



Medi-Cal Provider Directory

Large Font

Humboldt County

CONTACT US

(800) 863-4155 | <http://www.partnershiphp.org>

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To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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How to use this list:

1. Pick two primary care providers (PCPs). One will be your first choice and the other will be your second choice. We ask you to pick a second choice in case your first choice is not available.
2. Write the names and the provider numbers of the primary care providers that you picked on the enclosed Primary Care Provider Selection Form. Call our Members Services Department to make sure the doctor or medical group is available.
3. Return the Primary Care Selection Form to PHC using the enclosed postage paid return envelope.
4. You can access some Medi-Cal benefits without an authorization from your PCP. Please refer to your Member Handbook or call the PHC Member Services Department for more information about these services.
5. Some hospitals and/or primary care providers may not provide one or more of the following services that are covered benefits: family planning contraceptive services, including emergency contraception; sterilization, including tubal ligation or abortion. You can obtain more information about these services before you choose your PCP by calling your prospective primary care provider or by calling the PHC's Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at

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(800) 735-2929 or call 711.

6. Members are encouraged to pick a Primary Care Provider (PCP) that is closest to their home. However, members can choose any PCP in their County that is available in this Provider Directory.
7. The telephone number listed under each site in this directory is the same number to call after normal business hours.

If you need help filling out the Primary Care Selection Form or if you have any questions about choosing a primary care provider, please call our Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.

Your PCP will give you a referral to send you to a specialist if you need one. A specialist is a doctor who has extra education in one area of medicine. Your PCP will work with you to choose a specialist.

For some types of care, your PCP or specialist will need to ask for approval before you get the care. This is called prior authorization or pre-approval. It means that PHC agrees that the care is medically necessary.

If you have any questions concerning handicapped accessibility, please call our Member Services Department at (800) 863-4155. TTY Users: Call the California Relay Service at (800) 735-2929 or call 711.

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Para usar esta lista:

1. Escoja dos proveedores de atención primaria (PCP). El primero será el médico que usted prefiere, y el segundo será el que prefiere en segundo lugar. Le pedimos que seleccione dos en caso que el doctor que prefiere no esté disponible.
2. Escriba los nombres y el número de proveedor de cada uno de los dos médicos que escogió en el formulario que se llama "Primary Care Provider Selection Form". Llame a Nuestro Departamento de Servicio al Miembro para asegurarse de que el doctor o el grupo medico está disponible.
3. Regrese el formulario por correo a PHC en el sobre con sello que le incluimos.
4. Usted puede recibir algunos beneficios de Medi-Cal sin ninguna autorización de su doctor primario. Por favor de referir a su Manual para Miembros o llame al departamento de servicios para miembro de PHC para más información sobre estos servicios.
5. Algunos hospitales o proveedores de atención primaria puede que no ofrezcan uno o más de los siguientes beneficios que están cubiertos, como: planificación familiar servicios anticonceptivos, incluyendo anticonceptivo de emergencia, esterilización, incluyendo ligadura de las trompas o aborto. Usted puede recibir más información de estos servicios antes de escoger a su PCP si llama

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a su prospectivo proveedor de atención primaria o si llama al Departamento de Servicios para Miembros de PHC al (800) 863-4155 (TTY: (800) 735-2929 or 711).

6. Animados a miembros a escoger el proveedor primario (PCP) que esté más cerca de su casa. Sin embargo, miembros pueden escoger cualquier PCP en su condado que esté disponible en este Directorio de Proveedores.
7. El número de teléfono enumerado debajo de cada sitio en el directorio es el mismo número para llamar después de horas normales del negocio.

Si necesita ayuda para completar el formulario que se llama "Primary Care Provider Selection Form", o si tiene preguntas sobre cómo escoger un proveedor de atención primaria, por favor llame a nuestro Departamento de Servicios para Miembros al (800) 863-4155 (TTY: (800) 735-2929 or 711).

Su PCP le dará una referencia para enviarlo a un especialista si lo necesita. Un especialista es un médico que tiene educación adicional en un área de la medicina. Su PCP trabajará con usted para elegir un especialista.

Para algunos tipos de cuidado, su PCP o especialista necesitará pedir autorización antes de que usted obtenga la atención médica. Esto se llama autorización o aprobación previa. Esto significa que PHC esté de

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acuerdo en que el cuidado es médicamente necesario.

Si tiene cualquier pregunta sobre acceso para incapacitados, por favor llame al Departamento de Servicios para Miembros al (800) 863-4155 (TTY: (800) 735-2929 or 711).

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PHC Provider Directory - Glossary of Terms

Here you'll find definitions of basic terms used in the PHC Provider Directory. If you are unable to find an answer to your question, please call Member Services at (800) 863-4155.

Source of Listings

Information for the following items is obtained from providers when they complete their application to join PHC and every three years thereafter. We also check with providers to validate this information every year. We count on the providers to tell us if this information has changed. Updates that are not communicated to us by the provider will not be added to the directory until our next scheduled verification.

1. Name
2. Gender
3. Specialty
4. Hospital Privileges
5. Medical Group Affiliations
6. Board Certifications
7. Accepting New Patients
8. Languages spoken by providers or clinical staff
9. Office locations and phone numbers

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Ancillary Provider

An ancillary provider includes durable medical equipment provider, physical therapist, occupational therapist, etc.

Specialty

Specialty means the type of medical care the physician practices. For example, the doctor could specialize in family medicine, dermatology, cardiology, etc. When a physician indicates a specialty on their application to join PHC, we check the providers' education and training history to ensure they are qualified to provide the type of specialty care indicated. Many physicians will complete additional education and training in their specialty area and receive a certification. Please see Board Certification below.

Board Certification

Board certification means the physician completed additional education and training in an area of medicine and passed an examination that certifies he or she has expertise in this area. This information is checked with the American Board of Medical Specialties (ABMS) or other boards when providers complete their application to join PHC and every three years after that. We also check this information every year by asking providers to tell us if the information is still correct. If you would like updated information about a

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provider's board certification, visit the ABMS website at www.abms.org. Then click on the "Is Your Doctor Certified?" link.

Education and Training If you have a question about a physician's education and training, you can find the information on the Medical Board of California website at www.mbc.ca.gov under License Search, or call PHC Member Services (800) 863-4155.

Community Health Clinic

This is a clinic staffed by a group of doctors and nurses located in a community.

Medical Group Affiliations

The practice, or medical group, the provider belongs to.

Assigned Hospital

The hospital that your provider will send you to when you need inpatient care, unless the care is not available at this hospital.

Hospital Privileges

The hospital where the provider has been approved to render or arrange care.

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Provider Languages

Languages other than English spoken by the provider and other clinical staff.

Staff Languages

Languages other than English spoken by nonclinical office staff at the site, not providers.

Provider Address

The location where services and care are rendered.

Provider Site Status

- **Accepting New Patients:** The provider site is able to see new patients.
- **Accepting Existing Patients:** The provider site is only able to see patients who are already assigned to the site.
- **Available by Referral Only:** The provider site is only able to see patients who are referred by their primary care physician.
- **Available only through a hospital or facility:** The provider does not see patients in an office setting. The provider only works with patients who are receiving care at a hospital or facility.

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- **Not Accepting New Patients:** The provider site is not able to add new patients to their site.

Specialty Type Allows searching by the provider's medical specialty, or the type of facility. For example, if you are looking for a Dermatologist, select Dermatology from the list. Note: Some physicians may have more than one specialty. For facilities, if you are looking for a hospital, for example, select hospital.

Terms Used in Hospital Listings The Provider Directory allows you to search for hospitals, clinics and other facilities in PHC's network. Below is a list of information you can find in the Provider Directory about a hospital and what they mean. This information is self-reported by the hospital and updated every three years or more frequently as reported by the hospital. We also check with the hospitals to validate this information every year. We count on the hospital to tell us if this information has changed. Updates that are not communicated to us by the hospital will not be added to the directory until our next scheduled validation.

- **Name** means the name of a hospital in PHC's network.
- **Address** means the physical location of a hospital in PHC's network.

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- **Phone** means the telephone number of a hospital in PHC's network.

Hospital Quality Data Sources

Hospital Quality Data means data from recognized nation or state sources about the quality of a hospital in PHC's network. PHC's Provider Directory includes links to quality data from The Leapfrog Group and Quality Check. This information is validated with the applicable accreditation entity every three years or more frequently as report by the hospital.

Hospital Accreditation

When a hospital goes through a review to assess the quality of its systems and processes by an outside organization. PHC checks with the accrediting body to see if the hospital is accredited every 3 years. The Provider Directory includes a link to the hospital's accrediting body.

Wheelchair & Accessibility Codes

This information is for people with disabilities to help them find an accessible office. Each office is evaluated on the level of access for parking, building, elevator, doctor's office exam room, and restrooms.

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Levels of Access

Accessibility Codes (see page 16 for a description of codes: ♿ **P EB IB R E T**)

Basic Access

The office meets the standards below for parking, exterior and interior building, restrooms, and exam rooms (P, EB, IB, R, and E).

Limited Access

The office does not meet one or more of the standards for parking, exterior and interior building, restrooms, and exam rooms (P, EB, IB, R, and E).

Medical Equipment Access

The office meets the standard below for exam tables and scales (T).

California Children's Services (CCS)

CCS Providers are providers that meet the CCS program requirements to render services to CCS clients.

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Directorio de proveedores PHC - Glosario de términos

Aquí encontrará las definiciones de términos básicos utilizados en el directorio de proveedores de PHC. Si no puede encontrar una respuesta a su pregunta, por favor llame a servicios al miembro al (800) 863-4155.

Fuente de listados

Información para los siguientes artículos se obtiene de parte de los proveedores cuando terminan su solicitud para inscribirse en PHC y cada tres años en lo consiguiente. También verificamos con los proveedores para validar esta información cada año. Confiamos en que los proveedores nos indicarán si esta información ha cambiado. Las actualizaciones que no se nos comuniquen de parte del proveedor no se agregarán al directorio hasta nuestra próxima verificación.

1. Nombre
2. Sexo
3. Especialidad
4. Privilegios en el hospital
5. Afiliaciones con grupos médicos
6. Certificación profesional de la junta
7. Aceptando pacientes nuevos

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8. Idiomas que hablan los proveedores o el personal clínico
9. Ubicaciones de las oficinas y números de teléfono

Proveedores de servicios auxiliares

Un proveedor de servicios auxiliares incluyen a un proveedor de equipo médico duradero, fisioterapeuta, terapeuta ocupacional, etc.

Especialidad

Especialidad significa el tipo de atención médica que los médicos proporcionan en su consultorio. Por ejemplo, el médico podría especializarse en medicina familiar, cardiología, dermatología, etc. Cuando un médico indica una especialidad en su solicitud para inscribirse en PHC, nosotros verificamos la formación educativa del proveedor y el historial de su capacitación para asegurarnos de que estén calificados para proporcionar el tipo de atención especializada que se indica. Muchos médicos terminarán su formación educativa y capacitación en su área de especialidad y recibirán una certificación. Por favor consulte la certificación profesional de la junta a continuación.

Certificación profesional de la junta

La certificación profesional de la junta significa que el médico terminó una formación educativa adicional y

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capacitación en un área de la medicina y pasó un examen que certifica que él o ella tiene experiencia en esta área. Esta información es revisada con la Junta Americana de Especialidades Médicas (ABMS-siglas en inglés) o con otras juntas cuando los proveedores contestan su solicitud para inscribirse en PHC y cada tres años en lo consiguiente. También revisamos esta información cada año al solicitarle a los proveedores que nos indiquen si la información todavía es correcta. Si desea obtener información actualizada acerca de la certificación de un proveedor ante la junta, visite el sitio web ABMS en www.abms.org. Luego, haga clic en el vínculo "Está certificado su médico?"

