



Dear Contracted PHC Provider:

The Centers for Medicare & Medicaid Services (CMS) recently provided clarification as to the requirements for fraud, waste and abuse (FWA) training found in 42 C.F.R. §422.503(b)(4)(vi) and 42 C.F.R. §423.504(b)(4)(vi) that became effective on January 1, 2009. Accordingly, Partnership HealthPlan of California (PHC) is providing you a copy of the training materials you can use to conduct FWA training with your staff to satisfy these new federal requirements.

PHC views the integrity of its staff, providers, contractors and member to be paramount and uncompromising. This letter reiterates the procedure for handling discovery of fraudulent activity involved with PHC and to remind contracting entities that you must also have appropriate policies and procedures to address FWA. Together we can assure that our vulnerability to fraud, waste and abuse is minimized.

A provider or downstream contractor may submit a potential or suspected FWA case directly to the PHC Compliance Officer at Partnership HealthPlan of California, 360 Campus Lane, Suite 100, Fairfield, CA 94534, or fax (707) 863-4117. Furthermore, FWA may also be reported to the Office of Inspector General at: 800-HHSTips or for cases involving Medicare prescription drugs, to the Health Integrity unit at 877-7-SafeRx. Any such report should always contain a complete description of the incident with a reminder to staff that confidentiality of the individual reporting the fraud will be maintained.

If you have any questions please contact PHC's Compliance Officer at (707) 863-4100.

Sincerely,

Liz Gibboney

Elizabeth Gibboney
Compliance Officer
Partnership HealthPlan of California

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