



April 15, 2022

Online Services Provider Portal is Restored

Partnership HealthPlan of California's (PHC) Online Services Provider Portal (OLS) has been restored. Please note that to access OLS, **all users will be directed to create a new password.**

PHC's website and Member Portal has also been restored, Friday, April 15. The website address is www.partnershiphp.org.

Referral and Treatment Authorization Reminders

- Eligibility will need to be checked on the Medi-Cal site at <https://www.medi-cal.ca.gov/mcwebpub/login.aspx>
- Requests for newly eligible PHC members as of 4/1/22, will need to be submitted manually to fax number (707) 863-4118
- Please resume using OLS to check on authorization status
- Please re-submit RAFs that were requested after March 17th through OLS to EXPEDITE authorizations

PHC Email

PHC email – those ending in "@partnershiphp.org"- have been securely restored and are now available for use. If you are still experiencing difficulties reaching us or using one of our systems, please contact us at esystemssupport@partnershiphp.org.

4665 Business Center Drive, Fairfield CA 94534

 (707) 863-4100 • *fax (707) 207-0436*