Formación educativa y capacitación

Si tiene alguna pregunta sobre la formación educativa y capacitación de un médico, usted puede encontrar la información en el sitio web de la Junta Médica de California en www.mbc.ca.gov en la sección de Búsqueda de la Licencia o llame a servicios al miembro de PHC al (800) 863-4155.

Clínica comunitaria de salud

Esta es una clínica que cuenta con un grupo de médicos y enfermeras ubicados en la comunidad.

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Afiliaciones con grupos médicos

El consultorio o grupo médico al que el proveedor pertenece.

Hospital asignado

El hospital al que su proveedor le enviará cuando usted necesite atención de hospitalización, a menos que la atención no esté disponible en ese hospital.

Privilegios en el hospital

El hospital en el que el proveedor haya sido aprobado para brindar o coordinar la atención.

Idiomas que habla el proveedor

Idiomas que no sean el inglés que el proveedor y otro personal clínico hablan.

Idiomas que habla el personal

Idiomas que no sean el inglés que el personal no clínico del consultorio habla en el sitio, no se refiere a los proveedores.

Dirección del proveedor

El lugar donde se brindan los servicios y la atención.

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Estado del sitio de los proveedores

- **Aceptando pacientes nuevos:** el sitio del proveedor es capaz de atender a pacientes nuevos.
- **Aceptando pacientes ya existentes:** el sitio del proveedor sólo es capaz de atender a los pacientes que ya han sido asignados al sitio.
- **Disponible con referencia únicamente:** el sitio del proveedor solo puede atender a los pacientes que son referidos por su médico de atención primaria.
- **Disponible únicamente por medio de un hospital o centro de salud:** el proveedor no atiende a los pacientes en un entorno de consultorio. El proveedor únicamente trabaja con los pacientes que están recibiendo atención en un hospital o centro de salud.
- **No acepta nuevos pacientes:** el sitio del proveedor no está disponible para atender a nuevos pacientes en su sitio.

Tipo de especialidad

Permite la búsqueda del proveedor por especialidad médica o por el tipo de centro de salud. Por ejemplo, si usted está buscando un dermatólogo, seleccione Dermatología en la

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lista. Nota: Algunos médicos pueden tener más de una especialidad. Para centros de salud, si usted está buscando un hospital, por ejemplo, seleccione hospital.

Términos utilizados en los listados del Hospital

El directorio de proveedores le permite buscar hospitales, clínicas y otros centros de salud en la red de PHC. A continuación encontrará una lista de la información sobre un hospital que usted puede encontrar en el directorio de proveedores y lo que significa. Esta información es auto reportada por el hospital y se actualiza cada tres años o con más frecuencia conforme el hospital lo informe. También verificamos con los hospitales para validar esta información cada año. Confiamos en que los hospitales nos indicarán si esta información ha cambiado. Las actualizaciones que no se nos comuniquen de parte del hospital no se agregarán al directorio hasta nuestra próxima validación programada.

- **Nombre** significa el nombre de un hospital de la red de PHC.
- **Dirección** significa la ubicación física de un hospital de la red de PHC.
- **Teléfono** es el número de teléfono de un hospital de la red de PHC.

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Fuente de datos de calidad del hospital

Los datos sobre la calidad del hospital son los datos de parte de fuentes nacionales o estatales reconocidas sobre la calidad de un hospital de la red de PHC. El directorio de proveedores de PHC incluye vínculos a información sobre la calidad del The Leapfrog Group and Quality Check. Esta información es validada con la entidad de acreditación aplicable cada tres años o con más frecuencia conforme el hospital lo informe.

Acreditación de hospitales

Cuando un hospital experimenta una revisión para evaluar la calidad de sus procesos y sistemas por una organización externa. PHC verifica con el organismo de acreditación para determinar si el hospital es acreditado cada 3 años. El directorio de proveedores incluye un enlace al organismo de acreditación del hospital.

Silla de ruedas y los códigos de accesibilidad

Esta información es para las personas con discapacidades para ayudarles a encontrar una oficina accesible. Cada clínica se evalúa de acuerdo al nivel de acceso para el estacionamiento, el edificio, el ascensor, el consultorio de examinación del médico y los baños.

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Niveles de acceso

Los códigos de accesibilidad (vea la página 17 para obtener una descripción de los códigos: ♿ **P EB IB R E T**)

Acceso básico

La oficina cumple con los estándares que se encuentran a continuación para el estacionamiento, el interior y exterior del edificio, baños y los consultorios de examinación (P, EB, IB, R y E).

Acceso limitado

La oficina no cumple con uno o más de los estándares para el estacionamiento, el interior y exterior del edificio, los baños y los consultorios de examinación (P, EB, IB, R y E).

Acceso al equipo médico | consultorio cumple con los siguientes estándares en mesas de examinación y básculas (T).

Servicios para Niños de California (CCS)

Los proveedores de CCS son proveedores que cumplen con los requisitos del programa CCS para prestar servicios a los clientes de CCS.

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NONDISCRIMINATION NOTICE

Discrimination is against the law. Partnership HealthPlan of California (PHC) follows State and Federal civil rights laws. PHC does not unlawfully discriminate, exclude people, or treat them differently because of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity, or sexual orientation.

PHC provides:

- Free aids and services to people with disabilities to help them communicate better, such as:
 - ✓ Qualified sign language interpreters
 - ✓ Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose primary language is not English, such as:
 - ✓ Qualified interpreters
 - ✓ Information written in other languages

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If you need these services, contact PHC between 8 a.m. – 5 p.m. by calling (800) 863-4155. If you cannot hear or speak well, please call (800) 735-2929 or California Relay 711. Upon request, this document can be made available to you in braille, large print, audiocassette, or electronic form. To obtain a copy in one of these alternative formats, please call or write to:

Partnership HealthPlan of California
4665 Business Center Drive, Fairfield, CA 94534
(800) 863-4155
(800) 735-2929 or California Relay 711

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HOW TO FILE A GRIEVANCE

If you believe that PHC has failed to provide these services or unlawfully discriminated in another way on the basis of sex, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, genetic information, marital status, gender, gender identity, or sexual orientation, you can file a grievance with a PHC Civil Rights Coordinator. You can file a grievance by phone, in writing, in person, or electronically:

- By phone: Contact PHC's Member Services between 8 a.m. – 5 p.m. by calling (800) 863-4155. Or, if you cannot hear or speak well, please call (800) 735-2929 or California Relay 711.
- In writing: Fill out a complaint form or write a letter and send it to:

Partnership HealthPlan of California
Attn: Grievance: PHC Civil Rights Coordinator
4665 Business Center Drive
Fairfield, CA 94534

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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See Page 42 for a description of codes: ♿ **P E B I B R E T**

- In person: Visit your doctor's office or PHC and say you want to file a grievance.
 - Electronically: Visit PHC's website at <https://partnershiphp.org>.
-

OFFICE OF CIVIL RIGHTS – CALIFORNIA **DEPARTMENT OF HEALTH CARE SERVICES**

You can also file a civil rights complaint with the California Department of Health Care Services, Office of Civil Rights by phone, in writing, or electronically:

- By phone: Call **916-440-7370**. If you cannot speak or hear well, please call **711 (Telecommunications Relay Service)**.
- In writing: Fill out a complaint form or send a letter to:

Deputy Director, Office of Civil Rights
Department of Health Care
Services Office of Civil Rights
P.O. Box 997413, MS 0009
Sacramento, CA 95899-7413

Complaint forms are available at
http://www.dhcs.ca.gov/Pages/Language_Access.aspx.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

- Electronically: Send an email to CivilRights@dhcs.ca.gov.

OFFICE OF CIVIL RIGHTS – U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

If you believe you have been discriminated against on the basis of race, color, national origin, age, disability or sex, you can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by phone, in writing, or electronically:

- By phone: Call **1-800-368-1019**. If you cannot speak or hear well, please call **TTY/TDD 1-800-537-7697**.
- In writing: Fill out a complaint form or send a letter to:

**U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201**

Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

- Electronically: Visit the Office for Civil Rights Complaint Portal at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

AVISO DE NO DISCRIMINACIÓN

La discriminación es contraria a la ley. Partnership HealthPlan of California (PHC) cumple con las leyes estatales y federales de derechos civiles. PHC no discrimina ilegalmente, excluye a las personas ni las trata de manera diferente por motivos de sexo, raza, color, religión, ascendencia, nacionalidad, identificación de grupo étnico, edad, discapacidad mental, discapacidad física, afección médica, información genética, estado civil, género, identidad de género u orientación sexual.

PHC proporciona:

- Ayudas y servicios gratuitos a las personas con discapacidades para ayudarles a comunicarse mejor, como:
 - ✓ Intérpretes de lenguaje de señas calificados
 - ✓ Información escrita en otros formatos (letra imprenta grande, audio, formatos electrónicos accesibles, otros formatos)
- Servicios gratuitos de idiomas para personas cuyo idioma principal no sea el inglés, como:
 - ✓ Intérpretes calificados

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

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✓ Información escrita en otros idiomas

Si necesita estos servicios, comuníquese con PHC entre las 8 a. m. y las 5 p. m. llamando al (800) 863-4155. Si tiene dificultades para oír o hablar, llame al (800) 735-2929 o al servicio de retransmisión de California 711. Si lo solicita, este documento puede ponerse a su disposición en braille, letra imprenta grande, audiocasete o formato electrónico. Para obtener una copia en uno de estos formatos alternativos, llame o escriba a:

Partnership HealthPlan of California

4665 Business Center Drive, Fairfield, CA 94534

(800) 863-4155

(800) 735-2929 o servicio de retransmisión de California 711

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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CÓMO PRESENTAR UN RECLAMO

Si considera que PHC no ha proporcionado estos servicios o que lo discriminó ilegalmente de otra forma por motivos de sexo, raza, color, religión, ascendencia, nacionalidad, identificación de grupo étnico, edad, discapacidad mental, discapacidad física, afección médica, información genética, estado civil, género, identidad de género u orientación sexual, puede presentar un reclamo ante un coordinador de derechos civiles de PHC. Puede presentar un reclamo por teléfono, por escrito, en persona o por vía electrónica:

- Por teléfono: Comuníquese con los Servicios al Miembro de PHC entre las 8 a. m. y las 5 p. m. llamando al (800) 863-4155. O bien, si tiene dificultades para oír o hablar, llame al (800) 735-2929 o al servicio de retransmisión de California 711.
- Por escrito: Complete un formulario de queja o escriba una carta y envíela a:

Partnership HealthPlan of California
Attn: Grievance: PHC Civil Rights Coordinator
4665 Business Center Drive
Fairfield, CA 94534

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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- En persona: Visite el consultorio de su médico o PHC y diga que quiere presentar una queja.
- Por vía electrónica: Visite el sitio web de PHC en <https://partnershiphp.org>.

OFICINA DE DERECHOS CIVILES: DEPARTAMENTO DE SERVICIOS DE ATENCIÓN MÉDICA DE CALIFORNIA

También puede presentar una queja de derechos civiles ante la Oficina de Derechos Civiles del Departamento de Servicios de Atención Médica de California por teléfono, por escrito o por vía electrónica:

- Por teléfono: Llame al **916-440-7370**. Si tiene dificultades para hablar u oír, llame al **711 (servicio de retransmisión de telecomunicaciones)**.
- Por escrito: Complete un formulario de queja o envíe una carta a:

**Deputy Director, Office of Civil Rights
Department of Health Care
Services Office of Civil Rights**

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

**P.O. Box 997413, MS 0009
Sacramento, CA 95899-7413**

Los formularios de queja están disponibles en
http://www.dhcs.ca.gov/Pages/Language_Access.aspx.

- Por vía electrónica: Envíe un correo electrónico a CivilRights@dhcs.ca.gov.
-

OFICINA DE DERECHOS CIVILES: DEPARTAMENTO DE SALUD Y SERVICIOS HUMANOS DE LOS EE. UU.

