

## How to Register for a Cisco Secure Email Account

1. When a secure email is received the message below will appear in the body of the email.

**You have received a secure message**

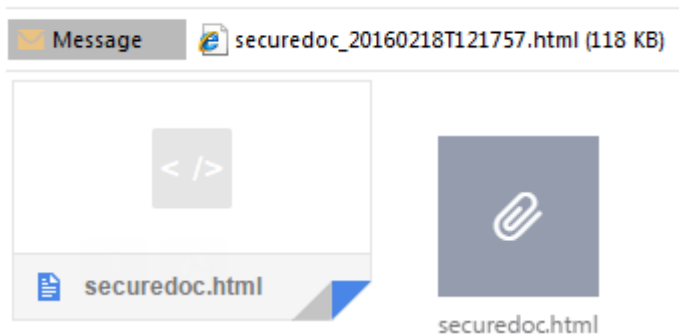
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**Read your secure message by opening the attachment, `securedoc.html`.** You will be prompted to open (view) the file or save (download) it to your computer. For best results, save the file first, then open it in a Web browser. To access from a mobile device, forward this message to [mobile@res.cisco.com](mailto:mobile@res.cisco.com) to receive a mobile login URL.

If you have concerns about the validity of this message, contact the sender directly.

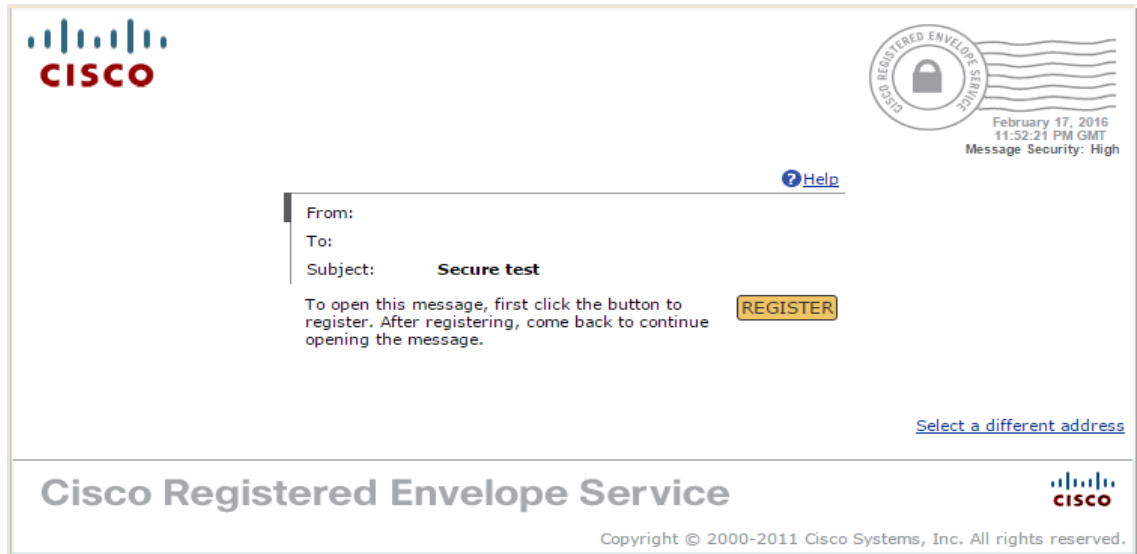
**First time users** - will need to register after opening the attachment. For more information, click the following Help link.  
**Help** - <https://res.cisco.com/websafe/help?topic=ReqEnvelope>  
**About Cisco Registered Email Service** - <https://res.cisco.com/websafe/about>

2. For first time users you will need to register in order to view secure emails.
  - a. Open the attached file named 'securedoc.html' (File can be opened by double clicking on the file name). This file may look different depending on your email program and whether you use a web mail site such as Gmail or Yahoo. Below are some examples of how the attachment may look.



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- Once the file has downloaded, a new window will open. Click on 'register'.



- Your email address will be auto-populated. Enter your first and last name, then create a password, select 'register'. *\*Please save your password for retrieving future secure emails\**

NEW USER REGISTRATION

\* = required field

**Enter Personal Information**

Email Address

First Name\*

Last Name\*

**Create a Password**

Password\*

Confirm Password\*

[Advanced Settings](#) [Register](#) [?](#)

*Enter a minimum of 8 characters or numbers. Passwords are case-sensitive. Your password must contain both letters and numbers.*

By registering, you agree to CRES's [Terms of Service](#)

## How to Register for a Cisco Secure Email Account

5. Check your email for instructions on activating your account.

### FINAL STEP: ACCOUNT ACTIVATION

Your Cisco Registered Envelope Service account was successfully created.

**Instructions to activate your account have been emailed to**

Please check your inbox. If you do not see an account activation email, check your junk email folder.

6. Click the link to activate your account

**Activation**

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Dear

Thank you for registering with Cisco Registered Envelope Service.

[Click here to activate this account.](#)

To stop the registration process you can cancel this account.

[Click here to cancel this account.](#)

**IMPORTANT**  
To help keep your personal information safe, Cisco recommends that you never give your CRES password to anyone, including Cisco employees.

Welcome to CRES!

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To know more about Cisco Registered Envelope Service, see <https://res.cisco.com/websafe/about>  
Terms of Service: <https://res.cisco.com/websafe/termsOfService>  
Privacy Policy: <http://www.cisco.com/web/siteassets/legal/privacy.html>

- a. A new window will open confirming activation of your account.

### EMAIL ADDRESS CONFIRMED

You have activated the account for  
@gmail.com. Registration for this email  
address is now complete. To exit this page, close your  
browser window. After exiting this page, return to your  
Registered Envelope and enter your password to open it.

**\*For more information, click on the following Help Link:**

<https://res.cisco.com/websafe/help?topic=ReqEnvelope>