

# Help PHC Stop Fraud!

PHC, as your health plan, is responsible for getting you the health care you need. Getting health care means you have to present certain information at your doctor's office when you have an appointment.

If you have ever been told that someone else has used your information to get health care in your name, or have ever received a bill for services you didn't receive, you may be a victim of fraud.

PHC, your doctor, and our health care partners are here to help you if this ever happens. Please see our fraud-fighting resources below to help you and PHC fight fraud.

## ----- If you have Medi-Cal -----

As a Medi-Cal member, please call the **California Bureau of Medi-Cal Fraud and Elder Abuse** at **1-800-822-6222**.

You can also call **PHC's Member Services** Department for help at **1-800-863-4155**.

Or call our **Fraud Hotline** 24 hours a day, 7 days a week at **1-800-601-2146**.

## ----- If you have Medicare -----

As a Medicare member, please call **HICAP** at **1-800-434-0222**. HICAP has people who are dedicated to help you when fraud happens.

You can also call **CMS** (the Federal Agency that manages the Medicare program) at **1-800-633-4221** (also known as **1-800-MEDICARE**).

Or you can call our **Fraud Hotline** 24 hours a day, 7 days a week at **1-800-601-2146**.

To speak to a **Member Services** Department representative for help, call **1-866-264-3626**.

## ----- If you have Healthy Kids or Healthy Families -----

As a Healthy Kids or Healthy Families member, or if your child has Healthy Kids or Healthy Families is a victim of fraud, call PHC's Fraud hotline, or PHC's Member Services Department.

The **Fraud Hotline** number is **1-800-601-2146**.

PHC's **Member Services** Department number is **1-800-863-4155**.

PHC is dedicated to protecting your health information, and ensuring you get the care you need. If you ever have questions or concerns about your health care, call our Member Services Department at the numbers listed above.