Si considera que lo han discriminado por motivos de raza, color, nacionalidad, edad, discapacidad o sexo, también puede presentar una queja de derechos civiles ante la Oficina de Derechos Civiles del Departamento de Salud y Servicios Sociales de los EE. UU. por teléfono, por escrito o por vía electrónica:

- Por teléfono: Llame al **1-800-368-1019**. Si tiene dificultades para hablar u oír, llame al **TTY/TDD 1-800-537-7697**.
- Por escrito: Complete un formulario de queja o envíe una carta a:

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

**U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201**

Los formularios de queja están disponibles en
<http://www.hhs.gov/ocr/office/file/index.html>.

- Por vía electrónica: Visite el Portal de quejas de la Oficina de Derechos Civiles en
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>.

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

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TAGLINES

English Tagline

ATTENTION: If you need help in your language call 1-800-863-4155 (TTY: 1-800-735-2929). Aids and services for people with disabilities, like documents in braille and large print, are also available. Call 1-800-863-4155 (TTY: 1-800-735-2929). These services are free of charge.

الشعار بالعربية (Arabic)

يُرجى الانتباه: إذا احتجت إلى المساعدة بلغتك، فاتصل بـ 1-800-863-4155 (TTY: 1-800-735-2929). تتوفر أيضًا المساعدات والخدمات للأشخاص ذوي الإعاقة، مثل المستندات المكتوبة بطريقة بريـل والخط الكبير. اتصل بـ 1-800-863-4155 (TTY: 1-800-735-2929). هذه الخدمات مجانية.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Հայերեն պիտակ (Armenian)

ՈՒՇԱԴՐՈՒԹՅՈՒՆ: Եթե Ձեզ օգնություն է հարկավոր Ձեր լեզվով, զանգահարեք 1-800-863-4155 (TTY: 1-800-735-2929): Կան նաև օժանդակ միջոցներ ու ծառայություններ հաշմանդամություն ունեցող անձանց համար, օրինակ՝ Բրայլի գրատիպով ու խոշորատառ տպագրված նյութեր: Զանգահարեք 1-800-863-4155 (TTY: 1-800-735-2929): Այդ ծառայություններն անվճար են:

ឃ្លាសម្គាល់ជាភាសាខ្មែរ (Cambodian)

ចំណាំ: បើអ្នក ត្រូវ ការជំនួយ ជាភាសា របស់អ្នក សូម ទូរស័ព្ទទៅលេខ 1-800-863-4155 (TTY: 1-800-735-2929)។ ជំនួយ និង សេវាកម្ម សម្រាប់ ជនពិការ ដូចជា ឯកសារសរសេរជាអក្សរផុស សម្រាប់ជនពិការភ្នែក ឬ ឯកសារសរសេរជាអក្សរពុម្ពធំ ក៏អាចរកបានផងដែរ។ ទូរស័ព្ទមកលេខ 1-800-863-4155 (TTY: 1-800-735-2929)។ សេវាកម្មទាំងនេះមិនគិតថ្លៃឡើយ។

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.
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简体中文标语 (Chinese)

请注意：如果您需要以您的母语提供帮助，请致电 1-800-863-4155 (TTY: 1-800-735-2929)。另外还提供针对残疾人士的帮助和服务，例如文盲和需要较大字体阅读，也是方便取用的。请致电 1-800-863-4155 (TTY: 1-800-735-2929)。这些服务都是免费的。

مطلب به زبان فارسی (Farsi)

توجه: اگر می خواهید به زبان خود کمک دریافت کنید، با
1-800-863-4155

(TTY: 1-800-735-2929) تماس بگیرید. کمکها و خدمات مخصوص افراد دارای معلولیت، مانند نسخه های خط بریل و چاپ با حروف بزرگ، نیز موجود است. با 1-800-863-4155 (TTY: 1-800-735-2929) تماس بگیرید. این خدمات رایگان ارائه می شوند.

हिंदी टैगलाइन (Hindi)

ध्यान दें: अगर आपको अपनी भाषा में सहायता की आवश्यकता है तो 1-800-863-4155 (TTY: 1-800-735-2929) पर कॉल करें। अशक्तता वाले लोगों के लिए सहायता और सेवाएं, जैसे ब्रेल और बड़े प्रिंट में भी दस्तावेज़ उपलब्ध हैं। 1-800-863-4155 (TTY: 1-800-735-2929) पर कॉल करें। ये सेवाएं नि: शुल्क हैं।

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

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Nqe Lus Hmoob Cob (Hmong)

CEEB TOOM: Yog koj xav tau kev pab txhais koj hom lus hu rau 1-800-863-4155 (TTY: 1-800-735-2929). Muaj cov kev pab txhawb thiab kev pab cuam rau cov neeg xiam oob qhab, xws li puav leej muaj ua cov ntawv su thiab luam tawm ua tus ntawv loj. Hu rau 1-800-863-4155 (TTY: 1-800-735-2929). Cov kev pab cuam no yog pab dawb xwb.

日本語表記 (Japanese)

注意日本語での対応が必要な場合は 1-800-863-4155 (TTY: 1-800-735-2929)へお電話ください。点字の資料や文字の拡大表示など、障がいをお持ちの方のためのサービスも用意しています。 1-800-863-4155 (TTY: 1-800-735-2929)へお電話ください。これらのサービスは無料で提供しています。

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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한국어 태그라인 (Korean)

유의사항: 귀하의 언어로 도움을 받고 싶으시면
1-800-863-4155 (TTY: 1-800-735-2929) 번으로 문의하십시오.
점자나 큰 활자로 된 문서와 같이 장애가 있는 분들을 위한
도움과 서비스도 이용 가능합니다. 1-800-863-4155
(TTY: 1-800-735-2929) 번으로 문의하십시오. 이러한 서비스
는 무료로 제공됩니다.

ແທກໄລພາສາລາວ (Laotian)

ປະກາດ:
ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນພາສາຂອງທ່ານໃຫ້ໂທຫາເບີ
1-800-863-4155 (TTY: 1-800-735-2929).
ຍັງມີຄວາມຊ່ວຍເຫຼືອແລະການບໍລິການສໍາລັບຄົນພິການ
ເຊັ່ນເອກະສານທີ່ເປັນອັກສອນນູນແລະມິໂຕພິມໃຫຍ່ ໃຫ້ໂທຫາເບີ
1-800-863-4155 (TTY: 1-800-735-2929).
ການບໍລິການເຫຼົ່ານີ້ບໍ່ຕ້ອງເສຍຄ່າໃຊ້ຈ່າຍໃດໆ.

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

Mien Tagline (Mien)

LONGC HNYOUV JANGX LONGX OC: Beiv taux meih qiex longc mienh tengx faan benx meih nyei waac nor douc waac daaih lorx taux 1-800-863-4155 (TTY: 1-800-735-2929). Liouh lorx jauv-louc tengx aengx caux nzie gong bun taux ninh mbuo wuaaic fangx mienh, beiv taux longc benx nzangc-pokc bun hluo mbiutc aengx caux aamz mborqv benx domh sou se mbenc nzoih bun longc. Douc waac daaih lorx 1-800-863-4155 (TTY: 1-800-735-2929). Naaiv deix nzie weih gong-bou jauv-louc se benx wang-henh tengx mv zuqc cuotv nyaanh oc.

ਪੰਜਾਬੀ ਟੈਗਲਾਈਨ (Punjabi)

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਾਲ ਕਰੋ 1-800-863-4155 (TTY: 1-800-735-2929). ਅਪਾਹਜ਼ ਲੋਕਾਂ ਲਈ ਸਹਾਇਤਾ ਅਤੇ ਸੇਵਾਵਾਂ, ਜਿਵੇਂ ਕਿ ਬੋਲ ਅਤੇ ਮੋਟੀ ਛਪਾਈ ਵਿੱਚ ਦਸਤਾਵੇਜ਼, ਵੀ ਉਪਲਬਧ ਹਨ | ਕਾਲ ਕਰੋ 1-800-863-4155 (TTY: 1-800-735-2929). ਇਹ ਸੇਵਾਵਾਂ ਮੁਫਤ ਹਨ |

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

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Русский слоган (Russian)

ВНИМАНИЕ! Если вам нужна помощь на вашем родном языке, звоните по номеру 1-800-863-4155 (линия ТТУ: 1-800-735-2929). Также предоставляются средства и услуги для людей с ограниченными возможностями, например документы крупным шрифтом или шрифтом Брайля. Звоните по номеру 1-800-863-4155 (линия ТТУ: 1-800-735-2929). Такие услуги предоставляются бесплатно.

Mensaje en español (Spanish)

ATENCIÓN: si necesita ayuda en su idioma, llame al 1-800-863-4155 (TTY: 1-800-735-2929). También ofrecemos asistencia y servicios para personas con discapacidades, como documentos en braille y con letras grandes. Llame al 1-800-863-4155 (TTY: 1-800-735-2929). Estos servicios son gratuitos.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

Tagalog Tagline (Tagalog)

ATENSIYON: Kung kailangan mo ng tulong sa iyong wika, tumawag sa 1-800-863-4155 (TTY: 1-800-735-2929). Mayroon ding mga tulong at serbisyo para sa mga taong may kapansanan, tulad ng mga dokumento sa braille at malaking print. Tumawag sa 1-800-863-4155 (TTY: 1-800-735-2929). Libre ang mga serbisyong ito.

แท็กไลน์ภาษาไทย (Thai)

โปรดทราบ: หากคุณต้องการความช่วยเหลือเป็นภาษาของคุณ กรุณาโทรศัพท์ไปที่หมายเลข 1-800-863-4155 (TTY: 1-800-735-2929) นอกจากนี้ ยังพร้อมให้ความช่วยเหลือและบริการต่าง ๆ สำหรับบุคคลที่มีความพิการ เช่น เอกสารต่าง ๆ ที่เป็นอักษรเบรลล์และเอกสารที่พิมพ์ด้วยตัวอักษรขนาดใหญ่ กรุณาโทรศัพท์ไปที่หมายเลข 1-800-863-4155 (TTY: 1-800-735-2929) ไม่มีค่าใช้จ่ายสำหรับบริการเหล่านี้

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

Примітка українською (Ukrainian)

УВАГА! Якщо вам потрібна допомога вашою рідною мовою, телефонуйте на номер 1-800-863-4155 (ТТУ: 1-800-735-2929). Люди з обмеженими можливостями також можуть скористатися допоміжними засобами та послугами, наприклад, отримати документи, надруковані шрифтом Брайля та великим шрифтом. Телефонуйте на номер 1-800-863-4155 (ТТУ: 1-800-735-2929). Ці послуги безкоштовні.

Khẩu hiệu tiếng Việt (Vietnamese)

CHÚ Ý: Nếu quý vị cần trợ giúp bằng ngôn ngữ của mình, vui lòng gọi số 1-800-863-4155 (TTY: 1-800-735-2929). Chúng tôi cũng hỗ trợ và cung cấp các dịch vụ dành cho người khuyết tật, như tài liệu bằng chữ nổi Braille và chữ khổ lớn (chữ hoa). Vui lòng gọi số 1-800-863-4155 (TTY: 1-800-735-2929). Các dịch vụ này đều miễn phí.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

Accessibility Standards for Seniors and Persons with Disabilities

This directory now lists codes to define “accessibility” standards. These standards are meant to help seniors and persons with disabilities. The intent is that members can get in and around offices safely and without help from others. These codes are not yet listed for all providers. If you do not see these codes listed under a certain provider’s name, just call the office. You can ask if they have the type of access that you need.

Levels of Access

Basic Access

The office meets the standards below for parking, interior and exterior building, exam rooms, and restrooms (P, EB, IB, R, and E).

Limited Access

The office does not meet one or more of the standards below for parking, interior and exterior building, exam rooms, and restrooms (P, EB, IB, R, and E).

Medical Equipment Access

The office meets the standard below for exam tables and scales (T).

Accessibility Codes

 = Wheelchair Accessible

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P EB IB R E T**

P = Parking

Accessible parking spaces, including van accessible spaces(s), are present. Pathways have curb ramps between the parking lot, office, and at drop off areas.

