

HUMBOLDT COUNTY UTILITIES RESOURCES

**Note: Some services may have changed due to COVID-19,
Please call to confirm hours and services available**

UTILITY PAYMENT ASSISTANCE RESOURCES

Blue Lake Community Resource Center

“The community resource center offers referral information...for all community members.”

Location: 111 Greenwood
Blue Lake, CA 95525

Contact: (707) 668-4281

Website: <https://bluelake.ca.gov/city-services/community-resources/>

Last Verified On: 11/18/2022

Eureka Community Resource Center

Location: 35 West Third Street
Eureka, CA 95501

Contact: (707) 442-5239

Website: <https://www.stjoehumboldt.org/for-community/community-resource-centers/>

Last Verified On: 11/18/2022

Loleta Community Resource Center

Location: Loleta Elementary School
700 Loleta Drive
Loleta, CA 95551

Contact: (707) 733-5239

Website: <https://www.stjoehumboldt.org/for-community/community-resource-centers/>

Last Verified On: 11/18/2022

PG&E Medical Baseline Program

“Assistance program for residential customers who depend on power for certain medical and independent living needs.”

Contact: (800) 743-5000

Website:

<https://www.pge.com/medicalbaseline>

Last Verified On: 11/18/2022



Redwood Community Action Agency Energy Services

“The Energy and Environmental Services Division is committed to assisting low to moderate income households reduce their energy burden, improve the health and safety conditions of occupied housing and to foster client self-sufficiency. We serve Humboldt and Modoc counties.”

Location: 112 E 2nd Street
Alturas, CA 96101

Contact: (530) 233-3111

24 Hour Crisis Line: (855) 855-6745

Website: <https://rcaa.org/energy-services>

Last Verified On: 11/18/2022

Rio Dell Community Resource Center

Location: 99 Wildwood Avenue
Rio Dell, CA 95562

Contact: (707) 764-5239

Website: <https://www.stjoehumboldt.org/for-community/community-resource-centers/>

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AT&T

“High Speed Home Internet for just \$10 a month.”

Website: <https://digitalyou.att.com/low-cost-internet/>

Last Verified On: 11/18/2022

EveryoneOn

“We help bring low-cost internet service and affordable computers to those who need it.”

Website: <https://www.everyoneon.org/>

Last Verified On: 11/18/2022

PG&E CARE Program

“Discount program that helps eligible customers pay their energy bills.”

Contact: (866) 743-2273

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page

Last Verified On: 11/18/2022

PG&E LIHEAP Program

“Low-Income Home Energy Assistance Program (LIHEAP) provides up to \$1,000 in financial assistance to pay your eligible household energy costs including your bill for heating, cooling and home weatherization expenses. Program eligibility is based on federal income guidelines.”

Contact: (866) 675-6623

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/payment-assistance-overview/payment-assistance-overview.page?WT.pgeac=Home_PaymentAssistance

Last Verified On: 11/18/2022

PG&E REACH Program

“Receive a one-time energy credit for up to \$300 through the Relief for Energy Assistance through Community Help (REACH) Program (energy credit support is subject to funding availability). This program helps you pay for energy when a sudden hardship occurs.”

Contact: (800) 933-9677.”

Agency Finder:

<https://www.hardshiptools.org/AgencyFinder.aspx>

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/one-time-assistance/reach/reach.page

Last Verified On: 11/18/2022

PG&E FERA Program

“A monthly discount of 18% on electricity only. Must be a household with three or more people. Participants qualify through income guidelines.”

Contact: (866) 743-2273

Website:

https://www.pge.com/en_US/residential/save-energy-money/help-paying-your-bill/longer-term-assistance/care/care.page

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UTILITY PAYMENT ASSISTANCE RESOURCES, Continued

Affordable Connectivity Program

“The Affordable Connectivity Program (ACP) Program provides a discount of up to \$30 per month for broadband services for eligible consumers.”

Website:

<https://www.usac.org/about/affordable-connectivity-program/>

Last Verified On: 11/18/2022

Assurance Wireless

“Assurance Wireless is a federal Lifeline Assistance program. Lifeline is a government assistance program. The Assurance Wireless offer provides eligible low-income customers free monthly data, unlimited texting, and free monthly minutes. Plus a free phone.”

Contact: (888) 321-5880

Website: <https://www.assurancewireless.com/>

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