m.

Skilled Nursing Long Term Care Facilities

Shasta View Estates

PHC#: 42124
NPI: 1669830667
445 Park St
Weed, CA 96094
♿
Primary Phone: (530) 938-4429
Primary Fax: (530) 938-4449
24 Hours 7 Days a Week

Urgent Care Sites

Dunsmuir Community Health Center

PHC#: 28005
NPI: 1376893420
4309 Stagecoach Rd
Dunsmuir, CA 96025
♿, **EB,IB,E**
Level of Access: Limited

Primary Phone: (530) 235-4138
Primary Fax: (530) 235-2453
Tue, Wed 9:00 AM - 7:00 PM
Fri 9:00 AM - 5:00 PM

Special Accommodations: Adj. Exam Tables, Gurney Accommodations, Scales that weigh up to 350lbs

Fairchild Medical Clinic

PHC#: 26862
NPI: 1093892275
475 Bruce St Ste 500
Yreka, CA 96097
♿, **P,EB,IB,R,E**
Level of Access: Basic
Primary Phone: (530) 842-3507
Primary Fax: (530) 842-9121
Mon - Fri 8:00 AM - 5:00 PM
Sat, Sun 10:00 AM - 8:00 PM

Shasta Valley Community Health Center

PHC#: 61477
NPI: 1033675582
824 Pine St
Mount Shasta, CA 96067
♿, **IB,R,E**
Level of Access: Limited
Primary Phone: (530) 926-4528
Primary Fax: (530) 926-5070
Mon, Thu, Fri 9:00 AM - 7:00 PM
Sun 9:00 AM - 5:00 PM

Special Accommodations: Adj. Exam Tables, Gurney Accommodations, Scales that weigh up to 350lbs

**Vision Service Plan (VSP)
(1-800-877-7195)**

Shasta Vision Group Inc

NPI: 1669697348
110 Chestnut St
Mount Shasta, CA 96067
Primary Phone: (530) 926-2033
Primary Fax: (530) 926-3722
Mon - Fri 9:00 AM - 5:00 PM

Brooks, Duane T

NPI: 1063415065
License: 5366
Gender: Male

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified ♿ = Trained in Cultural Competency. See Page 19 for a description of codes: ♿ **P EB IB R E T**

INDEX

A

Akas, Michael N, FNP..... 25, 29, 30, 32
 Anderson, Scott Lee, PA-C..... 33
 Awamleh, Claudia, FNP..... 26, 27, 30

B

Babb, Aaron Conner, MD..... 25, 28, 30, 31
 Bradley, Charity Ann, FNP..... 33
 Broeckel, Judy Patricia, MD..... 32
 Broeckel, William Francis, MD..... 32
 Brooks, Duane T..... 37

C

Carlson, Ryan Scott, FNP..... 25, 29, 30, 32
 Chorvat, Melanie Anne, PA-C..... 28, 29
 Coapman, Amy Marie, NP..... 33
 Cohn, Alan, DO..... 25, 28, 30, 31
 Colas, Chuck R, DO..... 25, 28, 29, 30, 31
 Conner, Alexandria, PA-C..... 25, 29, 31, 32
 Cook, Samuel, MD..... 28
 Culligan, Megan, FNP..... 27

D

De Rouchey, Louis E, MD..... 32
 Dorris..... 25
 Dunsmuir..... 25, 26

E

Einsele, Peggy Marie, NP..... 27, 33
 Etna..... 26

F

Fadness, Julie Marie, FNP..... 25, 29, 31, 32
 Fort Jones..... 26
 Fort, Grady Reynolds, MD..... 25, 27, 30
 Fournier, Christa Lynn, NP..... 26
 Frye, Tiffany Lynn, DO..... 25, 29, 30, 32

G

Gilman-Short, Sarah Jean, MD..... 25, 29, 31
 Godorov, Diane Frances, DO..... 33
 Goodwin, Gregory Thomas, PA..... 27
 Gordon, Debra Lynne, FNP..... 31

H

Happy Camp..... 27
 Hess, Michael Louis, MD..... 33

Higer, Deborah Ann, MD..... 29
 Holst, David Glenn, MD..... 28
 Hospitals Primary..... 34
 Hospitals Referral..... 34, 35, 36

J

Joling, Shantel Nicole, PA..... 33

K

Katana, John Milo, MD..... 28
 Kenny, Savannah Lea, FNP..... 26, 33
 Knuppel, Kyle Addison, MD..... 26

L

La, Hong Soh, FNP..... 31
 LaGro, Ronald Kaminski, MD..... 28

M

McCloud..... 27
 Mental Health Services - Outpatient..... 36
 Miller, Phillip Matthew, MD..... 29
 Moser, Diana Eugenia, FNP..... 27
 Mount Shasta..... 27, 28, 29, 30

O

Ott, Jeffrey Alexander, FNP..... 28, 31

P

Pharmacy Network List..... 36

R

Rabinowitz, Samuel Chaim, MD..... 26, 32
 Ridge, Jeffrey Dean, FNP..... 26, 27, 30
 Roggow, Isaiah James Coup, MD..... 28, 29, 31

S

Skilled Nursing Long Term Care Facilities..... 37
 Snyder, Laneah Lynn, MD..... 25, 29, 30, 31
 Staszal, Michael Zbigniew, DO..... 28
 Sternberg, Harvey Joel, MD..... 25, 27, 30
 Swenson, Richard Erick, MD..... 32
 Swenson, Vina Kumari, MD..... 33

T

Tatelman, Joyce Inez, MD..... 27

Tran, Kien, DO..... 32
 Tulelake..... 30, 31

U

Urgent Care Sites..... 37

V

Vasquez, Tony Escalona, MD..... 33
 Vision Service Plan (VSP)
 (1-800-877-7195)..... 37

W

Weed..... 31, 32
 West, Kate Elizabeth, FNP..... 32
 Wilson, David Philip, MD..... 26
 Wynne, Walter L, MD..... 32

Y

Youssef, Moudy Samir, MD..... 26, 32
 Yreka..... 32, 33

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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PARTNERSHIP



HEALTHPLAN
of CALIFORNIA
A Public Agency

Phone: (800) 863-4155

<http://www.partnershiphp.org>

Revision Date: November 23, 2022