EB = Exterior Building

Curb ramps and other ramps to the building are not too long. Ramps are wide enough for a wheelchair or scooter. Handrails are on both sides of the ramp. There is an "accessible" entrance to the building. Doors open wide enough for a wheelchair or scooter, and have handles that are easy to use.

IB = Interior Building

Pathways are wide enough for a wheelchair or scooter. Stairs, if present, have handrails. If there is an elevator, it can be used at all times the building is open. The elevator has easy to hear sounds and Braille buttons within reach. The elevator has enough room for a wheelchair or scooter to turn around. If there is a platform lift, it can be used without help.

R = Restroom

The restroom doors are wide enough for a wheelchair or scooter. The restroom has enough room for a wheelchair or scooter to turn around and close the door. There are grab bars which allow easy transfer from wheelchair to toilet. The sink is easy to get to and the faucets, soap, and toilet paper are easy to reach and use.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P EB IB R E T**

E = Exam Room

The doors to the exam rooms open wide enough for a wheelchair or scooter. The exam room has enough room for a wheelchair or scooter to turn around.

T = Exam Table/Scale

The exam table moves up and down and has space next to it for a wheelchair or scooter. The weight scale can be used by patients with wheelchairs or scooters.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

Normas de Accesibilidad para Personas Mayores y Personas con Discapacidades

Este directorio enumera los códigos para definir las normas de “accesibilidad”. Estas normas pretenden ayudar a personas mayores y a personas con discapacidades. La intención es que los miembros puedan entrar y desplazarse por las oficinas de manera segura y sin ayuda de otros. Estos códigos todavía no se encuentran enumerados para todos los proveedores. Si no ve estos códigos enumerados bajo el nombre de cierto proveedor, llame a la oficina del proveedor. Puede preguntar si tienen el tipo de acceso que usted necesita.

Niveles de acceso

Acceso básico

La oficina cumple con las normas de estacionamiento, interior y exterior del edificio, salas de examen y baños (P, EB, IB, R y E).

Acceso limitado

La oficina no cumple con una o más de las normas de estacionamiento, interior y exterior del edificio, salas de examen y baños (P, EB, IB, R y E).

Acceso de equipo médico

La oficina cumple con la norma para camillas de examen y básculas (T).

Códigos de accesibilidad

♿ = Accesible a silla de ruedas (Wheelchair Accessible)

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

P = Estacionamiento (Parking)

Espacios de estacionamiento accesible, incluyendo espacios accesibles para van, están presente. Las entradas tienen rampas de acceso en las aceras entre el estacionamiento, la oficina y las áreas para dejar a las personas.

EB = Exterior del edificio (Exterior Building)

Las rampas en las aceras y otras rampas hacia el edificio no son demasiado largas. Las rampas son suficientemente anchas para permitir el acceso de una silla de ruedas o un scooter. Los pasamanos se encuentran en ambos lados de la rampa. El edificio tiene una entrada “accesible”. La abertura de las puertas es suficientemente ancha como para permitir el acceso de una silla de ruedas o un scooter, y tienen agarraderas que son fáciles de usar.

IB = Interior del Edificio (Interior Building)

Los pasillos son lo suficientemente anchos como para una silla de ruedas o un scooter. Las escaleras, si las hay, tienen pasamanos. Si hay ascensor, puede usarse en todo momento en que el edificio esté abierto. El ascensor tiene sonidos fáciles de oír y botones Braille al alcance. El ascensor tiene espacio suficiente como para que una persona en silla de ruedas o scooter se dé vuelta. Si hay ascensor con plataforma, se puede usar sin ayuda.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P EB IB R E T**

R = Baño (Restroom)

Las puertas del baño son lo suficientemente anchas como para una silla de ruedas o un scooter. El baño tiene suficiente espacio para que una persona en silla de ruedas o scooter se dé vuelta y cierre la puerta. Hay pasamanos que permiten trasladarse fácilmente de la silla de ruedas al inodoro. Es fácil llegar al lavamanos, y las llaves, jabón y papel higiénico son fáciles de alcanzar y usar.

E = Sala de Examen (Exam Room)

La abertura de las puertas que llevan hacia las salas de examen son lo suficientemente anchas como para una silla de ruedas o un scooter. La sala de examen tiene suficiente espacio como para que una persona en silla de ruedas o scooter se dé vuelta.

T = Camilla de Examen/Báscula (Exam Table/Scale)

La camilla de examen se mueve hacia arriba y hacia abajo y tiene espacio a un lado como para una silla de ruedas o scooter. Los pacientes en sillas de ruedas o scooters pueden usar la báscula.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

Timely Access to Care

This table shows you the how long it should take you to get an appointment with a PHC provider. If it takes you longer to get an appointment you can call us at **(800) 863-4155** for assistance. If you need care outside the normal office hours, you can call the Advice Nurse at no cost to you. The Advice Nurse line is available 7 days a week, 24 hours a day at (866) 778-8873, TTY users call (800) 735-2929 or 711.

Appointment Type	Must Get Appointment Within
Urgent care appointments that do not require pre-approval (prior authorization)	48 hours
Non-urgent primary care appointments	10 business days
Non-urgent specialist	15 business days
Non-urgent mental health provider (non-physician)	10 business days

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

Appointment Type	Must Get Appointment Within
Non-urgent appointment for ancillary services for the diagnosis or treatment of injury, illness, or other health condition	15 business days
Telephone wait times during normal business hours	5 minutes
Triage – 24/7 services	24/7 services – No more than 30 minutes

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

Acceso oportuno a la atención médica

Esta tabla le muestra qué tanto tiempo debería tomarle obtener una cita con un proveedor de PHC. Si llega a tomar más tiempo puede comunicarse con nosotros al **(800) 863-4155** para solicitar asistencia. Si necesita atención médica fuera del horario normal del consultorio, puede llamar a la enfermera de asesoría sin costo alguno para usted. La línea de asesoría de enfermeras está disponible los 7 días a la semana, las 24 horas al día al (866) 778-8873, los usuarios de TTY deben llamar al (800) 735-2929 o marcar 711.

Tipo de cita	Debe obtener la cita dentro de
Citas de atención de urgencia que no requieren aprobación previa (autorización previa)	48 horas
Citas de atención médica primaria no urgentes	10 días laborales
Especialista no urgente	15 días laborales
Proveedor de salud mental no urgente	10 días laborales

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

Tipo de cita	Debe obtener la cita dentro de
(profesional de la salud no médico)	
Cita no urgente para servicios auxiliares para el diagnóstico o tratamiento de una lesión, enfermedad u otra afección de salud	15 días laborales
Tiempos de espera al teléfono durante el horario normal de trabajo	5 minutos
Triaje - servicios 24/7	Servicios las 24 horas del día, los 7 días de la semana – No más de 30 minutos

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

Physician Listing Information

To report a potential error in the Provider Directory - Email PHCDirectory@partnershiphp.org or call (800) 863-4155.

How to read the Provider Directory

To help you in your selection, the following information is provided about each personal physician.

Como leer el Directorio de Proveedores

Para ayudarle a seleccionar un proveedor, lea la información siguiente sobre cada proveedor.

City Location or Specialty Type	Fairfield	Ubicación de Ciudad o Tipo de Especialidad
Provider Site Name	Family Medical Center	Nombre del Sitio del Proveedor
PCP Site Number	<u>PCP # 1234-0001</u>	Número de Sitio del PCP
Enrollment Status	Open to New Patients	Estado de Inscribirse
Ages Accepted	Ages: No Age Limitations	Las Edades Aceptadas
Hospital Affiliation	Hospital(s): NorthBay	Afiliación de Hospital
Address	1234 Hospital Drive Fairfield, CA 94534	Dirección

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

PHC PROVIDERS | HUMBOLDT COUNTY DIRECTORY

Accessibility	P E B I B R E T	Accesibilidad
Phone	(707) 555-5555 (phn)	Teléfono
Fax	(707) 555-5556 (fax)	Fax
URL Website	www.abc123.com	URL Sitio Web
Hours	Mon – Fri 8 a.m. – 6 p.m.	Horas
Medical Specialty	Family Practice	Especialidad Médica
Provider's Name	◆ Doe, John MD	Nombre del Proveedor Médico
NPI	1234567890	NPI
License Number	A12345	Número de Licencia
Languages	Spanish, Tagalog	Idiomas

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 42 for a description of codes: **P E B I B R E T**

Special
Accommodations and
Levels of Access

Adj. Exam Tables
Special Scales for
Wheelchairs
Scales that weigh up
to 300lbs
Hoyer Lift
Gurney
Accommodations
Hearing Impaired
Accommodations
Onsite Interpretation
Services
Basic Access

Alojamiento Especial
y Niveles de Acceso

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

Arcata

**Full Circle Center for Integrative
Medicine**

PCP PHC#: 32508-0004

NPI: 1790853083

Family Medicine

Accepting Existing Patients

19 Years and Older

4641 Valley East Blvd Ste 2

Arcata, CA 95521

♿, **P,EB,IB,E,T**

Level of Access: Limited

Primary Phone: (707) 840-4701

Primary Fax: (855) 420-6321

www.fullcirclemed.org

Mon, Tue 8:30 AM - 3:00 PM

Wed - Fri 8:30 AM - 5:00 PM

Sat By Appointment only

Family Medicine

Basch, Corinne Vivian, MD 🌐

◆ Family Medicine

NPI: 1790853083

License: A51185

Gender: Female

Hospital Privileges: Mad River

Community Hospital

CCS Provider

Special Accommodations: Adj.

Exam Tables, Scales that weigh up
to 480lbs

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

Humboldt Open Door Clinic

Open Door Community Health
Centers

PCP PHC#: 2520-0007

NPI: 1255435533

FQHC

Family Medicine, Pediatrics

Accepting Existing Patients

No Age Limitations

CHDP Provider

770 10th St

Arcata, CA 95521

♿, **P,EB,IB,E**

Level of Access: Limited

Primary Phone: (707) 826-8610

Primary Fax: (707) 826-8623

www.opendoorhealth.com

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Hooper, Andrew H, MD

◆ Family Medicine

NPI: 1053404525

License: G59811

Gender: Male

Hospital Privileges: Mad River

Community Hospital

Norvell, Cindy, MD 🌐

◆ Family Medicine

NPI: 1093733669

License: A64170

Gender: Female

Scher, Sarah Anne, MD

◆ Family Medicine

NPI: 1437246295

License: G70889

Gender: Female

Weiss, Ellen Amy, MD

NPI: 1821184979

License: G74528

Gender: Female

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Zwerdling, Maya Louise, MD

◆ Family Medicine

NPI: 1629462254

License: A146452

Gender: Female

Hospital Privileges: Mad River

Community Hospital

Pediatrics

Bell, Norman Joseph, MD

◆ Pediatrics

NPI: 1194819888

License: G16386

Gender: Male

Anderson, Theresa Marie, NP

NPI: 1295101483

License: 95002121

Gender: Female

**Brothers, Carrie Ruth Kramer,
PA-C**

NPI: 1104368331

License: 53861

Gender: Female

Horwitz, David Jeffrey, PA-C

NPI: 1386739845

License: 10646

Gender: Male

Moss, Tara S, PA-C

NPI: 1679660187

License: 17518

Gender: Female

Special Accommodations: Adj.
Exam Tables, Hearing Impaired
Accommodations, Gurney
Accommodations, Scales that
weigh up to 1000lbs

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

Mad River Healthcare Clinic

Mad River Community
PCP PHC#: 28014-0001
NPI: 1609979707
RHC
Family Medicine
Accepting Existing Patients
19 Years and Older

3798 Janes Rd Ste 14
Arcata, CA 95521
♿, **P,EB,IB,R,E**
Level of Access: Basic
Primary Phone: (707) 822-0293
Primary Fax: (707) 822-0294
Mon - Thu 8:30 AM - 4:30 PM

