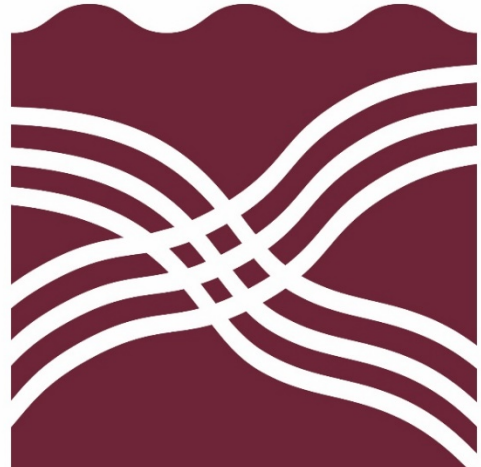




PARTNERSHIP



HEALTHPLAN
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PHC Wellness
& Recovery™
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Wellness and Recovery

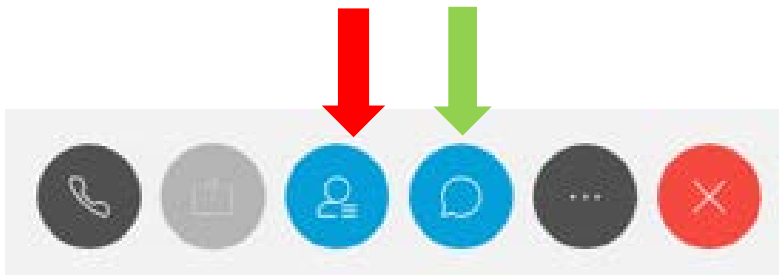
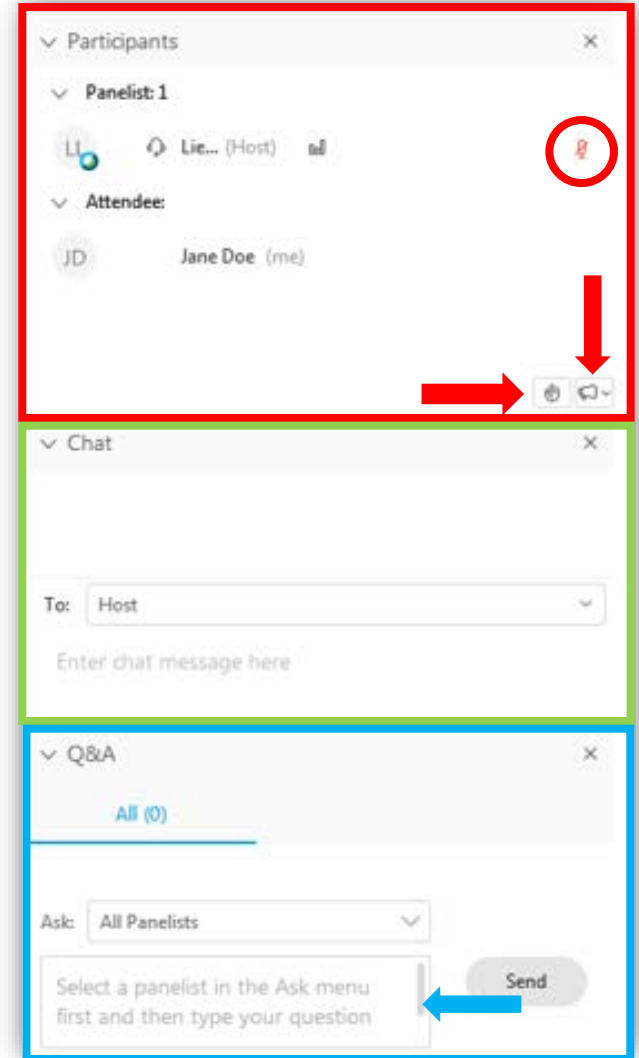
Provider Roundtable

July 13, 2020

We will be starting momentarily.

Housekeeping

- This webinar will be recorded.
- All participants have been muted to eliminate any possible noise interference/distraction.
- If you have a question or would like to share your comments during the webinar, **please type your question in the “Q&A” box or click on the “raised hand” icon located in the Participants box.**





Agenda

- Program Updates
- Provider Questions



Program Updates

- Beacon Call Center
 - Stats
 - Issues
- Residential TARs
 - Stats
 - Issues
- CalOMS
 - Stats
 - Issues
- Other
 - Stats
 - Issues



Important Contact Information

Beacon Call Center: (855) 765-9703

Member Services: (800) 863-4155

Bed Availability email by 9 a.m. to both

Medi-Cal.Referral@beaconhealthoptions.com and

Wellnessandrecovery@partnershiphp.org

Residential TAR processing

UM Helpdesk: (800) 863-4144 UM Fax: (800) 863-4118

Um_helpdesk_red@partnershiphp.org or um_helpdesk@partnershiphp.org

CalOMS cutover admissions fax: (707) 720-2760

or email to Wellnessandrecovery@partnershiphp.org

Provider Relations email esystemssupport@partnershiphp.org



All Other Wellness and Recovery Questions

Wendy Millis wmillis@partnershiphp.org

- CalOMS cutover and new CalOMS entry
- Bed Availability

Michelle Gazzigli mgazzigli@partnershiphp.org

- Clinical Issues
- Practice Guidelines

Liz Leslie lleslie@partnershiphp.org

- Other

Claims Questions: (530) 999-6868 or email the team at claimswellnessrecovery@partnershiphp.org or contact your Claims Resolution Coordinator – Cindy Ashton, Jane Lyon, and Emily McAbee

Provider Questions

