

SONOMA COUNTY UTILITY RESOURCES

FINANCIAL ASSISTANCE RESOURCES

County of Sonoma Health and Human Services

“...Medi-Cal health coverage, CalFresh food assistance, In Home Support Services, cash aid, housing assistance...”

Contact: (707) 565-4700

Website: <https://sonomacounty.ca.gov/health-and-human-services>

Last Verified On: 08/14/2025



LOW-COST & FREE INTERNET

EveryoneOn

“We help bring low-cost internet service and affordable computers to those who need it.”

Website: <https://www.everyoneon.org/>

Last Verified On: 08/14/2025

Xfinity Internet Essentials

“Internet Essentials provides affordable home Internet for qualifying households — as well as low-cost computers, free WiFi hotspots, and free Internet training.”

Website:

<https://www.xfinity.com/learn/internet-service/internet-essentials>

Last Verified On: 08/14/2025

AT&T Access Internet

“Access from AT&T provides low-cost internet service for eligible households. Includes Wi-Fi & installation, with no equipment fees, no deposit, and no annual contract.”

Website: <https://www.att.com/internet/access/>

Last Verified On: 08/14/2025

Lifeline – Discount Phone and Internet Search

“This tool can help you find companies in your area that offer [Lifeline](#), which can reduce the cost of your phone or internet service by providing a monthly discount.”

Website: <https://cnm.universalservice.org/>

Last Verified On: 08/14/2025



SONOMA COUNTY UTILITY RESOURCES

MEDICAL EQUIPMENT RESOURCES

PG&E Portable Battery Program

“The Portable Battery Program (PBP) offers extra support to those who are reliant on electricity for medical needs. Through the program, qualifying customers can receive backup portable batteries. These batteries can help power medical devices, assistive technology and durable medical equipment during outages.”

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/portable-battery-program.html>

Last Verified On: 08/14/2025

UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS

PG&E CARE Program

“Discount program that helps eligible customers pay their energy bills.”

Contact: (866) 743-5832

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page

Last Verified On: 08/14/2025

PG&E Medical Baseline Program

“The Medical Baseline Program is also known as Medical Baseline Allowance. It assists residential customers who depend on power for certain medical needs.”

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/medical-baseline-program.html>

Last Verified On: 08/14/2025

PG&E FERA Program

“The Family Electric Rate Assistance (FERA) program helps eligible customers pay their energy bill. Income-qualified customers get an 18% monthly discount on electric rates. Participants must be a household with three or more people.”

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/family-electric-rate-assistance-program-fera.html>

Last Verified On: 08/14/2025

PG&E LIHEAP Program

“Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

Contact: (866) 675-6623

Website:

<https://www.pge.com/en/account/billing-and-assistance/financial-assistance/low-income-home-energy-assistance-program.html>

Last Verified On: 08/14/2025



SONOMA COUNTY UTILITY RESOURCES

UTILITY DISCOUNT & PAYMENT ASSISTANCE PROGRAMS, continued

PG&E REACH Program

“Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

Contact: (877) 660-6789

Agency Finder:

<https://www.hardshiptools.org/AgencyFinder.aspx>

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page

Last Verified On: 08/14/2025

North Coast Energy Services

“Provides energy conservation, consumer education & advocacy, home improvement, utility assistance, job training, and other services to people in need.”

Location: 1100 Coddington Center, Ste. 1
Santa Rosa, CA 95401

Local Contact: (707) 495-4417

Toll Free: (800) 233-4480

Website: <http://www.nces.org/>

Last Verified On: 08/14/2025

Friends in Sonoma Helping (FISH)

“Apply for help with utilities”

Location: 18330 Sonoma Highway,
Sonoma, CA 95476

Contact: (707) 996-0111

Website: <https://fishsonoma.org/get-help/utilities.html>

Last Verified On: 08/14/2025

H2O Water Assistance Program – Community Action Partnership Sonoma County

“Provides financial assistance and water-use efficiency improvement for individuals having difficulty paying their water bills.”

Location: 100 Santa Rosa Avenue
Santa Rosa, CA 95404

Contact: (707) 543-3150

Website: <https://www.srcity.org/281/H2O-Bill-Assistance>

Last Verified On: 08/14/2025

La Luz Center – Direct and Emergency Assistance

“...housing, access to food and health care, emergency finances, and legal services.

Location: 17560 Greger Street
Sonoma, CA 95476

Contact: (707) 938-5131

Website: <https://www.laluzcenter.org/direct-services>

Last Verified On: 08/14/2025

The Salvation Army

“Supplementing income with utility, rent and other vital payments.”

Location: 93 Stony Point Circle
Santa Rosa, CA 95401

Contact: (707) 542-0981

Website:

https://santarosa.salvationarmy.org/santa_rosa/overcome-poverty/

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