McCurtain, Loretta Rae, FNP 🌐
NPI: 1235338096
License: 8557
Gender: Female

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Scales that
weigh up to 440lbs

Mad River Healthcare Clinic

Mad River Community
PCP PHC#: 41338-0001
NPI: 1609979707
RHC
Family Medicine
Accepting Existing Patients
19 Years and Older

3798 Janes Rd Ste 20
Arcata, CA 95521
♿, **P,EB,IB,E**
Level of Access: Limited
Primary Phone: (707) 825-4952
Primary Fax: (707) 822-0655
Mon - Fri 8:30 AM - 4:30 PM

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.
See Page 42 for a description of codes: ♿ **P EB IB R E T**

Dante, Cailey Marie, PA-C

NPI: 1255090379

License: 61105

Gender: Female

Mosher-Carbiener, Charmaine

Marie, FNP 

NPI: 1932433950

License: 10751

Gender: Female

Ward, Andrea Hillary, FNP

NPI: 1861934838

License: 95005474

Gender: Female

Special Accommodations: Scales
that weigh up to 450lbs

North Country Clinic

Open Door Community Health
Centers

PCP PHC#: 28025-0001

NPI: 1689778813

FQHC

Family Medicine

Accepting Existing Patients

No Age Limitations

CHDP Provider

Assigned Hospital: Mad River
Community Hospital

785 18th St

Arcata, CA 95521

 , **IB,E**

Level of Access: Limited

Primary Phone: (707) 822-2481

Primary Fax: (707) 822-3656

www.opendoorhealth.com/opendoor

r

Mon - Fri 8:00 AM - 5:00 PM

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P EB IB R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Potts, Joelle Nicole, DO

◆ Family Medicine
◆ Family Medicine
NPI: 1891225611
License: 19195
Gender: Female

Family Medicine

Alston, Gerald A, MD 

◆ Family Medicine
NPI: 1578650388
License: G84779
Gender: Male
Spanish
Hospital Privileges: Mad River
Community Hospital

Burns, Judy A, MD

◆ Family Medicine
NPI: 1679669253
License: G59037
Gender: Female
Spanish

Ohnemus, Julie M, MD

◆ Addiction Medicine - Preventive
Medicine
NPI: 1770676306
License: G66596
Gender: Female
Spanish
Hospital Privileges: Mad River
Community Hospital

Potts, Joelle Nicole, DO

◆ Family Medicine
◆ Family Medicine
NPI: 1891225611
License: 19195
Gender: Female

Vu, Kelvin Khoa, DO

NPI: 1386806081
License: 20A11060
Gender: Male
Vietnamese

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

**Young-Tripp, Sawar Chalutch,
MD** 

◆ Family Medicine
NPI: 1093924052
License: C155890
Gender: Female

Lowry, Caroline Ann, PA-C

NPI: 1245432996
License: 51595
Gender: Female

**Schwirblat, Gianvieve Layne,
FNP**

NPI: 1568010312
License: 95013417
Gender: Female

Special Accommodations: Adj.
Exam Tables, Hearing Impaired
Accommodations, Gurney
Accommodations, Scales that
weigh up to 1000lbs

Potawot Health Village

United Indian Health Services, Inc.

PCP PHC#: 27336-0010

NPI: 1497751572

Tribal

Family Medicine, Pediatrics

**Accepting Native American
Indians**

No Age Limitations

Accepting Existing Patients

No Age Limitations

CHDP Provider

1600 Weeot Way

Arcata, CA 95521

 , **P,IB,R,E,T**

Level of Access: Limited

Skilled Medical Interpreter Service

Primary Phone: (707) 825-5000

Primary Fax: (707) 825-5089

www.unitedindianhealthservices.org

Mon - Fri 8:00 AM - 5:00 PM

Sat 9:00 AM - 2:00 PM

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Family Medicine

Cassel, Kathleen Marie, MD 

NPI: 1962400051

License: A70180

Gender: Female

Hospital Privileges: Mad River

Community Hospital

CCS Provider

Griffin, Carol, DO 

◆ Addiction Medicine - Family
Medicine

◆ Family Medicine

NPI: 1912269408

License: 20A16542

Gender: Female

Kent, Hugh David, MD 

◆ Family Medicine

NPI: 1467740662

License: A134487

Gender: Male

Martinez, Antoinette Patricia, MD



NPI: 1891855052

License: A88873

Gender: Female

Hospital Privileges: Mad River

Community Hospital

Perry, Elizabeth, MD

NPI: 1669035523

License: A180831

Gender: Female

Raymer, Terry William, MD 

NPI: 1902804099

License: G61883

Gender: Male

Pediatrics

Matsuda, James Jiro, MD 

◆ Pediatric Critical Care Medicine

◆ Pediatrics

NPI: 1720066061

License: A61200

Gender: Male

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Ribordy, Jeffrey Todd, MD 

◆ Pediatrics

NPI: 1467458380

License: A61581

Gender: Male

CCS Provider

Davies, Haley April, FNP 

NPI: 1942858790

License: 95012394

Gender: Female

Hernandez, Dennis Joseph, PT

NPI: 1467120931

License: 300889

Gender: Male

Kyte, Heather Laura, PA-C 

NPI: 1295159440

License: 51430

Gender: Female

Langhurst, Tracy Lynne, PA-C 

NPI: 1689826091

License: 53046

Gender: Female

McAtasney, Grace Elaine, FNP 

NPI: 1457804619

License: 95010826

Gender: Female

Rousselot, Anthony Max, PA-C



NPI: 1568460608

License: 13540

Gender: Male

Stroup, Allegra Beatrice, FNP 

NPI: 1982018966

License: 95000855

Gender: Female

Special Accommodations: Adj.
Exam Tables, Hearing Impaired
Accommodations, Gurney
Accommodations, Scales that
weigh up to 1000lbs

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

Eureka

**Eureka Community Health
Center**

Open Door Community Health
Centers

PCP PHC#: 3946-0008

NPI: 1669569109

FQHC

Family Medicine, Internal Medicine,
Pediatrics

Accepting Existing Patients

No Age Limitations

CHDP Provider

2200 Tydd St

Eureka, CA 95501

♿, **P,EB,IB,R,E,T**

Level of Access: Basic

Primary Phone: (707) 441-1624

Primary Fax: (707) 441-1253

www.opendoorhealth.com/opendoor

Mon, Tue, Thu 8:00 AM - 8:00 PM

Wed, Fri 8:00 AM - 5:00 PM

Sat By Appointment only

Sayles-Croy, Celeste Maxine, DO

◆ Internal Medicine

NPI: 1033565551

License: 20A20138

Gender: Female

Family Medicine

Aussenberg, Steven Elias, MD 🌐

NPI: 1174902936

License: A159104

Gender: Male

Hunter, Willard Merrell, MD

◆ Family Medicine

NPI: 1477589323

License: G30611

Gender: Male

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

CCS Provider

Kummerling, Marissa Louise, MD



◆ Family Medicine

NPI: 1467897942

License: A149373

Gender: Female

Spanish

Internal Medicine

Honda, Malia Ann Kiyomi, MD

◆ Addiction Medicine - Preventive
Medicine

◆ Internal Medicine

NPI: 1689094989

License: A139453

Gender: Female

Sayles-Croy, Celeste Maxine, DO

◆ Internal Medicine

NPI: 1033565551

License: 20A20138

Gender: Female

Pediatrics

Dalton, Emily Lambert, MD

◆ Pediatrics

NPI: 1235133737

License: G76290

Gender: Female

Spanish

CCS Provider

Fittinghoff, Leslie Anne, MD

◆ Pediatrics

NPI: 1902844046

License: G72571

Gender: Female

CCS Provider

Frankovich, Teresa Lynn, MD

◆ Pediatrics

NPI: 1073609400

License: G66089

Gender: Female

Mangahas, Michael, MD

NPI: 1689053738

License: A145331

Gender: Male

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 42 for a description of codes: **P E B I B R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

CCS Provider

Alfano, Angelo John, FNP

NPI: 1023503307

License: 95009941

Gender: Male

Carter, Patricia Lan, PA-C

NPI: 1174001986

License: 56005

Gender: Female

Kelly, Casey Nicole, PA-C

NPI: 1205076015

License: 20196

Gender: Female

Krause, Abigail Broughel, PA-C

NPI: 1093190563

License: 52622

Gender: Female

Spanish

Lalonde, Molly Anne, PA

NPI: 1740670140

License: 95013740

Gender: Female

Metcalfe, Kristen Zoe, PA-C

NPI: 1962690594

License: 19392

Gender: Female

Mitchell, Constance, NP

NPI: 1205181526

License: 95009958

Gender: Female

Okwandu, Gift, FNP

NPI: 1104434364

License: 95014787

Gender: Female

Ozokwere, Marresa Chinwe, FNP

NPI: 1447817184

License: 95010301

Gender: Female

West, Christopher Eugene, AGNP

NPI: 1316293467

License: 22389

Gender: Male

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Special Accommodations: Adj.
Exam Tables, Hearing Impaired
Accommodations, Gurney
Accommodations, Scales that
weigh up to 1000lbs

Eureka Health Center

United Indian Health Services, Inc.

PCP PHC#: 27933-0003

NPI: 1497751572

Tribal

Family Medicine

**Accepting Native American
Indians**

No Age Limitations

Accepting Existing Patients

No Age Limitations

CHDP Provider

Assigned Hospital: Providence St
Joseph Hospital

2332 Harrison Ave Ste C & D
Eureka, CA 95501

♿, **EB,IB,R,E,T**

Level of Access: Limited

Primary Phone: (707) 442-0380

Primary Fax: (707) 442-0381

www.unitedindianhealthservices.org

Mon - Fri 8:00 AM - 5:00 PM

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Infectious Disease

Selcer, Uzi Moshe, MD

NPI: 1689770257

License: A55648

Gender: Male

Hebrew, Spanish

Hospital Privileges: Providence St
Joseph Hospital

Kyte, Heather Laura, PA-C 🌐

NPI: 1295159440

License: 51430

Gender: Female

Stroup, Allegra Beatrice, FNP 🌐

NPI: 1982018966

License: 95000855

Gender: Female

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to 999lbs

**Open Door Mobile Health
Services**

Open Door Community Health
Centers

PCP PHC#: 28028-0001

NPI: 1336173020

FQHC

Family Medicine

Accepting Existing Patients

19 Years and Older

CHDP Provider

2426 Buhne St

Eureka, CA 95501

♿, **P,EB,IB,E**

Level of Access: Limited

Primary Phone: (707) 443-4666

Primary Fax: (707) 445-4499

www.opendoorhealth.com

Mon - Fri 8:00 AM - 5:00 PM

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Family Medicine

Hovorka, Gail Scott, MD

NPI: 1417043969

License: C52007

Gender: Female

Spanish

Vu, Kelvin Khoa, DO

NPI: 1386806081

License: 20A11060

Gender: Male

Vietnamese

Chalfin, Evan, FNP

NPI: 1316485006

License: 95008874

Gender: Male

Spanish

Maynor, Audrey Charlene, PA-C

NPI: 1609301241

License: 54374

Gender: Female

Special Accommodations: Adj.
Exam Tables, Hearing Impaired
Accommodations, Scales that
weigh up to 440lbs

