PARTNERSHIP
HEALTHPLAN
of CALIFORNIA
A Public Agency

WEBSITE RESTORATION FOLLOWING NETWORK OUTAGE

As of April 15, 2022, Partnership HealthPlan of California has successfully restored its website functionality. We apologize for the recent service disruption and appreciate the patience and understanding of our partners and providers as we worked to safely restore systems.

We have taken all recommended measures offered by our cybersecurity partners to ensure these systems are safe and available to resume normal business operations.

The safe restoration of systems follows the detection of anomalous activity within areas of the organization's network. Our investigation into the incident continues with the assistance of third-party forensics specialists. We will continue to respond to the situation appropriately and responsibly, as necessary.

If you are still experiencing difficulties reaching us or using one of our systems, please contact us at (800) 863-4155.