

PARTNERSHIP



HEALTHPLAN  
of CALIFORNIA

**Date: 08/20/08**

**Medi-Cal**

**Provider Notice: #0100**

**Subject: PHC System Implementation**

PHC is planning to implement a new plan wide computer system the first weekend of September 2, 2008. This system change will involve the following processes: authorizations, claims, finance and membership.

This is a major transition for the HealthPlan. The HealthPlan has been working toward this implementation for the last year and has made every effort to prepare for this change. While we do not anticipate major issues, you may see a reduction in the response of the HealthPlan in daily operations as we make the adjustment to the new system in September.

We appreciate your patience through this transition.