

# Poised for Growth: Quality Department Recruiting Two Directors



Partnership HealthPlan of California (PHC), an NCQA-accredited County Organized Health System serving over 600,000 Medi-Cal members in 14 Northern California counties, has been invited to expand into 10 additional counties, starting January 2024.

Our Quality and Performance Improvement Department is **recruiting two staff to lead key initiatives:**

- The **Director of Quality Management** will oversee the areas of performance improvement, pay for performance and quality improvement analytics.
- The **Associate Director of Quality Measurement** will oversee ongoing accreditation activities and activities associated with measuring quality of care.

## Core Duties and Responsibilities

- Lead teams, including managing staff, team development, budget management, quality program planning, and evaluation.

## Minimum Qualifications

- Minimum of three years management experience in a medium- to large-size health care organization. Experience should include managing multifaceted quality-related projects. Bachelor's degree in applicable field required; master's degree preferred.
- In depth subject matter expertise, project management experience, ability motivate teams, and excellent written and verbal communication.



## A Message from PHC's Quality Leaders

*At PHC, our mission is to help our members, and the communities we serve, be healthy. While PHC has brought together a robust delivery system to serve the health care needs of Medi-Cal members in our region, we are more than a health plan. We collaborate extensively with community partners to address some of the underlying conditions contributing to poor health.*

*Over the next two years, as we grow our team to cover 24 Northern California counties, we will build on our community relationships and recent innovations to achieve dramatic improvement in the health status of our members while being mindful stewards of taxpayer resources.*

*If you are interested in joining our high-performing team, please contact us for more information!*

**Robert Moore, M.D., MPH**  
Chief Medical Officer

**Nancy Steffen**  
Senior Director of Quality and Performance Improvement

**Map:** Current PHC service area (blue) and counties of potential 2024 expansion (green) pending approval of PHC Board of Commissioners.

For a complete job description, or to apply, visit our website:  
<http://www.partnershiphp.org/About/Pages/Careers.aspx>