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Healthy Kids

Important Provider Notice: #0035

Subject: Service Line Limits on UB04 Form

Effective April 1, 2010, Partnership HealthPlan of California (PHC) will not accept paper UB04 claims with more than 35 service lines. PHC already has a 35 service line limit on electronic institutional claims and will apply this limitation to paper UB04 claims as well. Any paper UB04 claims received exceeding this limit will be returned to the provider to be corrected and resubmitted for payment consideration.

If you have any questions regarding the completion of the UB04 claim form, please contact the PHC Claims Customer Service Representatives at (707) 863-4130.