For Immediate Release
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UPDATE: NorthBay Health will continue to serve Medi-Cal community after reaching a tentative agreement with Partnership HealthPlan of California

FAIRFIELD – Partnership HealthPlan of California and NorthBay Health have reached a tentative agreement that will allow Partnership members to continue to receive services from NorthBay providers. The contract was set to terminate on November 30, 2022.

More than 7,000 Partnership members are currently assigned to NorthBay primary care providers, and more than 20,000 utilize NorthBay specialty or hospital care in Solano County. Partnership is pleased to come to an agreement with NorthBay and is committed to ensuring access to care for members. Partnership is a nonprofit community-based health care organization charged with administering Medi-Cal benefits to vulnerable populations in our communities.

Partnership members assigned to NorthBay providers began receiving notification letters about the termination beginning November 1, 2022. Members will be receiving updated information, notifying them that their care will not be impacted as the termination will not take effect.

Partnership members are encouraged to call Member Services at (800) 863-4155 with any questions or concerns.

About Partnership HealthPlan of California: Partnership is a nonprofit community-based health care organization that contracts with the state to administer Medi-Cal benefits. Partnership provides quality health care to approximately 660,000 Medi-Cal members. Beginning in Solano County in 1994, Partnership now provides services to 14 Northern California counties – Del Norte, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Shasta, Siskiyou, Solano, Sonoma, Trinity, and Yolo.

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