**Providence Medical Group,
Humboldt**

PCP PHC#: 28019-0004

NPI: 1871607762

Family Medicine, Internal Medicine

Accepting Existing Patients

19 Years and Older

2280 Harrison Ave Ste B

Eureka, CA 95501

♿, **P,EB,IB,R,E,T**

Level of Access: Basic

Primary Phone: (707) 443-9371

Primary Fax: (707) 683-3089

Mon - Fri 8:30 AM - 4:30 PM

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Family Medicine

Darwin, Amy Lynne, MD 🌐

◆ Family Medicine

NPI: 1407827660

License: A108093

Gender: Female

Heston, Skye Rainis, MD 🌐

◆ Family Medicine

NPI: 1548503717

License: A156044

Gender: Male

Spanish

Mahan, Marcelle Owens, MD 🌐

NPI: 1245292085

License: G71860

Gender: Female

Steinberg, Miriam Dena, DO 🌐

◆ Family Medicine

NPI: 1518263227

License: 20A11519

Gender: Female

Hospital Privileges: Providence St

Joseph Hospital

Internal Medicine

Abels, Gloria Beth, MD 🌐

◆ Internal Medicine

NPI: 1235236662

License: G64604

Gender: Female

Hospital Privileges: Providence St

Joseph Hospital

CCS Provider

Cataldo, Stuart David, MD 🌐

◆ Internal Medicine

NPI: 1962507590

License: A70399

Gender: Male

CCS Provider

Hall, Laura E, NP 🌐

NPI: 1255781340

License: 95003431

Gender: Female

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Hatchimonji, Rachel Lyons, FNP



NPI: 1023480126

License: 95003027

Gender: Female

James, Amanda Baer, NP

NPI: 1831295484

License: 9942

Gender: Female

Villers, Tanya Lyn, FNP

NPI: 1487153300

License: 95015198

Gender: Female

Special Accommodations: Adj.
Exam Tables, Medical Equipment
Access, Scales that weigh up to
500lbs

**Providence Medical Group,
Humboldt**

PCP PHC#: 65200-0004

NPI: 1871607762

Family Medicine

Accepting Existing Patients

19 Years and Older

2280 Harrison Ave Ste K
Eureka, CA 95501

P,IB,R,E,T

Level of Access: Limited

Primary Phone: (707) 443-9371

Primary Fax: (707) 683-3089

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Holst, Gregory Shawn, MD

NPI: 1881601615

License: C52586

Gender: Male

Hospital Privileges: Providence St
Joseph Hospital

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 42 for a description of codes: **P E B I B R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Korenstein, Steven Jay, MD 

◆ Family Medicine

NPI: 1568776318

License: A122072

Gender: Male

Leer, Leo Roy, MD 

◆ Family Medicine

NPI: 1316984842

License: G55144

Gender: Male

Hospital Privileges: Providence St
Joseph Hospital

Shereshevsky, Alexey, MD 

◆ Family Medicine

NPI: 1033326061

License: C141764

Gender: Male

Russian, Ukrainian

Hospital Privileges: Providence
Redwood Memorial Hospital

Fraser, Robin Faith, PA-C 

NPI: 1760892285

License: 51578

Gender: Female

Special Accommodations: Adj.
Exam Tables

**Redwood Community Health
Center**

Open Door Community Health
Centers

PCP PHC#: 34371-0008

NPI: 1417474966

FQHC

Family Medicine

Accepting New Patients

No Age Limitations

CHDP Provider

2350 Buhne St Ste A

Eureka, CA 95501

 , **P,IB,R,E**

Level of Access: Limited

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Primary Phone: (707) 443-4593
Primary Fax: (707) 269-7116
www.opendoorhealth.com/opendoor
Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Alston, Gerald A, MD 

◆ Family Medicine

NPI: 1578650388

License: G84779

Gender: Male

Spanish

Hospital Privileges: Mad River
Community Hospital

Henry, Kevin Michael, MD

NPI: 1205032687

License: C175784

Gender: Male

Hong, May Chien-Shian, MD

◆ Family Medicine

NPI: 1811933690

License: A93205

Gender: Female

Spanish

Stampe, Simon Oliver, MD

◆ Family Medicine

NPI: 1407219546

License: A173060

Gender: Male

Hospital Privileges: Mad River
Community Hospital

Weiser, Casey, MD

◆ Family Medicine

NPI: 1730742586

License: A180259

Gender: Female

Hospital Privileges: Providence St
Joseph Hospital

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

Yost, Jason Lyn, MD

◆ Family Medicine

NPI: 1932544632

License: A140418

Gender: Male

Hospital Privileges: Mad River
Community Hospital

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Scales that
weigh up to 350lbs

Ferndale

**Ferndale Community Health
Center**

Open Door Community Health
Centers

PCP PHC#: 32560-0001

NPI: 1598178915

FQHC

Family Medicine

Accepting Existing Patients

No Age Limitations

CHDP Provider

638 Main St

Ferndale, CA 95536

♿, **P,EB,IB,E,T**

Level of Access: Limited

Primary Phone: (707) 786-4028

Primary Fax: (707) 786-9029

www.opendoorhealth.com/opendoor

Mon - Fri 8:00 AM - 5:00 PM

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Family Medicine

Baird, Donald Irving, MD

NPI: 1972554301

License: G32307

Gender: Male

Hospital Privileges: Providence

Redwood Memorial Hospital

Douglass, Tamara Smith, MD

◆ Family Medicine

NPI: 1952396103

License: A92702

Gender: Female

Spanish

Hospital Privileges: Providence

Redwood Memorial Hospital

Lee, Margaret, PA-C

NPI: 1407365455

License: 56676

Gender: Female

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Medical
Equipment Access, Scales that
weigh up to 500lbs

Fortuna

**Fortuna Community Health
Center**

Open Door Community Health
Centers

PCP PHC#: 32561-0001

NPI: 1306252051

FQHC

Internal Medicine

Accepting New Patients

No Age Limitations

CHDP Provider

3750 Rohnerville Rd

Fortuna, CA 95540

♿, **P,EB,IB,R,E,T**

Level of Access: Basic

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Primary Phone: (707) 725-6101
Primary Fax: (707) 725-2978
www.opendoorhealth.com/opendoor
r
Mon - Fri 8:00 AM - 5:00 PM
Sat By Appointment only

Internal Medicine

Johnston, Andrew Campbell, MD

◆ Internal Medicine
NPI: 1710931019
License: G88534
Gender: Male
CCS Provider

Beach, Sarah Darlene, FNP

NPI: 1356878615
License: 95006920
Gender: Female

Cole, Danielle Leighann, FNP

NPI: 1427520550
License: 95010777
Gender: Female

Grimm, Georgina Giselle, FNP

NPI: 1104367739
License: 95006100
Gender: Female

Gunn, Noelle E, FNP

NPI: 1982046793
License: 23552
Gender: Female

Murray, Angela Noelle, PA-C

NPI: 1063746287
License: 20502
Gender: Female

Special Accommodations: Adj.
Exam Tables, Hearing Impaired
Accommodations, Gurney
Accommodations, Medical
Equipment Access, Scales that
weigh up to 350lbs

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

Fortuna Family Medical Group

PCP PHC#: 19669-0005

NPI: 1376655217

RHC

Family Medicine

Accepting Existing Patients

No Age Limitations

CHDP Provider

874 Main St

Fortuna, CA 95540

♿, **IB,E**

Level of Access: Limited

Primary Phone: (707) 725-3334

Primary Fax: (707) 725-2455

Mon 8:30 AM - 5:30 PM

Tue - Fri 8:00 AM - 5:30 PM

Family Medicine

Brinckhaus, Nathan Dario, MD 

NPI: 1508156910

License: A124994

Gender: Male

Spanish

Hospital Privileges: Providence

Redwood Memorial Hospital

Brinckhaus, Ruben Ernesto, MD

NPI: 1891708806

License: G61840

Gender: Male

Spanish

Hospital Privileges: Providence

Redwood Memorial Hospital

Downie-Allman, Fannette R, NP

NPI: 1952597163

License: 7753

Gender: Female

Spanish

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY

Reese, Barbara Fulton, NP

NPI: 1760546626

License: 6996

Gender: Female

Spanish

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Scales that
weigh up to 500lbs

Providence Family Practice

PCP PHC#: 46187-0001

NPI: 1194189654

RHC

Family Medicine

Accepting New Patients

3 Years and Older

CHDP Provider

3302 Renner Dr

Fortuna, CA 95540

♿, **P,IB,R,E**

Level of Access: Limited

Primary Phone: (707) 725-3318

Primary Fax: (707) 725-1998

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Swenson, Rodney Mark, DO 🌐

◆ Family Medicine

◆ Osteopathic Manipulative
Therapy

NPI: 1407863913

License: 20A5484

Gender: Male

Spanish

Nadalin, Sean, PA-C

NPI: 1518430628

License: 58321

Gender: Male

Special Accommodations: Adj.
Exam Tables, Hearing Impaired
Accommodations, Scales that
weigh up to 500lbs

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

**Redwood Pediatric Medical
Group**

PCP PHC#: 27937-0001

NPI: 1164574083

RHC

Pediatrics

Accepting Existing Patients

0-20 Years

CHDP Provider

3305 Renner Dr

Fortuna, CA 95540

♿, **P,IB**

Level of Access: Limited

Primary Phone: (707) 725-9355

Primary Fax: (707) 725-2426

Mon - Fri 8:30 AM - 5:00 PM

Sat 10:00 AM - 12:00 PM

Pediatrics

Killfoil, James John, MD 

NPI: 1790881951

License: G82256

Gender: Male

Spanish

Hospital Privileges: Providence

Redwood Memorial Hospital

CCS Provider

Special Accommodations: Adj.

Exam Tables, Scales that weigh up
to 350lbs

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

Garberville

**Southern Humboldt Community
Clinic**

PCP PHC#: 28031-0001

NPI: 1336367515

RHC

Family Medicine

Accepting New Patients

No Age Limitations

CHDP Provider

509 Elm St

Garberville, CA 95542

♿, **EB,IB**

Level of Access: Limited

Primary Phone: (707) 923-3921

Primary Fax: (707) 923-3902

Mon - Fri 8:30 AM - 5:00 PM

Family Medicine

Marshall, Emily Ethel, DO

◆ Family Medicine

NPI: 1861849283

License: 20A19088

Gender: Female

Candiotti, Linda Helene, PA-C

NPI: 1316011893

License: 12137

Gender: Female

Mojica, Laura Lyn, NP

NPI: 1659962868

License: 95017325

Gender: Female

Special Accommodations: Adj.
Exam Tables, Hoyer Lift, Scales
that weigh up to 350lbs

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

Hoopa

K'ima:w Medical Center

PCP PHC#: 28020-0023

NPI: 1306904222

Tribal

Family Medicine

Accepting Existing Patients

No Age Limitations

CHDP Provider

535 Airport Rd

Hoopa, CA 95546

♿, **P,IB,R,E**

Level of Access: Limited

Primary Phone: (530) 625-4261

Primary Fax: (530) 625-5171

www.kimaw.org

Mon, Tue, Thu, Fri 8:30 AM - 5:00

PM

Wed 8:00 AM - 5:00 PM

Family Medicine

Paik-Nicely, Timothy Charles, MD



◆ Family Medicine

NPI: 1760489389

License: G44510

Gender: Male

Spanish

Hospital Privileges:

Adventist Health Mendocino Coast

Mad River Community Hospital

Sutter Coast Hospital

Smith, Eva M, MD

◆ Undersea & Hyperbaric Medicine

- Preventive Medicine

NPI: 1982773099

License: C42592

Gender: Female

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P E B I B R E T**

Family Planning

Griffin, Carol, DO 

◆ Addiction Medicine - Family
Medicine

◆ Family Medicine

NPI: 1912269408

License: 20A16542

Gender: Female

Obstetrics & Gynecology

Griffin, Carol, DO 

◆ Addiction Medicine - Family
Medicine

◆ Family Medicine

NPI: 1912269408

License: 20A16542

Gender: Female

Walsh, Susan Nilsen, FNP 

NPI: 1306915418

License: 11681

Gender: Female

Special Accommodations: Medical
Equipment Access

McKinleyville

Humboldt Family Medical Care

Mad River Community

PCP PHC#: 28023-0001

NPI: 1447287347

RHC

Family Medicine

Accepting Existing Patients

19 Years and Older

1733 Central Ave

McKinleyville, CA 95519

 , **P,IB,R,E**

Level of Access: Limited

Primary Phone: (707) 839-4852

Primary Fax: (707) 839-2439

Mon, Tue 8:30 AM - 4:30 PM

Wed, Thu 8:30 AM - 12:00 PM

Vogelsang, Kathleen M, FNP 

NPI: 1851599062

License: 9933

Gender: Female

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Scales that
weigh up to 440lbs

**McKinleyville Community Health
Center**

Open Door Community Health
Centers

PCP PHC#: 13183-0008

NPI: 1598858169

FQHC

Family Medicine

Accepting Existing Patients

No Age Limitations

CHDP Provider

1644 Central Ave

McKinleyville, CA 95519

♿, **EB,IB,E**

Level of Access: Limited

Primary Phone: (707) 839-3068

Primary Fax: (707) 839-3827

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Bloch, Jonathan Henry, DO 🌐

◆ Family Medicine

NPI: 1073635967

License: 20A17585

Gender: Male

Copple, Nathan Ransom, MD

◆ Family Medicine

NPI: 1043307853

License: G74334

Gender: Male

Vu, Tara Arness, MD 🌐

◆ Family Medicine

NPI: 1588821847

License: A105944

Gender: Female

Spanish

Hospital Privileges: Mad River
Community Hospital

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Weiser, Casey, MD

◆ Family Medicine

NPI: 1730742586

License: A180259

Gender: Female

Hospital Privileges: Providence St
Joseph Hospital

Goodwin, Nina Bleue, FNP

NPI: 1306841259

License: 12710

Gender: Female

French, Spanish

Lor, Shoua, FNP

NPI: 1447864756

License: 95015272

Gender: Female

Lyons, Laura Lynn, NP 

NPI: 1174693436

License: 10982

Gender: Female

Patterson Stampe, Eileen

Margaret, FNP

NPI: 1578001558

License: 95017520

Gender: Female

Pele, Celine Theresa, PA-C

NPI: 1699716548

License: 15144

Gender: Female

**Spellmeyer, Elizabeth Elaine,
FNP**

NPI: 1194126680

License: 95005116

Gender: Female

Special Accommodations: Adj.
Exam Tables, Hearing Impaired
Accommodations, Gurney
Accommodations, Scales that
weigh up to 1000lbs

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

Orleans

Karuk Tribal Health Clinic

PCP PHC#: 28021-0002

NPI: 1386726032

Tribal

Family Medicine

Accepting New Patients

No Age Limitations

CHDP Provider

325 Asip Rd

Orleans, CA 95556

♿, **P,EB,IB,R,E**

Level of Access: Basic

Skilled Medical Interpreter Service

Primary Phone: (530) 627-3452

Primary Fax: (530) 627-3445

Mon - Fri 8:00 AM - 5:00 PM

Family Medicine

Hess, Michael Louis, MD

NPI: 1154356822

License: A76988

Gender: Male

Vasquez, Tony Escalona, MD

◆ Nuclear Medicine

NPI: 1477524197

License: G52980

Gender: Male

Coapman, Amy Marie, NP

NPI: 1700804614

License: 5908

Gender: Female

Einsele, Peggy Marie, NP

NPI: 1194185397

License: 95003912

Gender: Female

Goodwin, Gregory Thomas, PA

NPI: 1427197920

License: 14029

Gender: Male

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ **P EB IB R E T**

**PHC PRIMARY CARE PROVIDERS
HUMBOLDT COUNTY DIRECTORY**

Moser, Diana Eugenia, FNP

NPI: 1154329555

License: 95007189

Gender: Female

Special Accommodations: Scales
that weigh up to 500lbs

Redway

Redwoods Rural Health Center

PCP PHC#: 27948-0001

NPI: 1235206087

FQHC

Family Medicine

Accepting New Patients

No Age Limitations

CHDP Provider

101 West Coast Rd

Redway, CA 95560

♿, P,EB,IB,R

Level of Access: Limited

Primary Phone: (707) 923-2783

Primary Fax: (707) 923-2543

Mon - Fri 8:15AM - 5:30 PM

Family Medicine

Chico, Patricia Diana, MD 

◆ Family Medicine

NPI: 1801162565

License: A154735

Gender: Female

Spanish

Scheel, Philip Richard, MD 

NPI: 1922053305

License: A78623

Gender: Male

CCS Provider

Battles, Mandi L, PA-C 

NPI: 1538398870

License: 20367

Gender: Female

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes: ♿ P EB IB R E T

Hines, Morgan Danielle, PA-C 

NPI: 1013482231

License: 56162

Gender: Female

Moore, Julie Lani, FNP 

NPI: 1861959223

License: 95012549

Gender: Female

Special Accommodations: Adj.
Exam Tables, Medical Equipment
Access, Scales that weigh up to
440lbs

Scotia

WeCare at Scotia Bluffs

Southern Trinity Health Services

PCP PHC#: 28032-0001

NPI: 1174693493

FQHC

Family Medicine

Accepting New Patients

No Age Limitations

CHDP Provider

500 B St Ste A

Scotia, CA 95565

IB,E,T

Primary Phone: (707) 764-5617

Primary Fax: (707) 764-5618

www.sthsclinic.org

Mon - Wed 9:00 AM - 6:00 PM

Thu, Fri 8:00 AM - 5:30 PM

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

Family Medicine

Wakil, Fred William, MD 

◆ Emergency Medicine

NPI: 1710931464

License: G49172

Gender: Male

Hood, Tiffany M, FNP 

NPI: 1730643362

License: 95010637

Gender: Female

Tinkelenberg, James W, PA-C 

NPI: 1205978392

License: 19044

Gender: Male

Weitchpec

Weitchpec Health Clinic

United Indian Health Services, Inc.

PCP PHC#: 28034-0002

NPI: 1497751572

Tribal

Family Medicine

**Accepting Native American
Indians**

No Age Limitations

Accepting Existing Patients

No Age Limitations

CHDP Provider

11500 Hwy 96 Libby Nix

Community Center

Weitchpec, CA 95546

 , **P,EB,IB,R,E**

Level of Access: Basic

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P EB IB R E T**

Primary Phone: (530) 625-4300
Primary Fax: (530) 625-4308
www.unitedindianhealthservices.org
Mon, Tue, Thu, Fri 9:30 AM - 3:00
PM

Family Medicine

Kent, Hugh David, MD 

◆ Family Medicine
NPI: 1467740662
License: A134487
Gender: Male

Davies, Haley April, FNP 

NPI: 1942858790
License: 95012394
Gender: Female

Special Accommodations: Adj.
Exam Tables, Hearing Impaired
Accommodations, Scales that
weigh up to 440lbs

Willow Creek

Six Rivers Medical Center

Mad River Community
PCP PHC#: 28024-0002

NPI: 1376570473

RHC

Family Medicine

Accepting Existing Patients

19 Years and Older

850 State Highway 96
Willow Creek, CA 95573

 , **EB,IB,E**

Level of Access: Limited

Primary Phone: (530) 629-3116

Primary Fax: (530) 629-2866

Mon, Tue, Thu, Fri 8:30 AM - 4:30
PM

Dante, Cailey Marie, PA-C

NPI: 1255090379

License: 61105

Gender: Female

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P EB IB R E T**

Stollmeyer, Kathryn Marie, PA-C



NPI: 1033315635

License: 19225

Gender: Female

Special Accommodations: Adj.
Exam Tables, Scales that weigh up
to 440lbs

**Willow Creek Community Health
Center**

Open Door Community Health
Centers

PCP PHC#: 28027-0001

NPI: 1730330739

FQHC

Family Medicine

Accepting New Patients

No Age Limitations

CHDP Provider

38883 Hwy 299

Willow Creek, CA 95573

♿, P,EB,IB,R,E,T

Level of Access: Basic

Primary Phone: (530) 629-3111

Primary Fax: (530) 629-3122

www.opendoorhealth.com/opendoor

r

Mon - Fri 8:00 AM - 5:00 PM

Sat By Appointment only

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 42 for a description of codes: **♿ P EB IB R E T**

Family Medicine

Henriques, Robert Wallace, MD

◆ Family Medicine

NPI: 1952348096

License: G75329

Gender: Male

Spanish

Gardner, Linda Ann, FNP

NPI: 1245282128

License: 95016754

Gender: Female

Special Accommodations: Adj.
Exam Tables, Gurney
Accommodations, Medical
Equipment Access, Scales that
weigh up to 440lbs

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

PHC FACILITIES, PHARMACY, URGENT CARE & VSP LIST
HUMBOLDT COUNTY DIRECTORY

Hospitals Primary

Jerold Phelps Community Hospital

PHC#: 6039

NPI: 1003819376

License: 110000052

733 Cedar St

Garberville, CA 95542



Skilled Medical Interpreter Service

Primary Phone: (707) 923-3921

Primary Fax: (707) 923-4433

Arabic, Spanish

www.shchd.org

24 Hours 7 Days a Week

Mad River Community Hospital

PHC#: 2020

NPI: 1518996040

License: 110000031

3800 Janes Rd

Arcata, CA 95521



Skilled Medical Interpreter Service

Primary Phone: (707) 822-3621

Primary Fax: (707) 825-4931

Farsi, Hebrew, Hmong, Korean,

Portuguese, Spanish, Tagalog,

Vietnamese

www.madriverhospital.com

24 Hours 7 Days a Week

CCS Provider

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

PHC FACILITIES, PHARMACY, URGENT CARE & VSP LIST
HUMBOLDT COUNTY DIRECTORY

Providence Redwood Memorial Hospital

PHC#: 2741

NPI: 1043292303

License: 110000173

3300 Renner Dr

Fortuna, CA 95540



Skilled Medical Interpreter Service

Primary Phone: (707) 725-3361

Primary Fax: (707) 683-3102

www.stjoehumboldt.org

24 Hours 7 Days a Week

Providence St. Joseph Hospital

PHC#: 3047

NPI: 1609858950

License: 110000075

2700 Dolbeer St

Eureka, CA 95501



Skilled Medical Interpreter Service

Primary Phone: (707) 269-4253

Primary Fax: (707) 683-3102

www.stjoehumboldt.org

24 Hours 7 Days a Week

Hospitals Referral

Adventist Health Lodi Memorial

PHC#: 1379

NPI: 1316938301

License: 030000056

975 South Fairmont Ave

Lodi, CA 95240



Skilled Medical Interpreter Service

Primary Phone: (209) 334-3411

Primary Fax: (209) 333-3160

www.adventisthealth.org/lodimemorial

24 Hours 7 Days a Week

CCS Provider

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 42 for a description of codes: **P E B I B R E T**

PHC FACILITIES, PHARMACY, URGENT CARE & VSP LIST
HUMBOLDT COUNTY DIRECTORY

CPMC-Davies Campus

PHC#: 3969

NPI: 1265590442

License: 220000197

601 Duboce Ave Castro St &
Duboce Ave

San Francisco, CA 94117



Skilled Medical Interpreter Service

Primary Phone: (415) 600-6000

Primary Fax: (714) 783-2548

24 Hours 7 Days a Week

CCS Provider

**CPMC-Mission Bernal Campus
and Orthopedic Institute**

PHC#: 1872

NPI: 1730238007

License: 220000070

3555 Cesar Chavez

San Francisco, CA 94110



Skilled Medical Interpreter Service

Primary Phone: (415) 600-6000

24 Hours 7 Days a Week

CCS Provider

CPMC-Van Ness Campus

PHC#: 60677

NPI: 1740348929

License: 220000197

1101 Van Ness Ave

San Francisco, CA 94109

Skilled Medical Interpreter Service

Primary Phone: (415) 600-6000

24 Hours 7 Days a Week

CCS Provider

Children's Hospital Oakland

PHC#: 1560

NPI: 1003961251

License: 140000015

747 52nd St

Oakland, CA 94609



Skilled Medical Interpreter Service

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 42 for a description of codes: **P E B I B R E T**

PHC FACILITIES, PHARMACY, URGENT CARE & VSP LIST
HUMBOLDT COUNTY DIRECTORY

Primary Phone: (510) 428-3000
Primary Fax: (415) 353-4397
www.childrenshospitaloakland.org
24 Hours 7 Days a Week
CCS Provider

**John Muir Medical
Center-Concord Campus**

PHC#: 1559

NPI: 1801821376
License: 140000128
2540 East St
Concord, CA 94520



Skilled Medical Interpreter Service
Primary Phone: (925) 682-8200
www.johnmuirhealth.com
24 Hours 7 Days a Week

**John Muir Medical
Center-Walnut Creek Campus**

PHC#: 1655

NPI: 1740215219
License: 140000265
1601 Ygnacio Valley Rd
Walnut Creek, CA 94596
Primary Phone: (925) 939-3000
24 Hours 7 Days a Week
CCS Provider

**Kindred Hospital-San Francisco
Bay Area**

PHC#: 4169

NPI: 1306921929
License: 140000066
2800 Benedict Dr
San Leandro, CA 94577
Skilled Medical Interpreter Service
Primary Phone: (510) 357-8300
Primary Fax: (510) 357-2391
24 Hours 7 Days a Week

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 42 for a description of codes: **P E B I B R E T**

PHC FACILITIES, PHARMACY, URGENT CARE & VSP LIST
HUMBOLDT COUNTY DIRECTORY

**Lucile Packard Children's
Hospital**

PHC#: 3069

NPI: 1467442749

License: 070000659

725 Welch Rd

Palo Alto, CA 94304



Skilled Medical Interpreter Service

Primary Phone: (650) 497-8000

Patient Referral Phone: (800)

995-5724

Primary Fax: (650) 725-8343

www.stanfordchildrens.org

24 Hours 7 Days a Week

CCS Provider

Mercy General Hospital

PHC#: 2027

NPI: 1487694857

License: 030000062

4001 J St

Sacramento, CA 95819



Skilled Medical Interpreter Service

Primary Phone: (916) 453-4545

www.dignityhealth.org

24 Hours 7 Days a Week

Mercy Hospital of Folsom

PHC#: 1733

NPI: 1356389878

License: 030000372

1650 Creekside Dr

Folsom, CA 95630



Skilled Medical Interpreter Service

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 42 for a description of codes: **P E B I B R E T**

PHC FACILITIES, PHARMACY, URGENT CARE & VSP LIST
HUMBOLDT COUNTY DIRECTORY

Primary Phone: (916) 983-7400
Primary Fax: (916) 983-7406
www.dignityhealth.org
24 Hours 7 Days a Week

Mercy San Juan Hospital

PHC#: 2026
NPI: 1972541498
License: 030000063
6501 Coyle Ave
Carmichael, CA 95608
♿
Skilled Medical Interpreter Service
Primary Phone: (916) 537-5000
www.dignityhealth.org
24 Hours 7 Days a Week
CCS Provider

**Methodist Hospital of
Sacramento**

PHC#: 2029
NPI: 1467560599
License: 030000064
7500 Hospital Dr
Sacramento, CA 95823
♿
Skilled Medical Interpreter Service
Primary Phone: (916) 423-3000
www.dignityhealth.org
24 Hours 7 Days a Week
CCS Provider

Oroville Hospital

PHC#: 41763
NPI: 1871606269
License: 230000022
2767 Olive Highway
Oroville, CA 95966
Skilled Medical Interpreter Service
Primary Phone: (530) 533-8500
24 Hours 7 Days a Week

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified 🌐 = Trained in Cultural Competency.
See Page 42 for a description of codes: ♿ **P E B I B R E T**

PHC FACILITIES, PHARMACY, URGENT CARE & VSP LIST
HUMBOLDT COUNTY DIRECTORY

CCS Provider

Shriners Hospitals for Children

PHC#: 24564

NPI: 1962530451

License: 030000620

2425 Stockton Blvd

Sacramento, CA 95817



Skilled Medical Interpreter Service

Primary Phone: (916) 453-2000

Patient Referral Phone: (916)

453-2191

Primary Fax: (916) 453-2355

Patient Referral Fax: (916)

453-2395

www.shrinershospitalsforchildren.org

g

24 Hours 7 Days a Week

CCS Provider

**St Elizabeth Community
Hospital**

PHC#: 5072

NPI: 1083732853

License: 230000036

2550 Sister Mary Columba Dr

Red Bluff, CA 96080



Skilled Medical Interpreter Service

Primary Phone: (530) 529-8000

Primary Fax: (530) 529-8165

www.dignityhealth.org

24 Hours 7 Days a Week

CCS Provider

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 42 for a description of codes: **P E B I B R E T**

PHC FACILITIES, PHARMACY, URGENT CARE & VSP LIST
HUMBOLDT COUNTY DIRECTORY

**Sutter Medical Center
Sacramento**

PHC#: 1933

NPI: 1811946734

License: 030000102

2825 Capitol Ave

Sacramento, CA 95816



Skilled Medical Interpreter Service

Primary Phone: (916) 887-0000

Primary Fax: (916) 733-1058

24 Hours 7 Days a Week

CCS Provider

Sutter Roseville Medical Center

PHC#: 7265

NPI: 1356390264

License: 030000083

1 Medical Plaza Dr

Roseville, CA 95661

Skilled Medical Interpreter Service

Primary Phone: (916) 781-1000

Primary Fax: (916) 731-1538

24 Hours 7 Days a Week

CCS Provider

UC Davis Medical Center

PHC#: 2302

NPI: 1710918545

License: 030000086

2315 Stockton Blvd

Sacramento, CA 95817



Skilled Medical Interpreter Service

Primary Phone: (916) 734-2011

Patient Referral Phone: (800)

482-3284

www.ucdmc.ucdavis.edu/medicalcenter

24 Hours 7 Days a Week

CCS Provider

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 42 for a description of codes: **P E B I B R E T**

PHC FACILITIES, PHARMACY, URGENT CARE & VSP LIST
HUMBOLDT COUNTY DIRECTORY

Vibra Hospital of Sacramento

PHC#: 29489

NPI: 1134564693

License: 030000377

330 Montrose Dr

Folsom, CA 95630



Skilled Medical Interpreter Service

Primary Phone: (916) 351-9151

Primary Fax: (916) 351-0705

www.vibrahealthcare.com/sacramento

24 Hours 7 Days a Week

**Zuckerberg San Francisco
General Hospital**

PHC#: 1558

NPI: 1164609962

License: 220000063

1001 Potrero Ave

San Francisco, CA 94110



Skilled Medical Interpreter Service

Primary Phone: (628) 206-8000

www.zsfgcare.org

24 Hours 7 Days a Week

CCS Provider

**Mental Health Services -
Outpatient**

Beacon Health Strategies

Call Beacon Health Strategies to request information on available mental health providers, or for general questions about mental health services. You can also visit Beacon's website and type the word partnership on the member login page.

Primary Phone: (855) 765-9703

www.beaconhealthoptions.com/members/login/

Mon - Fri 7:00 AM - 11:00 PM

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 42 for a description of codes: **P E B I B R E T**

PHC FACILITIES, PHARMACY, URGENT CARE & VSP LIST

HUMBOLDT COUNTY DIRECTORY

You may email Beacon Member Services at:
Member.Service@beaconhs.com

Pharmacy Network List

Starting January 1, 2022, your pharmacy benefit will be provided by the Department of Health Care Services (DHCS) instead of Partnership HealthPlan of California (PHC). Your prescription medications will be covered by Medi-Cal Rx. If you need help finding a pharmacy, use the Pharmacy Locator online at www.Medi-CalRx.dhcs.ca.gov or you can call the Medi-Cal Rx Call Center at (800) 977-2273, 24 hours a day, 7 days a week, or 711 for TTY, Monday through Friday, 8 a.m. to 5 p.m.

A partir del 1 de enero de 2022, su beneficio de farmacia lo proporcionará el Departamento de Servicios de Atención de Salud (Department of Health Care Services, DHCS), en lugar de Partnership HealthPlan of California (PHC). Medi-Cal Rx cubrirá sus medicamentos recetados. Si necesita ayuda para encontrar una farmacia, utilice el Buscador de farmacias en línea en www.Medi-CalRx.dhcs.ca.gov o llame al Centro de llamadas de Medi-Cal Rx al (800) 977-2273, las 24 horas del día, los 7 días de la semana, o marque 711 para TTY, de lunes a viernes de 8 a. m. a 5 p. m.

To verify the availability of providers, call PHC Member Services at (800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified  = Trained in Cultural Competency.

See Page 42 for a description of codes:  **P E B I B R E T**

PHC FACILITIES, PHARMACY, URGENT CARE & VSP LIST
HUMBOLDT COUNTY DIRECTORY

**Skilled Nursing Long Term
Care Facilities**

**Eureka Rehabilitation and
Wellness Center**

PHC#: 27256

NPI: 1801193768

2353 23rd St

Eureka, CA 95501



Primary Phone: (707) 445-3261

Primary Fax: (707) 441-8449

24 Hours 7 Days a Week

**Fortuna Rehabilitation and
Wellness Center**

PHC#: 26738

NPI: 1720385420

2321 Newburg Rd

Fortuna, CA 95540



Primary Phone: (707) 725-4467

Primary Fax: (707) 725-1848

24 Hours 7 Days a Week

**Granada Rehabilitation and
Wellness Center**

PHC#: 26347

NPI: 1003113705

2885 Harris St

Eureka, CA 95503



Primary Phone: (707) 443-1627

Primary Fax: (707) 441-8446

Mon - Fri 8:00 AM - 5:00 PM

**Jerold Phelps Community
Hospital**

PHC#: 6039

NPI: 1245458421

733 Cedar St

Garberville, CA 95542



Skilled Medical Interpreter Service

Primary Phone: (707) 923-3921

Primary Fax: (707) 923-4433

Arabic, Spanish

24 Hours 7 Days a Week

To verify the availability of providers, call PHC Member Services at
(800) 863-4155; TTY Users call (800) 735-2929 or 711.

◆ = Board Certified = Trained in Cultural Competency.

See Page 42 for a description of codes: **P E B I B R E T**

PHC FACILITIES, PHARMACY, URGENT CARE & VSP LIST
HUMBOLDT COUNTY DIRECTORY

**Seaview Rehabilitation &
Wellness Center**

PHC#: 28927

NPI: 1316244288

6400 Purdue Dr

Eureka, CA 95503



Primary Phone: (707) 443-5668

Primary Fax: (707) 441-8448

24 Hours 7 Days a Week

Vision Service Plan (VSP)
(1-800-877-7195)

Brian D Calvert OD

NPI: 1790778017

777 9th St

Fortuna, CA 95540

Primary Phone: (707) 725-5255

Primary Fax: (707) 725-8833

Mon - Thu 9:00 AM - 5:00 PM

Calvert, Brian D

NPI: 1790778017

License: 11045

Gender: Male

Fortuna Optometry

NPI: 1437346400

630 9th St

Fortuna, CA 95540

Primary Phone: (707) 725-5144

Primary Fax: (707) 725-3511

Mon - Thu 10:00 AM - 5:00 PM

Fri 10:00 AM - 3:00 PM

French, Alan E

NPI: 1699709964

License: 5668

Gender: Male

Kenneth L Kaiser OD

NPI: 1770635831

616 H St

Eureka, CA 95501

To verify the availability of providers, call PHC Member Services at
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HUMBOLDT COUNTY DIRECTORY

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Primary Fax: (707) 444-2968
Mon, Tue, Thu 11:00 AM - 5:00 PM

Kaiser, Kenneth L

NPI: 1770635831

License: 6259

Gender: Male

The Vision Center

NPI: 1548223571

616 H St

Eureka, CA 95501

Primary Phone: (707) 443-1619

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Mon - Fri 9:00 AM - 5:00 PM

Domanchuk, Paul M

NPI: 1548223571

License: 8073

Gender: Male

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